## Passport Program Implementation Plan



Name	Duration	Start Date	Duo Dato	Bradasasara
Passport Program Implementation Plan	303 d	02/03/20		Predecessors Go-Live: 1/1/2021
Passport Program Implementation Plan	303 d	02/03/20	03/31/21	GO-LIVE: 1/1/2021
Provider Data Management Workstream [For Potential Network Expansion Only]	303 d	02/03/20	03/31/21	
1. INITIATION	11 d	02/03/20		
Kickoff & Scope	11 d	02/03/20	02/17/20	
Scope of Services Grid	2 d	02/03/20	02/04/20	
Obtain Copies of MCO Contract	2 d	02/03/20	02/04/20	
Project Standup	6 d	02/03/20	02/10/20	
Draft Schedule/Workplan	5 d	02/03/20	02/07/20	
Risk Management Plan	1 d	02/10/20		Draft Schedule/Workplan
Communication Plan Decision Tracking	1 d 1 d	02/10/20 02/10/20		Draft Schedule/Workplan Draft Schedule/Workplan
MILESTONE: Project Standup Complete	0 d	02/10/20		Decision Tracking
Core Team Kickoff	6 d	02/03/20	02/10/20	
Assign Project Resources	2 d	02/03/20		Draft Schedule/Workplan
Develop Core Team Presentation Materials	3 d	02/05/20		Assign Project Resources
Conduct Core Team Kickoff	1 d	02/10/20		Develop Presentation Materials
Charter	3 d	02/11/20		
Develop Draft Project Charter	2 d	02/11/20		Conduct Core Team Kickoff
Review Project Charter with Project Team	1 d	02/13/20		Develop Draft Project Charter
Discovery Tracker	5 d	02/03/20	02/07/20 02/17/20	
Extended Team Kickoff Develop Kickoff Meeting Presentation Materials	5 d 2 d	02/11/20 02/11/20		Conduct Core Team Kickoff
Determine Key Attendees and Schedule Kickoffs	2 d 1 d	02/13/20		Develop Kickoff Meeting Presentation Materials
Schedule Kickoff Meetings	1 d	02/14/20		Determine Key Attendees and Schedule Kickoffs
Execute Kickoff Meeting 2. REQUIREMENTS	1 d	02/17/20		Schedule Kickoff Meetings
2. REQUIREMENTS Initial Discovery	20 d	02/18/20 02/18/20	04/27/20	Execute Kickoff Meeting
Credentialing	20 d 5 d	02/18/20	03/16/20	Execute Nickoli Meeting
Determine Credentialing Requirements	5 d 1 d	02/18/20		Initial Discovery
Share Pre Delegation Template	1 d	02/18/20		Determine Credentialing Requirements
Schedule Pre Delegation Discussion	1 d	02/19/20		Share Pre Delegation Template
Define Specialist Credentialing Requirements	1 d	02/20/20		Schedule Pre Delegation Discussion
Share Cobranded P&P for NCQA & DOH requirements	1 d	02/21/20	02/21/20	Define Specialist Credentialing Requirements
Engage on pre-delegation & P&P collaterals	1 d	02/21/20		Define Specialist Credentialing Requirements
Obtain Signed/approved Delegation agreement	1 d	02/24/20		Engage on pre-delegation & P&P collaterals
Request provider files in standard format	1 d	02/25/20		Credentialing
Request Contract Inventory Spreadsheet	10 d	02/25/20		Credentialing
Request Provider Contracts	10 d	02/25/20		Credentialing
Define Scope (In / Out)	15 d	02/25/20	03/16/20	
Determine Network Tier loads	15 d	02/25/20 02/25/20		Credentialing
Obtain Provider Network Management Requirements Define Provider Update Workflow (Changes, Adds, Deletes)	5 d 5 d	02/25/20		Determine Network Tier loads Determine Network Tier loads
Provide overview of PDM Data flows	5 d	02/25/20		Determine Network Tier loads
Define Provider Directory Update Workflow	5 d	03/03/20		Provide overview of PDM Data flows
Determine if Identifi Network Enhancements are Required	10 d	03/17/20		Initial Discovery
Determine Identifi HPA Enhancement Requirements	10 d	03/17/20	03/30/20	Initial Discovery
Determine Pipeline Enhancement Requirements	10 d	03/17/20	03/30/20	Initial Discovery
Determine Provider Directory Enhancement Requirements	20 d	03/17/20		Initial Discovery
BRD Development	30 d	03/17/20	04/27/20	
Share BRD Template for review	1 d	04/14/20	04/14/20	Determine Provider Directory Enhancement
· · · ·				Requirements
Schedule BRD Overview	1 d	04/15/20		Share BRD Template for review
Hold BRD Overview discussion BR 1 Provider Data File Format	1 d 4 d	04/16/20 03/17/20	04/16/20	Schedule BRD Overview
File layouts shared	4 d 1 d	03/17/20		Initial Discovery
Evaluation of file and provide specific variables for each configurable tab (green tabs)	1 d	03/18/20		File layouts shared
				Evaluation of file and provide specific variables for
Approvals obtained on layout shared "Provider File Format_Identifi"	1 d	03/19/20	03/19/20	each configurable tab (green tabs)
Approval obtained on content for BR 1	1 d	03/20/20	03/20/20	Approvals obtained on layout shared "Provider
·····	Tu			File Format_Identifi"
BR 2 File naming convention and submission frequency	5 d	03/17/20		
File frequencies provided	2 d	03/17/20		Initial Discovery
Naming convention shared with Beacon	2 d	03/19/20		File frequencies provided
Approval obtained on content for BR 2 BR 3 Pricing Providers	1 d 30 d	03/23/20 03/17/20	03/23/20	Naming convention shared with Beacon
Provides education & documentation on Provider contracting	15 d	03/17/20		Initial Discovery
				Provides education & documentation on Provider
Customized vs. boiler plate contract for each contract type/specialty	5 d	04/07/20	04/13/20	contracting
Dravides leastion of Eas Schoolule		04/44/00	04/20/20	Customized vs. boiler plate contract for each
Provides location of Fee Schedule	5 d	04/14/20		contract type/specialty
Approval on content for this BR	5 d	04/21/20		Provides location of Fee Schedule
BR 4 Global Validations and Standardizations	1 d	04/17/20	04/17/20	
Provide approval/agreement on validations (NPPES & Melissa Data)	1 d	04/17/20		Hold BRD Overview discussion
BR 5 DMS/Federal Validations	13 d	03/17/20	04/02/20	Initial Discovery
Provide direction on which DMS file to compare against (if any)	5 d	03/17/20		Initial Discovery Provide direction on which DMS file to compare
Provide direction on which Federal validation (if any) - OIG, SAM	7 d	03/24/20	04/01/20	against (if any)
		0.4/5 - 1-	0.4/5 - 1-	Provide direction on which Federal validation (if
Approval on content for this BR	1 d	04/02/20	04/02/20	any) - OIG, SAM
BR 6 Extended Team Specific Validations	2 d	03/17/20	03/18/20	
Provide direction/details on validation items	1 d	03/17/20		Initial Discovery
Approval on content for this BR	1 d	03/18/20	03/18/20	Provide direction/details on validation items
BR 7 Welcome Letters	4 d	03/17/20	03/20/20	
Send Provider sample welcome letters	1 d	03/17/20		Initial Discovery
Submit to DMS for approval	1 d	03/18/20		Send Provider sample welcome letters
Provide approval on Welcome letters (content; layout etc.).	1 d	03/19/20		Submit to DMS for approval
Approval on content for this BR	1 d	03/20/20	03/20/20	Provide approval on Welcome letters (content;
		1	1	layout etc.).

BR 8 Adds/Updates/Terminations         Provide approval on logic/process         Approval on content for this BR         BR 9 Providers Sourced by Claims         Schedule time to review Claims Scenario matrix         Discuss & determine OOArea vs. OONetwork         Approval on content for this BR         BR 10 Provider Results File         Provide sample load file         Provide list of recipients for file. File will be placed on the SFTP site for retrieval	Duration 2 d 1 d 1 d 3 d	Start Date 03/17/20	Due Date	Predecessors
Provide approval on logic/process         Approval on content for this BR         BR 9 Providers Sourced by Claims         Schedule time to review Claims Scenario matrix         Discuss & determine OOArea vs. OONetwork         Approval on content for this BR         BR 10 Provider Load Results File         Provide sample load file         Provide list of recipients for file. File will be placed on the SFTP site for retrieval	1 d 1 d		03/18/20	
BR 9 Providers Sourced by Claims         Schedule time to review Claims Scenario matrix         Discuss & determine OOArea vs. OONetwork         Approval on content for this BR         BR 10 Provider Load Results File         Provide sample load file         Provide list of recipients for file. File will be placed on the SFTP site for retrieval		03/17/20	03/17/20	Initial Discovery
Schedule time to review Claims Scenario matrix         Discuss & determine OOArea vs. OONetwork         Approval on content for this BR         BR 10 Provider Load Results File         Provide sample load file         Provide list of recipients for file. File will be placed on the SFTP site for retrieval	3 d	03/18/20		Provide approval on logic/process
Discuss & determine OOArea vs. OONetwork Approval on content for this BR BR 10 Provider Load Results File Provide sample load file Provide list of recipients for file. File will be placed on the SFTP site for retrieval	1 d	03/17/20 03/17/20	03/19/20	Initial Discovery
Approval on content for this BR BR 10 Provider Load Results File Provide sample load file Provide list of recipients for file. File will be placed on the SFTP site for retrieval	1 d	03/18/20		Schedule time to review Claims Scenario matrix
BR 10 Provider Load Results File Provide sample load file Provide list of recipients for file. File will be placed on the SFTP site for retrieval				
Provide sample load file Provide list of recipients for file. File will be placed on the SFTP site for retrieval	1 d 4 d	03/19/20 03/17/20	03/19/20 03/20/20	Discuss & determine OOArea vs. OONetwork
· · · · ·	1 d	03/17/20		Initial Discovery
Drouido main DOC for SME to work through a reason	1 d	03/18/20		Provide sample load file
Provide main POC for SME to work through errors	1 d	03/19/20	03/19/20	Provide list of recipients for file. File will be placed on the SFTP site for retrieval
		00/00/00	00/00/00	
Approval on content for this BR	1 d	03/20/20		Provide main POC for SME to work through errors
BR 11 Provider Extracts Provide feedback for Providers that cannot be located on claims	2 d 1 d	03/17/20	03/18/20	Initial Discovery
				Provide feedback for Providers that cannot be
Approval on content for this BR	1 d	03/18/20	03/18/20	located on claims
BR 12 Provider Directory Provide direction regarding directory scope (in scope vs. out of scope)	2 d 1 d	03/17/20 03/17/20	03/18/20	Initial Discovery
				Provide direction regarding directory scope (in
Provides approval of this BR	1 d	03/18/20	03/18/20	scope vs. out of scope)
BR 13 Identifi HPA Configuration	11 d	03/19/20	04/02/20	
Customize fields based on BR 1.	10 d	03/19/20	04/01/20	Evaluation of file and provide specific variables for each configurable tab (green tabs)
Approval on content for this BR	1 d	04/02/20	04/02/20	Customize fields based on BR 1.
BR 14 Credentialing	1 d	04/17/20	04/17/20	
Approval on content for this BR Share BRD with for approval	1 d 1 d	04/17/20 03/23/20		Hold BRD Overview discussion BR 1 Provider Data File Format
Feedback on BRD Content shared	1 d	03/23/20		Share BRD with for approval
Review of the BRD with all Stakeholders	2 d	03/25/20	03/26/20	Feedback on BRD Content shared
BRD approval MILESTONE: BRD Development Complete	1 d 0 d	03/27/20		Review of the BRD with all Stakeholders
Design Document Development	20 d	03/27/20	03/21/20	BRD approval
Provider Data Definition Design Document Development	20 d	03/30/20		MILESTONE: BRD Development Complete
MILESTONE: Provider Data Definition Design Document Final	0 d	04/24/20	04/24/20	Provider Data Definition Design Document
Provider Contract Inventory Design Document Development	20 d	03/30/20		Development MILESTONE: BRD Development Complete
				Provider Contract Interpretation Design Document
MILESTONE: Provider Contract Inventory Design Document Final	0 d	04/24/20	04/24/20	Development
Provider Contract Interpretation Design Document Development	20 d	03/30/20		MILESTONE: BRD Development Complete Provider Contract Interpretation Design Document
MILESTONE: Provider Contract Interpretation Design Document Final	0 d	04/24/20	04/24/20	Development
Affiliation Mapping Design Document Development	20 d	03/30/20	04/24/20	MILESTONE: BRD Development Complete
MILESTONE: Affiliation Mapping Design Document Final	0 d	04/24/20	04/24/20	Affiliation Mapping Design Document
3. EXECUTION	130 d	03/17/20	09/14/20	Development
PDM Build	130 d	03/17/20	09/14/20	
Price Strategy Setup	41 d	03/17/20	05/12/20	
Naming Convention - Preliminary Configuration - Provider affiliations loaded	3 d 5 d	03/17/20 03/20/20		Initial Discovery Naming Convention - Preliminary
Create Contract ID/Affiliation Mapping	10 d	03/27/20		Configuration - Provider affiliations loaded
PCI Edits & Remark Codes Loaded in UAT	10 d	04/10/20		Create Contract ID/Affiliation Mapping
Review Recommended Settings Fee Schedule Build	3 d 5 d	04/24/20 04/29/20		PCI Edits & Remark Codes Loaded in UAT Review Recommended Settings
Pricing Workflow Build	5 d	05/06/20		Fee Schedule Build
Build Preparation	10 d	03/17/20	03/30/20	
Confirm sandbox Identifi HPA environment ready with connectivity to FDR	3 d	03/17/20		Initial Discovery Confirm sandbox Identifi HPA environment ready
Sandbox replicated database environment configuration	5 d	03/20/20	03/26/20	with connectivity to FDR
Establish sFTP	1 d	03/27/20	03/27/20	Sandbox replicated database environment
Initial User stories created Network and Pipeline (Jira tickets)	1 d	03/30/20		configuration Establish sFTP
Identifi Network Baseline Build	10 d	03/30/20	03/30/20	Establish SFTP
Identifi Network Development baseline build	5 d	03/31/20		Initial User stories created Network and Pipeline
				(Jira tickets)
Identifi Network QA Provider Pipeline Build	5 d 10 d	04/07/20 03/31/20	04/13/20 04/13/20	Identifi Network Development baseline build
				Initial User stories created Network and Pipeline
Provider Pipeline Development	5 d	03/31/20	04/06/20	(Jira tickets)
Provider Pipeline QA complete Provider Full Extract Build	5 d	04/07/20		Provider Pipeline Development
	10 d	03/31/20	04/13/20	Initial User stories created Network and Pipeline
Provider Full Extract Development	5 d	03/31/20	04/06/20	(Jira tickets)
Provider Full Extract QA	5 d	04/07/20		Provider Full Extract Development
Claims Queue Extract Build	10 d	03/31/20	04/13/20	Initial User stories created Network and Pipeline
	5 d	03/31/20	04/06/20	(Jira tickets)
Claims Queue Extract Development	5 d	04/07/20		Claims Queue Extract Development
Claims Queue Extract QA	10 d	03/31/20	04/13/20	Initial User stories created Network and Pipeline
Claims Queue Extract QA Provider Supplemental Extract Build		03/31/20	04/06/20	(Jira tickets)
Claims Queue Extract QA	5 d			
Claims Queue Extract QA Provider Supplemental Extract Build Provider CORE Supplemental Extract Development		04/07/20	04/13/20	Provider CORE Supplemental Extract
Claims Queue Extract QA Provider Supplemental Extract Build Provider CORE Supplemental Extract Development Provider Supplemental Extract QA	5 d	04/07/20	04/13/20	Provider CORE Supplemental Extract Development
Claims Queue Extract QA Provider Supplemental Extract Build Provider CORE Supplemental Extract Development Provider Supplemental Extract QA Provider Directory Extract Build	5 d 10 d	04/14/20	04/27/20	Development
Claims Queue Extract QA Provider Supplemental Extract Build Provider CORE Supplemental Extract Development Provider Supplemental Extract QA	5 d		04/27/20 04/20/20	
Claims Queue Extract QA Provider Supplemental Extract Build Provider CORE Supplemental Extract Development Provider Supplemental Extract QA Provider Directory Extract Build Directory Extract Development	5 d 10 d 5 d	04/14/20 04/14/20	04/27/20 04/20/20 04/27/20 04/13/20	Development Provider Pipeline Build Directory Extract Development
Claims Queue Extract QA Provider Supplemental Extract Build Provider CORE Supplemental Extract Development Provider Supplemental Extract QA Provider Directory Extract Build Directory Extract Development Directory Extract QA	5 d 10 d 5 d 5 d	04/14/20 04/14/20 04/21/20	04/27/20 04/20/20 04/27/20 04/13/20	Development Provider Pipeline Build Directory Extract Development Initial User stories created Network and Pipeline
Claims Queue Extract QA Provider Supplemental Extract Build Provider CORE Supplemental Extract Development Provider Supplemental Extract QA Provider Directory Extract Build Directory Extract Development Directory Extract QA Sanctioned Providers Extract Build	5 d 10 d 5 d 5 d 10 d	04/14/20 04/14/20 04/21/20 03/31/20	04/27/20 04/20/20 04/27/20 04/13/20 04/06/20	Development Provider Pipeline Build Directory Extract Development
Claims Queue Extract QA Provider Supplemental Extract Build Provider CORE Supplemental Extract Development Provider Supplemental Extract QA Provider Directory Extract Build Directory Extract Development Directory Extract QA Sanctioned Providers Extract Build Sanctioned Providers Extract Development Sanctioned Providers Extract Development Sanctioned Providers Extract QA Identifi Network to Pipeline Build	5 d 10 d 5 d 10 d 5 d 5 d 5 d 10 d	04/14/20 04/14/20 04/21/20 03/31/20 03/31/20 04/07/20 04/14/20	04/27/20 04/20/20 04/27/20 04/13/20 04/06/20 04/13/20 04/27/20	Development Provider Pipeline Build Directory Extract Development Initial User stories created Network and Pipeline (Jira tickets) Sanctioned Providers Extract Development
Claims Queue Extract QA Provider Supplemental Extract Build Provider CORE Supplemental Extract Development Provider Supplemental Extract QA Provider Directory Extract Build Directory Extract Development Directory Extract QA Sanctioned Providers Extract Development Sanctioned Providers Extract Development Sanctioned Providers Extract Development Sanctioned Providers Extract QA	5 d 10 d 5 d 5 d 10 d 5 d 5 d	04/14/20 04/14/20 04/21/20 03/31/20 03/31/20 04/07/20	04/27/20 04/20/20 04/27/20 04/13/20 04/06/20 04/13/20 04/27/20	Development Provider Pipeline Build Directory Extract Development Initial User stories created Network and Pipeline (Jira tickets)

	Duration	Start Date	Due Date	Predecessors
Provider File Validation	1 d	04/15/20	04/15/20	Manual Review of formatted Provider Data File
UAT	40 d	04/28/20	06/22/20	
Load Data to Pipeline and Validate Data	20 d	04/28/20		Identifi Network to Pipeline QA
Load to Identifi HPA Create Gemini Jobs	10 d 5 d	05/26/20 06/09/20		Load Data to Pipeline and Validate Data Load to Identifi HPA
Create MoveIT Jobs	5 d	06/16/20		Create Gemini Jobs
Production	60 d	06/23/20	09/14/20	
Load Data to Pipeline and Validate Data	20 d	06/23/20		Create MoveIT Jobs
Load to Identifi HPA	20 d	07/21/20		Load Data to Pipeline and Validate Data
Create Gemini Jobs Create MoveIT Jobs	10 d 10 d	08/18/20 09/01/20		Load to Identifi HPA Create Gemini Jobs
4. TESTING	52 d	09/01/20 09/15/20	11/25/20	Create Gemini Jobs
Provider Pipeline Testing	52 d	09/15/20	11/25/20	
Confirm test environments Ready (QA) (Regression, IQ)	1 d	09/15/20		Create MoveIT Jobs
Build Test Scenarios and Regression Testing	10 d	09/16/20	09/29/20	Confirm test environments Ready (QA)
build rest Scenarios and Regression resting	10 u	09/10/20	09/29/20	(Regression, IQ)
IQ Create Test Cases	1 d	09/30/20	09/30/20	Build Test Scenarios and Regression Testing,
Smoke Test (Environment Shakeout)- Load provider test files	1 d	09/30/20	09/30/20	Load to Identifi HPA Build Test Scenarios and Regression Testing
· · · ·				Smoke Test (Environment Shakeout)- Load
Gap Analysis	1 d	10/01/20	10/01/20	provider test files
Send Provider File to CADW	1 d	10/02/20		Gap Analysis
Add move it jobs for sFTP	1 d	10/02/20		Gap Analysis
Load Provider full file for IQ testing	1 d	10/05/20		Add move it jobs for sFTP
Provide support for IQ testing PDM Solution - Conduct Product Testing	1 d 10 d	10/05/20 10/01/20		Load Provider full file for IQ testing IQ Create Test Cases
PDM Solution - Conduct Product Pesting	10 d	10/15/20		PDM Solution - Conduct Product Testing
PDM Solution - Conduct IQ Testing	10 d	10/29/20		PDM Solution - Conduct Business Testing
PDM Solution - Review and Approval of Testing Results	10 d	11/12/20		PDM Solution - Conduct IQ Testing
MILESTONE: Provider Pipeline Testing Complete	0 d	11/25/20	11/25/20	PDM Solution - Review and Approval of Testing
				Results
5. GO-LIVE	27 d	11/26/20	01/01/21	
Deployment Provider Data Loaded into UAT CORE (Production)	27 d	11/26/20	01/01/21	Drewider Diseline Testine
	21 d	11/26/20		Provider Pipeline Testing Provider Data Loaded into UAT CORE
Identifi Network UI Build Complete	5 d	12/25/20	12/31/20	(Production)
MILESTONE: Identifi Network Go-Live	0 d	01/01/21	01/01/21	Identifi Network UI Build Complete
6. WARRANTY / TRANSITION TO OPERATIONS	63 d	01/04/21	03/31/21	
Post Go-Live Support and Monitoring	63 d	01/04/21	03/31/21	
Post Go-Live Warranty Period	63 d	01/04/21		MILESTONE: Identifi Network Go-Live
Project Control and Monitoring (Part 1)	19 d	01/04/21	01/28/21	
Submission of Weekly Implementation Status Report	19 d	01/04/21	01/28/21	
Week 1 Submission Week 2 Submission	1 d 1 d	01/04/21 01/12/21		MILESTONE: Identifi Network Go-Live Week 1 Submission
Week 2 Submission	1 d	01/20/21		Week 2 Submission
Week 4 Submission	1 d	01/28/21		Week 3 Submission
Project Control and Monitoring (Part 2)	19 d	01/29/21	02/24/21	
Submission of Weekly Implementation Status Report	19 d	01/29/21	02/24/21	
Week 1 Submission	1 d	01/29/21		Week 4 Submission
Week 2 Submission	1 d	02/08/21		Week 1 Submission
Week 3 Submission Week 4 Submission	1 d 1 d	02/16/21 02/24/21		Week 2 Submission Week 3 Submission
MILESTONE: Submitted Weekly Implementation Status Reports	0 d	02/24/21		Week 4 Submission
Implementation team transition PDM to ongoing operations	5 d	01/04/21		MILESTONE: Identifi Network Go-Live
Business Owner Sign-off of Transition Functions	5 d	01/04/21		MILESTONE: Identifi Network Go-Live
laims & Configuration Workstream	303 d	02/03/20	03/31/21	
1. INITIATION	13 d	02/03/20	02/19/20	
Project Forming - Core Team	13 d	02/03/20	02/19/20	
Define Resources, Roles, Responsibilities	1 d	02/03/20	02/03/20	
Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions Project Charter	1 d 2 d	02/04/20 02/03/20	02/04/20	Define Resources, Roles, Responsibilities
Project Charters Complete	1 d	02/03/20		Define Resources, Roles, Responsibilities
Update Charter based on Stakeholder Feedback	1 d			Project Charters Complete
Implementation Project Plan	11 d	02/05/20	02/19/20	· ·
Develop Implementation Project Plan	5 d	02/05/20		Project Charter
Project Plan review by Workstream	1 d	02/17/20		Develop Implementation Project Plan
Update Project Plan based on Stakeholder Feedback	1 d	02/18/20		Project Plan review by Workstream Update Project Plan based on Stakeholder
Finalize Workstream Implementation Plan	1 d	02/19/20	02/19/20	Feedback
Core Team Kickoff	2 d	02/04/20	02/05/20	recablack
Confirm Workstream Project Managers / Business Leads / Committee Members	1 d	02/04/20	02/04/20	Define Resources, Roles, Responsibilities
Conduct Core Team Workstream Kickoff Meeting	1 d	02/05/20	02/05/20	Confirm Workstream Project Managers / Busin
······································				Leads/Committee Members
2. REQUIREMENTS	57 d	02/06/20	04/24/20	
Extended Team Kickoff Meeting	3 d	02/06/20	02/10/20	
Identify POCs	1 d	02/06/20	02/06/20	Conduct Core Team Workstream Kickoff Meeting
Schedule Kickoff	1 d	02/07/20	02/07/20	Identify POCs
Host Kickoff Call	1 d	02/10/20	02/10/20	Schedule Kickoff
Receive Required Data and Information	20 d	02/11/20	03/09/20	
Obtain 2021 Benefits documentation	20 d	02/11/20	03/09/20	Host Kickoff Call
Standard Payment Templates Requested	20 d	02/11/20		Host Kickoff Call
Benefit plans (i.e. benefit matrix)	20 d	02/11/20		Host Kickoff Call
Reimbursement requirements	20 d	02/11/20		Host Kickoff Call
Crosswalks (ex. NDCJ Code) Claim Edits	20 d 20 d	02/11/20 02/11/20		Host Kickoff Call Host Kickoff Call
Accumulators	20 d	02/11/20		Host Kickoff Call
, localituditoro	15 d	03/10/20	03/30/20	
Health Plan Requirements (Benefits, PA, Pricing, Claims)	7 d	03/10/20		Benefit plans (i.e. benefit matrix)
Health Plan Requirements (Benefits, PA, Pricing, Claims) Define benefit classes, code limitations		03/10/20		Receive Required Data and Information
Health Plan Requirements (Benefits, PA, Pricing, Claims) Define benefit classes, code limitations Create code mapping for exclusions	7 d	03/10/20		
Define benefit classes, code limitations Create code mapping for exclusions Crosswalk benefit classes to services	7 d 7 d	03/10/20		Receive Required Data and Information
Define benefit classes, code limitations Create code mapping for exclusions Crosswalk benefit classes to services Define plan strategy IDs	7 d 7 d 7 d	03/10/20 03/10/20	03/18/20	Receive Required Data and Information
Define benefit classes, code limitations Create code mapping for exclusions Crosswalk benefit classes to services Define plan strategy IDs Define code limitations	7 d 7 d 7 d 7 d	03/10/20 03/10/20 03/10/20	03/18/20 03/18/20	Receive Required Data and Information Receive Required Data and Information
Define benefit classes, code limitations Create code mapping for exclusions Crosswalk benefit classes to services Define plan strategy IDs	7 d 7 d 7 d	03/10/20 03/10/20	03/18/20 03/18/20 03/30/20	Receive Required Data and Information

Attach fao achadula(a) ta BBD	Duration			Predecessors
Attach fee schedule(s) to BRD MILESTONE: Finalize Net New Claims Requirements	3 d 0 d	03/10/20		Receive Required Data and Information Attach fee schedule(s) to BRD
•				
Host Discovery Sessions	1 d	02/06/20		Conduct Core Team Workstream Kickoff Meeting
BRD Development	52 d	02/06/20	04/17/20	
Development of BRD Share BRD's with all Core Team stakeholders for review prior to meeting	45 d 1 d	02/06/20 04/09/20	04/08/20 04/09/20	Host Discovery Sessions Development of BRD
				Share BRD's with all Core Team stakeholders fo
Core Team review of the BRD's with all Core Team stakeholders	1 d	04/10/20	04/10/20	review prior to meeting
Core Team Sign Off of BRDs	5 d	04/13/20	04/17/20	Core Team review of the BRD's with all Core
-				Team stakeholders
BRD 1: Reimbursement	12 d	04/09/20	04/24/20	Development of DDD
BRD 1 Shared for Approval Approval/Feedback on BRD 1	1 d 5 d	04/09/20 04/10/20		Development of BRD BRD 1 Shared for Approval
BRD 1 with updates shared for approval	5 d	04/17/20		Approval/Feedback on BRD 1
FINAL approval of BRD 1	1 d	04/24/20		BRD 1 with updates shared for approval
BRD 2: Claims Benefits	12 d	04/09/20	04/24/20	
BRD 2 Shared for approval	1 d	04/09/20		Development of BRD
Approval/Feedback on BRD 2 BRD 2 with updates shared for approval	5 d 5 d	04/10/20 04/17/20		BRD 2 Shared for approval Approval/Feedback on BRD 2
FINAL approval of BRD 2	1 d	04/24/20		BRD 2 with updates shared for approval
BRD 3: Auth Matching	12 d	04/09/20	04/24/20	
BRD 3 Shared for Approval	1 d	04/09/20		Development of BRD
Approval/Feedback on BRD 3	5 d	04/10/20		BRD 3 Shared for Approval
BRD 3 with updates shared for approval FINAL approval of BRD 3	5 d 1 d	04/17/20 04/24/20		Approval/Feedback on BRD 3 BRD 3 with updates shared for approval
MILESTONE: Claims Solution Design Complete	0 d	04/24/20		FINAL approval of BRD 3
3. EXECUTION	132 d	03/06/20	09/07/20	
Solution Traceability	11 d	04/27/20	05/11/20	
Schedule Solution Design Traceability Session	1 d	04/27/20	04/27/20	BRD 1: Reimbursement, BRD 2: Claims Benefit
	5 d	04/28/20		BRD 3: Auth Matching
Develop Traceability Matrix for each BRD Hold Solution Design Traceability Session	2 d	04/28/20	05/04/20	Schedule Solution Design Traceability Session Develop Traceability Matrix for each BRD
Enter Traceability Matrix in Jira	3 d	05/07/20		Hold Solution Design Traceability Session
Process Design Documents	15 d	05/07/20		Hold Solution Design Traceability Session
Manual Process Workflow Design Document Development	15 d	05/07/20	05/27/20	
MILESTONE: Manual Process Workflow Design Document Final	0 d	05/27/20	05/27/20	Manual Process Workflow Design Document
Cross Functional Handoff Workflow Design Document Development	15 d	05/07/20	05/27/20	Development
··· · ·				Cross Functional Handoff Workflow Design
MILESTONE: Cross Functional Handoff Workflow Design Document Final	0 d	05/27/20	05/27/20	Document Development
Configuration Design and Build	115 d	03/06/20	08/13/20	
Receipt of Provider Contracts	1 d	03/06/20	03/06/20	Host Discovery Sessions
PCP Reimbursement Structure/Rates Review of all documents provided	1 d 1 d	04/06/20 04/06/20		Receipt of Provider Contracts
Configuration Design Sessions	15 d	04/06/20	05/27/20	Receipt of Provider Contracts
Benefits Grid and Design Document Created	2 d	05/07/20		Hold Solution Design Traceability Session
Evaluate number of remark codes that need to have member facing language updated	5 d	05/07/20	05/13/20	Hold Solution Design Traceability Session
Update remark codes to ensure member facing verbiage is member-friendly	5 d	05/14/20	05/20/20	Evaluate number of remark codes that need to
				have member facing language updated
Review Benefits Grid and Design Document & Receive sign-off	5 d	05/21/20	05/27/20	Update remark codes to ensure member facing verbiage is member-friendly
	0.1	050700	05/07/00	Review Benefits Grid and Design Document &
MILESTONE: Benefits Grid & Design Finalized	0 d	05/27/20	05/27/20	Receive sign-off
Identifi HPA Configuration	114 d	03/09/20	08/13/20	
Benefits Configured Group setup	45 d 1 d	05/28/20	07/29/20	MILESTONE: Benefits Grid & Design Finalized
Plan strategy setup	1 d	05/28/20 05/28/20		MILESTONE: Benefits Grid & Design Finalized
Benefits design build	45 d	05/28/20		MILESTONE: Benefits Grid & Design Finalized
Auths Configured	40 d	05/28/20	07/22/20	
Claim to auth matching build	40 d	05/28/20		MILESTONE: Benefits Grid & Design Finalized
Pricing Configuration	22 d	05/28/20		
Price strategy setup (For Claims Adj) Naming convention - preliminary	22 d 1 d	05/28/20 05/28/20		MILESTONE: Benefits Grid & Design Finalized
Configuration - Provider affiliations loaded	5 d	05/29/20		Naming convention - preliminary
Create Contract ID mapping	5 d	06/05/20		Configuration - Provider affiliations loaded
PCI edits & remark codes loaded in UAT	5 d	06/12/20		Create Contract ID mapping
Review recommended edits	1 d	06/19/20		PCI edits & remark codes loaded in UAT
Pricing Workflow Build Fee Schedule Build	5 d 10 d	06/22/20 05/28/20	06/26/20	Review recommended edits
Configure Hospital Inpatient	1 d	05/28/20		MILESTONE: Benefits Grid & Design Finalized
Configure Hospital Inpatient Psych	1 d	05/28/20		MILESTONE: Benefits Grid & Design Finalized
Configure Hospital Outpatient Payment	1 d	05/28/20		MILESTONE: Benefits Grid & Design Finalized
Configure ASC Services	1 d	05/28/20		MILESTONE: Benefits Grid & Design Finalized
Configure Professional Services Configure Clinic Services	1 d 1 d	05/28/20 05/28/20		MILESTONE: Benefits Grid & Design Finalized MILESTONE: Benefits Grid & Design Finalized
Configure Behavioral & Mental Health	10 d	05/28/20		MILESTONE: Benefits Grid & Design Finalized
Configure Long-Term Care Services	1 d	05/28/20		MILESTONE: Benefits Grid & Design Finalized
Configure Independent Lab and Radiology	1 d	05/28/20		MILESTONE: Benefits Grid & Design Finalized
Configure Hospice	1 d	05/28/20		MILESTONE: Benefits Grid & Design Finalized
Configure Home Health	1 d	05/28/20		MILESTONE: Benefits Grid & Design Finalized
Configure ESRD Configure OOS Hospitals (Par and Non Par)	1 d 1 d	05/28/20 05/28/20		MILESTONE: Benefits Grid & Design Finalized MILESTONE: Benefits Grid & Design Finalized
Configure DOS Hospitals (Par and Non Par)	10 d	05/28/20		MILESTONE: Benefits Grid & Design Finalized
Gap codes build	10 d	05/28/20		MILESTONE: Benefits Grid & Design Finalized
Provider Contracts Configured	16 d	03/09/20	03/30/20	
Receipt of Provider Contracts	1 d	03/09/20		Receipt of Provider Contracts
Providers Configured	15 d	03/10/20		Receipt of Provider Contracts
Configuration - Approval and Updates Complete Configuration approval	11 d 5 d	07/30/20 07/30/20	08/13/20	Benefits Configured
Update Identifi HPA Configuration to reflect differences	5 d	07/30/20 08/06/20		Configuration approval
· •				Update Identifi HPA Configuration to reflect
MILESTONE: Configuration build complete	0 d	08/12/20	08/12/20	differences
Provide Documentation to Claims Ops Team for Training	1 d	08/13/20	08/13/20	
				Provide Documentation to Claims Ops Team for

	Duration			Predecessors
Development P&P's	17 d	08/14/20	09/07/20	Provide Documentation to Claims Ops Team for
Claims DTPs First Draft and Initial Road Test	15 d	08/14/20	09/03/20	Training
Approval on DTPs from leadership Approvals	1 d 1 d	09/04/20 09/07/20	09/04/20	Claims DTPs First Draft and Initial Road Test Approval on DTPs from leadership
MILESTONE: DTPs Finalized and uploaded to SharePoint	0 d	09/07/20	09/07/20	Approvals
4. TESTING Configuration	<b>59 d</b> 9 d	08/14/20 08/14/20	11/04/20 08/26/20	
Confirm configuration of benefit baseline is complete	5 d	08/14/20		Configuration - Approval and Updates Complete
	5 d	08/14/20	08/20/20	Configuration - Approval and Updates Complete,
Validate payor-specific customizations configured Validate pricing configuration complete	5 d	08/14/20	08/20/20	Configuration approval
Validate provider affiliation configuration is complete	5 d	08/14/20	08/20/20	
Check that interface is built for EDI data exchange	2 d	08/21/20	08/24/20	Validate provider affiliation configuration is complete
Check that Claim edits meet requirements	1 d	08/25/20	08/25/20	Check that interface is built for EDI data exchange
Upload file and download file on FTP	1 d	08/26/20	08/26/20	Check that Claim edits meet requirements
MILESTONE: Configuration Complete	0 d	08/26/20	08/26/20	Upload file and download file on FTP
IQ Testing (Benefits; Pricing & PA's) Test Data Readiness: Load claims to match test scenarios	50 d 2 d	08/27/20 08/27/20	11/04/20	Upload file and download file on FTP
IQ Testing Prep Work (PCI complete; Affiliations & Contracts Loaded)	5 d	08/31/20	09/04/20	Test Data Readiness: Load claims to match test
				scenarios IQ Testing Prep Work (PCI complete; Affiliations &
IQ Claims & Benefits Testing	15 d	09/07/20	09/25/20	Contracts Loaded)
MILESTONE: IQ Completes Benefits Testing	0 d	09/25/20	09/25/20	IQ Claims & Benefits Testing IQ Testing Prep Work (PCI complete; Affiliations &
IQ/ Pricing, PCI (Claims scenarios testing)	15 d	09/07/20	09/25/20	Contracts Loaded)
MILESTONE: IQ Pricing Testing Complete	0 d	09/25/20	09/25/20	IQ/ Pricing, PCI (Claims scenarios testing) IQ Testing Prep Work (PCI complete; Affiliations &
IQ Prior Auth Testing	30 d	09/07/20	10/16/20	Contracts Loaded)
MILESTONE: IQ PA Testing Complete	<u>0 d</u> 3 d	10/16/20 10/19/20	10/16/20	IQ Prior Auth Testing
Connect with Configuration team on any changes needed after testing				IQ PA Testing Complete Connect with Configuration team on any changes
Updates made to coding (based on testing results)	5 d	10/22/20	10/28/20	needed after testing
Testing on any coding updates	5 d	10/29/20	11/04/20	Updates made to coding (based on testing results)
MILESTONE: IQ Testing Completed	0 d	11/04/20	11/04/20	Testing on any coding updates
MILESTONE: Claims & Benefits Testing Complete 5. TRAINING	0 d 10 d	11/04/20 11/05/20	11/04/20 11/18/20	MILESTONE: IQ Testing Completed
General claims department training	10 d	11/05/20	11/18/20	MILESTONE: IQ Testing Completed
MILESTONE: Training Completed 6. GO-LIVE	0 d	11/18/20 01/01/21	11/18/20 01/01/21	General claims department training MILESTONE: Training Completed
7. WARRANTY / TRANSITIONS TO OPERATIONS	63 d	01/04/21	03/31/21	MILESTONE. Maining Completed
Transition Status Report shared with Operations	5 d	01/04/21	01/08/21	6. GO-LIVE
Business Owner Sign-off of Transition Functions	5 d	01/11/21	01/15/21	Transition Status Report shared with Operations
Post Go-Live Support and Monitoring	63 d	01/04/21	03/31/21	
Post Go-Live Support Payment Integrity Workstream [For Enhancements & New Compliance Requirements Only]	63 d 303 d	01/04/21 02/03/20	03/31/21 03/31/21	6. GO-LIVE
1. INITIATION	16 d	02/03/20	02/24/20	
Project Forming - Core Team	1 d	02/03/20	02/03/20	
Define Resources, Roles, Responsibilities Project Charter	1 d 2 d	02/03/20 02/04/20	02/03/20 02/05/20	
Create Project Charter	1 d	02/04/20	02/04/20	Define Resources, Roles, Responsibilities
Project Charters Complete Implementation Project Plan	1 d 8 d	02/05/20 02/04/20	02/05/20 02/13/20	Create Project Charter
Develop Implementation Project Plan	5 d	02/04/20		Define Resources, Roles, Responsibilities
Project Plan review by Workstream	1 d	02/12/20	02/12/20	Develop Implementation Project Plan
Update Project Plan based on Stakeholder Feedback Identify Staff Resources	1 d 5 d	02/13/20 02/04/20	02/13/20	Project Plan review by Workstream
Establish Funding & Recovery Team	5 d	02/04/20	02/10/20	Define Resources, Roles, Responsibilities
Establish Claims Quality Audit Team Establish PI Lead	5 d 5 d	02/04/20 02/04/20		Define Resources, Roles, Responsibilities Define Resources, Roles, Responsibilities
	6 d	02/14/20	02/21/20	
Discovery Questionnaire				Update Project Plan based on Stakeholder
Discovery Questionnaire Review and update Discovery Questionnaire	5 d	02/14/20	02/20/20	Foodback
Review and update Discovery Questionnaire Conduct review with Payment Integrity team members	1 d	02/21/20	02/21/20	Feedback Review and update Discovery Questionnaire
Review and update Discovery Questionnaire Conduct review with Payment Integrity team members Kickoff Sessions				Review and update Discovery Questionnaire
Review and update Discovery Questionnaire Conduct review with Payment Integrity team members	1 d	02/21/20	02/21/20 02/24/20 02/24/20	
Review and update Discovery Questionnaire         Conduct review with Payment Integrity team members         Kickoff Sessions         Conduct Core Team Workstream Kickoff Meeting         Extended Team Kickoff Meeting	1 d 8 d 1 d 4 d	02/21/20 02/13/20 02/24/20 02/13/20	02/21/20 02/24/20 02/24/20 02/18/20	Review and update Discovery Questionnaire Conduct review with Payment Integrity team members
Review and update Discovery Questionnaire         Conduct review with Payment Integrity team members         Kickoff Sessions         Conduct Core Team Workstream Kickoff Meeting         Extended Team Kickoff Meeting         Develop Kickoff meeting presentation materials	1 d 8 d 1 d 4 d 2 d	02/21/20 02/13/20 02/24/20 02/13/20 02/13/20	02/21/20 02/24/20 02/24/20 02/18/20 02/18/20	Review and update Discovery Questionnaire Conduct review with Payment Integrity team members Project Plan review by Workstream
Review and update Discovery Questionnaire         Conduct review with Payment Integrity team members         Kickoff Sessions         Conduct Core Team Workstream Kickoff Meeting         Extended Team Kickoff Meeting         Develop Kickoff meeting presentation materials         Develop specific questions	1 d 8 d 1 d 4 d 2 d 2 d	02/21/20 02/13/20 02/24/20 02/13/20 02/13/20 02/17/20	02/21/20 02/24/20 02/24/20 02/18/20 02/18/20 02/18/20	Review and update Discovery Questionnaire Conduct review with Payment Integrity team members Project Plan review by Workstream Develop Kickoff meeting presentation materials
Review and update Discovery Questionnaire         Conduct review with Payment Integrity team members         Kickoff Sessions         Conduct Core Team Workstream Kickoff Meeting         Extended Team Kickoff Meeting         Develop Kickoff meeting presentation materials         Develop specific questions         Confirm attendees	1 d 8 d 1 d 2 d 2 d 1 d	02/21/20 02/13/20 02/24/20 02/13/20 02/13/20 02/17/20 02/14/20	02/21/20 02/24/20 02/24/20 02/18/20 02/18/20 02/18/20 02/14/20	Review and update Discovery Questionnaire Conduct review with Payment Integrity team members Project Plan review by Workstream
Review and update Discovery Questionnaire         Conduct review with Payment Integrity team members         Kickoff Sessions         Conduct Core Team Workstream Kickoff Meeting         Extended Team Kickoff Meeting         Develop Kickoff meeting presentation materials         Develop specific questions         Confirm attendees         2. REQUIREMENTS	1 d 8 d 1 d 2 d 2 d 1 d <b>36 d</b>	02/21/20 02/13/20 02/24/20 02/13/20 02/13/20 02/13/20 02/17/20 02/14/20	02/21/20 02/24/20 02/24/20 02/18/20 02/14/20 02/18/20 02/14/20 02/14/20 04/03/20	Review and update Discovery Questionnaire Conduct review with Payment Integrity team members Project Plan review by Workstream Develop Kickoff meeting presentation materials Develop Kickoff meeting presentation materials
Review and update Discovery Questionnaire         Conduct review with Payment Integrity team members         Kickoff Sessions         Conduct Core Team Workstream Kickoff Meeting         Extended Team Kickoff Meeting         Develop Kickoff meeting presentation materials         Develop specific questions         Confirm attendees	1 d 8 d 1 d 2 d 2 d 1 d	02/21/20 02/13/20 02/24/20 02/13/20 02/13/20 02/13/20 02/17/20 02/14/20 02/14/20	02/21/20 02/24/20 02/24/20 02/18/20 02/18/20 02/18/20 02/14/20 02/14/20 04/03/20	Review and update Discovery Questionnaire Conduct review with Payment Integrity team members Project Plan review by Workstream Develop Kickoff meeting presentation materials
Review and update Discovery Questionnaire         Conduct review with Payment Integrity team members         Kickoff Sessions         Conduct Core Team Workstream Kickoff Meeting         Extended Team Kickoff Meeting         Develop Kickoff meeting presentation materials         Develop specific questions         Confirm attendees         2. REQUIREMENTS         Construct Readiness Activities Tracker         P&P tracker	1 d 8 d 1 d 2 d 2 d 1 d <b>36 d</b> 5 d 5 d	02/21/20 02/13/20 02/24/20 02/13/20 02/13/20 02/13/20 02/13/20 02/14/20 02/14/20 02/14/20 02/14/20	02/21/20 02/24/20 02/24/20 02/18/20 02/14/20 02/18/20 02/14/20 02/14/20 04/03/20 02/20/20	Review and update Discovery Questionnaire Conduct review with Payment Integrity team members Project Plan review by Workstream Develop Kickoff meeting presentation materials Develop Kickoff meeting presentation materials Update Project Plan based on Stakeholder Feedback
Review and update Discovery Questionnaire         Conduct review with Payment Integrity team members         Kickoff Sessions         Conduct Core Team Workstream Kickoff Meeting         Extended Team Kickoff Meeting         Develop Kickoff meeting presentation materials         Develop specific questions         Confirm attendees         2. REQUIREMENTS         Construct Readiness Activities Tracker	1 d 8 d 1 d 2 d 2 d 1 d <b>36 d</b> 5 d	02/21/20 02/13/20 02/24/20 02/13/20 02/13/20 02/13/20 02/17/20 02/14/20 02/14/20	02/21/20 02/24/20 02/24/20 02/18/20 02/18/20 02/18/20 02/14/20 02/14/20 04/03/20	Review and update Discovery Questionnaire Conduct review with Payment Integrity team members Project Plan review by Workstream Develop Kickoff meeting presentation materials Develop Kickoff meeting presentation materials
Review and update Discovery Questionnaire         Conduct review with Payment Integrity team members         Kickoff Sessions         Conduct Core Team Workstream Kickoff Meeting         Extended Team Kickoff Meeting         Develop Kickoff meeting presentation materials         Develop specific questions         Confirm attendees         2. REQUIREMENTS         Construct Readiness Activities Tracker         P&P tracker         Discovery Sessions Cadence & Agendas Finalized	1 d 8 d 1 d 2 d 2 d 2 d 1 d <b>36 d</b> 5 d 5 d	02/21/20 02/13/20 02/24/20 02/13/20 02/13/20 02/17/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20	02/21/20 02/24/20 02/24/20 02/18/20 02/14/20 02/18/20 02/14/20 02/14/20 02/20/20 02/20/20 02/20/20 02/25/20	Review and update Discovery Questionnaire Conduct review with Payment Integrity team members Project Plan review by Workstream Develop Kickoff meeting presentation materials Develop Kickoff meeting presentation materials Update Project Plan based on Stakeholder Feedback Extended Team Kickoff Meeting
Review and update Discovery Questionnaire         Conduct review with Payment Integrity team members         Kickoff Sessions         Conduct Core Team Workstream Kickoff Meeting         Extended Team Kickoff Meeting         Develop Kickoff meeting presentation materials         Develop specific questions         Confirm attendees         2. REQUIREMENTS         Construct Readiness Activities Tracker         P&P tracker         Discovery Sessions Cadence & Agendas Finalized         Gather Funding and Recovery Requirements	1 d 8 d 1 d 2 d 2 d 1 d <b>36 d</b> 5 d 5 d 5 d	02/21/20 02/13/20 02/24/20 02/13/20 02/13/20 02/13/20 02/17/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20	02/21/20 02/24/20 02/24/20 02/18/20 02/14/20 02/18/20 02/14/20 02/14/20 04/03/20 02/20/20 02/20/20 02/20/20 02/25/20 03/30/20	Review and update Discovery Questionnaire Conduct review with Payment Integrity team members Project Plan review by Workstream Develop Kickoff meeting presentation materials Develop Kickoff meeting presentation materials Update Project Plan based on Stakeholder Feedback
Review and update Discovery Questionnaire         Conduct review with Payment Integrity team members         Kickoff Sessions         Conduct Core Team Workstream Kickoff Meeting         Extended Team Kickoff Meeting         Develop Kickoff meeting presentation materials         Develop specific questions         Confirm attendees         2. REQUIREMENTS         Construct Readiness Activities Tracker         P&P tracker         Discovery Sessions Cadence & Agendas Finalized         Gather Funding and Recovery Requirements         Discovery: Funding and Recovery Requirements         Review check run process and funding request process	1 d 8 d 1 d 2 d 2 d 3 6 d 5 d 5 d 5 d 5 d	02/21/20 02/13/20 02/13/20 02/13/20 02/13/20 02/13/20 02/13/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20 02/26/20	02/21/20 02/24/20 02/24/20 02/18/20 02/14/20 02/14/20 02/14/20 02/14/20 02/20/20 02/20/20 02/20/20 03/30/20 03/03/20	Review and update Discovery Questionnaire Conduct review with Payment Integrity team members Project Plan review by Workstream Develop Kickoff meeting presentation materials Update Project Plan based on Stakeholder Feedback Extended Team Kickoff Meeting Discovery Sessions Cadence & Agendas Finalized Discovery Sessions Cadence & Agendas
Review and update Discovery Questionnaire         Conduct review with Payment Integrity team members         Kickoff Sessions         Conduct Core Team Workstream Kickoff Meeting         Extended Team Kickoff Meeting         Develop Kickoff meeting presentation materials         Develop specific questions         Confirm attendees         2. REQUIREMENTS         Construct Readiness Activities Tracker         P&P tracker         Discovery Sessions Cadence & Agendas Finalized         Gather Funding and Recovery Requirements         Discovery: Funding and Recovery Requirements         Review check run process and funding request process         Confirm check batch approval process	1 d 8 d 1 d 2 d 2 d 1 d 36 d 5 d 5 d 5 d 5 d 5 d	02/21/20 02/13/20 02/13/20 02/13/20 02/13/20 02/17/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20 02/26/20 02/26/20	02/21/20 02/24/20 02/24/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20 02/20/20 02/20/20 02/20/20 03/03/20 03/03/20	Review and update Discovery Questionnaire Conduct review with Payment Integrity team members Project Plan review by Workstream Develop Kickoff meeting presentation materials Update Project Plan based on Stakeholder Feedback Extended Team Kickoff Meeting Discovery Sessions Cadence & Agendas Finalized Discovery Sessions Cadence & Agendas Finalized
Review and update Discovery Questionnaire         Conduct review with Payment Integrity team members         Kickoff Sessions         Conduct Core Team Workstream Kickoff Meeting         Extended Team Kickoff Meeting         Develop Kickoff meeting presentation materials         Develop specific questions         Confirm attendees         2. REQUIREMENTS         Construct Readiness Activities Tracker         P&P tracker         Discovery Sessions Cadence & Agendas Finalized         Gather Funding and Recovery Requirements         Discovery: Funding and Recovery Requirements         Review check run process and funding request process	1 d 8 d 1 d 2 d 2 d 2 d 36 d 5 d 5 d 5 d 5 d 5 d 5 d 5 d	02/21/20 02/13/20 02/13/20 02/13/20 02/13/20 02/13/20 02/13/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20 02/26/20	02/21/20 02/24/20 02/24/20 02/18/20 02/14/20 02/14/20 02/14/20 02/14/20 02/20/20 02/20/20 02/20/20 03/30/20 03/03/20	Review and update Discovery Questionnaire Conduct review with Payment Integrity team members Project Plan review by Workstream Develop Kickoff meeting presentation materials Update Project Plan based on Stakeholder Feedback Extended Team Kickoff Meeting Discovery Sessions Cadence & Agendas Finalized Discovery Sessions Cadence & Agendas Finalized Discovery Sessions Cadence & Agendas Finalized
Review and update Discovery Questionnaire         Conduct review with Payment Integrity team members         Kickoff Sessions         Conduct Core Team Workstream Kickoff Meeting         Extended Team Kickoff Meeting         Develop Kickoff meeting presentation materials         Develop specific questions         Confirm attendees         2. REQUIREMENTS         Construct Readiness Activities Tracker         P&P tracker         Discovery Sessions Cadence & Agendas Finalized         Gather Funding and Recovery Requirements         Discovery: Funding and Recovery Requirements         Review check run process and funding request process         Confirm check batch approval process	1 d 8 d 1 d 2 d 2 d 1 d 36 d 5 d 5 d 5 d 5 d 5 d	02/21/20 02/13/20 02/13/20 02/13/20 02/13/20 02/17/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20 02/26/20 02/26/20	02/21/20 02/24/20 02/24/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20 02/20/20 02/20/20 02/20/20 03/03/20 03/03/20	Review and update Discovery Questionnaire Conduct review with Payment Integrity team members Project Plan review by Workstream Develop Kickoff meeting presentation materials Update Project Plan based on Stakeholder Feedback Extended Team Kickoff Meeting Discovery Sessions Cadence & Agendas Finalized Discovery Sessions Cadence & Agendas
Review and update Discovery Questionnaire         Conduct review with Payment Integrity team members         Kickoff Sessions         Conduct Core Team Workstream Kickoff Meeting         Extended Team Kickoff Meeting         Develop Kickoff meeting presentation materials         Develop specific questions         Confirm attendees         2. REQUIREMENTS         Construct Readiness Activities Tracker         P&P tracker         Discovery Sessions Cadence & Agendas Finalized         Gather Funding and Recovery Requirements         Discovery: Funding and Recovery Requirements         Review check run process and funding request process         Confirm check batch approval process         Determine any high dollar claim threshold for approval	1 d           8 d           1 d           2 d           2 d           36 d           5 d           5 d           5 d           5 d           5 d           5 d           5 d           5 d           5 d           5 d           5 d	02/21/20 02/13/20 02/13/20 02/13/20 02/13/20 02/13/20 02/13/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20 02/14/20 02/26/20 02/26/20 02/26/20	02/21/20 02/24/20 02/24/20 02/18/20 02/14/20 02/14/20 02/14/20 02/20/20 02/20/20 03/20/20 03/03/20 03/03/20	Review and update Discovery Questionnaire Conduct review with Payment Integrity team members Project Plan review by Workstream Develop Kickoff meeting presentation materials Update Project Plan based on Stakeholder Feedback Extended Team Kickoff Meeting Discovery Sessions Cadence & Agendas Finalized Discovery Sessions Cadence & Agendas Finalized Discovery Sessions Cadence & Agendas Finalized

Name	Duration	Start Date	Due Date	Predecessors
Obtain Recoupment letter requirements	5 d	02/26/20	03/03/20	Discovery Sessions Cadence & Agendas Finalized
Determine Refund Check Process flow; Lockbox	5 d	02/26/20	03/03/20	Discovery Sessions Cadence & Agendas Finalized
Determine requirements for member EOBs	5 d	02/26/20	03/03/20	Discovery Sessions Cadence & Agendas
Develop BRD - Funding & Recovery	19 d	03/04/20	03/30/20	Finalized
BRD Draft for Review	5 d	03/04/20	03/10/20	Discovery: Funding and Recovery Requirements
Review Period & Feedback - BRD Draft	5 d	03/11/20		BRD Draft for Review
BRD Review Session	1 d	03/18/20		Review Period & Feedback - BRD Draft
BRD Round 2 Draft for Review Round 2 BRD Review and Feedback Period	1 d 5 d	03/19/20 03/20/20		BRD Review Session BRD Round 2 Draft for Review
BRD Review Session Round 2	1 d	03/27/20	03/27/20	Round 2 BRD Review and Feedback Period
Sign-off Complete: Funding & Recovery BRD Gather Claim Quality Audit Requirements	1 d 24 d	03/30/20 02/26/20	03/30/20 03/30/20	BRD Review Session Round 2
Discovery: Claims Quality Audit Requirements	10 d	02/26/20	03/10/20	Discovery Sessions Cadence & Agendas
Obtain any random audits requirements including high dollar claim thresholds	10 d	02/26/20	03/10/20	Finalized Discovery Sessions Cadence & Agendas
Review Claim Audit Accuracy Standards	10 d	02/26/20	03/10/20	Finalized Discovery Sessions Cadence & Agendas
Review Claim Audit Report	10 d	02/26/20	03/10/20	Finalized Discovery Sessions Cadence & Agendas
Develop BRD - Claim Quality Audit	11 d	03/16/20		Finalized Discovery: Claims Quality Audit Requirements
BRD Draft for Review	5 d	03/16/20	03/20/20	Discovery. Claims Quality Addit Requirements
Review Period & Feedback BRD Draft	5 d	03/16/20		BRD Draft for Review
BRD Draft Review Session BRD Draft Round 2 for Review	1 d 1 d	03/18/20 03/19/20		Review Period & Feedback - BRD Draft BRD Review Session
Review Period & Feedback - Round 2	1 d 5 d	03/19/20		BRD Review Session BRD Round 2 Draft for Review
BRD Review Session - Round 2	1 d	03/27/20	03/27/20	Review Period & Feedback - Round 2
Final BRD for Sign Off	1 d	03/30/20	03/30/20	BRD Review Session - Round 2
MILESTONE: Claims Quality Audit BRD Sign Off	0 d	03/30/20	03/30/20	Final BRD for Review and Approval, Final BRD fo Sign Off, Final BRD for Sign Off
Gather Subrogation Requirements	28 d	02/26/20	04/03/20	
Discovery: Subrogation	1 d	02/26/20	02/26/20	Discovery Sessions Cadence & Agendas Finalized
Requirements: Equian (Subrogation) Host Kickoff meeting with Equian and PI Teams	22 d 1 d	02/27/20 02/27/20		Discovery: Subrogation
Obtain Equian data requirements	10 d	02/27/20		Discovery: Subrogation Host Kickoff meeting with Equian and PI Teams
Obtain Equian test file requirements	10 d	03/13/20		Obtain Equian data requirements
Schedule weekly implementation touch base	1 d	03/27/20	03/27/20	Obtain Equian test file requirements
Develop BRD - Subrogation	18 d	03/11/20	04/03/20	Discovery: Subrogation, Review Claims / Eligibility BRDs for Initial Requirements from Health Plan
BRD Draft for Review	5 d	03/30/20		Requirements: Equian (Subrogation)
Review and Feedback - BRD Draft BRD Draft Review Session	5 d 1 d	03/11/20 03/18/20		BRD Draft for Review Review and Feedback - BRD Draft
BRD for Review - Round 2	1 d	03/19/20		BRD Draft Review Session
Review and Feedback - Round 2	5 d	03/20/20		BRD Draft for Review
BRD Review Session - Round 2 Final BRD for Sign Off	1 d 1 d	03/27/20 03/30/20		BRD Review Period & Feedback - Round 2 BRD Review Session - Round 2
MILESTONE: BRD Sign-off - Subrogation	0 d	03/30/20	03/30/20	Final BRD for Sign Off
Gather COB Requirements	24 d	02/26/20	03/30/20	
Review Claims / Eligibility BRDs for Initial Requirements from Health Plan	1 d	02/26/20	02/26/20	Discovery Sessions Cadence & Agendas Finalized
Requirements: CAQH COB SMART	16 d	02/26/20	03/18/20	Discovery Sessions Cadence & Agendas
Obtain CAQH implementation Kickoff meeting documents and implementation timeline	5 d	02/26/20	03/03/20	Finalized Obtain CAQH implementation Kickoff meeting
Meet to discuss rules around first party, workers comp, etc.	1 d	03/04/20	03/04/20	documents and implementation timeline Obtain CAQH implementation Kickoff meeting
Confirm HMS intake file for COB smart files	5 d	03/04/20	03/10/20	documents and implementation timeline
Obtain CAQH file formats and test file deadlines for interfaces	5 d	03/11/20	03/17/20	Confirm HMS intake file for COB smart files
Schedule Kickoff meeting	1 d	03/18/20	03/18/20	Obtain CAQH file formats and test file deadlines for interfaces
Develop BRD - COB	24 d	02/26/20	03/30/20	Requirements: CAQH COB SMART, Review Claims / Eligibility BRDs for Initial Requirements from Health Plan
BRD Draft for Review	5 d	02/26/20	03/03/20	
Review and Feedback - BRD Draft BRD Draft Review Session	5 d 1 d	03/11/20 03/18/20	03/17/20	BRD Draft for Review Review and Feedback - BRD Draft, Review and
BRD Draft for Review	1 d	03/19/20	03/19/20	Feedback - BRD Draft BRD Draft Review Session, BRD Draft Review
				Session
BRD Review Period & Feedback - Round 2	5 d	03/20/20	03/26/20	BRD Draft for Review. BRD for Review - Round 2
	5 d 1 d	03/20/20		BRD Review Period & Feedback - Round 2,
BRD Review Session - Round 2	1 d	03/27/20	03/27/20	BRD Review Period & Feedback - Round 2, Review and Feedback - Round 2 BRD Review Session - Round 2, BRD Review
BRD Review Session - Round 2 Final BRD for Review and Approval	1 d 1 d	03/27/20 03/30/20	03/27/20 03/30/20	BRD Review Period & Feedback - Round 2, Review and Feedback - Round 2 BRD Review Session - Round 2, BRD Review Session - Round 2 Final BRD for Review and Approval, Final BRD fo
BRD Review Session - Round 2 Final BRD for Review and Approval Sign-off - COB BRD	1 d 1 d 0 d	03/27/20 03/30/20 03/30/20	03/27/20 03/30/20 03/30/20	BRD Review Period & Feedback - Round 2, Review and Feedback - Round 2 BRD Review Session - Round 2, BRD Review Session - Round 2 Final BRD for Review and Approval, Final BRD for Sign Off
BRD Review Session - Round 2 Final BRD for Review and Approval	1 d 1 d	03/27/20 03/30/20	03/27/20 03/30/20	BRD Review Period & Feedback - Round 2, Review and Feedback - Round 2 BRD Review Session - Round 2, BRD Review Session - Round 2 Final BRD for Review and Approval, Final BRD fr
BRD Review Session - Round 2 Final BRD for Review and Approval Sign-off - COB BRD MILESTONE: Complete Funding & Recovery BRD MILESTONE: Complete Claim Quality Audit BRD MILESTONE: Complete Subrogation BRD	1 d 1 d 0 d 0 d 0 d 0 d	03/27/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20	03/27/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20	BRD Review Period & Feedback - Round 2, Review and Feedback - Round 2 BRD Review Session - Round 2, BRD Review Session - Round 2 Final BRD for Review and Approval, Final BRD for Sign Off Sign-Off Complete: Funding & Recovery BRD Claims Quality Audit BRD Sign Off BRD Sign-off - Subrogation
BRD Review Session - Round 2 Final BRD for Review and Approval Sign-off - COB BRD MILESTONE: Complete Funding & Recovery BRD MILESTONE: Complete Claim Quality Audit BRD MILESTONE: Complete Subrogation BRD MILESTONE: Complete COB BRD	1 d 1 d 0 d 0 d 0 d 0 d 0 d	03/27/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20	03/27/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20	BRD Review Period & Feedback - Round 2, Review and Feedback - Round 2 BRD Review Session - Round 2, BRD Review Session - Round 2 Final BRD for Review and Approval, Final BRD for Sign Off Sign-Off Complete: Funding & Recovery BRD Claims Quality Audit BRD Sign Off BRD Sign-off - Subrogation
BRD Review Session - Round 2 Final BRD for Review and Approval Sign-off - COB BRD MILESTONE: Complete Funding & Recovery BRD MILESTONE: Complete Claim Quality Audit BRD MILESTONE: Complete Subrogation BRD MILESTONE: Complete COB BRD 3. EXECUTION	1 d 1 d 0 d 0 d 0 d 0 d 0 d 0 d 137 d	03/27/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/19/20	03/27/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 09/25/20	BRD Review Period & Feedback - Round 2, Review and Feedback - Round 2 BRD Review Session - Round 2, BRD Review Session - Round 2 Final BRD for Review and Approval, Final BRD for Sign Off Sign-off Complete: Funding & Recovery BRD Claims Quality Audit BRD Sign Off BRD Sign-off - Subrogation Sign-off - COB BRD
BRD Review Session - Round 2 Final BRD for Review and Approval Sign-off - COB BRD MILESTONE: Complete Funding & Recovery BRD MILESTONE: Complete Claim Quality Audit BRD MILESTONE: Complete Subrogation BRD MILESTONE: Complete COB BRD 3. EXECUTION Claims Funding Process	1 d 1 d 0 d 0 d 0 d 0 d 0 d 137 d 104 d	03/27/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/19/20 03/31/20	03/27/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 09/25/20 08/21/20	BRD Review Period & Feedback - Round 2, Review and Feedback - Round 2 BRD Review Session - Round 2, BRD Review Session - Round 2 Final BRD for Review and Approval, Final BRD for Sign Off Sign-off Complete: Funding & Recovery BRD Claims Quality Audit BRD Sign Off BRD Sign-off - Subrogation Sign-off - COB BRD
BRD Review Session - Round 2 Final BRD for Review and Approval Sign-off - COB BRD MILESTONE: Complete Funding & Recovery BRD MILESTONE: Complete Claim Quality Audit BRD MILESTONE: Complete Subrogation BRD MILESTONE: Complete COB BRD 3. EXECUTION	1 d 1 d 0 d 0 d 0 d 0 d 0 d 0 d 137 d	03/27/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/19/20	03/27/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 09/25/20	BRD Review Period & Feedback - Round 2, Review and Feedback - Round 2 BRD Review Session - Round 2, BRD Review Session - Round 2 Final BRD for Review and Approval, Final BRD for Sign-off Complete: Funding & Recovery BRD Claims Quality Audit BRD Sign Off BRD Sign-off - Subrogation Sign-off - COB BRD
BRD Review Session - Round 2 Final BRD for Review and Approval Sign-off - COB BRD MILESTONE: Complete Funding & Recovery BRD MILESTONE: Complete Claim Quality Audit BRD MILESTONE: Complete Subrogation BRD MILESTONE: Complete COB BRD 3. EXECUTION Claims Funding Process RFF Calendar	1 d 1 d 0 d 0 d 0 d 0 d 137 d 104 d 31 d	03/27/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/31/20 03/31/20	03/27/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/30/20 03/25/20 08/21/20 08/21/20 05/12/20 04/20/20	Review and Feedback - Round 2 BRD Review Session - Round 2, BRD Review Session - Round 2 Final BRD for Review and Approval, Final BRD for Sign-Off Complete: Funding & Recovery BRD Claims Quality Audit BRD Sign Off BRD Sign-off - Subrogation

Name EOB Development	Duration 32 d	Start Date 05/13/20	Due Date 06/25/20	Predecessors
Configure Identifi HPA to support consolidated monthly EOB	15 d	05/13/20		Approve RFF calendar
Provide EOB fulfillment requirements	7 d	06/03/20	06/11/20	Configure Identifi HPA to support consolidated
				monthly EOB Obtain logos and address for lockbox, Provide
Submit letter template for mock-up	5 d	06/12/20	06/18/20	EOB fulfillment requirements
Submit letter mock-up for approval, if applicable	5 d	06/19/20		Submit letter template for mock-up
Funding Reports	41 d	06/26/20	08/21/20	
Submit tickets for required RFF reports	3 d	06/26/20	06/30/20	Submit letter mock-up for approval, if applicable
RFF Report Development	10 d	07/01/20	07/14/20	Submit tickets for required RFF reports
Submit ticket for SSRS manual interest report	3 d	07/15/20		RFF Report Development
Manual Interest Report Development Establish folder structure for reports	10 d 5 d	07/20/20		Submit ticket for SSRS manual interest report Manual Interest Report Development
Term and Duplicate Report	5 d	08/10/20		Establish folder structure for reports
Monthly COB report	5 d	08/17/20	08/21/20	Term and Duplicate Report
Claim Recoupment and Recovery Process	1 d	03/31/20	03/31/20	
Obtain logos and address for lockbox Claims Quality Audit	1 d 26 d	03/31/20 04/21/20	03/31/20 05/26/20	
Submit ticket for random audit reports	1 d	04/21/20		Create RFF calendar
Random Audit Report Development	15 d	04/22/20		Submit ticket for random audit reports
Establish folder structure for reports	5 d	05/13/20		Random Audit Report Development
Establish flow for audit result review	5 d	05/20/20		Establish folder structure for reports
CAQH COB SMART Set-Up Set-up SFTP for report transmission	32 d 5 d	03/19/20 03/19/20	05/01/20	Requirements: CAQH COB SMART
Establish CAQH connectivity for membership files	5 d	03/26/20		Set-up SFTP for report transmission
Develop membership file submission and process	10 d	03/19/20	04/01/20	Requirements: CAQH COB SMART
Develop COB report receipt process	10 d	03/19/20		Requirements: CAQH COB SMART
Develop CAQH data exchange interface Develop Core Team operational procedures and workflow owners	10 d 10 d	04/02/20		Develop COB report receipt process Develop CAQH data exchange interface
Readiness / Go Live Prep	2 d	04/16/20	04/29/20	Develop Origin data excitatige interface
	1 d	04/30/20	04/30/20	Develop Core Team operational procedures and
Core Team COB Smart operations Kickoff with operational owners	Id	04/30/20		workflow owners
Core Team operational readiness meeting	1 d	05/01/20	05/01/20	Core Team COB Smart operations Kickoff with
MILESTONE: Complete Configuration and Build	0 d	08/21/20		operational owners Claims Funding Process
MILESTONE: Complete Configuration and Build MILESTONE: Complete Policies and Procedures (P&P)	0 d	08/21/20		Claims Funding Process
MILESTONE: Complete CAQH COB SMART Set-Up	0 d	08/21/20	08/21/20	Claims Funding Process
MILESTONE: Complete Desktop Procedures	0 d	08/21/20		Claims Funding Process
Develop P&P's Create and Refine P&Ps	25 d 5 d	08/24/20 08/24/20	09/25/20	
Refine P&Ps - Claim Quality Audit	10 d	08/24/20		MILESTONE: Complete Desktop Procedures Create and Refine P&Ps
Refine P&Ps - Funding & Recovery	10 d	09/14/20		Refine P&Ps - Claim Quality Audit
4. TESTING	85 d	08/24/20	12/18/20	MILESTONE: Complete Configuration and Build
Perform Funding & Recovery Testing		08/24/20	12/04/20	
Ferrorin Funding & Recovery resulting	75 d	08/24/20	12/04/20	
		08/24/20	10/09/20	MILESTONE: Complete Desktop Procedures
Test EOB file Test Report output	35 d 20 d	08/24/20 10/12/20		MILESTONE: Complete Desktop Procedures Test EOB file
Test EOB file Test Report output Test folder structure	35 d 20 d 10 d	10/12/20 11/09/20	11/06/20 11/20/20	Test EOB file Test Report output
Test EOB file Test Report output Test folder structure Test lockbox access	35 d 20 d 10 d 10 d	10/12/20 11/09/20 11/23/20	11/06/20 11/20/20 12/04/20	Test EOB file
Test EOB file Test Report output Test folder structure Test lockbox access Perform Claims Quality Audit Testing	35 d 20 d 10 d 10 d 75 d	10/12/20 11/09/20 11/23/20 08/24/20	11/06/20 11/20/20 12/04/20 12/04/20	Test EOB file Test Report output Test folder structure
Test EOB file Test Report output Test folder structure Test lockbox access Perform Claims Quality Audit Testing Test pre-release reports	35 d 20 d 10 d 10 d 75 d 30 d	10/12/20 11/09/20 11/23/20 08/24/20 08/24/20	11/06/20 11/20/20 12/04/20 12/04/20 10/02/20	Test EOB file Test Report output Test folder structure MILESTONE: Complete Desktop Procedures
Test EOB file Test Report output Test folder structure Test lockbox access Perform Claims Quality Audit Testing	35 d 20 d 10 d 10 d 75 d	10/12/20 11/09/20 11/23/20 08/24/20	11/06/20 11/20/20 12/04/20 12/04/20 10/02/20	Test EOB file Test Report output Test folder structure
Test EOB file Test Report output Test folder structure Test lockbox access Perform Claims Quality Audit Testing Test pre-release reports Test audit flows Perform CAQH COB SMART Testing Send CAQH initial test file to Claris	35 d 20 d 10 d 75 d 30 d 40 d 85 d 30 d	10/12/20 11/09/20 11/23/20 08/24/20 08/24/20 10/12/20 08/24/20 08/24/20	11/06/20 11/20/20 12/04/20 12/04/20 12/04/20 12/04/20 12/18/20 10/02/20	Test EOB file Test Report output Test folder structure MILESTONE: Complete Desktop Procedures Test Report output MILESTONE: Complete Desktop Procedures
Test EOB file Test Report output Test folder structure Test lockbox access Perform Claims Quality Audit Testing Test pre-release reports Test audit flows Perform CAQH COB SMART Testing Send CAQH initial test file to Claris Provide feedback on test file	35 d 20 d 10 d 75 d 30 d 40 d 85 d 30 d 20 d	10/12/20 11/09/20 11/23/20 08/24/20 08/24/20 10/12/20 08/24/20 08/24/20 10/05/20	11/06/20 11/20/20 12/04/20 12/04/20 10/02/20 12/04/20 12/18/20 10/02/20 10/30/20	Test EOB file Test Report output Test Rolder structure MILESTONE: Complete Desktop Procedures Test Report output MILESTONE: Complete Desktop Procedures Send CAQH initial test file to Claris
Test EOB file Test Report output Test Report output Test folder structure Test lockbox access Perform Claims Quality Audit Testing Test audit flows Perform CAQH COB SMART Testing Send CAQH initial test file to Claris Provide feedback on test file Receive test file from Claris	35 d 20 d 10 d 75 d 30 d 40 d 85 d 30 d 20 d	10/12/20 11/09/20 11/23/20 08/24/20 08/24/20 08/24/20 08/24/20 08/24/20 08/24/20 10/05/20 11/02/20	11/06/20 11/20/20 12/04/20 12/04/20 10/02/20 12/04/20 12/18/20 10/02/20 10/30/20 11/27/20	Test EOB file Test Report output Test folder structure MILESTONE: Complete Desktop Procedures Test Report output MILESTONE: Complete Desktop Procedures Send CAQH initial test file to Claris Provide feedback on test file
Test EOB file Test Report output Test folder structure Test lockbox access Perform Claims Quality Audit Testing Test pre-release reports Test audit flows Perform CAQH COB SMART Testing Send CAQH initial test file to Claris Provide feedback on test file	35 d 20 d 10 d 75 d 30 d 40 d 85 d 30 d 20 d	10/12/20 11/09/20 11/23/20 08/24/20 08/24/20 10/12/20 08/24/20 08/24/20 10/05/20	11/06/20 11/20/20 12/04/20 12/04/20 10/02/20 12/04/20 12/18/20 10/02/20 10/30/20 11/27/20	Test EOB file Test Report output Test Rolder structure MILESTONE: Complete Desktop Procedures Test Report output MILESTONE: Complete Desktop Procedures Send CAQH initial test file to Claris
Test EOB file Test Report output Test folder structure Test lockbox access Perform Claims Quality Audit Testing Test audit flows Perform CAQH COB SMART Testing Send CAQH initial test file to Claris Provide feedback on test file Receive test file from Claris Validate test data received from Claris Review CAQH feedback internally Send corrected test file to CAQH	35 d 20 d 10 d 75 d 30 d 40 d 85 d 30 d 20 d 20 d 10 d 35 d 20 d	10/12/20 11/09/20 11/23/20 08/24/20 08/24/20 08/24/20 08/24/20 08/24/20 08/24/20 10/05/20 11/02/20 11/02/20 11/02/20	11/06/20 11/20/20 12/04/20 12/04/20 12/04/20 12/04/20 12/04/20 12/04/20 12/02/20 10/02/20 10/30/20 11/27/20	Test EOB file Test Report output Test folder structure MILESTONE: Complete Desktop Procedures Test Report output MILESTONE: Complete Desktop Procedures Send CAQH initial test file to Claris Provide feedback on test file Receive test file from Claris Provide feedback on test file
Test EOB file         Test Report output         Test Rolder structure         Test lockbox access         Perform Claims Quality Audit Testing         Test pre-release reports         Test audit flows         Perform CAQH COB SMART Testing         Send CAQH initial test file to Claris         Provide feedback on test file         Receive test file from Claris         Validate test data received from Claris         Review CAQH feedback internally         Send corrected test file to CAQH         Send second test file to CAQH	35 d 20 d 10 d 75 d 30 d 40 d 85 d 30 d 20 d 20 d 20 d 10 d 35 d 20 d 10 d 15 d	10/12/20 11/09/20 08/24/20 08/24/20 08/24/20 08/24/20 08/24/20 10/05/20 11/02/20 11/30/20 11/02/20 11/02/20 11/30/20	11/06/20 11/20/20 12/04/20 12/04/20 12/04/20 12/04/20 12/04/20 10/02/20 10/30/20 11/27/20 12/11/20 12/11/20 12/18/20	Test EOB file Test Report output Test folder structure MILESTONE: Complete Desktop Procedures Test Report output MILESTONE: Complete Desktop Procedures Send CACH initial test file to Claris Provide feedback on test file Receive test file from Claris Provide feedback on test file Send corrected test file to CAQH
Test EOB file         Test Report output         Test Report output         Test folder structure         Test lockbox access         Perform Claims Quality Audit Testing         Test pre-release reports         Test audit flows         Perform CAQH COB SMART Testing         Send CAQH initial test file to Claris         Provide feedback on test file         Receive test file from Claris         Validate test data received from Claris         Review CAQH feedback internally         Send second test file to CAQH         Send second test file to CAQH         MLESTONE: Complete Funding and Recovery Testing	35 d 20 d 10 d 75 d 30 d 40 d 85 d 30 d 20 d 20 d 20 d 10 d 35 d 20 d 15 d 0 d	10/12/20 11/09/20 08/24/20 08/24/20 08/24/20 08/24/20 08/24/20 10/05/20 11/05/20 11/02/20 11/02/20 11/02/20 11/30/20 12/04/20	11/06/20 11/20/20 12/04/20 12/04/20 12/04/20 12/18/20 10/02/20 10/30/20 10/30/20 11/27/20 12/18/20 12/18/20 12/18/20 12/18/20	Test EOB file Test Report output Test folder structure MILESTONE: Complete Desktop Procedures Test Report output MILESTONE: Complete Desktop Procedures Send CAQH initial test file to Claris Provide feedback on test file Receive test file from Claris Provide feedback on test file Send corrected test file to CAQH Perform Funding & Recovery Testing
Test EOB file         Test Report output         Test Report output         Test folder structure         Test lockbox access         Perform Claims Quality Audit Testing         Test audit flows         Perform CAQH COB SMART Testing         Send CAQH initial test file to Claris         Provide feedback on test file to Claris         Provide feedback on test file         Receive test file from Claris         Validate test data received from Claris         Review CAQH feedback internally         Send corrected test file to CAQH         Send second test file to CAQH	35 d 20 d 10 d 75 d 30 d 40 d 85 d 30 d 20 d 20 d 20 d 10 d 35 d 20 d 20 d 10 d	10/12/20 11/09/20 08/24/20 08/24/20 08/24/20 08/24/20 08/24/20 10/05/20 11/02/20 11/30/20 11/02/20 11/02/20 11/30/20	11/06/20 11/20/20 12/04/20 12/04/20 12/04/20 12/18/20 10/02/20 10/30/20 10/30/20 11/27/20 12/11/20 12/11/20 12/18/20 12/18/20 12/04/20	Test EOB file Test Report output Test folder structure MILESTONE: Complete Desktop Procedures Test Report output MILESTONE: Complete Desktop Procedures Send CACH initial test file to Claris Provide feedback on test file Receive test file from Claris Provide feedback on test file Send corrected test file to CACH
Test EOB file         Test Report output         Test Roder structure         Test lockbox access         Perform Claims Quality Audit Testing         Test pre-release reports         Test audit flows         Perform CAQH COB SMART Testing         Send CAQH initial test file to Claris         Provide feedback on test file         Receive test file from Claris         Validate test data received from Claris         Review CAQH feedback internally         Send corrected test file to CAQH         Send second test file to CAQH         Send second test file to CAQH         MILESTONE: Complete Funding and Recovery Testing         MILESTONE: Complete Claims Quality Audit Testing	35 d           20 d           10 d           75 d           30 d           40 d           85 d           30 d           20 d           10 d           20 d           20 d           20 d           10 d           35 d           20 d           15 d           0 d           0 d	10/12/20 11/09/20 08/24/20 08/24/20 08/24/20 08/24/20 08/24/20 08/24/20 08/24/20 08/24/20 11/02/20 11/02/20 11/02/20 11/02/20 11/02/20 12/04/20	11/06/20 11/20/20 12/04/20 12/04/20 12/04/20 12/18/20 10/02/20 10/30/20 10/30/20 11/27/20 12/11/20 12/11/20 12/18/20 12/18/20 12/04/20	Test EOB file Test Report output Test folder structure MILESTONE: Complete Desktop Procedures Test Report output MILESTONE: Complete Desktop Procedures Send CACH initial test file to Claris Provide feedback on test file Receive test file from Claris Provide feedback on test file Send corrected test file to CACH Perform Funding & Recovery Testing Perform Claims Quality Audit Testing Perform CAQH COB SMART Testing
Test EOB file         Test Report output         Test Robder structure         Test lockbox access         Perform Claims Quality Audit Testing         Test pre-release reports         Test audit flows         Perform CAQH COB SMART Testing         Send CAQH initial test file to Claris         Provide feedback on test file         Receive test file from Claris         Validate test data received from Claris         Review CAQH feedback internally         Send corrected test file to CAQH         Send second test file to CAQH         MILESTONE: Complete Funding and Recovery Testing         MILESTONE: Complete Claims Quality Audit Testing         MILESTONE: Complete CAQH COB SMART Testing	35 d           20 d           10 d           75 d           30 d           40 d           85 d           30 d           20 d           10 d           35 d           20 d           20 d           20 d           10 d           35 d           20 d           15 d           0 d           0 d           0 d           0 d	10/12/20 11/09/20 08/24/20 08/24/20 08/24/20 08/24/20 08/24/20 08/24/20 10/05/20 11/05/20 11/02/20 11/02/20 11/02/20 11/30/20 12/04/20 12/04/20	11/06/20 11/20/20 12/04/20 12/04/20 12/04/20 12/04/20 12/18/20 10/02/20 10/30/20 11/27/20 12/11/20 12/11/20 12/11/20 12/18/20 12/18/20 12/04/20 12/04/20	Test EOB file Test Report output Test folder structure MILESTONE: Complete Desktop Procedures Test Report output MILESTONE: Complete Desktop Procedures Send CAQH initial test file to Claris Provide feedback on test file Receive test file from Claris Provide feedback on test file Send corrected test file to CAQH Perform Funding & Recovery Testing Perform Claims Quality Audi Testing MILESTONE: Complete CAQH COB SMART MILESTONE: Complete CAQH COB SMART
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Test EOB file         Test Report output         Test Report output         Test lockbox access         Perform Claims Quality Audit Testing         Test pre-release reports         Test audit flows         Perform CAQH COB SMART Testing         Send CAQH initial test file to Claris         Provide feedback on test file         Receive test file from Claris         Validate test data received from Claris         Review CAQH feedback internally         Send scond test file to CAQH         Send scond test file to CAQH         MILESTONE: Complete Funding and Recovery Testing         MILESTONE: Complete CAQH COB SMART Testing         MILESTONE: Complete CAQH COB SMART Testing         MILESTONE: Go-Live         MILESTONE: Go-Live         6. WARRANTY / TRANSITION TO OPERATIONS         RFF	35 d         20 d         10 d         75 d         30 d         40 d         85 d         30 d         20 d         20 d         20 d         20 d         20 d         0 d         0 d         0 d         0 d         0 d         0 d         0 d         0 d         0 d         0 d         0 d         0 d	10/12/20 11/09/20 11/12/3/20 08/24/20 08/24/20 08/24/20 08/24/20 08/24/20 08/24/20 10/05/20 11/02/20 11/02/20 11/02/20 11/02/20 01/01/21 01/01/21 01/01/21	11/06/20 11/20/20 12/04/20 12/04/20 12/04/20 12/04/20 12/18/20 10/02/20 10/30/20 11/27/20 12/18/20 12/18/20 12/18/20 12/04/20 12/	Test EQB file Test Report output Test Robert output Test folder structure MILESTONE: Complete Desktop Procedures Test Report output MILESTONE: Complete Desktop Procedures Send CAQH initial test file to Claris Provide feedback on test file Receive test file from Claris Provide feedback on test file Send corrected test file to CAQH Perform Funding & Recovery Testing Perform CAQH COB SMART Testing MILESTONE: Complete CAQH COB SMART Testing, MILESTONE: Complete Funding and Recovery Testing
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News	Duration	01-11 D-11	Due Dete	Bar I
Name Implementation Project Plan	Duration 6 d	02/05/20	02/12/20	Predecessors
Develop Implementation Project Plan	5 d	02/05/20	02/11/20	Conduct Core Team Kickoff Meeting
Project Plan review by Workstream Project Charter	<u>1 d</u> 1 d	02/12/20 02/12/20	02/12/20 02/12/20	Develop Implementation Project Plan
Develop Project Charter	1 d	02/12/20		Develop Implementation Project Plan
Extended Team Kickoff Meeting	1 d	02/13/20	02/13/20	
Kickoff Meeting Held	1 d	02/13/20		Develop Project Charter
Extended Team Planning & Kickoff Project Kickoff Session	3 d 1 d	02/14/20 02/14/20	02/18/20	Kickoff Meeting Held
Setup DEV environment	1 d	02/14/20		Project Kickoff Session
Extended Team Kickoff Meeting	1 d	02/18/20	02/18/20	Setup DEV environment
2. REQUIREMENTS	45 d	02/19/20	04/21/20	
Encounters Operations Workflow Create Encounters Operations Workflow Draft	9 d 3 d	02/19/20 02/19/20	03/02/20	Enterned Tears Kieleff Meating
Review Encounters Operations Workflow	3 d	02/19/20		Extended Team Kickoff Meeting Create Encounters Operations Workflow Draft
Final Encounters Operations Workflow Sign-off	3 d	02/27/20		Review Encounters Operations Workflow
Discovery & Gap Analysis	36 d	03/03/20	04/21/20	
Requested documentation/ data files received Review Encounters Companion Guide and STD Claims mapping	10 d 15 d	03/03/20 03/17/20		Final Encounters Operations Workflow Sign-off Requested documentation/ data files received
				Review Encounters Companion Guide and STD
Review Health Plan Encounters Requirements/Systems	3 d	04/07/20	04/09/20	Claims mapping
Discovery Sessions Held	5 d	04/10/20	04/16/20	Review Health Plan Encounters
Develop initial Gap Analysis/Requirements document	1 d	04/17/20	04/17/20	Requirements/Systems Discovery Sessions Held
				Develop inititial Gap Analysis/Requirements
Review and provide feedback on Gap Analysis/Requirements document	1 d	04/20/20	04/20/20	document
Gap Analysis/ BRD Sign-Off	1 d	04/21/20	04/21/20	Review and provide feedback on Gap
3. EXECUTION	110 d	04/22/20	09/22/20	Analysis/Requirements document
Development/Configuration & Testing	54 3	04/22/20	07/06/20	
Deploy and configure Module DEV	20 d	04/22/20	05/19/20	Gap Analysis/ BRD Sign-Off
Test Module DEV	10 d	05/20/20		Deploy and configure MA Module DEV
Develop configuration & customization per BRD	10 d	06/03/20		Test Module DEV
Deploy & configure Module - TEST	5 d	06/17/20	06/23/20	Develop configuration & customization per BRD
Create 1st iteration on CSV extract, Professional, Institutional	5 d	06/24/20	06/30/20	Deploy & configure Module - TEST
Unit test CSV file in DEV	1 d	07/01/20	07/01/20	Create 1st iteration on CSV extract, Professional,
Complete 2nd iteration of CSV extract, P, I	1 d	07/02/20	07/02/20	Institutional Unit test CSV file in DEV
Unit test CSV files in TEST environment	1 d	07/02/20		Complete 2nd iteration of CSV extract, P, I
Complete final iteration of CSV extract, P, I	1 d	07/06/20		Unit test CSV files in TEST environment
Data Load	40 d	07/07/20	08/31/20	
Receive data, crosswalks, encounter batches, responses	10 d	07/07/20	07/20/20	Complete final iteration of CSV extract, P, I
Review / validate data load in test environment	5 d	07/21/20	07/27/20	Receive data, crosswalks, encounter batches, responses
Validate data load in test	5 d	07/28/20	08/03/20	Review / validate data load in test environment
Deploy & configure Module - PROD environment	10 d	08/04/20		Validate data load in test
Data load & reconciliation PROD environment	10 d	08/18/20	08/31/20	Deploy & configure Module - PROD environment
MILESTONE: Encounters Configuration Complete	0 d	08/31/20	08/31/20	Data load & reconciliation PROD environment
Policies & Procedures	16 d	09/01/20	09/22/20	Bata load a reconomation r rep crivitorintent
Identify policies & procedures to be developed	1 d	09/01/20	09/01/20	<ol><li>REQUIREMENTS, Data load &amp; reconciliation in</li></ol>
				PROD environment
Develop Policies & Procedures Policies & Procedures Approved	5 d 10 d	09/02/20 09/09/20	09/08/20	Identify policies & procedures to be developed Develop Policies & Procedures
4. TESTING	64 d	08/04/20	10/30/20	
Create test scenarios, test cases, test data	2 d	08/04/20	09/07/20	Data load & reconciliation PROD environment
Prepare Encounters End to End Test Data	20 d	09/08/20		Create test scenarios, test cases, test data
Execute UAT Testing MILESTONE: Encounters UAT Testing Complete	20 d	10/05/20 10/30/20		Prepare Encounters End to End Test Data Execute UAT Testing
Testing Sign-Off in TEST	1 d	10/30/20		Encounters UAT Testing Complete
MILESTONE: Encounters Testing Complete	0 d	10/30/20		Testing Sign-Off in TEST
5. TRAINING	22 d	11/02/20	12/01/20	
Onsite Training - identify participants	3 d	11/02/20	11/04/20	Develop Policies & Procedures, Testing Sign-Off
2-day on-site Training	2 d	11/05/20	11/06/20	in TEST Onsite Training - identify participants
Define Core Team training plan (other workstreams, associates, FAQ's, leadership)	5 d	11/09/20	11/13/20	
Develop Core Team training materials	10 d	11/16/20	11/27/20	Define Core Team training plan (other
				workstreams, associates, FAQ's, leadership)
Conduct Core Team training 6. GO-LIVE	2 d 43 d	11/30/20 11/02/20	12/01/20 01/01/21	Develop Core Team training materials
Submission testing live claims	33 d	11/02/20		Testing Sign-Off in TEST
Submission live claims	10 d	12/17/20		DMS submission testing live claims
MILESTONE: Go-Live	0 d	01/01/21	01/01/21	DMS submission live claims
7. WARRANTY / TRANSITION TO OPERATIONS	63 d	12/31/20	03/29/21	
Warranty Period Transition Status Report shared with Operations	63 d 5 d	12/31/20 12/31/20	03/29/21 01/06/21	MILESTONE: Go-Live MILESTONE: Go-Live
Business Owner Sign-off of Transition Functions	5 d	01/07/21	01/13/21	Transition Status Report shared with Operations
System Enhancements: Claims Domain	171 d	02/03/20	09/28/20	
1. INITIATING	10 d	02/03/20	02/14/20	
Scope Verification / Review 2. REQUIREMENTS	10 d 41 d	02/03/20 02/17/20	02/14/20 04/13/20	
Gap Analysis	15 d	02/17/20		Scope Verification / Review
Solution Scoping	15 d	03/09/20	03/27/20	Gap Analysis
BRD Updates	10 d	03/30/20		Solution Scoping
BRD Review & Signoff	1 d	04/13/20	04/13/20 07/27/20	BRD Updates
3. EXECUTION	<b>75 d</b> 20 d	04/14/20 04/14/20		BRD Review & Signoff
Prioritize Enhancement Requests				BRD Review & Signoff
Prioritize Enhancement Requests Scheduling On Roadmap	15 d	04/14/20		
Scheduling On Roadmap Build Enhancements	15 d 60 d	05/05/20	07/27/20	Scheduling On Roadmap
Scheduling On Roadmap Build Enhancements 4. TESTING	15 d 60 d <b>45 d</b>	05/05/20 07/28/20	07/27/20 09/28/20	Scheduling On Roadmap
Scheduling On Roadmap Build Enhancements 4. TESTING System Testing	15 d 60 d <b>45 d</b> 10 d	05/05/20 07/28/20 07/28/20	07/27/20 09/28/20 08/10/20	Scheduling On Roadmap Build Enhancements
Scheduling On Roadmap Build Enhancements 4. TESTING	15 d 60 d <b>45 d</b>	05/05/20 07/28/20	07/27/20 09/28/20 08/10/20 08/31/20	Scheduling On Roadmap

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Identifi UM Configuration         10 d         03/02/20         03/13/20           Confirm Identifi Criteria and requirements         10 d         03/02/20         03/13/20         Discovery Sessions Held           Policies & Procedures         5 d         03/02/20         03/02/20         03/02/20           Obtain Contract/Business Requirements for Policies & Procedures         5 d         03/02/20         03/06/20           DMS Reporting         5 d         03/02/20         03/06/20         Discovery Sessions Held           Extended Team Reporting         5 d         03/02/20         03/06/20         Discovery Sessions Held           Core Team Reporting - Market Ops, Command Center, Leadership         5 d         03/02/20         03/06/20         Discovery Sessions Held           BRDs         30 d         02/17/20         03/06/20         Discovery Sessions Held           Create Draft BRD for Core Team Review         5 d         03/02/20         03/06/20         Discovery Sessions Held           Core Team Call Center BRD (Draft) Review         30 d         02/17/20         03/17/20         03/17/20         Discovery Sessions Held           Core Team Call Center BRD (Draft) Review         3 d         03/17/20         03/17/20         Discovery Sessions Held           Core Team Call Center BRD (Feedback Cycle 1) <td< td=""><td></td></td<>	
Confirm Identifi criteria and requirements         10 d         03/02/20         03/13/20         Discovery Sessions Held           Policies & Procedures         5 d         03/02/20         03/06/20         Discovery Sessions Held           Obtain Contract/Business Requirements for Policies & Procedures         5 d         03/02/20         03/06/20         Discovery Sessions Held           Reporting         5 d         03/02/20         03/06/20         Discovery Sessions Held           DMS Reporting         5 d         03/02/20         03/06/20         Discovery Sessions Held           Core Team Reporting - Market Ops, Command Center, Leadership         5 d         03/02/20         03/06/20         Discovery Sessions Held           BRDs         30 d         02/17/20         03/02/20         03/02/20         Discovery Sessions Held           Core Team Reporting - Market Ops, Command Center, Leadership         5 d         03/02/20         03/02/20         Discovery Sessions Held           BRD         BRD Development and Sign Off         30 d         02/17/20         03/27/20         Discovery Sessions Held           Core Team Call Center BRD (Draft) Review         3 d         03/1/20         03/16/20         Create Draft BRD for Core Team Call Center BRD (For Core Team           Review Open questions         3 d         03/12/20	eid
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Core Team Reporting - Market Ops, Command Center, Leadership         5 d         03/02/20         03/06/20         Discovery Sessions Held           BRDs         30 d         02/17/20         03/27/20         03/27/20         03/27/20           BRD Development and Sign Off         30 d         02/17/20         03/27/20         03/27/20           Create Draft BRD for Core Team Review         15 d         02/20/20         03/11/20         Discovery Sessions Held           Core Team Call Center BRD (Draft) Review         3 d         03/12/20         03/16/20         Create Draft BRD for Core Team Review           Review Open questions         3 d         03/12/20         03/16/20         Core Team Call Center BRD (or Core Team Call Center BRD (Feedback Cycle 1)         3 d         03/20/20         03/24/20         Core Team Call Center BRD (Feedback Cycle 1)         3 d         03/20/20         03/24/20         Review Open questions           Send feedback / updates / corrections to Call Center BRD (Feedback Cycle 1)         3 d         03/20/20         03/24/20         Review Open questions           BRD Sign Off         30 d         02/17/20         03/27/20         Send feedback / updates / corrections           Extended Team Stakeholder - BRD Sign Off         3 d         03/27/20         Send feedback / updates / corrections           Core Team Stakeholder - BRD Sign Of	
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Review Open questions         3 d         03/17/20         03/19/20         Core Team Call Center BRD (I           Send BRD         3 d         03/20/20         03/24/20         03/24/20           Send feedback / updates / corrections to Call Center BRD (Feedback Cycle 1)         3 d         03/20/20         03/24/20           BRD Sign Off         30 d         02/17/20         03/24/20         Review Open questions           Extended Team Stakeholder - BRD Sign Off         3 d         03/25/20         03/27/20         Send feedback / updates / corrections to Call Center BRD (Feedback Cycle 1)           Core Team Stakeholder - BRD Sign Off         3 d         02/17/20         03/27/20         Send feedback / updates / corrections to Center BRD (Feedback Cycle 1)           Traceability         6 d         03/30/20         02/10/20         02/17/20	
Send BRD         3 d         03/20/20         03/24/20           Send feedback / updates / corrections to Call Center BRD (Feedback Cycle 1)         3 d         03/20/20         03/24/20         Review Open questions           BRD Sign Off         30 d         02/17/20         03/27/20         Send feedback / updates / corrections           Extended Team Stakeholder - BRD Sign Off         3 d         03/25/20         03/27/20         Send feedback / updates / correcteam Stakeholder - BRD Sign Off           Core Team Stakeholder - BRD Sign Off         3 d         02/17/20         O2/17/20         Send feedback Cycle           Traceability         6 d         03/30/20         04/06/20	
Send feedback / updates / corrections to Call Center BRD (Feedback Cycle 1)         3 d         03/20/20         03/24/20         Review Open questions           BRD Sign Off         30 d         02/17/20         03/27/20         Send feedback / updates / corrections           Extended Team Stakeholder - BRD Sign Off         3 d         03/25/20         03/27/20         Send feedback / updates / correcteam Stakeholder - BRD Sign Off           Core Team Stakeholder - BRD Sign Off         3 d         02/17/20         02/17/20         Center BRD (Feedback Cycle 1)           Traceability         6 d         03/30/20         04/06/20         V4/20	JI BIO (DIAIL) Keview
Extended Team Stakeholder - BRD Sign Off         3 d         03/25/20         Send feedback / updates / corr Center BRD (Feedback Cycle)           Core Team Stakeholder - BRD Sign Off         3 d         02/17/20         02/19/20           Traceability         6 d         03/30/20         04/06/20	ns
Extended ream stakeholder - BRD Sign Off         3 d         03/25/20         03/27/20         Center BRD (Feedback Cycle           Core Team Stakeholder - BRD Sign Off         3 d         02/17/20         02/19/20           Traceability         6 d         03/30/20         04/06/20	
Core Team Stakeholder - BRD Sign Off         3 d         02/17/20         02/19/20           Traceability         6 d         03/30/20         04/06/20	
Traceability 6 d 03/30/20 04/06/20	JK GYCIE 1)
Plan for Traceability Session 1 d 03/30/20 BRD Sign Off	
Complete Traceability Matrix 2 d 03/31/20 04/01/20 Plan for Traceability Session	
Host Traceability Session 1 d 04/02/20 04/02/20 Complete Traceability Matrix	Matrix
Complete Traceability Matrix and Requirements Dashboard in JIRA 2 d 04/03/20 04/08/20 Host Traceability Session	
MILESTONE: Finalize Net New Call Center Requirements 0 d 04/06/20 Od/06/20 Complete Traceability Matrix and Dashboard in JIRA	watrix and Requirements
3. EXECUTION 123 d 04/06/20 09/24/20	
Complete Traceability Metrix as	Matrix and Requirements
Telephony 13 d 04/07/20 04/23/20 Dashboard in JIRA	
TFN 13 d 04/07/20 04/23/20	
Define system configuration specifications for TFN setup 1 d 04/07/20 10/07/20 Host Traceability Session	sion
Submit Request to IT for TFN         12 d         04/08/20         04/23/20           Transfer Existing TFNs (Member and Provider)         1 d         04/08/20         04/08/20	
	ration specifications for TEN
Submit Responsion for LEN transfer	-
Obtain TFN - Provider         10 d         04/09/20         04/22/20         Submit RespOrg form for TFN	for TFN Transfer

	Duration	Clark Data	Due Dete	Deside access
lame Obtain TFN - Member	Duration 10 d	04/09/20		Predecessors Submit RespOrg form for TFN Transfer
Obtain TFN - Fax Number	10 d	04/09/20	04/22/20	Submit RespOrg form for TFN Transfer
Send TFN(s) Send TFN(s) to Fulfillment - ID Cards, Letters	1 d 1 d	04/23/20 04/23/20		<u> Obtain TFN - Member</u> Obtain TFN - Member
Hardware Setup	1 d	04/23/20	04/23/20	
Notify IT to purchase and setup hardware for CSRs	1 d	04/07/20	04/07/20	
IVR, ACD, Recording	23 d	04/07/20	05/07/20	Complete Traceability Matrix and Requirements Dashboard in JIRA
Design	16 d	04/07/20	04/28/20	
IVR Design	7 d	04/07/20	04/15/20	Complete Traceability Matrix and Requirements
ACD setup design	3 d	04/16/20	04/20/20	Dashboard in JIRA IVR Design
Voice Recording setup design	5 d	04/21/20	04/27/20	ACD setup design
Core Team Stakeholder Review of Design - IVR, ACD, Voice Recording	1 d	04/28/20	04/28/20	ACD setup design, IVR Design, Voice Recording setup design
Configuration	5 d	04/29/20	05/05/20	setup design
Submit request to IT	5 d	04/29/20	05/05/20	
IT to configure IVR	5 d	04/29/20	05/05/20	Core Team Stakeholder Review of Design - IVR, ACD, Voice Recording
IT to configure Voice Recording	2 d	04/29/20	04/30/20	Core Team Stakeholder Review of Design - IVR,
	20	04/20/20		ACD, Voice Recording Core Team Stakeholder Review of Design - IVR,
IT to setup ACD	3 d	04/29/20	05/01/20	ACD, Voice Recording
IT to setup Call Queues routing for CSRs - Member, Provider, Language routing	1 d	04/29/20	04/29/20	Core Team Stakeholder Review of Design - IVR,
Approval	2 d	05/06/20	05/07/20	ACD, Voice Recording
Core Team Customer Service Team review of IVR & ACD setup	1 d	05/06/20		IT to configure IVR
Review and Approval of IVR & ACD setup	1 d	05/07/20	05/07/20	Core Team Customer Service Team review of IV
				& ACD setup Complete Traceability Matrix and Requirements
Identifi HPA & UM Configuration	34 d	04/07/20	05/22/20	Dashboard in JIRA
Identifi HPA Configuration	11 d	05/08/20	05/22/20	
Define system configuration specifications for Identifi HPA	10 d	05/08/20	05/21/20	Review and Approval of IVR & ACD setup Define system configuration specifications for
Submit request to IT for Identifi HPA (Identifi HPA) configuration setup for CSRs	1 d	05/22/20	05/22/20	Identifi HPA
Identifi UM (A&G)	16 d	04/07/20	04/28/20	
Define system configuration specifications for Identifi UM	15 d	04/07/20	04/27/20	Define system configuration specifications for
Submit request to IT for Identifi UM configuration setup for CSRs	1 d	04/28/20	04/28/20	Identifi UM
QA	6 d	04/07/20	04/14/20	Complete Traceability Matrix and Requirements
Design QA plan for Customer Service	3 d	04/07/20	04/09/20	Dashboard in JIRA
Review QA Plan and supporting materials	3 d	04/10/20	04/14/20	Design QA plan for Customer Service
Reporting	15 d	04/07/20	04/27/20	Complete Traceability Matrix and Requirements
				Dashboard in JIRA Complete Traceability Matrix and Requirements
Design Customer Service Reports	10 d	04/07/20	04/20/20	Dashboard in JIRA
Development of Customer Service reports	5 d	04/21/20	04/27/20	Design Customer Service Reports
WFM	12 d	04/07/20	04/22/20	Complete Traceability Matrix and Requirements Dashboard in JIRA
Design WFM - Queues, Skills setup	5 d	04/07/20	04/13/20	Complete Traceability Matrix and Requirements
WFM Implementation	7 d	04/14/20	04/22/20	Dashboard in JIRA Design WFM - Queues, Skills setup
Operational Standup	35 d	04/06/20	05/25/20	Design WFW - Queues, Skills setup
Policy & Procedures (P&P) Development	35 d	04/07/20	05/25/20	Complete Traceability Matrix and Requirements
Compile list of P&Ps required per BRD	5 d	04/07/20		Dashboard in JIRA Discovery Sessions Held
Create P&Ps	15 d	04/14/20		Compile list of P&Ps required per BRD
P&Ps Core Team Review	15 d	05/05/20		Create P&Ps
MILESTONE: P&Ps Approval MILESTONE: Build New P&Ps & Update Existing P&Ps Complete	0 d 0 d	05/25/20 05/25/20	05/05/00	P&Ps Core Team Review MILESTONE: P&Ps Approval
		04/06/20	05/04/20	MILESTONE: P&PS Approval Complete Traceability Matrix and Requirements Dashboard in JIRA
Process Flow Diagrams Development for CSRs	20 d			Dashboard in JIRA
Identifi UM Review current process flows received	18 d 3 d	04/07/20 04/07/20		Discovery Sessions Held
Compile list of process flows required per BRD	2 d	04/10/20		Review current process flows received
Create Process flow diagrams	10 d	04/14/20		Compile list of process flows required per BRD
Process Flow diagrams Review Process flow diagrams Approval	3 d 0 d	04/28/20		Create Process flow diagrams Process Flow diagrams Review
Identifi HPA	20 d	04/06/20	05/04/20	
Review current process flows received	0 d	04/06/20		Discovery Sessions Held
Compile list of process flows required per BRD Create Process flow diagrams	2 d 10 d	04/07/20 04/09/20		Review current process flows received Compile list of process flows required per BRD
Process Flow diagrams Review	3 d	04/23/20		Create Process flow diagrams
Process flow diagrams Approval	5 d	04/28/20		Process Flow diagrams Review
Talking Points Development	16 d	04/07/20	04/28/20	Complete Traceability Matrix and Requirements
Review current Talking Points/Call Scripts received	1 d	04/07/20	04/07/20	Dashboard in JIRA
Compile list of Talking Points required per BRD	1 d	04/08/20	04/08/20	Review current Talking Points/Call Scripts
				received
Create Talking Points	10 d	04/09/20	04/22/20	Compile list of Talking Points required per BRD
Talking Points - Core Team Stakeholder Review	3 d	04/23/20	04/27/20	Create Talking Points
Taiking Foints - One Team Stakeholder Kewiew	1 d	04/28/20	04/28/20	Talking Points - Core Team Stakeholder Review
Talking Points - Extended Team Stakeholder Review	i u		1	Talking Points - Core Team Stakeholder Review
Talking Points - Extended Team Stakeholder Review		04/07/00	04/27/20	
	0 d	04/27/20	04/27/20	
Talking Points - Extended Team Stakeholder Review		04/27/20 04/07/20	04/27/20 09/24/20	Complete Traceability Matrix and Requirements
Talking Points - Extended Team Stakeholder Review MILESTONE: Talking Points Approval Customer Service Staffing Deliver Staffing requirements to recruiter	<i>0 d</i> 123 d 15 d	04/07/20	09/24/20 04/27/20	Complete Traceability Matrix and Requirements Dashboard in JIRA
Talking Points - Extended Team Stakeholder Review MILESTONE: Talking Points Approval Customer Service Staffing Deliver Staffing requirements to recruiter Define Resource Requirements	<i>0 d</i> 123 d 15 d 15 d	04/07/20 04/07/20 04/07/20	09/24/20 04/27/20 04/27/20	Complete Traceability Matrix and Requirements
Talking Points - Extended Team Stakeholder Review MILESTONE: Talking Points Approval Customer Service Staffing Deliver Staffing requirements to recruiter Define Resource Requirements Document Organization Structure	0 d 123 d 15 d 15 d 5 d	04/07/20 04/07/20 04/07/20 04/07/20	09/24/20 04/27/20 04/27/20 04/13/20	Complete Traceability Matrix and Requirements Dashboard in JIRA Obtain SLAs to determine staffing levels
Talking Points - Extended Team Stakeholder Review MILESTONE: Talking Points Approval Customer Service Staffing Deliver Staffing requirements to recruiter Define Resource Requirements Document Organization Structure Manager(s) Supervisor(s)	0 d 123 d 15 d 5 d 5 d 5 d	04/07/20 04/07/20 04/07/20 04/07/20 04/07/20 04/14/20	09/24/20 04/27/20 04/27/20 04/13/20 04/20/20 04/20/20	Complete Traceability Matrix and Requirements Dashboard in JIRA Obtain SLAs to determine staffing levels Document Organization Structure Document Organization Structure
Talking Points - Extended Team Stakeholder Review MILESTONE: Talking Points Approval Customer Service Staffing Deliver Staffing requirements to recruiter Define Resource Requirements Document Organization Structure Manager(s)	0 d 123 d 15 d 15 d 5 d 5 d	04/07/20 04/07/20 04/07/20 04/07/20 04/14/20	09/24/20 04/27/20 04/27/20 04/13/20 04/20/20 04/20/20 04/20/20	Complete Traceability Matrix and Requirements Dashboard in JIRA Obtain SLAs to determine staffing levels Document Organization Structure

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Name	Duration			Predecessors
Hiring/Recruiting Source Candidates	108 d 30 d	04/28/20 04/28/20	09/24/20	Deliver Staffing requirements to recruiter
Interview Candidates	55 d	06/09/20	08/24/20	
Extend Offers	15 d	08/25/20		Interview Candidates
Background Checks	5 d	09/15/20		Extend Offers
Submit new CSR setup Request (will start the workflow for space, equipment, chairs, telephony)	3 d	09/22/20	09/24/20	Background Checks
MILESTONE: Execution Complete	0 d	09/24/20	09/24/20	Submit new CSR setup Request (will start the workflow for space, equipment, chairs, telephony)
4. TESTING	48 d	09/25/20	12/01/20	
Testing	48 d	09/25/20	12/01/20	
Telephony / IVR / ACD / Recording	30 d	09/25/20	11/05/20	
Test each TFN (Provider & Member)	10 d	09/25/20	10/08/20	Send TFN(s), Submit new CSR setup Request (will start the workflow for space, equipment, chairs, telephony)
Forward calls for testing	10 d	10/09/20	10/22/20	
Test Fax TFN	5 d	10/23/20	10/29/20	
IVR, ACD & Recording Testing	5 d	10/30/20	11/05/20	
QA /Oayasis Recordings - Testing	1 d	09/25/20	09/25/20	MILESTONE: Execution Complete, Review and Approval of IVR & ACD setup Identifi HPA Configuration, MILESTONE:
Identifi HPA (Identifi HPA) - CSR Configuration Testing	5 d	09/25/20	10/01/20	Execution Complete
Reports Testing	3 d	09/25/20	09/29/20	Development of Customer Service reports, MILESTONE: Execution Complete MILESTONE: Execution Complete, WFM
WFM Testing	3 d	09/25/20	09/29/20	Implementation
MILESTONE: Training Environment Complete	0 d	09/29/20	09/29/20	WFM Testing
User Acceptance Testing (UAT) Sign Off	48 d	09/25/20	12/01/20	Submit request to IT for Identifi HPA (Identifi HPA)
				configuration setup for CSRs
Core Team Customer Service Business UAT Sign Off	48 d	09/25/20	12/01/20	
Telephony Sign Off	3 d	11/06/20		IVR, ACD & Recording Testing
IVR, ACD & Recording Sign Off Identifi HPA (Identifi HPA) Configuration Sign Off	3 d 3 d	11/11/20 11/16/20		Telephony Sign Off IVR, ACD & Recording Sign Off
Identifi HPA (Identifi HPA) Configuration Sign Off	30	11/16/20	11/18/20	IVR, ACD & Recording Sign Off
Customer Service Reports Sign Off	3 d	11/19/20	11/23/20	Identifi HPA (Identifi HPA) Configuration Sign Off
WFM Testing Sign Off	3 d	11/24/20	11/26/20	Customer Service Reports Sign Off
Operational Standup Sign Off	3 d	09/25/20	09/29/20	
P&P/SOPs Sign Off	3 d	09/25/20	09/29/20	MILESTONE: Execution Complete
Process Flow Diagrams Sign Off	3 d	09/25/20		MILESTONE: Execution Complete
Talking Points Sign Off	3 d	09/25/20		MILESTONE: Execution Complete
Staffing Sign Off	3 d	11/27/20		WFM Testing Sign Off
DMS Readiness Sign Off	<u>3 d</u>	11/27/20		WFM Testing Sign Off
Readiness Sign Off 5. TRAINING	3 d 27 d	11/27/20		WFM Testing Sign Off
Development - Onboarding/Program Training	27 d 22 d	10/14/20 10/14/20	12/17/20 12/10/20	
System Training Requirements	1 d	10/14/20		MILESTONE: P&Ps Approval
Update Training Materials	15 d	10/15/20		System Training Requirements
Finalize Training Material	5 d	11/05/20		Develop/Update Training Materials
Provide authorized staff appropriate access to Identifi HPA & Identifi Practice	1 d	11/12/20		Finalize Training Material
Staff Onboarding & Training	5 d	11/13/20	11/30/20	
New Hire Training	10 d	11/13/20	11/30/20	Provide authorized staff appropriate access to Identifi HPA & UM, Readiness Sign Off
MILESTONE: CSR Training Complete	0 d	11/30/20	11/30/20	New Hire Training
6. GO-LIVE	11 d	12/17/20		5. TRAINING
Readiness Checklist	1 d	12/17/20		
WFM Monitoring Ready	1 d	12/18/20	12/18/20	MILESTONE: CSR Training Complete
DR/BCP Plan in place CSR System Logins created	1 d 1 d	12/18/20 12/18/20		MILESTONE: CSR Training Complete MILESTONE: CSR Training Complete
CSR System Logins created	1 d	12/18/20		MILESTONE: CSR Training Complete
CSR(s) Trained	1 d	12/18/20		MILESTONE: CSR Training Complete
Reporting set up	1 d	12/18/20		MILESTONE: CSR Training Complete
IVR setup	1 d		12/18/20	MILESTONE: CSR Training Complete
Site Identified	1 d	12/18/20		MILESTONE: CSR Training Complete
Talking Points	1 d	12/18/20		MILESTONE: CSR Training Complete
MILESTONE: IVR Modifications Complete Pre Go-Live & Command Center Setup	0 d	12/17/20	12/17/20	MILESTONE: CSR Training Complete
Setup and confirm prod access to systems for CSRs	10 d 2 d	12/18/20 12/21/20	12/31/20 12/22/20	Talking Points
				Setup and confirm prod access to systems for
Confirm locations and accessibility of all reference documents for CSRs	1 d	12/23/20	12/23/20	CSRs
Identify Ongoing Operations Owner for all functions going live for open enrollment	5 d	12/18/20	12/24/20	
Complete Service Desk Training	5 d	12/25/20	12/31/20	Identify Ongoing Operations Owner for all functions going live for open enrollment Identify Ongoing Operations Owner for all
Ensure the CCOM team is available to support tickets during open enrollment and post go-live	5 d	12/25/20	12/31/20	functions going live for open enrollment
MILESTONE: Go-Live	0 d	01/01/21	01/01/21	Ensure the CCOM team is available to support tickets during open enrollment and post go-live, Ensure the CCOM team is available to support tickets during open enrollment and post go-live
7. WARRANTY / TRANSITION TO OPERATIONS	63 d	01/04/21	03/31/21	
Operational handoff	63 d	01/04/21	03/31/21	
Issue and Change Control log tracking/monitoring	1 d	01/04/21	01/04/21	Ensure the CCOM team is available to support tickets during open enrollment and post go-live, Ensure the CCOM team is available to support tickets during open enrollment and post go-live
Post Go-Live Support and Monitoring	63 d	01/04/21	03/31/21	interest daming open enrolment and post go-live
				Ensure the CCOM team is available to support
Confirm Health Plan Post Go-Live Metrics / Reporting Required	30 d	01/04/21	02/12/21	tickets during open enrollment and post go-live, Ensure the CCOM team is available to support tickets during open enrollment and post go-live
Command Center Monitoring	30 d	01/04/21	02/12/21	Ensure the CCOM team is available to support tickets during open enrollment and post go-live, Ensure the CCOM team is available to support

ame	Duration	Start Date	Due Date	Predecessors
				Ensure the CCOM team is available to support
Post Go-Live Support	63 d	01/04/21	03/31/21	tickets during open enrollment and post go-live, Ensure the CCOM team is available to support
				tickets during open enrollment and post go-live
Complete Transition to Operations Tasks	4 d	02/15/21	02/18/21	toriote daming open enrounent and post ge are
Review and agree to open activities and process of managing to completion	1 d	02/15/21		Command Center Monitoring
Review and agree to documentation and collateral/ key artifacts	1 d	02/15/21		Command Center Monitoring
Review and confirm access to systems (if applicable) Review of open risks and issues	1 d 1 d	02/15/21 02/15/21		Command Center Monitoring Command Center Monitoring
Review of workstream key or unique processes	1 d	02/15/21		Command Center Monitoring
Review and confirm SLA and reporting processes	1 d	02/15/21	02/15/21	Command Center Monitoring
Transition Status Report shared with Operations	1 d	02/16/21	02/16/21	Review and agree to documentation and
	Tu	02/10/21	02/10/21	collateral/ key artifacts
Business Owner Sign-off of Transition Functions	2 d	02/17/21	02/18/21	Transition Status Report shared with Operations
Web Properties / Portals Workstream [For Enhancements and New Compliance Requirements Only]	303 d	02/03/20	03/31/21	
1. INITIATION	17 d	02/03/20	02/25/20	
Member and Provider Portals Project Set Up	8 d	02/03/20	02/12/20	
Define Resources, Roles, Responsibilities	1 d	02/03/20	02/03/20	
Define Key Stakeholders and Relationship Crosswalk	1 d	02/04/20		Define Resources, Roles, Responsibilities Define Key Stakeholders and Relationship
Provider Portal Project Charter Development	1 d	02/05/20	02/05/20	Crosswalk
Develop Core Team Presentation Materials	2 d	02/06/20	02/07/20	Provider Portal Project Charter Development
Develop Draft Implementation Plan / Gantt Chart	3 d	02/10/20		Develop Core Team Presentation Materials
Member and Provider Portal Kickoff Meetings	9 d	02/13/20	02/25/20	
Conduct Core Team Kickoff	1 d	02/13/20	02/13/20	Develop Draft Implementation Plan / Gantt Chart
Develop Kickoff meeting presentation materials	2 d	02/14/20		Conduct Core Team Kickoff
Determine Key Attendees for Kickoff Meeting	1 d	02/18/20	02/18/20	Develop Kickoff meeting presentation materials
Schedule Kickoff Meetings	1 d	02/19/20		Determine Key Attendees for Kickoff Meeting
Review Portal Requirements and Capabilities	2 d	02/20/20		Schedule Kickoff Meetings
Execute Extended Team Kickoff Meeting Schedule Recurring Workstream Meetings	1 d 1 d	02/24/20 02/25/20		Review Portal Requirements and Capabilities Execute Extended Team Kickoff Meeting
2. REQUIREMENTS	37 d	02/25/20	02/25/20 04/16/20	Execute Extended Team Kickoff Meeting
Member Portal Requirements Gathering	37 d	02/26/20	04/16/20	
Hold BRD Deep Dive Session	2 d	02/26/20		Schedule Recurring Workstream Meetings
Develop Current State Portal Gap Analysis	15 d	02/28/20	03/19/20	Hold BRD Deep Dive Session
Submit Initial BRD Draft	5 d	03/20/20		Develop Current State Portal Gap Analysis
Gather Portal Terms and Condition	5 d	03/27/20		Submit Initial BRD Draft
Receive Feedback from BRD Submission Update BRD with Feedback and Receive Sign off	5 d 5 d	04/03/20 04/10/20		Gather Portal Terms and Condition Receive Feedback from BRD Submission
Provider Portal Requirements Gathering	34 d	02/26/20	04/10/20	Receive reedback norn BRD Submission
Hold BRD Deep Dive Session	1 d	02/26/20		Schedule Recurring Workstream Meetings
Develop Current State Portal Gap Analysis	10 d	02/28/20		Hold BRD Deep Dive Session
Submit Initial BRD Draft	3 d	03/20/20		Develop Current State Portal Gap Analysis
Gather Portal Terms and Conditions	3 d	03/27/20		Submit Initial BRD Draft
Receive Feedback from BRD Submission	3 d	04/01/20 04/10/20		Gather Portal Terms and Conditions
Update BRD with Feedback and Receive Sign Off 3. EXECUTION	2 d 114 d	04/10/20 04/17/20		Receive Feedback from BRD Submission 2. REQUIREMENTS
Member Portal Development	114 d	04/17/20	09/23/20	
Develop Portal Skins	10 d	04/17/20	04/30/20	
Configure Portal	12 d	05/01/20		Develop Portal Skins
Load Test Data for Design Sessions	10 d	05/19/20		Configure Portal
Hold Design Session and Gather Feedback Turn on Extract from Core to Portal	5 d 5 d	06/02/20 06/09/20		Load Test Data for Design Sessions
Build, Load, and Test Crosswalks	12 d	06/09/20		Hold Design Session and Gather Feedback Turn on Extract from Core to Portal
Build Production Environment	10 d	07/02/20		Build, Load, and Test Crosswalks
Setup and Test Nightly Incremental Extracts and Load Process	10 d	07/16/20		Build Production Environment
Finalize List of Key Business Processes	10 d	07/30/20	08/12/20	Setup and Test Nightly Incremental Extracts and
·				Load Process
Create Standard Operating Procedures Develop End User Training Material	10 d 10 d	08/13/20	08/26/20	Finalize List of Key Business Processes
Conduct Train-the-Trainer for End Users	10 d	09/10/20		Create Standard Operating Procedures Develop End User Training Material
Provider Portal Development	114 d	04/17/20	09/23/20	
Develop Portal Skins	10 d	04/17/20		
Configure Portal	12 d	05/01/20		Develop Portal Skins
Load Test Data for Design Sessions	10 d	05/19/20		Configure Portal
Hold Design Session and Gather Feedback Turn on Extract from Core to Portal	5 d	06/02/20 06/09/20		Load Test Data for Design Sessions Hold Design Session and Gather Feedback
Build, Load, and Test Crosswalks	5 d 12 d	06/09/20		Turn on Extract from Core to Portal
Build Production Environment	10 d	07/02/20		Build, Load, and Test Crosswalks
Setup and Test Nightly Incremental Extracts and Load Process	10 d	07/16/20		Build Production Environment
Finalize List of Key Business Processes	10 d	07/30/20	08/12/20	Setup and Test Nightly Incremental Extracts and
Create Standard Operating Procedures		08/13/20		Load Process
Create Standard Operating Procedures Develop End User Training Material	10 d 10 d	08/13/20		Finalize List of Key Business Processes Create Standard Operating Procedures
Grant User Access	5 d	09/10/20		Develop End User Training Material
Conduct Train-the-Trainer for End Users and Providers	5 d	09/17/20		Grant User Access
	6 -1	00/22/20	00/00/00	Conduct Train-the-Trainer for End Users, Condu
MILESTONE: Execution Complete	0 d	09/23/20	09/23/20	Train-the-Trainer for End Users and Providers
4. TESTING	55 d	09/24/20	12/09/20	
Member Portal Testing	35 d	09/24/20	11/11/20	
-	15 d	09/24/20	10/14/20	Build Production Environment, MILESTONE:
				Execution Complete
Test Environment for Claims and Configuration	20 d	10/15/20 09/24/20		Test Environment for Claims and Configuration
Complete User Acceptance Testing	05.2		11/11/20	Build Production Environment, MILESTONE:
Complete User Acceptance Testing Provider Portal Testing	35 d			
Complete User Acceptance Testing	35 d 15 d	09/24/20	10/14/20	
Complete User Acceptance Testing Provider Portal Testing				Execution Complete
Complete User Acceptance Testing Provider Portal Testing Test Environment for Claims and Configuration Complete User Acceptance Testing MILESTONE: Provider Notifications For Provider Portal	15 d 20 d <i>0 d</i>	09/24/20	11/11/20 10/14/20	Execution Complete Test Environment for Claims and Configuration Test Environment for Claims and Configuration
Complete User Acceptance Testing Provider Portal Testing Test Environment for Claims and Configuration Complete User Acceptance Testing MILESTONE: Provider Notifications For Provider Portal Command Center Setup	15 d 20 d 0 d 20 d	09/24/20 10/15/20 10/14/20 11/12/20	11/11/20 10/14/20 12/09/20	Execution Complete Test Environment for Claims and Configuration
Complete User Acceptance Testing Provider Portal Testing Test Environment for Claims and Configuration Complete User Acceptance Testing MILESTONE: Provider Notifications For Provider Portal	15 d 20 d <i>0 d</i>	09/24/20 10/15/20 10/14/20	11/11/20 10/14/20 12/09/20 01/01/21	Execution Complete Test Environment for Claims and Configuration Test Environment for Claims and Configuration

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Name Confirm locations and accessibility of all reference documents for CSRs	Duration 1 d	12/14/20	12/14/20	Predecessors Setup and confirm prod access to systems for CSRs
Identify Ongoing Operations Owner for all functions going live for open enrollment	5 d	12/15/20	12/21/20	Confirm locations and accessibility of all reference documents for CSRs (e.g., P&Ps, talking points, phone numbers, contact info of resources, etc.)
Complete Service Desk Training	5 d	12/22/20	12/28/20	Identify Ongoing Operations Owner for all functions going live for open enrollment
Ensure the CCOM team is available to support tickets during open enrollment and post go-live	5 d	12/22/20	12/28/20	Identify Ongoing Operations Owner for all
MILESTONE: Member Portal Go-Live	0 d	12/28/20	12/28/20	functions going live for open enrollment Command Center Setup, Ensure the CCOM team is available to support tickets during open enrollment and post qo-live
MILESTONE: Provider Portal Go-Live	0 d	12/28/20	12/28/20	Command Center Setup, Ensure the CCOM team is available to support tickets during open enrollment and post qo-live
MILESTONE: Go-Live	0 d	01/01/21	01/01/21	Provider Portal Go-Live
6. WARRANTY / TRANSITION TO OPERATIONS Project Closeout	63 d 63 d	01/04/21 01/04/21	03/31/21 03/31/21	
Transition Status Report Shared with Operations	5 d	01/04/21		MILESTONE: Go-Live
Business Owner Sign-off of Transition Functions	5 d	01/11/21	01/15/21	Transition Status Report Shared with Operations
Final Update to P&P and load to SharePoint / Extended Team site	5 d	01/18/21	01/22/21	Business Owner Sign-off of Transition Functions
Document Final Changes to Claims Process Flow	10 d	01/25/21	02/05/21	Final Update to P&P and load to SharePoint / Extended Team site
Close RAID Log	5 d	02/08/21	02/12/21	Document Final Changes to Claims Process Flow
Document Lessons Learned	10 d	02/15/21	02/26/21	Close RAID Log
Warranty Period System Enhancements: Customer Service Domain	63 d 171 d	01/04/21 02/03/20	03/31/21 09/28/20	MILESTONE: Go-Live
1. INITIATING	10 d	02/03/20	02/14/20	
Scope Verification / Review 2. REQUIREMENTS	10 d <b>41 d</b>	02/03/20 02/17/20	02/14/20 04/13/20	
Gap Analysis	15 d	02/17/20		Scope Verification / Review
Solution Scoping BRD Updates	15 d 10 d	03/09/20 03/30/20		Gap Analysis Solution Scoping
BRD Review & Signoff	1 d	03/30/20		BRD Updates
3. EXECUTION Prioritize Enhancement Requests	<b>75 d</b> 20 d	04/14/20 04/14/20	07/27/20	BRD Review & Signoff
Scheduling On Roadmap	20 d 15 d	04/14/20		BRD Review & Signoff
Build Enhancement 4. TESTING	60 d 45 d	05/05/20 07/28/20	07/27/20 09/28/20	Scheduling On Roadmap
System Testing	10 d	07/28/20	08/10/20	Build Enhancement
Configuration Remediation Deployment	15 d 10 d	08/11/20 09/01/20		System Testing Configuration Remediation
IQ Testing	10 d	09/15/20	09/28/20	Deployment
Readiness: Customer Service Domain Define Customer Service Mock Readiness Requirements	<b>173 d</b> 20 d	02/03/20 02/03/20	09/30/20 02/28/20	
Customer Service Desk / Mock Readiness Review	153 d	03/02/20	09/30/20	
Prepare for Mock Readiness Review	25 d	03/02/20	04/03/20	Define Customer Service Mock Readiness Requirements
Assign Mock Readiness Review requirements to appropriate staff	20 d	04/06/20	05/01/20	Prepare for Mock Readiness Review
Document revisions based on legal review of artifacts	20 d	05/04/20	05/29/20	Assign Mock Readiness Review requirements to appropriate staff
Submission of Readiness Review Requirements / Approvals	20 d	06/01/20	06/26/20	Document revisions based on legal review of artifacts
Mock Readiness resubmission	25 d	06/29/20	07/31/20	Submission of Readiness Review Requirements / Approvals
Mock Readiness Execution Readiness approvals received	30 d 13 d	08/03/20		Mock Readiness resubmission Mock Readiness Execution
MILESTONE: Customer Service Domain Mock Readiness Complete	0 d	09/30/20	09/30/20	Readiness approvals received
Enrollment / Finance Domain Enrollment & Eligibility Workstream [For Enhancements and New Compliance Requirements Only]	303 d 303 d	02/03/20 02/03/20	03/31/21 03/31/21	
1. INITIATION	8 d	02/03/20	02/12/20	
			02/02/20	
Core Team Kickoff Conduct Core Team Kickoff Meeting	1 d	02/03/20	02/03/20	
Conduct Core Team Kickoff Meeting Confirm Workstream Project Managers / Business Leads	1 d 1 d	02/03/20 02/03/20	02/03/20 02/03/20	Conduct Core Team Kickoff Meeting
Conduct Core Team Kickoff Meeting Confirm Workstream Project Managers / Business Leads Project Management	1 d 1 d 7 d	02/03/20 02/03/20 02/04/20	02/03/20 02/03/20 02/12/20	
Conduct Core Team Kickoff Meeting Confirm Workstream Project Managers / Business Leads Project Management Create Project Charter Project Charter Review by Workstream	1 d 1 d 7 d 1 d 1 d	02/03/20 02/03/20 02/04/20 02/04/20 02/05/20	02/03/20 02/03/20 02/12/20 02/04/20 02/05/20	Conduct Core Team Kickoff Meeting Create Project Charter
Conduct Core Team Kickoff Meeting Confirm Workstream Project Managers / Business Leads Project Management Create Project Charter	1 d 1 d 7 d 1 d 1 d 5 d	02/03/20 02/03/20 02/04/20 02/04/20 02/05/20 02/06/20	02/03/20 02/03/20 02/12/20 02/04/20 02/05/20 02/12/20	Conduct Core Team Kickoff Meeting
Conduct Core Team Kickoff Meeting Confirm Workstream Project Managers / Business Leads Project Management Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan	1 d 1 d 7 d 1 d 1 d	02/03/20 02/03/20 02/04/20 02/04/20 02/05/20	02/03/20 02/03/20 02/12/20 02/04/20 02/05/20 02/12/20	Conduct Core Team Kickoff Meeting Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream
Conduct Core Team Kickoff Meeting Confirm Workstream Project Managers / Business Leads Project Management Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream	1 d 1 d 7 d 1 d 1 d 5 d 2 d	02/03/20 02/03/20 02/04/20 02/04/20 02/05/20 02/06/20 02/06/20	02/03/20 02/03/20 02/12/20 02/04/20 02/05/20 02/12/20 02/07/20	Conduct Core Team Kickoff Meeting Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan
Conduct Core Team Kickoff Meeting Confirm Workstream Project Managers / Business Leads Project Management Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream Update Project Plan based on Stakeholder Feedback Create Contract Accountability Matrix Contract Accountability Matrix Review by Workstream	1 d 1 d 7 d 1 d 5 d 2 d 2 d 2 d 2 d	02/03/20 02/03/20 02/04/20 02/04/20 02/05/20 02/06/20 02/06/20 02/10/20 02/11/20	02/03/20 02/03/20 02/12/20 02/04/20 02/05/20 02/05/20 02/07/20 02/07/20 02/10/20 02/12/20	Conduct Core Team Kickoff Meeting Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream Update Project Plan based on Stakeholder
Conduct Core Team Kickoff Meeting Confirm Workstream Project Managers / Business Leads Project Management Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream Update Project Plan based on Stakeholder Feedback Create Contract Accountability Matrix	1 d 1 d 7 d 1 d 5 d 2 d 1 d 2 d	02/03/20 02/03/20 02/04/20 02/04/20 02/05/20 02/06/20 02/06/20 02/10/20 02/11/20	02/03/20 02/03/20 02/12/20 02/04/20 02/05/20 02/12/20 02/07/20 02/10/20 02/10/20	Conduct Core Team Kickoff Meeting Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream Update Project Plan based on Stakeholder Feedback
Conduct Core Team Kickoff Meeting Confirm Workstream Project Managers / Business Leads Project Management Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream Update Project Plan based on Stakeholder Feedback Create Contract Accountability Matrix Contract Accountability Matrix Review by Workstream 2. REQUIREMENTS	1 d 1 d 7 d 1 d 5 d 2 d 1 d 2 d 2 d 2 d 2 d 48 d	02/03/20 02/03/20 02/04/20 02/04/20 02/05/20 02/06/20 02/06/20 02/10/20 02/11/20 02/11/20 02/11/20	02/03/20 02/03/20 02/12/20 02/04/20 02/05/20 02/12/20 02/07/20 02/10/20 02/12/20 02/12/20 02/12/20	Conduct Core Team Kickoff Meeting Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream Update Project Plan based on Stakeholder Feedback Create Contract Accountability Matrix Contract Accountability Matrix Review by Workstream
Conduct Core Team Kickoff Meeting Confirm Workstream Project Managers / Business Leads Project Management Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream Update Project Plan based on Stakeholder Feedback Create Contract Accountability Matrix Contract Accountability Matrix Review by Workstream 2. REQUIREMENTS Obtain Companion Guides, File Layouts, Sample Files	1 d 1 d 7 d 1 d 5 d 2 d 2 d 2 d 2 d 48 d 10 d	02/03/20 02/03/20 02/04/20 02/04/20 02/05/20 02/06/20 02/06/20 02/10/20 02/11/20 02/11/20 02/11/20 02/13/20	02/03/20 02/03/20 02/12/20 02/04/20 02/05/20 02/12/20 02/12/20 02/12/20 02/12/20 02/12/20 04/20/20	Conduct Core Team Kickoff Meeting Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream Update Project Plan based on Stakeholder Feedback Create Contract Accountability Matrix Contract Accountability Matrix Review by
Conduct Core Team Kickoff Meeting Confirm Workstream Project Managers / Business Leads Project Management Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream Update Project Plan based on Stakeholder Feedback Create Contract Accountability Matrix Contract Accountability Matrix Contract Accountability Matrix Review by Workstream <b>2. REQUIREMENTS</b> Obtain Companion Guides, File Layouts, Sample Files Discovery Deep Dive Meetings Initial Discovery 834 Companion Guide/Test File Discovery	1 d 1 d 7 d 1 d 5 d 2 d 2 d 2 d 2 d 48 d 10 d 15 d 10 d 5 d	02/03/20 02/03/20 02/04/20 02/04/20 02/05/20 02/06/20 02/10/20 02/11/20 02/11/20 02/13/20 02/13/20 02/13/20 02/13/20	02/03/20 02/03/20 02/12/20 02/04/20 02/04/20 02/12/20 02/12/20 02/12/20 02/12/20 02/12/20 02/12/20 02/12/20 02/26/20 03/04/20 03/04/20	Conduct Core Team Kickoff Meeting Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream Update Project Plan based on Stakeholder Feedback Create Contract Accountability Matrix Contract Accountability Matrix Review by Workstream Contract Accountability Matrix Review by Workstream Initial Discovery
Conduct Core Team Kickoff Meeting Confirm Workstream Project Managers / Business Leads Project Management Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream Update Project Plan based on Stakeholder Feedback Create Contract Accountability Matrix Contract Accountability Matrix Review by Workstream 2. REQUIREMENTS Obtain Companion Guides, File Layouts, Sample Files Discovery Deep Dive Meetings Initial Discovery	1 d 1 d 7 d 1 d 5 d 2 d 2 d 2 d 2 d 2 d 48 d 10 d 15 d 10 d	02/03/20 02/03/20 02/04/20 02/04/20 02/06/20 02/06/20 02/10/20 02/11/20 02/11/20 02/11/20 02/13/20 02/13/20	02/03/20 02/03/20 02/12/20 02/04/20 02/05/20 02/12/20 02/12/20 02/12/20 02/12/20 02/12/20 02/12/20 02/12/20 02/26/20 03/04/20 03/04/20	Conduct Core Team Kickoff Meeting Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream Update Project Plan based on Stakeholder Feedback Create Contract Accountability Matrix Contract Accountability Matrix Review by Workstream Contract Accountability Matrix Review by Workstream
Conduct Core Team Kickoff Meeting Confirm Workstream Project Managers / Business Leads Project Management Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream Update Project Plan based on Stakeholder Feedback Create Contract Accountability Matrix Contract Accountability Matrix Review by Workstream <b>2. REQUIREMENTS</b> Obtain Companion Guides, File Layouts, Sample Files Discovery Deep Dive Meetings Initial Discovery 834 Companion Guide/Test File Discovery COB Discovery Group Structure/Plan Discovery PCP/PCP Assignment Discovery	1 d 1 d 7 d 1 d 5 d 2 d 2 d 2 d 2 d 48 d 10 d 15 d 10 d 5 d 5 d 5 d 5 d	02/03/20 02/03/20 02/04/20 02/04/20 02/06/20 02/06/20 02/10/20 02/11/20 02/11/20 02/13/20 02/13/20 02/13/20 02/27/20 02/27/20 02/27/20	02/03/20 02/03/20 02/12/20 02/04/20 02/04/20 02/12/20 02/12/20 02/12/20 02/12/20 02/12/20 02/12/20 02/12/20 02/12/20 02/26/20 03/04/20 03/04/20 03/04/20 03/04/20	Conduct Core Team Kickoff Meeting Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream Update Project Plan based on Stakeholder Feedback Create Contract Accountability Matrix Contract Accountability Matrix Review by Workstream Contract Accountability Matrix Review by Workstream Initial Discovery Initial Discovery
Conduct Core Team Kickoff Meeting Confirm Workstream Project Managers / Business Leads Project Management Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream Update Project Plan based on Stakeholder Feedback Create Contract Accountability Matrix Contract Accountability Matrix Contract Accountability Matrix Review by Workstream 2. REQUIREMENTS Obtain Companion Guides, File Layouts, Sample Files Discovery Deep Dive Meetings Initial Discovery 834 Companion Guide/Test File Discovery COB Discovery Group Structure/Plan Discovery	1 d 1 d 7 d 1 d 5 d 2 d 2 d 2 d 48 d 10 d 15 d 10 d 5 d 5 d 5 d	02/03/20 02/03/20 02/04/20 02/04/20 02/04/20 02/06/20 02/10/20 02/11/20 02/11/20 02/13/20 02/13/20 02/13/20 02/13/20 02/13/20 02/27/20	02/03/20 02/03/20 02/12/20 02/12/20 02/04/20 02/05/20 02/12/20 02/12/20 02/12/20 02/12/20 02/12/20 02/12/20 02/26/20 03/04/20 03/04/20 03/04/20 03/04/20	Conduct Core Team Kickoff Meeting Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream Update Project Plan based on Stakeholder Feedback Create Contract Accountability Matrix Contract Accountability Matrix Review by Workstream Contract Accountability Matrix Review by Workstream Initial Discovery Initial Discovery
Conduct Core Team Kickoff Meeting Confirm Workstream Project Managers / Business Leads Project Management Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream Update Project Plan based on Stakeholder Feedback Create Contract Accountability Matrix Contract Accountability Matrix Contract Accountability Matrix Review by Workstream <b>2. REQUIREMENTS</b> Obtain Companion Guides, File Layouts, Sample Files Discovery Deep Dive Meetings Initial Discovery 834 Companion Guide/Test File Discovery COB Discovery Group Structure/Plan Discovery PCP/PCP Assignment Discovery BRD Development and Signoff	1 d 1 d 7 d 7 d 1 d 5 d 2 d 2 d 2 d 2 d 48 d 10 d 15 d 10 d 15 d 5 d 5 d 5 d 5 d 2 7 d	02/03/20 02/03/20 02/04/20 02/04/20 02/05/20 02/06/20 02/10/20 02/11/20 02/11/20 02/13/20 02/13/20 02/13/20 02/27/20 02/27/20	02/03/20 02/03/20 02/12/20 02/12/20 02/04/20 02/05/20 02/12/20 02/12/20 02/12/20 02/12/20 02/12/20 02/12/20 02/26/20 03/04/20 03/04/20 03/04/20 03/04/20	Conduct Core Team Kickoff Meeting Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan terview by Workstream Update Project Plan based on Stakeholder Feedback Create Contract Accountability Matrix Contract Accountability Matrix Review by Workstream Contract Accountability Matrix Review by Workstream Initial Discovery Initial Discovery Initial Discovery Initial Discovery PCP/PCP Assignment Discovery BRD Development, Discovery Deep Dive
Conduct Core Team Kickoff Meeting Confirm Workstream Project Managers / Business Leads Project Management Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream Update Project Plan based on Stakeholder Feedback Create Contract Accountability Matrix Contract Accountability Matrix Contract Accountability Matrix Review by Workstream <b>2. REQUIREMENTS</b> Obtain Companion Guides, File Layouts, Sample Files Discovery Deep Dive Meetings Initial Discovery 834 Companion Guide/Test File Discovery COB Discovery Group Structure/Plan Discovery PCP/PCP Assignment Discovery BRD Development and Signoff BRD Development	1 d           1 d           7 d           1 d           5 d           2 d           1 d           2 d           48 d           10 d           15 d           5 d	02/03/20 02/03/20 02/04/20 02/04/20 02/05/20 02/06/20 02/10/20 02/11/20 02/11/20 02/13/20 02/13/20 02/13/20 02/27/20 02/27/20 02/27/20 02/27/20 02/27/20 02/27/20 02/27/20	02/03/20 02/03/20 02/12/20 02/12/20 02/04/20 02/05/20 02/12/20 02/12/20 02/12/20 02/12/20 02/12/20 02/12/20 02/26/20 03/04/20 03/04/20 03/04/20 03/04/20 03/04/20 03/04/20 03/04/20	Conduct Core Team Kickoff Meeting           Create Project Charter           Project Charter Review by Workstream           Develop Implementation Project Plan           Project Plan review by Workstream           Update Project Plan based on Stakeholder           Feedback           Contract Accountability Matrix           Contract Accountability Matrix Review by           Workstream           Initial Discovery           Initial Discovery           Initial Discovery           Initial Discovery           BRD Development, Discovery Deep Dive           Meetings           Draft Enrollment BRD for Core Team Review
Conduct Core Team Kickoff Meeting Confirm Workstream Project Managers / Business Leads Project Management Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream Update Project Plan based on Stakeholder Feedback Create Contract Accountability Matrix Contract Accountability Matrix Contract Accountability Matrix Review by Workstream <b>2. REQUIREMENTS</b> Obtain Companion Guides, File Layouts, Sample Files Discovery Deep Dive Meetings Initial Discovery 834 Companion Guide/Test File Discovery COB Discovery Based Development Discovery PCP/PCP Assignment Discovery BBRD Development and Signoff BRD Development Draft Enrollment BRD for Core Team Review	1 d           1 d           7 d           1 d           5 d           2 d           2 d           2 d           48 d           10 d           15 d           5 d           5 d           5 d           5 d           5 d           5 d           5 d           5 d           5 d           5 d           5 d           5 d           5 d           15 d           15 d           1 d	02/03/20 02/03/20 02/04/20 02/04/20 02/05/20 02/06/20 02/10/20 02/11/20 02/11/20 02/13/20 02/13/20 02/13/20 02/27/20 02/27/20 02/27/20 02/27/20 02/27/20 03/05/20 03/26/20	02/03/20 02/03/20 02/12/20 02/12/20 02/04/20 02/05/20 02/12/20 02/12/20 02/12/20 02/12/20 02/12/20 02/12/20 02/26/20 03/04/20 03/04/20 03/04/20 03/04/20 03/02/20 03/25/20	Conduct Core Team Kickoff Meeting Create Project Charter Project Charter Review by Workstream Develop Implementation Project Plan Project Plan review by Workstream Update Project Plan based on Stakeholder Feedback Create Contract Accountability Matrix Contract Accountability Matrix Review by Workstream Contract Accountability Matrix Review by Workstream Contract Accountability Matrix Review by Workstream Initial Discovery Initial Discovery Initial Discovery Initial Discovery BRD Development, Discovery Deep Dive Meetings

	Demotion	01	Due Dete	
ie Send updated BRD based on feedback (Feedback Cycle 2)	Duration 1 d	04/06/20	Due Date 04/06/20	Predecessors Feedback / updates / corrections to Enrollment BRD (Feedback Cycle 1)
Feedback / updates / corrections to Enrollment BRD (Feedback Cycle 2)	3 d	04/07/20	04/09/20	Send updated BRD based on feedback
Send updated BRD based on feedback (Feedback Cycle 3)	1 d	04/10/20	04/10/20	(Feedback Cycle 2) Feedback / updates / corrections to Enrollment
				BRD (Feedback Cycle 2) Send updated BRD based on feedback
MILESTONE: Approve Final Enrollment BRD (Feedback Cycle 3)	0 d	04/10/20	04/10/20	(Feedback Cycle 3)
Traceability	6 d	04/13/20	04/20/20	Approve Final Enrollment BRD (Feedback Cycle
Plan for Core Team Enrollment Traceability Session	3 d	04/13/20	04/15/20	3), Send Enrollment BRD (Feedback cycle 1)
Complete Enrollment Traceability Matrix	5 d	04/13/20	04/17/20	Plan for Core Team Enrollment Traceability Session
Host Enrollment Traceability Session	1 d	04/20/20	04/20/20	Approve Final Enrollment BRD (Feedback Cycle 3), Complete Enrollment Traceability Matrix
MILESTONE: Complete Enrollment Traceability Matrix and Requirements Dashboard in JIRA	0 d	04/20/20	04/20/20	Host Enrollment Traceability Session
3. EXECUTION Design Document Development	<b>166 d</b> 16 d	04/13/20 04/13/20	11/30/20 05/04/20	
Work with Payer Data Services on defining Group Structure based on historical data	10 d	04/13/20	04/24/20	Approve Final Enrollment BRD (Feedback Cycle
LOB, Group Strategy, and Plan Strategy ID Design Document Development	10 d	04/21/20		3) Host Enrollment Traceability Session
MILESTONE:LOB, Group Structure, and Plan Strategy ID Design Document Final	0 d	05/04/20	05/04/20	LOB, Group Strategy, and Plan Strategy ID
834 to Member Conversion File Mapping Design Document Development	10 d	04/21/20		Design Document Development Host Enrollment Traceability Session
MILESTONE: 834 Member Conversion File Mapping Design Document Final	0 d	05/04/20	05/04/20	834 to Member Conversion File Mapping Design
COB Conversion File Mapping Design Document Development	10 d	04/21/20		Document Development Host Enrollment Traceability Session
MILESTONE:COB Conversion File Mapping Design Document Final	0 d	05/04/20	05/04/20	COB Conversion File Mapping Design Documen
Aid Code Mapping Design Document Development	10 d	04/21/20		Development Host Enrollment Traceability Session
MILESTONE: Aid Code Mapping Design Document Final	0 d	05/04/20	05/04/20	Aid Code Mapping Design Document
ID Card Design Template Design Document Development	10 d	04/21/20	05/04/20	Development Host Enrollment Traceability Session
MILESTONE: ID Card Design Template Design Document Final	0 d	05/04/20	05/04/20	ID Card Design Template Design Document
Cross Functional Operational Handoff Design Document Development	10 d	04/21/20	05/04/20	Development Host Enrollment Traceability Session
MILESTONE: Cross Functional Operational Handoff Design Documents Final	0 d	05/04/20	05/04/20	Cross Functional Operational Handoff Design
Create Member Conversion and COB Conversion JIRA Tickets	15 d	05/05/20	05/25/20	Document Development Design Document Development
Member Pipeline Build	30 d	05/05/20	06/15/20	Design Document Development
Member Pipeline Development	30 d	05/05/20		Design Document Development
Work with Data Integration to set up FDR database and BizTalk	10 d	05/05/20		Design Document Development 834 to Member Conversion File Mapping Design
Prepare test scripts for 834 automated data analysis	10 d	05/05/20	05/18/20	Document Development
834 mapping/Specbuilder analysis	10 d	05/19/20	06/01/20	Prepare test scripts for 834 automated data analysis
Operational Readiness Preparation	35 d	06/02/20	07/20/20	
Create access requests for server connectivity for implementation AD Group	10 d	06/02/20	06/15/20	834 mapping/Specbuilder analysis, Approve Fina Enrollment BRD (Feedback Cycle 3)
Draft pipeline and operational reporting needs	15 d	06/16/20	07/06/20	Approve Final Enrollment BRD (Feedback Cycle 3), Create access requests for server connectivit for implementation AD Group, Work with Payer Data Services on defining Group Structure based on historical data
Review pipeline and operational Reporting Requirements	5 d	07/07/20	07/13/20	Draft pipeline and operational reporting needs
Finalize Operational Reporting Requirements	5 d	07/14/20	07/20/20	Review pipeline and operational Reporting Requirements
Go-Live Command Center and CCOM Prep	95 d	07/21/20	11/30/20	
Identify Ongoing Operations Owner for all functions going live for open enrollment	10 d	07/21/20	08/03/20	Approve Enrollment Policies and Procedures, Finalize Operational Reporting Requirements
Complete Service Desk Training	5 d	08/04/20	08/10/20	Approve Final Enrollment BRD (Feedback Cycle 3), Identify Ongoing Operations Owner for all
Ensure the CCOM team is available to support tickets during open enrollment and post go-live	5 d	08/11/20	08/17/20	functions going live for open enrollment Complete Service Desk Training
				Ensure the CCOM team is available to support
Cross functional meeting to review testing status, critical defects and outstanding tasks	5 d	10/20/20	10/26/20	tickets during open enrollment and post go-live, I Signoff
Finalize format for command center Daily Reporting and ensure owners for each report post go-live	10 d	11/17/20	11/30/20	Cross functional meeting to review testing status critical defects and outstanding tasks, Receive 2021 IB Prod Eligibility Files
4. TESTING	85 d	08/04/20	11/30/20	
Setup environment for IQ Testing	10 d	08/04/20	08/17/20	Design Document Development, Identify Ongoin Operations Owner for all functions going live for open enrollment
Create Test Scenarios based on BRD	15 d	08/18/20	09/07/20	Design Document Development, Setup environment for IQ Testing
Create Test Scripts based on Test Scenarios	15 d	09/08/20	09/28/20	Create Test Scenarios based on BRD
Execute Test Scripts	15 d	09/29/20	10/19/20	Create Test Scripts based on Test Scenarios, Setup environment for IQ Testing
MILESTONE: IQ Signoff	0 d	10/19/20	10/19/20	Execute Test Scripts
Prod Load and Pre-Go Live Setup Receive 2021 IB Prod Eliajbility Files	30 d 20 d	10/20/20 10/20/20	11/30/20 11/16/20	IQ Signoff
IB Eligibility Production Load	20 d	11/17/20	11/30/20	IQ Signoff, Receive 2021 IB Prod Eligibility Files
D Engiphing + roudenon Load	10 d	11/17/20	11/30/20	IQ Signoff, Receive 2021 IB Prod Eligibility Files
OB Elia Eile to PDW	10	11/10/20	11/16/20 12/16/20	is orginon, receive 2021 lb Froa Eligibility Files
OB Elig File to PDW	470 4	04/49/00		
OB Elig File to PDW 5. TRAINING Staffing Plan/Assignments	<b>178 d</b> 86 d	04/13/20 08/04/20	12/01/20	
5. TRAINING				BRD Development, Identify Ongoing Operations Owner for all functions going live for open
5. TRAINING Staffing Plan/Assignments	86 d	08/04/20	12/01/20	

Mana	Duration	01	Due Dete	
Name	Duration			Predecessors Submit new staff req (will start the workflow for
Source and interview candidates	40 d	08/25/20	10/19/20	space, equipment, chairs, telephony)
Extend offers and perform background checks	30 d	10/20/20		Source and interview candidates
New Enrollment staff's first day Complete Enrollment Policies and Procedures	1 d 30 d	12/01/20 04/13/20	12/01/20 05/22/20	Extend offers and perform background checks
·			05/01/20	Approve Final Enrollment BRD (Feedback Cycle
Draft Policies and Procedures	15 d	04/13/20		3)
Approve Enrollment Policies and Procedures	15 d	05/04/20		Draft Policies and Procedures
Ensure appropriate system access is provided to operations team	5 d	12/02/20		IQ Signoff, New Enrollment staff's first day Ensure appropriate system access is provided to
Enrollment Operations Training	5 d	12/09/20	12/15/20	operations team
Enrollment Operations Training Complete	1 d	12/16/20	12/16/20	Enrollment Operations Training
MILESTONE: New Membership Load & Validation Complete	0 d	12/16/20	12/16/20	3. EXECUTION, 4. TESTING, Enrollment
6. GO-LIVE	0 d	01/01/21	01/01/21	Operations Training Complete
MLESTONE: Enrollment Go-Live	0 d	01/01/21		Enrollment Operations Training Complete
7. WARRANTY / TRANSITION TO OPERATIONS	63 d	01/04/21	03/31/21	
Warranty Period	63 d	01/04/21		Enrollment Go-Live
Execute Command Center and Reporting Processes Start and maintain issue and change control log	30 d 30 d	01/04/21 01/04/21		Enrollment Go-Live Enrollment Go-Live
Kickoff and Manage Post-Go Live Support	30 d	01/04/21		Enrollment Go-Live
Complete Transition to Operations Tasks	5 d	02/15/21	02/19/21	
Review and agree to open activities and process of managing to completion	5 d	02/15/21		Kickoff and Manage Post-Go Live Support
Review and agree to documentation and collateral/key artifacts	5 d	02/15/21		Kickoff and Manage Post-Go Live Support
Review and confirm access to systems (if applicable) Review of open risks and issues	5 d 5 d	02/15/21 02/15/21		Kickoff and Manage Post-Go Live Support Kickoff and Manage Post-Go Live Support
Review of workstream key or unique processes	5 d	02/15/21		Kickoff and Manage Post-Go Live Support
Review and confirm SLA and reporting processes	5 d	02/15/21		Kickoff and Manage Post-Go Live Support
Enrollment Business Owner Signoff on Transition	5 d	02/15/21	02/19/21	Kickoff and Manage Post-Go Live Support
Operational Finance Workstream [For Enhancements and New Compliance Requirements Only]	303 d	02/03/20	03/31/21	
1. INITIATION Kickoff & Scope	12 d	02/03/20 02/03/20	02/18/20 02/18/20	
Collect Claim Payment Volume Estimates	5 d	02/03/20	02/18/20	
Scope of Services Grid	3 d	02/03/20	02/05/20	
Create Scope of Services Document	1 d	02/03/20	02/03/20	
Review Scope of Services (Contract Deliverable Matrix) and provide feedback	1 d	02/04/20	02/04/20	Create Scope of Services Document
Update Scope of Services Document with additional detail	1 d	02/05/20	02/05/20	Review Scope of Services (Contract Deliverable Matrix) and provide feedback
				Update Scope of Services Document with
MILESTONE: Scope of Services (Contract Deliverable Matrix) Complete	0 d	02/05/20	02/05/20	additional detail
Core Team Workstream Project Kickoff	2 d	02/03/20	02/04/20	
Conduct Core Team Workstream Kickoff Meeting	1 d	02/03/20	02/03/20	
Confirm Workstream Project Managers / Business Leads/Committee Members	1 d	02/04/20	02/04/20	Conduct Core Team Workstream Kickoff Meeting
Project Standup	5 d	02/05/20	02/11/20	
Implementation Project Plan	5 d	02/05/20	02/11/20	
Develop implementation project plan	3 d	02/05/20	02/07/20	Confirm Workstream Project Managers / Business
Finalize Workstream Implementation Plan	1 d	02/10/20		Leads/Committee Members Develop implementation project plan
Communications Plan (e.g. meeting setup and cadence, project reporting)	1 d	02/11/20		Finalize Workstream Implementation Plan
Risk Management Plan	1 d	02/11/20	02/11/20	Finalize Workstream Implementation Plan
Staffing	10 d	02/05/20	02/10/20	
Conduct staffing needs assessment	1 d	02/05/20	02/05/20	Confirm Workstream Project Managers / Business Leads/Committee Members
Submit budget estimates	1 d	02/06/20	02/06/20	Conduct staffing needs assessment
Obtain budget approval	1 d	02/07/20	02/07/20	Submit budget estimates
Submit staffing request	1 d	02/10/20		Obtain budget approval
Charter	1 d	02/05/20	02/05/20	Confirm Workstream Project Managers / Business
Develop Project Charter	1 d	02/05/20	02/05/20	Leads/Committee Members
Discovery Tracker	5 d	02/11/20	02/17/20	
Review and update Discovery questionnaire	3 d	02/11/20	OE/ TO/EO	Finalize Workstream Implementation Plan
Conduct review with finance team members and refine discovery questions 2. REQUIREMENTS	1 d	02/14/20	02/14/20 04/20/20	Review and update Discovery questionnaire
Z. REQUIREMENTS Discovery Deep Dives	<b>45 d</b> 15 d	02/18/20 02/18/20	03/09/20	
* *				Conduct review with finance team members and
Discovery / Requirements Gathering #1	5 d	02/18/20	02/24/20	refine discovery questions
Discovery/ Requirements Gathering #2	5 d	03/03/20		Discovery / Requirements Gathering #1
Refine Requirements	16 d	02/18/20	03/10/20	Conduct review with finance team members and
Back Office Requirements	16 d	02/18/20	03/10/20	refine discovery questions
Bank Account for Claims Payment	10 d	02/18/20	03/02/20	
Confirm claims settlement banking approach	10 d	02/18/20	03/02/20	Conduct review with finance team members and
	10 0	02/10/20	00/02/20	refine discovery questions
Obtain check stock requirements	10 d	02/18/20	03/02/20	Conduct review with finance team members and refine discovery questions
Treasury & Accounting Requirements	10 d	02/18/20	03/02/20	
Obtain Chart of Account requirements	10 d	02/18/20	03/02/20	
Health Plan Accounts Payable	16 d	02/18/20	03/10/20	
Reconciliation Process Define data requirements for reconciliation	16 d 10 d	02/18/20 02/18/20	03/10/20 03/02/20	
Determine reconciliation requirements	3 d	03/03/20		Define data requirements for reconciliation
Define data file flow for ingestion process	3 d	03/06/20	03/10/20	Determine reconciliation requirements
Financial Reporting	10 d	02/18/20	03/02/20	
	3 d	02/18/20 02/18/20	02/20/20	
Provide and review sample reports	10 4	02/10/20	03/02/20	
Gather health plan specific report requirements	10 d		03/02/20	
	10 d 10 d 10 d	02/18/20 02/18/20	03/02/20 03/02/20	
Gather health plan specific report requirements Monthly Close Process Discuss timing and flow of data Define tasks necessary to meet HP specific close process	10 d 10 d 10 d	02/18/20 02/18/20 02/18/20	03/02/20 03/02/20	
Gather health plan specific report requirements Monthly Close Process Discuss timing and flow of data Define tasks necessary to meet HP specific close process Agree to timing of report delivery	10 d 10 d 10 d 10 d	02/18/20 02/18/20 02/18/20 02/18/20	03/02/20 03/02/20 03/02/20	
Gather health plan specific report requirements Monthly Close Process Discuss timing and flow of data Define tasks necessary to meet HP specific close process Agree to timing of report delivery Statutory Filing Requirements	10 d 10 d 10 d 10 d 10 d	02/18/20 02/18/20 02/18/20 02/18/20 02/18/20	03/02/20 03/02/20 03/02/20 03/02/20	
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Provide is of user providers for serving         1.0         08/21/20         08/21/20         08/21/20         08/21/20         08/21/20         Provide is of test providers for set-up           Initiate test RFF         1.0         08/22/20         08/22/20         Notice is of test providers for set-up           Review output         1.0         08/22/20         08/22/20         Initiate test RFF           Run test 835 through ED1 testing and load         1.0         08/22/20         08/22/20         Submit kick for 335           Accept test 335         and produce ACH/Check and EOP/EFT         1.0         08/22/20         08/22/20         08/22/20         Submit kick for 335           Validate results-OA EOPs, Portal & 835         File         1.0         08/02/20         09/02/20         09/02/20         Device test 335         Accept test 335         A					Request test providers for ACH and paper check
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Accept test 335         1 d         08/31/20         Rest 835 through EDI testing and to produce ACH/Check and EOP/EFT           1 d         09/02/20         09/02/20         09/02/20         Process test 835           MILESTONE: Testing Iteration 1 Complete         0 d         0 d/02/20         09/02/20         Validate results-QA EOPs, Portal & 835           File Testing Iteration 2         1 d         09/03/20         09/02/20         Validate results-QA EOPs, Portal & 835           File Testing Iteration 2         1 d         09/03/20         09/04/20         Op/04/20         Op/04/20           Provide list of test providers for set-up         1 d         09/04/20         09/04/20         Request test providers for set-up           Obtain test claim list from claim test team         1 d         09/04/20         09/04/20         Initiate REF           1 d         09/04/20         09/04/20         09/04/20         Initiate REF         1 d         09/04/20         Initiate REF           Submit ticket for 835         1 d         09/04/20         09/04/20         Initiate REF         1 d         09/04/20         Initiate REF         1 d         09/04/20         Initiate REF         Numetist 835         Initiate results-0A EOPs, Portal & 835           1 G         09/04/20         09/04/20         Inititate REF	Submit ticket for 835	1 d	08/27/20	08/27/20	Review output
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Request test providers for ACH and paper check testing1 d09/03/2009/03/20Testing literation 1. CompleteProvide list of test providers for set-up1 d09/04/20Request test providers for ACH and paperObtain test clain list from clain test team1 d09/07/2009/07/20Provide list of test providers for ACH and paperInitiate RFF1 d09/08/2009/08/2000/08/2000/08/2000/08/2000/08/20Review output1 d09/08/2009/08/2000/08/2009/08/2000/08/2009/08/20Submit ticket for 8351 d09/11/2009/01/20Review outputtest for 835Accept test 8351 d09/11/2009/11/20Submit ticket for 835test for 835Process test 835 and produce ACH/Check and EOP/EFT1 d09/15/20Accept test 835accept test 835Validate results-OA EOPs, Portal & 835 Frile1 d09/16/2009/16/20Process test 835 and produce ACH/CheckMLESTONE: Testing literation 2 Complete0 d0/9/16/2009/16/20Process test 835 and produce ACH/CheckMLESTONE: Testing literation 2 Complete1 d09/11/2009/11/20Validate results-OA EOPs, Portal & 835Move to the Production Environment1 d09/12/2009/11/20Validate results-OA EOPs, Portal & 835Move to the Production Environment1 d09/12/2009/12/20Testing literation 2 CompleteMove to the Production Environment1 d09/12/2009/23/20Request test 835 \$1 TestingPayer con					
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Obtain test claim list from claim test team       1 d       09/07/20       Provide list of test providers for set-up.         Initiate RFF       1 d       09/08/20       Obtain test claim list from claim test tear         Review output       1 d       09/09/20       09/08/20       Obtain test start from claim test tear         Submit ticket for 835       1 d       09/09/20       09/09/20       Review output         Run test 835 through EDI testing and load       1 d       09/11/20       Submit ticket for 835         Accept test 835       1 d       09/11/20       Num test 835 through EDI testing and load         Validate results-QA EOPs, Portal & 835 File       1 d       09/16/20       09/16/20       Accept test 835         Waldate results-QA EOPs, Portal & 835 File       1 d       09/17/20       09/17/20       Accept test 835         MLESTONE: Testing Iteration 2 Complete       0 d       0 d       09/17/20       09/17/20       Testing Iteration 2 Complete         Move to the Production Environment       1 d       09/17/20       09/17/20       Testing Iteration 2 Complete         Move to the Production Environment       2 d       09/18/20       09/21/20       Move to the Production Environment         Request to test 835 \$1 Testing       2 d       09/18/20       09/21/20       Move to the Production Envi	Provide list of test providers for set-up	1 d	09/04/20	09/04/20	Request test providers for ACH and paper check
Initiate RFF       1 d       09/08/20       00/08/20       Obtain test claim list from claim test tear         Review output       1 d       09/09/20       08/09/20       Nitiate RFF         Submit ticket for 835       1 d       09/10/20       08/09/20       Review output         Accept test 835       1 d       09/11/20       09/11/20       09/11/20       09/11/20       09/11/20         Accept test 835       1 d       09/16/20       09/16/20       09/16/20       Review output         Validate results-QA EOPs, Portal & 835 File       1 d       09/16/20       09/16/20       Process test 835 and produce ACH/Check and EOP/EFT         MILESTONE: Testing Iteration 2 Complete       0 d       0 d/16/20       09/16/20       Validate results-QA EOPs, Portal & 835         Mile test 835 S1 resting Iteration 2 Complete       0 d       0 d/17/20       09/17/20       Validate results-QA EOPs, Portal & 835         Move to the Production Environment       1 d       09/17/20       09/17/20       Testing Iteration 2 Complete         Move to the Production Environment       1 d       09/17/20       09/17/20       Testing Iteration 2 Complete         Move to the Production Environment       1 d       09/17/20       09/17/20       Testing Iteration 2 Complete         Request to test 835 \$1 Testing	Obtain test claim list from claim test team	1 d	09/07/20	09/07/20	
Submit ticket for 835       1 d       09/10/20       09/10/20       Review output         Run test 835 through EDI testing and load       1 d       09/11/20       09/11/20       09/11/20       09/11/20         Accept test 835       1 d       09/11/20       09/11/20       09/11/20       09/11/20       09/11/20       09/11/20         Process test 835 and produce ACH/Check and EOP/EFT       1 d       09/16/20       09/17/20       09/21/20       09/21/20       09/21/	Initiate RFF	1 d	09/08/20	09/08/20	Obtain test claim list from claim test team
Run test 835 through EDI testing and load       1 d       09/11/20       Submit ticket for 835         Accept test 835       1 d       09/14/20       Run test 835 through EDI testing and load         Process test 835 and produce ACH/Check and EOP/EFT       1 d       09/15/20       09/15/20       09/15/20         Validate results-QA EOPs, Portal & 835 File       1 d       09/16/20       09/16/20       09/16/20       09/16/20         MILESTONE: Testing Iteration 2 Complete       0 d       0 d       09/17/20       09/17/20       Testing Iteration 2 Complete         Move to the Production Environment       1 d       09/17/20       09/17/20       09/17/20       Testing Iteration 2 Complete         Mee EFT and Check Test       8 d       09/18/20       09/18/20       09/18/20       09/18/20         Request to test 835 \$1 Testing       2 d       09/18/20       09/18/20       09/21/20       Request to test 835 \$1 Testing         Confirm funds are debited from bank account EFT       1 d       09/22/20       09/22/20       Payer confirms receipt of all system generated e-mails         Validate successful funding results from EFT test       1 d       09/28/20       09/28/20       Payer confirms receipt of all system generated from bank account         Validate successful funding results from EFT test       1 d       09/28/20					
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Validate results-QA EOPs, Portal & 835 File       1 d       09/16/20       Process test 835 and produce ACH/Che EOP/EFT         MILESTONE: Testing Iteration 2 Complete       0 d       09/16/20       09/16/20       09/16/20       EOP/EFT         MILESTONE: Testing Iteration 2 Complete       1 d       09/17/20       Validate results-QA EOPs, Portal & 835         Move to the Production Environment       1 d       09/17/20       09/17/20       Testing Iteration 2 Complete         Move to the Production Environment       1 d       09/17/20       09/17/20       Testing Iteration 2 Complete         Live EFT and Check Test       8 d       09/18/20       09/21/20       Move to the Production Environment         Payer confirms receipt of all system generated e-mails       2 d       09/18/20       09/21/20       Request to test 835 \$1 Testing         Confirm funds are debited from bank account EFT       1 d       09/22/20       09/22/20       Payer confirms receipt of all system generated from bank account         Validate successful funding results from EFT test       1 d       09/28/20       09/28/20       Confirm funds are debited from bank account         Test positive pay process with the claims funding bank account       1 d       09/29/20       Confirm Check Cleared Bank Account       Test positive pay process with the claims bank account         MILESTONE: Claims Settlement Testing Co	Accept test 835	1 d	09/14/20	09/14/20	Run test 835 through EDI testing and load
Validate results-QA EOPs, Portal & 835 File       1 d       09/16/20       09/16/20       EOP/EFT         MILESTONE: Testing Iteration 2 Complete       0 d       09/16/20       09/16/20       Validate results-QA EOPs, Portal & 835         If not issues are identified, claim payment testing complete       1 d       09/17/20       O9/17/20       Testing Iteration 2 Complete         Move to the Production Environment       1 d       09/17/20       09/17/20       Testing Iteration 2 Complete         Live EFT and Check Test       8 d       09/18/20       09/29/20       Move to the Production Environment         Payer confirms receipt of all system generated e-mails       2 d       09/12/20       09/23/20       Request to test 835 \$1 Testing         Confirm funds are debited from bank account EFT       1 d       09/24/20       09/24/20       Payer confirms receipt of all system generated from bank account EFT         Validate successful funding results from EFT test       1 d       09/28/20       Confirm funds are debited from bank account         Confirm Check Cleared Bank Account       1 d       09/28/20       09/28/20       Validate successful funding results from         Test positive pay process with the claims funding bank account       1 d       09/29/20       09/29/20       Confirm Check Cleared Bank Account         MILESTONE: Claims Settlement Testing Complete       0 d					
MILESTONE: Testing Iteration 2 Complete       0 d       09/16/20       Validate results-QA EOPs, Portal & 835         If not issues are identified, claim payment testing complete       1 d       09/17/20       Validate results-QA EOPs, Portal & 835         Move to the Production Environment       1 d       09/17/20       09/17/20       Testing Iteration 2 Complete         Live EFT and Check Test       8 d       09/18/20       09/21/20       Move to the Production Environment         Payer confirms receipt of all system generated e-mails       2 d       09/18/20       09/21/20       Move to the Production Environment         Confirm funds are debited from bank account EFT       1 d       09/24/20       09/24/20       Payer confirms receipt of all system generated e-mails         Validate successful funding results from EFT test       1 d       09/24/20       09/24/20       Payer confirm funds are debited from bank account         Confirm Check Cleared Bank Account       1 d       09/28/20       09/28/20       Confirm funds are debited from bank account         Test positive pay process with the claims funding bank account       1 d       09/29/20       Validate successful funding results from EFT test         MILESTONE: Claims Settlement Testing Complete       0 d       0/92/9/20       09/29/20       Confirm Check Cleared Bank Account         Test positive pay process with the claims funding bank acc	Validate results-QA EOPs, Portal & 835 File	1 d	09/16/20		
Move to the Production Environment       1 d       09/17/20       09/17/20         Live EFT and Check Test       8 d       09/18/20       09/29/20         Request to test 835 \$1 resting       2 d       09/18/20       09/21/20         Payer confirms receipt of all system generated e-mails       2 d       09/22/20       09/22/20         Confirm funds are debited from bank account EFT       1 d       09/24/20       09/22/20         Validate successful funding results from EFT test       1 d       09/28/20       09/28/20         Confirm Check Cleared Bank Account       1 d       09/28/20       09/28/20       Validate successful funding results from EFT test         Confirm Check Cleared Bank Account       1 d       09/29/20       09/28/20       Validate successful funding results from EFT test         MILESTONE: Claims Settlement Testing Complete       0 d       09/29/20       09/29/20       Confirm Check Cleared Bank Account         Establish timeframe for provider engagement       28 d       08/18/20       09/24/20       Test positive pay process with the claims bank account					Validate results-QA EOPs, Portal & 835 File
Live EFT and Check Test       8 d       09/18/20       09/29/20         Request to test 335 \$1 Testing       2 d       09/18/20       09/21/20       Move to the Production Environment         Payer confirms receipt of all system generated e-mails       2 d       09/24/20       09/24/20       Payer confirms receipt of all system generated e-mails         Confirm funds are debited from bank account EFT       1 d       09/24/20       09/24/20       Payer confirms receipt of all system generated from bank account EFT         Validate successful funding results from EFT test       1 d       09/25/20       09/25/20       Confirm funds are debited from bank account         Confirm Check Cleared Bank Account       1 d       09/28/20       09/28/20       Validate successful funding results from EFT test         Test positive pay process with the claims funding bank account       1 d       09/29/20       09/28/20       Validate successful funding results from testing Complete         MILESTONE: Claims Settlement Testing Complete       0 d       09/29/20       09/29/20       Test positive pay process with the claims bank account         Establish timeframe for provider engagement       28 d       08/18/20       09/24/20       Validate success with the claims bank account					Testing Iteration 2 Complete
Payer confirms receipt of all system generated e-mails       2 d       09/22/20       09/23/20       Request to test 835 \$1 Testing         Confirm funds are debited from bank account EFT       1 d       09/24/20       09/24/20       Payer confirms receipt of all system generated e-mails         Validate successful funding results from EFT test       1 d       09/25/20       09/25/20       Confirm funds are debited from bank account         Confirm Check Cleared Bank Account       1 d       09/28/20       09/28/20       Validate successful funding results from EFT test         Test positive pay process with the claims funding bank account       1 d       09/29/20       09/28/20       Validate successful funding results from test for mails         MILESTONE: Claims Settlement Testing Complete       0 d       09/29/20       09/29/20       Test positive pay process with the claims bank account         Establish timeframe for provider engagement       28 d       08/18/20       09/24/20					<u> </u>
Confirm funds are debited from bank account EFT       1 d       09/24/20       Payer confirms receipt of all system gen mails         Validate successful funding results from EFT test       1 d       09/25/20       09/25/20       Confirm funds are debited from bank account         Confirm Check Cleared Bank Account       1 d       09/28/20       09/28/20       Validate successful funding results from EFT test         Test positive pay process with the claims funding bank account       1 d       09/29/20       09/28/20       Validate successful funding results from Testing Complete         MILESTONE: Claims Settlement Testing Complete       0 d       09/29/20       09/29/20       Test positive pay process with the claims bank account         Establish timeframe for provider engagement       28 d       08/18/20       09/24/20       Validate successful funding bank account					
Continue funds are debited from bank account EF1       1 d       09/24/20       09/24/20       mails         Validate successful funding results from EFT test       1 d       09/25/20       09/25/20       Confirm funds are debited from bank account         Confirm Check Cleared Bank Account       1 d       09/28/20       09/28/20       Validate successful funding results from bank account         Test positive pay process with the claims funding bank account       1 d       09/29/20       09/29/20       Confirm Check Cleared Bank Account         MILESTONE: Claims Settlement Testing Complete       0 d       09/29/20       09/29/20       Test positive pay process with the claims funding bank account         Establish timeframe for provider engagement       28 d       08/18/20       09/24/20       Validate successful funding test bank account	· · · · ·				
Validate successful funding results from EFT test       1 d       09/25/20       09/25/20       Confirm funds are debited from bank account         Confirm Check Cleared Bank Account       1 d       09/28/20       09/28/20       Validate successful funding results from         Test positive pay process with the claims funding bank account       1 d       09/29/20       09/29/20       Confirm Check Cleared Bank Account         MILESTONE: Claims Settlement Testing Complete       0 d       09/29/20       09/29/20       Test positive pay process with the claims bank account         Establish timeframe for provider engagement       28 d       08/18/20       09/24/20       Test positive pay process with the claims bank account	Confirm funds are debited from bank account EFT	1 d	09/24/20	09/24/20	
Test positive pay process with the claims funding bank account       1 d       09/29/20       09/29/20       Confirm Check Cleared Bank Account         MILESTONE: Claims Settlement Testing Complete       0 d       09/29/20       09/29/20       Test positive pay process with the claims bank account         Establish timeframe for provider engagement       28 d       08/18/20       09/24/20	Validate successful funding results from EFT test	1 d	09/25/20	09/25/20	Confirm funds are debited from bank account EFT
Test positive pay process with the claims funding bank account       1 d       09/29/20       09/29/20       Confirm Check Cleared Bank Account         MILESTONE: Claims Settlement Testing Complete       0 d       09/29/20       09/29/20       Test positive pay process with the claims bank account         Establish timeframe for provider engagement       28 d       08/18/20       09/24/20					
MILESTONE: Claims Settlement Testing Complete       0 d       09/29/20       Test positive pay process with the claims bank account         Establish timeframe for provider engagement       28 d       08/18/20       09/24/20					-
Establish timeframe for provider engagement     28 d     08/18/20     09/24/20					Test positive pay process with the claims funding
		28 d		09/24/20	
	Provider file available	10 d	08/18/20	08/31/20	Deliver provider data file for analysis
Provider education material 10 d 09/01/20 09/14/20 Provider file available Portal Training 5 d 00/16/20 09/14/20 Provider file available 5 d 00/16/20 00/21/20 Devider available 5 d 00/16/20 Devider ava					
Portal Training     5 d     09/15/20     09/21/20     Provider education material       Provider outreach schedule     3 d     09/22/20     09/24/20     Portal Training					

me Brouider Settlement/Trecourty	Duration		Due Date 05/05/20	Predecessors
Provider Settlement/Treasury Open Claims Settlement Account and obtain account number	1 d 1 d	05/05/20 05/05/20		Solution Traceability
Develop Workflow Process with Health Plan	15 d	05/05/20	05/25/20	· · · · · · · · · · · · · · · · · · ·
Submit ticket for Access	5 d	05/05/20		Solution Traceability
Access & Folder Structure 4. TESTING	10 d 55 d	05/12/20 08/21/20	05/25/20 11/05/20	Submit ticket for Access
Test Environment Readiness	10 d	08/21/20		Request test providers for ACH and paper check
			09/03/20	testing, Submit ticket for SFTP Access
Test Scenario Readiness Misc. Test	10 d	09/04/20 09/18/20	09/17/20 11/05/20	Test Environment Readiness
Test operational finance workflow queues	35 d 15 d	09/18/20		Test Scenario Readiness
Test bank lockbox access	10 d	10/09/20		Test operational finance workflow queues
Test Move-It jobs	10 d	10/23/20	11/05/20	Test bank lockbox access
MILESTONE: Provider Notifications For New Payments MILESTONE: Claims Payment Testing Complete	0 d 0 d	10/22/20 11/05/20	10/22/20 11/05/20	Test bank lockbox access Test Move-It jobs
5. TRAINING	25 d	11/06/20	12/10/20	
Specific Training Complete for Finance Team	25 d	11/06/20	12/10/20	
DTP's, Policies & Procedures, Process Flow Diagrams	15 d	11/06/20	11/26/20	4. TESTING
Process Flow Diagram	10 d	11/27/20	12/10/20	DTP's, Policies & Procedures, Process Flow Diagrams
			10/00/00	DTP's, Policies & Procedures, Process Flow
Training Material Development	5 d	11/27/20	12/03/20	Diagrams
Conduct Training	5 d	12/04/20	12/10/20	Training Material Development
6. GO-LIVE Provider Capitation	<b>16 d</b> 11 d	12/11/20 12/11/20	01/01/21 12/25/20	
Run capitation process	1 d	12/11/20		Conduct Training
Produce output	1 d	12/14/20	12/14/20	Run capitation process
Review & approve output report	1 d	12/15/20		Produce output
Generate membership roster report Generate 835	1 d 1 d	12/16/20 12/17/20		Review & approve output report Generate membership roster report
Submit 835	1 d	12/17/20		Generate 835
Submit funding request	1 d	12/21/20		Submit 835
Funding verified batch approved for release	1 d	12/22/20	12/22/20	Submit funding request
Funds distributed to providers	1 d	12/23/20		Funding verified batch approved for release
Mail membership rosters to providers (if applicable)	1 d	12/24/20		Funds distributed to providers Mail membership rosters to providers (if
MoveIT job to transfer membership roster to provider portal upload	1 d	12/25/20	12/25/20	applicable)
Statutory Reporting	5 d	12/28/20	01/01/21	
Review report output	1 d	12/28/20	12/28/20	MoveIT job to transfer membership roster to
				provider portal upload
Modify reports Review and update any reports, as required	1 d 1 d	12/29/20 12/30/20		Review report output Modify reports
Submit to Health Plan for review and approval	1 d	12/31/20		Review and update any reports, as required
Submit to regulatory agency	1 d	01/01/21		Submit to Health Plan for review and approval
Other Financial Responsibilities	14 d	12/14/20	12/31/20	
Accounts Payable Activities	4 d	12/14/20		
Work through any procedural processes Initiate payments	1 d 1 d	12/14/20 12/15/20		Run capitation process Work through any procedural processes
Compile reporting	1 d	12/16/20	12/16/20	Initiate payments
Submit to for review and approval	1 d	12/17/20		Compile reporting
Provider Incentive Payments	13 d	12/15/20		
Obtain reports	2 d	12/15/20		Work through any procedural processes
Review and Approve Generate payment summaries	3 d 2 d	12/17/20 12/22/20		Obtain reports Review and Approve
Review Provider Incentive Payment	1 d	12/24/20		Generate payment summaries
Generate 835 and submit	2 d	12/25/20	12/28/20	Review Provider Incentive Payment
Funding verified batch approved for release	2 d	12/29/20		Generate 835 and submit
Funds distributed to providers RFF Process Validated	1 d	12/31/20 12/17/20		Funding verified batch approved for release
First RFF Kicked Off	2 d 1 d	12/17/20		Compile reporting
High dollar claims review	1 d	12/17/20		First RFF Kicked Off
High dollar claim approval process, if required	1 d	12/17/20	12/17/20	High dollar claims review
Check Register provided to health plan for review and approval	1 d	12/17/20	12/17/20	High dollar claim approval process, if required
Claim funding account funded	1 d	12/18/20	12/18/20	Check Register provided to health plan for review and approval
Generate 835 and submit	1 d	12/18/20	12/18/20	Claim funding account funded
Funding verified and batch approved for release	1 d	12/18/20		Generate 835 and submit
Funds distributed to providers	1 d	12/18/20		Funding verified and batch approved for release
Financial Reporting Delivery Validated Obtain reports	9 d 3 d	12/17/20 12/17/20	12/29/20	Compile reporting
Perform reconciliation and reporting activities	5 d	12/17/20		Obtain reports
Review Financial Reports	1 d	12/29/20	12/29/20	Perform reconciliation and reporting activities
MILESTONE: Monthly Reporting & other financial activities completed	0 d	12/29/20		Review Financial Reports
MILESTONE: Operational Finance Go-Live 7. WARRANTY / TRANSITION TO OPERATIONS	0 d 63 d	01/01/21 01/04/21	01/01/21 03/31/21	Conduct Training
Warranty Period	63 d	01/04/21		MILESTONE: Operational Finance Go-Live
System Enhancements: Enrollment & Finance Domain	171 d	02/03/20	09/28/20	
1. INITIATING	10 d	02/03/20		
Scope Verification / Review	10 d	02/03/20		
2. REQUIREMENTS Gap Analysis	<b>41 d</b> 15 d	02/17/20 02/17/20	04/13/20	Scope Verification / Review
Solution Scoping	15 d	03/09/20		Gap Analysis
	10 d	03/30/20	04/10/20	Solution Scoping
BRD Updates	1 d	04/13/20	04/13/20	BRD Updates
BRD Review & Signoff		04/14/20	07/27/20	
BRD Review & Signoff 3. EXECUTION	75 d	04/44/00		BRD Review & Signoff
BRD Review & Signoff 3. EXECUTION Prioritize Enhancement Requests	20 d	04/14/20		BRD Review & Signoff
BRD Review & Signoff 3. EXECUTION Prioritize Enhancement Requests Scheduling On Roadmap	20 d 15 d	04/14/20	05/04/20	BRD Review & Signoff Scheduling On Roadmap
BRD Review & Signoff 3. EXECUTION Prioritize Enhancement Requests	20 d		05/04/20 07/27/20	BRD Review & Signoff Scheduling On Roadmap
BRD Review & Signoff 3. EXECUTION Prioritize Enhancement Requests Scheduling On Roadmap Build Enhancement 4. TESTING System Testing	20 d 15 d 60 d <b>45 d</b> 10 d	04/14/20 05/05/20 07/28/20 07/28/20	05/04/20 07/27/20 <b>09/28/20</b> 08/10/20	Scheduling On Roadmap Build Enhancement
BRD Review & Signoff 3. EXECUTION Prioritize Enhancement Requests Scheduling On Roadmap Build Enhancement 4. TESTING System Testing Configuration Remediation	20 d 15 d 60 d <b>45 d</b> 10 d 15 d	04/14/20 05/05/20 <b>07/28/20</b> 07/28/20 08/11/20	05/04/20 07/27/20 <b>09/28/20</b> 08/10/20 08/31/20	Scheduling On Roadmap Build Enhancement System Testing
BRD Review & Signoff 3. EXECUTION Prioritize Enhancement Requests Scheduling On Roadmap Build Enhancement 4. TESTING System Testing Configuration Remediation Deployment	20 d 15 d 60 d <b>45 d</b> 10 d 15 d 10 d	04/14/20 05/05/20 <b>07/28/20</b> 07/28/20 08/11/20 09/01/20	05/04/20 07/27/20 <b>09/28/20</b> 08/10/20 08/31/20 09/14/20	Scheduling On Roadmap Build Enhancement System Testing Configuration Remediation
BRD Review & Signoff 3. EXECUTION Prioritize Enhancement Requests Scheduling On Roadmap Build Enhancement 4. TESTING System Testing Configuration Remediation	20 d 15 d 60 d <b>45 d</b> 10 d 15 d	04/14/20 05/05/20 <b>07/28/20</b> 07/28/20 08/11/20	05/04/20 07/27/20 <b>09/28/20</b> 08/10/20 08/31/20 09/14/20 09/28/20	Scheduling On Roadmap Build Enhancement System Testing

ne	Duration	Start Date	Due Date	Predecessors
Enrollment & Finance Domain Desk / Mock Readiness Review	153 d	03/02/20	09/30/20	
Prepare for Mock Readiness Review	25 d	03/02/20	04/03/20	Define Enrollment & Finance Mock Readiness Requirements
Assign Mock Readiness Review requirements to appropriate staff	20 d	04/06/20	05/01/20	Prepare for Mock Readiness Review
Document revisions based on legal review of artifacts	20 d	05/04/20	05/29/20	Assign Mock Readiness Review requirements to
Submission of Readiness Review Requirements / Approvals	20 d	06/01/20	06/26/20	appropriate staff Document revisions based on legal review of
Mock readiness resubmission	25 d	06/29/20	07/31/20	artifacts Submission of Readiness Review Requirements /
				Approvals
Mock Readiness Execution Readiness approvals received	30 d 13 d	08/03/20 09/14/20	09/11/20	Mock readiness resubmission Mock Readiness Execution
MILESTONE: Enrollment & Finance Mock Readiness Completed	0 d	09/30/20	09/30/20	Readiness approvals received
Clinical Domain	303 d	02/03/20	03/31/21	
Utilization Management (UM) & Appeals & Grievances (A&G) [For Enhancements and New Compliance Requirements Only]	303 d	02/03/20	03/31/21	
1. INITIATION	12 d	02/03/20	02/18/20	
Kickoff & Scope Scope of Services Grid	12 d 1 d	02/03/20 02/03/20	02/18/20 02/03/20	
Confirm Health Plan delegation grid has been completed	1 d	02/03/20	02/03/20	
Confirm Health Plan delegation grid is compliant with NCQA and/or DMS regulatory requirements	1 d	02/03/20	02/03/20	Confirm Health Plan delegation grid has been completed
Confirm Health Plan delegation grid has been converted into quality standards	1 d	02/03/20	02/03/20	Confirm Health Plan delegation grid is compliant with NCQA and/or DMS regulatory requirements
Confirm that quality standards are included in scope of services	1 d	02/03/20	02/03/20	
Charter	2 d	02/03/20	02/04/20	
Develop Project Charter Finalize Project Charter Per Feedback From Stakeholders	1 d 1 d	02/03/20 02/04/20	02/03/20 02/04/20	Develop Project Charter
Core Team Workstream Kickoff	4 d	02/04/20	02/04/20	
Define Resources, Roles, Responsibilities	1 d	02/03/20	02/03/20	
Define Key Stakeholders and Relationship Crosswalk	1 d	02/04/20	02/04/20	
Define Specific Travel Policy, Meeting Governance, Project Management Approach	1 d	02/04/20	02/04/20	Define Key Stakeholders and Relationship Crosswalk
Request copies of specific Payor documents	3 d	02/04/20	02/06/20	Define Specific Travel Policy, Meeting
Develop Core Team presentation materials	2 d	02/04/20	02/05/20	Governance, Project Management Approach Request copies of specific Payor documents
Conduct Core Team Kickoff	1 d	02/06/20		Develop Core Team presentation materials
Extended Team Kickoff	5 d	02/07/20	02/13/20	
Develop Kickoff meeting presentation materials	2 d	02/07/20		Conduct Core Team Kickoff
Determine key attendees and schedule Kickoffs	1 d	02/11/20	02/11/20	Develop Kickoff meeting presentation materials
Schedule Kickoff meetings	1 d	02/12/20	02/12/20	Determine key attendees and schedule Kickoffs
Execute Kickoff Meeting	1 d	02/13/20	02/13/20	Schedule Kickoff meetings
Discovery Tracker	1 d	02/07/20 02/07/20	02/07/20	Core Toors Workstroors Kishoff
Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions Discovery Meetings	1 d 7 d	02/07/20	02/07/20	Core Team Workstream Kickoff
Prep meeting for discovery sessions	1 d	02/10/20	02/10/20	Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions
Discovery session UM & A&G Introduction	1 d	02/11/20		Prep meeting for discovery sessions
Discovery session	5 d	02/12/20		Discovery session UM & A&G Introduction
Draft Schedule / Workplan Develop draft implementation plan / Gantt chart	6 d 5 d	02/04/20 02/04/20	02/11/20	Define Resources. Roles, Responsibilities
Modify and finalize implementation plan	1 d	02/11/20		Develop draft implementation plan / Gantt chart
2. REQUIREMENTS	62 d	02/03/20		
A&G BRD BRD Review Sessions	42 d	02/03/20		
Discovery - BRD Deep Dives preparation	5 d 1 d	02/12/20 02/12/20		Discovery session UM & A&G Introduction
Discovery / Requirements Gathering	5 d	02/12/20		Discovery session
BRD Draft / Finalization	37 d	02/03/20		
Draft BRD Send BRDs to Core Team Stakeholders for Approval	20 d 1 d	02/03/20 03/02/20		Draft BRD
				Send BRDs to Core Team Stakeholders for
Send BRDs for Review/Feedback	1 d	03/03/20	03/03/20	Approval
Feedback Provided Edits made based on feedback and sent for approval	5 d 5 d	03/04/20 03/11/20	03/10/20 03/17/20	Send BRDs for Review/Feedback Feedback Provided
Final BRD Review and Sign Off	5 d	03/11/20	03/24/20	Edits made based on feedback and sent for
				approval
Requirements Traceability Develop traceability matrix for each BRD	5 d 5 d	03/25/20 03/25/20	03/31/20	BRD Draft / Finalization
Current State Assessment: Operational Deep Dive	26 d	02/03/20	03/09/20	BIO Diatt / Finalization
Review MCO Contract with stakeholders	5 d	02/03/20	02/07/20	
Send Prior Authorization List	5 d	02/06/20		Review MCO Contract with stakeholders
Conduct requirements gathering session Obtain Inventory of Artifacts	1 d 15 d	02/13/20 02/18/20	03/09/20	Send Prior Authorization List
Document UM licensure requirements	1 d	02/14/20	02/14/20	Conduct requirements gathering session
	10 d 10 d	02/18/20	03/02/20	Document UM licensure requirements
Obtain P&Ps and Pre-delegation requirements		02/18/20		Document UM licensure requirements Document UM licensure requirements
Obtain In-Network and Out of Network Processes		02/18/20		
	10 d 10 d 15 d	02/18/20 02/18/20		Document UM licensure requirements
Obtain In-Network and Out of Network Processes Obtain Operational Workflow Processes (medical review, appeals, denials) Receive branding and logo guidelines Receive regulatory requirements for letters	10 d 15 d 15 d	02/18/20 02/18/20	03/09/20	Document UM licensure requirements
Obtain In-Network and Out of Network Processes Obtain Operational Workflow Processes (medical review, appeals, denials) Receive branding and logo guidelines Receive regulatory requirements for letters Receive inventory of member and provider letters	10 d 15 d 15 d 15 d	02/18/20 02/18/20 02/18/20	03/09/20 03/09/20	Document UM licensure requirements Document UM licensure requirements
Obtain In-Network and Out of Network Processes Obtain Operational Workflow Processes (medical review, appeals, denials) Receive branding and logo guidelines Receive regulatory requirements for letters	10 d 15 d 15 d	02/18/20 02/18/20	03/09/20	Document UM licensure requirements Document UM licensure requirements
Obtain In-Network and Out of Network Processes Obtain Operational Workflow Processes (medical review, appeals, denials) Receive branding and logo guidelines Receive regulatory requirements for letters Receive inventory of member and provider letters <i>MILESTONE: Inventory of artifacts complete</i> Develop Inventory of Existing Third Party Vendors	10 d 15 d 15 d 15 d 0 d 5 d	02/18/20 02/18/20 02/18/20 03/09/20 02/18/20	03/09/20 03/09/20 03/09/20 02/24/20	Document UM licensure requirements Document UM licensure requirements Receive inventory of member and provider letters Conduct requirements gathering session with
Obtain In-Network and Out of Network Processes         Obtain Operational Workflow Processes (medical review, appeals, denials)         Receive branding and logo guidelines         Receive regulatory requirements for letters         Receive inventory of member and provider letters         MILESTONE: Inventory of artifacts complete         Develop Inventory of Existing Third Party Vendors         MILESTONE: Current State Assessment Complete	10 d 15 d 15 d 15 d 0 d 5 d 0 d	02/18/20 02/18/20 02/18/20 03/09/20 02/18/20 03/09/20	03/09/20 03/09/20 03/09/20 02/24/20 03/09/20	Document UM licensure requirements Document UM licensure requirements Receive inventory of member and provider letters
Obtain In-Network and Out of Network Processes         Obtain Operational Workflow Processes (medical review, appeals, denials)         Receive branding and logo guidelines         Receive regulatory requirements for letters         Receive inventory of member and provider letters         MILESTONE: Inventory of artifacts complete         Develop Inventory of Existing Third Party Vendors         MILESTONE: Current State Assessment Complete         Amend / Develop UM P&Ps and Protocols (as applicable)	10 d 15 d 15 d 15 d 0 d 5 d 20 d	02/18/20 02/18/20 02/18/20 03/09/20 02/18/20 03/09/20 03/10/20	03/09/20 03/09/20 03/09/20 02/24/20 03/09/20 04/06/20	Document UM licensure requirements Document UM licensure requirements Receive inventory of member and provider letters Conduct requirements gathering session with
Obtain In-Network and Out of Network Processes         Obtain Operational Workflow Processes (medical review, appeals, denials)         Receive branding and logo guidelines         Receive regulatory requirements for letters         Receive inventory of member and provider letters         MILESTONE: Inventory of artifacts complete         Develop Inventory of Existing Third Party Vendors         MILESTONE: Current State Assessment Complete         Amend / Develop UM P&Ps and Protocols (as applicable)         Appeals Policies	10 d 15 d 15 d 0 d 5 d 20 d 15 d	02/18/20 02/18/20 02/18/20 03/09/20 02/18/20 03/09/20 03/10/20 03/10/20	03/09/20 03/09/20 02/24/20 03/09/20 04/06/20 03/30/20	Document UM licensure requirements Document UM licensure requirements Receive inventory of member and provider letters Conduct requirements gathering session with MILESTONE: Inventory of artifacts complete MILESTONE: Current State Assessment Complete
Obtain In-Network and Out of Network Processes         Obtain Operational Workflow Processes (medical review, appeals, denials)         Receive branding and logo guidelines         Receive regulatory requirements for letters         Receive inventory of member and provider letters         MILESTONE: Inventory of artifacts complete         Develop Inventory of Existing Third Party Vendors         MILESTONE: Current State Assessment Complete         Amend / Develop UM P&Ps and Protocols (as applicable)	10 d 15 d 15 d 15 d 0 d 5 d 20 d	02/18/20 02/18/20 02/18/20 03/09/20 02/18/20 03/09/20 03/10/20	03/09/20 03/09/20 03/09/20 02/24/20 03/09/20 04/06/20	Document UM licensure requirements Document UM licensure requirements Receive inventory of member and provider letters Conduct requirements gathering session with MILESTONE: Inventory of artifacts complete MILESTONE: Current State Assessment

Name.	Duration	Clark Data	Due Dete	Deside accession
Name Misrouted Requests and Handoff Policies as Needed	Duration 15 d	03/10/20	03/30/20	Predecessors MILESTONE: Current State Assessment
				Complete MILESTONE: Current State Assessment
Complaints and Grievances Policies	15 d	03/10/20	03/30/20	Complete
MILESTONE: UM and A&G Policies and Procedures Completed	0 d	03/30/20	03/30/20	Appeals Policies, Complaints and Grievances Policies, Medical Policies, Misrouted Requests and Handoff Policies as Needed, UM Policies (inclusive of TOC, OON, etc.)
Reviews and approves UM policies and procedures	5 d	03/31/20	04/06/20	MILESTONE: UM and A&G Policies and Procedures Completed
MILESTONE: Approval of UM Polices and Procedures	0 d	04/06/20	04/06/20	Reviews and approves UM policies and procedures
MILESTONE: Medical Policies in word doc / PA List delivered	0 d	04/06/20	04/06/20	MILESTONE: Approval of UM Polices and
Create Technical Requirements Document for Identifi Review	38 d	03/06/20	04/28/20	Procedures
General Workflows	10 d	04/01/20	04/14/20	Requirements Traceability
Appeals Workflows	10 d	04/01/20	04/14/20	Obtain P&Ps and Pre-delegation requirements, Obtain Operational Workflow Processes (medical review, appeals, denials)
Denials Workflows	10 d	04/01/20	04/14/20	Obtain P&Ps and Pre-delegation requirements, Obtain Operational Workflow Processes (medical review, appeals, denials)
OON/In-Network Workflows	10 d	04/01/20	04/14/20	Obtain P&Ps and Pre-delegation requirements, Obtain Operational Workflow Processes (medical review, appeals, denials)
Complaints and Grievances Workflows	10 d	04/01/20	04/14/20	Obtain P&Ps and Pre-delegation requirements, Obtain Operational Workflow Processes (medical review, appeals, denials)
Intake Workflows	10 d	04/01/20	04/14/20	Obtain P&Ps and Pre-delegation requirements, Obtain Operational Workflow Processes (medical review, appeals, denials)
Pre-Service/Organization Determination Workflows	10 d	04/01/20	04/14/20	Obtain P&Ps and Pre-delegation requirements, Obtain Operational Workflow Processes (medical review, appeals, denials)
Concurrent Review Workflows	10 d	04/01/20	04/14/20	Obtain P&Ps and Pre-delegation requirements, Obtain Operational Workflow Processes (medical review, appeals, denials)
Retrospective Review Workflows	10 d	04/01/20	04/14/20	Obtain P&Ps and Pre-delegation requirements, Obtain Operational Workflow Processes (medical review, appeals, denials)
Cut Over Auth Process	10 d	04/01/20	04/14/20	
MILESTONE: General Workflows Completed	0 d	04/14/20	04/14/20	Appeals Workflows, Complaints and Grievances Workflows, Concurrent Review Workflows, Denials Workflows, Intake Workflows, OON/In- Network Workflows, Pre-Service/Organization Determination Workflows, Retrospective Review Workflows
Document UM Drop Down Menu Options	10 d	04/15/20	04/28/20	
Drop Down Menu - Appeals Module Drop Down: Determine Appeal Level	10 d 10 d	04/15/20 04/15/20	04/28/20	MILESTONE: General Workflows Completed
Drop Down: Appeal Status Reason	10 d	04/15/20	04/28/20	MILESTONE: General Workflows Completed
Document Drop Down Menu - Other	10 d	04/15/20	04/28/20	
Drop Down: Action Items Drop Down: Approval Reason	10 d 10 d	04/15/20 04/15/20		MILESTONE: General Workflows Completed MILESTONE: General Workflows Completed
Drop Down: Auth Type	10 d	04/15/20	04/28/20	MILESTONE: General Workflows Completed
Drop Down: Care Notes Drop Down: Denial Reason	10 d 10 d	04/15/20 04/15/20		MILESTONE: General Workflows Completed MILESTONE: General Workflows Completed
Drop Down: Service Type	10 d	04/15/20		MILESTONE: General Workflows Completed
Drop Down: Void Reasons	10 d	04/15/20		MILESTONE: General Workflows Completed
Document Service Level Agreements (SLA) SLAs: Appeals	10 d 10 d	04/15/20 04/15/20	04/28/20	MILESTONE: General Workflows Completed
SLAs: Appeals SLAs: UM Decision / UM Management	10 d	04/15/20		MILESTONE: General Workflows Completed
MILESTONE: Technical Requirements Document Complete	0 d	03/06/20	03/06/20	MILESTONE: Current State Assessment Complete
MILESTONE: Technical Requirements Document sent	0 d	03/09/20	03/09/20	MILESTONE: Technical Requirements Document Complete
3. EXECUTION	147 d	03/10/20	09/30/20	
Utilization Management Complete Medical Policy Gap Analysis	29 d 20 d	03/10/20 03/10/20	04/17/20	MILESTONE: Inventory of artifacts complete
PA List sent for review	5 d	04/07/20		Complete Medical Policy Gap Analysis
MILESTONE: PA List Approved	0 d	04/13/20		PA List sent for review
Finalize PA List With Codes MILESTONE: PA List with codes is Final	4 d 0 d	04/14/20 04/17/20		MILESTONE: PA List Approved Finalize PA List With Codes
Configure UM & A&G Letters (Members & Providers)	35 d	03/10/20	04/17/20	Finalize FA List With Codes
Complete gap analysis of letters and NCQA requirements for letters	20 d	03/10/20	04/06/20	Obtain Inventory of Artifacts, Receive inventory of member and provider letters, Receive regulatory requirements for letters
Redefine inventory and finalize member and provider letters for sign-off	10 d	04/07/20	04/20/20	Complete gap analysis of letters and NCQA requirements for letters Redefine inventory and finalize member and
Share letters for review	5 d	04/21/20	04/27/20	provider letters for sign-off
MILESTONE: Letters Configured in Identifi	0 d	04/27/20	04/27/20	Share letters for review
Identifi Review Configuration & Workflows Set Up Identifi Containers	45 d 45 d	03/10/20 03/10/20	05/11/20 05/11/20	MILESTONE: Technical Requirements Document
Platform Solutions Configuration Requirements	43 d 100 d	05/12/20	09/28/20	sent
Utilization Management (UM)	15 d	05/12/20	06/01/20	MILESTONE: Technical Requirements Document
UM Dropdowns	15 d	05/12/20	06/01/20	sent, Set Up Identifi Containers
UM SLAs	15 d	05/12/20		UM Dropdowns
Resource Links Flags	15 d 15 d	05/12/20 05/12/20		UM Dropdowns UM Dropdowns
Appeals Dropdowns	15 d	05/12/20		UM Dropdowns
Complaints Dropdowns	15 d	05/12/20	06/01/20	UM Dropdowns
Complaints SLAs Appeals SLAs	15 d 15 d	05/12/20 05/12/20		UM Dropdowns
Appealo SLAO	150	03/12/20	00/01/20	UM Dropdowns

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ame	Duration	Start Date	Due Date	Predecessors
MILESTONE: UM Configuration Completed	0 d	06/01/20	06/01/20	Appeals Dropdowns, Appeals SLAs, Complaints Dropdowns, Complaints SLAs, Flags, Resource Links, UM Dropdowns, UM SLAs
Perform Core Team Validation on Configuration and QA	15 d	06/02/20	06/22/20	MILESTONE: UM Configuration Completed
MILESTONE: Identifi Configuration and QA Complete	0 d	06/22/20	06/22/20	Perform Core Team Validation on Configuration and QA
Incorporate feedback	10 d	06/23/20	07/06/20	MILESTONE: Identifi Configuration and QA Complete
Final sign off of letter content (templates)	5 d	07/07/20	07/13/20	Incorporate feedback
MILESTONE: UM Letter Inventory Complete MILESTONE: Approval of UM Letter Inventory Obtained	0 d 0 d	07/13/20 07/13/20	07/13/20 07/13/20	Final sign off of letter content (templates) MILESTONE: UM Letter Inventory Complete
Coordinate with resources to translate all materials once finalized	10 d	07/14/20	07/27/20	MILESTONE: Approval of UM Letter Inventory
Add merge fields/UDFs to letters	10 d	07/28/20	08/10/20	Obtained Coordinate with resources to translate all materials once finalized
Upload letters to Identifi	10 d	08/11/20	08/24/20	Add merge fields/UDFs to letters
QA letters in Identifi	10 d	08/25/20	09/07/20	Upload letters to Identifi
Test letters for mail fulfilment	15 d	09/08/20		QA letters in Identifi
MILESTONE: Platform Solutions Configuration Complete UM / Appeals / Complaints Config Documentation Tickets	0 d 2 d	09/28/20 09/29/20	09/28/20 09/30/20	Test letters for mail fulfillment
Validate completion for Letter Admin Tool	1 d	09/29/20	09/29/20	MILESTONE: Platform Solutions Configuration Complete
Validate completion for Auto Auth Rules Tool (Tool used to auto-approve a review line for a given request	bi 1d	09/29/20	09/29/20	MILESTONE: Platform Solutions Configuration Complete
Validate completion for electronic Fax	1 d	09/29/20	09/29/20	MILESTONE: Platform Solutions Configuration Complete
Validate completion for InterQual (Medical necessity support tool)	1 d	09/29/20	09/29/20	MILESTONE: Platform Solutions Configuration
Validate completion for mail fulfillment	1 d	09/29/20	09/29/20	Complete MILESTONE: Platform Solutions Configuration
Practice Electronic Auth (Online portal for providers to submit authorization requests to UM)	1 d	09/29/20	09/29/20	Complete MILESTONE: Platform Solutions Configuration Complete
MILESTONE: UM / Appeals / Complaints Config Documentation Tickets Completed	0 d	09/30/20	09/30/20	Practice Electronic Auth (Online portal for providers to submit authorization requests to UM, Validate completion for Auto Auth Rules Tool (Tool used to auto-approve a review line for a given request based on a pre-defined rule.), Validate completion for electronic fax, Validate completion for Interqual (Medical necessity support tool), Validate completion for mail fulfillment, Validate completion for Letter Admin Tool
Administrative Data Onboarding / Integration	72 d	03/10/20	06/17/20	
Conduct Core Team Data Kickoff	1 d	03/10/20	03/10/20	Execute Kickoff Meeting, MILESTONE: Inventory of artifacts complete
Historical Data Implementation	40 d	03/11/20	05/05/20	
Receive Account Structure	10 d	03/11/20	03/24/20	Conduct Core Team Data Kickoff, MILESTONE: Inventory of artifacts complete
Receive Historical Eligibility Data	10 d	03/25/20	04/07/20	MILESTONE: Inventory of artifacts complete, Receive Account Structure
Receive Historical Claims Data	10 d	04/08/20	04/21/20	MILESTONE: Inventory of artifacts complete, Receive Historical Eligibility Data
Receive Historical Provider Data	10 d	04/22/20	05/05/20	MILESTONE: Inventory of artifacts complete, Receive Historical Claims Data
MILESTONE: Historical Data Implemented	0 d	05/05/20	05/05/20	Receive Historical Claims Data, Receive Historic Eligibility Data, Receive Historical Provider Data
Test Data Implementation	35 d	04/08/20	05/26/20	MILECTONE: Listerias Data Inclusion at a
Receive Account Structure	15 d	05/06/20	05/26/20	MILESTONE: Historical Data Implemented, Receive Account Structure
Receive Eligibility Data	15 d	04/08/20	04/28/20	Receive Historical Eligibility Data
Receive Claims Data	15 d	04/22/20		Receive Historical Claims Data
Receive Provider Data	15 d	05/06/20	05/26/20	Receive Historical Provider Data Receive Claims Data, Receive Eligibility Data,
MILESTONE: Test Data Implemented	0 d	05/26/20	05/26/20	Receive Claims Data, Receive Eligibility Data, Receive Provider Data
Production Data Implementation	35 d	04/29/20	06/16/20	
Receive Account Structure	15 d	05/27/20	06/16/20	MILESTONE: Test Data Implemented, Receive
Receive Eligibility Data	15 d	04/29/20	05/19/20	Account Structure Receive Eligibility Data
		05/13/20		Receive Claims Data
Receive Eligibility Data	15 d			Receive Provider Data
	15 d 15 d	05/27/20	06/16/20	Receive Claims Data, Receive Eligibility Data,
Receive Claims Data			06/16/20	Receive Provider Data
Receive Claims Data Receive Provider Data MILESTONE: Production Data Implemented Completion of Admin Data Integration	15 d <i>0 d</i> 21 d	05/27/20 06/16/20 05/20/20	06/16/20 06/17/20	Receive Provider Data
Receive Claims Data Receive Provider Data MILESTONE: Production Data Implemented Completion of Admin Data Integration Receive Account Structure	15 d <i>0 d</i> 21 d 1 d	05/27/20 06/16/20 05/20/20 06/17/20	06/16/20 06/17/20 06/17/20	Receive Provider Data MILESTONE: Production Data Implemented
Receive Claims Data         Receive Provider Data         MILESTONE: Production Data Implemented         Completion of Admin Data Integration         Receive Account Structure         Receive Eligibility Data	15 d 0 d 21 d 1 d 1 d	05/27/20 06/16/20 05/20/20 06/17/20 05/20/20	06/16/20 06/17/20 06/17/20 05/20/20	Receive Provider Data MILESTONE: Production Data Implemented Receive Eligibility Data
Receive Claims Data Receive Provider Data MILESTONE: Production Data Implemented Completion of Admin Data Integration Receive Account Structure	15 d <i>0 d</i> 21 d 1 d	05/27/20 06/16/20 05/20/20 06/17/20	06/16/20 06/17/20 06/17/20 05/20/20 06/03/20	Receive Provider Data MILESTONE: Production Data Implemented
Receive Claims Data         Receive Provider Data         MILESTONE: Production Data Implemented         Completion of Admin Data Integration         Receive Account Structure         Receive Eligibility Data         Receive Eligibility Data         Receive Claims Data	15 d 0 d 21 d 1 d 1 d 1 d	05/27/20 06/16/20 05/20/20 06/17/20 06/03/20 06/03/20 06/17/20	06/16/20 06/17/20 06/17/20 05/20/20 06/03/20	Receive Provider Data MILESTONE: Production Data Implemented Receive Elicibility Data Receive Claims Data
Receive Claims Data         Receive Provider Data         MILESTONE: Production Data Implemented         Completion of Admin Data Integration         Receive Account Structure         Receive Eligibility Data         Receive Claims Data         Receive Provider Data         Receive Provider Data	15 d 0 d 21 d 1 d 1 d 1 d 1 d 0 d 109 d	05/27/20 06/16/20 05/20/20 06/17/20 05/20/20 06/03/20 06/03/20 06/17/20 06/17/20	06/16/20 06/17/20 06/17/20 05/20/20 06/03/20 06/17/20 06/17/20 11/16/20	Receive Provider Data MILESTONE: Production Data Implemented Receive Eligibility Data Receive Claims Data Receive Provider Data Receive Claims Data, Receive Eligibility Data,
Receive Claims Data         Receive Provider Data         MILESTONE: Production Data Implemented         Completion of Admin Data Integration         Receive Account Structure         Receive Eligibility Data         Receive Claims Data         Receive Provider Data         MILESTONE: Administrative Data Integration Completed         4. TESTING	15 d 0 d 21 d 1 d 1 d 1 d 1 d 0 d	05/27/20 06/16/20 05/20/20 06/17/20 06/03/20 06/03/20 06/17/20	06/16/20 06/17/20 06/17/20 05/20/20 06/03/20 06/17/20	Receive Provider Data MILESTONE: Production Data Implemented Receive Eliqibility Data Receive Claims Data Receive Provider Data Receive Claims Data, Receive Eligibility Data, Receive Provider Data MILESTONE: UM / Appeals / Complaints Config
Receive Claims Data         Receive Provider Data         MILESTONE: Production Data Implemented         Completion of Admin Data Integration         Receive Account Structure         Receive Claims Data         Receive Claims Data         Receive Claims Data         Receive Provider Data         MILESTONE: Administrative Data Integration Completed         4. TESTING         UAT         UAT Environment Deployed         MILESTONE: UAT Environment Deployed	15 d 0 d 21 d 1 d 1 d 1 d 0 d 109 d 22 d 1 d 0 d	05/27/20 06/16/20 05/20/20 06/17/20 05/20/20 06/03/20 06/17/20 06/17/20 06/17/20 06/17/20 10/01/20	06/16/20 06/17/20 06/17/20 05/20/20 06/03/20 06/17/20 06/17/20 11/16/20 10/30/20 10/01/20	Receive Provider Data MILESTONE: Production Data Implemented Receive Eligibility Data Receive Claims Data Receive Provider Data Receive Provider Data MILESTONE: UM / Appeals / Complaints Config Documentation Tickets Completed UAT Environment Deployed
Receive Claims Data         Receive Provider Data         MILESTONE: Production Data Implemented         Completion of Admin Data Integration         Receive Account Structure         Receive Eligibility Data         Receive Claims Data         Receive Claims Data         MILESTONE: Administrative Data Integration Completed         4. TESTING         UAT         UAT Environment Deployed         MILESTONE: UAT Environment Deployed         Core Team requirements review	15 d 0 d 21 d 1 d 1 d 1 d 0 d 22 d 1 d 0 d 5 d	05/27/20 06/16/20 05/20/20 06/17/20 05/20/20 06/17/20 06/17/20 06/17/20 06/17/20 10/01/20 10/01/20 10/01/20	06/16/20 06/17/20 06/17/20 06/03/20 06/03/20 06/17/20 06/17/20 11/16/20 10/30/20 10/01/20 10/01/20 10/08/20	Receive Provider Data MILESTONE: Production Data Implemented Receive Eliqibility Data Receive Claims Data Receive Claims Data, Receive Eligibility Data, Receive Claims Data, Receive Eligibility Data, Receive Provider Data MILESTONE: UM / Appeals / Complaints Config Documentation Tickets Completed UAT Environment Deployed MILESTONE: UAT Environment Deployed
Receive Claims Data         Receive Provider Data         MILESTONE: Production Data Implemented         Completion of Admin Data Integration         Receive Account Structure         Receive Eligibility Data         Receive Claims Data         Receive Provider Data         MILESTONE: Administrative Data Integration Completed         4. TESTING         UAT         UAT Environment Deployed         MILESTONE: UAT Environment Deployed         Core Team requirements review         Create Core Team test cases	15 d 0 d 21 d 1 d 1 d 1 d 0 d 22 d 1 d 0 d 22 d 1 d 5 d 10 d	05/27/20 06/16/20 05/20/20 06/17/20 06/03/20 06/17/20 06/17/20 06/17/20 06/17/20 10/01/20 10/01/20 10/01/20 10/02/20	06/16/20 06/17/20 06/17/20 05/20/20 06/03/20 06/17/20 06/17/20 11/16/20 10/30/20 10/01/20 10/01/20 10/08/20 10/15/20	Receive Provider Data MILESTONE: Production Data Implemented Receive Eliqibility Data Receive Claims Data Receive Claims Data, Receive Eligibility Data, Receive Claims Data, Receive Eligibility Data, Receive Provider Data MILESTONE: UM / Appeals / Complaints Config Documentation Tickets Completed UAT Environment Deployed MILESTONE: UAT Environment Deployed Core Team requirements review
Receive Claims Data         Receive Provider Data         MILESTONE: Production Data Implemented         Completion of Admin Data Integration         Receive Account Structure         Receive Claims Data         Receive Claims Data         Receive Provider Data         MILESTONE: Administrative Data Integration Completed         4. TESTING         UAT         UAT Environment Deployed         Core Team requirements review         Create Core Team test cases         Conduct Core Team configuration testing	15 d 0 d 21 d 1 d 1 d 1 d 0 d 22 d 1 d 0 d 22 d 1 d 0 d 22 d 1 d 0 d 109 d 20 d 100 d 10	05/27/20 06/16/20 05/20/20 06/17/20 05/20/20 06/17/20 06/17/20 06/17/20 06/17/20 06/17/20 10/01/20 10/01/20 10/01/20 10/02/20 10/16/20	06/16/20 06/17/20 06/17/20 06/03/20 06/03/20 06/17/20 06/17/20 10/30/20 10/01/20 10/01/20 10/08/20 10/08/20 10/29/20	Receive Provider Data MILESTONE: Production Data Implemented Receive Eliajibility Data Receive Claims Data Receive Provider Data Receive Provider Data MILESTONE: UM / Appeals / Complaints Config Documentation Tickets Completed UAT Environment Deployed MILESTONE: UAT Environment Deployed Core Team requirements review Create Core Team test cases
Receive Claims Data         Receive Provider Data         MILESTONE: Production Data Implemented         Completion of Admin Data Integration         Receive Account Structure         Receive Eligibility Data         Receive Claims Data         Receive Provider Data         MILESTONE: Administrative Data Integration Completed         4. TESTING         UAT         UAT Environment Deployed         MILESTONE: UAT Environment Deployed         Core Team requirements review         Create Core Team test cases	15 d 0 d 21 d 1 d 1 d 1 d 0 d 22 d 1 d 0 d 22 d 1 d 5 d 10 d	05/27/20 06/16/20 05/20/20 06/17/20 06/03/20 06/17/20 06/17/20 06/17/20 06/17/20 10/01/20 10/01/20 10/01/20 10/02/20	06/16/20 06/17/20 06/17/20 05/20/20 06/03/20 06/17/20 06/17/20 10/30/20 10/01/20 10/01/20 10/05/20 10/15/20 10/30/20	Receive Provider Data MILESTONE: Production Data Implemented Receive Eligibility Data Receive Claims Data Receive Claims Data, Receive Eligibility Data, Receive Claims Data, Receive Eligibility Data, Receive Provider Data MILESTONE: UM / Appeals / Complaints Config Documentation Tickets Completed UAT Environment Deployed MILESTONE: UAT Environment Deployed Core team requirements review Create Core Team configuration testing
Receive Claims Data         Receive Provider Data         MILESTONE: Production Data Implemented         Completion of Admin Data Integration         Receive Account Structure         Receive Claims Data         Receive Claims Data         Receive Claims Data         Receive Claims Data         Receive Provider Data         MILESTONE: Administrative Data Integration Completed         4. TESTING         UAT         UAT         UAT         UAT Environment Deployed         Core Team requirements review         Create Core Team test cases         Conduct Core Team configuration testing         UAT environment approved         MILESTONE: User Acceptance Testing Complete	15 d 0 d 21 d 1 d 1 d 1 d 0 d 22 d 1 d 0 d 5 d 10 d 1 0 d 1 0 d 1 0 d 1 0 d 1 0 d 1 0 d	05/27/20 06/16/20 05/20/20 06/17/20 06/03/20 06/03/20 06/17/20 06/17/20 06/17/20 06/17/20 10/01/20 10/01/20 10/01/20 10/02/20 10/16/20 10/30/20 06/17/20	06/16/20 06/17/20 06/17/20 05/20/20 06/07/20 06/07/20 10/30/20 10/01/20 10/01/20 10/08/20 10/15/20 10/30/20 10/30/20	Receive Provider Data MILESTONE: Production Data Implemented Receive Eliajibility Data Receive Claims Data Receive Provider Data Receive Provider Data MILESTONE: UM / Appeals / Complaints Config Documentation Tickets Completed UAT Environment Deployed MILESTONE: UAT Environment Deployed Core Team requirements review Create Core Team test cases
Receive Claims Data         Receive Provider Data         MILESTONE: Production Data Implemented         Completion of Admin Data Integration         Receive Account Structure         Receive Claims Data         Receive Claims Data         Receive Claims Data         Receive Provider Data         MILESTONE: Administrative Data Integration Completed         4. TESTING         UAT         UAT Environment Deployed         MILESTONE: UAT Environment Deployed         Core Team requirements review         Create Core Team test cases         Conduct Core Team configuration testing         UAT Environment approved         MILESTONE: User Acceptance Testing Complete         Prior Authorization File Testing         UAT Environment approved	15 d 0 d 21 d 1 d 1 d 1 d 0 d 22 d 1 d 0 d 22 d 1 d 0 d 5 d 10 d 10 d 10 d 10 d 10 d 10 d 4 d	05/27/20 06/16/20 05/20/20 06/17/20 05/20/20 06/03/20 06/17/20 06/17/20 10/01/20 10/01/20 10/02/20 10/16/20 10/30/20 06/17/20 06/17/20	06/16/20 06/17/20 06/17/20 05/20/20 06/03/20 06/17/20 06/17/20 10/03/20 10/01/20 10/01/20 10/01/20 10/03/20 10/30/20 10/30/20	Receive Provider Data MILESTONE: Production Data Implemented Receive Eligibility Data Receive Claims Data Receive Claims Data, Receive Eligibility Data, Receive Claims Data, Receive Eligibility Data, Receive Provider Data MILESTONE: UM / Appeals / Complaints Config Documentation Tickets Completed UAT Environment Deployed MILESTONE: UAT Environment Deployed Core Team requirements review Create Core Team configuration testing UAT environment approved
Receive Claims Data         Receive Provider Data         MILESTONE: Production Data Implemented         Completion of Admin Data Integration         Receive Account Structure         Receive Claims Data         Receive Claims Data         Receive Claims Data         Receive Claims Data         Receive Provider Data         MILESTONE: Administrative Data Integration Completed         4. TESTING         UAT         UAT         UAT         UAT Environment Deployed         Core Team requirements review         Create Core Team test cases         Conduct Core Team configuration testing         UAT environment approved         MILESTONE: User Acceptance Testing Complete	15 d           0 d           21 d           1 d           1 d           0 d           22 d           1 d           0 d           22 d           1 d           0 d           109 d           5 d           10 d	05/27/20 06/16/20 05/20/20 06/17/20 06/03/20 06/03/20 06/17/20 06/17/20 06/17/20 06/17/20 10/01/20 10/01/20 10/01/20 10/02/20 10/16/20 10/30/20 06/17/20	06/16/20 06/17/20 06/17/20 06/17/20 06/07/20 06/07/20 06/07/20 10/07/20 10/01/20 10/01/20 10/08/20 10/03/20 10/03/20 10/03/20 10/03/20	Receive Provider Data MILESTONE: Production Data Implemented Receive Eligibility Data Receive Claims Data Receive Claims Data, Receive Eligibility Data, Receive Claims Data, Receive Eligibility Data, Receive Provider Data MILESTONE: UM / Appeals / Complaints Config Documentation Tickets Completed UAT Environment Deployed MILESTONE: UAT Environment Deployed Core Team requirements review Create Core Team configuration testing

Provider and Eligibility data EDW UAT load completed	1 d         0 d         7 d         5 d         1 d         0 d         3 d         3 d         0 d         0 d         0 d         1 d         0 d         3 d         3 d         2 d         3 d         3 d         3 d         1 d         1 d         1 d         1 d         1 d         1 d         1 d         1 d         1 d         2 d         0 d         2 d         0 d         2 d         0 d         2 d         0 d          2 d          0 d	10/07/20 10/07/20 10/07/20 10/02/20 10/02/20 10/07/20 10/07/20 10/13/20 10/13/20 10/13/20 10/13/20 10/13/20 10/13/20 10/14/20 10/14/20 10/14/20 10/14/20 10/15/20 10/15/20 10/27/20 10/27/20 10/27/20 10/27/20 11/05/20 11/06/20 10/06/20 10/06/20 10/06/20 10/06/20 10/06/20 10/06/20 10/06/20 10/	10/07/20 10/12/20 10/06/20 10/07/20 10/07/20 10/13/20 10/13/20 10/13/20 10/13/20 10/13/20 10/13/20 10/14/20 10/14/20 10/14/20 10/14/20 10/16/20 10/29/20 11/02/20 11/03/20 11/06/20 11/06/20	Requirements Review of PA Recon UM PA Format Sign Off MILESTONE: UAT Environment Deployed Product to Network Mappings for all LOBs to sl providers in network Receive Out of Network Auth process workflow Determine IT UM Auth Cut Over Plan MILESTONE: UM IT Program Needs Defined Develop and QA - Extract of PA File from EDW Confirm Letters are displaying correctly in PDF (from data file) MILESTONE: Development Of PA Files Completed MILESTONE: Development Of PA Files Completed MILESTONE: Production Data Implemented MILESTONE: Development Of PA Files Completed MILESTONE: Development Of PA Files Completed MILESTONE: Development Of PA Files Completed MILESTONE: Development Of PA Files Completed MILESTONE: Development Of PA Files Completed Scenarios (New Auths, In Network/ Out of Network/DME/All Products) Review Cycle 1 Test Scenarios (New Auths, In Network/ Missing Provider from Claims) Review Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios Approved UM Transaction Data Set Analysis and Review UM Transaction Data Set Analysis and Review
UM Aufr File Program Needs       Product to Network Mappings for all LQBs to show providers in network         Receive Out of Network Auth process workflow       Determine IT UM Auth Cut Over Plan         MILESTONE: UM IT Program Needs Defined       Development of PA Files         Develop and QA - Extract of PA File from EDW       Confirm Letters are displaying correctly in PDP (from data file)         MILESTONE: Development Of PA Files Completed       MILESTONE: Development Of PA Files Completed         MILESTONE: UM Auth File Development and QA Complete       Push Code to UAT and End to End Testing         UM Data Transaction Set Testing       "         UM Data Transaction Set Testing       "         UM Analysis and Review       Develop Test Cases         Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products)         Review Cycle 2 Test Scenarios (Updated Auths to Cycle 1 Scenarios)         Review Test Scenarios Approved         Conduct Provider Search Functionality Testing         Sign Off on Provider Search Functionality Testing         Sign Off on Provider Search Functionality         Perform Core Team Testing (Orpheted         UM Transaction code to Production and monitors implementation         Mulestrone: Team Testing (PA File)         UM Data Set Test Scenarios Approved         Conduct Provider Search Functionality Testing         Sign Off on Provider	7 d         5 d         1 d         1 d         0 d         3 d         3 d         0 d         0 d         0 d         1 d         1 d         0 d         2 d         3 d         3 d         3 d         3 d         3 d         3 d         3 d         3 d         1 d         1 d         2 d         0 d         2 d         0 d         2 d         2 d         2 d         2 d         2 d         2 d         2 d         2 d         2 d         2 d         2 d          2 d          2 d          2 d          2 d          2 d          2 d          2 d	10/02/20 09/30/20 10/07/20 10/08/20 10/13/20 10/13/20 10/13/20 10/13/20 10/14/20 10/14/20 10/14/20 10/14/20 10/14/20 10/15/20 10/15/20 10/27/20 10/27/20 10/27/20 10/27/20 11/04/20 11/04/20 11/05/20 11/06/20 11/06/20 11/06/20 11/06/20 11/06/20 11/16/	10/12/20 10/06/20 10/07/20 10/12/20 10/13/20 10/13/20 10/13/20 10/13/20 10/14/20 10/14/20 10/14/20 11/11/20 10/16/20 10/26/20 11/02/20 11/02/20 11/02/20 11/02/20 11/06/20 11/06/20 11/06/20 11/06/20 11/02/20 11/02/20 11/02/20 11/02/20 11/02/20 11/02/20 11/02/20 11/02/20 11/02/20 11/02/20 11/02/20	MILESTONE: UAT Environment Deployed Product to Network Mappings for all LOBs to sl providers in network Receive Out of Network Auth process workflow Determine IT UM Auth Cut Over Plan MILESTONE: UM IT Program Needs Defined Develop and QA - Extract of PA File from EDW Confirm Letters are displaying correctly in PDF (from data file) MILESTONE: Development Of PA Files Completed MILESTONE: Development Of PA Files Complete MILESTONE: Production Data Implemented MILESTONE: Development Of PA Files Completed MILESTONE: Development Of PA Files Completed MILESTONE: Development Of PA Files Completed MILESTONE: Development Of PA Files Completed 1 Scenarios (New Auths, In Network/ Out of Network/DME/AII Products) Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/AII Products) Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA (Identifi IHPA) UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Sign Off on Provider search Functionality Perform Core Team Testing (PA File)
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Determine IT UM Auth Cut Over Plan         MILESTONE: UM IT Program Needs Defined         Develop and CA - Extract of PA File from EDW         Confirm Letters are displaying correctly in PDF (from data file)         MILESTONE: Development Of PA Files Completed         MILESTONE: UM Auth File Development and CA Complete         Push Code to UAT and End to End Testing         UM Data Transaction Set Testing         Provider and Eligibility data EDW UAT load completed         UM Analysis and Review         Develop Test Cases         Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products)         Review Cycle 1 Test Scenarios (Updated Auths to Cycle 1 Scenarios)         Review Cycle 1 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)         Review Test Scenarios with TPA (Identifi HPA)         UM Data Set Test Scenarios Approved         Conduct Provider search Functionality Testing         Sign Off on Provider search Functionality         Perform Core Team Testing (PA File)         UM Transaction Data Set Analysis and Review Complete         MILESTONE: PA File Testing Completed         UM Transaction Data Set Analysis and Review Complete         MILESTONE: PA File Testing Completed         UM Transaction Data Set Analysis and Review Complete         MILESTONE: Prior Auth File Testing Completed	1 d         0 d         3 d         3 d         3 d         0 d         0 d         1 d         1 d         1 d         1 d         2 d         3 d         3 d         3 d         3 d         3 d         1 d         1 d         2 d         0 d         2 d         0 d         2 d         2 d         2 d         2 d         2 d         2 d	10/08/20 10/12/20 10/13/20 10/13/20 10/13/20 10/13/20 10/14/20 10/14/20 06/17/20 10/14/20 06/17/20 10/15/20 10/15/20 10/15/20 10/27/20 10/27/20 10/27/20 10/27/20 11/05/20 11/05/20 11/05/20 11/05/20 11/05/20 11/05/20 11/02/20 11/02/20 11/02/20 11/12/20 11/12/20	10/08/20 10/12/20 10/15/20 10/13/20 10/13/20 10/13/20 10/14/20 10/14/20 11/11/20 10/14/20 11/11/20 10/26/20 10/29/20 11/02/20 11/02/20 11/02/20 11/02/20 11/02/20 11/02/20 11/02/20 11/02/20 11/02/20 11/02/20 11/02/20 11/10/20 11/10/20	providers in network Receive Out of Network Auth process workflow Determine IT UM Auth Cut Over Plan MILESTONE: UM IT Program Needs Defined Develop and QA - Extract of PA File from EDW Confirm Letters are displaying correctly in PDF (from data file) MILESTONE: Development Of PA Files Completed MILESTONE: UM Auth File Development and C Complete MILESTONE: Production Data Implemented MILESTONE: Development Of PA Files Completed, Push Code to UAT and End to End Testing Develop Test Cases Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/AII Products) Review Cycle 2 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios Approved Conduct Provider Search Functionality Testing Sign Off on Provider search Functionality Perform Core Team Testing (PA File)
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Push Code to UAT and End to End Testing       Image: Complete Completed         UM Data Transaction Set Testing       Image: Complete Completed         UM Analysis and Review       Image: Complete Completed         Develop Test Cases       Image: Complete Completed         Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products)       Review Cycle 2 Test Scenarios (Updated Auths to Cycle 1 Scenarios)         Review Cycle 2 Test Scenarios (Updated Auths to Cycle 1 Scenarios)       Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)         Review Test Scenarios with TPA (Identifi HPA)       Image: Complete Complete Complete Complete Complete Search Functionality Testing         Sign Off on Provider Search Functionality Testing       Sign Off on Provider Search Functionality Testing         Perform Core Team Testing (PA File)       Image: Complete Complete         UM Transaction Data Set Analysis and Review Complete       Image: Complete Complete         UM Production Transaction code to Production and monitors implementation       Image: Complete PA File Code To Production         MILESTONE: Prior Auth File Testing Completed       Image: Complete PA File Code To Production         Update Identifi requirements, if needed       Image: Complete PA File Code To Production         MLESTONE: Prior Auth File Testing Completed       Image: Complete Papeloy UM transaction Deployment         Deploy PROD environment - UM       Image: Complete	1 d 106 d 5 d 20 d 2 d 3 d 3 d 3 d 3 d 1 d 1 d 1 d 2 d 0 d 1 d 0 d 2 d	10/14/20 06/17/20 06/17/20 10/15/20 10/15/20 10/15/20 10/22/20 10/22/20 10/27/20 10/27/20 11/02/20 11/04/20 11/05/20 11/06/20 11/10/20 11/10/20 11/10/20 11/11/20 11/11/20	10/14/20 11/11/20 06/23/20 11/11/20 10/16/20 10/21/20 10/29/20 11/02/20 11/03/20 11/05/20 11/06/20 11/06/20 11/06/20 11/10/20 11/10/20 11/10/20	MILESTONE: Development Of PA Files Completed MILESTONE: UM Auth File Development and C Complete MILESTONE: Production Data Implemented MILESTONE: Production Data Implemented MILESTONE: Development Of PA Files Completed, Push Code to UAT and End to End Testing Develop Test Cases Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products) Review Cycle 2 Test Scenarios (Updated Auths Cycle 1 Scenarios) Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios Approved Conduct Provider Search Functionality Testing Sign Off on Provider search Functionality Perform Core Team Testing (PA File)
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UM Data Transaction Set Testing       ************************************	106 d           5 d           20 d           2 d           3 d           3 d           3 d           1 d           2 d           0 d           2 d	06/17/20 06/17/20 10/15/20 10/15/20 10/15/20 10/22/20 10/22/20 10/22/20 10/22/20 11/04/20 11/04/20 11/06/20 11/09/20 11/10/20 11/1/1/20 11/11/20	11/11/20 06/23/20 11/11/20 10/16/20 10/21/20 10/26/20 11/02/20 11/02/20 11/02/20 11/02/20 11/02/20 11/10/20 11/10/20 11/10/20	Complete MILESTONE: Production Data Implemented MILESTONE: Development Of PA Files Completed, Push Code to UAT and End to End Testing Develop Test Cases Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products) Review Cycle 2 Test Scenarios (Updated Auth: Cycle 1 Scenarios) Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios Approved Conduct Provider Search Functionality Testing Sign Off on Provider search Functionality Perform Core Team Testing (PA File)
Provider and Eligibility data EDW UAT load completed         UM Analysis and Review         Develop Test Cases         Review Cycle 1 Test Scenarios (New Auths, In Network/Out of Network/DME/All Products)         Review Cycle 2 Test Scenarios (Updated Auths to Cycle 1 Scenarios)         Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)         Review Test Scenarios with TPA (Identifi HPA)         UM Data Set Test Scenarios Approved         Conduct Provider Search Functionality Testing         Sign Off on Provider search Functionality         Perform Core Team Testing (PA File)         UM Transaction Data Set Analysis and Review Complete         Identifi HPA Configuration and Auth Rules are Complete         MILESTONE: PA File Testing Completed         UM Production Transaction Deployment         Deploy UM transaction code to Production         MILESTONE: Prior Auth File Testing Completed         Update Identifi requirements, if needed         MILESTONE: Identifi Production Deployment Approved         Deploy PROD environment - UM	5 d           20 d           2 d           3 d           3 d           3 d           1 d           2 d           0 d           2 d           2 d	06/17/20 10/15/20 10/15/20 10/15/20 10/22/20 10/22/20 10/27/20 10/30/20 11/04/20 11/05/20 11/09/20 11/09/20 11/10/20 11/11/20 11/11/20	06/23/20 11/11/20 10/16/20 10/21/20 10/26/20 11/02/20 11/02/20 11/02/20 11/02/20 11/02/20 11/10/20 11/10/20	MILESTONE: Production Data Implemented MILESTONE: Development Of PA Files Completed, Push Code to UAT and End to Enc Testing Develop Test Cases Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products) Review Cycle 2 Test Scenarios (Updated Auth: Cycle 1 Scenarios) Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA (Identifi HPA) UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Sign Off on Provider search Functionality Perform Core Team Testing (PA File)
UM Analysis and Review	20 d 2 d 3 d 3 d 3 d 3 d 1 d 1 d 1 d 2 d 0 d 1 d 1 d 2 d 0 d 2 d 2 d	10/15/20 10/15/20 10/19/20 10/22/20 10/27/20 10/30/20 11/06/20 11/06/20 11/10/20 11/10/20 11/11/20 11/11/20	11/11/20 10/16/20 10/21/20 10/26/20 11/03/20 11/03/20 11/05/20 11/05/20 11/05/20 11/02/20 11/10/20 11/10/20	MILESTONE: Development Of PA Files Completed, Push Code to UAT and End to Enc Testing Develop Test Cases Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products) Review Cycle 2 Test Scenarios (Updated Auth: Cycle 1 Scenarios) Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA (Identifi HPA) UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Testing Sign Off on Provider search Functionality Perform Core Team Testing (PA File)
Develop Test Cases       Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products)         Review Cycle 2 Test Scenarios (Updated Auths to Cycle 1 Scenarios)       Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)         Review Cycle 3 Test Scenarios Approved	2 d 3 d 3 d 3 d 1 d 1 d 1 d 0 d 2 d 2 d 2 d	10/15/20 10/19/20 10/22/20 10/27/20 10/30/20 11/04/20 11/06/20 11/06/20 11/06/20 11/06/20 11/10/20 11/10/20 11/11/20	10/16/20 10/21/20 10/26/20 11/02/20 11/03/20 11/04/20 11/05/20 11/10/20 11/10/20 11/11/20	Completed, Push Code to UAT and End to End Testing Develop Test Cases Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/AII Products) Review Cycle 2 Test Scenarios (Updated Auth: Cycle 1 Scenarios) Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA (Identifi HPA) UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Sign Off on Provider search Functionality Perform Core Team Testing (PA File)
Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products)         Review Cycle 2 Test Scenarios (Updated Auths to Cycle 1 Scenarios)         Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)         Review Test Scenarios with TPA (Identifi HPA)         UM Data Set Test Scenarios Approved         Conduct Provider Search Functionality         Perform Core Team Testing (PA File)         UM Transaction Data Set Analysis and Review Complete         Identifi HPA Configuration and Auth Rules are Complete         MILESTONE: PA File Testing Completed         UM Production Transaction Deployment         Deploy UM transaction code to Production         MILESTONE: Prior Auth File Testing Completed         Update Identifi requirements, if needed         MILESTONE: Identifi Production Deployment         Deploy PROD environment - UM	3 d 3 d 3 d 1 d 1 d 2 d 0 d 1 d 0 d 2 d 2 d 2 d	10/19/20 10/22/20 10/27/20 10/30/20 11/04/20 11/05/20 11/05/20 11/09/20 11/10/20 11/11/20 11/11/20	10/21/20 10/26/20 10/29/20 11/03/20 11/04/20 11/05/20 11/06/20 11/10/20 11/10/20 11/10/20	Completed, Push Code to UAT and End to End Testing Develop Test Cases Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/AII Products) Review Cycle 2 Test Scenarios (Updated Auth: Cycle 1 Scenarios) Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA (Identifi HPA) UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Sign Off on Provider search Functionality Perform Core Team Testing (PA File)
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Review Cycle 2 Test Scenarios (Updated Auths to Cycle 1 Scenarios)       I         Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)       I         Review Test Scenarios with TPA (Identifi HPA)       I         UM Data Set Test Scenarios Approved       I         Conduct Provider Search Functionality       I         Perform Core Team Testing (PA File)       I         UM Transaction Data Set Analysis and Review Complete       I         Identifi HPA Configuration and Auth Rules are Complete       I         Identifi HPA Configuration and Auth Rules are Complete       I         UM Production Transaction Deployment       I         Deploy UM transaction code to Production and monitors implementation       I         MILESTONE: Complete PA File Code To Production       I         MILESTONE: Prior Auth File Testing Completed       I         Update Identifi requirements, if needed       I         MILESTONE: Identifi Production Deployment Approved       I         Deploy PROD environment - UM       I	3 d 3 d 1 d 1 d 2 d 0 d 1 d 2 d 2 d 2 d	10/22/20 10/27/20 10/30/20 11/04/20 11/05/20 11/09/20 11/10/20 11/11/20 11/11/20	10/26/20 10/29/20 11/03/20 11/04/20 11/05/20 11/06/20 11/10/20 11/10/20 11/11/20	Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products) Review Cycle 2 Test Scenarios (Updated Auths Cycle 1 Scenarios) Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA (Identifi HPA) UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Testing Sign Off on Provider search Functionality Perform Core Team Testing (PA File)
Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)         Review Test Scenarios with TPA (Identifi HPA)         UM Data Set Test Scenarios Approved         Conduct Provider Search Functionality Testing         Sign Off on Provider search Functionality         Perform Core Team Testing (PA File)         UM Transaction Data Set Analysis and Review Complete         Identifi HPA Configuration and Auth Rules are Complete         MILESTONE: PA File Testing Completed         UM Production Transaction Deployment         Deploy UM transaction code to Production         MILESTONE: Complete PA File Code To Production         MILESTONE: Prior Auth File Testing Completed         Update Identifi requirements, if needed         MILESTONE: Identifi Production Deployment Approved         Deploy PROD environment - UM	3 d 3 d 1 d 1 d 2 d 0 d 1 d 0 d 2 d 2 d 2 d	10/27/20 10/30/20 11/04/20 11/05/20 11/09/20 11/10/20 11/11/20 11/11/20 11/11/20	10/29/20 11/03/20 11/04/20 11/05/20 11/06/20 11/10/20 11/10/20 11/11/20	Network/ Out of Network/DME/All Products) Review Cycle 2 Test Scenarios (Updated Auth: Cycle 1 Scenarios) Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA (Identifi HPA) UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Testing Sign Off on Provider search Functionality Perform Core Team Testing (PA File)
Review Test Scenarios with TPA (Identifi HPA)       Image: Conduct Provider Search Eunctionality Testing         Sign Off on Provider Search Functionality       Perform Core Team Testing (PA File)         UM Transaction Data Set Analysis and Review Complete       Identifi HPA Configuration and Auth Rules are Complete         Identifi HPA Configuration and Auth Rules are Complete       Identifi HPA Configuration and Auth Rules are Complete         UM Production Transaction Deployment       Deploy UM transaction code to Production and monitors implementation         MILESTONE: Complete PA File Code To Production       Image: Complete PA File Code To Production         MILESTONE: Prior Auth File Testing Completed       Image: Complete PA File Code To Production         MILESTONE: Prior Auth File Testing Completed       Image: Complete PA File Code To Production         MILESTONE: Prior Auth File Testing Completed       Image: Complete PA File Code To Production         MILESTONE: Prior Auth File Testing Completed       Image: Complete PA File Code To Production         Deploy UP openyment       Image: Complete PA File Code Code Code Code Code Code Code Cod	3 d 1 d 1 d 2 d 0 d 1 d 0 d 2 d 2 d	10/30/20 11/04/20 11/05/20 11/06/20 11/09/20 11/10/20 11/11/20 11/11/20 11/11/20	11/03/20 11/04/20 11/05/20 11/06/20 11/10/20 11/10/20 11/10/20 11/11/20	Cycle 1 Scenarios) Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA (Identifi HPA) UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Testing Sign Off on Provider search Functionality Perform Core Team Testing (PA File)
Review Test Scenarios with TPA (Identifi HPA)       Image: Conduct Provider Search Eunctionality Testing         Sign Off on Provider Search Functionality       Perform Core Team Testing (PA File)         UM Transaction Data Set Analysis and Review Complete       Identifi HPA Configuration and Auth Rules are Complete         Identifi HPA Configuration and Auth Rules are Complete       Identifi HPA Configuration and Auth Rules are Complete         UM Production Transaction Deployment       Deploy UM transaction code to Production and monitors implementation         MILESTONE: Complete PA File Code To Production       Image: Complete PA File Code To Production         MILESTONE: Prior Auth File Testing Completed       Image: Complete PA File Code To Production         MILESTONE: Prior Auth File Testing Completed       Image: Complete PA File Code To Production         MILESTONE: Prior Auth File Testing Completed       Image: Complete PA File Code To Production         MILESTONE: Prior Auth File Testing Completed       Image: Complete PA File Code To Production         Deploy UP openyment       Image: Complete PA File Code Code Code Code Code Code Code Cod	1 d 1 d 2 d 0 d 1 d 0 d 2 d 2 d 2 d	10/30/20 11/04/20 11/05/20 11/06/20 11/09/20 11/10/20 11/11/20 11/11/20 11/11/20	11/03/20 11/04/20 11/05/20 11/06/20 11/10/20 11/10/20 11/10/20 11/11/20	Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA (Identifi HPA) UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Testing Sign Off on Provider search Functionality Perform Core Team Testing (PA File)
UM Data Set Test Scenarios Approved	1 d 1 d 2 d 0 d 1 d 0 d 2 d 2 d 2 d	11/04/20 11/05/20 11/06/20 11/09/20 11/10/20 11/11/20 11/11/20 11/11/20	11/04/20 11/05/20 11/06/20 11/10/20 11/10/20 11/11/20	Network/ Missing Provider from Claims) Review Test Scenarios with TPA (Identifi HPA) UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Testing Sign Off on Provider search Functionality Perform Core Team Testing (PA File)
Conduct Provider Search Functionality Testing	1 d 1 d 2 d 0 d 1 d 0 d 2 d 2 d	11/05/20 11/06/20 11/09/20 11/10/20 11/11/20 11/11/20 11/11/20	11/05/20 11/06/20 11/10/20 11/10/20 11/11/20	Review Test Scenarios with TPA (Identifi HPA) UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Testing Sign Off on Provider search Functionality Perform Core Team Testing (PA File)
Sign Off on Provider search Functionality       Perform Core Team Testing (PA File)         UM Transaction Data Set Analysis and Review Complete       Identifi HPA Configuration and Auth Rules are Complete         Identifi HPA Configuration and Auth Rules are Complete       Identifi HPA Configuration and Auth Rules are Complete         MILESTONE: PA File Testing Completed       Identifi HPA Configuration and Auth Rules are Complete         MILESTONE: PA File Testing Completed       Identifi HPA Configuration and monitors implementation         MILESTONE: Complete PA File Code To Production       Identifi HPA Configuration and monitors implementation         MILESTONE: Prior Auth File Testing Completed       Identifi HPA Configuration and Production         MILESTONE: Prior Auth File Testing Completed       Identifi HPA Configuration and Completed         MILESTONE: Identifi requirements, if needed       Identifi Production Deployment Approved         Deploy PROD environment - UM       Identifi Production Deployment - UM	1 d 2 d 0 d 1 d 2 d 2 d 2 d	11/06/20 11/09/20 11/10/20 11/11/20 11/11/20 11/11/20	11/06/20 11/10/20 11/10/20 11/11/20	Conduct Provider Search Functionality Testing Sign Off on Provider search Functionality Perform Core Team Testing (PA File)
Perform Core Team Testing (PA File)       Image: Complete Set Analysis and Review Complete         UM Transaction Data Set Analysis and Review Complete       Image: Complete Set Analysis and Review Complete         Identifi HPA Configuration and Auth Rules are Complete       Image: Complete Set Analysis and Review Complete         MILESTONE: PA File Testing Completed       Image: Complete Set Analysis and Monitors implementation         MILESTONE: Complete PA File Code To Production       Image: Complete PA File Code To Production         MILESTONE: Prior Auth File Testing Completed       Image: Complete PA File Code To Production         MILESTONE: Prior Auth File Testing Completed       Image: Complete PA File Code To Production         MILESTONE: Prior Auth File Testing Completed       Image: Complete PA File Code Completed         Production Deployment       Image: Complete PA File Code Completed         Dupdate Identifi requirements, if needed       Image: Complete Code Code Code Code Code Code Code Cod	2 d 0 d 1 d 0 d 2 d 2 d	11/09/20 11/10/20 11/11/20 11/11/20 11/11/20	11/10/20 11/10/20 11/11/20	Sign Off on Provider search Functionality Perform Core Team Testing (PA File)
UM Transaction Data Set Analysis and Review Complete         Identifi HPA Configuration and Auth Rules are Complete         MILESTONE: PA File Testing Completed         UM Production Transaction Deployment         Deploy UM transaction code to Production and monitors implementation         MILESTONE: Complete PA File Code To Production         MILESTONE: Prior Auth File Testing Completed         Production Deployment         Update Identifi requirements, if needed         MILESTONE: Identifi Production Deployment Approved         Deploy PROD environment - UM	0 d 1 d 0 d 2 d 2 d	11/10/20 11/11/20 11/11/20 11/11/20	11/10/20 11/11/20	Perform Core Team Testing (PA File)
MILESTONE: PA File Testing Completed         UM Production Transaction Deployment         Deploy UM transaction code to Production and monitors implementation         MILESTONE: Complete PA File Code To Production         MILESTONE: Prior Auth File Testing Completed         Production Deployment         Update Identifi requirements, if needed         MILESTONE: Identifi Production Deployment Approved         Deploy PROD environment - UM	<i>0 d</i> 2 d 2 d	11/11/20 11/11/20		UM Transaction Data Set Analysis and Review
UM Production Transaction Deployment         Deploy UM transaction code to Production and monitors implementation         MILESTONE: Complete PA File Code To Production         MILESTONE: Prior Auth File Testing Completed         Production Deployment         Update Identifi requirements, if needed         MILESTONE: Identifi Production Deployment Approved         Deploy PROD environment - UM	2 d 2 d	11/11/20	11/11/20	
UM Production Transaction Deployment         Deploy UM transaction code to Production and monitors implementation         MILESTONE: Complete PA File Code To Production         MILESTONE: Prior Auth File Testing Completed         Production Deployment         Update Identifi requirements, if needed         MILESTONE: Identifi Production Deployment Approved         Deploy PROD environment - UM	2 d 2 d	11/11/20	11/11/20	Complete Identifi HPA Configuration and Auth Rules are
Deploy UM transaction code to Production and monitors implementation         MILESTONE: Complete PA File Code To Production         MILESTONE: Prior Auth File Testing Completed         Production Deployment         Update Identifi requirements, if needed         MILESTONE: Identifi Production Deployment Approved         Deploy PROD environment - UM	2 d			Complete
MILESTONE: Complete PA File Code To Production         MILESTONE: Prior Auth File Testing Completed         Production Deployment         Update Identifi requirements, if needed         MILESTONE: Identifi Production Deployment Approved         Deploy PROD environment - UM			11/12/20	
MILESTONE: Prior Auth File Testing Completed         Production Deployment         Update Identifi requirements, if needed         MILESTONE: Identifi Production Deployment Approved         Deploy PROD environment - UM	0 d	11/11/20		MILESTONE: PA File Testing Completed Deploy UM transaction code to Production and
Production Deployment		11/13/20	11/13/20	monitors implementation
Update Identifi requirements, if needed <u>MILESTONE: Identifi Production Deployment Approved</u> Deploy PROD environment - UM	0 d	11/13/20	11/13/20	MILESTONE: Complete PA File Code To Production, MILESTONE: PA File Testing Completed, MILESTONE: UM Auth File Development and QA Complete, MILESTONE: UM Auth Requirements Complete, MILESTON UM IT Program Needs Defined
MILESTONE: Identifi Production Deployment Approved Deploy PROD environment - UM	2 d	11/13/20	11/16/20	
Deploy PROD environment - UM	1 d	11/13/20		MILESTONE: PA File Testing Completed, MILESTONE: Prior Auth File Testing Complete MILESTONE: User Acceptance Testing Compl
	0 d	11/13/20	11/13/20	Update Identifi requirements, if needed
	1 d	11/16/20	11/16/20	MILESTONE: Identifi Production Deployment
MILLOTONE. Doploy Code For Housener	0 d	11/16/20		Approved Deploy PROD environment - UM
MILESTONE: Testing Completed	0 d	11/16/20	11/16/20	MILESTONE: Deploy Code To Production, MILESTONE: Prior Auth File Testing Complete MILESTONE: User Acceptance Testing Complete
	<b>41 d</b> 14 d	10/01/20 10/01/20	11/26/20 10/20/20	
				MILESTONE: UM / Appeals / Complaints Confi
Provide UM Staffing Plan	3 d	10/01/20	10/05/20	Documentation Tickets Completed
Execute training approach discussions Finalize training approach and training plans	5 d 5 d	10/06/20 10/13/20		Provide UM Staffing Plan Execute training approach discussions
Conduct preliminary review to identify potential date(s) to conduct training	5 d	10/13/20		Execute training approach discussions
Submit workflows to training team for development of training material	1 d	10/20/20	10/20/20	Finalize training approach and training plans, MILESTONE: Technical Requirements Docum sent
MILESTONE: Training Plan Developed	0 d	10/20/20	10/20/20	Conduct preliminary review to identify potentia date(s) to conduct training, Finalize training approach and training plans, Submit workflows training team for development of training mate
	17 d	10/21/20	11/12/20	
Obtain Identifi/Clinical Criteria Access for Staff	1 d 5 d	10/21/20 10/22/20		MILESTONE: Training Plan Developed
Provision of Identifi access request forms (View only access for Level 2 appeals)				Obtain Identifi/Clinical Criteria Access for Staff Provision of Identifi access request forms (Vie
Return completed access request forms	5 d	10/29/20	11/04/20	only access for Level 2 appeals)
Configure User ID Access Send User ID Access Confirmation to Clinical	5 d	11/05/20		Return completed access request forms
MILESTONE: User ID Access Configured	1 d 0 d	11/12/20 11/12/20		Configure User ID Access Send User ID Access Confirmation to Clinical
Validate Staff Access to Identifi	6 d	11/12/20	11/19/20	
Schedule session with Identifi IT representative and applicable staff (care advisors, ancillary staff)	5 d	11/12/20	11/18/20	Configure User ID Access
Confirm Access to Identifi			11/19/20	Schedule session with Identifi IT representativ and applicable staff (care advisors, ancillary s
MILESTONE: Staff Access To Identifi Validated	1 d	11/19/20		Confirm Access to Identifi
	0 d	11/19/20	11/19/20	Finalize training approach and training plans
Training materials developed	<i>0 d</i> 28 d	<u>11/19/20</u> 10/20/20	11/26/20	INVEL AT UNE TRADUCAL REPORTATION OF LOADING
Re-confirm training date Secure training space and equipment	0 d	11/19/20		MILESTONE: Technical Requirements Docum sent
Training materials developed Re-confirm training date	0 d	11/19/20		

ne Staff listing to Training Dept	Duration 1 d	Start Date 11/04/20		Predecessors Re-confirm training date
Staff set up in Learning Center	5 d	11/04/20		Staff listing to Training Dept
Staff set up in UAT Environment	5 d	11/20/20	11/26/20	Confirm Access to Identifi
Execute RN/UM Staff Training	5 d	11/20/20	11/26/20	Configure User ID Access, Confirm Access to
MILESTONE: UM Training Completed	0 d	11/26/20	11/26/20	Identifi, Re-confirm training date Execute RN/UM Staff Training
6. GO-LIVE	26 d	11/27/20	01/01/21	
Prepare Command Center	15 d	11/27/20	12/17/20	MILESTONE: Testing Completed, MILESTONE:
·				UM Training Completed
Launch Command Center MILESTONE: Product Go-Live	5 d 0 d	12/18/20 01/01/21		Prepare Command Center Launch Command Center
MILESTONE: UM / A&G Via Identifi Review Is LIVE	0 d	01/01/21		Product Go-Live
7. WARRANTY / TRANSITION TO OPERATIONS	129 d	10/02/20	03/31/21	
Warranty Period	63 d	01/04/21	03/31/21	MILESTONE: UM / A&G Via Identifi Review Is
MILESTONE: Warranty Period Complete (Transition To Ops To Follow)	0 d	03/31/21	03/31/21	LIVE Warranty Period
				MILESTONE: UM / A&G Via Identifi Review Is
Execute Lessons Learned Session	10 d	01/04/21	01/15/21	LIVE
Reporting Handoff	25 d	10/02/20	11/05/20	
Create compliance reporting submission process workflow document	15 d	10/02/20	10/22/20	MILESTONE: Production Data Implemented, UA Environment Deployed
				Create compliance reporting submission process
Schedule reporting submission review process with business owners, client analytics and compliance team	ıs 5 d	10/23/20	10/29/20	workflow document
				Schedule reporting submission review process
Schedule JIRA scheduler and ad-hoc reporting dashboard meeting with client analytics	5 d	10/30/20	11/05/20	with business owners, client analytics and
				compliance teams
MILESTONE: Operational / Compliance Reporting Finalized & Automated	0 d	11/05/20	11/05/20	Schedule JIRA scheduler and ad-hoc reporting dashboard meeting with client analytics
UM & A&G Implementation Closeout	18 d	01/04/21	01/27/21	
Create transition checklist	2 d	01/04/21	01/05/21	MILESTONE: UM / A&G Via Identifi Review Is
Finalize transition checklist and collateral Transfer documentation and collateral from checklist to Ops SharePoint	10 d 5 d	01/06/21 01/20/21	01/19/21 01/26/21	Create transition checklist Finalize transition checklist and collateral
				Transfer documentation and collateral from
Conduct implementation transition meeting and obtain signoff	1 d	01/27/21	01/27/21	checklist to Ops SharePoint
MILESTONE: Transition to operations completed	0 d	01/27/21	01/27/21	Conduct implementation transition meeting and
			03/31/21	obtain signoff
Model Of Care (MOC) / Behavioral Health (BH) [For Enhancements and New Compliance Requirements Only] 1. INITIATION	303 d 25 d	02/03/20	03/31/21	
Kickoff & Scope	25 d	02/03/20	03/06/20	
Scope Of Services Grid	5 d	02/03/20	02/07/20	
Confirm deliverable grid has been completed	3 d	02/03/20	02/05/20	
Validate project tasks against deliverables matrix	2 d	02/06/20		Confirm deliverable grid has been completed
Core Team Workstream Kickoff Define Resources, Roles, Responsibilities	8 d 1 d	02/03/20 02/03/20	02/12/20 02/03/20	
Define Key Stakeholders and Relationship Crosswalk	1 d	02/03/20	02/03/20	
Define Specific Travel Policy, Meeting Governance, Project Management Approach	1 d	02/03/20	02/03/20	
Request copies of specific Payor documents	3 d	02/03/20	02/05/20	
Receive Clinical Program Overview Develop Core Team presentation materials	3 d 1 d	02/06/20 02/11/20		Request copies of specific Payor documents Receive Clinical Program Overview
Conduct Core Team Kickoff	1 d	02/11/20		Develop Core Team presentation materials
Identifi Care Patient Collateral Kickoff	17 d	02/13/20	03/06/20	Borolop Boro roam procontation materialo
Initiate Communication Strategy - Care Management	3 d	02/13/20	02/17/20	Conduct Core Team Kickoff
Obtain logo and preferred use terms	5 d	02/18/20	02/24/20	Initiate Communication Strategy - Care Management
Initiate Care Advising Forms (PHI, Personal Rep, Privacy Notice)	5 d	02/25/20	03/02/20	Obtain logo and preferred use terms
	3 d	03/03/20	03/05/20	Initiate Care Advising Forms (PHI, Personal Rep
Brand Care Advising forms for review				Privacy Notice)
Initiate Identifi Care General Use Letters	1 d	03/06/20		Brand Care Advising forms for review
Initiate program specific letters (BH) Initiate program specific brochures	1 d 1 d	03/06/20 03/06/20		Brand Care Advising forms for review Brand Care Advising forms for review
Initiate program specific Toolkit	1 d	03/06/20		Brand Care Advising forms for review
Extended Team Kickoff	6 d	02/13/20	02/20/20	
Develop Kickoff meeting presentation materials	3 d	02/13/20	02/17/20	Conduct Core Team Kickoff
Determine key attendees and schedule Kickoffs	1 d	02/18/20	02/18/20	Develop Kickoff meeting presentation materials
		/		
Schedule Kickoff meetings	1 d	02/19/20		Determine key attendees and schedule Kickoffs
Execute Kickoff Meeting	1 d	02/20/20		Schedule Kickoff meetings
Charter Develop Project Charter	2 d 1 d	02/10/20	02/11/20	Obtain Copy of Executed MCO Contract
		02/10/20		Develop Project Charter
	1 d		02/18/20	
Finalize Project Charter Per Feedback From Stakeholders Discovery Meetings	1 d 5 d	02/12/20	02/10/20	
Finalize Project Charter Per Feedback From Stakeholders Discovery Meetings	5 d	02/12/20		Create Implementation Discovery Tracker and
Finalize Project Charter Per Feedback From Stakeholders			02/12/20	Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions
Finalize Project Charter Per Feedback From Stakeholders Discovery Meetings Prep meeting for discovery sessions	5 d 1 d	02/12/20 02/12/20	02/12/20	other artifacts for Documenting Open Questions
Finalize Project Charter Per Feedback From Stakeholders Discovery Meetings Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction	5 d 1 d 1 d	02/12/20 02/12/20 02/13/20	02/12/20	
Finalize Project Charter Per Feedback From Stakeholders Discovery Meetings Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction Discovery session	5 d 1 d 1 d 3 d	02/12/20 02/12/20 02/13/20 02/14/20	02/12/20 02/13/20 02/18/20	other artifacts for Documenting Open Questions Prep meeting for discovery sessions
Finalize Project Charter Per Feedback From Stakeholders Discovery Meetings Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction Discovery session Discovery Tracker	5 d 1 d 1 d 3 d 7 d	02/12/20 02/12/20 02/13/20 02/14/20 02/03/20	02/12/20 02/13/20 02/18/20 02/11/20	other artifacts for Documenting Open Questions Prep meeting for discovery sessions Discovery session Model of Care & BH
Finalize Project Charter Per Feedback From Stakeholders Discovery Meetings Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction Discovery session Discovery Tracker Obtain Copy of Executed MCO Contract	5 d 1 d 1 d 3 d 7 d 5 d	02/12/20 02/12/20 02/13/20 02/14/20 02/03/20 02/03/20	02/12/20 02/13/20 02/18/20 02/11/20 02/07/20	other artifacts for Documenting Open Questions Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction
Finalize Project Charter Per Feedback From Stakeholders Discovery Meetings Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction Discovery session Discovery Tracker Obtain Copy of Executed MCO Contract Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions	5 d 1 d 1 d 3 d 7 d 5 d 2 d	02/12/20 02/12/20 02/13/20 02/14/20 02/03/20 02/03/20 02/03/20	02/12/20 02/13/20 02/18/20 02/11/20 02/07/20 02/11/20	other artifacts for Documenting Open Questions Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction Obtain Copy of Executed MCO Contract
Finalize Project Charter Per Feedback From Stakeholders Discovery Meetings Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction Discovery session Discovery Tracker Obtain Copy of Executed MCO Contract	5 d 1 d 1 d 3 d 7 d 5 d	02/12/20 02/12/20 02/13/20 02/14/20 02/03/20 02/03/20	02/12/20 02/13/20 02/18/20 02/11/20 02/07/20	other artifacts for Documenting Open Questions Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction
Finalize Project Charter Per Feedback From Stakeholders Discovery Meetings Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction Discovery session Discovery session Discovery Tracker Obtain Copy of Executed MCO Contract Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions MILESTONE: Kickoff Sessions Completed Project Standup Draft Schedule / Workplan	5 d 1 d 1 d 3 d 7 d 5 d 2 d 0 d 6 d	02/12/20 02/12/20 02/13/20 02/13/20 02/03/20 02/03/20 02/03/20 02/20/20 02/20/20 02/21/20	02/12/20 02/13/20 02/18/20 02/11/20 02/07/20 02/07/20 02/11/20 02/20/20 02/28/20	other artifacts for Documenting Open Questions Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction Obtain Copy of Executed MCO Contract Execute Kickoff Meeting
Finalize Project Charter Per Feedback From Stakeholders Discovery Meetings Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction Discovery session Discovery session Discovery Tracker Obtain Copy of Executed MCO Contract Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions MILESTONE: Kickoff Sessions Completed Project Standup Draft Schedule / Workplan Develop draft implementation plan / Gantt chart	5 d 1 d 1 d 3 d 7 d 5 d 2 d 0 d 6 d 6 d 5 d	02/12/20 02/12/20 02/13/20 02/13/20 02/13/20 02/14/20 02/03/20 02/10/20 02/20/20 02/21/20 02/21/20 02/21/20	02/12/20 02/13/20 02/18/20 02/11/20 02/07/20 02/11/20 02/20/20 02/28/20 02/28/20 02/28/20	other artifacts for Documenting Öpen Questions Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction Obtain Copy of Executed MCO Contract Execute Kickoff Meeting MILESTONE: Kickoff Sessions Completed
Finalize Project Charter Per Feedback From Stakeholders Discovery Meetings Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction Discovery session Discovery session Discovery Tracker Obtain Copy of Executed MCO Contract Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions MILESTONE: Kickoff Sessions Completed Project Standup Draft Schedule / Workplan Develop draft implementation plan / Gantt chart Modify and finalize implementation plan	5 d 1 d 1 d 3 d 7 d 5 d 2 d 0 d 6 d 6 d 5 d 1 d	02/12/20 02/12/20 02/13/20 02/14/20 02/03/20 02/03/20 02/20/20 02/21/20 02/21/20 02/21/20 02/21/20 02/21/20	02/12/20 02/13/20 02/18/20 02/11/20 02/07/20 02/20/20 02/28/20 02/28/20 02/28/20	other artifacts for Documenting Open Questions Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction Obtain Copy of Executed MCO Contract Execute Kickoff Meeting
Finalize Project Charter Per Feedback From Stakeholders Discovery Meetings Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction Discovery session Discovery session Discovery Tracker Obtain Copy of Executed MCO Contract Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions MILESTONE: Kickoff Sessions Completed Project Standup Draft Schedule / Workplan Develop draft implementation plan / Gantt chart Modify and finalize implementation plan Risk Management Plan	5 d 1 d 1 d 3 d 7 d 5 d 2 d 0 d 6 d 6 d 5 d 1 d	02/12/20 02/12/20 02/13/20 02/13/20 02/03/20 02/03/20 02/20/20 02/20/20 02/21/20 02/21/20 02/21/20 02/21/20	02/12/20 02/13/20 02/18/20 02/11/20 02/07/20 02/11/20 02/20/20 02/28/20 02/28/20 02/28/20 02/28/20 02/28/20	other artifacts for Documenting Open Questions Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction Obtain Copy of Executed MCO Contract Execute Kickoff Meeting MILESTONE: Kickoff Sessions Completed Develop draft implementation plan / Gantt chart
Finalize Project Charter Per Feedback From Stakeholders Discovery Meetings Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction Discovery session Discovery session Discovery Tracker Obtain Copy of Executed MCO Contract Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions MILESTONE: Kickoff Sessions Completed Project Standup Draft Schedule / Workplan Develop draft implementation plan / Gantt chart Modify and finalize implementation plan	5 d 1 d 1 d 3 d 7 d 5 d 2 d 0 d 6 d 6 d 5 d 1 d	02/12/20 02/12/20 02/13/20 02/14/20 02/03/20 02/03/20 02/20/20 02/21/20 02/21/20 02/21/20 02/21/20 02/21/20	02/12/20 02/13/20 02/18/20 02/11/20 02/07/20 02/20/20 02/28/20 02/28/20 02/28/20 02/28/20 02/28/20 02/28/20 02/22/20	other artifacts for Documenting Open Questions Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction Obtain Copy of Executed MCO Contract Execute Kickoff Meeting MILESTONE: Kickoff Sessions Completed
Finalize Project Charter Per Feedback From Stakeholders         Discovery Meetings         Prep meeting for discovery sessions         Discovery session Model of Care & BH Introduction         Discovery session         Discovery session         Discovery session         Discovery session         Discovery session         Discovery Tracker         Obtain Copy of Executed MCO Contract         Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions         MILESTONE: Kickoff Sessions Completed         Project Standup         Draft Schedule / Workplan         Develop draft implementation plan / Gantt chart         Modify and finalize implementation plan         Risk Management Plan         Create risk management plan         Finalize insteam plan per stakeholder feedback         Communication Management Plan	5 d 1 d 1 d 7 d 5 d 2 d 0 d 6 d 6 d 6 d 5 d 1 d 2 d 2 d 2 d 2 d 2 d 2 d 2 d 2	02/12/20 02/12/20 02/13/20 02/14/20 02/03/20 02/03/20 02/10/20 02/21/20 02/21/20 02/21/20 02/21/20 02/21/20 02/21/20 02/21/20	02/12/20 02/13/20 02/13/20 02/11/20 02/07/20 02/21/20 02/28/20 02/28/20 02/28/20 02/28/20 02/28/20 02/24/20 02/24/20	other artifacts for Documenting Open Questions Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction Obtain Copy of Executed MCO Contract Execute Kickoff Meeting MILESTONE: Kickoff Sessions Completed Develop draft implementation plan / Gantt chart MILESTONE: Kickoff Sessions Completed Create risk management plan
Finalize Project Charter Per Feedback From Stakeholders         Discovery Meetings         Prep meeting for discovery sessions         Discovery session Model of Care & BH Introduction         Discovery session         Discovery session         Obtain Copy of Executed MCO Contract         Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions <i>MLESTONE: Kickoff Sessions Completed</i> Project Standup         Draft Schedule / Workplan         Develop draft implementation plan / Gantt chart         Modify and finalize implementation plan         Risk Management Plan         Create risk management plan         Finalize risk management plan         Finalize risk management plan         Communication Management Plan         Create communication management plan	5 d 1 d 1 d 3 d 7 d 5 d 2 d 0 d 6 d 6 d 5 d 1 d 1 d 1 d 1 d 1 d 1 d 1 d 1	02/12/20 02/12/20 02/13/20 02/13/20 02/03/20 02/03/20 02/03/20 02/20/20 02/21/20 02/21/20 02/21/20 02/21/20 02/21/20 02/21/20	02/12/20 02/13/20 02/13/20 02/18/20 02/21/20 02/28/20 02/28/20 02/28/20 02/28/20 02/24/20 02/24/20 02/24/20 02/24/20	other artifacts for Documenting Öpen Questions Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction Obtain Copy of Executed MCO Contract Execute Kickoff Meeting MILESTONE: Kickoff Sessions Completed Develop draft implementation plan / Gantt chart MILESTONE: Kickoff Sessions Completed Create risk management plan MILESTONE: Kickoff Sessions Completed
Finalize Project Charter Per Feedback From Stakeholders         Discovery Meetings         Prep meeting for discovery sessions         Discovery session Model of Care & BH Introduction         Discovery session         Discovery session         Discovery session         Discovery session         Discovery session         Discovery racker         Obtain Copy of Executed MCO Contract         Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions         MILESTONE: Kickoff Sessions Completed         Project Standup         Draft Schedule / Workplan         Develop draft implementation plan / Gantt chart         Modify and finalize implementation plan         Risk Management Plan         Create risk management plan per stakeholder feedback         Communication Management Plan         Create communication management plan         Finalize communication management plan	5 d 1 d 1 d 3 d 7 d 5 d 2 d 0 d 6 d 6 d 6 d 1 d 2 d 1 d 1 d 1 d 1 d 1 d 1 d 1 d 1	02/12/20 02/12/20 02/12/20 02/13/20 02/03/20 02/03/20 02/10/20 02/20/20 02/21/20 02/21/20 02/21/20 02/21/20 02/21/20 02/21/20 02/21/20 02/21/20 02/21/20 02/21/20	02/12/20 02/13/20 02/13/20 02/18/20 02/11/20 02/21/20 02/28/20 02/28/20 02/28/20 02/28/20 02/24/20 02/24/20 02/24/20	other artifacts for Documenting Open Questions Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction Obtain Copy of Executed MCO Contract Execute Kickoff Meeting MILESTONE: Kickoff Sessions Completed Develop draft implementation plan / Gantt chart MILESTONE: Kickoff Sessions Completed Create risk management plan
Finalize Project Charter Per Feedback From Stakeholders         Discovery Meetings         Prep meeting for discovery sessions         Discovery session Model of Care & BH Introduction         Discovery session         Discovery session         Obtain Copy of Executed MCO Contract         Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions <i>MLESTONE: Kickoff Sessions Completed</i> Project Standup         Draft Schedule / Workplan         Develop draft implementation plan / Gantt chart         Modify and finalize implementation plan         Risk Management Plan         Create risk management plan         Finalize risk management plan         Finalize risk management plan         Communication Management Plan         Create communication management plan	5 d 1 d 1 d 3 d 7 d 5 d 2 d 0 d 6 d 6 d 5 d 1 d 1 d 1 d 1 d 1 d 1 d 1 d 1	02/12/20 02/12/20 02/13/20 02/13/20 02/03/20 02/03/20 02/03/20 02/20/20 02/21/20 02/21/20 02/21/20 02/21/20 02/21/20 02/21/20	02/12/20 02/13/20 02/13/20 02/18/20 02/11/20 02/07/20 02/28/20 02/28/20 02/28/20 02/28/20 02/28/20 02/24/20 02/24/20 02/24/20 02/24/20 02/24/20	other artifacts for Documenting Open Questions Prep meeting for discovery sessions Discovery session Model of Care & BH Introduction Obtain Copy of Executed MCO Contract Execute Kickoff Meeting MILESTONE: Kickoff Sessions Completed Develop draft implementation plan / Gantt chart MILESTONE: Kickoff Sessions Completed Create risk management plan MILESTONE: Kickoff Sessions Completed

	Duration			Predecessors
Finalize decision trackers per stakeholder feedback	1 d	02/25/20		Develop RACI / RAPID grids Finalize decision trackers per stakeholder
MILESTONE: Project Standup Completed	0 d	02/25/20	02/25/20	Finalize decision trackers per stakeholder feedback
2. REQUIREMENTS	78 d	02/03/20	05/20/20	
Requirements Gather Current State Assessment	10 d	02/26/20	03/10/20	
Discuss with platform solutions existing environment	10 d	02/26/20	03/10/20	MILESTONE: Project Standup Completed
MILESTONE: Current State Assessments Reviewed	0 d	03/10/20	03/10/20	Discuss with platform solutions existing environment
Care Management	51 d	03/11/20	05/20/20	onviolation
Complete program comparison and gap analyses for future state scope with platform solutions Care Mar	na 10 d	03/11/20	03/24/20	MILESTONE: Current State Assessments
	. iou	00/11/20	00/2 1/20	Reviewed
Requirements Identifi Care	27 d	03/11/20	04/16/20	Requirements Gather Current State Assessmen
Customize General Use letters (Per Program)	5 d	03/11/20	03/17/20	Initiate program specific Toolkit
Obtain Core Team clinical letter content approval	1 d	03/18/20	03/18/20	Customize General Use letters (Per Program)
Send branded letters for review and sign-off	1 d	03/19/20	03/19/20	Obtain Core Team clinical letter content approva
Send branded approved patient letters to configuration	1 d	03/20/20	03/20/20	Send branded letters for review and sign-off
Patient letters translation requirements (Per Program)	7 d	03/23/20	03/31/20	
Obtain DMS & Federal translation requirements	1 d	03/23/20	03/23/20	Send branded approved patient letters to
				configuration
Create business requirements for translated patient collateral	3 d	03/24/20	03/26/20	Obtain DMS & Federal translation requirements
Coordinate requirements with translation resources	2 d	03/27/20	03/30/20	Create business requirements for translated
	2 u	03/21/20	03/30/20	patient collateral
Send translated patient letters to be configured	1 d	03/31/20	03/31/20	Coordinate requirements with translation resources
Identifi Care Welcome Packets	12 d	04/01/20	04/16/20	lesources
Obtain DMS & Federal requirements and content changes	5 d	04/01/20	04/07/20	Send translated patient letters to be configured
Customize Welcome Packets	5 d	04/08/20	04/14/20	Obtain DMS & Federal requirements and conter
Obtain Core Team clinical Welcome Packet review and approval	1 d	04/15/20	04/15/20	changes Customize Welcome Packets
				Obtain Core Team clinical Welcome Packet
Obtain Welcome Packet review and approval	1 d	04/16/20	04/16/20	review and approval
Program Descriptions Requirements - Care Management Program Care	26 d	03/25/20	04/29/20	
Review and finalize Care Management Program care program description	26 d	03/25/20	04/29/20	
Care Management Programs Program Description and KPIs	26 d 15 d	03/25/20 03/25/20	04/29/20 04/14/20	
Flogram Description and KFIS	15 u	03/23/20	04/14/20	Complete program comparison and gap analys
Review standard program description	5 d	03/25/20	03/31/20	for future state scope with platform solutions Care Management
Review standard list of KPIs	5 d	03/25/20	03/31/20	Complete program comparison and gap analys for future state scope with platform solutions
Develop mitigation plan for out-of range KPI values	5 d	04/01/20	04/07/20	Care Management Review standard list of KPIs
Develop consequences and/or penalties for negative KPI results	5 d	04/08/20	04/14/20	Develop mitigation plan for out-of range KPI
				values
Identifi Business Requirements	10 d	04/15/20	04/28/20	
Finalize future state workflows	5 d	04/15/20	04/21/20	Develop consequences and/or penalties for negative KPI results
Review standard dropdown menu options	5 d	04/22/20	04/28/20	Finalize future state workflows
Review standard assessment content	5 d	04/22/20		Finalize future state workflows
Review Resources Links	5 d	04/22/20	04/28/20	Finalize future state workflows
Submission of Standard Business Requirements to IT Deliver Final future state Workflows	1 d 1 d	04/29/20 04/29/20		Review Resources Links
Deliver Final Dropdowns	1 d	04/29/20		Review Resources Links
Deliver Final Approved Assessment Content	1 d	04/29/20		Review Resources Links
Deliver Final Resource Links	1 d	04/29/20		Review Resources Links
Deliver Final branded letters on SharePoint	1 d	04/29/20		Review Resources Links
MILESTONE: Identifi Business requirements submitted for Configuration	0 d	04/29/20		Deliver Final branded letters on SharePoint
Workflow Design - Care Management	15 d	03/11/20	03/31/20	Requirements Gather Current State Assessme
Platform solution designs and drafts process maps with Clinical lead	15 d	03/11/20		
Design process maps - Behavioral Health Program	15 d	03/11/20	03/31/20	
MILESTONE: Workflow Design Completed	0 d	03/31/20	03/31/20	Design process maps - Behavioral Health
				Program
Dropdown Menus Requirements - Care Management Program Care	15 d	04/01/20	04/21/20	Requirements Gather Current State Assessme
Platform solution drafts, review and finalize Care Management Program care dropdown menus.	15 d	04/01/20	04/21/20	
Review and finalize Dropdowns	15 d	04/01/20		MILESTONE: Workflow Design Completed
MILESTONE: Dropdown Menu Requirements Completed	0 d	04/21/20		Review and finalize Dropdowns
Assessments Requirements - All Applicable Care Management Programs	18 d	04/15/20	05/08/20	Requirements Gather Current State Assessme
Complete assessment gap analysis and determine assessment needs- platform solutions	5 d	04/22/20	04/28/20	MILESTONE: Dropdown Menu Requirements
				Completed
Develop Assessment Content (inclusive of CRB Review & Approval)	13 d	04/15/20	05/01/20	
Develop assessment content - questions	7 d	04/15/20	04/23/20	Develop consequences and/or penalties for negative KPI results
Finalize assessment content - reference texts	6 d	04/24/20	05/01/20	Develop assessment content - questions
Finalize assessment content - skip logic	6 d	04/24/20	05/01/20	Develop assessment content - questions
Finalize assessment content - responses	6 d	04/24/20		Develop assessment content - questions
MILESTONE: Assessment Content Developed MILESTONE: Initial assessment content submitted to CSRG for Identifi Team Dev Load	0 d 0 d	05/01/20 05/01/20		Finalize assessment content - responses MILESTONE: Assessment Content Developed
Assessment Approvals Received	4 d	05/01/20		MILESTONE: Assessment Content Developed MILESTONE: Assessment Content Developed
Send final assessments to Identifi team for configuration (if needed)	1 d	05/08/20		Assessment Approvals Received
	0 d	05/08/20	05/08/20	Send final assessments to Identifi team for
MILESTONE: All assessment undates submitted to Identifi tage (if pooded)	0 a	03/00/20	03/06/20	configuration (if needed)
MILESTONE: All assessment updates submitted to Identifi team (if needed)		03/11/20	04/07/20	MILESTONE: Current State Assessments
MILESTONE: All assessment updates submitted to Identifi team (if needed) Member Letters - Care Management	20 d			Reviewed
Member Letters - Care Management		04/15/20	04/22/20	
Member Letters - Care Management Extended Team External Links to Load in Identifi - Care Management (Per Clinical Program)	20 d 6 d 5 d	04/15/20	04/22/20 04/21/20	
Member Letters - Care Management Extended Team External Links to Load in Identifi - Care Management (Per Clinical Program) Request listing of applicable external links Request links	6 d 5 d 5 d	04/15/20 04/15/20	04/21/20 04/21/20	Program Description and KPIs
Member Letters - Care Management Extended Team External Links to Load in Identifi - Care Management (Per Clinical Program) Request listing of applicable external links Request links MILESTONE: Request Links Requirements Completed	6 d 5 d 5 d 0 d	04/15/20 04/15/20 04/21/20	04/21/20 04/21/20 04/21/20	Program Description and KPIs Request links
Member Letters - Care Management Extended Team External Links to Load in Identifi - Care Management (Per Clinical Program) Request listing of applicable external links Request links	6 d 5 d 5 d	04/15/20 04/15/20	04/21/20 04/21/20	

	Duration			Predecessors
MILESTONE: External Links Received	0 d	04/22/20	04/22/20	Receive external link
Care Management Policy and Procedures, SOP development Develop and finalize applicable care advising policies and procedures	25 d 15 d	04/01/20 04/01/20	05/05/20 04/21/20	MILESTONE: Workflow Design Completed
Obtain copies of supporting documentation (e.g. policies, procedures, workflows, reports)	5 d	04/22/20	04/28/20	Develop and finalize applicable care advising policies and procedures
Create care management requirements	5 d	04/29/20	05/05/20	Obtain copies of supporting documentation (e policies, procedures, workflows, reports)
MILESTONE: Care Management P&Ps Completed	0 d	05/05/20	05/05/20	Create care management requirements
Key Performance Indicator (KPI) Requirements- Care Management	26 d	04/15/20	05/20/20	
Review and finalize list of Care Management Program KPIs Review and finalize KPIs	10 d 10 d	04/15/20 04/15/20	04/28/20	Program Description and KPIs
MILESTONE: Review & Finalization Of KPIs Completed	0 d	04/28/20	04/28/20	Review and finalize KPIs
Confirm KPI reporting cadence	1 d	04/29/20	04/29/20	MILESTONE: Review & Finalization Of KPIs Completed
Determine out-of-range criteria for KPI values	5 d	04/30/20	05/06/20	Confirm KPI reporting cadence
Develop mitigation plan for out-of range KPI values	5 d	05/07/20	05/13/20	Determine out-of-range criteria for KPI values Develop mitigation plan for out-of range KPI
Develop consequences and/or penalties for negative KPI results	5 d	05/14/20	05/20/20	values Program Descriptions Requirements - Care
MILESTONE: Finalize Net New Clinical Program & Design Requirements	0 d	04/29/20	04/29/20	Management Program Care
Staffing Plan Develop Staffing plan for each Identifi Care program	30 d 10 d	02/03/20 02/03/20	03/13/20 02/14/20	
	10 d	02/17/20	02/28/20	Develop Staffing plan for each Identifi Care
Deliver copy of job descriptions for review				program
Initiate recruitment efforts with Talent team MILESTONE: Staffing Plan Requirements Completed	10 d 0 d	03/02/20	03/13/20 03/13/20	Deliver copy of job descriptions for review Initiate recruitment efforts with Talent team
Historical Data	30 d	02/03/20	03/13/20	initiale recruitment enons with raient team
Receive two years historical data from Payers	30 d	02/03/20	03/13/20	
MILESTONE: 2 Years Of Historical Data Received	<u>0 d</u>	03/13/20	03/13/20	Receive two years historical data from Payers
3. EXECUTION Execute recruitment and hiring for staffing plan	123 d 15 d	03/16/20 03/16/20	09/02/20 04/03/20	
Coordinate with Talent team for staffing needs	5 d	03/16/20	03/20/20	Initiate recruitment efforts with Talent team
Coordinate with Market Stand up for physical space and lap top infrastructure	5 d	03/23/20	03/27/20	Coordinate with Talent team for staffing need
Coordinate with Talent team for compliance training	5 d	03/30/20	04/03/20	Coordinate with Market Stand up for physical space and lap top infrastructure
MILESTONE: Recruitment & Hiring For Staffing Plan Executed	0 d	04/03/20	04/03/20	Coordinate with Talent team for compliance training
Care Management Program	75 d	05/21/20	09/02/20	
Configure Drop Downs	raining	05/21/20	06/17/20	Develop consequences and/or penalties for negative KPI results
Configure Assessments (COTS Assessments)	20 d	06/18/20	07/15/20	Configure Drop Downs
Configure Letters (5 letters per 1 FTE/Per Day)	10 d	07/16/20	07/29/20	Configure Assessments (COTS Assessment
Configure Links	10 d	07/30/20	08/12/20	Configure Letters (5 letters per 1 FTE/Per Da MILESTONE: External Links Received
Configure Workflows	15 d	08/13/20	09/02/20	Configure Links, MILESTONE: Workflow Des
ů				Completed Configure Assessments (COTS Assessments
MILESTONE: Identifi Configuration Complete	0 d	09/02/20	09/02/20	Configure Drop Downs, Configure Letters (5
MILESTONE. Identifi Computation Complete	00	09/02/20	09/02/20	letters per 1 FTE/Per Day), Configure Links,
MILESTONE: Identifi / Program Dev & Configuration Complete	0 d	09/02/20	09/02/20	Configure Workflows Care Management Program
4. TESTING	83 d	09/03/20	12/28/20	oure management rogram
Deploy UAT environment - Care Management Program	22 d	09/03/20	10/02/20	
Deploy UAT environment - Care Management Program	1 d	09/03/20		MILESTONE: Identifi Configuration Complete Deploy UAT environment - Care Manageme
		00/04/00	09/10/20	Program
Core Team Requirements review	5 d	09/04/20		
Core Team Requirements review Create Core Team test cases	5 d 5 d	09/04/20		Core Team Requirements review
Create Core Team test cases Conduct Core Team regression testing	5 d 5 d	09/11/20 09/18/20	09/17/20 09/24/20	Core Team Requirements review Create Core Team test cases
Create Core Team test cases Conduct Core Team regression testing Conduct Core Team configuration testing	5 d 5 d 5 d	09/11/20 09/18/20 09/25/20	09/17/20 09/24/20 10/01/20	Core Team Requirements review Create Core Team test cases Conduct Core Team regression testing
Create Core Team test cases Conduct Core Team regression testing Conduct Core Team configuration testing UAT environment approved	5 d 5 d 5 d 1 d	09/11/20 09/18/20 09/25/20 10/02/20	09/17/20 09/24/20 10/01/20 10/02/20	Core Team Requirements review Create Core Team test cases Conduct Core Team regression testing Conduct Core Team configuration testing
Create Core Team test cases Conduct Core Team regression testing Conduct Core Team configuration testing UAT environment approved MILESTONE: UAT Environment Deployed	5 d 5 d 5 d 1 d 0 d	09/11/20 09/18/20 09/25/20 10/02/20 10/02/20	09/17/20 09/24/20 10/01/20 10/02/20 10/02/20	Core Team Requirements review Create Core Team test cases Conduct Core Team regression testing
Create Core Team test cases Conduct Core Team regression testing Conduct Core Team configuration testing UAT environment approved	5 d 5 d 5 d 1 d	09/11/20 09/18/20 09/25/20 10/02/20	09/17/20 09/24/20 10/01/20 10/02/20 10/02/20 11/03/20	Core Team Requirements review Create Core Team test cases Conduct Core Team regression testing Conduct Core Team configuration testing
Create Core Team test cases Conduct Core Team regression testing Conduct Core Team configuration testing UAT environment approved MILESTONE: UAT Environment Deployed Implementation Team / Model Office Testing	5 d 5 d 5 d 1 d 0 d 22 d	09/11/20 09/18/20 09/25/20 10/02/20 10/02/20 10/05/20	09/17/20 09/24/20 10/01/20 10/02/20 10/02/20 11/03/20	Core Team Requirements review Create Core Team test cases Conduct Core Team regression testing Conduct Core Team configuration testing UAT environment approved MILESTONE: UAT Environment Deployed Deploy Model Office/ UAT environments For
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Create Core Team test cases Conduct Core Team regression testing Conduct Core Team configuration testing UAT environment approved MILESTONE: UAT Environment Deployed Implementation Team / Model Office Testing Deploy Model Office/ UAT environments For Testing Create Core Team testing Kickoff deck - Care Management Program Obtain implementation team testing user UAT access- Care Management Program	5 d 5 d 5 d 0 d 22 d 1 d 5 d 5 d	09/11/20 09/18/20 09/25/20 10/02/20 10/02/20 10/05/20 10/05/20 10/05/20 10/06/20 10/13/20	09/17/20 09/24/20 10/01/20 10/02/20 10/02/20 11/03/20 10/05/20 10/12/20 10/12/20	Core Team Requirements review Create Core Team test cases Conduct Core Team configuration testing UAT environment approved MILESTONE: UAT Environment Deployed Deploy Model Office/ UAT environments For Testing Create Core Team testing Kickoff deck - Car Management Program
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Create Core Team test cases         Conduct Core Team configuration testing         UAT environment approved         MILESTONE: UAT Environment Deployed         Implementation Team / Model Office Testing         Deploy Model Office/ UAT environments For Testing         Create Core Team testing Kickoff deck - Care Management Program         Obtain implementation team testing user UAT access- Care Management Program         Create test scenarios - Care Management Program         Conduct Core Team testing         MILESTONE: Core Team Identifi Configuration Testing Complete - Care Management         MILESTONE: Core Team Identifi Configuration Testing Complete - Care Management         MILESTONE: New Clinical Program Testing Complete         Production Environment Approval         Review Cut Over Plan for Care Management         Develop Detailed Cut Over Instructions for Care Management         Review Care Management Cut Over Instructions         Make Care Management Cut Over Updates to Instructions         Make Care Management Cut Over Updates to Instructions	5d           5d           5d           1d           0d           22d           1d           5d           1d           5d           1d           5d           1d           5d           10d           0d           2d	09/11/20 09/18/20 09/25/20 10/02/20 10/05/20 10/05/20 10/05/20 10/13/20 10/14/20 10/14/20 11/03/20 11/10/20 11/10/20 11/10/20 11/11/20 11/12/20	09/17/20 09/24/20 10/01/20 10/02/20 11/03/20 10/05/20 10/12/20 10/12/20 10/12/20 10/12/20 11/03/20 11/03/20 11/03/20 11/03/20 11/10/20 11/12/20 11/12/20	Core Team Requirements review           Create Core Team test cases           Conduct Core Team repression testing           Conduct Core Team repression testing           Conduct Core Team repression testing           UAT environment approved           MILESTONE: UAT Environment Deployed           Deploy Model Office/ UAT environments For           resting           Create Core Team testing Kickoff deck - Car           Management Program           Obtain implementation team testing user UA           access- Care Management Program           Create test scenarios - Care Management           Program           Conduct Core Team testing           Implementation Team / Model Office Testing           MILESTONE: Core Team Identifi Configurati           Testing Complete - Care Management           Review Cut Over Plan for Care Management           Review Cut Over Plan for Care Management           Review Care Management Cut Over Instruct           Maagement           Review Care Management Cut Over Instructions for C           Maagement           Review Care Management Cut Over Instructions for C           Maagement           Review Care Management Cut Over Instructions for C           MalLESTONE: Receive Care Management Cut Over Instructions
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ame	Duration	Start Date	Due Date	Predecessors
MILESTONE: Deploy Code To Production	0 d	12/28/20	12/28/20	Identifi Production Environment Approved
5. TRAINING Develop & Confirm Training Approach	<b>143 d</b> 29 d	03/16/20 03/16/20	09/30/20 04/23/20	
	3 d	03/16/20	03/18/20	MILESTONE: Staffing Plan Requirements
Provide Clinical Staffing Plans				Completed
Execute training approach discussions Finalize training approach and training plans	5 d 10 d	03/19/20 03/26/20	03/25/20 04/08/20	Provide Clinical Staffing Plans Execute training approach discussions
Conduct preliminary review to identify potential date(s) to conduct training	10 d	04/09/20		Finalize training approach and training plans
Submit workflows to training team for development of training material	1 d	04/23/20	04/23/20	Conduct preliminary review to identify potential date(s) to conduct training
MILESTONE: Training Plan Developed	0 d	04/23/20	04/23/20	Submit workflows to training team for development
				of training material
Configure User ID Access Obtain Identifi/Clinical Criteria Access for Staff	10 d 1 d	04/24/20 04/24/20	05/07/20	MILESTONE: Training Plan Developed
Provision of Identifi access request forms	3 d	04/27/20	04/29/20	Obtain Identifi/Clinical Criteria Access for Staff
Return completed access request forms Configure User ID Access	3 d 2 d	04/30/20 05/05/20		Provision of Identifi access request forms Return completed access request forms
Send User ID Access Confirmation to Clinical / Training Team	1 d	05/07/20		Configure User ID Access
MILESTONE: User ID Access Configured	0 d	05/07/20	05/07/20	Send User ID Access Confirmation to Clinical /
Validate Staff Access To Identifi	4 d	05/08/20	05/13/20	Training Team
Schedule session with Identifi IT representative and applicable staff	3 d	05/08/20		MILESTONE: User ID Access Configured
Confirm Access to Identifi	1 d	05/13/20	05/13/20	Schedule session with Identifi IT representative and applicable staff
MILESTONE: Staff Access To Identifi Validated	0 d	05/13/20	05/13/20	Confirm Access to Identifi
Training Planning & Execution	20 d	09/03/20	09/30/20	
Training materials developed Re-confirm training date	3 d 3 d	09/03/20 09/08/20		MILESTONE: Identifi Configuration Complete Training materials developed
Secure training space and equipment	3 d	09/11/20		Re-confirm training date
Staff listing to Training Dept	1 d	09/16/20		Secure training space and equipment
Staff set up in Training Environment Execute Clinical Staff Training	5 d 5 d	09/17/20		Staff listing to Training Dept Staff set up in Training Environment
MILESTONE: Model Of Care / BH Training Completed	0 d	09/30/20	09/30/20	Execute Clinical Staff Training
6. GO-LIVE	4 d	12/29/20	01/01/21	Identifi Deschustion Frankreise est Assessed
Prepare Command Center	3 d	12/29/20	12/31/20	Identifi Production Environment Approved, MILESTONE: Deploy Code To Production
Launch Command Center	1 d	01/01/21		Prepare Command Center
MILESTONE: Product Go-Live MILESTONE: Identifi Care Is Live	0 d 0 d	01/01/21 01/01/21	01/01/21 01/01/21	Launch Command Center Product Go-Live
7. WARRANTY / TRANSITION TO OPERATIONS	63 d	01/04/21	03/31/21	
Initiate 1 week of daily calls with care advising staff IT, Training and applicable managers	5 d	01/04/21	01/08/21	MILESTONE: Identifi Care Is Live
Weekly touch point calls to commence thereafter	5 d	01/11/21	01/15/21	Initiate 1 week of daily calls with care advising sta IT, Training and applicable managers
Warranty Period	63 d	01/04/21	03/31/21	MILESTONE: Identifi Care Is Live
MILESTONE: Warranty Period Complete (Transition To Ops To Follow)	0 d	03/31/21		Warranty Period
Execute lessons Learned Model Of Care / Behavioral Health Closeout	1 d 31 d	01/04/21 01/04/21	01/04/21 02/15/21	MILESTONE: Identifi Care Is Live
Create transition checklist	5 d	01/04/21	01/08/21	MILESTONE: Identifi Care Is Live
Finalize transition checklist and collateral	10 d 10 d	01/11/21 01/25/21	01/22/21	Create transition checklist
Transfer documentation and collateral from checklist to Ops SharePoint			02/05/21	Finalize transition checklist and collateral Transfer documentation and collateral from
Conduct implementation transition meeting and obtain signoff	5 d	02/08/21	02/12/21	checklist to Ops SharePoint
MILESTONE: Transition to operations completed	0 d	02/15/21	02/15/21	Conduct implementation transition meeting and obtain signoff
System Enhancements: Clinical Domain	171 d	02/03/20	09/28/20	
1. INITIATING	10 d	02/03/20	02/14/20	
Scope Verification / Review 2. REQUIREMENTS	10 d 41 d	02/03/20 02/17/20	02/14/20 04/13/20	
Gap Analysis	15 d	02/17/20		Scope Verification / Review
Solution Scoping	15 d	03/09/20	03/27/20	Gap Analysis
BRD Updates BRD Review & Signoff	10 d	03/30/20		Solution Scoping BRD Updates
3. EXECUTION	75 d	04/14/20	01/10/20	bitb opdates
Prioritize Enhancement Requests	20 d	04/14/20		BRD Review & Signoff
Scheduling On Roadmap Build Enhancement	15 d 60 d	04/14/20 05/05/20		BRD Review & Signoff Scheduling On Roadmap
4. TESTING	45 d	07/28/20	09/28/20	
System Testing	10 d	07/28/20		Build Enhancement
Configuration Remediation Deployment	15 d 10 d	08/11/20 09/01/20		System Testing Configuration Remediation
IQ Testing	10 d	09/15/20	09/28/20	Deployment
Readiness: Clinical Domain	173 d	02/03/20	09/30/20	
Define Clinical Domain Mock Readiness Requirements Clinical Domain Desk / Mock Readiness Review	20 d 173 d	02/03/20 02/03/20	02/28/20 09/30/20	
Prepare for Mock Readiness Review	25 d	03/02/20	04/03/20	Define Clinical Domain Mock Readiness
Assign Mock Readiness Review requirements to appropriate staff	20 d	04/06/20		Requirements Prepare for Mock Readiness Review
				Assign Mock Readiness Review requirements to
Document revisions based on legal review of artifacts	20 d	05/04/20	05/29/20	appropriate staff
Submission of Readiness Review Requirements / Approvals	20 d	06/01/20	06/26/20	Document revisions based on legal review of artifacts
Mock Readiness resubmission	25 d	06/29/20	07/31/20	Submission of Readiness Review Requirements
Mock Readiness Tesubinission	25 d 30 d	08/03/20	07/31/20	Approvals
Readiness Execution Readiness approvals received	30 d 13 d	08/03/20		Mock Readiness resubmission Mock Readiness Execution
MILESTONE: Clinical Domain Mock Readiness Completed	0 d	02/03/20	02/03/20	
RASQ Domain Risk Adjustment, STARS & Quality (RASQ) [For Enhancements and New Compliance Requirements Only]	303 d 303 d	02/03/20 02/03/20	03/31/21 03/31/21	
his Adjustment, STARS & Quality (RASQ) For Enhancements and New Compliance Requirements Only	303 d	02/03/20	03/31/21	
1. INITIATION			02/17/20	
1. INITIATION Kickoff & Scope	11 d	02/03/20		
1. INITIATION Kickoff & Scope Scope Of Services Grid	11 d 2 d	02/03/20	02/04/20	
1. INITIATION Kickoff & Scope	11 d		02/04/20 02/03/20	Confirm deliverable grid has been completed
1. INITIATION Kickoff & Scope Scope Of Services Grid Confirm deliverable grid has been completed	11 d 2 d 1 d	02/03/20 02/03/20	02/04/20 02/03/20 02/04/20 02/03/20	Confirm deliverable grid has been completed

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Finalize Project Charter Per Feedback From Stakeholders	1 d	02/05/20		Develop Project Charter
Core Team Workstream Kickoff	3 d	02/04/20		
Define Resources, Roles, Responsibilities Define Key Stakeholders and Relationship Crosswalk	1 d 1 d	02/04/20 02/04/20		Confirm deliverable grid has been completed Confirm deliverable grid has been completed
Define Specific Travel Policy, Meeting Governance, Project Management Approach	1 d	02/04/20		Confirm deliverable grid has been completed
Request copies of Payor documents	1 d	02/04/20		Confirm deliverable grid has been completed
Develop Core Team presentation materials	1 d	02/05/20		Request copies of Payor documents
Conduct Core Team Kickoff	1 d	02/06/20	02/06/20	Develop Core Team presentation materials
Discovery Tracker	2 d	02/04/20	02/05/20	
Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions Extended Team Kickoff	2 d 5 d	02/04/20 02/06/20	02/05/20	Confirm deliverable grid has been completed
Develop Kickoff meeting presentation materials	2 d	02/06/20	02/07/20	Create Implementation Discovery Tracker and
				other artifacts for Documenting Open Questio Develop Kickoff meeting presentation materia
Determine key attendees and schedule Kickoffs	1 d 1 d	02/10/20	-	Determine key attendees and schedule Kicko
Schedule Kickoff meetings Execute Kickoff Meeting	1 d	02/11/20		Schedule Kickoff meetings
Discovery Meetings	7 d	02/07/20	02/12/20	
Prep meeting for discovery sessions	3 d	02/07/20	02/11/20	Create Implementation Discovery Tracker and other artifacts for Documenting Open Questic
Discovery session UM & A&G Introduction	1 d	02/10/20		Prep meeting for discovery sessions
Discovery session	5 d	02/11/20		Discovery session UM & A&G Introduction
Project Standup	6 d	02/03/20	02/10/20	
Draft Schedule / Workplan Develop draft implementation plan / Gantt chart	6 d 5 d	02/03/20 02/03/20	02/10/20 02/07/20	
Modify and finalize implementation plan	1 d	02/03/20		Develop draft implementation plan / Gantt cha
2. REQUIREMENTS	53 d	02/11/20		Borolop arak implementation plan, bank on
BRDs	52 d	02/11/20	04/22/20	
BRD Review Sessions	10 d	02/11/20		
Discovery - BRD Deep Dives preparation	5 d	02/11/20		Modify and finalize implementation plan
Discovery / Requirements Gathering	5 d	02/18/20		Discovery - BRD Deep Dives preparation
BRD Draft Finalization Inventory necessary BRDs	37 d 5 d	02/25/20 02/25/20	04/15/20	Discovery / Requirements Gathering
Draft BRDs	20 d	02/23/20	03/02/20	
Send BRDs to Core Team Stakeholders for Review	3 d	03/31/20		Draft BRDs
Send BRDs for Review/Feedback	2 d	04/03/20	04/06/20	Send BRDs to Core Team Stakeholders for
Obtain Provided Feedback	3 d	04/07/20	04/09/20	Review Send BRDs for Review/Feedback
Make Edits Based on Feedback and Sends for Approval	2 d	04/10/20	04/13/20	
Reviews Final BRD and Provides Sign Off	2 d	04/14/20	04/15/20	Make Edits Based on Feedback and Sends for Approval
Requirements Traceability	5 d	04/16/20	04/22/20	
Develop traceability matrix for each BRD Current State Assessment: Operational Deep Dive	5 d 37 d	04/16/20 02/11/20	04/22/20	Reviews Final BRD and Provides Sign Off
Review MCO Contract with stakeholders	5 d	02/11/20		Modify and finalize implementation plan
Execute RASQ Discovery Session	1 d	02/18/20		Review MCO Contract with stakeholders
Obtain Inventory Of Artifacts	31 d	02/19/20	04/01/20	
Document RASQ Licensure Requirements	1 d	02/19/20		Execute RASQ Discovery Session
Obtain P&Ps (if necessary)	10 d	02/20/20		Document RASQ Licensure Requirements
Obtain in and out of network processes (if necessary)	10 d	02/20/20		Document RASQ Licensure Requirements
Obtain operational workflows (if necessary) Receive branding and logo guidelines	10 d 30 d	02/20/20 02/20/20		Document RASQ Licensure Requirements Document RASQ Licensure Requirements
Receive brancing and logo guidelines	10 d	02/20/20		Document RASQ Licensure Requirements
MILESTONE: Inventory of artifacts complete	0 d	03/04/20		Receive regulatory requirements for collatera
Develop inventory of existing third party vendors (if necessary)	1 d	02/19/20		Execute RASQ Discovery Session
MILESTONE: Current State Assessment Complete	0 d	03/04/20		MILESTONE: Inventory of artifacts complete
Amend / Develop Risk Adjustment, STARS & Quality P&Ps and Protocols (as applicable) Risk Adjustment Policies	35 d 15 d	03/05/20 03/05/20	04/22/20 03/25/20	MILESTONE: Current State Assessment
STARS Policies	15 d	03/05/20	03/25/20	Complete MILESTONE: Current State Assessment
				Complete MILESTONE: Current State Assessment
Quality Policies	15 d	03/05/20	03/25/20	Complete Quality Policies, Risk Adjustment Policies, ST
MILESTONE: RASQ P&Ps and Protocols Completed	0 d	03/25/20	03/25/20	Policies MILESTONE: RASQ P&Ps and Protocols
Review and approve RASQ P&Ps and Protocols	20 d	03/26/20	04/22/20	Completed
MILESTONE: Approval of RASQ Polices and Procedures	0 d	04/22/20	04/22/20	Review and approve RASQ P&Ps and Proto MILESTONE: Approval of RASQ Polices and
MILESTONE: Policies Delivered	0 d	04/22/20	04/22/20	Procedures
Create Technical Requirements Document for Identifi Practice (as applicable) General RASQ Workflows (as applicable)	31 d 30 d	03/05/20 03/05/20	04/16/20 04/15/20	<u> </u>
General RASQ Worklows (as applicable) Risk Adjustment Workflows	30 d	03/05/20	04/15/20	Obtain operational workflows (if necessary),
STARS Workflows	30 d	03/05/20	04/15/20	Obtain P&Ps (if necessary) Obtain operational workflows (if necessary),
Quality Workflows	30 d	03/05/20	04/15/20	Obtain P&Ps (if necessary) Obtain operational workflows (if necessary),
MILESTONE: General RASQ Workflows Completed	0 d	03/03/20	04/15/20	Obtain P&Ps (if necessary) Quality Workflows, Risk Adjustment Workflow
· · ·				STARS Workflows MILESTONE: General RASQ Workflows
RASQ Team signs off on workflows	1 d	04/16/20 04/16/20	04/16/20	Completed
	<i>0 d</i> 35 d	04/16/20	04/16/20 04/22/20	RASQ Team signs off on workflows
MILESTONE: Technical Requirements Document Complete Alian IT Product Roadmap Priorities	00 0	23,03/20		MILESTONE: Current State Assessment
MILESTORE: Technical Requirements Document Complete Align IT Product Roadmap Priorities Key Decision: Determine where Claims Reconciliation Logic will be run	25 d	03/05/20	04/08/20	Complete
Align IT Product Roadmap Priorities	25 d 25 d	03/05/20 03/05/20	04/08/20	Complete MILESTONE: Current State Assessment
Align IT Product Roadmap Priorities Key Decision: Determine where Claims Reconciliation Logic will be run				

Name	Duration	Start Date	Due Date	Predecessors
	Duration	otart Dato	But But	Key Decision: Determine where Claims
MILESTONE: IT Product Roadmap Priorities Completed	0 d	04/22/20	04/22/20	Reconciliation Logic will be run, Key Decision: Determine where Scoring Logic will run, Key Decision: Update Care Gaps Rules Engine
MILESTONE: Finalize Net New Quality Requirements & Design	0 d	04/23/20	04/23/20	MILESTONE: IT Product Roadmap Priorities
3. EXECUTION	97 d	04/24/20	09/07/20	Completed
Suspect File Generation	23 d	04/24/20	05/26/20	
Generate, QA and Load Suspect Condition File	23 d	04/24/20	05/26/20	
Submit JIRA Ticket to create Suspect Condition file (RASQ Operations)	1 d	04/24/20	04/24/20	MILESTONE: Finalize Net New Quality
				Requirements & Design Submit JIRA Ticket to create Suspect Condition
Generate Suspect Condition File	5 d	04/27/20	05/01/20	file (RASQ Operations)
QA Suspect Conditions File Load Suspect Conditions File to EDW	15 d 2 d	05/04/20 05/25/20	05/22/20	Generate Suspect Condition File QA Suspect Conditions File
Patient Assessment Forms (PAFs) [*For Paper PAFs Only*]	41 d	03/23/20	06/19/20	QA Suspect Conditions File
Set up Extranet with market access	5 d	04/24/20	04/30/20	MILESTONE: Finalize Net New Quality
				Requirements & Design
Generate paper PAFs QA PAFs	10 d 10 d	05/01/20 05/15/20		Set up Extranet with market access Generate paper PAFs
Risk Adjustment Operations Sign-off on PAFs	5 d	05/29/20	06/04/20	
Upload PAFs to Extranet	5 d	06/05/20		Risk Adjustment Operations Sign-off on PAFs
Request Medicare/Medicaid Risk Score Monitor Report	3 d	06/12/20		Upload PAFs to Extranet Request Medicare/Medicaid Risk Score Monitor
Request Medicare/Medicaid Operations Master Report	3 d	06/17/20	06/19/20	Report Request Medicare/Medicaid Operations Master
MILESTONE: Patient Assessment Forms (Paper PAFs) Completed	0 d	06/19/20	06/19/20	Request Medicare/Medicaid Operations Master Report
Provider File Data Onboarding / Integration	70 d	04/24/20	07/30/20	
Receive Provider File - Test File	10 d	04/24/20	05/07/20	MILESTONE: Finalize Net New Quality Requirements & Design
QA Provider File Layout - Test File	5 d	05/08/20	05/14/20	Requirements & Design Receive Provider File - Test File
Receive Provider File - Production Files	5 d	05/15/20	05/21/20	QA Provider File Layout - Test File
QA Provider File Data Fields - Production Files	5 d	05/22/20	05/28/20	Receive Provider File - Production Files
Provider File - Rework (if needed)	5 d	05/29/20	06/04/20	QA Provider File Data Fields - Production Files
Risk Adjustment Operations Provider File Sign-off	3 d	06/05/20	06/09/20	Provider File - Rework (if needed)
Front-end eligibility exclusions	2 d	06/10/20	06/11/20	Risk Adjustment Operations Provider File Sign-of
Complete update to model	5 d	06/12/20		Front-end eligibility exclusions
Design Risk Adjustment and Quality Incentive Plan in collaboration with Physician Engagement Workstrea		06/12/20		Complete update to model
MILESTONE: Provider Data Onboarding / Integration Completed	0 d	06/18/20	06/18/20	Complete update to model
Configure Identifi Practice	60 d	04/24/20	07/16/20	
Provide configuration and IT with requirements for Identifi Practice Set Up	5 d	04/24/20	04/30/20	MILESTONE: Finalize Net New Quality Requirements & Design
IT Configures Identifi Practice	45 d	05/01/20	07/02/20	Provide configuration and IT with requirements fo Identifi Practice Set Up
Validate Account Structure is set up - RAF Flag and line of business configuration	10 d	07/03/20	07/16/20	IT Configures Identifi Practice
MILESTONE: Identifi Practice Configuration Completed	0 d	07/16/20	07/16/20	Validate Account Structure is set up - RAF Flag and line of business configuration
Update suppression list and prevalent conditions configuration	10 d	07/17/20	07/30/20	MILESTONE: Identifi Practice Configuration Completed
Initial Risk Analytics Reporting Provider-Performance Report	18 d 18 d	07/17/20 07/17/20	08/11/20 08/11/20	
Generate Provider-Performance Report (PPR)	5 d	07/17/20	07/23/20	MILESTONE: Identifi Practice Configuration
QA the (PPR)	10 d	07/24/20		Completed Generate Provider-Performance Report (PPR)
Deliver the PPR to market	3 d	07/24/20		QA the (PPR)
MILESTONE: Provider-Performance Report Completed	0 d	08/11/20		Deliver the PPR to market
Risk Adjustment Patient Roster	18 d	07/17/20	08/11/20	
Generate Risk Adjustment Patient Roster	5 d	07/17/20	07/23/20	MILESTONE: Identifi Practice Configuration Completed
QA the RA Patient Roster	10 d	07/24/20	08/06/20	Generate Risk Adjustment Patient Roster
Deliver the RA Patient Roster to market	3 d	08/07/20	08/11/20	QA the RA Patient Roster
MILESTONE: Risk Adjustment Patient Roster Completed Risk Score Monitor	0 d 18 d	08/11/20 07/17/20	08/11/20	Deliver the RA Patient Roster to market
				MILESTONE: Identifi Practice Configuration
Generate Risk Score Monitor	5 d	07/17/20	07/23/20	Completed
QA the Risk Score Monitor Deliver the Risk Score Monitor to market	10 d 3 d	07/24/20 08/07/20		Generate Risk Score Monitor QA the Risk Score Monitor
MILESTONE: Risk Monitor Score Completed	0 d	08/07/20		QA the Risk Score Monitor Deliver the Risk Score Monitor to market
Risk Score Forecaster	18 d	07/17/20	08/11/20	
Generate the Risk Score Forecaster	5 d	07/17/20	07/23/20	MILESTONE: Identifi Practice Configuration
QA the Risk Score Forecaster	10 d	07/24/20	08/06/20	Completed Generate the Risk Score Forecaster
				QA the Risk Score Forecaster
Deliver the Risk Score Forecaster to market	3 d	08/07/20		
Deliver the Risk Score Forecaster to market MILESTONE: Risk Score Forecaster	3 d 0 d	08/11/20	08/11/20	Deliver the Risk Score Forecaster to market
Deliver the Risk Score Forecaster to market MILESTONE: Risk Score Forecaster Medicaid Operations Master Report	3 d <i>0 d</i> 18 d	08/11/20 07/17/20	08/11/20 08/11/20	
Deliver the Risk Score Forecaster to market <u>MILESTONE: Risk Score Forecaster</u> Medicaid Operations Master Report Generate Medicaid Operations Master Report	3 d 0 d 18 d 5 d	08/11/20 07/17/20 07/17/20	08/11/20 08/11/20 07/23/20	MILESTONE: Identifi Practice Configuration Completed
Deliver the Risk Score Forecaster to market MILESTONE: Risk Score Forecaster Medicaid Operations Master Report Generate Medicaid Operations Master Report QA the Operations Master Report	3 d 0 d 18 d 5 d 10 d	08/11/20 07/17/20 07/17/20 07/24/20	08/11/20 08/11/20 07/23/20 08/06/20	MILESTONE: Identifi Practice Configuration Completed Generate Medicaid Operations Master Report
Deliver the Risk Score Forecaster to market <u>MILESTONE: Risk Score Forecaster</u> Medicaid Operations Master Report Generate Medicaid Operations Master Report QA the Operations Master Report Deliver the Operations Master Report to market	3 d 0 d 18 d 5 d 10 d 3 d	08/11/20 07/17/20 07/17/20 07/24/20 08/07/20	08/11/20 08/11/20 07/23/20 08/06/20 08/11/20	MILESTONE: Identifi Practice Configuration Completed Generate Medicaid Operations Master Report QA the Operations Master Report
Deliver the Risk Score Forecaster to market MILESTONE: Risk Score Forecaster Medicaid Operations Master Report Generate Medicaid Operations Master Report QA the Operations Master Report	3 d 0 d 18 d 5 d 10 d	08/11/20 07/17/20 07/17/20 07/24/20	08/11/20 08/11/20 07/23/20 08/06/20	MILESTONE: Identifi Practice Configuration Completed Generate Medicaid Operations Master Report QA the Operations Master Report Deliver the Operations Master Report to market MILESTONE: MA / Medicaid Operations Master Report Completed, MILESTONE: Provider- Performance Report Completed, MILESTONE: Risk Adjustment Patient Roster Completed, MILESTONE: Risk Monitor Score Completed,
Deliver the Risk Score Forecaster to market         MILESTONE: Risk Score Forecaster         Medicaid Operations Master Report         Generate Medicaid Operations Master Report         QA the Operations Master Report         Deliver the Operations Master Report to market         MILESTONE: MA / Medicaid Operations Master Report Completed	3 d 0 d 18 d 5 d 10 d 3 d 0 d	08/11/20 07/17/20 07/17/20 07/24/20 08/07/20 08/11/20	08/11/20 08/11/20 07/23/20 08/06/20 08/11/20 08/11/20	MILESTONE: Identifi Practice Configuration Completed Generate Medicaid Operations Master Report QA the Operations Master Report Deliver the Operations Master Report to market MILESTONE: MA / Medicaid Operations Master Report Completed, MILESTONE: Provider- Performance Report Completed, MILESTONE: Risk Adjustment Patient Roster Completed,
Deliver the Risk Score Forecaster to market         MILESTONE: Risk Score Forecaster         Medicaid Operations Master Report         Generate Medicaid Operations Master Report         QA the Operations Master Report         Deliver the Operations Master Report to market         MILESTONE: MA / Medicaid Operations Master Report Completed	3 d 0 d 18 d 5 d 10 d 3 d 0 d	08/11/20 07/17/20 07/17/20 07/24/20 08/07/20 08/11/20	08/11/20 08/11/20 07/23/20 08/06/20 08/11/20 08/11/20	MILESTONE: Identifi Practice Configuration Completed Generate Medicaid Operations Master Report QA the Operations Master Report Deliver the Operations Master Report to market MILESTONE: MA / Medicaid Operations Master Report Completed, MILESTONE: Provider- Performance Report Completed, MILESTONE: Risk Adjustment Patient Roster Completed, MILESTONE: Risk Montor Score Completed, MILESTONE: Risk Score Forecaster
Deliver the Risk Score Forecaster to market         MILESTONE: Risk Score Forecaster         Medicaid Operations Master Report         Generate Medicaid Operations Master Report         QA the Operations Master Report         Deliver the Operations Master Report         MILESTONE: MA / Medicaid Operations Master Report Completed         MILESTONE: Initial Risk Analytics Reporting Completed	3 d 0 d 18 d 5 d 10 d 3 d 0 d	08/11/20 07/17/20 07/17/20 07/24/20 08/07/20 08/11/20 08/11/20	08/11/20 08/11/20 07/23/20 08/06/20 08/11/20 08/11/20 08/11/20	MILESTONE: Identifi Practice Configuration Completed Generate Medicaid Operations Master Report QA the Operations Master Report Deliver the Operations Master Report to market MILESTONE: MA / Medicaid Operations Master Report Completed, MILESTONE: Provider- Performance Report Completed, MILESTONE: Risk Adjustment Patient Roster Completed, MILESTONE: Risk Monitor Score Completed, MILESTONE: Risk Score Forecaster MILESTONE: Initial Risk Analytics Reporting
Deliver the Risk Score Forecaster to market         MILESTONE: Risk Score Forecaster         Medicaid Operations Master Report         Generate Medicaid Operations Master Report         QA the Operations Master Report         Deliver the Operations Master Report         MILESTONE: MA / Medicaid Operations Master Report Completed         MILESTONE: Initial Risk Analytics Reporting Completed         Deliver Quality Reports	3 d 0 d 18 d 5 d 10 d 3 d 0 d 0 d	08/11/20 07/17/20 07/17/20 07/24/20 08/07/20 08/11/20 08/11/20 08/11/20	08/11/20 08/11/20 07/23/20 08/06/20 08/11/20 08/11/20 08/11/20 09/07/20 08/21/20	MILESTONE: Identifi Practice Configuration Completed Generate Medicaid Operations Master Report QA the Operations Master Report Deliver the Operations Master Report to market MILESTONE: MA / Medicaid Operations Master Report Completed, MILESTONE: Provider- Performance Report Completed, MILESTONE: Risk Adjustment Patient Roster Completed, MILESTONE: Risk Monitor Score Completed, MILESTONE: Risk Score Forecaster

	Duration			Predecessors
MILESTONE: Quality Reporting Delivered	0 d	09/07/20		Deliver the Point of Care checklist to the marke
Deliver Quality Compliance Reports	19 d	08/12/20	09/07/20	MILESTONE: Initial Risk Analytics Reporting
Generate the Quality Compliance Reports	8 d	08/12/20	08/21/20	Completed
QA the Quality Compliance Reports Deliver the Quality Compliance Reports to the market	8 d 3 d	08/24/20 09/03/20	09/02/20	Generate the Quality Compliance Reports QA the Quality Compliance Reports
MILESTONE: Quality Compliance Reports Delivered	0 d	09/07/20	09/07/20	Deliver the Quality Compliance Reports to the
MILESTONE: Quality Enhancement Build Complete	0 d	09/07/20	09/07/20	market MILESTONE: Identifi Practice Configuration Completed, MILESTONE: Initial Risk Analytic Reporting Completed, MILESTONE: Quality Compliance Reports Delivered, MILESTONE Quality Reporting Delivered
4. TESTING UAT	33 d 27 d	09/08/20 09/08/20	<b>10/22/20</b> 10/14/20	
UAI	27 0	09/08/20	10/14/20	MILESTONE: Identifi Practice Configuration
UAT Environment Deployed	1 d	09/08/20		Completed, MILESTONE: Quality Enhanceme Build Complete
MILESTONE: UAT Environment Deployed	0 d	09/08/20		UAT Environment Deployed
Core Team requirements review Create Core Team test cases	5 d 10 d	09/09/20 09/16/20		MILESTONE: UAT Environment Deployed Core Team requirements review
Conduct Core Team configuration testing	10 d	09/30/20	10/13/20	Create Core Team test cases
UAT environment approved MILESTONE: User Acceptance Testing Complete	1 d 0 d	10/14/20 10/14/20		Conduct Core Team configuration testing UAT environment approved
Reporting Processes	10 d	09/09/20	09/22/20	DAT environment approved
Validate reporting	10 d	09/09/20		MILESTONE: UAT Environment Deployed
MILESTONE: Reporting Processes Validated PAF Processes	<u>0 d</u> 15 d	09/22/20 09/09/20	09/22/20 09/29/20	Validate reporting
Validate Identifi Practice/PAF process	15 d	09/09/20		MILESTONE: UAT Environment Deployed
MILESTONE: PAF Processes Validated	0 d	09/29/20		Validate Identifi Practice/PAF process
Product Deployment	6 d	10/15/20	10/22/20	
Update Identifi requirements (if needed)	5 d	10/15/20	10/21/20	MILESTONE: PAF Processes Validated, MILESTONE: Reporting Processes Validated MILESTONE: User Acceptance Testing Com
MILESTONE: Identifi Production Deployment Approved	0 d	10/21/20	10/21/20	Update Identifi requirements (if needed)
Deploy PROD environment - RASQ	1 d	10/22/20	10/22/20	MILESTONE: Identifi Production Deployment Approved
MILESTONE: Deploy Code To Production	0 d	10/22/20	10/22/20	Deploy PROD environment - RASQ
MILESTONE: Quality Enhancement Testing Completed	0 d	10/22/20	10/22/20	MILESTONE: Deploy Code To Production
5. TRAINING PHM and Physician Education	41 d 15 d	10/23/20 10/23/20	12/18/20 11/12/20	
	15 d	10/23/20	11/12/20	MILESTONE: Quality Enhancement Testing
Develop Risk Adjustment and Quality Materials (incl. print and publishing)	15 0	10/23/20	11/12/20	Completed MILESTONE: Quality Enhancement Testing
Develop and review Training Presentation	15 d	10/23/20	11/12/20	Completed
Develop and review materials for CME credit (with UPMC)	15 d	10/23/20	11/12/20	MILESTONE: Quality Enhancement Testing Completed
Develop and review General FAQs	15 d	10/23/20	11/12/20	MILESTONE: Quality Enhancement Testing Completed
Develop and review HCC Risk Scores Summary	15 d	10/23/20	11/12/20	MILESTONE: Quality Enhancement Testing Completed
Develop and review HCC Quality Coding Guide	15 d	10/23/20	11/12/20	MILESTONE: Quality Enhancement Testing Completed
Develop and review Physician Talking Points	15 d	10/23/20	11/12/20	MILESTONE: Quality Enhancement Testing Completed
Develop and review Office Staff Scripting	15 d	08/31/20	09/18/20	MILESTONE: Quality Enhancement Testing Completed
Review draft workstream education	15 d	08/31/20		Develop and review General FAQs, Develop review HCC Quality Coding Guide, Develop a review HCC Risk Scores Summary, Develop review materials for CME credit (with UPMC), Develop and review Office Staff Scripting, Develop and review Physician Talking Points Develop and review Training Presentation, Develop Risk Adjustment and Quality Materia (incl. print and publishing) Review draft workstream education
Finalize and deliver workstream education package				Review draft workstream education Finalize and deliver workstream education
MILESTONE: PHM & Physician Education Materials Completed	0 d	10/22/20	10/22/20	package
Develop Communication Plan, Assess Workflows and Identify Trainer Resources Identify pilot practices and providers to assess for both RA and Quality	28 d 5 d	10/23/20 10/23/20	12/01/20 10/29/20	MILESTONE: Quality Enhancement Testing Completed
Assess current operations, workflows, staffing and gaps	5 d	10/23/20	10/29/20	MILESTONE: Quality Enhancement Testing Completed
Formalize detailed staffing plan roles and responsibilities	5 d	10/30/20	11/05/20	Assess current operations, workflows, staffing gaps Team
Identify practice owners for training and communication plan	5 d	10/30/20	11/05/20	Assess current operations, workflows, staffing gaps Team
Identify PHMs for initial workflow and risk adjustment and quality trainings	5 d	10/30/20	11/05/20	Assess current operations, workflows, staffing gaps Team
Establish Practice Lead communication cascade and accountability mechanism	3 d	11/06/20	11/10/20	Identify PHMs for initial workflow and risk adjustment and quality trainings
Develop workflow for RA and Quality resources	5 d	11/06/20	11/12/20	Identify PHMs for initial workflow and risk adjustment and guality trainings
	6 d	11/13/20	11/20/20	
Review draft workflow and staffing recommendations	3 d	11/13/20 11/18/20		Develop workflow for RA and Quality resourc Determine who will conduct PAF data entry
Determine who will conduct PAF data entry	24		11/20/20	Determine who will conduct PAF data entry
Determine who will conduct PAF data entry Determine physician landscape (who is on EMRi vs using Paper)	3 d		11/05/00	Determine physician landscape (who is on E
Determine who will conduct PAF data entry Determine physician landscape (who is on EMRi vs using Paper) Secure training space and confirm logistics	3 d	11/23/20	11/25/20	Determine physician landscape (who is on E vs using Paper)
Determine who will conduct PAF data entry Determine physician landscape (who is on EMRi vs using Paper)			11/30/20	

Provide RASQ Staffing Plan to PHMs and Practice Leads Execute training approach discussions Finalize training approach and training plans Conduct preliminary review to identify potential date(s) to conduct training	Duration	Start Date	Due Date	Predecessors
Finalize training approach and training plans Conduct preliminary review to identify potential date(s) to conduct training	3 d	12/02/20		MILESTONE: Communication Plan, Assess Workflows & Identify Trainer Resources Developed
Conduct preliminary review to identify potential date(s) to conduct training	1 d	12/07/20	12/07/20	Provide RASQ Staffing Plan to PHMs and Practice Leads
	2 d	12/08/20	12/09/20	Execute training approach discussions
Output the state is a state in a state of the state of th	1 d	12/10/20		Finalize training approach and training plans
Submit workflows to training team for development of training material	1 d	12/11/20	12/11/20	Conduct preliminary review to identify potentia date(s) to conduct training
MILESTONE: Training Plan Developed	0 d	12/11/20	12/11/20	Submit workflows to training team for develop of training material
Configure User ID Access	10 d	10/23/20	11/05/20	
Obtain Identifi/Clinical Criteria Access for Staff	1 d	10/23/20	10/23/20	MILESTONE: Quality Enhancement Testing Completed
Provision of Identifi access request forms	3 d	10/26/20	10/28/20	Obtain Identifi/Clinical Criteria Access for Staf
Return completed access request forms	3 d	10/29/20		Provision of Identifi access request forms
Configure User ID Access Send User ID Access Confirmation to Clinical / Training Team	2 d 1 d	11/03/20 11/05/20	11/04/20 11/05/20	Return completed access request forms Configure User ID Access
- -	0 d			Send User ID Access Confirmation to Clinical
MILESTONE: User ID Access Configured		11/05/20	11/05/20	Training Team
Validate Staff Access to Identifi Schedule session with Identifi IT representative and applicable staff	4 d 3 d	11/06/20 11/06/20	11/11/20 11/10/20	MILESTONE: User ID Access Configured
Confirm Access to Identifi	1 d	11/11/20	11/11/20	Schedule session with Identifi IT representati
				and applicable staff
MILESTONE: Staff Access To Identifi Validated Training Planning and Execution	<u>0 d</u> 27 d	<u>11/11/20</u> 11/12/20	11/11/20 12/18/20	Confirm Access to Identifi
Training materials developed	3 d	11/12/20		MILESTONE: Staff Access To Identifi Validat
Re-confirm training date	1 d 5 d	11/17/20 11/18/20		Training materials developed Re-confirm training date
Secure training space and equipment Staff listing to Training Dept	3 d	11/25/20		Secure training space and equipment
Staff set up in Learning Center	5 d	11/30/20	12/04/20	Staff listing to Training Dept
Staff set up in UAT Environment Execute PHM & Physician Staff Training	5 d 5 d	12/07/20 12/14/20		Staff set up in Learning Center
MILESTONE: RASQ Training Completed	0 d	12/14/20		Staff set up in UAT Environment Execute PHM & Physician Staff Training
Prepare Command Center	20 d	11/12/20	12/09/20	Training Planning and Execution
6. GO-LIVE	10 d	12/21/20	01/01/21	
Launch Command Center Product Go-Live	10 d 5 d	12/21/20 12/21/20		MILESTONE: RASQ Training Completed Launch Command Center
MILESTONE: Identifi Practice Go-Live	0 d	01/01/21	01/01/21	
7. WARRANTY / TRANSITION TO OPERATIONS	146 d	09/09/20	03/31/21	
Warranty Period MILESTONE: Warranty Period Complete (Transition To Ops To Follow)	63 d 0 d	01/04/21	03/31/21 03/31/21	MILESTONE: Identifi Practice Go-Live Warranty Period
Execute Lessons Learned	10 d	01/04/21		MILESTONE: Identifi Practice Go-Live
Reporting Handoff	25 d	09/09/20	10/13/20	
Create compliance reporting submission process workflow document	15 d	09/09/20	09/29/20	MILESTONE: Provider Data Onboarding / Integration Completed, UAT Environment Deployed
Schedule reporting submission review process with business owners, analytics and compliance teams	5 d	09/30/20	10/06/20	Create compliance reporting submission proc workflow document
Schedule JIRA scheduler and ad-hoc reporting dashboard meeting with analytics	5 d	10/07/20	10/13/20	Schedule reporting submission review proces with business owners, analytics and compliar teams
MILESTONE: Operational / Compliance Reporting Finalized & Automated	0 d	10/13/20	10/13/20	Schedule JIRA scheduler and ad-hoc reportin dashboard meeting with analytics
Risk Adjustment, STARS & Quality Implementation Closeout	18 d	01/18/21	02/10/21	
Create transition checklist	2 d	01/18/21		Execute Lessons Learned
Finalize transition checklist and collateral Transfer documentation and collateral from checklist to Ops SharePoint	<u>10 d</u> 5 d	01/20/21 02/03/21	02/02/21	Create transition checklist Finalize transition checklist and collateral
Conduct implementation transition meeting and obtain signoff	1 d	02/10/21	02/10/21	Transfer documentation and collateral from checklist to Ops SharePoint
MILESTONE: Transition to operations completed	0 d	02/10/21	02/10/21	Conduct implementation transition meeting a
System Enhancements: RASQ Domain	171 d	02/03/20	09/28/20	obtain signoff
1. INITIATING	10 d	02/03/20	02/14/20	
Scope Verification / Review	10 d	02/03/20		
2. REQUIREMENTS Gap Analysis	<b>41 d</b> 15 d	02/17/20 02/17/20		Scope Verification / Review
Solution Scoping	15 d	03/09/20		Gap Analysis
BRD Updates	10 d	03/30/20		Solution Scoping
BRD Review & Signoff 3. EXECUTION	1 d 75 d	04/13/20 04/14/20	04/13/20 07/27/20	BRD Updates
Prioritize Enhancement Requests	20 d	04/14/20		BRD Review & Signoff
	15 d	04/14/20	05/04/20	BRD Review & Signoff
Scheduling On Roadmap	60 d <b>45 d</b>	05/05/20 07/28/20	07/27/20 09/28/20	Scheduling On Roadmap
Build Enhancement	10 d	07/28/20		Build Enhancement
Build Enhancement 4. TESTING	15 d	08/11/20	08/31/20	System Testing
Build Enhancement  4. TESTING  System Testing  Configuration Remediation	10 d	09/01/20		Configuration Remediation
Build Enhancement  4. TESTING  System Testing  Configuration Remediation  Deployment	10 d	09/15/20	09/28/20 09/30/20	Deployment
Build Enhancement 4. TESTING System Testing Configuration Remediation Deployment IQ Testing	173 d	02/03/20		
Build Enhancement  4. TESTING  System Testing  Configuration Remediation  Deployment	<b>173 d</b> 20 d	02/03/20 02/03/20	02/28/20	
Build Enhancement  4. TESTING  System Testing  Configuration Remediation  Deployment IQ Testing  Readiness: RASQ Domain  Define RASQ Domain Readiness Requirements  RASQ Domain Desk / Mock Readiness Review	20 d 153 d	02/03/20 03/02/20	09/30/20	
Build Enhancement         4. TESTING         System Testing         Configuration Remediation         Deployment         IQ Testing         Readiness: RASQ Domain         Define RASQ Domain Readiness Requirements         RASQ Domain Desk / Mock Readiness Review         Prepare for Mock Readiness Review	20 d 153 d 25 d	02/03/20 03/02/20 03/02/20	09/30/20 04/03/20	
Build Enhancement         4. TESTING         System Testing         Configuration Remediation         Deployment         IQ Testing         Readiness: RASQ Domain         Define RASQ Domain Readiness Requirements         RASQ Domain Desk / Mock Readiness Review         Prepare for Mock Readiness Review         Assign Mock Readiness Review requirements to appropriate staff	20 d 153 d 25 d 20 d	02/03/20 03/02/20 03/02/20 04/06/20	09/30/20 04/03/20 05/01/20	Prepare for Mock Readiness Review
Build Enhancement         4. TESTING         System Testing         Configuration Remediation         Deployment         IQ Testing         Readiness: RASQ Domain         Define RASQ Domain Readiness Requirements         RASQ Domain Desk / Mock Readiness Review         Prepare for Mock Readiness Review         Assign Mock Readiness Review requirements to appropriate staff         Document revisions based on legal review of artifacts	20 d 153 d 25 d 20 d 20 d	02/03/20 03/02/20 03/02/20 04/06/20 05/04/20	09/30/20 04/03/20 05/01/20 05/29/20	Prepare for Mock Readiness Review Assign Mock Readiness Review requiremen appropriate staff
Build Enhancement         4. TESTING         System Testing         Configuration Remediation         Deployment         IQ Testing         Readiness: RASQ Domain         Define RASQ Domain Readiness Requirements         RASQ Domain Desk / Mock Readiness Review         Prepare for Mock Readiness Review         Assign Mock Readiness Review requirements to appropriate staff         Document revisions based on legal review of artifacts         Submission of Readiness Review Requirements / Approvals	20 d 153 d 25 d 20 d 20 d 20 d	02/03/20 03/02/20 03/02/20 04/06/20 05/04/20 06/01/20	09/30/20 04/03/20 05/01/20 05/29/20 06/26/20	Prepare for Mock Readiness Review Assign Mock Readiness Review requiremen appropriate staff Document revisions based on legal review o artifacts Submission of Readiness Review Requirem
Build Enhancement         4. TESTING         System Testing         Configuration Remediation         Deployment         IQ Testing         Readiness: RASQ Domain Readiness Requirements         RASQ Domain Desk / Mock Readiness Review         Prepare for Mock Readiness Review         Assign Mock Readiness Review requirements to appropriate staff         Document revisions based on legal review of artifacts         Submission of Readiness Review Requirements / Approvals         Mock Readiness resubmission	20 d 153 d 25 d 20 d 20 d 20 d 25 d	02/03/20 03/02/20 03/02/20 04/06/20 05/04/20 06/01/20 06/29/20	09/30/20 04/03/20 05/01/20 05/29/20 06/26/20 07/31/20	Prepare for Mock Readiness Review Assign Mock Readiness Review requirement appropriate staff Document revisions based on legal review of artifacts Submission of Readiness Review Requirement Approvals
Build Enhancement         4. TESTING         System Testing         Configuration Remediation         Deployment         IQ Testing         Readiness: RASQ Domain         Define RASQ Domain Readiness Requirements         RASQ Domain Desk / Mock Readiness Review         Prepare for Mock Readiness Review         Assign Mock Readiness Review requirements to appropriate staff         Document revisions based on legal review of artifacts         Submission of Readiness Review Requirements / Approvals	20 d 153 d 25 d 20 d 20 d 20 d	02/03/20 03/02/20 03/02/20 04/06/20 05/04/20 06/01/20	09/30/20 04/03/20 05/01/20 05/29/20 06/26/20 07/31/20 09/11/20	Assign Mock Readiness Review requirement appropriate staff Document revisions based on legal review of artifacts Submission of Readiness Review Requireme

e Reporting & Analytics Workstream [For Enhancements and New Compliance Requirements Only]	Description	Olard Date	Due Dete	Beer Jacobier and
	Duration 303 d	02/03/20	03/31/21	Predecessors
1. INITIATION	16 d	02/03/20	02/24/20	
Kickoff & Scope	11 d	02/03/20	02/17/20	
Define Workstream Business Owners	1 d	02/03/20	02/03/20	
Review MCO Contract for Reporting Scope	5 d	02/03/20	02/07/20	
Develop Core Team Presentation Material	2 d	02/03/20	02/04/20	
Core Team Workstream Kickoff Meeting	1 d	02/05/20		Develop Core Team Presentation Material
Develop Analytics Alignment Materials	5 d	02/06/20	02/12/20	Core Team Workstream Kickoff Meeting
Analytics Alignment Meetings	2 d	02/13/20	02/14/20	Develop Analytics Alignment Materials, Core Team Workstream Kickoff Meeting
Reporting & Analytics Kickoff Meeting	1 d	02/17/20	02/17/20	Analytics Alignment Meetings
				Core Team Workstream Kickoff Meeting,
MILESTONE: Kickoff Meetings Complete	0 d	02/17/20	02/17/20	Reporting & Analytics Kickoff Meeting
Project Standup	13 d	02/06/20	02/24/20	
Prepare Introduction Identifi Reporting presentation (Product Team)	5 d	02/18/20		Reporting & Analytics Kickoff Meeting
Prepare Introduction Identifi Analytics Module presentation (Product Team)	5 d	02/18/20		Reporting & Analytics Kickoff Meeting
Draft Schedule/Workplan	5 d	02/06/20		Core Team Workstream Kickoff Meeting
2. REQUIREMENTS	59 d	02/06/20	04/28/20	
Define MCO Reporting requirements	5 d	02/18/20		Reporting & Analytics Kickoff Meeting
Define reporting requirements	5 d	02/18/20	02/24/20	Reporting & Analytics Kickoff Meeting
Build Master Report Inventory	6 d	02/25/20	03/03/20	Define MCO Reporting requirements, Define
· ·	5 4	02/25/20	03/02/20	reporting requirements
Regulatory & Compliance Reports Program Audit Reporting	5 d 5 d	02/25/20	03/02/20	
Business Sign-off on Inventory Completeness	1 d	02/23/20		Regulatory & Compliance Reports
Operational Reporting	11 d	02/06/20	02/20/20	Regulatory & Compliance Reports
Update Master Report Inventory	10 d	02/06/20		Core Team Workstream Kickoff Meeting
Business Sign-off on Inventory Completeness	1 d	02/00/20		Update Master Report Inventory
Financial (Plan Performance) Reporting	11 d	02/25/20	03/10/20	,
Update Master Report Inventory	10 d	02/25/20		Define reporting requirements
Business Sign-off on Inventory Completeness	1 d	03/10/20		Update Master Report Inventory
5 Star Rating System Reporting	11 d	02/25/20	03/10/20	
Update Master Report Inventory	10 d	02/25/20	03/09/20	Define reporting requirements
Business Sign-off on Inventory Completeness	1 d	03/10/20	03/10/20	Update Master Report Inventory
SLAs	31 d	02/25/20	04/07/20	
Build Out SLA Structure in SharePoint	10 d	02/25/20		Define reporting requirements
Build Out Inventory Structure in SharePoint	10 d	03/10/20		Build Out SLA Structure in SharePoint
Confirm Business Owner Responsibilities for All Identified Reports	10 d	03/24/20	04/06/20	Build Out Inventory Structure in SharePoint
Identify Reporting Gaps and Submit to Gap Inventory / Reporting Inventory	1 d	04/07/20	04/07/20	Confirm Business Owner Responsibilities for All
				Identified Reports
Reporting Requirement Intake Process	30 d	02/21/20	04/02/20	
Consolidate Reporting Requests	10 d	02/21/20		Operational Reporting
Meet With Individual Workstreams to Finalize Reporting Requirements	10 d	03/06/20	03/19/20	Consolidate Reporting Requests
Establish Intake Process	10 d	03/20/20	04/02/20	Meet With Individual Workstreams to Finalize
Vendor/Sub-Con Reporting	46 d	02/25/20	04/28/20	Reporting Requirements
Confirm list of active Vendors	10 d	02/25/20		Define reporting requirements
Compile Vendor Oversight Requirements from Business Areas	20 d	03/10/20		Confirm list of active Vendors
				Compile Vendor Oversight Requirements from
Get confirmation from Vendors to produce reports	15 d	04/07/20	04/27/20	Business Areas
		04/00/00	0.4/00/00	
Develop Vendor Submission Instructions/Guide	1 d	04/28/20	04/28/20	Get confirmation from Vendors to produce repor
MILESTONE: Finalize Net New Reporting Requirements	0 d	04/28/20		Develop Vendor Submission Instructions/Guide
3. EXECUTION	90 d	04/29/20	09/01/20	
Report Development	90 d	04/29/20		2. REQUIREMENTS
Group A	55 d	04/29/20	07/14/20	
Group A: Solution Scoping	20 h	04/29/20	05/01/20	· · · · · · ·
Group A: Build & QA Group A: Test UAT	20 d	05/01/20		Group A: Solution Scoping
	20 h	05/29/20 06/03/20		Group A: Build & QA
Group A: Production	30 d			Group A: Test UAT
Group B Group B: Solution Scoping	90 d 20 d	04/29/20	09/01/20	
Group B: Solution Scoping Group B: Build & QA	20 d	05/27/20	05/26/20	Group B: Solution Scoping
Group B: Test UAT	20 d			Group B: Build & QA
Group B: Production	30 d	07/22/20		Group B: Test UAT
Group C	85 d			
Group C: Solution Scoping	20 d	04/20/20		Group C: Solution Scoping
	20 d 15 d	05/27/20	06/16/20	
Group C: Solution Scoping				Group C: Build & QA
Group C: Solution Scoping Group C: Build & QA Group C: Test UAT Group C: Production	15 d 20 d 30 d	05/27/20 06/17/20 07/15/20	07/14/20 08/25/20	
Group C: Solution Scoping Group C: Build & QA Group C: Test UAT Group C: Production Group D	15 d 20 d 30 d 90 d	05/27/20 06/17/20 07/15/20 04/29/20	07/14/20 08/25/20 09/01/20	Group C: Build & QA
Group C: Solution Scoping Group C: Build & QA Group C: Test UAT Group C: Production Group D Group D Group D: Solution Scoping	15 d 20 d 30 d 90 d 20 d	05/27/20 06/17/20 07/15/20 04/29/20 04/29/20	07/14/20 08/25/20 09/01/20 05/26/20	Group C: Build & QA Group C: Test UAT
Group C: Solution Scoping Group C: Build & QA Group C: Test UAT Group C: Production Group D: Solution Scoping Group D: Solution Scoping Group D: Build & QA	15 d 20 d 30 d 90 d 20 d 20 d	05/27/20 06/17/20 07/15/20 04/29/20 04/29/20 05/27/20	07/14/20 08/25/20 09/01/20 05/26/20 06/23/20	Group C: Build & QA Group C: Test UAT Group D: Solution Scoping
Group C: Solution Scoping Group C: Build & QA Group C: Test UAT Group D: Production Group D Group D: Solution Scoping Group D: Build & QA Group D: Test UAT	15 d 20 d 30 d 90 d 20 d 20 d 20 d	05/27/20 06/17/20 07/15/20 04/29/20 04/29/20 05/27/20 06/24/20	07/14/20 08/25/20 09/01/20 05/26/20 06/23/20 07/21/20	Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Build & QA
Group C: Solution Scoping Group C: Build & QA Group C: Test UAT Group D: Production Group D Group D: Solution Scoping Group D: Build & QA Group D: Test UAT Group D: Production	15 d 20 d 30 d 90 d 20 d 20 d 20 d 20 d 30 d	05/27/20 06/17/20 07/15/20 04/29/20 04/29/20 05/27/20 06/24/20 07/22/20	07/14/20 08/25/20 09/01/20 05/26/20 06/23/20 07/21/20 09/01/20	Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Build & QA Group D: Test UAT
Group C: Solution Scoping Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Solution Scoping Group D: Solution Scoping Group D: Build & QA Group D: Test UAT Group D: Production <i>MILESTONE: New Reporting Specifications Complete</i>	15 d 20 d 30 d 90 d 20 d 20 d 20 d 30 d 0 d	05/27/20 06/17/20 07/15/20 04/29/20 04/29/20 05/27/20 06/24/20 07/22/20 07/14/20	07/14/20 08/25/20 09/01/20 05/26/20 06/23/20 07/21/20 09/01/20 07/14/20	Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Build & QA Group D: Test UAT Group A: Production
Group C: Solution Scoping Group C: Build & QA Group C: Test UAT Group D: Production Group D: Solution Scoping Group D: Solution Scoping Group D: Build & QA Group D: Production MILESTONE: New Reporting Specifications Complete MILESTONE: Reporting Enhancement Build Complete	15 d 20 d 30 d 20 d 20 d 20 d 20 d 30 d 0 d	05/27/20 06/17/20 07/15/20 04/29/20 04/29/20 05/27/20 06/24/20 07/22/20 07/14/20 09/01/20	07/14/20 08/25/20 09/01/20 05/26/20 06/23/20 07/21/20 09/01/20 09/01/20	Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Build & QA Group D: Test UAT
Group C: Solution Scoping Group C: Build & QA Group C: Test UAT Group D: Production Group D: Solution Scoping Group D: Solution Scoping Group D: Build & QA Group D: Test UAT Group D: Test UAT Group D: Production MILESTONE: New Reporting Specifications Complete MILESTONE: Reporting Enhancement Build Complete 4. TESTING	15 d 20 d 30 d 90 d 20 d 20 d 30 d 0 d 0 d 56 d	05/27/20 06/17/20 07/15/20 04/29/20 05/27/20 06/24/20 07/22/20 07/14/20 09/01/20 09/01/20	07/14/20 08/25/20 09/01/20 05/26/20 06/23/20 07/21/20 09/01/20 09/01/20 09/01/20 11/18/20	Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Build & QA Group D: Test UAT Group A: Production
Group C: Solution Scoping Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Solution Scoping Group D: Solution Scoping Group D: Solution Scoping D: Production MILESTONE: New Reporting Specifications Complete MILESTONE: New Reporting Specifications Complete MILESTONE: Reporting Enhancement Build Complete 4. TESTING Reporting Deliverable Prep for Readiness Review	15 d 20 d 30 d 20 d 20 d 20 d 30 d 0 d 56 d	05/27/20 06/17/20 07/15/20 04/29/20 05/27/20 06/24/20 07/22/20 07/14/20 09/01/20 09/01/20 09/02/20	07/14/20 08/25/20 09/01/20 05/26/20 06/23/20 07/21/20 09/01/20 09/01/20 09/01/20 11/18/20	Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Build & QA Group D: Test UAT Group A: Production Group D: Production
Group C: Solution Scoping Group C: Build & QA Group C: Test UAT Group D: Production Group D: Solution Scoping Group D: Solution Scoping Group D: Build & QA Group D: Build & QA Group D: Production MILESTONE: New Reporting Specifications Complete MILESTONE: Reporting Enhancement Build Complete 4. TESTING Reporting Deliverable Prep for Readiness Review Mock Readiness Review	15 d 20 d 30 d 20 d 20 d 20 d 30 d 0 d <b>56 d</b> 56 d 16 d	05/27/20 06/17/20 07/15/20 04/29/20 05/27/20 06/24/20 07/22/20 07/14/20 09/01/20 09/02/20 09/02/20	07/14/20 08/25/20 09/01/20 05/26/20 07/21/20 09/01/20 09/01/20 09/01/20 09/01/20 11/18/20 11/18/20 09/23/20	Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Build & QA Group D: Test UAT Group A: Production Group D: Production Group D: Production
Group C: Solution Scoping Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Solution Scoping Group D: Solution Scoping Group D: Solution Scoping D: Production MILESTONE: New Reporting Specifications Complete MILESTONE: New Reporting Specifications Complete MILESTONE: Reporting Enhancement Build Complete 4. TESTING Reporting Deliverable Prep for Readiness Review	15 d 20 d 30 d 20 d 20 d 20 d 30 d 0 d 56 d	05/27/20 06/17/20 07/15/20 04/29/20 05/27/20 06/24/20 07/22/20 07/22/20 09/01/20 09/02/20 09/02/20 09/02/20	07/14/20 08/25/20 09/01/20 05/26/20 06/23/20 07/21/20 09/01/20 07/14/20 09/01/20 11/18/20 09/23/20 11/04/20	Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Build & QA Group D: Test UAT Group A: Production Group D: Production
Group C: Solution Scoping Group C: Build & QA Group C: Test UAT Group D: Production Group D: Solution Scoping Group D: Solution Scoping Group D: Build & QA Group D: Build & QA Group D: Test UAT Group D: Production MILESTONE: New Reporting Specifications Complete MILESTONE: New Reporting Enhancement Build Complete 4. TESTING Reporting Deliverable Prep for Readiness Review Mock Readiness Review Define Requirements for NCQA Submission	15 d           20 d           30 d           90 d           20 d           20 d           30 d           0 d           0 d           0 d           56 d           16 d           30 d	05/27/20 06/17/20 07/15/20 04/29/20 05/27/20 06/24/20 07/22/20 07/22/20 09/01/20 09/02/20 09/02/20 09/02/20	07/14/20 08/25/20 09/01/20 05/26/20 06/23/20 07/21/20 09/01/20 07/14/20 09/01/20 11/18/20 11/18/20 11/18/20 11/04/20 11/04/20	Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Build & QA Group D: Test UAT Group D: Test UAT Group A: Production Group D: Production Group D: Production Mock DMS Readiness Review
Group C: Solution Scoping Group C: Build & QA Group C: Test UAT Group D: Production Group D: Solution Scoping Group D: Solution Scoping Group D: Solution Scoping D: Production Group D: Production MILESTONE: New Reporting Specifications Complete MILESTONE: Reporting Enhancement Build Complete 4. TESTING Reporting Deliverable Prep for Readiness Review Mock Readiness Review Define Requirements for NCQA Submission Enrollment Period Reporting Go-Live	15 d           20 d           30 d           90 d           20 d           30 d           0 d           20 d           30 d           0 d           56 d           16 d           30 d           5 d	05/27/20 06/17/20 07/15/20 04/29/20 04/29/20 06/24/20 06/24/20 07/22/20 07/14/20 09/01/20 09/01/20 09/02/20 09/02/20 09/02/20 09/02/20	07/14/20 08/25/20 09/01/20 05/26/20 07/21/20 07/21/20 09/01/20 07/14/20 09/01/20 11/18/20 11/18/20 11/18/20 11/11/20 11/11/20	Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Build & QA Group D: Test UAT Group D: Test UAT Group D: Production Group D: Production Group D: Production Mock DMS Readiness Review Define Requirements for NCQA Submission
Group C: Solution Scoping Group C: Build & QA Group C: Test UAT Group D: Production Group D: Solution Scoping Group D: Solution Scoping Group D: Build & QA Group D: Test UAT Group D: Production <i>MILESTONE: New Reporting Specifications Complete</i> <i>MILESTONE: Reporting Enhancement Build Complete</i> <b>4. TESTING</b> <b>Reporting Deliverable Prep for Readiness Review</b> Mock Readiness Review Define Requirements for NCQA Submission Enrollment Period Reporting Go-Live Day-1 Reporting Go-Live	15 d           20 d           30 d           90 d           20 d           20 d           30 d           0 d           0 d           0 d           56 d           16 d           30 d           5 d	05/27/20 06/17/20 07/15/20 04/29/20 04/29/20 06/24/20 07/22/20 07/14/20 09/02/20 09/02/20 09/02/20 09/02/20 09/02/20 11/05/20 11/12/20	07/14/20 08/25/20 09/01/20 05/26/20 06/23/20 07/12/120 09/01/20 09/01/20 11/18/20 11/18/20 11/14/20 11/18/20 11/18/20	Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Build & QA Group D: Test UAT Group D: Test UAT Group D: Production Group D: Production Group D: Production Define Requirements for NCQA Submission Define Requirements for NCQA Submission
Group C: Solution Scoping Group C: Build & QA Group C: Test UAT Group D: Production Group D: Solution Scoping Group D: Solution Scoping Group D: Solution Scoping Group D: Solution Scoping Group D: First UAT Group D: Production MILESTONE: New Reporting Specifications Complete MILESTONE: Reporting Enhancement Build Complete 4. TESTING Reporting Deliverable Prep for Readiness Review Mock Readiness Review Mock Readiness Review Define Requirements for NCQA Submission Enrollment Period Reporting Go-Live Day-1 Reporting Go-Live MILESTONE: Initial Reporting Testing Complete 5. GO-LIVE MILESTONE: Go-Live	15 d           20 d           30 d           90 d           20 d           20 d           30 d           0 d           0 d           56 d           56 d           30 d           5 d           0 d	05/27/20 06/17/20 07/15/20 04/29/20 05/27/20 05/27/20 06/24/20 07/14/20 09/01/20 09/02/20 09/02/20 09/02/20 09/02/20 09/24/20 11/105/20 11/12/20	07/14/20 08/25/20 09/01/20 05/26/20 07/21/20 07/21/20 09/01/20 09/01/20 09/01/20 11/18/20 11/18/20 11/04/20 11/11/20 11/18/20 01/01/21	Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Build & QA Group D: Test UAT Group A: Production Group D: Production Group D: Production Mock DMS Readiness Review Define Requirements for NCQA Submission Enrollment Period Reporting Go-Live
Group C: Solution Scoping Group C: Solutid & QA Group D: Test UAT Group D: Solution Scoping Group D: Solution Scoping Group D: Solution Scoping Group D: Solution Scoping D: Production MILESTONE: New Reporting Specifications Complete MILESTONE: New Reporting Specifications Complete MILESTONE: Reporting Enhancement Build Complete 4. TESTING Reporting Deliverable Prep for Readiness Review Mock Readiness Review Mock Readiness Review Define Requirements for NCOA Submission Enrollment Period Reporting Go-Live Day-1 Reporting Go-Live MILESTONE: Initial Reporting Testing Complete 5. GO-LIVE	15 d           20 d           30 d           90 d           20 d           20 d           30 d           0 d           0 d           56 d           56 d           5 d           5 d           0 d	05/27/20 06/17/20 07/15/20 07/15/20 05/27/20 06/24/29 06/24/20 07/22/20 07/22/20 09/01/20 09/02/20 09/02/20 09/02/20 09/02/20 11/05/20 11/12/20 01/01/21	07/14/20 08/25/20 09/01/20 05/26/20 06/23/20 07/21/20 09/01/20 07/14/20 09/01/20 11/18/20 01/21/21 11/18/20 01/01/21	Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Build & QA Group D: Test UAT Group D: Test UAT Group D: Production Group D: Production Group D: Production Mock DMS Readiness Review Define Requirements for NCQA Submission Enrollment Period Reporting Go-Live Dav-1 Reporting Go-Live
Group C: Solution Scoping Group C: Solutid & QA Group C: Test UAT Group D: Production Group D: Solution Scoping Group D: Solution Scoping Group D: Solution Scoping Group D: Production MILESTONE: New Reporting Specifications Complete MILESTONE: New Reporting Specifications Complete MILESTONE: Reporting Enhancement Build Complete 4. TESTING Reporting Deliverable Prep for Readiness Review Mock Readiness Review Define Requirements for NCQA Submission Enrollment Period Reporting Go-Live Day-1 Reporting Go-Live MILESTONE: Initial Reporting Testing Complete 5. GO-LIVE MILESTONE: Go-Live	15 d           20 d           30 d           90 d           20 d           20 d           20 d           30 d           0 d           0 d           56 d           56 d           5 d           5 d           0 d           0 d	05/27/20 06/17/20 07/15/20 04/29/20 05/27/20 05/27/20 06/24/20 07/14/20 09/01/20 09/02/20 09/02/20 09/02/20 09/02/20 11/05/20 11/18/20 01/01/21	07/14/20 08/25/20 09/01/20 05/26/20 06/23/20 07/12/120 09/01/20 09/01/20 09/01/20 09/01/20 11/18/20 09/23/20 11/04/20 11/18/20 01/01/21 01/01/21 01/01/21	Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Build & QA Group D: Test UAT Group D: Test UAT Group D: Production Group D: Production Group D: Production Mock DMS Readiness Review Define Requirements for NCQA Submission Enrollment Period Reporting Go-Live Dav-1 Reporting Go-Live
Group C: Solution Scoping Group C: Build & QA Group C: Test UAT Group D: Froduction Group D: Solution Scoping Group D: Solution Scoping Group D: Solution Scoping Group D: Solution Scoping Group D: Production MILESTONE: New Reporting Specifications Complete MILESTONE: New Reporting Specifications Complete A. TESTING Reporting Deliverable Prep for Readiness Review Mock Readiness Review Define Requirements for NCQA Submission Enrollment Period Reporting Go-Live Day-1 Reporting Go-Live MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Forduction OPERATIONS Warranty Period MILESTONE: Production Of Reports	15 d           20 d           30 d           90 d           20 d           20 d           30 d           0 d           0 d           56 d           56 d           5 d           0 d           0 d           6 d           6 d           6 d           6 d           0 d           6 d           6 d           6 d d	05/27/20 06/17/20 07/15/20 04/29/20 05/27/20 06/24/20 07/14/20 07/14/20 09/01/20 09/02/20 00/02/20 00/01/2/20 00/00/02/20 00/00/00/00/00/00 00/00/00000000	07/14/20 08/25/20 09/01/20 05/26/20 06/23/20 07/21/20 09/01/20 00/01/21 00/01/	Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Build & QA Group D: Build & QA Group D: Test UAT Group A: Production Group D: Production Group D: Production Mock DMS Readiness Review Define Requirements for NCQA Submission Enrollment Period Reporting Go-Live Day-1 Reporting Go-Live
Group C: Solution Scoping Group C: Build & QA Group C: Test UAT Group D: Production Group D: Solution Scoping Group D: Solution Scoping Group D: Solution Scoping Group D: Build & QA Group D: Test UAT Group D: Production MILESTONE: New Reporting Specifications Complete MILESTONE: New Reporting Specifications Complete MILESTONE: Reporting Enhancement Build Complete 4. TESTING Reporting Deliverable Prep for Readiness Review Mock Readiness Review Define Requirements for NCQA Submission Enrollment Period Reporting Go-Live Day-1 Reporting Go-Live MILESTONE: Initial Reporting Testing Complete 5. GO-LIVE MILESTONE: Initial Reporting Testing Complete 5. WARRANTY / TRANSITION TO OPERATIONS Warranty Period MILESTONE: Production Validation Of Reports Create Market Playbook	15 d           20 d           30 d           90 d           20 d           20 d           30 d           0 d           0 d           56 d           56 d           5 d           0 d           6 d           0 d           6 d           0 d           6 d           0 d	05/27/20 06/17/20 07/15/20 04/29/20 05/27/20 06/24/20 07/14/20 09/01/20 09/02/20 00/02/20 00/01/21 00/02/20 00/	07/14/20 08/25/20 09/01/20 05/26/20 06/23/20 07/21/20 09/01/20 09/01/20 09/01/20 11/18/20 01/2/20 11/18/20 01/01/21 03/31/21 03/31/21 01/22/21	Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Build & QA Group D: Build & QA Group D: Test UAT Group A: Production Group D: Production Mock DMS Readiness Review Define Requirements for NCQA Submission Enrollment Period Reporting Go-Live Day-1 Reporting Go-Live MILESTONE: Go-Live
Group C: Solution Scoping Group C: Build & QA Group C: Test UAT Group D: Production Group D: Solution Scoping Group D: Solution Scoping Group D: Solution Scoping Group D: Solution Scoping Group D: Production MILESTONE: New Reporting Specifications Complete MILESTONE: New Reporting Specifications Complete MILESTONE: Reporting Enhancement Build Complete 4. TESTING Reporting Deliverable Prep for Readiness Review Mock Readiness Review Define Requirements for NCOA Submission Enrollment Period Reporting Go-Live Day-1 Reporting Go-Live MILESTONE: Initial Reporting Testing Complete 5. GO-LIVE MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Froduction Validation Of Reports Create Market Playbook Regulatory Reports added to JIRA Scheduler	15 d           20 d           30 d           90 d           20 d           20 d           30 d           0 d           0 d           56 d           56 d           5 d           0 d           0 d           63 d           0 d           15 d	05/27/20 06/17/20 07/15/20 04/29/20 05/27/20 06/24/20 07/14/20 07/14/20 09/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/01/21 00/02/21 00/02/21 00/02/20 00/	07/14/20 08/25/20 09/01/20 05/26/20 06/23/20 07/21/20 09/01/20 09/01/20 09/01/20 09/01/20 09/01/20 11/18/20 01/1/21 01/01/21 03/31/21 01/22/21	Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Build & QA Group D: Build & QA Group D: Test UAT Group D: Production Group D: Production Mock DMS Readiness Review Define Requirements for NCQA Submission Enrollment Period Reporting Go-Live Day-1 Reporting Go-Live Day-1 Reporting Go-Live MILESTONE: Go-Live Create Reporting Policies & Procedures
Group C: Solution Scoping Group C: Build & QA Group D: Test UAT Group D: Production Group D: Solution Scoping Group D: Solution Scoping Group D: Solution Scoping Group D: Production MILESTONE: New Reporting Specifications Complete MILESTONE: New Reporting Specifications Complete MILESTONE: Reporting Enhancement Build Complete 4. TESTING Reporting Deliverable Prep for Readiness Review Mock Readiness Review Define Requirements for NCQA Submission Enrollment Period Reporting Go-Live Day-1 Reporting Go-Live MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Forduction To OPERATIONS Warranty Period MILESTONE: Production Validation Of Reports Create Market Playbook Regulatory Reports added to JIRA Scheduler Create Repository for All Project Documentation	15 d           20 d           30 d           90 d           20 d           20 d           20 d           30 d           0 d           0 d           56 d           16 d           30 d           5 d           5 d           0 d           63 d           0 d           15 d           15 d	05/27/20 06/17/20 07/15/20 04/29/20 05/27/20 05/27/20 06/24/20 07/14/20 09/01/20 09/01/20 09/02/20 09/02/20 09/02/20 09/02/20 09/02/20 11/05/20 11/12/20 11/12/20 11/12/20 11/01/21 01/04/21 01/04/21 01/04/21	07/14/20 08/25/20 09/01/20 05/26/20 06/23/20 07/21/20 09/01/20 07/14/20 09/01/20 11/18/20 09/23/20 11/18/20 01/21/20 11/18/20 01/02/21 01/22/21	Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Build & QA Group D: Build & QA Group D: Test UAT Group D: Production Group D: Production Mock DMS Readiness Review Define Requirements for NCQA Submission Enrollment Period Reporting Go-Live Day-1 Reporting Go-Live Day-1 Reporting Go-Live MILESTONE: Go-Live Create Reporting Policies & Procedures
Group C: Solution Scoping Group C: Build & QA Group C: Test UAT Group D: Production Group D: Solution Scoping Group D: Solution Scoping Group D: Solution Scoping Group D: Solution Scoping Group D: Production MILESTONE: New Reporting Specifications Complete MILESTONE: New Reporting Specifications Complete MILESTONE: Reporting Enhancement Build Complete 4. TESTING Reporting Deliverable Prep for Readiness Review Mock Readiness Review Define Requirements for NCOA Submission Enrollment Period Reporting Go-Live Day-1 Reporting Go-Live MILESTONE: Initial Reporting Testing Complete 5. GO-LIVE MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Go-Live MILESTONE: Froduction Validation Of Reports Create Market Playbook Regulatory Reports added to JIRA Scheduler	15 d           20 d           30 d           90 d           20 d           20 d           30 d           0 d           0 d           56 d           56 d           5 d           0 d           0 d           63 d           0 d           15 d	05/27/20 06/17/20 07/15/20 04/29/20 05/27/20 06/24/20 07/14/20 07/14/20 09/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/02/20 00/01/21 00/02/21 00/02/21 00/02/20 00/	07/14/20 08/25/20 09/01/20 05/26/20 06/23/20 07/21/20 09/01/20 09/01/20 09/01/20 09/01/20 11/18/20 01/21/20 11/18/20 01/01/21 03/31/21 03/31/21 01/22/21 01/02/21 01/08/21	Group C: Build & QA Group C: Test UAT Group D: Solution Scoping Group D: Build & QA Group D: Build & QA Group D: Test UAT Group D: Production Group D: Production Mock DMS Readiness Review Define Requirements for NCQA Submission Enrollment Period Reporting Go-Live Day-1 Reporting Go-Live MILESTONE: Go-Live MILESTONE: Go-Live

Name	Duration	Start Date	Due Date	Predecessors
Report Submission Process	60 d	01/04/21	03/26/21	MILESTONE: Create Market Playbook Completed
Create Reporting Policies & Procedures	15 d	01/04/21	01/22/21	
Create Report Submission Process	15 d	01/25/21	02/12/21	Create Reporting Policies & Procedures
Create and Update Accountability Matrix	15 d	02/15/21	03/05/21	Create Report Submission Process
Meeting to Review Submission Process with Business Owners	15 d	03/08/21		Create and Update Accountability Matrix Meeting to Review Submission Process with
MILESTONE: Transition to Operations Complete	0 d	03/31/21	03/31/21	Business Owners, Warranty Period
System Enhancements: Reporting & Analytics Domain	171 d	02/03/20	09/28/20	Basilioco o Miloloj Maltani, Folioa
1. INITIATING	10 d	02/03/20	02/14/20	
Scope Verification / Review 2. REQUIREMENTS	10 d 41 d	02/03/20 02/17/20	02/14/20 04/13/20	
2. REQUIREMENTS Gap Analysis	15 d	02/17/20		Scope Verification / Review
Solution Scoping	15 d	03/09/20		Gap Analysis
BRD Updates	10 d	03/30/20		Solution Scoping
BRD Review & Signoff	1 d	04/13/20		BRD Updates
3. EXECUTION Prioritize Enhancement Requests	75 d 20 d	04/14/20 04/14/20	07/27/20	BRD Review & Signoff
Scheduling On Roadmap	15 d	04/14/20		BRD Review & Signoff
Build Enhancement	60 d	05/05/20		Scheduling On Roadmap
4. TESTING	45 d	07/28/20	09/28/20	
System Testing	10 d	07/28/20		Build Enhancement
Configuration Remediation Deployment	15 d 10 d	08/11/20 09/01/20		System Testing Configuration Remediation
IQ Testing	10 d	09/15/20		Deployment
Readiness: Reporting & Analytics Domain	173 d	02/03/20	09/30/20	
Define Reporting & Analytics Domain Mock Readiness Requirements	20 d	02/03/20	02/28/20	
Reporting & Analytics Desk / Mock Readiness Review	153 d	03/02/20	09/30/20	
Prepare for Mock Readiness Review	25 d	03/02/20	04/03/20	Define Reporting & Analytics Domain Mock Readiness Requirements
Assign Mock Readiness Review requirements to appropriate staff	20 d	04/06/20	05/01/20	Prepare for Mock Readiness Review
Document revisions based on legal review of artifacts	20 d	05/04/20	05/29/20	Assign Mock Readiness Review requirements to
Document revisions based on regar review of antifacts	20 U	05/04/20	05/29/20	appropriate staff
Submission of Readiness Review Requirements / Approvals	20 d	06/01/20	06/26/20	Document revisions based on legal review of artifacts
				Submission of Readiness Review Requirements
Mock Readiness resubmission	25 d	06/29/20	07/31/20	Approvals
Mock Readiness Execution	30 d	08/03/20	09/11/20	Mock Readiness resubmission
Readiness approvals received	13 d	09/14/20		Mock Readiness Execution
MILESTONE: Reporting & Analytics Domain Mock Readiness Completed Data Integration Domain	0 d 303 d	09/30/20 02/03/20	09/30/20 03/31/21	Readiness approvals received
IT   Data Integration [For Enhancements and New Compliance Requirements Only]	303 d	02/03/20	03/31/21	
1. INITIATION	10 d	02/03/20	02/14/20	
Kickoff & Scope	9 d	02/03/20	02/13/20	
Define Workstream Business Owners	1 d	02/03/20	02/03/20	
Core Team Kickoff Schedule Project KO and Ongoing Meeting Cadence	9 d 2 d	02/03/20 02/03/20	02/13/20 02/04/20	
				Schedule Project KO and Ongoing Meeting
Prepare Project Charter and Scope Documentation	1 d	02/05/20	02/05/20	Cadence
Data Integration Kickoff Meeting	1 d	02/12/20	02/12/20	Draft Schedule/Workplan, Prepare Project Charte
				and Scope Documentation
DI Kickoff Complete Project Standup	1 d 6 d	02/13/20 02/05/20	02/13/20 02/12/20	Data Integration Kickoff Meeting
r oject standup	00	02/03/20	02/12/20	Schedule Project KO and Ongoing Meeting
Work breakdown structure	1 d	02/05/20	02/05/20	Cadence, Schedule Project KO and Ongoing Meeting Cadence, Schedule Project KO and Ongoing Meeting Cadence
Develop Data Integration Schedule / Workplan	6 d	02/05/20	02/12/20	
Draft Schedule/Workplan	5 d	02/05/20	02/11/20	Schedule Project KO and Ongoing Meeting Cadence, Schedule Project KO and Ongoing Meeting Cadence, Schedule Project KO and
				Ongoing Meeting Cadence
Review Schedule	1 d 0 d	02/12/20		Draft Schedule/Workplan
MILESTONE: Project Standup Complete	UU	02/12/20	02/12/20	Review Schedule DI Kickoff Complete, MILESTONE: Project
MILESTONE: Initiation Complete	0 d	02/14/20	02/14/20	Standup Complete, Platforms Kickoff Complete,
				Platforms Kickoff Complete
2. REQUIREMENTS	107 d	02/03/20	06/30/20	
Cross-Functional Domain Dependencies Provider Data Management Requirements (Claims & Finance Domain)	35 d 30 d	03/16/20 03/16/20	05/01/20 04/24/20	MILESTONE: Initiation Complete
Provider Data Management Requirements (Claims & Finance Domain) PDM - Discovery Sessions	30 d 15 d	03/16/20	04/24/20	
PDM - Provides Documentation/Requested Files	5 d	04/06/20		PDM - Discovery Sessions
Provider / PDM BRD - Approval	10 d	04/13/20	04/24/20	PDM - Provides Documentation/Requested Files
MILESTONE: Provider - Interfaces Identified Enrollment & Finance Domain: Eligibility Business Requirements	<u>0 d</u> 30 d	04/24/20 03/16/20	04/24/20	Provider / PDM BRD - Approval
Enrollment & Finance Domain: Eligibility Business Requirements Enrollment & Finance - Discovery Sessions	30 d 15 d	03/16/20	04/24/20	
Provides Documentation/Requested Files	5 d	04/06/20	04/10/20	Enrollment & Finance - Discovery Sessions
Eligibility BRD - Approval (EE Workstream)	10 d	04/13/20	04/24/20	Provides Documentation/Requested Files
MILESTONE: Eligibility Interfaces Identified	<u>0 d</u> 35 d	04/24/20	04/24/20 05/01/20	Eligibility BRD - Approval (EE Workstream)
Claims Workstream - Business Requirements Claims - Discovery & Traceability Sessions	35 d 10 d	03/16/20 03/16/20	05/01/20	
Provides Documentation/Requested Files	10 d	03/30/20		Claims - Discovery & Traceability Sessions
Claims Global Requirements Defined (BRs)	5 d	04/13/20	04/17/20	Provides Documentation/Requested Files
IB Claims	5 d	04/13/20	04/17/20	
Paper and Crossover Claims	5 d	04/13/20	04/17/20	
IB 820 IB Post Paid Claims	5 d 5 d	04/13/20 04/13/20	04/17/20 04/17/20	
OB 835	5 d	04/13/20	04/17/20	
OB Subrogation	5 d	04/13/20	04/17/20	
Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstrea	m) 10 d	04/20/20	05/01/20	Claims Global Requirements Defined (BRs)
MILESTONE: Claims - Interfaces Identified	0 d	05/01/20	05/01/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
		00/40/00	04/27/20	
MILESTONE: Claims - Interfaces Identified Initial Identification of Trading Partners	31 d 1 d	03/16/20 03/16/20	03/16/20	

Name	Duration	Start Date	Due Date	Predecessors
All Trading Partners Identified for Contracting	30 d	03/17/20	04/27/20	Initial Identification of Trading Partners
Di: Interface Inventory	20 d	04/06/20	05/01/20	Claims - Discovery & Traceability Sessions, PDM -
DI Interface Inventory - Draft Published	5 d	04/06/20	04/10/20	Discovery Sessions
MILESTONE: Data Interface Inventory Finalized	0 d	05/01/20	05/01/20	Claims - Interfaces Identified, DI Interface Inventory - Draft Published, Eligibility Interfaces Identified, Provider - Interfaces Identified
DI / EDI - Interface BRDs DI BRD: Phase 0 - Eligibility Interface (IB - 834)	45 d 7 d	04/27/20 04/27/20	06/26/20 05/05/20	
Eligibility (IB 834) - Develop BRD	5 d	04/27/20	05/01/20	Eligibility BRD - Approval (EE Workstream),
Eligibility (IB 834) - Core Team BRD Approval	2 d	05/04/20		Provides Documentation/Requested Files Eligibility (IB 834) - Develop BRD
DI BRD: Phase 0 - Provider Interface (PCP OB file to Vendor) - if applicable	7 d	04/27/20	05/05/20	
Provider (PCP) - Develop BRD Provider (PCP) - Core Team BRD Approval	5 d 2 d	04/27/20 05/04/20		Provider / PDM BRD - Approval Provider (PCP) - Develop BRD
DI BRD: Phase 1 - Eligibility (OB) - 'Standard' Interface Requirements (Identifi HPA + PDW)	20 d	04/27/20	05/22/20	
Eligibility (OB) - Confirm Program Requirements for Data	10 d	04/27/20		Eligibility BRD - Approval (EE Workstream) Eligibility (OB) - Confirm Program Requirements
Eligibility (OB) - Addition of program-specific fields	5 d	05/11/20	05/15/20	for Data
Eligibility (OB) - Core Team Approval for DI Eligibility BRD ('Standard')	5 d	05/11/20	05/15/20	Eligibility (OB) - Confirm Program Requirements for Data Eligibility (OB) - Core Team Approval for DI
Eligibility (Core+Supp) - Verify PDW Requirements for DI Interface	5 d	05/18/20	05/22/20	Eligibility BRD ('Standard')
DI BRD: Phase 1 - 837 Claims Interface (IB) - 837I, 837P	30 d	05/04/20	06/12/20	
Claims (837I / 837P) - Develop BRD - PHASE 1	20 d	05/04/20	05/29/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
Claims (8371 / 837P) - Phase 1 - Core Team BRD Approval	5 d	06/01/20	06/05/20	Claims (837I / 837P) - Develop BRD - PHASE 1 Claims (837I / 837P) - Phase 1 - Core Team BRD
Claims (837) - Phase 1 - BRD Approval	5 d	06/08/20	06/12/20	Approval
DI BRD: Phase 1 - 270/271 Real-Time (OB) - Bene, Indi, Plan, Elig	17 d	05/04/20	05/26/20	
Claims (270 / 271 / 272) - Develop BRD	12 d	05/04/20	05/19/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
Claims (270 / 271 / 272) - Core Team BRD Approval DI BRD: Phase 1 - 276/277 Claims Status (OB) - CSTAT	5 d 25 d	05/20/20 05/04/20	05/26/20 06/05/20	Claims (270 / 271 / 272) - Develop BRD
Claims (276/277) - Develop BRD	20 d	05/04/20	05/29/20	Benefits & Claims BRD - Approval of Global
				Requirements (all payers) (Claims Workstream)
Claims (276/277) - Core Team BRD Approval DI BRD: Phase 1 - Accumulators Interface (IB - MOOP, NCPDP)	5 d 20 d	06/01/20 06/01/20	06/05/20 06/26/20	Claims (276/277) - Develop BRD Claims (276/277) - Develop BRD
Accumulators Interface - Develop BRD	15 d	06/01/20	06/19/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
Accumulators Interface - Core Team Requirements Review	5 d	06/22/20	06/26/20	Accumulators Interface - Develop BRD
DI BRD: Phase 1 - Accumulators Interface (OB)	20 d	06/01/20	06/26/20	Claims (276/277) - Develop BRD
Accumulators Interface - Develop BRD	15 d	06/01/20	06/19/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
Accumulators Interface - Core Team Requirements Review DI BRD: Phase 2 - Encounters Interface (Adera - IB/OB)	5 d 27 d	06/22/20 05/06/20		Accumulators Interface - Develop BRD DI BRD: Phase 0 - Eligibility Interface (IB - 834)
Encounters Interface - Develop BRD	20 d	05/06/20	06/02/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
Encounters Interface - Core Team BRD Approval	7 d	06/03/20	06/11/20	Encounters Interface - Develop BRD
DI BRD: Phase 2 - EOB Interface (IB)	27 d	05/06/20	06/11/20	DI BRD: Phase 0 - Eligibility Interface (IB - 834)
EOB Interface - Develop BRD	20 d	05/06/20	06/02/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
EOB Interface - Core Team BRD Approval	7 d	06/03/20	06/11/20	EOB Interface - Develop BRD
DI BRD: Phase 2 - Claims Interface (IB - 837I, 837P) - Custom Edits - if needed	15 d	06/08/20	06/26/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
Claims (8371 / 837P) - Phase 2 - Core Team BRD Approval Claims (837) - BRD Approval - Phase 2	10 d 15 d	06/08/20 06/08/20	06/19/20 06/26/20	Claims (837) - Phase 1 - BRD Approval Claims (837) - Phase 1 - BRD Approval
Admin Data (PDW) Requirements	97 d	02/12/20	06/25/20	
Administrative Data - Kickoff	15 d	02/12/20	03/03/20	Draft Schedule/Workplan, Prepare Project Charter
Conduct PDS Team Kickoff Meeting	5 d	02/12/20	02/18/20	and Scope Documentation
Schedule Admin Data Kickoff with Extended Team Send Materials and Standard Implementation guide for Kickoff	5 d 1 d	02/19/20 02/19/20	02/25/20 02/19/20	Conduct PDS Team Kickoff Meeting Conduct PDS Team Kickoff Meeting
Present Data Kickoff Presentation	5 d	02/26/20	03/03/20	Schedule Admin Data Kickoff with Extended Team, Send Materials and Standard
Present Pre Data Work Presentation	5 d	02/26/20	03/03/20	Implementation guide for Kickoff Schedule Admin Data Kickoff with Extended Team, Send Materials and Standard
				Implementation guide for Kickoff Schedule Admin Data Kickoff with Extended
Provide Account Structure and Eligibility format	5 d	02/26/20	03/03/20	Team, Send Materials and Standard Implementation quide for Kickoff
Historical Data Request	6 d	02/20/20		Conduct PDS Team Kickoff Meeting Provide Medical claims format and expectations of
Conduct meeting to finalize Eligibility and Account Structure formats	1 d	02/27/20	02/27/20	historical data
Conduct meeting to finalize Pharmacy claims format	1 d	02/27/20		Present Data Connectivity presentation Present Pharmacy claims format and expectations
Conduct meeting to finalize Medical Claims format	1 d	02/27/20	02/27/20	of historical data
Provide PDW File Layouts for Loading Data Directly into PDW (bypasses Core)	5 d	02/20/20		Draft Schedule/Workplan Send Materials and Standard Implementation
Provide Medical claims format and expectations of historical data	5 d	02/20/20	02/26/20	guide for Kickoff
Present Pharmacy claims format and expectations of historical data	5 d	02/20/20	02/26/20	Send Materials and Standard Implementation guide for Kickoff
Present Data Connectivity presentation	5 d	02/20/20	02/26/20	Send Materials and Standard Implementation guide for Kickoff
Requirements Confirm Reporting Requirements (V/BS/HPS/Reporting)	82 d	03/04/20	06/25/20 04/14/20	Administrative Data - Kickoff
Confirm Reporting Requirements (VBS/HPS/Reporting)	30 d	03/04/20	04/14/20	L

Name	Duration	Stort Data	Due Dete	Dradaaaaaaa
Name I. Requirements - PDW Data (Eligibility, Provider, Claims)	Duration 30 d	04/15/20	05/26/20	Predecessors
Requirements Analysis (Eligibility Core & Supplemental Extracts)	30 d	04/15/20	05/26/20	Confirm Reporting Requirements (VBS/HPS/Reporting)
4. PDS/PDW MILESTONE: Complete Requirements for Eligibility Core & Supplemental Extracts	0 d	05/26/20	05/26/20	(VBS/HPS/Reporting) Provide PDW File Layouts for Loading Data Directly into PDW (bypasses Core), Requirements Analysis (Eligibility Core & Supplemental Extracts)
Requirements Analysis (Provider Core & Supplemental Extracts)	30 d	04/15/20	05/26/20	Confirm Reporting Requirements (VBS/HPS/Reporting)
5. PDS/PDW MILESTONE: Complete Requirements for Provider Core & Supplemental Extracts	0 d	05/26/20	05/26/20	Provide PDW File Layouts for Loading Data Directly into PDW (bypasses Core), Requirements Analysis (Provider Core & Supplemental Extracts)
Requirements Analysis (Claims Core & Supplemental Extracts)	10 d	04/15/20	04/28/20	Confirm Reporting Requirements (VBS/HPS/Reporting)
6. PDS/PDW MILESTONE: Complete Requirements for Claims Core & Supplemental Extracts	0 d	04/28/20	04/28/20	Provide PDW File Layouts for Loading Data Directly into PDW (bypasses Core), Requirements Analysis (Claims Core & Supplemental Extracts)
II. Requirements - Third Party Data Extracts for post-paid claims (standard layouts exist)	35 d	04/15/20	06/02/20	Confirm Reporting Requirements (VBS/HPS/Reporting)
III. Requirements - Financial Reporting	35 d	04/15/20	06/02/20	Confirm Reporting Requirements (VBS/HPS/Reporting)
IV. Requirements - Claims-based operational reporting	35 d	05/04/20	06/19/20	Confirm Reporting Requirements (VBS/HPS/Reporting)
PDS Reqs: Phase 1 - Claims Extracts (OB) - (PDW to Vendors)	35 d	05/04/20	06/19/20	(VB3/HF3/Reporting)
Claims Extract - Develop Requirements for Data (Input: CA/DI Core+Supp)	25 d	05/04/20	06/05/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
Claims Extract - Core Team Approval for MA requirements	10 d	06/08/20	06/19/20	Claims Extract - Develop Requirements for Data (Input: CA/DI Core+Supp)
PDS Reqs: Phase 1 - Authorizations Requirements (PDW)	11 d	06/01/20	06/15/20	Claims (276/277) - Develop BRD
Authorizations / PA - Develop Requirements	6 d	06/01/20	06/08/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
Authorizations / PA - Core Team Requirements Review	5 d	06/09/20	06/15/20	Authorizations / PA - Develop Requirements Confirm Reporting Requirements
V. Requirements - Extracts to EDW/Identifi environment	50 d	04/15/20	06/23/20	(VBS/HPS/Reporting) Confirm Reporting Requirements
VI. Requirements - Custom and ad hoc Client Analytics (CA) reporting PDS Reqs: Phase 1 - Provider Interface (OB) - (PDW)	44 d 14 d	04/27/20 04/27/20	06/25/20 05/14/20	(VBS/HPS/Reporting)
Provider (OB) - Confirm MA Requirements for Data (Input: DI Core+Supp)	14 d 10 d	04/27/20	05/08/20	Provider / PDM BRD - Approval
Provider (OB) - Core Team Approval for 'Standard' Requirements	4 d	05/11/20	05/14/20	Provider (OB) - Confirm MA Requirements for Data (Input: DI Core+Supp)
PDS Regs: Phase 1 - Clinical Management Data Requirements	37 d	05/06/20	06/25/20	DI BRD: Phase 0 - Eligibility Interface (IB - 834)
Clinical Data - Develop Requirements	15 d 15 d	05/06/20	05/26/20	Clinical Data Davelan Requirementa
Client Analytics Logic Development for CME assignment, etc. Clinical Data - Core Team Requirements Approval	7 d	05/27/20 06/17/20	06/16/20 06/25/20	Clinical Data - Develop Requirements Client Analytics Logic Development for CME
Clinical Data - Core Team Requirements Approvan	107 d	02/03/20	06/23/20	assignment, etc.
Initiate - EDW - Submit JIRA tickets	1 d	02/03/20	02/03/20	
Clinical Data - Confirm contract scope inclusions	24 d	02/06/20	03/10/20	Prepare Project Charter and Scope
Review of Contract / CAM - and BRDs per associated workstreams	20 d	02/06/20	03/04/20	Documentation Review of Contract / CAM - and BRDs per
Confirm Scope - ADT Data	3 d	03/06/20	03/10/20	associated workstreams Review of Contract / CAM - and BRDs per
Confirm Scope - HAS/HRA Data Confirm Scope - LAB data	3 d 3 d	03/06/20	03/10/20	associated workstreams Review of Contract / CAM - and BRDs per
Confirm Scope - LAB data	3 d	03/06/20	03/10/20	associated workstreams Review of Contract / CAM - and BRDs per
Confirm Scope - CCD Data	3 d	03/06/20	03/10/20	associated workstreams Review of Contract / CAM - and BRDs per
Clinical Data - Kickoff	12 d	05/04/20	05/19/20	associated workstreams Data Interface Inventory Finalized
Customize Data Clinical Data onboarding Kickoff deck	5 d	05/04/20	05/08/20	Clinical Data - Confirm contract scope inclusions
Schedule Kickoff Clinical Data Kickoff	2 d	05/04/20	05/05/20	Clinical Data - Confirm contract scope inclusions
Send Materials and Standard Clinical Data Implementation guide for Kickoff	10 d	05/04/20	05/15/20	
Execute Clinical Data Kickoff	2 d	05/18/20	05/19/20	Send Materials and Standard Clinical Data Implementation guide for Kickoff
MILESTONE: Complete Clinical Data Kickoff Clinical Data - Requirements	<u>0 d</u> 30 d	05/19/20 05/19/20	05/19/20	Execute Clinical Data Kickoff Milestone: Complete Clinical Data Kickoff
ADT Analysis and Review (Requirements)	21 d	05/20/20	06/17/20	
ADT - Begin Implementation ADT - Initial Extended Team engagement	1 d 10 d	05/20/20 05/21/20		ADT - Begin Implementation
ADT - Establish connectivity	20 d	05/21/20	06/17/20	ADT - Initial Extended Team engagement
ADT - Verify data filtering Biometric Analysis and Review (Requirements)	3 d 25 d	05/21/20 05/19/20	05/25/20 06/23/20	ADT - Initial Extended Team engagement
MILESTONE: Biometrics - Begin Implementation	0 d	05/19/20	05/19/20	
Biometric Data: Initial Extended Team engagement Biometric Data: Establish connectivity with trading partner	1 d 25 d	05/20/20 05/20/20	05/20/20	Biometrics - Begin Implementation Biometric Data: Initial Extended Team
Biometric Data: Verify data filtering	3 d	05/20/20	05/22/20	engagement Biometric Data: Initial Extended Team engagement
EMR Analysis and Review (Requirements)	30 d	05/20/20	06/30/20	
Complete IB Clinical EMR Data BRD Core Team BRD Sign-off	15 d 10 d	05/20/20 06/10/20	06/09/20 06/23/20	Complete IB Clinical EMR Data BRD
IB EMR Clinical Data BRD complete	5 d	06/24/20	06/30/20	Core Team BRD Sign-off
HRA Analysis and Review (Requirements) MILESTONE: HRA - Begin Implementation	25 d 0 d	05/19/20	06/23/20 05/19/20	
HRA: Initial Extended Team engagement	1 d	05/20/20	05/20/20	HRA - Begin Implementation
HRA: Establish connectivity with HRA resources HRA: Verify data filtering	25 d 3 d	05/20/20 05/20/20		HRA: Initial Extended Team engagement HRA: Initial Extended Team engagement
LAB Analysis and Review (Requirements)	27 d	05/19/20	06/25/20	
LabCorp	20 d	05/20/20	06/16/20	

Nomo	Duration	Start Data	Due Dete	Dredeococcio
Name Quest	Duration 20 d	05/20/20		Predecessors
Bioreference	10 d	05/20/20	06/02/20	
Complete LAB Data BRD	5 d	06/17/20		Bioreference, LabCorp, Quest
Core Team BRD Sign-off LAB Clinical Data BRD complete	1 d 1 d	06/24/20 06/25/20		Complete LAB Data BRD Core Team BRD Sign-off
LAB Analysis and Review	25 d	05/19/20	06/23/20	
MILESTONE: Lab Data - Begin Implementation	0 d	05/19/20	05/19/20	Lab Data Dasia Inclamentation
Lab Data: Initial Extended Team engagement	1 d	05/20/20		Lab Data - Begin Implementation Lab Data: Initial Extended Team and Lab entity
Lab Data: Establish connectivity with lab entities	25 d	05/20/20	06/23/20	engagement
Lab Data: Verify data filtering	3 d	05/20/20	05/22/20	Lab Data: Initial Extended Team and Lab entity engagement
End to End Process Flow	30 d	05/04/20	06/12/20	engagement
Collect End to End Process Flow Requirements	20 d	05/04/20	05/29/20	Cross-Functional Domain Dependencies
Develop End to End Process Flow	10 d	06/01/20	06/12/20	Collect End to End Process Flow Requirements
MILESTONE: End to End Process Flow Finalized	0 d	06/12/20	06/12/20	Develop End to End Process Flow
Data Mapping Documents	30 d	05/04/20	06/12/20	
Data Mapping Design Document Development MILESTONE: Data Mapping Design Documents Final	30 d 0 d	05/04/20		Cross-Functional Domain Dependencies Data Mapping Design Document Development
MILESTONE: Finalize Net New Data Integration Requirements	0 d	04/10/20		DI Interface Inventory - Draft Published
3. EXECUTION	208 d	02/03/20	11/18/20	
Historical Data Implementation - Onboarding	142 d	02/28/20	09/14/20	
Receive and Review sample file	8 d	02/28/20	03/10/20	Conduct meeting to finalize Eligibility and Account
Receive Eligibility and Account Structure sample file	5 d	02/28/20	03/05/20	Structure formats
Receive Medical claims sample file	5 d	02/28/20	03/05/20	Conduct meeting to finalize Medical Claims format
Receive Pharmacy claims sample file	5 d	02/28/20	03/05/20	Conduct meeting to finalize Pharmacy claims format
Review Account Structure and Eligibility sample file	2 d	03/06/20	03/09/20	Receive Eligibility and Account Structure sample file
Review Medical claims sample file	2 d	03/06/20	03/09/20	Receive Medical claims sample file
Review Pharmacy claims sample file	2 d	03/06/20	03/09/20	Receive Pharmacy claims sample file
Create Issue Log/ Gap Analysis of file layouts	1 d	03/10/20	03/10/20	Review Account Structure and Eligibility sample file, Review Medical claims sample file, Review Pharmacy claims sample file
Correct Sample File Review	7 d	03/10/20	03/19/20	
Review sample file findings	1 d	03/11/20		Create Issue Log/ Gap Analysis of file layouts
Present Issue Log/ Gap Analysis for file layouts Correct sample files	1 d 5 d	03/11/20 03/12/20		Create Issue Log/ Gap Analysis of file layouts Present Issue Log/ Gap Analysis for file layouts
Approved file formats	1 d	03/19/20		Correct sample files
Historical Test File Load	21 d	03/20/20	04/17/20	
Receipt of eligibility and claims test files Analyze eligibility and claims test files	1 d 10 d	03/20/20 03/23/20		Approved file formats Receipt of eligibility and claims test files
Reconcile test file issues	10 d	04/06/20		Analyze eligibility and claims test files
Historical Production Files / Refresh and Reload	106 d	04/20/20	09/14/20	
Receive Production eligibility and claims files Analyze Production eligibility data	5 d 10 d	04/20/20 04/27/20		Reconcile test file issues Receive Production eligibility and claims files
Analyze production historical claims data	10 d	04/27/20		Receive Production eligibility and claims files
Load historical eligibility data	45 d	05/25/20	07/24/20	Analyze production historical claims data
Load historical claims data	45 d	05/25/20		Analyze production historical claims data
QA historical eligibility and claims data Execute Member Stratification / Predictive Modeling	15 d 15 d	07/27/20 08/17/20		Load historical claims data QA historical eligibility and claims data
Analyze Rules Engine Results	5 d	09/07/20	09/11/20	Execute Member Stratification / Predictive
		09/14/20		Modeling
Push Care Management Case to Identifi Care Historical Data - Refresh and reload	1 d 20 d	09/14/20	09/14/20	Analyze Rules Engine Results
DI: Interface Development (Standard / Core)	198 d	02/03/20	11/04/20	
Dependencies: Cross-Workstream / Infrastructure	28 d	02/03/20		
Confirm Identifi HPA-CORE Sandbox is Complete Confirm Identifi HPA-CORE DEV PROD environment complete	20 d 1 d	02/13/20 02/03/20		Project Standup
Confirm Eligibility Member Pipeline Complete	1 d	02/03/20		
Confirm Provider Pipeline Complete	1 d	02/03/20	02/03/20	
Confirm Benefit Configuration Complete Confirm PDM Load in Prod (Claims/PDM domain)	1 d 1 d	02/03/20 02/03/20	02/03/20 02/03/20	
[Go-Live Dependency: 1/1/21]	1 d	02/03/20	02/03/20	
Phase 0 - Eligibility (IB 834)	144 d	02/04/20	08/21/20	
Eligibility IB: Confirm approval of Data Integration BRD - (IB 834)	15 d	05/06/20		Eligibility (IB 834) - Core Team BRD Approval Eligibility IB: Confirm approval of Data Integration
Eligibility IB: Submit Jira Ticket (per interface type)- (IB 834)	10 d	05/27/20	06/09/20	BRD - (IB 834)
Eligibility IB: Document Movelt Jobs in Data Ops Tracker	10 d	06/10/20	06/23/20	Eligibility IB: Submit Jira Ticket (per interface type) (IB 834)
Eligibility IB: [Core Team] - Test Data- (IB 834)	144 d	02/04/20	08/21/20	
Eligibility IB: Confirm Connection & MoveIT job is in UAT and Prod	5 d	06/24/20	06/30/20	Eligibility IB: Document Movelt Jobs in Data Ops Tracker
Eligibility IB: Confirm Test Data Ready / Received from Source	5 d	07/01/20	07/07/20	Eligibility IB: Confirm Connection & MoveIT job is in UAT and Prod
Eligibility IB: Confirm Configuration / Pipeline Development Complete	1 d	02/04/20	02/04/20	Confirm Eligibility Member Pipeline Complete
Eligibility IB: Load Test Data to Identifi HPA (Dev and QA)	3 d	07/08/20	07/10/20	Eligibility IB: Confirm Configuration / Pipeline Development Complete, Eligibility IB: Confirm Test Data Ready / Received from Source
Eligibility: Load Test Data to PDW (Dev and QA) - Core+Supp	15 d	07/20/20	08/07/20	Eligibility IB: Load Test Data to Identifi HPA (Dev and QA)
Eligibility OB: Load Test Data to PDW (Dev and QA) - Core+Supp	15 d	07/20/20	08/07/20	Eligibility OB: Load Test Data to Identifi HPA (Dev and QA)
Eligibility: Load Test Data to EDW / Identifi (Dev and QA)	10 d	08/10/20	08/21/20	Eligibility: Load Test Data to PDW (Dev and QA) - Core+Supp
Eligibility: Load Test Data to EDW / Identifi (Dev and QA)	10 d	08/10/20	08/21/20	Eligibility OB: Load Test Data to PDW (Dev and QA) - Core+Supp
Eligibility IB: [Core Team] - Prod Data- (IB 834)	30 d	07/01/20	08/11/20	
Eligibility IB: Validate connection & MoveIT job in PROD	1 d	07/01/20	07/01/20	Eligibility IB: Confirm Connection & MoveIT job is
Eligibility IB: Confirm Production Data Ready / Received from Source	1 d	07/02/20	07/02/20	in UAT and Prod Eligibility IB: Validate connection & MoveIT job in
Lingunity id. Committer rouddion data ready / redelved 11011 Source	iu	01/02/20	01/02/20	PROD

Name	Duration	Start Date	Due Date	Predecessors
Eligibility IB: Load Prod Data to Identifi HPA (Dev and QA)	5 d	07/03/20	07/09/20	Eligibility IB: Confirm Production Data Ready / Received from Source
Eligibility IB: Load Prod Data to PDW (Dev and QA)	5 d	07/10/20	07/16/20	Eligibility IB: Load Prod Data to Identifi HPA (Dev and QA)
Eligibility IB: Load Prod Data to EDW / Identifi (Dev and QA)	5 d	07/17/20	07/23/20	Eligibility IB: Load Prod Data to PDW (Dev and
Eligibility IB: Refresh Data to Identifi	3 d	08/07/20	08/11/20	QA) Eligibility IB: Load Prod Data to EDW / Identifi
Phase 0 - Provider [PCP] OB - (Identifi HPA to Vendor)	133 d	05/04/20	11/04/20	(Dev and QA)
PCP OB: Confirm approval of BRD	1 d	05/06/20		Provider (PCP) - Core Team BRD Approval PCP OB: Confirm approval of BRD, Provider
PCP OB: Submit Jira Ticket (per interface type) PCP OB: Document Movelt Jobs in Data Oos Tracker	1 d 5 d	05/07/20 05/04/20	05/07/20	(PCP) - Develop BRD Provider (PCP) - Develop BRD
PCP OB: [Core Team] - Test Data	51 d	05/11/20	07/20/20	
PCP OB: Confirm Configuration / Pipeline Development Complete	3 d	05/12/20	05/14/20	Confirm Provider Pipeline Complete, PCP OB: Confirm Connection & MoveIT job is in UAT and Prod
PCP OB: Confirm Connection & MoveIT job is in UAT and Prod	1 d	05/11/20	05/11/20	PCP OB: Document Movelt Jobs in Data Ops Tracker
PCP OB: Confirm Test Data Ready / Received from Source	50 d	05/12/20	07/20/20	PCP OB: Confirm Connection & MoveIT job is in UAT and Prod
MILESTONE: PCP OB: Load Test Data to Identifi HPA (Dev and QA)	0 d	07/20/20	07/20/20	PCP OB: Confirm Test Data Ready / Received from Source, PCP OB: Confirm Configuration / Pipeline Development Complete
PCP OB: [Core Team] - Prod Data	27 d	09/29/20	11/04/20	
PCP OB: Validate connection & MoveIT job in PROD	5 d	09/29/20	10/05/20	PCP OB: Confirm Connection & MoveIT job is in UAT and Prod, PCP OB: Load Test Data to Identifi HPA (Dev and QA)
PCP OB: Confirm Production Data Ready / Received from Source	10 d	10/06/20	10/19/20	Confirm PDM Load in Prod (Claims/PDM domain), PCP OB: Validate connection & MoveIT job in PROD
PCP OB: Load Prod Data to Identifi HPA (Dev and QA)	12 d	10/20/20	11/04/20	PCP OB: Confirm Production Data Ready / Received from Source
Phase 1 - Eligibility Core+Supp (Interoffice - Identifi HPA To PDW))	75 d	07/08/20	10/20/20	
Eligibility Core+Supp (To PDW) - Confirm Program Requirements for PDW Reporting	5 d	07/08/20	07/14/20	4. PDS/PDW Milestone: Complete Requirements for Eligibility Core & Supplemental Extracts, Eligibility BRD - Approval (EE Workstream), Eligibility IB: Confirm Test Data Ready / Received from Source
Eligibility Core+Supp (To PDW): Submit DI Jira Ticket	3 d	07/15/20	07/17/20	Eligibility Core+Supp (To PDW) - Confirm Program Requirements for PDW Reporting
Eligibility Core+Supp (To PDW): Document Movelt Jobs in Data Ops Tracker	5 d	07/20/20	07/24/20	Eligibility Core+Supp (To PDW): Submit DI Jira Ticket
Eligibility Core+Supp (To PDW): Jira Ticket Review (Confirm if dev is required)	3 d	07/20/20	07/22/20	Eligibility Core+Supp (To PDW): Submit DI Jira
Eligibility Core+Supp (To PDW): Engineering - DI Dev and QA - *Dev Complete*	10 d	07/23/20	08/05/20	Ticket Eligibility Core+Supp (To PDW): Jira Ticket
Eligibility Core+Supp (To PDW): IQ Testing, if required - *QA Complete*	3 d	08/06/20	08/10/20	Review (Confirm if dev is required) Eligibility Core+Supp (To PDW): Engineering - DI
			09/14/20	Dev and QA - *Dev Complete* Eligibility Core+Supp (To PDW): IQ Testing, if
Eligibility Core+Supp (To PDW): [Core Team] - Test Data- (OB)	25 d	08/11/20		required - *QA Complete* Eligibility Core+Supp (To PDW): Document
Eligibility Core+Supp (To PDW): Confirm Connection & MoveIT job is in UAT and Prod Eligibility Core+Supp (To PDW): Load Test Data to PDW (Dev and QA)	1 d 15 d	08/11/20 08/11/20	08/11/20 08/31/20	Movelt Jobs in Data Ops Tracker
Eligibility Core+Supp: Load Test Data to EDW / Identifi (Dev and QA)	10 d	09/01/20	09/14/20	Eligibility Core+Supp (To PDW): Load Test Data
Eligibility Core+Supp (To PDW): [Core Team] - Prod Data	50 d	08/12/20	10/20/20	to PDW (Dev and QA)
Eligibility Core+Supp (To PDW): Validate connection & MoveIT job in PROD	1 d	08/12/20	08/12/20	Eligibility Core+Supp (To PDW): Confirm Connection & MoveIT job is in UAT and Prod
Eligibility: Confirm Production Data Ready / Received from Source	1 d	08/13/20	08/13/20	Eligibility Core+Supp (To PDW): Validate connection & MoveIT job in PROD, Eligibility IB: Confirm Production Data Ready / Received from
Eligibility: Load Prod Data to Identifi HPA and FDR	12 d	08/14/20	08/31/20	Source Eligibility: Confirm Production Data Ready /
Eligibility Core+Supp (To PDW): Load Prod Data to PDW (Dev and QA)	11 d	09/01/20	09/15/20	Received from Source Eligibility: Load Prod Data to Identifi HPA and
				FDR Eligibility Core+Supp (To PDW): Load Prod Data
Eligibility Core+Supp: Load Prod Data to EDW / Identifi (Dev and QA)	12 d	09/16/20	10/01/20	to PDW (Dev and QA) Eligibility Core+Supp: Load Prod Data to EDW /
Eligibility Core+Supp: Refresh Data to Identifi Phase 1 - Eligibility Interface (OB - Identifi HPA to Sub Vendors)	3 d 154 d	10/16/20 02/04/20	10/20/20 09/04/20	Identifi (Dev and QA)
Eligibility OB: Confirm approval of Data Integration BRD	154 u	05/18/20	05/18/20	Eligibility (OB) - Core Team Approval for DI
Eligibility OB: Submit Jira Ticket (per interface type)	8 d	05/19/20	05/28/20	Eligibility BRD ('Standard') Eligibility OB: Confirm approval of Data
Eligibility OB: Document Movelt Jobs in Data Ops Tracker				Integration BRD Eligibility OB: Submit Jira Ticket (per interface
Eligibility OB: Document Movelt Jobs in Data Ops Tracker Eligibility OB: [Core Team] - Test Data- (OB)	15 d 144 d	05/29/20 02/04/20	06/18/20 08/21/20	type)
Eligibility OB: Load Test Data to PDW (Dev and QA) - Core+Supp	15 d	07/20/20	08/07/20	Eligibility OB: Load Test Data to Identifi HPA (Dev and QA)
Eligibility: Load Test Data to EDW / Identifi (Dev and QA)	10 d	08/10/20	08/21/20	Eligibility OB: Load Test Data to PDW (Dev and
Eligibility OB: Confirm Connection & MoveIT job is in UAT and Prod	1 d	06/19/20	06/19/20	QA) - Core+Supp Eligibility OB: Document Movelt Jobs in Data Ops
Eligibility OB: Confirm Test Data Ready / Received from Source	3 d	07/08/20		Tracker Eligibility BRD - Approval (EE Workstream), Eligibility IB: Confirm Test Data Ready / Received
Eligibility OB: Confirm Configuration / Pipeline Development Complete	3 d	02/04/20	02/06/20	from Source Confirm Eligibility Member Pipeline Complete
Eligibility OB: Load Test Data to Identifi HPA (Dev and QA)	5 d	07/13/20	07/17/20	Eligibility OB: Confirm Configuration / Pipeline Development Complete, Eligibility OB: Confirm Test Data Ready / Received from Source
Eligibility OB: [Core Team] - Prod Data	55 d	06/22/20	09/04/20	

Name	Duration	Start Date	Due Date	Predecessors
Eligibility OB: Validate connection & MoveIT job in PROD	1 d	06/22/20	06/22/20	Eligibility OB: Confirm Connection & MoveIT job is in UAT and Prod
MILESTONE: Eligibility OB: Confirm Production Data Ready / Received from Source	0 d	07/02/20	07/02/20	Eligibility IB: Confirm Production Data Ready / Received from Source, Eligibility OB: Validate connection & MoveIT job in PROD
Eligibility OB: Load Prod Data to Identifi HPA (Dev and QA)	5 d	07/10/20	07/16/20	Eligibility IB: Load Prod Data to Identifi HPA (Dev and QA), Eligibility OB: Confirm Production Data Ready / Received from Source
Eligibility OB: Load Prod Data to PDW (Dev and QA)	11 d	07/17/20	07/31/20	Eligibility OB: Load Prod Data to Identifi HPA (Dev and QA)
Eligibility OB: Load Prod Data to EDW / Identifi (Dev and QA)	12 d	08/03/20	08/18/20	Eligibility OB: Load Prod Data to PDW (Dev and QA)
Eligibility OB: Refresh Data to Identifi	3 d	09/02/20	09/04/20	Eligibility OB: Load Prod Data to EDW / Identifi (Dev and QA)
Phase 1 - Provider File (OB - PDW to Sub vendors)	78 d	02/03/20	05/20/20	
Provider OB: Confirm approval of Requirements	1 d	05/15/20	05/15/20	Provider (OB) - Core Team Approval for 'Standard' Requirements
Provider OB: Submit Jira Ticket (per interface type)	8 d	05/11/20	05/20/20	Provider (OB) - Confirm MA Requirements for Data (Input: DI Core+Supp)
Provider OB: Build PROD file into PDW OB	11 d	02/04/20	02/18/20	Confirm Identifi HPA-CORE DEV PROD
Provider OB: Business sign off received	3 d	02/19/20	02/21/20	environment complete Provider OB: Build PROD file into PDW OB
Provider OB: [Core Team] - Test Data Provider OB: Confirm Connection & MoveIT job is in UAT and Prod	30 d	02/03/20 02/03/20	03/13/20 02/03/20	
Provider OB: Confirm Configuration / Pipeline Development Complete	1 d 3 d	02/03/20	02/03/20	Confirm Provider Pipeline Complete, Provider OB: Confirm Connection & MoveIT job is in UAT and Prod
Provider OB: Confirm Test Data Ready / Received from Source	1 d	02/04/20	02/04/20	Provider OB: Confirm Connection & MoveIT job is in UAT and Prod
MILESTONE: Provider OB: Load Test Data to Identifi HPA (Dev and QA)	0 d	02/06/20	02/06/20	Provider OB: Confirm Configuration / Pipeline Development Complete, Provider OB: Confirm Test Data Ready / Received from Source
Provider OB: Load Test Data to PDW (Dev and QA)	19 d	02/07/20	03/04/20	Provider OB: Load Test Data to Identifi HPA (Dev and QA)
Provider OB: Load Test Data to EDW / Identifi (Dev and QA)	7 d	03/05/20	03/13/20	Provider OB: Load Test Data to PDW (Dev and QA)
Provider OB: [Core Team] - Prod Data	48 d	02/04/20	04/09/20	
Provider OB: Validate connection & MoveIT job in PROD	1 d	02/04/20	02/04/20	Provider OB: Confirm Connection & MoveIT job is in UAT and Prod
Provider OB: Confirm Production Data Ready / Received from Source	1 d	02/05/20	02/05/20	Confirm PDM Load in Prod (Claims/PDM domain), Provider OB: Validate connection & MoveIT job in PROD
Provider OB: Load Prod Data to Identifi HPA (Dev and QA)	12 d	02/06/20	02/21/20	Provider OB: Confirm Production Data Ready / Received from Source
Provider OB: Load Prod Data to PDW (Dev and QA)	11 d	02/24/20	03/09/20	Provider OB: Load Prod Data to Identifi HPA (Dev and QA)
Provider OB: Load Prod Data to EDW / Identifi (Dev and QA)	10 d	03/10/20	03/23/20	Provider OB: Load Prod Data to PDW (Dev and
Provider OB: Refresh Data to Identifi	3 d	04/07/20	04/09/20	QA) Provider OB: Load Prod Data to EDW / Identifi
Phase 1 - Claims File (IB to Identifi HPA) - 276 / 277	140 d	02/04/20	04/03/20	(Dev and QA)
Claims (276/277): Confirm approval of BRD	10 d	06/08/20	06/19/20	Claims (276/277) - Core Team BRD Approval
Claims (276/277): Submit Jira Ticket (per interface type)	8 d	06/01/20	06/10/20	Claims (276/277) - Develop BRD Claims (276/277): Submit Jira Ticket (per
Claims (276/277): Document Movelt Jobs in Data Ops Tracker Claims (276/277): [Core Team] - Test Data	15 d 126 d	06/11/20 02/04/20	07/01/20 07/28/20	interface type)
Claims (276/277): Confirm Connection & MoveIT job is in UAT and Prod	5 d	07/02/20	07/08/20	Claims (276/277): Document Movelt Jobs in Data
Confirm Core Configuration Complete	3 d	02/04/20	02/06/20	Ops Tracker Confirm Benefit Configuration Complete
Claims (276/277): Confirm Test Data Ready (IQ Team)	14 d	07/09/20		Claims (276/277): Confirm Connection & MoveIT job is in UAT and Prod, Confirm Core Configuration Complete
MILESTONE: Claims (276/277): Load Test Data to Identifi HPA (Dev and QA)	0 d	07/28/20	07/28/20	Claims (276/277): Confirm Test Data Ready (IQ Team), Confirm Core Configuration Complete
Claims (276/277): [Core Team] - Prod Data	14 d	07/29/20	08/17/20	
Claims (276/277): Validate connection & MoveIT job in PROD	1 d	07/29/20	07/29/20	Claims (276/277): Confirm Connection & MoveIT job is in UAT and Prod, Claims (276/277): Load Test Data to Identifi HPA (Dev and QA)
Claims (276/277): IB: Confirm Production Data Ready / Received from Source	1 d	07/30/20	07/30/20	[Go-Live Dependency: 1/1/21], Claims (276/277): Validate connection & MoveIT job in PROD
Claims (276/277): Load Prod Data to Identifi HPA (Dev and QA)	12 d	07/31/20	08/17/20	Claims (276/277): IB: Confirm Production Data Ready / Received from Source
Phase 1 - Claims File (IB - To Identifi HPA) - 837 (Standard Edits) Claims (837): Confirm approval of BRD	93 d 1 d	02/03/20 06/08/20	06/10/20 06/08/20	Claims (837I / 837P) - Phase 1 - Core Team BRD Approval
Claims (837): Submit Jira Ticket (per interface type)	8 d	06/01/20	06/10/20	Approval Claims (837I / 837P) - Develop BRD - PHASE 1
Claims (837): Document Movelt Jobs in Data Ops Tracker	15 d	02/03/20	02/21/20	
Claims (837): [Core Team] - Test Data	46 d	02/04/20	04/07/20	Claims (837): Document Movelt Jobs in Data Ops
Claims (837): Confirm Connection & MoveIT job is in UAT and Prod	1 d	02/24/20	02/24/20	Tracker
Claims (837): Confirm Core Configuration Complete	3 d	02/04/20	02/06/20	Confirm Benefit Configuration Complete Claims (837): Confirm Connection & MoveIT job is in UAT and Prod
Claims (837): IB: Confirm Test Data Ready / Received from Source	7 d	02/23/20		
Claims (837): IB: Confirm Test Data Ready / Received from Source MILESTONE: Claims (837): Load Test Data to Identifi HPA (Dev and QA)	7 d 0 d	03/04/20	03/04/20	Claims (837): Confirm Core Configuration Complete, Claims (837): IB: Confirm Test Data Ready / Received from Source
			03/04/20 03/24/20	Complete, Claims (837): IB: Confirm Test Data Ready / Received from Source
MILESTONE: Claims (837): Load Test Data to Identifi HPA (Dev and QA)	0 d	03/04/20		Complete, Claims (837): IB: Confirm Test Data Ready / Received from Source Claims (837): Load Test Data to Identifi HPA (Dev
Name	Duration	Start Date	Due Date	Predecessors
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Claims (837): Validate connection & MoveIT job in PROD	1 d	02/25/20	02/25/20	Claims (837): Confirm Connection & MovelT job is in UAT and Prod
Claims (837): IB: Confirm Production Data Ready / Received from Source	1 d	02/26/20	02/26/20	[Go-Live Dependency: 1/1/21], Claims (837): Validate connection & MoveIT job in PROD
Claims (837): Load Prod Data to Identifi HPA (Dev and QA)	10 d	02/27/20	03/11/20	Claims (837): IB: Confirm Production Data Ready
Claims (837): Load Prod Data to PDW (Dev and QA)	10 d	03/12/20	03/25/20	/ Received from Source Claims (837): Load Prod Data to Identifi HPA
Claims (837): Load Prod Data to EDW / Identifi (Dev and QA)	12 d	03/26/20	04/10/20	(Dev and QA) Claims (837): Load Prod Data to PDW (Dev and
Claims (837): Refresh Data to Identifi	3 d	04/27/20	04/29/20	QA) Claims (837): Load Prod Data to EDW / Identifi
Phase 1 - Claims Data - (OB - PDW)	120 d	02/03/20	07/17/20	(Dev and QA)
Claims OB: Confirm approval of Requirements	20 d	06/22/20	07/17/20	Claims Extract - Core Team Approval for MA requirements
Claims OB: Submit Jira Ticket (per interface type)	8 d	06/08/20	06/17/20	Claims Extract - Develop Requirements for Data (Input: CA/DI Core+Supp)
Claims OB: Document Movelt Jobs in Data Ops Tracker Claims OB: [Core Team] - Test Data	15 d 43 d	02/03/20 02/04/20	02/21/20 04/02/20	
Confirm Core Configuration Complete	1 d	02/04/20	02/04/20	Confirm Benefit Configuration Complete Claims OB: Document Movelt Jobs in Data Ops
Claims OB: Confirm Connection & MoveIT job is in UAT and Prod	1 d	02/24/20	02/24/20	Tracker Claims (837): Load Prod Data to PDW (Dev and
Claims OB: Build PROD file into PDW OB	3 d	03/26/20	03/30/20	QA), Confirm Identifi HPA-CORE DEV PROD environment complete
Claims OB: Business sign off received Claims OB: [Core Team] - Prod Data	3 d 52 d	03/31/20 02/25/20	04/02/20 05/06/20	Claims OB: Build PROD file into PDW OB
Claims OB: Validate connection & MoveIT job in PROD	1 d	02/25/20	02/25/20	Claims OB: Confirm Connection & MoveIT job is in UAT and Prod
Claims OB: Confirm Production Data Ready / Received from Source	1 d	02/26/20	02/26/20	[Go-Live Dependency: 1/1/21], Claims OB: Validate connection & MoveIT job in PROD
Claims OB: Load Prod Data to Identifi HPA (Dev and QA)	5 d	02/27/20	03/04/20	Claims OB: Confirm Production Data Ready /
				Received from Source Claims (837): Load Prod Data to PDW (Dev and
Claims OB: Load Prod Data to PDW (Dev and QA)	5 d	03/26/20	04/01/20	QA), Claims OB: Load Prod Data to Identifi HPA (Dev and QA)
Claims OB: Load Prod Data to EDW / Identifi (Dev and QA)	12 d	04/02/20	04/17/20	Claims OB: Load Prod Data to PDW (Dev and QA)
Claims OB: Refresh Data to Identifi	3 d	05/04/20	05/06/20	Claims OB: Load Prod Data to EDW / Identifi (Dev and QA)
Phase 1 - Authorizations (OB - PDW) Auths: Confirm approval of Requirements	79 d 10 d	06/09/20 06/16/20	09/25/20 06/29/20	Authorizations / PA - Core Team Requirements
Auths: Submit Jira Ticket (per interface type)	10 d	06/09/20	06/25/20	Review Authorizations / PA - Develop Requirements
Auths: Document Movelt Jobs in Data Ops Tracker	15 d	06/26/20	07/16/20	Auths: Submit Jira Ticket (per interface type) Auths: Confirm approval of Requirements, Auths:
Auths: Build PROD file into PDW OB	3 d	06/30/20	07/02/20	Submit Jira Ticket (per interface type), Confirm Identifi HPA-CORE DEV PROD environment complete
Auths: Business sign off received Auths: [Core Team] - Test Data	3 d 28 d	07/03/20 07/17/20	07/07/20 08/25/20	Auths: Build PROD file into PDW OB
Auths: Confirm Configuration / Pipeline Development Complete	3 d	07/20/20	07/22/20	Confirm Provider Pipeline Complete Auths: Document Movelt Jobs in Data Ops
Auths: Confirm Connection & MoveIT job is in UAT and Prod	1 d	07/17/20	07/17/20	Tracker Auths: Confirm Connection & MoveIT job is in
Auths: Confirm Test Data Ready / Received from Source	3 d	07/20/20	07/22/20	UAT and Prod Auths: Confirm Configuration / Pipeline
MILESTONE: Auths: Load Test Data to Identifi HPA (Dev and QA)	0 d	07/22/20	07/22/20	Development Complete, Auths: Confirm Test Data Ready / Received from Source
Auths: Load Test Data to PDW (Dev and QA)	14 d	07/23/20	08/11/20	Auths: Load Test Data to Identifi HPA (Dev and QA)
Auths: Load Test Data to EDW / Identifi (Dev and QA) Auths: [Core Team] - Prod Data	10 d 50 d	08/12/20 07/20/20		Auths: Load Test Data to PDW (Dev and QA)
Auths: Validate connection & MoveIT job in PROD	1 d	07/20/20	07/20/20	Auths: Confirm Connection & MoveIT job is in UAT and Prod
Auths: Confirm Production Data Ready / Received from Source	1 d	07/21/20	07/21/20	[Go-Live Dependency: 1/1/21], Auths: Validate connection & MoveIT job in PROD
Auths: Load Prod Data to Identifi HPA (Dev and QA)	12 d	07/22/20	08/06/20	Auths: Confirm Production Data Ready / Received from Source
Auths: Load Prod Data to PDW (Dev and QA)	11 d	08/07/20	08/21/20	Auths: Load Prod Data to Identifi HPA (Dev and QA)
Auths: Load Prod Data to EDW / Identifi (Dev and QA)	12 d	08/24/20	09/08/20	Auths: Load Prod Data to PDW (Dev and QA) Auths: Load Prod Data to EDW / Identifi (Dev and
Auths: Refresh Data to Identifi Phase 1 - Accumulator Interface (IB/OB)	3 d 41 d	09/23/20 06/29/20	09/25/20 08/24/20	QA)
Accums: Confirm approval of BRD	1 d	06/29/20	06/29/20	Accumulators Interface - Core Team Requirements Review, Accumulators Interface - Core Team Requirements Review
				Accums: Confirm approval of BRD, Accumulators
Accums: Submit Jira Ticket (per interface type)	20 d	06/30/20	07/27/20	Interface - Develop BRD, Accumulators Interface - Develop BRD
Accums: Submit Jira Ticket (per interface type) Accums: Document Movelt Jobs in Data Ops Tracker	20 d 5 d	06/30/20 07/28/20	07/27/20 08/03/20	
Accums: Document Movelt Jobs in Data Ops Tracker Accums: [Core Team] - Test Data	-			Develop BRD
Accums: Document Movelt Jobs in Data Ops Tracker	5 d 4 d	07/28/20 08/04/20	08/03/20 08/07/20	Develop BRD Accums: Submit Jira Ticket (per interface type) Accums: Document Movelt Jobs in Data Ops
Accums: Document Movelt Jobs in Data Ops Tracker Accums: [Core Team] - Test Data Accums: Confirm Configuration / Pipeline Development Complete	5 d 4 d 3 d	07/28/20 08/04/20 08/05/20	08/03/20 08/07/20 08/07/20	Develop BRD Accums: Submit Jira Ticket (per interface type) Accums: Document Movelt Jobs in Data Ops Tracker Accums: Confirm Connection & MovelT job is in UAT and Prod
Accums: Document Movelt Jobs in Data Ops Tracker           Accums: [Core Team] - Test Data           Accums: Confirm Configuration / Pipeline Development Complete           Accums: Confirm Connection & MovelT job is in UAT and Prod           Accums: Confirm Test Data Ready / Received from Source           MILESTONE: Accums: Load Test Data to Identifi HPA (Dev and QA)	5 d 4 d 3 d 1 d 3 d 0 d	07/28/20 08/04/20 08/05/20 08/04/20 08/05/20 08/05/20	08/03/20 08/07/20 08/07/20 08/04/20 08/07/20 08/07/20	Develop BRD Accums: Submit Jira Ticket (per interface type) Accums: Document Movelt Jobs in Data Ops Tracker Accums: Confirm Connection & MovelT job is in
Accums: Document Movelt Jobs in Data Ops Tracker Accums: [Core Team] - Test Data Accums: Confirm Configuration / Pipeline Development Complete Accums: Confirm Connection & MovelT job is in UAT and Prod Accums: Confirm Test Data Ready / Received from Source	5 d 4 d 3 d 1 d 3 d	07/28/20 08/04/20 08/05/20 08/04/20 08/05/20	08/03/20 08/07/20 08/07/20 08/04/20 08/07/20	Develop BRD Accums: Submit Jira Ticket (per interface type) Accums: Document Movelt Jobs in Data Ops Tracker Accums: Confirm Connection & MoveIT job is in UAT and Prod Accums: Confirm Configuration / Pipeline Development Complete, Accums: Confirm Test

Nome	Duration	Stort Date	Due Dete	Drodososoro
Name	Duration	Start Date		Predecessors Accums: Confirm Production Data Ready /
Accums: Load Prod Data to Identifi HPA (Dev and QA)	12 d	08/07/20	08/24/20	Received from Source
Phase 2 - Claims File (IB - To Identifi HPA) - 837 (Custom Edits) - if applicable Claims (837): Confirm approval of BRD (PHASE 2)	193 d 30 d	02/03/20 06/29/20	10/28/20 08/07/20	Claims (837) - BRD Approval - Phase 2
Claims (837): Submit Jira Ticket (per interface type) (PHASE 2)	20 d	08/10/20	09/04/20	Claims (837): Confirm approval of BRD (PHASE
Claims (837): Document Movelt Jobs in Data Ops Tracker	15 d	02/03/20	02/21/20	2)
Claims (837): [Core Team] - Test Data (PHASE 2)	178 d	02/24/20	10/28/20	
Claims (837): Confirm Connection & MoveIT job is in UAT and Prod	1 d	02/24/20	02/24/20	Claims (837): Document Movelt Jobs in Data Ops Tracker
Claims (837): Confirm Core Configuration Complete (PHASE 2)	20 d	08/10/20	09/04/20	Claims (837): Confirm approval of BRD (PHASE 2), Confirm Benefit Configuration Complete
Claims (837): IB: Confirm Test Data Ready / Received from Source	14 d	09/07/20	09/24/20	Claims (837): Confirm Core Configuration Complete (PHASE 2)
MILESTONE: Claims (837): Load Test Data to Identifi HPA (Dev and QA)	0 d	09/24/20	09/24/20	Claims (837): Confirm Core Configuration Complete (PHASE 2), Claims (837): IB: Confirm Test Data Ready / Received from Source
Claims (837): Load Test Data to PDW (Dev and QA)	14 d	09/25/20	10/14/20	Claims (837): Load Test Data to Identifi HPA (Dev and QA)
Claims (837): Load Test Data to EDW / Identifi (Dev and QA)	10 d	10/15/20	10/28/20	Claims (837): Load Test Data to PDW (Dev and
Claims (837): Claims (837): [Core Team] - Prod Data	50 d	02/25/20	05/04/20	QA)
Claims (837): Validate connection & MoveIT job in PROD	1 d	02/25/20	02/25/20	Claims (837): Confirm Connection & MoveIT job
	4 4			is in UAT and Prod [Go-Live Dependency: 1/1/21], Claims (837):
Claims (837): IB: Confirm Production Data Ready / Received from Source	1 d	02/26/20	02/26/20	Validate connection & MoveIT job in PROD Claims (837): IB: Confirm Production Data Ready
Claims (837): Load Prod Data to Identifi HPA (Dev and QA)	12 d	02/27/20	03/13/20	/ Received from Source
Claims (837): Load Prod Data to PDW (Dev and QA)	11 d	03/16/20	03/30/20	Claims (837): Load Prod Data to Identifi HPA (Dev and QA)
Claims (837): Load Prod Data to EDW / Identifi (Dev and QA)	12 d	03/31/20	04/15/20	Claims (837): Load Prod Data to PDW (Dev and QA)
Claims (837): Refresh Data to Identifi	3 d	04/30/20	05/04/20	Claims (837): Load Prod Data to EDW / Identifi
Phase 2 - Encounters TIMING TBD	188 d	04/30/20	10/22/20	(Dev and QA)
	20 d	06/12/20	07/09/20	
Encounters: Confirm approval of BRD				Encounters Interface - Core Team BRD Approval
Encounters: Submit Jira Ticket (per interface type)	9 d	07/10/20	07/22/20	Encounters: Confirm approval of BRD Encounters: Submit Jira Ticket (per interface
Encounters: Document Movelt Jobs in Data Ops Tracker	15 d	07/23/20	08/12/20	type)
Encounters: [Core Team] - Test Data Encounters: Confirm Configuration / Pipeline Development Complete	44 d 20 d	07/22/20 07/22/20	09/21/20 08/18/20	Confirm Provider Pipeline Complete
Encounters: Confirm Connection & MoveIT job is in UAT and Prod	1 d	08/13/20	08/13/20	Encounters: Document Movelt Jobs in Data Ops
Encounters: Confirm Test Data Ready / Received from Source	3 d	08/14/20	08/18/20	Tracker Encounters: Confirm Connection & MoveIT job is in UAT and Prod
MILESTONE: Encounters: Load Test Data to Identifi HPA (Dev and QA)	0 d	08/18/20	08/18/20	Encounters: Confirm Configuration / Pipeline Development Complete, Encounters: Confirm Test Data Ready / Received from Source
Encounters: Load Test Data to PDW (Dev and QA)	14 d	08/19/20	09/07/20	Encounters: Load Test Data to Identifi HPA (Dev and QA)
Encounters: Load Test Data to EDW / Identifi (Dev and QA)	10 d	09/08/20	09/21/20	Encounters: Load Test Data to PDW (Dev and
Encounters: [Core Team] - Prod Data	188 d	02/04/20	10/22/20	QA)
Encounters: Validate connection & MoveIT job in PROD	1 d	08/14/20	08/14/20	Encounters: Confirm Connection & MoveIT job is in UAT and Prod
Encounters: Confirm Production Data Ready / Received from Source	1 d	08/17/20	08/17/20	[Go-Live Dependency: 1/1/21], Encounters:
Encounters: Build PROD file into PDW OB	3 d	02/04/20	02/06/20	Validate connection & MoveIT job in PROD [Go-Live Dependency: 1/1/21], Confirm Identifi HPA-CORE DEV PROD environment complete
Encounters: Business sign off received	3 d	02/07/20	02/11/20	Encounters: Build PROD file into PDW OB
Encounters: Load Prod Data to Identifi HPA (Dev and QA)	12 d	08/18/20	09/02/20	Encounters: Business sign off received, Encounters: Confirm Production Data Ready / Received from Source
Encounters: Load Prod Data to PDW (Dev and QA)	11 d	09/03/20	09/17/20	Encounters: Load Prod Data to Identifi HPA (Dev and QA)
Encounters: Load Prod Data to EDW / Identifi (Dev and QA)	12 d	09/18/20	10/05/20	Encounters: Load Prod Data to PDW (Dev and
Encounters: Refresh Data to Identifi	3 d	10/20/20	10/22/20	QA) Encounters: Load Prod Data to EDW / Identifi
Phase 2 - EOB TIMING TBD	179 d	02/04/20	10/22/20	(Dev and QA)
EOB: Confirm approval of BRD	179 d	02/04/20	06/12/20	EOB Interface - Core Team BRD Approval
EOB: Submit Jira Ticket (per interface type)	20 d	06/12/20	07/09/20	EOB Interface - Core Team BRD Approval
EOB: Document Movelt Jobs in Data Ops Tracker EOB: [Core Team] - Test Data	15 d 156 d	07/10/20 02/04/20	07/30/20 09/08/20	EOB: Submit Jira Ticket (per interface type)
EOB: [Core ream] - rest Data EOB: Confirm Configuration / Pipeline Development Complete	156 d 3 d	02/04/20		Confirm Provider Pipeline Complete
EOB: Confirm Connection & MoveIT job is in UAT and Prod	1 d	07/31/20	07/31/20	EOB: Document Movelt Jobs in Data Ops Tracker
EOD: Confirm Tast Data Paady / Pagaiyad from Source	3 d	08/03/20	08/05/20	EOB: Confirm Connection & MoveIT job is in UAT
EOB: Confirm Test Data Ready / Received from Source MILESTONE: EOB: Load Test Data to Identifi HPA (Dev and QA)	0 d	08/05/20	08/05/20	and Prod EOB: Confirm Configuration / Pipeline Development Complete, EOB: Confirm Test Data
				Ready / Received from Source
EOB: Load Test Data to PDW (Dev and QA)	14 d	08/06/20	08/25/20	EOB: Load Test Data to Identifi HPA (Dev and QA)
EOB: Load Test Data to EDW / Identifi (Dev and QA)	10 d	08/26/20	09/08/20	EOB: Load Test Data to PDW (Dev and QA)
[Core Team] - Prod Data - (Accums)	50 d	08/03/20	10/09/20	FOR: Confirm Connection & MayolTich is in UAT
EOB: Validate connection & MoveIT job in PROD	1 d	08/03/20	08/03/20	EOB: Confirm Connection & MoveIT job is in UAT and Prod
EOB: Confirm Production Data Ready / Received from Source	1 d	08/04/20	08/04/20	[Go-Live Dependency: 1/1/21], EOB: Validate connection & MoveIT job in PROD
EOB: Load Prod Data to Identifi HPA (Dev and QA)	12 d	08/05/20	08/20/20	EOB: Confirm Production Data Ready / Received
				from Source

Name	Duration	Start Date	Due Date	Predecessors
EOB: Load Prod Data to PDW (Dev and QA)	11 d	08/21/20	09/04/20	EOB: Load Prod Data to Identifi HPA (Dev and
EOB: Load Prod Data to EDW / Identifi (Dev and QA)	12 d	09/07/20	09/22/20	QA) EOB: Load Prod Data to PDW (Dev and QA)
EOB: Refresh Data to Identifi	3 d	10/07/20	10/09/20	EOB: Load Prod Data to EDW / Identifi (Dev and
Phase 2 - Clinical Management Data TIMING TBD	186 d	02/04/20	10/20/20	QA)
CM: Confirm approval of BRD	1 d	06/26/20	06/26/20	Clinical Data - Core Team Requirements Approval
				Accumulators Interface - Develop BRD,
CM: Submit Jira Ticket (per interface type)	5 d	06/22/20	06/26/20	Accumulators Interface - Develop BRD
CM: Document Movelt Jobs in Data Ops Tracker CM: [Core Team] - Test Data	5 d 137 d	06/29/20 02/04/20	07/03/20 08/12/20	CM: Submit Jira Ticket (per interface type)
CM: Confirm Configuration / Pipeline Development Complete	3 d	02/04/20	02/06/20	Confirm Provider Pipeline Complete
CM: Confirm Connection & MoveIT job is in UAT and Prod	1 d	07/06/20	07/06/20	CM: Document Movelt Jobs in Data Ops Tracker
CM: Confirm Test Data Ready / Received from Source	3 d	07/07/20	07/09/20	CM: Confirm Connection & MoveIT job is in UAT and Prod
MILESTONE: CM: Load Test Data to Identifi HPA (Dev and QA)	0 d	07/09/20	07/09/20	CM: Confirm Configuration / Pipeline Development Complete, CM: Confirm Test Data Ready / Received from Source
CM: Load Test Data to PDW (Dev and QA)	14 d	07/10/20	07/29/20	CM: Load Test Data to Identifi HPA (Dev and QA)
CM: Load Test Data to EDW / Identifi (Dev and QA)	10 d	07/30/20	08/12/20	CM: Load Test Data to PDW (Dev and QA)
CM: [Core Team] - Prod Data	76 d	07/07/20	10/20/20	
CM: Validate connection & MoveIT job in PROD	5 d	07/07/20	07/13/20	CM: Confirm Connection & MoveIT job is in UAT and Prod
CM: Confirm Production Data Ready / Received from Source	10 d	07/14/20	07/27/20	CM: Validate connection & MoveIT job in PROD
	40 -	07/00/00	00/40/00	CM: Confirm Production Data Ready / Received
CM: Load Prod Data to Identifi HPA (Dev and QA)	12 d	07/28/20	08/12/20	from Source
CM: Load Prod Data to PDW (Dev and QA)	11 d	08/13/20	08/27/20	CM: Load Prod Data to Identifi HPA (Dev and QA)
CM: Build PROD file into PDW OB	10 d	08/28/20	09/10/20	CM: Load Prod Data to PDW (Dev and QA), CM: Submit Jira Ticket (per interface type), Confirm Identifi HPA-CORE DEV PROD environment complete
CM: Business sign off received	3 d	09/11/20	09/15/20	CM: Build PROD file into PDW OB
CM: Load Prod Data to EDW / Identifi (Dev and QA)	12 d	09/16/20	10/01/20	CM: Business sign off received, CM: Load Prod Data to PDW (Dev and QA)
CM: Refresh Data to Identifi	3 d	10/16/20	10/20/20	CM: Load Prod Data to EDW / Identifi (Dev and
MILESTONE: New FTP / Connectivity Established	0 d	05/07/20	05/07/20	PCP OB: Submit Jira Ticket (per interface type)
DI: Subcon / Vendor Interfaces [Vendor Name] Implementation	177 d	03/17/20 03/17/20	11/18/20 11/18/20	
Vendor selected	20 d	03/17/20		Initial Identification of Vendors / Trading Partners
Confirm contract/SOW updates are complete (as needed)	30 d	04/14/20	05/25/20	
Confirm BAA is in place (required prior to data exchange)	20 d	04/14/20	05/11/20	Vendor selected
FTP Complete SFTP form	20 d 10 d	05/26/20 05/26/20	06/22/20 06/08/20	Confirm contract/SOW updates are complete (as
				needed) Complete SFTP form, Confirm BAA is in place
SFTP - Set up and testing	10 d	06/09/20	06/22/20	(required prior to data exchange)
MILESTONE: SFTP Complete	0 d	06/22/20	06/22/20	SFTP - Set up and testing Confirm contract/SOW updates are complete (as
Phase 0 - Eligibility Data (IB from Enrollment Vendor)	44 d	05/27/20	07/27/20	needed)
Eligibility IB: Confirm BRD Deliverable, per vendor requirements (as needed)	4 d	05/27/20	06/01/20	Eligibility IB: Confirm approval of Data Integration BRD - (IB 834)
Eligibility IB: Share and Confirm File Formats	5 d	05/27/20	06/02/20	Eligibility IB: Confirm approval of Data Integration BRD - (IB 834)
Eligibility IB: Confirm Movelt Jobs, Naming Conventions	5 d	06/03/20	06/09/20	Eligibility IB: Confirm BRD Deliverable, per vendor requirements (as needed), Eligibility IB: Share and Confirm File Formats
Eligibility IB: Jira Ticket Review (Confirm if vendor-specific dev is required)	2 d	06/03/20	06/04/20	Eligibility IB: Confirm BRD Deliverable, per vendor requirements (as needed), Eligibility IB: Share and Confirm File Formats
Eligibility IB: Engineering - DI Dev and QA - *Dev Complete*	10 d	06/05/20	06/18/20	Eligibility IB: Jira Ticket Review (Confirm if vendor-
Eligibility IB: IQ Testing, if required - *QA Complete*	16 d	06/19/20	07/10/20	specific dev is required) Eligibility IB: Engineering - DI Dev and QA - *Dev
Eligibility IB: System Test File(s) - *Core Team Business Sign Off*	1 d	07/13/20	07/13/20	Complete* Confirm BAA is in place (required prior to data exchange), Eligibility IB: Confirm Movelt Jobs, Naming Conventions, Eligibility IB: Engineering - DI Dev and QA - 'Dev Complete*, Eligibility IB: IQ Testing, if required - 'QA Complete*, SFTP - Set up and testing
Eligibility IB: Confirm Test File Fully Loaded	1 d	07/13/20	07/13/20	Eligibility IB: Load Test Data to Identifi HPA (Dev
	10 d	07/14/20	07/27/20	and QA) Eligibility IB: System Test File(s) - *Core Team
Eligibility IB: Interface Test Review, Revisions as needed				Business Sign Off* Eligibility IB: Load Prod Data to Identifi HPA (Dev
Eligibility IB: Prod Data File Ready	1 d	07/03/20	07/03/20	and QA)
MILESTONE: Eligibility IB: Interface Implementation Complete	0 d	07/27/20	07/27/20	Eligibility IB: Interface Test Review, Revisions as needed, Eligibility IB: Prod Data File Ready
Phase 0 - Provider Data (OB - Identifi HPA to Vendor)	118 d	05/26/20	11/05/20	Confirm contract/SOW updates are complete (as
PCP OB: Confirm BRD Deliverable, per vendor requirements (as needed)	3 d	05/26/20	05/28/20	needed) PCP OB: Confirm approval of BRD
PCP OB: Share and Confirm File Formats	3 d	05/26/20		PCP OB: Confirm approval of BRD
PCP OB: Confirm Movelt Jobs, Naming Conventions	5 d	05/29/20	06/04/20	PCP OB: Confirm BRD Deliverable, per vendor requirements (as needed), PCP OB: Confirm Connection & MoveIT job is in UAT and Prod, PCP OB: Share and Confirm File Formats
PCP OB: Jira Ticket Review (Confirm if vendor-specific dev is required)	2 d	05/29/20	06/01/20	PCP OB: Confirm BRD Deliverable, per vendor requirements (as needed), PCP OB: Share and Confirm File Formats

Name	Duration	Start Date	Due Date	Predecessors
PCP OB: Engineering - DI Dev and QA - *Dev Complete*	10 d	06/02/20	06/15/20	PCP OB: Jira Ticket Review (Confirm if vendor- specific dev is required)
PCP OB: IQ Testing, if required - *QA Complete*	3 d	06/16/20	06/18/20	PCP OB: Engineering - DI Dev and QA - *Dev Complete*
MILESTONE: PCP OB: OB - Mocked Sample Data - Ready for Vendors, if needed	0 d	05/29/20	05/29/20	Confirm BAA is in place (required prior to data exchange), PCP OB: Confirm BRD Deliverable, per vendor requirements (as needed), PCP OB: Share and Confirm File Formats
PCP OB: Exchange System Test File(s) - *Core Team Business Sign Off*	3 d	07/21/20	07/23/20	Confirm BAA is in place (required prior to data exchange), PCP OB: Confirm BRD Deliverable, per vendor requirements (as needed), PCP OB: Share and Confirm File Formats
PCP OB: OB - Test Data File - Ready for Vendors (from Identifi HPA) - if applicable	3 d	07/21/20	07/23/20	PCP OB: Load Test Data to Identifi HPA (Dev and QA)
PCP OB: Interface Test Review, Revisions as needed	10 d	07/24/20	08/06/20	PCP OB: Exchange System Test File(s) - *Core Team Business Sign Off*
PCP OB: OB Prod Data File Ready for Sub vendors (from Identifi HPA) - if applicable	1 d	11/05/20	11/05/20	PCP OB: Load Prod Data to Identifi HPA (Dev
MILESTONE: PCP OB: Interface Implementation Complete	0 d	11/05/20	11/05/20	and QA) PCP OB: Interface Test Review, Revisions as needed, PCP OB: OB Prod Data File Ready for Sub vendors (from Identifi HPA) - if applicable
Phase 1 - Provider Data (IB)	127 d	05/26/20	11/18/20	Confirm contract/SOW updates are complete (as needed)
Provider IB: Confirm BRD Deliverable, per vendor requirements (as needed)	20 d	05/26/20	06/22/20	PCP OB: Confirm approval of BRD
Provider IB: Share and Confirm File Formats	3 d	06/23/20	06/25/20	Provider IB: Confirm BRD Deliverable, per vendor requirements (as needed)
Provider IB: Confirm Movelt Jobs, Naming Conventions	5 d	06/26/20	07/02/20	Provider IB: Confirm BRD Deliverable, per vendor requirements (as needed), Provider IB: Share and Confirm File Formats
Provider IB: Jira Ticket Review (Confirm if vendor-specific dev is required)	2 d	06/26/20	06/29/20	Provider IB: Confirm BRD Deliverable, per vendor requirements (as needed), Provider IB: Share and Confirm File Formats
Provider IB: Engineering - DI Dev and QA - *Dev Complete*	10 d	06/30/20	07/13/20	Provider IB: Jira Ticket Review (Confirm if vendor- specific dev is required)
Provider IB: IQ Testing, if required - *QA Complete*	10 d	07/14/20	07/27/20	Provider IB: Engineering - DI Dev and QA - *Dev Complete*
MILESTONE: Provider IB: OB - Mocked Sample Data - Ready for Vendors, if needed	0 d	06/26/20	06/26/20	Confirm BAA is in place (required prior to data exchange), Provider IB: Confirm BRD Deliverable, per vendor requirements (as needed), Provider IB: Share and Confirm File Formats
Provider IB: Exchange System Test File(s) - *Core Team Business Sign Off*	1 d	07/28/20	07/28/20	Confirm BAA is in place (required prior to data exchange), Provider IB: Engineering - DI Dev and QA - *Dev Complete*, Provider IB: IQ Testing, if required - *QA Complete*, Provider IB: Share and Confirm File Formats, SFTP - Set up and testing
Provider IB: Confirm Test File Fully Loaded	1 d	07/28/20	07/28/20	PCP OB: Load Test Data to Identifi HPA (Dev and QA)
Provider IB: Interface Test Review, Revisions as needed	20 d	07/29/20	08/25/20	Provider IB: Exchange System Test File(s) - *Core Team Business Sign Off*
Provider IB: Prod Data Loaded into Identifi HPA	10 d	11/05/20	11/18/20	Confirm PDM Load in Prod (Claims/PDM domain), PCP 0B: Load Prod Data to Identifi HPA (Dev and QA)
MILESTONE: Provider IB: Interface Implementation Complete	0 d	11/18/20	11/18/20	Provider IB: Interface Test Review, Revisions as needed, Provider IB: Prod Data Loaded into Identifi HPA
Phase 1 - Eligibility Data (OB)	89 d	07/15/20	11/16/20	Confirm contract/SOW updates are complete (as needed)
Eligibility OB: Confirm BRD Deliverable, per vendor requirements (as needed)	3 d	07/15/20	07/17/20	Eligibility Core+Supp (To PDW) - Confirm Program Requirements for PDW Reporting, Eligibility OB: Confirm approval of Data Integration BRD
Eligibility OB: Share and Confirm File Formats	3 d	07/15/20	07/17/20	Eligibility Core+Supp (To PDW) - Confirm Program Requirements for PDW Reporting, Eligibility OB: Confirm approval of Data Integration BRD
Eligibility OB: Confirm Movelt Jobs, Naming Conventions	5 d	07/27/20	07/31/20	Eligibility Core+Supp (To PDW): Document Movelt Jobs in Data Ops Tracker, Eligibility OB: Confirm BRD Deliverable, per vendor requirements (as needed), Eligibility OB: Document Movelt Jobs in Data Ops Tracker, Eligibility OB: Share and Confirm File Formats
Eligibility OB: Jira Ticket Review (Confirm if vendor-specific dev is required)	1 d	07/20/20	07/20/20	Eligibility OB: Confirm BRD Deliverable, per vendor requirements (as needed), Eligibility OB: Share and Confirm File Formats
Eligibility OB: Engineering - DI Dev and QA - *Dev Complete*	10 d	07/23/20	08/05/20	Eligibility Core+Supp (To PDW): Jira Ticket Review (Confirm if dev is required), Eligibility OB: Jira Ticket Review (Confirm if vendor-specific dev is required)
Eligibility OB: IQ Testing, if required - *QA Complete*	3 d	08/06/20	08/10/20	Eligibility OB: Engineering - DI Dev and QA - *Dev Complete*
Eligibility OB: Test Files (OB) - Mocked Sample Data - Ready for Vendors, if needed	5 d	07/20/20	07/24/20	Confirm BAA is in place (required prior to data exchange), Eligibility OB: Confirm BRD Deliverable, per vendor requirements (as needed), Eligibility OB: Share and Confirm File Formats

Name	Duration	Start Date	Due Date	Predecessors
Eligibility OB: Exchange System Test File(s) - *Core Team Business Sign Off*	28 d	08/11/20	09/17/20	Confirm BAA is in place (required prior to data exchange), Eligibility Core+Supp (To PDW): IQ Testing, if required - *QA Complete*, Eligibility OB: Confirm Movelt Jobs, Naming Conventions, Eligibility OB: Engineering - DI Dev and QA - *Dev Complete*, Eligibility OB: IQ Testing, if required - *QA Complete*, SFTP - Set up and testing
Eligibility OB: Test Files (OB) - Ready for Vendors (from Identifi HPA) - if applicable	3 d	08/11/20	08/13/20	Eligibility OB: Load Test Data to Identifi HPA (Dev and QA)
Eligibility OB: Test Files (OB) - Ready for Vendors (from PDW) - if applicable	3 d	09/01/20	09/03/20	Eligibility Core+Supp (To PDW): Load Test Data to PDW (Dev and QA), Eligibility OB: Load Test Data to PDW (Dev and QA) - Core+Supp
Eligibility OB: Test Files (OB) - Ready for Vendors (from EDW) - if applicable	3 d	09/15/20	09/17/20	Eligibility Core+Supp: Load Test Data to EDW / Identifi (Dev and QA), Eligibility: Load Test Data to EDW / Identifi (Dev and QA)
Eligibility OB: Interface Test Review, Revisions as needed	40 d	09/18/20	11/12/20	Eligibility OB: Exchange System Test File(s) - *Core Team Business Sign Off*
Eligibility OB: Prod Data (OB) - Data Transfer to Sub vendors (from Identifi HPA)	2 d	11/13/20	11/16/20	Eligibility IB: Prod Data File Ready (Identifi HPA), Eligibility OB: Interface Test Review, Revisions as needed, Eligibility OB: Load Prod Data to Identifi HPA (Dev and QA), Eligibility: Load Prod Data to Identifi HPA and FDR
MILESTONE: Eligibility OB: Interface Implementation Complete	0 d	11/16/20	11/16/20	Eligibility OB: Prod Data (OB) - Data Transfer to Sub vendors (from Identifi HPA)
Phase 1 - Provider Data (OB)	43 d	05/26/20	07/23/20	Confirm contract/SOW updates are complete (as needed)
Provider OB: Confirm BRD Deliverable, per vendor requirements (as needed)	20 d	05/26/20	06/22/20	Provider OB: Confirm approval of Requirements
Provider OB: Share and Confirm File Formats	5 d	05/26/20	06/01/20	Provider OB: Confirm approval of Requirements
Provider OB: Confirm Movelt Jobs, Naming Conventions	5 d	06/23/20	06/29/20	Provider OB: Confirm BRD Deliverable, per vendor requirements (as needed), Provider OB: Share and Confirm File Formats
Provider OB: Jira Ticket Review (Confirm if vendor-specific dev is required)	5 d	06/23/20	06/29/20	Provider OB: Confirm BRD Deliverable, per vendor requirements (as needed), Provider OB: Share and Confirm File Formats
Provider OB: Engineering - DI Dev and QA - *Dev Complete*	1 d	06/30/20	06/30/20	Provider OB: Jira Ticket Review (Confirm if vendor-specific dev is required)
Eligibility OB: IQ Testing, if required - *QA Complete*	3 d	07/01/20	07/03/20	Provider OB: Engineering - DI Dev and QA - *Dev Complete*
MILESTONE: Provider OB: Mocked Sample Data - Ready for Vendors, if needed	0 d	06/22/20	06/22/20	Confirm BAA is in place (required prior to data exchange), Provider OB: Confirm BRD Deliverable, per vendor requirements (as needed), Provider OB: Share and Confirm File Formats
Provider OB: Exchange System Test File(s) - *Core Team Business Sign Off*	3 d	07/06/20	07/08/20	Confirm BAA is in place (required prior to data exchange), Eligibility OB: IQ Testing, if required - "QA Complete", Provider OB: Confirm Movelt Jobs, Naming Conventions, Provider OB: Engineering - DI Dev and QA - *Dev Complete*, SFTP - Set up and testing
Provider OB: Test Data File - Ready for Vendors (from Identifi HPA) - if applicable	3 d	07/06/20	07/08/20	Provider OB: Load Test Data to Identifi HPA (Dev and QA)
Provider OB: Test Data File - Ready for Vendors (from PDW) - if applicable	3 d	07/06/20	07/08/20	Provider OB: Load Test Data to PDW (Dev and QA)
Provider OB: Test Data File - Ready for Vendors (from EDW) - if applicable	3 d	07/06/20	07/08/20	Provider OB: Load Test Data to EDW / Identifi (Dev and QA)
Provider OB: Interface Test Review, Revisions as needed	10 d	07/09/20	07/22/20	Provider OB: Exchange System Test File(s) - *Core Team Business Sign Off*
Provider OB: Prod Data File Ready for Sub vendors (from Identifi HPA)	10 d	05/26/20	06/08/20	Confirm PDM Load in Prod (Claims/PDM domain), Provider OB: Load Prod Data to Identifi HPA (Dev and QA)
Provider OB: Interface Implementation Complete	1 d	07/23/20	07/23/20	Provider OB: Interface Test Review, Revisions as needed, Provider OB: Prod Data File Ready for Sub vendors (from Identifi HPA)
Phase 1 - Claims Data - 276 / 277 - (Identifi HPA)	41 d	06/22/20	08/17/20	Confirm contract/SOW updates are complete (as needed)
Claims (276/277): Confirm BRD Deliverable (as needed) Claims (276/277): Share and Confirm File Formats	1 d 2 d	06/22/20 06/22/20	06/22/20	Claims (276/277): Confirm approval of BRD Claims (276/277): Confirm approval of BRD
Claims (276/277): Confirm Movelt Jobs, Naming Conventions	2 d	06/24/20	06/25/20	Claims (276/277): Confirm BRD Deliverable, per vendor requirements (as needed), Claims (276/277): Share and Confirm File Formats
Claims (276/277): Jira Ticket Review (Confirm if vendor-specific dev is required)	2 d	06/24/20	06/25/20	Claims (276/277): Confirm BRD Deliverable, per vendor requirements (as needed), Claims (276/277): Share and Confirm File Formats
Claims (276/277): Engineering - DI Dev and QA - *Dev Complete*	10 d	06/26/20	07/09/20	Claims (276/277): Jira Ticket Review (Confirm if vendor-specific dev is required)
Claims (276/277): IQ Testing, if required - *QA Complete*	3 d	07/10/20	07/14/20	Claims (276/277): Engineering - DI Dev and QA - *Dev Complete*
Dependency: Confirm Test Claims Data Readiness (IQ Team)	1 d	07/29/20	07/29/20	Claims (276/277): Confirm Test Data Ready (IQ Team)
MILESTONE: OB - Mocked Sample Data - Ready for Vendors, if needed	0 d	06/24/20	06/24/20	Claims (276/277): Confirm BRD Deliverable, per vendor requirements (as needed), Claims (276/277): Share and Confirm File Formats, Confirm BAA is in place (required prior to data exchange)
Claims (276/277): Exchange System Test File(s) - *Core Team Business Sign Off*	3 d	07/29/20	07/31/20	Claims (276/277): Confirm Movelt Jobs, Naming Conventions, Claims (276/277): Engineering - DI Dev and QA - 'Dev Complete*, Claims (276/277): IQ Testing, if required - *QA Complete*, SFTP - Set up and testing

Name	Duration	Start Date	Due Date	Predecessors
Claims (276/277): OB - Test Data File - Ready for Vendors (from Identifi HPA) - if applicable	3 d	07/29/20	07/31/20	Claims (276/277): Load Test Data to Identifi HPA (Dev and QA)
Claims (276/277): Interface Test Review, Revisions as needed	10 d	08/03/20	08/14/20	Claims (276/277): Exchange System Test File(s) - *Core Team Business Sign Off*
Claims (276/277): Prod Data File Ready	1 d	07/31/20	07/31/20	Claims (276/277): Load Prod Data to Identifi HPA (Dev and QA)
Claims (276/277): Interface Implementation Complete	1 d	08/17/20	08/17/20	Claims (276/277): Interface Test Review, Revisions as needed, Claims (276/277): Prod Data File Ready
Phase 1 - Claims Data (IB - To Identifi HPA) - 837 - Standard edits	92 d	06/09/20	10/14/20	Confirm contract/SOW updates are complete (as needed)
Claims (837): Confirm BRD Deliverable, per vendor requirements (as needed) Claims (837): Share and Confirm File Formats	1 d 5 d	06/09/20 06/09/20	06/09/20 06/15/20	Claims (837): Confirm approval of BRD Claims (837): Confirm approval of BRD
Claims (637): Share and Commin File Formats Claims (837): Confirm Movelt Jobs, Naming Conventions	5 d	06/10/20	06/16/20	Claims (837): Confirm BRD Deliverable, per
Claims (837): Jira Ticket Review (Confirm if vendor-specific dev is required)	5 d	06/10/20	06/16/20	vendor requirements (as needed) Claims (837): Confirm BRD Deliverable, per
Claims (837): Engineering - DI Dev and QA - *Dev Complete*	1 d	06/17/20	06/17/20	vendor requirements (as needed) Claims (837): Jira Ticket Review (Confirm if
Claims (837): IQ Testing, if required - *QA Complete*	3 d	06/18/20	06/22/20	vendor-specific dev is required) Claims (837): Engineering - DI Dev and QA -
MILESTONE: Claims (837): OB - Mocked Sample Data - Ready for Vendors, if needed	0 d	06/15/20	06/15/20	*Dev Complete* Claims (837): Confirm BRD Deliverable, per vendor requirements (as needed), Claims (837): Share and Confirm File Formats, Confirm BAA is in place (required prior to data exchange)
Claims (837): Exchange System Test File(s) - *Core Team Business Sign Off*	3 d	09/25/20	09/29/20	Claims (837): Confirm Movelt Jobs, Naming Conventions, Claims (837): Engineering - DI Dev and QA - *Dev Complete*, Claims (837): IQ Testing, if required - *QA Complete*, Confirm BAA is in place (required prior to data exchange), SFTP - Set up and testing
Claims (837): Confirm Test File Fully Loaded - Response Files Generated for Vendors (from Iden	3 d	09/25/20	09/29/20	Claims (837): Load Test Data to Identifi HPA (Dev and QA), Claims (837): Load Test Data to Identifi HPA (Dev and QA)
Claims (837): Interface Test Review, Revisions as needed	10 d	09/30/20	10/13/20	Claims (837): Exchange System Test File(s) - *Core Team Business Sign Off*
Claims (837): Prod Data File Ready (Identifi HPA)	1 d	06/09/20	06/09/20	Claims (837): Load Prod Data to Identifi HPA (Dev and QA), Claims (837): Load Prod Data to Identifi HPA (Dev and QA)
Claims (837): Interface Implementation Complete	1 d	10/14/20	10/14/20	Claims (837): Interface Test Review, Revisions as needed, Claims (837): Prod Data File Ready
Phase 2 - Claims Data (IB - To Identifi HPA) - 837 - Custom Edits (if applicable) -	48 d	08/10/20	10/14/20	Confirm contract/SOW updates are complete (as needed)
Claims (837): Confirm BRD Deliverable, per vendor requirements (as needed)	1 d	08/10/20	08/10/20	Claims (837): Confirm approval of BRD, Claims (837): Confirm approval of BRD (PHASE 2)
Claims (837): Share and Confirm File Formats	5 d	08/10/20	08/14/20	Claims (837): Confirm approval of BRD, Claims (837): Confirm approval of BRD (PHASE 2)
Claims (837): Confirm Movelt Jobs, Naming Conventions	5 d	08/17/20	08/21/20	Claims (837): Confirm BRD Deliverable, per vendor requirements (as needed), Claims (837): Share and Confirm File Formats
Claims (837): Jira Ticket Review (Confirm if vendor-specific dev is required)	5 d	08/17/20	08/21/20	Claims (837): Confirm BRD Deliverable, per vendor requirements (as needed), Claims (837): Share and Confirm File Formats
Claims (837): Engineering - DI Dev and QA - *Dev Complete*	1 d	08/24/20	08/24/20	Claims (837): Jira Ticket Review (Confirm if vendor-specific dev is required)
Claims (837): IQ Testing, if required - *QA Complete*	3 d	08/25/20	08/27/20	Claims (837): Engineering - DI Dev and QA - *Dev Complete*
MILESTONE: Claims (837): OB - Mocked Sample Data - Ready for Vendors, if needed	0 d	08/14/20	08/14/20	Claims (837): Confirm BRD Deliverable, per vendor requirements (as needed), Claims (837): Share and Confirm File Formats, Confirm BAA is in place (required prior to data exchange)
Claims (837): Exchange System Test File(s) - *Core Team Business Sign Off*	3 d	09/25/20	09/29/20	Claims (837): Confirm Movelt Jobs, Naming Conventions, Claims (837): Engineering - DI Dev and QA - *Dev Complete*, Claims (837): IQ Testing, if required - *QA Complete*, Confirm BAA is in place (required prior to data exchange), SFTP - Set up and testing
Claims (837): Confirm Test File Fully Loaded - Response Files Generated for Vendors (Identifi HF	3 d	09/25/20	09/29/20	Claims (837): Load Test Data to Identifi HPA (Dev and QA), Claims (837): Load Test Data to Identifi HPA (Dev and QA)
Claims (837): Interface Test Review, Revisions as needed	10 d	09/30/20	10/13/20	Claims (837): Exchange System Test File(s) - *Core Team Business Sign Off*
Claims (837): Prod Data File Ready (Identifi HPA)	1 d	08/10/20	08/10/20	Claims (837): Load Prod Data to Identifi HPA (Dev and QA), Claims (837): Load Prod Data to Identifi HPA (Dev and QA)
Claims (837): Interface Implementation Complete	1 d	10/14/20	10/14/20	Claims (837): Interface Test Review, Revisions as needed, Claims (837): Prod Data File Ready (Identifi HPA)
Phase 1 - Claims Data (OB - PDW)	67 d	05/26/20	08/26/20	Confirm contract/SOW updates are complete (as needed)
Claims OB: Confirm BRD Deliverable, per vendor requirements (as needed) Claims OB: Share and Confirm File Formats	5 d 5 d	07/20/20 07/20/20	07/24/20 07/24/20	Claims OB: Confirm approval of Requirements Claims OB: Confirm approval of Requirements
Claims OB: Confirm Movelt Jobs, Naming Conventions	5 d	07/27/20	07/31/20	Claims OD: Commin approval of requirements Claims OB: Confirm BRD Deliverable, per vendor requirements (as needed), Claims OB: Share and Confirm File Formats
Claims OB: Jira Ticket Review (Confirm if vendor-specific dev is required)	5 d	07/27/20	07/31/20	Claims OB: Confirm BRD Deliverable, per vendor requirements (as needed), Claims OB: Share and Confirm File Formats
Claims OB: Engineering - DI Dev and QA - *Dev Complete*	1 d	08/03/20	08/03/20	Claims OB: Jira Ticket Review (Confirm if vendor- specific dev is required)
Claims OB: IQ Testing, if required - *QA Complete*	3 d	08/04/20	08/06/20	Claims OB: Engineering - DI Dev and QA - *Dev Complete*

Name	Duration	Start Date	Due Date	Predecessors
Raile	Duration	Start Date	Due Date	Claims OB: Confirm BRD Deliverable, per vendor
MILESTONE: Claims OB: OB - Mocked Sample Data - Ready for Vendors, if needed	0 d	07/24/20	07/24/20	requirements (as needed), Claims OB: Share and Confirm File Formats, Confirm BAA is in place (required prior to data exchange)
Claims OB: Exchange System Test File(s) - *Core Team Business Sign Off*	3 d	08/07/20	08/11/20	Claims OB: Confirm Movelt Jobs, Naming Conventions, Claims OB: Engineering - DI Dev and QA - *Dev Complete*, Claims OB: IQ Testing, if required - *QA Complete*, Confirm BAA is in place (required prior to data exchange), SFTP - Set up and testing
Claims OB: Test Data File - Ready for Vendors (from PDW) - if applicable	3 d	08/07/20	08/11/20	Claims OB: Load Prod Data to PDW (Dev and QA)
Claims OB: Interface Test Review, Revisions as needed	10 d	08/12/20	08/25/20	Claims OB: Exchange System Test File(s) - *Core Team Business Sign Off*
Claims OB: OB Prod Data File Ready for Sub vendors (from PDW)	1 d	05/26/20	05/26/20	Claims OB: Load Prod Data to PDW (Dev and QA)
Claims OB: Interface Implementation Complete	1 d	08/26/20	08/26/20	Claims OB: Interface Test Review, Revisions as needed, Claims OB: OB Prod Data File Ready for Sub vendors (from PDW)
Phase 1 - Authorizations Data (OB - PDW)	59 d	06/30/20	09/18/20	Confirm contract/SOW updates are complete (as needed)
Auths: Confirm BRD Deliverable, per vendor requirements (as needed)	5 d	06/30/20	07/06/20	Auths: Confirm approval of Requirements
Auths: Share and Confirm File Formats	5 d	06/30/20		Auths: Confirm approval of Requirements Auths: Confirm BRD Deliverable, per vendor
Auths: Confirm Movelt Jobs, Naming Conventions	5 d	07/07/20	07/13/20	requirements (as needed), Auths: Share and Confirm File Formats Auths: Confirm BRD Deliverable, per vendor
Auths: Jira Ticket Review (Confirm if vendor-specific dev is required)	5 d	07/07/20	07/13/20	requirements (as needed), Auths: Share and <u>Confirm File Formats</u> Auths: Jira Ticket Review (Confirm if vendor-
Auths: Engineering - DI Dev and QA - *Dev Complete*	1 d	07/14/20	07/14/20	specific dev is required) Auths: Engineering - DI Dev and QA - *Dev
Auths: IQ Testing, if required - *QA Complete*	4 d	07/15/20	07/20/20	Complete* Auths: Confirm BRD Deliverable, per vendor
Auths: OB - Mocked Sample Data - Ready for Vendors, if needed	1 d	07/07/20	07/07/20	requirements (as needed), Auths: Share and Confirm File Formats, Confirm BAA is in place (required prior to data exchange)
Auths: Exchange System Test File(s) - *Core Team Business Sign Off*	13 d	08/12/20	08/28/20	Auths: Confirm Movelt Jobs, Naming Conventions, Auths: Engineering - DI Dev and QA - "Dev Complete", Auths: IQ Testing, if required - "QA Complete", Confirm BAA is in place (required prior to data exchange), SFTP -
Auths: OB - Test Data File - Ready for Vendors (from PDW) - if applicable	3 d	08/12/20	08/14/20	Set up and testing Auths: Load Test Data to PDW (Dev and QA)
Auths: OB - Test Data File - Ready for Vendors (from EDW) - if applicable	3 d	08/26/20	08/28/20	Auths: Load Test Data to EDW / Identifi (Dev and QA)
Auths: Interface Test Review, Revisions as needed	10 d	08/31/20	09/11/20	Auths: Exchange System Test File(s) - *Core Team Business Sign Off*
Auths: OB Prod Data File Ready for Sub vendors (from PDW)	1 d	08/24/20	08/24/20	Auths: Load Prod Data to PDW (Dev and QA) Auths: Interface Test Review, Revisions as
Auths: Interface Implementation Complete	5 d	09/14/20	09/18/20	needed, Auths: OB Prod Data File Ready for Sub vendors (from PDW) Confirm contract/SOW updates are complete (as
Phase 1 - Accumulator Data (IB/OB)	43 d	06/30/20	08/27/20	needed)
Accums: Confirm BRD Deliverable, per vendor requirements (as needed) Accums: Share and Confirm File Formats	5 d 5 d	06/30/20 06/30/20	07/06/20 07/06/20	Accums: Confirm approval of BRD Accums: Confirm approval of BRD
Accums: Confirm Movelt Jobs, Naming Conventions	5 d	07/07/20	07/13/20	Accums: Confirm BRD Deliverable, per vendor requirements (as needed), Accums: Share and Confirm File Formats
Accums: Jira Ticket Review (Confirm if vendor-specific dev is required)	5 d	07/07/20	07/13/20	Accums: Confirm BRD Deliverable, per vendor requirements (as needed), Accums: Share and Confirm File Formats
Accums: Engineering - DI Dev and QA - *Dev Complete*	1 d	07/14/20	07/14/20	Accums: Jira Ticket Review (Confirm if vendor- specific dev is required)
Accums: IQ Testing, if required - *QA Complete*	4 d	07/15/20	07/20/20	Accums: Engineering - DI Dev and QA - *Dev Complete*
MILESTONE: Accums: OB - Mocked Sample Data - Ready for Vendors, if needed	0 d	07/06/20	07/06/20	Accums: Confirm BRD Deliverable, per vendor requirements (as needed), Accums: Share and Confirm File Formats, Confirm BAA is in place (required prior to data exchange)
Accums: Exchange System Test File(s) - *Core Team Business Sign Off*	3 d	08/10/20	08/12/20	Accums: Confirm Movelt Jobs, Naming Conventions, Accums: Engineering - DI Dev and QA - 'Dev Complete', Accums: IQ Testing, if required - "QA Complete*, Confirm BAA is in place (required prior to data exchange), SFTP - Set up and testing
Accums: OB - Test Data File - Ready for Vendors (from Identifi HPA) - if applicable	3 d	08/10/20	08/12/20	Accums: Load Test Data to Identifi HPA (Dev and QA)
Accums: Interface Test Review, Revisions as needed	10 d	08/13/20	08/26/20	Accums: Exchange System Test File(s) - *Core Team Business Sign Off*
Accums: Interface Implementation Complete	1 d	08/27/20	08/27/20	Accums: Interface Test Review, Revisions as needed
Phase 2 - Encounters Data TIMING TBD	66 d	07/10/20	10/09/20	Confirm contract/SOW updates are complete (as
Encounters: Confirm BRD Deliverable, per vendor requirements (as needed)	5 d	07/10/20	07/16/20	needed) Encounters: Confirm approval of BRD
Encounters: Share and Confirm File Formats Encounters: Confirm Movelt Jobs, Naming Conventions	5 d 5 d	07/10/20 07/17/20	07/16/20	Encounters: Confirm approval of BRD Encounters: Confirm BRD Deliverable, per vendor requirements (as needed), Encounters: Share and Confirm File Formats
				Encounters: Confirm BRD Deliverable, per
Encounters: Jira Ticket Review (Confirm if vendor-specific dev is required)	5 d	07/17/20	07/23/20	vendor requirements (as needed), Encounters: Share and Confirm File Formats
	5 d 1 d	07/17/20	07/23/20 07/24/20	

Name	Duration	Start Date	Due Date	Predecessors Confirm BAA is in place (required prior to data
MILESTONE: Encounters: OB - Mocked Sample Data - Ready for Vendors, if needed	0 d	07/16/20	07/16/20	exchange), Encounters: Confirm BRD Deliverable, per vendor requirements (as needed), Encounters: Share and Confirm File Formats
Encounters: Exchange System Test File(s) - *Core Team Business Sign Off*	27 d	08/19/20	09/24/20	Confirm BAA is in place (required prior to data exchange), Encounters: Confirm BRD Deliverable, per vendor requirements (as needed), Encounters: Engineering - DI Dev and QA - 'Dev Complete', Encounters: Share and Confirm File Formats, SFTP - Set up and testing
Encounters: OB - Test Data File - Ready for Vendors (from Identifi HPA) - if applicable	3 d	08/19/20	08/21/20	Encounters: Load Test Data to Identifi HPA (Dev and QA)
Encounters: OB - Test Data File - Ready for Vendors (from PDW) - if applicable	3 d	09/08/20	09/10/20	Encounters: Load Test Data to PDW (Dev and
				QA) Encounters: Load Test Data to EDW / Identifi
Encounters: OB - Test Data File - Ready for Vendors (from EDW) - if applicable	3 d	09/22/20	09/24/20	(Dev and QA) Encounters: Exchange System Test File(s) -
Encounters: Interface Test Review, Revisions as needed	10 d	09/25/20	10/08/20	*Core Team Business Sign Off* Encounters: Interface Test Review, Revisions as
Encounters: Interface Implementation Complete	1 d	10/09/20	10/09/20	needed Confirm contract/SOW updates are complete (as
Phase 2 - EOB Data TIMING TBD	76 d	06/15/20	09/28/20	needed)
EOB: Confirm BRD Deliverable, per vendor requirements (as needed) EOB: Share and Confirm File Formats	5 d 5 d	06/15/20 06/15/20	06/19/20 06/19/20	EOB: Confirm approval of BRD EOB: Confirm approval of BRD
EOB: Confirm Movelt Jobs, Naming Conventions	5 d	06/22/20	06/26/20	EOB: Confirm BRD Deliverable, per vendor requirements (as needed), EOB: Share and Confirm File Formats
EOB: Jira Ticket Review (Confirm if vendor-specific dev is required)	5 d	06/22/20	06/26/20	EOB: Confirm BRD Deliverable, per vendor requirements (as needed), EOB: Share and Confirm File Formats
EOB: Engineering - DI Dev and QA - *Dev Complete*	1 d	06/29/20	06/29/20	EOB: Jira Ticket Review (Confirm if vendor- specific dev is required)
EOB: IQ Testing, if required - *QA Complete*	4 d	06/30/20	07/03/20	EOB: Engineering - DI Dev and QA - *Dev Complete*
MILESTONE: EOB: OB - Mocked Sample Data - Ready for Vendors, if needed	0 d	06/22/20	06/22/20	Confirm BAA is in place (required prior to data exchange), EOB: Confirm BRD Deliverable, per vendor requirements (as needed), EOB: Share and Confirm File Formats
EOB: Exchange System Test File(s) - *Core Team Business Sign Off*	27 d	08/06/20	09/11/20	Confirm BAA is in place (required prior to data exchange), EOB: Confirm Movelt Jobs, Naming Conventions, EOB: Engineering - DI Dev and QA 'Dev Complete*, EOB: IQ Testing, if required - *QA Complete*, SFTP - Set up and testing
EOB: OB - Test Data File - Ready for Vendors (from Identifi HPA) - if applicable	3 d	08/06/20	08/10/20	EOB: Load Test Data to Identifi HPA (Dev and QA)
EOB: OB - Test Data File - Ready for Vendors (from PDW) - if applicable	3 d	08/26/20	08/28/20	EOB: Load Test Data to PDW (Dev and QA)
EOB: OB - Test Data File - Ready for Vendors (from EDW) - if applicable	3 d	09/09/20	09/11/20	EOB: Load Test Data to EDW / Identifi (Dev and QA)
EOB: Interface Test Review, Revisions as needed	10 d	09/14/20	09/25/20	EOB: Exchange System Test File(s) - *Core Team Business Sign Off*
EOB: OB Prod Data File Ready for Sub vendors (from PDW)	1 d	09/07/20	09/07/20	EOB: Load Prod Data to PDW (Dev and QA) EOB: Interface Test Review, Revisions as
EOB: Interface Implementation Complete	1 d	09/28/20	09/28/20	needed, EOB: OB Prod Data File Ready for Sub vendors (from PDW) Confirm contract/SOW updates are complete (as
Phase 2 - Clinical Management Data TIMING TBD	47 d	06/29/20	09/01/20	needed)
CM: Confirm BRD Deliverable, per vendor requirements (as needed) CM: Share and Confirm File Formats	5 d 5 d	06/29/20 06/29/20	07/03/20 07/03/20	CM: Confirm approval of BRD CM: Confirm approval of BRD
CM: Confirm Movelt Jobs, Naming Conventions	5 d	07/06/20	07/10/20	CM: Confirm BRD Deliverable, per vendor requirements (as needed), CM: Share and Confirm File Formats
CM: Jira Ticket Review (Confirm if vendor-specific dev is required)	5 d	07/06/20	07/10/20	CM: Confirm BRD Deliverable, per vendor requirements (as needed), CM: Share and Confirm File Formats
CM: Engineering - DI Dev and QA - *Dev Complete*	1 d	07/13/20	07/13/20	CM: Jira Ticket Review (Confirm if vendor-specifi dev is required)
CM: IQ Testing, if required - *QA Complete*	4 d	07/14/20	07/17/20	CM: Engineering - DI Dev and QA - *Dev Complete*
MILESTONE: CM: OB - Mocked Sample Data - Ready for Vendors, if needed	0 d	07/06/20	07/06/20	CM: Confirm BRD Deliverable, per vendor requirements (as needed), CM: Share and Confirm File Formats, Confirm BAA is in place (required prior to data exchange)
CM: Exchange System Test File(s) - *Core Team Business Sign Off*	13 d	07/30/20	08/17/20	CM: Confirm Movelt Jobs, Naming Conventions, CM: Engineering - DI Dev and QA - *Dev Complete*, CM: IQ Testing, if required -*QA Complete*, Confirm BAA is in place (required prior to data exchange), SFTP - Set up and testing
CM: OB - Test Data File - Ready for Vendors (from PDW) - if applicable	3 d	07/30/20	08/03/20	CM: Load Test Data to PDW (Dev and QA)
CM: OB - Test Data File - Ready for Vendors (from EDW) - if applicable	3 d	08/13/20	08/17/20	CM: Load Test Data to EDW / Identifi (Dev and QA)
CM: Interface Test Review, Revisions as needed	10 d	08/18/20	08/31/20	CM: Exchange System Test File(s) - *Core Team Business Sign Off*
CM: OB Prod Data File Ready for Sub vendors (from PDW) CM: Interface Implementation Complete	1 d 1 d	08/28/20 09/01/20	08/28/20 09/01/20	CM: Load Prod Data to PDW (Dev and QA) CM: Interface Test Review, Revisions as needed CM: OB Prod Data File Ready for Sub vendors (from PDW)
	1			
MILESTONE: Solution Design Complete	0 d	07/27/20	07/27/20	Eligibility IB: Interface Implementation Complete
MILESTONE: Solution Design Complete (EDW) - Clinical Data Build	<i>0 d</i> 175 d	07/27/20 02/03/20	07/27/20	Eligibility IB: Interface Implementation Complete
				Eligibility IB: Interface Implementation Complete

Name	Duration	Start Date	Duo Dato	Predecessors
Data Approved to be in UAT Containers	5 d	02/04/20		Container Build Complete
MILESTONE: Approval to load Data into UAT Containers	0 d	02/10/20	02/10/20	Container Build Complete, Data Approved to be in
KEY MILESTONE: Eligibility in EDW (TEST)	1 d	09/15/20	09/15/20	UAT Containers Eligibility Core+Supp: Load Test Data to EDW /
KEY MILESTONE: Provider in EDW	1 d	03/24/20	03/24/20	Identifi (Dev and QA) Provider OB: Load Prod Data to EDW / Identifi
KEY MILESTONE: Extracts in Prod	1 d	10/02/20	10/02/20	(Dev and QA) Eligibility Core+Supp: Load Prod Data to EDW /
	-	02/03/20	03/11/20	Identifi (Dev and QA)
Data Integration / Connectivity Data integration package (NDA - Repeated for each Data Source)	28 d 21 d	02/03/20	03/02/20	
Determine Key NDA Contact	10 d	02/03/20		
Receive/Send NDA document	6 d	02/17/20		Determine Key NDA Contact
Review and Negotiate NDA MILESTONE: Complete NDA	5 d	02/25/20		Receive/Send NDA document
Data Connectivity	<i>0 d</i> 10 d	03/02/20 02/27/20	03/02/20 03/11/20	Review and Negotiate NDA
Conduct meeting to finalize connectivity	1 d	02/27/20		Present Data Connectivity presentation
Execute Data Source to Connectivity	5 d	03/03/20	03/09/20	Conduct meeting to finalize connectivity, Milestone: Complete NDA, Present Data Connectivity presentation
Test Connectivity for UAT/QA - Validating	1 d	03/10/20	03/10/20	Execute Data Source to Connectivity
Test Connectivity for Production	1 d	03/11/20	03/11/20	Test Connectivity for UAT/QA - Validating
MILESTONE: Data Connectivity complete	0 d	03/10/20	03/10/20	Test Connectivity for UAT/QA - Validating
ADT - Data Implementation (Execution) ADT - Perform initial sample data assessment	40 d 10 d	05/26/20 05/26/20	07/20/20	ADT - Verify data filtering
ADT - Perform Technical Data Review	15 d	05/26/20		ADT - Perform initial sample data assessment
ADT - Create Test Members and Test Scripts	10 d	05/26/20		ADT - Perform initial sample data assessment
ADT - Data Analysis Review (repeat for each population)	5 d	06/09/20		ADT - Create Test Members and Test Scripts
ADT - Core Team Stakeholder Data Analysis Review	5 d	06/16/20	06/22/20	ADT - Data Analysis Review (repeat for each population)
ADT - Data Mapping and Review Handoff	10 d	06/23/20	07/06/20	ADT - Core Team Stakeholder Data Analysis Review
ADT Team develops any changes to Transactions	10 d	07/07/20	07/20/20	ADT - Data Mapping and Review Handoff
Deploy ADT mapping changes	10 d	07/07/20	07/20/20	ADT Team develops any changes to Transactions
Biometric - Data Implementation (Execution)	21 d	05/25/20	06/22/20	. , ,
Biometric Data: Perform initial sample data assessment	15 d	05/25/20	06/12/20	Biometric Data: Verify data filtering
·	15 d	05/25/20	06/12/20	Biometric Data: Perform initial sample data
Biometric Data: Perform Technical Data Review	15 d		06/05/20	assessment Biometric Data: Perform initial sample data
Biometric Data: Create Test Members and Test Scripts		05/25/20	06/05/20	assessment Biometric Data: Create Test Members and Test
Biometric Data: Data Analysis Review (repeat for each population)	3 d			Scripts Biometric Data: Data Analysis Review (repeat for
Biometric Data: Core Team Stakeholder Data Analysis Review	3 d	06/11/20	06/15/20	each population) Biometric Data: Core Team Stakeholder Data
Biometric Data: Data Mapping and Review Handoff EMR Data Deployment and Testing	5 d 9 d	06/16/20 06/30/20	06/22/20 07/13/20	Analysis Review IB EMR Clinical Data BRD complete
MILESTONE: EMR Dependency: Eligibility in EDW	0 d	06/30/20	06/30/20	
Production Readiness for Clinical Integrated Rules Engine	5 d	07/01/20	07/07/20	EMR Dependency: Eligibility in EDW
Perform Production QA	1 d	07/08/20	07/08/20	Production Readiness for Clinical Integrated Rules Engine
Perform Technical Support Operations Hand off	3 d	07/09/20	07/13/20	Perform Production QA
HRA - Data Implementation (Execution)	31 d	05/25/20	07/06/20	
HRA Data: Perform initial sample data assessment	15 d	05/25/20	06/12/20	
HRA Data: Perform Technical Data Review	15 d	05/25/20	06/12/20	HRA Data: Perform initial sample data assessment
HRA Data: Create Test Members and Test Scripts	10 d	05/25/20	06/05/20	HRA Data: Perform initial sample data assessment
				HRA Data: Create Test Members and Test Scripts
HRA Data: Data Analysis Review (repeat for each population)	3 d	06/08/20	06/10/20	
·	3 d 3 d	06/08/20 06/11/20		HRA Data: Data Analysis Review (repeat for each population)
HRA Data: Data Analysis Review (repeat for each population)				HRA Data: Data Analysis Review (repeat for each population)
HRA Data: Data Analysis Review (repeat for each population) HRA Data: Core Team Stakeholder Data Analysis Review	3 d	06/11/20	06/15/20	HRA Data: Data Analysis Review (repeat for each population) HRA Data: Core Team Stakeholder Data Analysis
HRA Data: Data Analysis Review (repeat for each population) HRA Data: Core Team Stakeholder Data Analysis Review HRA Data: Data Mapping and Review Handoff	3 d 5 d	06/11/20 06/16/20	06/15/20 06/22/20	HRA Data: Data Analysis Review (repeat for each population) HRA Data: Core Team Stakeholder Data Analysis Review
HRA Data: Data Analysis Review (repeat for each population) HRA Data: Core Team Stakeholder Data Analysis Review HRA Data: Data Mapping and Review Handoff HRA Team develops any changes to Transactions Deploy HRA mapping changes	3 d 5 d 10 d 10 d	06/11/20 06/16/20 06/23/20 06/23/20	06/15/20 06/22/20 07/06/20 07/06/20	HRA Data: Data Analysis Review (repeat for each population) HRA Data: Core Team Stakeholder Data Analysis Review HRA Data: Data Mapping and Review Handoff
HRA Data: Data Analysis Review (repeat for each population) HRA Data: Core Team Stakeholder Data Analysis Review HRA Data: Data Mapping and Review Handoff HRA Team develops any changes to Transactions Deploy HRA mapping changes LAB Data Development (Execution)	3 d 5 d 10 d 10 d 34 d	06/11/20 06/16/20 06/23/20 06/23/20 05/25/20	06/15/20 06/22/20 07/06/20 07/06/20 07/09/20	HRA Data: Data Analysis Review (repeat for each population) HRA Data: Core Team Stakeholder Data Analysis Review HRA Data: Data Mapping and Review Handoff HRA Team develops any changes to Transactions
HRA Data: Data Analysis Review (repeat for each population) HRA Data: Core Team Stakeholder Data Analysis Review HRA Data: Data Mapping and Review Handoff HRA Team develops any changes to Transactions Deploy HRA mapping changes	3 d 5 d 10 d 10 d	06/11/20 06/16/20 06/23/20 06/23/20	06/15/20 06/22/20 07/06/20 07/06/20	HRA Data: Data Analysis Review (repeat for each population) HRA Data: Core Team Stakeholder Data Analysis Review HRA Data: Data Mapping and Review Handoff
HRA Data: Data Analysis Review (repeat for each population) HRA Data: Core Team Stakeholder Data Analysis Review HRA Data: Data Mapping and Review Handoff HRA Team develops any changes to Transactions Deploy HRA mapping changes LAB Data Development (Execution) Lab Team sends sample Production Transactions	3 d 5 d 10 d 10 d 34 d 5 d	06/11/20 06/16/20 06/23/20 06/23/20 05/25/20 05/25/20	06/15/20 06/22/20 07/06/20 07/06/20 07/09/20 05/29/20	HRA Data: Data Analysis Review (repeat for each population) HRA Data: Core Team Stakeholder Data Analysis Review HRA Data: Data Mapping and Review Handoff HRA Team develops any changes to Transaction Lab Data: Verify data filtering Lab Team sends sample Production Transactions
HRA Data: Data Analysis Review (repeat for each population)         HRA Data: Core Team Stakeholder Data Analysis Review         HRA Data: Data Mapping and Review Handoff         HRA Team develops any changes to Transactions         Deploy HRA mapping changes         LAB Data Development (Execution)         Lab Team sends sample Production Transactions         Lab Data: Perform initial sample data assessment	3 d 5 d 10 d 10 d 34 d 5 d 15 d	06/11/20 06/16/20 06/23/20 06/23/20 05/25/20 05/25/20 06/01/20	06/15/20 06/22/20 07/06/20 07/06/20 07/09/20 05/29/20 06/19/20 06/19/20	HRA Data: Data Analysis Review (repeat for each population) HRA Data: Core Team Stakeholder Data Analysis Review HRA Data: Data Mapping and Review Handoff HRA Team develops any changes to Transactions Lab Data: Verify data filtering
HRA Data: Data Analysis Review (repeat for each population)         HRA Data: Core Team Stakeholder Data Analysis Review         HRA Data: Data Mapping and Review Handoff         HRA Team develops any changes to Transactions         Deploy HRA mapping changes         LAB Data Development (Execution)         Lab Team sends sample Production Transactions         Lab Data: Perform initial sample data assessment         Lab Data: Perform Technical Data Review	3 d 5 d 10 d 10 d 34 d 5 d 15 d 15 d	06/11/20 06/16/20 06/23/20 06/23/20 05/25/20 05/25/20 06/01/20 06/01/20	06/15/20 06/22/20 07/06/20 07/06/20 07/09/20 05/29/20 06/19/20 06/19/20	HRA Data: Data Analysis Review (repeat for each population) HRA Data: Core Team Stakeholder Data Analysis Review HRA Data: Data Mapping and Review Handoff HRA Team develops any changes to Transaction Lab Data: Verify data filtering Lab Team sends sample Production Transactions Lab Data: Perform initial sample data assessment
HRA Data: Data Analysis Review (repeat for each population)         HRA Data: Core Team Stakeholder Data Analysis Review         HRA Data: Data Mapping and Review Handoff         HRA Team develops any changes to Transactions         Deploy HRA mapping changes         LAB Data Development (Execution)         Lab Team sends sample Production Transactions         Lab Data: Perform initial sample data assessment         Lab Data: Perform Technical Data Review         Lab Data: Create Test Members and Test Scripts	3 d 5 d 10 d 10 d 34 d 5 d 15 d 15 d 10 d	06/11/20 06/16/20 06/23/20 06/23/20 05/25/20 05/25/20 06/01/20 06/01/20 06/01/20	06/15/20 06/22/20 07/06/20 07/06/20 07/09/20 05/29/20 06/19/20 06/19/20	HRA Data: Data Analysis Review (repeat for each population) HRA Data: Core Team Stakeholder Data Analysis Review HRA Data: Data Mapping and Review Handoff HRA Team develops any changes to Transaction Lab Data: Verify data filtering Lab Team sends sample Production Transactions Lab Data: Perform initial sample data assessment Lab Data: Create Test Members and Test Scripts Lab Data: Data Analysis Review (repeat for each
HRA Data: Data Analysis Review (repeat for each population)         HRA Data: Core Team Stakeholder Data Analysis Review         HRA Data: Data Mapping and Review Handoff         HRA Team develops any changes to Transactions         Deploy HRA mapping changes         LAB Data Development (Execution)         Lab Team sends sample Production Transactions         Lab Data: Perform initial sample data assessment         Lab Data: Perform Technical Data Review         Lab Data: Create Test Members and Test Scripts         Lab Data: Data Analysis Review (repeat for each population)	3 d 5 d 10 d 10 d 34 d 5 d 15 d 15 d 15 d 10 d 3 d	06/11/20 06/16/20 06/23/20 06/23/20 05/25/20 06/01/20 06/01/20 06/01/20	06/15/20 06/22/20 07/06/20 07/06/20 07/09/20 05/29/20 06/19/20 06/19/20 06/12/20	HRA Data: Data Analysis Review (repeat for each population) HRA Data: Core Team Stakeholder Data Analysis Review HRA Data: Data Mapping and Review Handoff HRA Team develops any changes to Transactions Lab Data: Verify data filtering Lab Team sends sample Production Transactions Lab Data: Perform initial sample data assessment Lab Data: Perform initial sample data assessment Lab Data: Create Test Members and Test Scripts Lab Data: Create Test Members and Test Scripts Lab Data: Core Team Stakeholder Data Analysis
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Estended Team Data Mapping - Interventions         10-d         66/1220         Data Mapping - Mail Mapping - Mail Mapping - Mail Massessment           Extended Team Data Mapping - CL Medical Rules         10-d         66/1220         Data Quality Assessment           Extended Team Data Mapping - CL Medical Rules         10-d         66/1220         Data Quality Assessment           Data Mapping Development         10-d         66/1220         Data Quality Assessments         Extended Team Data Mapping - Mail Mapping	
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Milestone: Generate Extracts       1 d       06/22/20       06/22/20       Extracts - Production Readiness/Imp         MILESTONE: Extract in Prod       0 d       06/22/20       06/22/20       Milestone: Generate Extracts         MILESTONE: Extract in Prod       0 d       11/18/20       11/18/20       Provider IB: Interface Implementatio         (PDW) - Admin Data Build       120 d       02/03/20       07/17/20       Provider IB: Interface Implementatio         Pre-requisites for PDW Build       120 d       02/03/20       07/17/20       Provider IB: Interface Implementatio         Confirm Pre-Regs: AdhocWorkArea, Account Structure, super network procedures       15 d       02/03/20       07/17/20         Confirm Provider extracts are enabled in Identifi HPA UAT environment       5 d       02/03/20       02/17/20         Confirm : Member extracts are enabled in Identifi HPA UAT environment       5 d       07/13/20       Confirm Eligibility Member Pipeline C	lapping - Care g - Cl Medicaid gg - Mapping - ing - pping - UM Data Mapping -
MILESTONE: Extract in Prod         0 d         06/22/20         Milestone: Generate Extracts           MILESTONE: Build & Test Complete         0 d         11/18/20         11/18/20         Provider IB: Interface Implementatio           (PDW) - Admin Data Build         120 d         02/03/20         07/17/20            Pre-requisites for PDW Build         120 d         02/03/20         07/17/20            Confirm Pre-Regs: AdhocWorkArea, Account Structure, super network procedures         15 d         02/03/20         02/21/20           Confirm Provider extracts are enabled in Identifi HPA UAT environment         5 d         02/03/20         02/17/20           Confirm : Member extracts are enabled in Identifi HPA UAT environment         5 d         07/13/20         Confirm Eligibility Member Pipeline C	nplete
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Confirm Pre-Regs: Source Directories on the Grid 5 d 02/03/20 02/07/20	
Admin Data (PDS) Implementation - Execution 81.5 d 02/03/20 05/26/20	
Architecture, Design, & Construction (Update based on Scope) 38 d 02/03/20 03/25/20	
XPP: PDW Build Ticket initiated (IT Environment)   1 d   02/03/20   02/03/20	
I. PDW - Historical Data Implementation 38 d 02/03/20 03/25/20	
1. PDS/PDW Obtain Historic Eligibility Data (MM/DD/YYY-MM/DD/YYYY) in PDW File Layout 1 w 02/27/20 03/04/20 Provide int PDW File Layouts for Loading Corp.	ng Data
2. PDS/PDW Obtain Historic Provider Data (MM/DD/YYYY - MM/DD/YYYY) in PDW File Layout 1 h 02/03/20 02/03/20 02/03/20	
2. PDS/PDW Obtain Historic Claims Data (MWDD/YYYY - MWDD/YYYY) in PDW File Layout 1 n 02/03/20 02/03/20     3. PDS/PDW Obtain Historic Claims Data (MWDD/YYYY - MWDD/YYYY) in PDW File Layout 1 h 02/03/20 02/03/20	
7. PDS/PDW Complete creating & loading DEV PDW Eligibility Domain w/ Historic Eligibility Data (3 w 03/05/20 03/25/20 Data (MM/DD/YYY-MM/DD/YYYY) in	
8. PDS/PDW Complete creating & loading DEV PDW Provider Domain w/ Historic Provider Data (2 w 02/03/20 02/14/20 Data (M/DD/YYYY - MM/DD/YYYY)	
9. PDS/PDW Complete creating & loading DEV PDW Claims Domain w/ Historic Claims Data (MN 4 w 02/03/20 2/28/20 Data (MM/DD/YYYY - MM/DD/YYYY) Layout 02/28/20 Data (MM/DD/YYYY - MM/DD/YYYY)	PDW File
1. PDS/PDW Complete creating & loading DEV PDW Eligibility Domain W/ Eligibility Data from U 1 w 03/05/20 03/11/20 Data (MM/DD/YYY-MM/DD/YYY) in Layout	PDW File pric Provider ) in PDW File pric Claims
11. PDS/PDW Complete creating & loading DEV PDW Provider Domain w/ Provider Data from U/ 1 w 02/03/20 02/07/20 Data (MM/DD/YYYY - MM/DD/YYYY) Layout	PDW File pric Provider ) in PDW File pric Claims ) in PDW File pric Eligibility
12. PDS/PDW Complete creating & loading DEV PDW Medical Claims Domain w/ Claims Data (p 1 w 02/03/20 02/07/20 Data (MM/DD/YYYY - MM/DD/YYYY) Layout	PDW File pric Provider in PDW File pric Claims ) in PDW File pric Eligibility PDW File pric Provider

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Name 13. PDS/PDW Complete creating & loading DEV PDW Rx Claims Domain w/ Rx Claims Data (po	Duration	02/03/20		Predecessors 3. PDS/PDW Milestone: Obtain Historic Claims Data (MM/DD/YYYY - MM/DD/YYYY) in PDW File Lavout
II. Build - Third Party Data Extracts for post-paid claims (standard layouts exist)	30 d	02/03/20	03/13/20	
14. PDS/PDW Milestone: Complete Onboarding From Third Party Claims Vendors data in DEV F		02/03/20		
15. PDS/PDW Milestone: Complete Onboarding Historic Encounters Data in DEV PDW III. Build - Financial Reporting	6 w 10 d	02/03/20 02/03/20	03/13/20 02/14/20	
IV. Build - Claims-based operational reporting	10 d	02/03/20		
V. Build - Extracts to EDW/Identifi environment	1 d	02/03/20	02/03/20	
VI. Build - Custom and ad hoc Client Analytics (CA) reporting	20 d	02/03/20	02/28/20	
UM Prior Auth File - Execution & Development	17 d	02/03/20	02/25/20	
Develop and QA - Extract of PA File from EDW to CADW	15 d	02/03/20	02/21/20	
Confirm Letters are displaying correctly in PDF (from data file)	15 d	02/03/20	02/21/20	Develop and QA - Extract of PA File from EDW to
MILESTONE: Complete UM AUTH File Development and QA	0 d	02/21/20	02/21/20	CADW MILESTONE: Complete UM AUTH File
Push Code to UAT and End to End Testing	2 d	02/24/20	02/25/20	Development and QA
Eligibility and Account Structure Data Implementation	44 d	03/20/20	05/20/20	
Prepares Account Structure Eligibility test file	3 d	03/20/20	03/24/20	
Receive Account Structure and Eligibility File	1 d	03/20/20	03/20/20	MILESTONE: Extended Team sends account structure file
Receive Eligibility Historical Data	1 d	03/20/20	03/20/20	MILESTONE: Extended Team sends historical eligibility file
Load Data in Staging Environment	2 d	03/23/20	03/24/20	Receive Account Structure and Eligibility File, Receive Eligibility Historical Data
MILESTONE: Account Structure and Eligibility in Staging Data Mapping and Profiling Account Structure and Eligibility	<u>0 d</u> 11.5 d	03/24/20 03/25/20	03/24/20 04/09/20	Load Data in Staging Environment
				Milestone: Account Structure and Eligibility in
Data Analyst Quality Assessment / Certification	4 d	03/25/20	03/30/20	Staging
Data Quality Assessment / Certification	4 d	03/31/20	04/03/20	
Present Data Eligibility and Account Structure Issue Log	1 d	04/06/20	04/06/20	Data Analyst Quality Assessment / Certification, Data Quality Assessment / Certification
MILESTONE: Eligibility and Account Structure Data QA Complete	0 d	04/06/20	04/06/20	Present Data Eligibility and Account Structure
Prepare Mapping Document	2 d	04/07/20	04/08/20	Issue Log Present Data Eligibility and Account Structure
				Issue Log
Conduct Mapping Document Review Resolve Issues	0.5 d 0.5 d	04/09/20 04/09/20	04/09/20	Prepare Mapping Document Conduct Mapping Document Review
MILESTONE: Eligibility and Account Structure Data Mapping Complete	0.5 u	04/09/20	04/09/20	Resolve Issues
Development and Loading	10 d	04/09/20	04/23/20	
Code Eligibility and Account Structure Development	6 d	04/09/20	04/17/20	Milestone: Eligibility and Account Structure Data Mapping Complete
Develop Data Load in Common Format	1 d	04/17/20	04/20/20	Code Eligibility and Account Structure Development
Develop Data Load in Preload and Data Management Environment	0.5 d	04/20/20	04/20/20	
MILESTONE: Development for Eligibility and Account Structure Complete	0 d	04/20/20	04/20/20	Develop Data Load in Preload and Data Management Environment
Code Push to UAT (Deploy to QA Environment)	0.5 d	04/21/20	04/21/20	Milestone: Development for Eligibility and Account Structure Complete
Load Data to Staging in UAT	1 d	04/21/20	04/22/20	Code Push to UAT (Deploy to QA Environment)
Data Load in Common Format in UAT	1 d	04/22/20		Load Data to Staging in UAT
Resolve Issues	1 d	04/22/20		Data Load in Common Format in UAT
MILESTONE: Account Structure Data and Eligibility QA Deployment Complete	0 d	04/23/20	04/23/20	Resolve Issues
Data Quality Assurance for Account Structure and Eligibility Data Quality Assurance: Common Format	10.5 d 5 d	04/23/20 04/23/20	05/07/20 04/30/20	
Conduct common format testing	3 d	04/23/20	04/28/20	Milestone: Account Structure Data and Eligibility QA Deployment Complete
Review test results	2 d	04/28/20	04/30/20	Conduct common format testing
Resolve Issues for Data QA testing	2 d	04/28/20		Review test results
Data Quality Assurance Data Load in Preload and Data Management	5.5 d	04/30/20	05/07/20	
Load Data in Preload, Data Management and UAT	1 d	04/30/20	05/01/20	Resolve Issues for Data QA testing
Conduct Preload, DM and UAT testing	2 d	05/01/20	05/05/20	Load Data in Preload, Data Management and
Review Data QA test results for PL, DM and UAT	2 d	05/05/20	05/07/20	UAT Conduct Preload, DM and UAT testing
Resolve PL, DM and UAT issues	1 d	05/05/20	05/06/20	Review Data QA test results for PL, DM and UAT
Review data in Identifi UAT Notifications to Clinical Informatics and Teams of data loads	1 d 0.5 d	05/06/20 05/07/20	05/07/20 05/07/20	Resolve PL, DM and UAT issues Review data in Identifi UAT
MILESTONE: Eligibility and Acct. Structure Data QA Sign-Off Complete for Data Mart	0.5 d	05/07/20	05/07/20	Notifications to Clinical Informatics and Teams of data loads, Resolve PL, DM and UAT issues,
Production Deployment and Load - Eligibility and Account Structure	9 d	05/08/20	05/20/20	Review data in Identifi UAT
				Milestone: Eligibility and Acct. Structure Data QA
Code Push to Production MILESTONE: Eligibility and Account Structure Code Deployment Complete	1 d <i>0 d</i>	05/08/20 05/08/20	05/08/20 05/08/20	Sign-Off Complete for Data Mart Code Push to Production
Production Configuration and Data load	5 d	05/11/20	05/15/20	Milestone: Eligibility and Account Structure Code
Automation of Ongoing Production Files		05/18/20	05/18/20	Deployment Complete Production Configuration and Data load
Automation of Origoing Production Files	1 d	05/16/20	05/16/20	Automation of Ongoing Production Files,
MILESTONE: Eligibility and Account Structure Production Deployment Complete	0 d	05/18/20	05/18/20	Milestone: Eligibility and Account Structure Code Deployment Complete
MEED FORE. Englishing and Account Characterist Production Deproyment Complete		1	05/19/20	Milestone: Eligibility and Account Structure Production Deployment Complete
Production Eligibility Data Review	1 d	05/19/20	00/10/20	
Production Eligibility Data Review				
Production Eligibility Data Review Verify NextGate MMID Assignment	1 d	05/20/20	05/20/20	
Production Eligibility Data Review Verify NextGate MMID Assignment MILESTONE: Eligibility Data Complete load to EDW	1 d 0 d	05/20/20 05/20/20	05/20/20 05/20/20	Production Eligibility Data Review
Production Eligibility Data Review Verify NextGate MMID Assignment MILESTONE: Eligibility Data Complete load to EDW Medical Claims Data Implementation	1 d <i>0 d</i> 47.5 d	05/20/20 05/20/20 03/20/20	05/20/20 05/20/20 05/26/20	Production Eligibility Data Review Production Eligibility Data Review, Verify
Production Eligibility Data Review Verify NextGate MMID Assignment MILESTONE: Eligibility Data Complete load to EDW	1 d 0 d	05/20/20 05/20/20	05/20/20 05/20/20	Production Eligibility Data Review Production Eligibility Data Review, Verify NextGate MMID Assignment
Production Eligibility Data Review Verify NextGate MMID Assignment MILESTONE: Eligibility Data Complete load to EDW Medical Claims Data Implementation Prepare Medical Claims Data File Receive Medical Claims Historical File	1 d 0 d 47.5 d 15 d 5 d	05/20/20 05/20/20 03/20/20 03/20/20 03/20/20	05/20/20 05/20/20 05/26/20 04/09/20 03/26/20	Production Eligibility Data Review Production Eligibility Data Review, Verify NextGate MMID Assignment MILESTONE: Extended Team send historical medical claims file
Production Eligibility Data Review Verify NextGate MMID Assignment MILESTONE: Eligibility Data Complete load to EDW Medical Claims Data Implementation Prepare Medical Claims Data File Receive Medical Claims Historical File Load Data in Staging Environment	1 d 0 d 47.5 d 15 d 5 d 2 d	05/20/20 05/20/20 03/20/20 03/20/20 03/20/20 03/20/20	05/20/20 05/20/20 05/26/20 04/09/20 03/26/20 03/30/20	Production Eligibility Data Review Production Eligibility Data Review, Verify NextGate MMID Assignment MILESTONE: Extended Team send historical medical claims file Receive Medical Claims Historical File
Production Eligibility Data Review Verify NextGate MMID Assignment MILESTONE: Eligibility Data Complete load to EDW Medical Claims Data Implementation Prepare Medical Claims Data File Receive Medical Claims Historical File	1 d 0 d 47.5 d 15 d 5 d	05/20/20 05/20/20 03/20/20 03/20/20 03/20/20	05/20/20 05/20/20 05/26/20 04/09/20 03/26/20	Production Eligibility Data Review Production Eligibility Data Review, Verify NextGate MMID Assignment MILESTONE: Extended Team send historical medical claims file

Name MILESTONE: Medical Claims Data File Received	Duration 0 d	Start Date 04/09/20	04/09/20	Predecessors Prepares Medical Claims file in agreed upon format
Data Mapping and Profiling Medical Claims Data	8 d	04/10/20	04/21/20	
Data Analyst Quality Assessment / Certification	4 d	04/10/20		Milestone: Medical Claims Data File Received
Data Quality Assessment / Certification	4 d	04/16/20	04/21/20	Data Analyst Quality Assessment / Certification
Present Data Medical Claims Issue Log	1 d	04/16/20	04/16/20	Data Analyst Quality Assessment / Certification, Data Quality Assessment / Certification
MILESTONE: Medical Claims Data QA Complete	0 d	04/16/20		Present Data Medical Claims Issue Log
Prepare Mapping Document	2 d	04/17/20		Milestone: Medical Claims Data QA Complete
Conduct Mapping Document Review Resolve Issues	0.5 d 0.5 d	04/21/20 04/21/20		Prepare Mapping Document Conduct Mapping Document Review
MILESTONE: Medical Claims Data Mapping Complete	0.5 u	04/21/20	04/21/20	Resolve Issues
Development and Loading Medical Claims Data	10 d	04/21/20	05/05/20	
Code Medical Claims Data Development	6 d	04/21/20	04/29/20	Milestone: Medical Claims Data Mapping Complete
Develop Data Load in Common Format Develop Data Load in Preload and Data Management Environment	1 d 0.5 d	04/29/20	04/30/20	Code Medical Claims Data Development Develop Data Load in Common Format
· · · · · ·		04/30/20	04/30/20	Develop Data Load in Common Format Develop Data Load in Preload and Data
MILESTONE: Development complete for Medical Claims Data	0 d	04/30/20 05/01/20	04/30/20	Management Environment Milestone: Development complete for Medical
Code Push to UAT (Deploy to QA Environment)	0.5 d	05/01/20	05/01/20	Claims Data
Load Data to Staging in UAT	1 d	05/01/20		Code Push to UAT (Deploy to QA Environment)
Data Load in Common Format in UAT	1 d	05/04/20		Load Data to Staging in UAT
Resolve Issues MILESTONE: Deployment Complete for Medical Claims Data	1 d 0 d	05/04/20		Data Load in Common Format in UAT Resolve Issues
Data Quality Assurance for Medical Claims Data	9 d	05/05/20	05/18/20	Resolve issues
Data Quality Assurance: Common Format	4 d	05/05/20	05/11/20	
Conduct common format testing	3 d	05/05/20	05/08/20	Milestone: Deployment Complete for Medical Claims Data
Review Data QA test results	1 d	05/08/20	05/11/20	Conduct common format testing
Resolve Issues for Data QA testing	1 d	05/08/20		Review Data QA test results
Data Quality Assurance Data Load in Preload and Data Management Load Data in Preload, Data Management and UAT	5 d 1 d	05/11/20 05/11/20	05/18/20	Resolve Issues for Data QA testing
				Load Data in Preload, Data Management and
Conduct Preload, DM and UAT testing	2 d	05/12/20	05/14/20	UAT
Review Data QA test results for PL, DM and UAT	1 d	05/14/20	05/15/20	Conduct Preload, DM and UAT testing
Resolve PL, DM and UAT issues	1 d	05/14/20	05/15/20	Review Data QA test results for PL, DM and UAT
Review data in Identifi UAT	1 d	05/15/20	05/18/20	Review Data QA test results for PL, DM and UAT
Notifications to Clinical Informatics and Teams of data loads	0.5 d	05/15/20	05/15/20	Review Data QA test results for PL, DM and UAT
MILESTONE: Data Mart QA Sign-Off Complete for Medical Claims Data	0 d	05/18/20	05/18/20	Notifications to Clinical Informatics and Teams of data loads, Resolve PL, DM and UAT issues, Review data in Identifi UAT
Production Deployment and Load - Medical Claims Data	6 d	05/18/20	05/26/20	
Code Push to Production	1 d	05/18/20	05/19/20	Milestone: Data Mart QA Sign-Off Complete for
MILESTONE: Code Deployment Complete for Medical Claims Data	0 d	05/19/20	05/19/20	Medical Claims Data
				Code Push to Production Milestone: Code Deployment Complete for
Production Configuration and Data load	5 d	05/19/20	05/26/20	Medical Claims Data Milestone: Code Deployment Complete for
Automation of Ongoing Production Files	1 d	05/19/20	05/20/20	Medical Claims Data Automation of Ongoing Production Files,
MILESTONE: Production Deployment Complete for Medical Claims Data	0 d	05/20/20	05/20/20	Milestone: Code Deployment Complete for Medical Claims Data
Production Medical Claims Data Review	1 d	05/20/20	05/21/20	Milestone: Production Deployment Complete for Medical Claims Data Milestone: Production Deployment Complete for
Verify NextGate MMID Assignment	1 d	05/20/20	05/21/20	Medical Claims Data
MILESTONE: Medical Claims Data Complete load to EDW	0 d	05/21/20	05/21/20	Production Medical Claims Data Review, Verify NextGate MMID Assignment
Pharmacy (Rx) Claims Data Implementation	47 d	03/20/20	05/25/20	
Prepare Pharmacy Claims Data File	11 d	03/20/20	04/03/20	
Receive Pharmacy Claims Historical File	5 d	03/20/20	03/26/20	Milestone: Extended Team sends historical
Review Pharmacy Claims Gap Analysis of File Layout	3 d	03/27/20	03/31/20	pharmacy claims file Receive Pharmacy Claims Historical File
				Review Pharmacy Claims Gap Analysis of File
Prepares Pharmacy Claims file in agreed upon format	3 d	04/01/20	04/03/20	Layout Prepares Pharmacy Claims file in agreed upon
MILESTONE: Pharmacy Claims Data File Received	0 d	04/03/20	04/03/20	format
Data Mapping and Profiling Pharmacy Claims Data	11 d	04/06/20	04/20/20	
Data Analyst Quality Assessment / Certification	4 d	04/06/20	04/09/20	Milestone: Pharmacy Claims Data File Received
· · ·				•
Data Quality Assessment / Certification	4 d	04/10/20	04/15/20	Data Analyst Quality Assessment / Certification
Present Data Pharmacy Claims Issue Log	1 d	04/16/20	04/16/20	Data Analyst Quality Assessment / Certification, Data Quality Assessment / Certification
			04/16/20	Present Data Pharmacy Claims Issue Log
MILESTONE: Pharmacy Claims Data QA Complete	0 d	04/16/20		
	<i>0 d</i> 2 d	04/16/20 04/16/20	04/17/20	Data Analyst Quality Assessment / Certification, Data Quality Assessment / Certification
MILESTONE: Pharmacy Claims Data QA Complete Prepare Mapping Document Conduct Mapping Document Review	2 d 1 d	04/16/20	04/20/20	Data Quality Assessment / Certification Prepare Mapping Document
MILESTONE: Pharmacy Claims Data QA Complete Prepare Mapping Document Conduct Mapping Document Review Resolve Issues	2 d 1 d 1 d	04/16/20 04/20/20 04/20/20	04/20/20 04/20/20	Data Quality Assessment / Certification Prepare Mapping Document Conduct Mapping Document Review
MILESTONE: Pharmacy Claims Data QA Complete Prepare Mapping Document Conduct Mapping Document Review Resolve Issues MILESTONE: Pharmacy Claims Data Mapping Complete	2 d 1 d 1 d 0 d	04/16/20 04/20/20 04/20/20 04/20/20	04/20/20 04/20/20 04/20/20	Data Quality Assessment / Certification Prepare Mapping Document
MILESTONE: Pharmacy Claims Data QA Complete Prepare Mapping Document Conduct Mapping Document Review Resolve Issues	2 d 1 d 1 d	04/16/20 04/20/20 04/20/20	04/20/20 04/20/20 04/20/20 05/04/20	Data Quality Assessment / Certification Prepare Mapping Document Conduct Mapping Document Review Resolve Issues
MILESTONE: Pharmacy Claims Data OA Complete Prepare Mapping Document Conduct Mapping Document Review Resolve Issues MILESTONE: Pharmacy Claims Data Mapping Complete	2 d 1 d 1 d 0 d	04/16/20 04/20/20 04/20/20 04/20/20	04/20/20 04/20/20 04/20/20	Data Quality Assessment / Certification Prepare Mapping Document Conduct Mapping Document Review Resolve Issues Milestone: Pharmacy Claims Data Mapping
MILESTONE: Pharmacy Claims Data QA Complete         Prepare Mapping Document         Conduct Mapping Document Review         Resolve Issues         MILESTONE: Pharmacy Claims Data Mapping Complete         Development and Loading Pharmacy Claims Data	2 d 1 d 1 d 0 d 10 d	04/16/20 04/20/20 04/20/20 04/20/20 04/21/20	04/20/20 04/20/20 04/20/20 05/04/20	Data Quality Assessment / Certification Prepare Mapping Document Conduct Mapping Document Review Resolve Issues
MILESTONE: Pharmacy Claims Data QA Complete         Prepare Mapping Document         Conduct Mapping Document Review         Resolve Issues         MILESTONE: Pharmacy Claims Data Mapping Complete         Development and Loading Pharmacy Claims Data         Code Pharmacy Claims Data Development	2 d 1 d 1 d 0 d 10 d 6 d	04/16/20 04/20/20 04/20/20 04/20/20 04/21/20 04/21/20	04/20/20 04/20/20 04/20/20 05/04/20 04/28/20	Data Quality Assessment / Certification Prepare Mapping Document Conduct Mapping Document Review Resolve Issues Milestone: Pharmacy Claims Data Mapping Complete Code Pharmacy Claims Data Development Develop Data Load in Common Format
MILESTONE: Pharmacy Claims Data QA Complete         Prepare Mapping Document         Conduct Mapping Document Review         Resolve Issues         MILESTONE: Pharmacy Claims Data Mapping Complete         Development and Loading Pharmacy Claims Data         Code Pharmacy Claims Data Development         Develop Data Load in Common Format         Develop Data Load in Preload and Data Management Environment	2 d 1 d 1 d 0 d 10 d 6 d 1 d	04/16/20 04/20/20 04/20/20 04/20/20 04/21/20 04/21/20 04/21/20 04/29/20 04/30/20	04/20/20 04/20/20 04/20/20 05/04/20 04/28/20 04/28/20	Data Quality Assessment / Certification Prepare Mapping Document Conduct Mapping Document Review Resolve Issues Milestone: Pharmacy Claims Data Mapping Complete Code Pharmacy Claims Data Development Develop Data Load in Common Format Develop Data Load in Preload and Data
MILESTONE: Pharmacy Claims Data QA Complete         Prepare Mapping Document         Conduct Mapping Document Review         Resolve Issues         MILESTONE: Pharmacy Claims Data Mapping Complete         Development and Loading Pharmacy Claims Data         Code Pharmacy Claims Data Development         Develop Data Load in Common Format	2 d 1 d 1 d 0 d 10 d 6 d 1 d 0.5 d	04/16/20 04/20/20 04/20/20 04/20/20 04/21/20 04/21/20 04/21/20	04/20/20 04/20/20 04/20/20 05/04/20 04/28/20 04/29/20 04/30/20	Data Quality Assessment / Certification Prepare Mapping Document Conduct Mapping Document Review Resolve Issues Milestone: Pharmacy Claims Data Mapping Complete Code Pharmacy Claims Data Development Develop Data Load in Common Format

Name	Duration	Start Date	Due Date	Predecessors
Load Data to Staging in UAT	1 d	05/01/20		Code Push to UAT (Deploy to QA Environment)
Data Load in Common Format in UAT	1 d	05/04/20		Load Data to Staging in UAT
Resolve Issues MILESTONE: Deployment Complete for Pharmacy Claims Data	1 d 0 d	05/04/20		Data Load in Common Format in UAT
Data Quality Assurance for Pharmacy Claims Data	9 d	05/04/20	05/04/20	Resolve Issues
Data Quality Assurance: Common Format	5 d	05/05/20	05/11/20	
Conduct common format testing	3 d	05/05/20	05/07/20	Milestone: Deployment Complete for Pharmacy Claims Data
Review Data QA test results	2 d	05/08/20	05/11/20	Conduct common format testing
Resolve Issues for Data QA testing Data Quality Assurance Data Load in Preload and Data Management	1 d 5 d	05/08/20 05/11/20	05/08/20 05/15/20	Review Data QA test results
Load Data in Preload, Data Management and UAT	1 d	05/11/20		Resolve Issues for Data QA testing
Conduct Preload, DM and UAT testing	2 d	05/12/20	05/13/20	Load Data in Preload, Data Management and UAT
Review Data QA test results for PL, DM and UAT	1 d	05/14/20	05/14/20	Conduct Preload, DM and UAT testing
Resolve PL, DM and UAT issues	1 d	05/14/20	05/14/20	Review Data QA test results for PL, DM and UAT
Review data in Identifi UAT	1 d	05/15/20	05/15/20	Review Data QA test results for PL, DM and UAT
Notifications to Clinical Informatics and Teams of data loads	0.5 d	05/15/20	05/15/20	Review Data QA test results for PL, DM and UAT
MILESTONE: Data Mart QA Sign-Off Complete for Pharmacy Claims Data	0 d	05/15/20	05/15/20	Notifications to Clinical Informatics and Teams of data loads, Resolve PL, DM and UAT issues,
				Review data in Identifi UAT
Production Deployment and Load - Pharmacy Claims Data	6 d	05/18/20	05/25/20	Milestone: Data Mart QA Sign-Off Complete for
Code Push to Production	1 d	05/18/20	05/18/20	Pharmacy Claims Data
MILESTONE: Code Deployment Complete for Pharmacy Claims Data	0 d	05/18/20	05/18/20	Code Push to Production Milestone: Code Deployment Complete for
Production Configuration and Data load	5 d	05/19/20	05/25/20	Pharmacy Claims Data
Automation of Ongoing Production Files	1 d	05/19/20	05/19/20	Milestone: Code Deployment Complete for Pharmacy Claims Data
				Automation of Ongoing Production Files,
MILESTONE: Production Deployment Complete for Pharmacy Claims Data	0 d	05/19/20	05/19/20	Milestone: Code Deployment Complete for Pharmacy Claims Data
Production Pharmacy Claims Data Review	1 d	05/20/20	05/20/20	Milestone: Production Deployment Complete for
	Tu			Pharmacy Claims Data Milestone: Production Deployment Complete for
Verify NextGate MMID Assignment	1 d	05/20/20	05/20/20	Pharmacy Claims Data
MILESTONE: Pharmacy Claims Data Complete load to EDW	0 d	05/20/20	05/20/20	Production Pharmacy Claims Data Review, Verify NextGate MMID Assignment
Provider Data Implementation	38 d	03/20/20	05/12/20	NextGate MIMID Assignment
Prepare Provider Data File	7 d	03/20/20	03/30/20	
Receive Provider Historical File	1 d	03/20/20	03/20/20	Milestone: Extended Team sends historical pharmacy claims file
Review Provider Gap Analysis of File Layout	3 d	03/23/20	03/25/20	Receive Provider Historical File
Prepares Provider file in agreed upon format MILESTONE: Provider Data File Received	3 d	03/26/20	03/30/20	Review Provider Gap Analysis of File Layout Prepares Provider file in agreed upon format
Data Mapping and Profiling Provider Data	11 d	03/31/20	04/14/20	riepaies riovider nie in agreed upon format
Data Analyst Quality Assessment / Certification	4 d	03/31/20		Milestone: Provider Data File Received
Data Quality Assessment / Certification	4 d	04/06/20	04/09/20	Data Analyst Quality Assessment / Certification
Present Data Provider Claims Issue Log	1 d	04/10/20	04/10/20	Data Analyst Quality Assessment / Certification, Data Quality Assessment / Certification
MILESTONE: Provider Data QA Complete	0 d	04/10/20	04/10/20	Present Data Provider Claims Issue Log
Descent Marcine Descent		0.4/4.0/00	0.4/40/00	Data Analyst Quality Assessment / Certification,
Prepare Mapping Document	2 d	04/10/20	04/13/20	Data Quality Assessment / Certification
Conduct Mapping Document Review	1 d	04/14/20		Prepare Mapping Document
Resolve Issues MILESTONE: Provider Data Mapping Complete	1 d 0 d	04/14/20		Conduct Mapping Document Review Resolve Issues
Development and Loading Provider Data	12 d	04/15/20	04/30/20	
Code Provider Data Development Develop Data Load in Provider 2.0 Format (EDW)	6 d 1 d	04/15/20 04/23/20		Milestone: Provider Data Mapping Complete Code Provider Data Development
Develop Data Load in Hentifi	1 d	04/24/20		Develop Data Load in Provider 2.0 Format (EDW)
MILESTONE: Development complete for Provider Data	0 d		04/24/20	
	1 d	04/24/20 04/27/20	04/24/20	Develop Data Load in Identifi Milestone: Development complete for Provider
Load Data in PDM	1 10	04/21/20		Data
Load Data in PDM		04/00/00	04/00/00	
Load Data in PDM Load Data to Staging in UAT (EDW) Data Load in UAT (Identifi)	1 d 1 d	04/28/20 04/29/20	04/28/20 04/29/20	Load Data to Staging in UAT (EDW)
Load Data to Staging in UAT (EDW) Data Load in UAT (Identifi) Resolve Issues	1 d 1 d 1 d	04/29/20 04/29/20	04/29/20 04/29/20	Data Load in UAT (Identifi)
Load Data to Staging in UAT (EDW) Data Load in UAT (Identifi) Resolve Issues Product to Network Mapping	1 d 1 d 1 d 1 d	04/29/20 04/29/20 04/30/20	04/29/20 04/29/20 04/30/20	Data Load in UAT (Identifi) Resolve Issues
Load Data to Staging in UAT (EDW) Data Load in UAT (Identifi) Resolve Issues	1 d 1 d 1 d	04/29/20 04/29/20	04/29/20 04/29/20 04/30/20	Data Load in UAT (Identifi) Resolve Issues Resolve Issues
Load Data to Staging in UAT (EDW) Data Load in UAT (Identifi) Resolve Issues Product to Network Mapping MILESTONE: Deployment Complete for Provider Data	1 d 1 d 1 d 1 d 0 d	04/29/20 04/29/20 04/30/20 04/29/20	04/29/20 04/29/20 04/30/20 04/29/20	Data Load in UAT (Identifi) Resolve Issues Resolve Issues Milestone: Deployment Complete for Provider
Load Data to Staging in UAT (EDW) Data Load in UAT (Identifi) Resolve Issues Product to Network Mapping <i>MILESTONE: Deployment Complete for Provider Data</i> Data Quality Assurance for Provider Data	1 d 1 d 1 d 1 d 0 d 3 d	04/29/20 04/29/20 04/30/20 04/29/20 04/30/20	04/29/20 04/29/20 04/30/20 04/29/20 05/04/20	Data Load in UAT (Identifi) Resolve Issues Resolve Issues
Load Data to Staging in UAT (EDW) Data Load in UAT (Identifi) Resolve Issues Product to Network Mapping MILESTONE: Deployment Complete for Provider Data Data Quality Assurance for Provider Data Conduct common format testing Review Data QA test results Resolve Issues for Data QA testing	1 d 1 d 1 d 1 d 3 d 2 d 1 d 1 d	04/29/20 04/29/20 04/30/20 04/29/20 04/30/20 04/30/20 05/04/20 05/04/20	04/29/20 04/29/20 04/30/20 04/29/20 05/04/20 05/01/20 05/01/20 05/04/20	Data Load in UAT (Identifi) Resolve Issues Milestone: Deployment Complete for Provider Data Conduct common format testing Review Data QA test results
Load Data to Staging in UAT (EDW) Data Load in UAT (Identifi) Resolve Issues Product to Network Mapping MILESTONE: Deployment Complete for Provider Data Data Quality Assurance for Provider Data Conduct common format testing Review Data QA test results	1 d 1 d 1 d 0 d 3 d 2 d 1 d	04/29/20 04/29/20 04/30/20 04/29/20 04/30/20 04/30/20 05/04/20	04/29/20 04/29/20 04/30/20 04/29/20 05/04/20 05/01/20 05/01/20	Data Load in UAT (Identifi) Resolve Issues Milestone: Deployment Complete for Provider Data Conduct common format testing
Load Data to Staging in UAT (EDW) Data Load in UAT (Identifi) Resolve Issues Product to Network Mapping <i>MILESTONE: Deployment Complete for Provider Data</i> Data Quality Assurance for Provider Data Conduct common format testing Review Data QA test results Resolve Issues for Data QA testing <i>MILESTONE: Data Mart QA Sign-Off Complete for Provider Data</i>	1 d 1 d 1 d 0 d 3 d 2 d 1 d 1 d 0 d	04/29/20 04/29/20 04/30/20 04/30/20 04/30/20 04/30/20 05/04/20 05/04/20	04/29/20 04/29/20 04/30/20 05/04/20 05/04/20 05/01/20 05/04/20 05/04/20 05/04/20	Data Load in UAT (Identifi)         Resolve Issues         Milestone: Deployment Complete for Provider         Data         Conduct common format testing         Review Data QA test results         Resolve Issues for Data QA testing         Milestone: Data Mart QA Sign-Off Complete for
Load Data to Staging in UAT (EDW) Data Load in UAT (Identifi) Resolve Issues Product to Network Mapping MILESTONE: Deployment Complete for Provider Data Data Quality Assurance for Provider Data Conduct common format testing Review Data QA test results Resolve Issues for Data Vatesting MILESTONE: Data Mart QA Sign-Off Complete for Provider Data Production Deployment and Load - Provider Data Network Set Up to Push to Production	1 d 1 d 1 d 1 d 3 d 2 d 1 d 1 d 6 d	04/29/20 04/29/20 04/30/20 04/30/20 04/30/20 04/30/20 05/04/20 05/04/20 05/04/20 05/04/20	04/29/20 04/29/20 04/30/20 04/30/20 05/04/20 05/04/20 05/04/20 05/04/20 05/04/20 05/04/20	Data Load in UAT (Identifi)         Resolve Issues         Milestone: Deployment Complete for Provider         Data         Conduct common format testing         Review Data QA test results         Resolve Issues for Data QA testing         Milestone: Data Mart QA Sign-Off Complete for         Provider Data
Load Data to Staging in UAT (EDW) Data Load in UAT (Identifi) Resolve Issues Product to Network Mapping MILESTONE: Deployment Complete for Provider Data Data Quality Assurance for Provider Data Conduct common format testing Review Data QA test results Resolve Issues for Data Mart QA Sign-Off Complete for Provider Data Production Deployment and Load - Provider Data Network Set Up to Push to Production MILESTONE: Production Deployment Complete for Provider Data	1 d 1 d 1 d 1 d 0 d 3 d 2 d 1 d 1 d 6 d 1 d	04/29/20 04/29/20 04/30/20 04/29/20 04/30/20 04/30/20 05/04/20 05/04/20 05/04/20 05/05/20 05/05/20	04/29/20 04/29/20 04/30/20 04/29/20 05/04/20 05/04/20 05/04/20 05/04/20 05/04/20 05/04/20 05/12/20	Data Load in UAT (Identifi)         Resolve Issues         Resolve Issues         Milestone: Deployment Complete for Provider         Data         Conduct common format testing         Review Data QA test results         Resolve Issues for Data QA testing         Milestone: Data Mart QA Sign-Off Complete for         Provider Data         Network Set Up to Push to Production         Milestone: Production Deployment Complete for
Load Data to Staging in UAT (EDW)         Data Load in UAT (Identifi)         Resolve Issues         Product to Network Mapping         MILESTONE: Deployment Complete for Provider Data         Data Quality Assurance for Provider Data         Conduct common format testing         Review Data QA test results         Resolve Issues for Data QA testing         MILESTONE: Deployment and Load - Provider Data         Production Deployment and Load - Provider Data         Production Deployment and Load - Provider Data         Network Set Up to Push to Production         MILESTONE: Production Deployment Complete for Provider Data         Production Configuration and Data load	1 d 1 d 1 d 1 d 0 d 3 d 2 d 1 d 1 d 6 d 6 d 5 d	04/29/20 04/29/20 04/30/20 04/29/20 04/30/20 04/30/20 05/04/20 05/04/20 05/04/20 05/05/20 05/05/20 05/05/20 05/06/20	04/29/20 04/29/20 04/30/20 05/04/20 05/04/20 05/04/20 05/04/20 05/04/20 05/04/20 05/04/20 05/05/20 05/05/20 05/05/20	Data Load in UAT (Identifi)         Resolve Issues         Milestone: Deployment Complete for Provider         Data         Conduct common format testing         Review Data QA test results         Resolve Issues for Data QA testing         Milestone: Data Mart QA Sign-Off Complete for         Provider Data         Network Set Up to Push to Production         Milestone: Production Deployment Complete for         Provider Data
Load Data to Staging in UAT (EDW) Data Load in UAT (Identifi) Resolve Issues Product to Network Mapping MILESTONE: Deployment Complete for Provider Data Data Quality Assurance for Provider Data Conduct common format testing Review Data QA test results Resolve Issues for Data OA testing MILESTONE: Data Mart QA Sign-Off Complete for Provider Data Production Deployment and Load - Provider Data Network Set Up to Push to Production MILESTONE: Production Deployment Complete for Provider Data	1 d 1 d 1 d 1 d 0 d 3 d 2 d 1 d 1 d 0 d 6 d 1 d 0 d	04/29/20 04/29/20 04/30/20 04/29/20 04/30/20 04/30/20 05/04/20 05/04/20 05/04/20 05/05/20 05/05/20	04/29/20 04/29/20 04/30/20 05/04/20 05/04/20 05/04/20 05/04/20 05/04/20 05/04/20 05/04/20 05/12/20 05/05/20	Data Load in UAT (Identifi)         Resolve Issues         Resolve Issues         Milestone: Deployment Complete for Provider Data         Conduct common format testing         Review Data QA test results         Resolve Issues for Data QA testing         Milestone: Data Mart QA Sign-Off Complete for Provider Data         Network Set Up to Push to Production         Milestone: Production Deployment Complete for Provider Data         Milestone: Production Deployment Complete for Provider Data
Load Data to Staging in UAT (EDW)         Data Load in UAT (Identifi)         Resolve Issues         Product to Network Mapping         MILESTONE: Deployment Complete for Provider Data         Data Quality Assurance for Provider Data         Conduct common format testing         Review Data QA test results         Resolve Issues for Data QA testing         MILESTONE: Deployment and Load - Provider Data         Production Deployment and Load - Provider Data         Production Deployment and Load - Provider Data         Network Set Up to Push to Production         MILESTONE: Production Deployment Complete for Provider Data         Production Configuration and Data load	1 d 1 d 1 d 1 d 0 d 3 d 2 d 1 d 1 d 6 d 6 d 5 d	04/29/20 04/29/20 04/30/20 04/29/20 04/30/20 04/30/20 05/04/20 05/04/20 05/04/20 05/05/20 05/05/20 05/05/20 05/06/20	04/29/20 04/29/20 04/30/20 05/04/20 05/04/20 05/04/20 05/04/20 05/04/20 05/04/20 05/04/20 05/05/20 05/05/20 05/05/20	Data Load in UAT (Identifi)         Resolve Issues         Resolve Issues         Milestone: Deployment Complete for Provider Data         Conduct common format testing         Review Data QA test results         Resolve Issues for Data QA testing         Milestone: Data Mart QA Sign-Off Complete for Provider Data         Network Set Up to Push to Production         Milestone: Production Deployment Complete for Provider Data         Milestone: Production Deployment Complete for Provider Data         Automation of Ongoing Production Files, Milestone: Production Deployment Complete for
Load Data to Staging in UAT (EDW)         Data Load in UAT (Identifi)         Resolve Issues         Product to Network Mapping         MILESTONE: Deployment Complete for Provider Data         Data Quality Assurance for Provider Data         Conduct common format testing         Review Data QA test results         Resolve Issues for Data QA testing         MILESTONE: Deployment and Load - Provider Data         Production Deployment and Load - Provider Data         Network Set Up to Push to Production         MILESTONE: Production Deployment Complete for Provider Data         Production Configuration and Data load         Automation of Ongoing Production Files         MILESTONE: Production Deployment Complete for Provider Data	1 d 1 d 1 d 1 d 1 d 0 d 3 d 2 d 1 d 0 d 6 d 1 d 0 d 5 d 1 d	04/29/20 04/29/20 04/30/20 04/30/20 04/30/20 04/30/20 04/30/20 05/04/20 05/04/20 05/05/20 05/05/20 05/06/20 05/06/20	04/29/20 04/29/20 04/30/20 05/04/20 05/04/20 05/04/20 05/04/20 05/04/20 05/04/20 05/04/20 05/05/20 05/06/20	Data Load in UAT (Identifi)         Resolve Issues         Resolve Issues         Milestone: Deployment Complete for Provider         Data         Conduct common format testing         Review Data QA test results         Resolve Issues for Data QA testing         Milestone: Data Mart QA Sign-Off Complete for         Provider Data         Network Set Up to Push to Production         Milestone: Production Deployment Complete for         Provider Data         Automation of Ongoing Production Files,
Load Data to Staging in UAT (EDW)         Data Load in UAT (Identifi)         Resolve Issues         Product to Network Mapping         MILESTONE: Deployment Complete for Provider Data         Data Quality Assurance for Provider Data         Conduct common format testing         Review Data QA test results         Resolve Issues for Data QA testing         MILESTONE: Data Mart QA Sign-Off Complete for Provider Data         Production Deployment and Load - Provider Data         Production Deployment and Load - Provider Data         Network Set Up to Push to Production         MILESTONE: Production Deployment Complete for Provider Data         Production Configuration and Data load         Automation of Ongoing Production Files         MILESTONE: Production Deployment Complete for Provider Data         Production Provider Claims Data Review	1 d           1 d           1 d           1 d           0 d           3 d           2 d           1 d           0 d           6 d           1 d           0 d           5 d           1 d           0 d           5 d           1 d           0 d	04/29/20 04/29/20 04/30/20 04/30/20 04/30/20 04/30/20 04/30/20 05/04/20 05/04/20 05/04/20 05/05/20 05/05/20 05/06/20 05/06/20 05/06/20	04/29/20 04/29/20 04/30/20 04/30/20 05/04/20 05/04/20 05/04/20 05/04/20 05/04/20 05/05/20 05/05/20 05/06/20 05/06/20	Data Load in UAT (Identifi)           Resolve Issues           Resolve Issues           Milestone: Deployment Complete for Provider Data           Conduct common format testing           Review Data QA test results           Resolve Issues for Data QA testing           Milestone: Data Mart QA Sign-Off Complete for Provider Data           Milestone: Production Deployment Complete for Provider Data
Load Data to Staging in UAT (EDW)         Data Load in UAT (Identifi)         Resolve Issues         Product to Network Mapping         MILESTONE: Deployment Complete for Provider Data         Data Quality Assurance for Provider Data         Conduct common format testing         Review Data QA test results         Resolve Issues for Data QA testing         MILESTONE: Deployment and Load - Provider Data         Production Deployment and Load - Provider Data         Network Set Up to Push to Production         MILESTONE: Production Deployment Complete for Provider Data         Production Configuration and Data load         Automation of Ongoing Production Files         MILESTONE: Production Deployment Complete for Provider Data	1 d 1 d 1 d 1 d 1 d 0 d 3 d 2 d 1 d 0 d 6 d 1 d 0 d 5 d 1 d	04/29/20 04/29/20 04/30/20 04/30/20 04/30/20 04/30/20 04/30/20 05/04/20 05/04/20 05/05/20 05/05/20 05/06/20 05/06/20	04/29/20 04/29/20 04/30/20 05/04/20 05/04/20 05/04/20 05/04/20 05/04/20 05/04/20 05/04/20 05/05/20 05/06/20	Data Load in UAT (Identifi)           Resolve Issues           Resolve Issues           Milestone: Deployment Complete for Provider Data           Conduct common format testing           Review Data QA test results           Resolve Issues for Data QA testing           Milestone: Data Mart QA Sign-Off Complete for Provider Data           Network Set Up to Push to Production           Milestone: Production Deployment Complete for Provider Data           Automation of Ongoing Production Files, Milestone: Production Deployment Complete for Provider Data           Automation of Ongoing Production Files, Milestone: Production Deployment Complete for Provider Data           Milestone: Production Deployment Complete for Provider Data

ame	Duration	Start Date	Due Date	Predecessors
XX. PDS/PDW Complete load of Eligibility Data to PDW From PRD CORE	1 d	07/17/20	07/17/20	Eligibility IB: Load Prod Data to PDW (Dev and
XX. PDS/PDW Complete load of Provider Data to PDW From PRD CORE	5 d	03/10/20	03/16/20	QA) Provider OB: Load Prod Data to PDW (Dev and
21. PDS/PDW Complete load of Historic Eligibility & Provider Data into PROD PDW	5 d	03/20/20	03/26/20	QA) Milestone: Extended Team sends historical
22. PDS/PDW Complete load of Historic Claims Data into PROD PDW	5 d	03/20/20	03/20/20	eligibility file
23. PDS/PDW Complete load of Medical Claims into PROD PDW Processed via Core (Claims DOS	1 5 d	02/03/20	02/07/20	
24. PDS/PDW Complete load of Rx Claims into PROD PDW III. PDW Prod - Financial Reporting	5 d 1 d	02/03/20 02/03/20	02/07/20 02/03/20	
IV. PDW Prod - Claims-based operational reporting	0 d	02/03/20	02/03/20	
31. PDS/PDW Milestone: Deliver Initial Operational Reports from PROD PDW V. PDW Prod - Extracts to EDW/Identifi environment	0 d 0 d	02/03/20 02/03/20	02/03/20 02/03/20	
27. PDS/PDW Create Initial EDW Eligibility & Provider Files from PROD PDW	0 d	02/03/20	02/03/20	
28. PDS/PDW Create Initial EDW Medical Claims File from PROD PDW 29. PDS/PDW =Create Initial EDW Rx Claims File from PROD PDW	0 d 0 d	02/03/20 02/03/20	02/03/20 02/03/20	
VI. PDW Prod - Custom and ad hoc Client Analytics (CA) reporting	1 d	02/03/20	02/03/20	
II. PDW Prod - Third Party Data Extracts for post-paid claims (standard layouts exist) 25. PDS/PDW MILESTONE: Complete load of Third Party Claims into PROD PDW	0 d	02/03/20	02/03/20 02/03/20	
26. PDS/PDW MILESTONE: Complete load of Historical Encounters into PROD PDW	0 d	02/03/20	02/03/20	
30. PDS/PDW MILESTONE: Create Initial Outbound Data Share Files from PROD PDW to support 4. TESTING	<u>0 d</u> 216 d	02/03/20 02/04/20	02/03/20 12/01/20	
(DI) - Eligibility - Testing	50 d	06/10/20	08/18/20	
Create Test Cases	50 d	06/10/20	08/18/20	Eligibility IB: Submit Jira Ticket (per interface type (IB 834), Eligibility OB: Submit Jira Ticket (per interface type)
Integration Testing Complete	1 d	08/12/20	08/12/20	Eligibility IB: [Core Team] - Prod Data- (IB 834)
(DI) - Provider - Testing	55 d	02/24/20	05/08/20	
Create Test Cases	1 d	05/08/20	05/08/20	PCP OB: Submit Jira Ticket (per interface type)
Integration Testing Complete	1 d	02/24/20	02/24/20	Provider OB: Load Prod Data to Identifi HPA (De
(DI) - Accums - Testing	51 d	07/28/20	10/06/20	and QA)
Create Test Cases	50 d	07/28/20	10/05/20	Accums: Submit Jira Ticket (per interface type)
				Accums: Load Prod Data to Identifi HPA (Dev
Integration Testing Complete	1 d	10/06/20	10/06/20	and QA), Create Test Cases
(DI) - Claims - Testing Begin Creating Test Claims	141 d 1 d	02/04/20 02/04/20	08/18/20 02/04/20	Confirm Benefit Configuration Complete
Create Test Scenarios	1 d	06/18/20	06/18/20	Colimin Definition Conjugation Conjugate Claims (276/277): Submit Jira Ticket (per interface type), Claims (837): Submit Jira Ticket (per interface type), Claims OB: Submit Jira Ticket (per interface type)
Integration Testing Complete	1 d	08/18/20	08/18/20	Claims (276/277): Load Prod Data to Identifi HPA (Dev and QA), Claims (837): Load Prod Data to Identifi HPA (Dev and QA), Claims OB: Load Prod Data to PDW (Dev and QA)
(PDW) - UM Prior Auth Testing	55 d	09/15/20	12/01/20	· ·
MILESTONE: Provider and Eligibility data EDW UAT load completed	0 d	09/15/20	09/15/20	KEY MILESTONE: Eligibility in EDW (TEST), KE` MILESTONE: Provider in EDW
UM Analysis and Review	18 d	09/16/20	10/09/20	
Develop Test Cases	3 d	09/16/20	09/18/20	Provider and Eligibility data EDW UAT load completed
Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products) Review Cycle 2 Test Scenarios (Updated Auths to Cycle 1 Scenarios)	4 d	09/21/20	09/24/20	Develop Test Cases
		09/21/20	09/24/20	Develop Test Cases
Review Cycle 2 Test Scenarios (Opdated Addris to Cycle 1 Scenarios) Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)	4 d 4 d	09/21/20	09/24/20	Develop Test Cases
Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA	4 d 3 d	09/25/20	09/29/20	Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products), Review Cycle 2 Test Scenarios (Updated Auths t Cycle 1 Scenarios), Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)
Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)	4 d			Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products), Review Cycle 2 Test Scenarios (Updated Auths t Cycle 1 Scenarios), Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA
Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA	4 d 3 d	09/25/20	09/29/20	Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products), Review Cycle 2 Test Scenarios (Updated Auths to Cycle 1 Scenarios), Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)
Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)         Review Test Scenarios with TPA         MILESTONE: UM Data Set Test Scenarios Approved         Conduct Provider Search Functionality Testing         MILESTONE: Sign Off on Provider search Functionality         Perform Core Team Testing (PA File)	4 d 3 d 3 d 3 d 0 d 5 d	09/25/20 09/29/20 09/30/20 10/02/20 10/05/20	09/29/20 09/29/20 10/02/20 10/02/20 10/09/20	Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products), Review Cycle 2 Test Scenarios (Updated Auths to Cycle 1 Scenarios), Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA Provider and Eligibility data EDW UAT load completed, UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Testing Provider and Eligibility data EDW UAT load completed, Sign Off on Provider search Functionality, UM Data Set Test Scenarios Approved
Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)         Review Test Scenarios with TPA         MILESTONE: UM Data Set Test Scenarios Approved         Conduct Provider Search Functionality Testing         MILESTONE: Sign Off on Provider search Functionality         Perform Core Team Testing (PA File)         MILESTONE: UM Transaction Data Set Analysis and Review Complete	4 d 3 d 0 d 3 d 0 d 5 d	09/25/20 09/29/20 09/30/20 10/02/20 10/05/20 10/05/20	09/29/20 09/29/20 10/02/20 10/02/20 10/09/20	Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products), Review Cycle 2 Test Scenarios (Updated Auths to Cycle 1 Scenarios), Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA Provider from Claims) Review Test Scenarios with TPA Provider and Eligibility data EDW UAT load completed, Jgn Off on Provider search Functionality, UM Data Set Test Scenarios Approved Provider and Eligibility data EDW UAT load completed, Sign Off on Provider search Functionality, UM Data Set Test Scenarios Approved Perform Core Team Testing (PA File)
Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)         Review Test Scenarios with TPA         MILESTONE: UM Data Set Test Scenarios Approved         Conduct Provider Search Functionality Testing         MILESTONE: Sign Off on Provider search Functionality         Perform Core Team Testing (PA File)	4 d 3 d 3 d 3 d 0 d 5 d	09/25/20 09/29/20 09/30/20 10/02/20 10/05/20	09/29/20 09/29/20 10/02/20 10/02/20 10/09/20	Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/AII Products), Review Cycle 2 Test Scenarios (Updated Auths t Cycle 1 Scenarios), Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA Provider and Eligibility data EDW UAT load completed, UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Testing Provider and Eligibility data EDW UAT load completed, Sign Off on Provider search Functionality, UM Data Set Test Scenarios Approved Perform Core Team Testing (PA File) Perform Core Team Testing (PA File)
Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)         Review Test Scenarios with TPA         MILESTONE: UM Data Set Test Scenarios Approved         Conduct Provider Search Functionality Testing         MILESTONE: Sign Off on Provider search Functionality         Perform Core Team Testing (PA File)         MILESTONE: UM Transaction Data Set Analysis and Review Complete         MILESTONE: UM Transaction and Auth Rules are Complete	4 d 3 d 0 d 3 d 5 d 0 d	09/25/20 09/29/20 09/30/20 10/02/20 10/05/20 10/09/20 10/09/20	09/29/20 09/29/20 10/02/20 10/02/20 10/09/20 10/09/20	Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products), Review Cycle 2 Test Scenarios (Updated Auths t Cycle 1 Scenarios), Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA Provider and Eligibility data EDW UAT load completed, UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Testing Provider and Eligibility data EDW UAT load completed, Sign Off on Provider search Functionality, UM Data Set Test Scenarios Approved Perform Core Team Testing (PA File) Perform Core Team Testing (PA File) UM Transaction Data Set Analysis and Review
Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)         Review Test Scenarios with TPA         MILESTONE: UM Data Set Test Scenarios Approved         Conduct Provider Search Functionality Testing         MILESTONE: Sign Off on Provider search Functionality         Perform Core Team Testing (PA File)         MILESTONE: UM Transaction Data Set Analysis and Review Complete         MILESTONE: Identifi HPA Configuration and Auth Rules are Complete         Cycle 1: PA File Testing (Extended Team)	4 d 3 d 0 d 3 d 5 d 0 d 17 d	09/25/20 09/29/20 09/30/20 10/02/20 10/05/20 10/09/20 10/09/20 10/12/20	09/29/20 09/29/20 10/02/20 10/09/20 10/09/20 10/09/20 11/03/20	Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products), Review Cycle 2 Test Scenarios (Updated Auths t Cycle 1 Scenarios), Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA Provider and Eligibility data EDW UAT load completed, UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Testing Provider and Eligibility data EDW UAT load completed, Sign Off on Provider search Functionality, UM Data Set Test Scenarios Approved Perform Core Team Testing (PA File) Perform Core Team Testing (PA File) UM Transaction Data Set Analysis and Review Complete UM Transaction Data Set Analysis and Review Complete
Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)         Review Test Scenarios with TPA         MILESTONE: UM Data Set Test Scenarios Approved         Conduct Provider Search Functionality Testing         MILESTONE: Sign Off on Provider search Functionality         Perform Core Team Testing (PA File)         MILESTONE: UM Transaction Data Set Analysis and Review Complete         MILESTONE: ID Transaction Data Set Analysis and Review Complete         MILESTONE: ID Transaction Data Set Analysis and Review Complete         MILESTONE: ID Transaction Data Set Analysis and Review Complete         MILESTONE: ID Transaction Data Set Analysis and Review Complete         Generate Cycle 1: PA File Testing (Extended Team)         Generate Cycle 1 PA data using UM in UAT         Generate Auth for Identifi HPA Benefit Code Testing         Verify cycle1 PA file data	4 d 3 d 0 d 3 d 0 d 5 d 0 d 0 d 17 d 3 d 3 d 1 d	09/25/20 09/29/20 09/30/20 10/02/20 10/05/20 10/09/20 10/12/20 10/12/20 10/12/20	09/29/20 09/29/20 10/02/20 10/09/20 10/09/20 10/09/20 10/09/20 10/09/20 10/14/20 10/14/20	Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products), Review Cycle 2 Test Scenarios (Updated Auths t Cycle 1 Scenarios), Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA Provider and Eligibility data EDW UAT load completed, UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Testing Provider and Eligibility data EDW UAT load completed, Sign Off on Provider search Functionality, UM Data Set Test Scenarios Approved Perform Core Team Testing (PA File) Perform Core Team Testing (PA File) Perform Core Team Testing (PA File) UM Transaction Data Set Analysis and Review Complete UM Transaction Data Set Analysis and Review Complete Generate Auth for Identifi HPA Benefit Code Testing, Generate Cycle 1 PA data using UM in UAT
Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)         Review Test Scenarios with TPA         MILESTONE: UM Data Set Test Scenarios Approved         Conduct Provider Search Functionality Testing         MILESTONE: Sign Off on Provider search Functionality         Perform Core Team Testing (PA File)         MILESTONE: UM Transaction Data Set Analysis and Review Complete         MILESTONE: Identifi HPA Configuration and Auth Rules are Complete         Cycle 1: PA File Testing (Extended Team)         Generate Cycle 1 PA data using UM in UAT         Generate Auth for Identifi HPA Benefit Code Testing         Verify cycle1 PA file data         Send the PA file through FTP to the TPA	4 d 3 d 3 d 0 d 5 d 5 d 17 d 3 d 3 d 1 d	09/25/20 09/29/20 09/30/20 10/02/20 10/05/20 10/09/20 10/12/20 10/12/20 10/12/20 10/15/20	09/29/20 09/29/20 10/02/20 10/09/20 10/09/20 10/09/20 10/09/20 10/14/20 10/14/20 10/15/20	Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products), Review Cycle 2 Test Scenarios (Updated Auths to Cycle 1 Scenarios), Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA Provider and Eligibility data EDW UAT load completed, UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Testing Provider and Eligibility data EDW UAT load completed, Sign Off on Provider search Functionality, UM Data Set Test Scenarios Approved Perform Core Team Testing (PA File) Perform Core Team Testing (PA File) UM Transaction Data Set Analysis and Review Complete UM Transaction Data Set Analysis and Review Complete Generate Auth for Identifi HPA Benefit Code Testing, Generate Cycle 1 PA data using UM in UAT
Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)         Review Test Scenarios with TPA         MILESTONE: UM Data Set Test Scenarios Approved         Conduct Provider Search Functionality Testing         MILESTONE: Sign Off on Provider search Functionality         Perform Core Team Testing (PA File)         MILESTONE: UM Transaction Data Set Analysis and Review Complete         MILESTONE: ID Transaction Data Set Analysis and Review Complete         MILESTONE: ID Transaction Data Set Analysis and Review Complete         MILESTONE: ID Transaction Data Set Analysis and Review Complete         MILESTONE: ID Transaction Data Set Analysis and Review Complete         MILESTONE: ID Transaction Data Set Analysis and Review Complete         Cycle 1: PA File Testing (Extended Team)         Generate Cycle 1 PA data using UM in UAT         Generate Cycle 1 PA data using UM in UAT         Generate Auth for Identifi HPA Benefit Code Testing         Verify cycle1 PA file data         Send the PA file through FTP to the TPA         Receive and process Cycle 1 PA Auth File         Extended Team Integration Testing with remote sessions or at external site	4 d 3 d 0 d 3 d 0 d 5 d 0 d 0 d 17 d 3 d 3 d 1 d 1 d 1 d	09/25/20 09/29/20 09/30/20 10/02/20 10/05/20 10/09/20 10/12/20 10/12/20 10/12/20 10/12/20 10/15/20 10/15/20	09/29/20 09/29/20 10/02/20 10/09/20 10/09/20 10/09/20 10/09/20 10/09/20 10/14/20 10/14/20 10/14/20 10/15/20 10/15/20	Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products), Review Cycle 2 Test Scenarios (Updated Auths t Cycle 1 Scenarios), Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA Provider and Eligibility data EDW UAT load completed, UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Testing Provider and Eligibility data EDW UAT load completed, Sign Off on Provider search Functionality, UM Data Set Test Scenarios Approved Perform Core Team Testing (PA File) Perform Core Team Testing (PA File) Perform Core Team Testing (PA File) UM Transaction Data Set Analysis and Review Complete UM Transaction Data Set Analysis and Review Complete Generate Auth for Identifi HPA Benefit Code Testing, Generate Cycle 1 PA data using UM in UAT
Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)         Review Test Scenarios with TPA         MILESTONE: UM Data Set Test Scenarios Approved         Conduct Provider Search Functionality Testing         MILESTONE: Sign Off on Provider search Functionality         Perform Core Team Testing (PA File)         MILESTONE: UM Transaction Data Set Analysis and Review Complete         MILESTONE: Identifi HPA Configuration and Auth Rules are Complete         MILESTONE: Identifi HPA Configuration and Auth Rules are Complete         Cycle 1: PA File Testing (Extended Team)         Generate Cycle 1 PA data using UM in UAT         Generate Auth for Identifi HPA Benefit Code Testing         Verify cycle1 PA file data         Send the PA file through FTP to the TPA Receive and process Cycle 1 PA Auth File	4 d 3 d 0 d 3 d 0 d 5 d 0 d 17 d 3 d 3 d 1 d 1 d 1 d 1 d 3 d	09/25/20 09/29/20 09/30/20 10/02/20 10/05/20 10/09/20 10/12/20 10/12/20 10/12/20 10/12/20 10/15/20 10/19/20 10/19/20 10/19/20	09/29/20 09/29/20 10/02/20 10/09/20 10/09/20 10/09/20 10/09/20 10/09/20 10/14/20 10/14/20 10/14/20 10/15/20 10/15/20 10/20/20 10/20/20 10/20/20	Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products), Review Cycle 2 Test Scenarios (Updated Auths t Cycle 1 Scenarios), Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA Provider and Eligibility data EDW UAT load completed, UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Testing Provider and Eligibility data EDW UAT load completed, Sign Off on Provider search Functionality, UM Data Set Test Scenarios Approved Perform Core Team Testing (PA File) Perform Core Team Testing (PA File) Perform Core Team Testing (PA File) UM Transaction Data Set Analysis and Review Complete UM Transaction Data Set Analysis and Review Complete Generate Auth for Identifi HPA Benefit Code Testing, Generate Cycle 1 PA data using UM in UAT Verify cycle1 PA file data Send the PA file through FTP to the TPA Send the PA file through FTP to the TPA
Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)         Review Test Scenarios with TPA         MILESTONE: UM Data Set Test Scenarios Approved         Conduct Provider Search Functionality Testing         MILESTONE: Sign Off on Provider search Functionality         Perform Core Team Testing (PA File)         MILESTONE: UM Transaction Data Set Analysis and Review Complete         MILESTONE: Identifi HPA Configuration and Auth Rules are Complete         Cycle 1: PA File Testing (Extended Team)         Generate Cycle 1 PA data using UM in UAT         Generate Auth for Identifi HPA Benefit Code Testing         Verify cycle1 PA file data         Send the PA file through FTP to the TPA         Receive and process Cycle 1 PA Auth File         Extended Team Integration Testing with remote sessions or at external site         Cycle1: Bug Remediation         Bug Remediation and Deploy to UAT	4 d 3 d 3 d 0 d 3 d 0 d 5 d 0 d 0 d 17 d 3 d 1 d 1 d 2 d 3 d	09/25/20 09/29/20 09/30/20 10/02/20 10/05/20 10/09/20 10/12/20 10/12/20 10/12/20 10/12/20 10/15/20 10/19/20 10/19/20 10/21/20	09/29/20 09/29/20 10/02/20 10/09/20 10/09/20 10/09/20 10/09/20 10/09/20 10/14/20 10/14/20 10/14/20 10/15/20 10/120/20 10/23/20	Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products), Review Cycle 2 Test Scenarios (Updated Auths t Cycle 1 Scenarios), Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA Provider and Eligibility data EDW UAT load completed, UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Testing Provider and Eligibility data EDW UAT load completed, Sign Off on Provider search Functionality, UM Data Set Test Scenarios Approved Perform Core Team Testing (PA File) Perform Core Team Testing (PA File) Perform Core Team Testing (PA File) Complete UM Transaction Data Set Analysis and Review Complete Generate Auth for Identifi HPA Benefit Code Testing, Generate Cycle 1 PA data using UM in UAT Verify cycle1 PA file data Send the PA file through FTP to the TPA Extended Team Integration Testing with remote sessions or at external site
Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)         Review Test Scenarios with TPA         MILESTONE: UM Data Set Test Scenarios Approved         Conduct Provider Search Functionality Testing         MILESTONE: Sign Off on Provider search Functionality         Perform Core Team Testing (PA File)         MILESTONE: UM Transaction Data Set Analysis and Review Complete         MILESTONE: Identifi HPA Configuration and Auth Rules are Complete         MILESTONE: Identifi HPA Configuration and Auth Rules are Complete         Cycle 1: PA File Testing (Extended Team)         Generate Cycle 1 PA data using UM in UAT         Generate Auth for Identifi HPA Benefit Code Testing         Verify cycle1 PA file data         Send the PA file through FTP to the TPA         Receive and process Cycle 1 PA Auth File         Extended Team Integration Testing with remote sessions or at external site         Cycle1: Bug Remediation         Bug Remediation and Deploy to UAT         Send Remediated PA file through FTP to the TPA	4 d 3 d 3 d 0 d 3 d 0 d 5 d 0 d 0 d 17 d 3 d 1 d 1 d 1 d 2 d 3 d 3 d	09/25/20 09/29/20 09/30/20 10/02/20 10/05/20 10/09/20 10/12/20 10/12/20 10/12/20 10/12/20 10/19/20 10/19/20 10/21/20	09/29/20 09/29/20 10/02/20 10/09/20 10/09/20 10/09/20 10/09/20 10/09/20 10/14/20 10/14/20 10/14/20 10/15/20 10/123/20 10/23/20	Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products), Review Cycle 2 Test Scenarios (Updated Auths t Cycle 1 Scenarios), Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA Provider and Eligibility data EDW UAT load completed, UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Testing Provider and Eligibility data EDW UAT load completed, Sign Off on Provider search Functionality, UM Data Set Test Scenarios Approved Perform Core Team Testing (PA File) Perform Core Team Testing (PA File) Perform Core Team Testing (PA File) UM Transaction Data Set Analysis and Review Complete UM Transaction Data Set Analysis and Review Complete UM Transaction Data Set Analysis and Review Complete Send the PA file Ideata Send the PA file through FTP to the TPA Send the PA file through FTP to the TPA
Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)         Review Test Scenarios with TPA         MILESTONE: UM Data Set Test Scenarios Approved         Conduct Provider Search Functionality Testing         MILESTONE: Sign Off on Provider search Functionality         Perform Core Team Testing (PA File)         MILESTONE: Identifi HPA Configuration and Auth Rules are Complete         MILESTONE: Identifi HPA Configuration and Auth Rules are Complete         Cycle 1: PA File Testing (Extended Team)         Generate Cycle 1 PA data using UM in UAT         Generate Auth for Identifi HPA Benefit Code Testing         Verify cycle1 PA file data         Send the PA file through FTP to the TPA         Receive and process Cycle 1 PA Auth File         Extended Team Integration Testing with remote sessions or at external site         Cycle1: Bug Remediation         Bug Remediation and Deploy to UAT         Send Remediated PA file through FTP to the TPA         Receive and process Cycle 1 Remediated PA Auth File	4 d           3 d           0 d           3 d           0 d           5 d           0 d           17 d           3 d           1 d           1 d           2 d           3 d           3 d	09/25/20 09/29/20 09/30/20 10/02/20 10/05/20 10/09/20 10/12/20 10/12/20 10/12/20 10/15/20 10/15/20 10/16/20 10/19/20 10/21/20 10/21/20	09/29/20 09/29/20 10/02/20 10/09/20 10/09/20 10/09/20 10/09/20 10/14/20 10/14/20 10/14/20 10/15/20 10/16/20 10/23/20 10/23/20 10/23/20	Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products), Review Cycle 2 Test Scenarios (Updated Auths to Cycle 1 Scenarios), Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA Provider from Claims) Review Test Scenarios with TPA Provider and Eligibility data EDW UAT load completed, UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Testing Provider and Eligibility data EDW UAT load completed, Sign Off on Provider search Functionality, UM Data Set Test Scenarios Approved Perform Core Team Testing (PA File) Perform Core Team Testing (PA File) Perform Core Team Testing (PA File) UM Transaction Data Set Analysis and Review Complete UM Transaction Data Set Analysis and Review Complete Generate Auth for Identifi HPA Benefit Code Testing, Generate Cycle 1 PA data using UM in UAT Verify cycle1 PA file data Send the PA file through FTP to the TPA Send the PA file through FTP to the TPA Extended Team Integration Testing with remote sessions or at external site Bug Remediation and Deploy to UAT Send Remediated PA file through FTP to the TPA Receive and process Cycle 1 Remediated PA
Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)         Review Test Scenarios with TPA         MILESTONE: UM Data Set Test Scenarios Approved         Conduct Provider Search Functionality Testing         MILESTONE: Sign Off on Provider search Functionality         Perform Core Team Testing (PA File)         MILESTONE: UM Transaction Data Set Analysis and Review Complete         MILESTONE: Identifi HPA Configuration and Auth Rules are Complete         MILESTONE: Identifi HPA Configuration and Auth Rules are Complete         Cycle 1: PA File Testing (Extended Team)         Generate Cycle 1 PA data using UM in UAT         Generate Auth for Identifi HPA Benefit Code Testing         Verify cycle1 PA file data         Send the PA file through FTP to the TPA         Receive and process Cycle 1 PA Auth File         Extended Team Integration Testing with remote sessions or at external site         Cycle1: Bug Remediation         Bug Remediation and Deploy to UAT         Send Remediated PA file through FTP to the TPA	4 d 3 d 3 d 0 d 3 d 0 d 5 d 0 d 0 d 17 d 3 d 1 d 1 d 1 d 2 d 3 d 3 d	09/25/20 09/29/20 09/30/20 10/02/20 10/05/20 10/09/20 10/12/20 10/12/20 10/12/20 10/12/20 10/19/20 10/19/20 10/21/20	09/29/20 09/29/20 10/02/20 10/09/20 10/09/20 10/09/20 10/09/20 10/09/20 10/09/20 10/09/20 10/14/20 10/14/20 10/14/20 10/14/20 10/12/20 10/23/20 10/23/20	Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products), Review Cycle 2 Test Scenarios (Updated Auths to Cycle 1 Scenarios), Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims) Review Test Scenarios with TPA Provider from Claims) Review Test Scenarios with TPA Provider and Eligibility data EDW UAT load completed, UM Data Set Test Scenarios Approved Conduct Provider Search Functionality Testing Provider and Eligibility data EDW UAT load completed, Sign Off on Provider search Functionality. UM Data Set Test Scenarios Approved Perform Core Team Testing (PA File) Perform Core Team Testing (PA File) Perform Core Team Testing (PA File) UM Transaction Data Set Analysis and Review Complete UM Transaction Data Set Analysis and Review Complete Generate Auth for Identifi HPA Benefit Code Testing, Generate Cycle 1 PA data using UM in UAT Verify cycle1 PA file data Send the PA file through FTP to the TPA Extended Team Integration Testing with remote sessions or at external site Bug Remediation and Deploy to UAT Send Remediated PA file through FTP to the TPA

	Duration	01	Due Dete	
ame Recon File Sign Off	Duration 2 d	Start Date 10/26/20		Predecessors Review Recon file
Receive claims error file from TPA	2 d	10/28/20		Review Recon file
Review claims error file	2 d	10/28/20		Receive claims error file from TPA
MILESTONE: Error File Sign Off	0 d	10/29/20	10/29/20	Review claims error file
Cycle 1: Reconciliation File In Database	3 d	10/30/20		
TPA Sends Reconciliation File	1 d	10/30/20		Review claims error file
Ingest the recon file into the system Review recon data in the database	1 d 2 d	11/02/20 11/02/20		TPA Sends Reconciliation File
MILESTONE:: Cycle1 Testing Complete	0 d	11/02/20		Ingest the recon file into the system Review recon data in the database
Cycle 2: Updates Auths to Cycle 1 Scenarios	16 d	11/04/20	11/25/20	Review recorr data in the database
	10 0	11/04/20	11/20/20	
Generate Cycle 2 PA data using UM in UAT	2 d	11/04/20	11/05/20	Milestone: Cycle1 Testing Complete, Review claims error file, Review Cycle 2 Test Scenarios (Updated Auths to Cycle 1 Scenarios)
Verify cycle1 PA file data	2 d	11/06/20		Generate Cycle 2 PA data using UM in UAT
Send the PA file through FTP	1 d	11/10/20		Verify cycle1 PA file data
Receive and process Cycle 2 PA Auth File Extended Team Integration Testing with remote sessions or at external site	1 d 1 d	11/11/20 11/11/20		Send the PA file through FTP Send the PA file through FTP
				Extended Team Integration Testing with remote
MILESTONE: PA AUTH File Integration Testing Completion	0 d	11/11/20	11/11/20	sessions or at external site
Cycle 2: Bug Remediation	2 d	11/12/20	11/13/20	
·	2 d	11/12/20	11/13/20	Extended Team Integration Testing with remote
Bug Remediation and Deploy to UAT				sessions or at external site
Send Remediated PA file through FTP to the TPA	2 d	11/12/20	11/13/20	Bug Remediation and Deploy to UAT
Receive and process Cycle 2 Remediated PA Auth File	2 d	11/12/20	11/13/20	Send Remediated PA file through FTP to the TPA
Cycle 2: Recon and Error File Testing	4 d	11/16/20	11/19/20	
Receive Recon file from TPA	2 d	11/16/20	11/17/20	Send Remediated PA file through FTP to the TPA
Review Recon file	2 d	11/16/20	11/17/20	Receive Recon file from TPA
Recon File Sign Off - Cycle 2	2 d	11/16/20		Review Recon file
Receive claims error file from TPA	2 d	11/18/20		Recon File Sign Off - Cycle 2
Review claims error file	2 d	11/18/20		Receive claims error file from TPA
MILESTONE: Error File Sign Off - Cycle 2	0 d	11/19/20		Review claims error file
Cycle 2: Reconciliation File In Database	4 d	11/20/20	11/25/20	
TPA Sends Reconciliation File	3 d	11/20/20	11/24/20	Error File Sign Off - Cycle 2
Ingest the recon file into the system	1 d	11/25/20		TPA Sends Reconciliation File
Review recon data in the database	1 d	11/25/20		Ingest the recon file into the system
MILESTONE: Cycle 2 Testing Complete	0 d	11/25/20		Review recon data in the database
Cycle 3: Auths Out of Network/ Missing Provider from Claims	10 d	11/18/20	12/01/20	
Generate Cycle 1 PA data using UM in UAT	2 d	11/18/20		Recon File Sign Off - Cycle 2, Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)
Verify cycle1 PA file data	1 d	11/20/20		Generate Cycle 1 PA data using UM in UAT
Send the PA file through FTP	1 d	11/20/20		Verify cycle1 PA file data
Receive and process Cycle 1 PA Auth File	1 d	11/20/20		Send the PA file through FTP
Extended Team Integration Testing with remote sessions or at external site	<u>3 d</u>	11/23/20		Receive and process Cycle 1 PA Auth File
Cycle 3: Recon and Error File Testing	2 d	11/26/20	11/27/20	Extended Team Integration Testing with remote
Receive Recon file from TPA	1 d	11/26/20	11/26/20	sessions or at external site
Review Recon file	1 d	11/26/20	11/26/20	Receive Recon file from TPA
Recon File Sign Off - Cycle 3	1 d	11/26/20		Review Recon file
Receive claims error file from TPA	1 d	11/27/20		Review Recon file
Review claims error file	1 d	11/27/20	11/27/20	Receive claims error file from TPA
MILESTONE: Error File Sign Off - Cycle 3	0 d	11/27/20		Review claims error file
Cycle 3: Reconciliation File In Database	2 d	11/30/20	12/01/20	
TPA Sends Reconciliation File	1 d	11/30/20	11/30/20	Error File Sign Off - Cycle 3, Extended Team Integration Testing with remote sessions or at external site
Ingest the recon file into the system	1 d	11/30/20	11/30/20	Error File Sign Off - Cycle 3, Extended Team Integration Testing with remote sessions or at external site
Review recon data in the database	1 d			Ingest the recon file into the system
MILESTONE: Cycle 3 Testing Complete	0 d	12/01/20		Review recon data in the database
MILESTONE: Extended Team Testing Completed	0 d	12/01/20	12/01/20	Cycle 3 Testing Complete, Milestone: Cycle 2 Testing Complete, Review recon data in the database
(EDW) - ADT - Testing	46 d	07/21/20	09/22/20	
MILESTONE: ADT Dependency: Confirm Eligibility in EDW	0 d	09/15/20	09/15/20	KEY MILESTONE: Eligibility in EDW (TEST)
	5 d	09/16/20	09/22/20	ADT - Data Mapping and Review Handoff, ADT
AUU - System integration testing		00,10/20		Dependency: Confirm Eligibility in EDW
ADT - System integration testing				Deploy ADT mapping changes
AD1 - System Integration testing ADT - Finalize testing planning and testing scripts	2 d	07/21/20	07/22/20	
		07/21/20 07/23/20	07/22/20	ADT - Finalize testing planning and testing script
ADT - Finalize testing planning and testing scripts ADT - Perform UAT Testing	2 d 1 d	07/23/20	07/23/20	ADT - Finalize testing planning and testing script
ADT - Finalize testing planning and testing scripts ADT - Perform UAT Testing (EDW) - Biometric Testing	2 d 1 d 3 d	07/23/20 09/15/20	07/23/20 09/18/20	
ADT - Finalize testing planning and testing scripts ADT - Perform UAT Testing (EDW) - Biometric Testing MILESTONE: Biometrics Dependency: Eligibility in EDW	2 d 1 d 3 d 0 d	07/23/20 09/15/20 09/15/20	07/23/20 09/18/20 09/15/20	KEY MILESTONE: Eligibility in EDW (TEST)
ADT - Finalize testing planning and testing scripts ADT - Perform UAT Testing (EDW) - Biometric Testing MILESTONE: Biometrics Dependency: Eligibility in EDW Biometric - Finalize testing planning and testing scripts	2 d 1 d 3 d 0 d 2 d	07/23/20 09/15/20 09/15/20 09/16/20	07/23/20 09/18/20 09/15/20 09/17/20	KEY MILESTONE: Eligibility in EDW (TEST) Biometrics Dependency: Eligibility in EDW
ADT - Finalize testing planning and testing scripts ADT - Perform UAT Testing (EDW) - Biometric Testing MILESTONE: Biometrics Dependency: Eligibility in EDW	2 d 1 d 3 d 0 d	07/23/20 09/15/20 09/15/20	07/23/20 09/18/20 09/15/20	KEY MILESTONE: Eligibility in EDW (TEST)
ADT - Finalize testing planning and testing scripts ADT - Perform UAT Testing (EDW) - Biometric Testing MILESTONE: Biometrics Dependency: Eligibility in EDW Biometric - Finalize testing planning and testing scripts	2 d 1 d 3 d 0 d 2 d	07/23/20 09/15/20 09/15/20 09/16/20	07/23/20 09/18/20 09/15/20 09/17/20	KEY MILESTONE: Eligibility in EDW (TEST) Biometrics Dependency: Eligibility in EDW Biometric - Finalize testing planning and testing
ADT - Finalize testing planning and testing scripts ADT - Perform UAT Testing (EDW) - Biometric Testing MILESTONE: Biometrics Dependency: Eligibility in EDW Biometric - Finalize testing planning and testing scripts Biometrics - Perform UAT Testing (EDW) - HRA Testing MILESTONE: HRA Dependency: Eligibility in EDW	2 d 1 d 3 d 2 d 1 d 8 d 0 d	07/23/20 09/15/20 09/15/20 09/16/20 09/18/20 09/15/20	07/23/20 09/18/20 09/15/20 09/17/20 09/18/20 09/25/20 09/15/20	KEY MILESTONE: Eligibility in EDW (TEST) Biometrics Dependency: Eligibility in EDW Biometric - Finalize testing planning and testing scripts KEY MILESTONE: Eligibility in EDW (TEST)
ADT - Finalize testing planning and testing scripts ADT - Perform UAT Testing (EDW) - Biometric Testing MILESTONE: Biometrics Dependency: Eligibility in EDW Biometric - Finalize testing planning and testing scripts Biometrics - Perform UAT Testing (EDW) - HRA Testing MILESTONE: HRA Dependency: Eligibility in EDW HRA - System integration testing	2 d 1 d 3 d 0 d 2 d 1 d 8 d 0 d 5 d	07/23/20 09/15/20 09/15/20 09/16/20 09/18/20 09/15/20 09/15/20 09/15/20	07/23/20 09/18/20 09/15/20 09/17/20 09/18/20 09/25/20 09/25/20 09/15/20 09/22/20	KEY MILESTONE: Eligibility in EDW (TEST) Biometrics Dependency: Eligibility in EDW Biometric - Finalize testing planning and testing scripts KEY MILESTONE: Eligibility in EDW (TEST) HRA Dependency: Eligibility in EDW
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ADT - Finalize testing planning and testing scripts ADT - Perform UAT Testing (EDW) - Biometric Testing MILESTONE: Biometrics Dependency: Eligibility in EDW Biometric - Finalize testing planning and testing scripts Biometrics - Perform UAT Testing (EDW) - HRA Testing MILESTONE: HRA Dependency: Eligibility in EDW HRA - System integration testing HRA - Perform UAT Testing (EDW) - LAB Testing MILESTONE: Lab Dependency: Eligibility in EDW	2 d 1 d 3 d 0 d 2 d 1 d 8 d 0 d 5 d 2 d 1 d 8 d 0 d 0 d 0 d 0 d 0 d 0 d 0 d 0	07/23/20 09/15/20 09/16/20 09/16/20 09/18/20 09/15/20 09/15/20 09/23/20 09/25/20 09/15/20	07/23/20 09/18/20 09/15/20 09/17/20 09/18/20 09/25/20 09/25/20 09/22/20 09/25/20 09/25/20 09/25/20	KEY MILESTONE: Eligibility in EDW (TEST) Biometrics Dependency: Eligibility in EDW Biometric - Finalize testing planning and testing scripts KEY MILESTONE: Eligibility in EDW (TEST) HRA Dependency: Eligibility in EDW HRA - System integration testing HRA - Finalize testing planning and testing scrip KEY MILESTONE: Eligibility in EDW (TEST)
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ADT - Finalize testing planning and testing scripts ADT - Perform UAT Testing (EDW) - Biometric Testing MILESTONE: Biometrics Dependency: Eligibility in EDW Biometric - Finalize testing planning and testing scripts Biometrics - Perform UAT Testing (EDW) - HRA Testing MILESTONE: HRA Dependency: Eligibility in EDW HRA - System integration testing HRA - Finalize testing planning and testing scripts HRA - Perform UAT Testing (EDW) - LAB Testing MILESTONE: Lab Dependency: Eligibility in EDW Lab Data - System integration testing Lab Data - Finalize testing planning and testing scripting	2 d 1 d 3 d 0 d 2 d 1 d 8 d 0 d 5 d 2 d 1 d 8 d 0 d 5 d 2 d 1 d 8 d 0 d 5 d 2 d 1 d	07/23/20 09/15/20 09/15/20 09/16/20 09/18/20 09/15/20 09/15/20 09/23/20 09/25/20 09/15/20 09/15/20 09/15/20	07/23/20 09/18/20 09/15/20 09/17/20 09/17/20 09/25/20 09/25/20 09/22/20 09/25/20 09/25/20 09/22/20 09/22/20	Biometrics Dependency: Eligibility in EDW Biometric - Finalize testing planning and testing scripts KEY MILESTONE: Eligibility in EDW (TEST) HRA Dependency: Eligibility in EDW HRA - System integration testing HRA - Finalize testing planning and testing script KEY MILESTONE: Eligibility in EDW (TEST) Lab Dependency: Eligibility in EDW Lab Data - System integration testing
ADT - Finalize testing planning and testing scripts ADT - Perform UAT Testing (EDW) - Biometric Testing MILESTONE: Biometrics Dependency: Eligibility in EDW Biometric - Finalize testing planning and testing scripts Biometrics - Perform UAT Testing (EDW) - HRA Testing MILESTONE: HRA Dependency: Eligibility in EDW HRA - System integration testing HRA - Finalize testing planning and testing scripts HRA - Perform UAT Testing (EDW) - LAB Testing (EDW) - LAB Testing MILESTONE: Lab Dependency: Eligibility in EDW Lab Data - System integration testing	2 d 1 d 3 d 0 d 2 d 1 d 8 d 0 d 5 d 2 d 1 d 8 d 0 d 5 d 2 d 1 d 8 d 0 d 5 d 2 d 1 d	07/23/20 09/15/20 09/15/20 09/16/20 09/18/20 09/15/20 09/15/20 09/23/20 09/25/20 09/25/20 09/15/20 09/15/20	07/23/20 09/18/20 09/15/20 09/15/20 09/25/20 09/25/20 09/22/20 09/22/20 09/25/20 09/25/20 09/25/20 09/25/20	KEY MILESTONE: Eligibility in EDW (TEST) Biometrics Dependency: Eligibility in EDW Biometric - Finalize testing planning and testing scripts KEY MILESTONE: Eligibility in EDW (TEST) HRA Dependency: Eligibility in EDW HRA - System integration testing HRA - Finalize testing planning and testing script KEY MILESTONE: Eligibility in EDW (TEST) Lab Dependency: Eligibility in EDW
ADT - Finalize testing planning and testing scripts ADT - Perform UAT Testing (EDW) - Biometric Testing MILESTONE: Biometrics Dependency: Eligibility in EDW Biometric - Finalize testing planning and testing scripts Biometrics - Perform UAT Testing (EDW) - HRA Testing MILESTONE: HRA Dependency: Eligibility in EDW HRA - System integration testing HRA - Finalize testing planning and testing scripts HRA - Perform UAT Testing (EDW) - LAB Testing MILESTONE: Lab Dependency: Eligibility in EDW Lab Data - System integration testing Lab Data - Finalize testing planning and testing scripting	2 d 1 d 3 d 0 d 2 d 1 d 8 d 0 d 5 d 2 d 1 d 8 d 0 d 5 d 2 d 1 d 8 d 0 d 5 d 2 d 1 d	07/23/20 09/15/20 09/15/20 09/16/20 09/18/20 09/15/20 09/15/20 09/23/20 09/25/20 09/15/20 09/15/20 09/15/20	07/23/20 09/18/20 09/15/20 09/17/20 09/17/20 09/25/20 09/25/20 09/22/20 09/25/20 09/25/20 09/22/20 09/22/20	KEY MILESTONE: Eligibility in EDW (TEST) Biometrics Dependency: Eligibility in EDW Biometric - Finalize testing planning and testing scripts KEY MILESTONE: Eligibility in EDW (TEST) HRA Dependency: Eligibility in EDW HRA - System integration testing HRA - Finalize testing planning and testing script KEY MILESTONE: Eligibility in EDW (TEST) Lab Dependency: Eligibility in EDW (TEST) Lab Data - System integration testing Lab Data - Finalize testing planning and testing
ADT - Finalize testing planning and testing scripts ADT - Perform UAT Testing (EDW) - Biometric Testing MILESTONE: Biometrics Dependency: Eligibility in EDW Biometric - Finalize testing planning and testing scripts Biometrics - Perform UAT Testing (EDW) - HRA Testing MILESTOME: HRA Dependency: Eligibility in EDW HRA - System integration testing HRA - Finalize testing planning and testing scripts HRA - Perform UAT Testing (EDW) - LAB Testing MILESTONE: Lab Dependency: Eligibility in EDW Lab Data - System integration testing Lab Data - Finalize testing planning and testing scripting Lab Data - Perform UAT Testing S. GO-LIVE	2 d 1 d 3 d 0 d 2 d 1 d 8 d 0 d 5 d 2 d 1 d 8 d 0 d 5 d 2 d 1 d 8 d 0 d 5 d 2 d 1 d 8 d 0 d 2 d 1 d 8 d 2 d 1 d 8 d 2 d 1 d 8 d 2 d 1 d 8 d 2 d 1 d 1 d 1 d 1 d 1 d 1 d 1 d 1	07/23/20 09/15/20 09/15/20 09/16/20 09/18/20 09/18/20 09/15/20 09/16/20 09/15/20 09/15/20 09/15/20 09/16/20 09/23/20	07/23/20 09/18/20 09/15/20 09/17/20 09/17/20 09/18/20 09/22/20 09/22/20 09/22/20 09/25/20 09/25/20 09/22/20 09/22/20 09/22/20 09/25/20	KEY MILESTONE: Eligibility in EDW (TEST) Biometrics Dependency: Eligibility in EDW Biometric - Finalize testing planning and testing scripts KEY MILESTONE: Eligibility in EDW (TEST) HRA Dependency: Eligibility in EDW (TEST) HRA - System integration testing HRA - Finalize testing planning and testing script KEY MILESTONE: Eligibility in EDW (TEST) Lab Dependency: Eligibility in EDW (TEST) Lab Dependency: Eligibility in EDW (TEST) Lab Data - System integration testing Lab Data - Finalize testing planning and testing scripting [Go-Live Dependency: 1/1/21], Integration
ADT - Finalize testing planning and testing scripts ADT - Perform UAT Testing (EDW) - Biometric Testing MILESTONE: Biometrics Dependency: Eligibility in EDW Biometric - Finalize testing planning and testing scripts Biometrics - Perform UAT Testing (EDW) - HRA Testing MILESTONE: HRA Dependency: Eligibility in EDW HRA - System integration testing HRA - System integration testing scripts HRA - Perform UAT Testing (EDW) - LAB Testing MILESTONE: Lab Dependency: Eligibility in EDW Lab Data - System integration testing Lab Data - Perform UAT Testing Lab Data - Perform UAT Testing	2 d 1 d 3 d 0 d 2 d 1 d 8 d 0 d 5 d 2 d 1 d 8 d 0 d 5 d 2 d 1 d 1 d 1 d 1 d 1 d 1 d 1 d 1	07/23/20 09/15/20 09/15/20 09/16/20 09/18/20 09/18/20 09/15/20 09/15/20 09/15/20 09/15/20 09/15/20 09/15/20 09/15/20	07/23/20 09/18/20 09/15/20 09/15/20 09/17/20 09/18/20 09/22/20 09/22/20 09/22/20 09/25/20 09/25/20 09/22/20	KEY MILESTONE: Eligibility in EDW (TEST) Biometrics Dependency: Eligibility in EDW Biometric - Finalize testing planning and testing scripts KEY MILESTONE: Eligibility in EDW (TEST) HRA Dependency: Eligibility in EDW HRA - Finalize testing planning and testing script KEY MILESTONE: Eligibility in EDW (TEST) Lab Dependency: Eligibility in EDW (TEST) Lab Dapendency: Eligibility in EDW Lab Data - System integration testing Lab Data - Finalize testing planning and testing scripting

	Duration	Start Date	Duo Dato	Predecessors
Claims - Go Live	1 d	08/19/20	08/19/20	[Go-Live Dependency: 1/1/21], Integration
Authorizations - Go Live	1 d	02/04/20		Testing Complete [Go-Live Dependency: 1/1/21]
Accums - Go Live	1 d	10/07/20	10/07/20	[Go-Live Dependency: 1/1/21], Integration
Clinical - ADT Deployment	9 d	09/23/20	10/05/20	Testing Complete (EDW) - ADT - Testing
Production Readiness for Clinical Integrated Rules Engine	9 d 5 d	09/23/20		ADT - Perform UAT Testing
Perform Production QA	1 d	09/30/20	09/30/20	Production Readiness for Clinical Integrated Ru
Perform Technical Support Operations Hand off	3 d	10/01/20		Engine Perform Production QA
MILESTONE: ADT - Go Live	0 d	10/05/20		Perform Technical Support Operations Hand of
Clinical - Biometric Deployment	9 d	09/21/20	10/03/20	(EDW) - Biometric Testing
Production Readiness for Clinical Integrated Rules Engine	9 d 5 d	09/21/20	09/25/20	Biometrics - Perform UAT Testing
Perform Production QA	1 d	09/28/20	09/28/20	Production Readiness for Clinical Integrated Ru
Perform Technical Support Operations Hand off	3 d	09/29/20		Engine Perform Production QA
MILESTONE: Biometrics - Go Live	0 d	10/01/20		Perform Technical Support Operations Hand of
Clinical - LAB Deployment Production Readiness for Clinical Integrated Rules Engine	9 d 5 d	09/28/20 09/28/20	10/08/20 10/02/20	(EDW) - LAB Testing Lab Data - Perform UAT Testing
Perform Production QA	1 d	10/05/20	10/05/20	Production Readiness for Clinical Integrated Ru
Perform Technical Support Operations Hand off	3 d	10/06/20		Engine Perform Production QA
MILESTONE: Lab Data - Go Live	0 d	10/08/20		Perform Technical Support Operations Hand of
Clinical - HRA Deployment Production Readiness for Clinical Integrated Rules Engine	9 d 5 d	09/28/20 09/28/20		(EDW) - HRA Testing HRA - Perform UAT Testing
				Production Readiness for Clinical Integrated Ru
Perform Production QA	1 d	10/05/20	10/05/20	Engine
Perform Technical Support Operations Hand off	3 d	10/06/20		Perform Production QA
MILESTONE: HRA Data - Go Live	0 d	10/08/20		Perform Technical Support Operations Hand of
UM Prior Auth File - Deployment	13 d	09/28/20	10/14/20	
UM Production Transaction Deployment	4 d	09/28/20	10/01/20	Production Readiness for Clinical Integrated Ru
Deploy UM transaction code to Production and monitors implementation	2 d	09/28/20	09/29/20	Engine
Deploys to Production and monitor UM transaction code implementation	2 d	09/30/20	10/01/20	Deploy UM transaction code to Production and
MILESTONE: Complete PA File Code To Production	0 d	10/01/20	10/01/20	monitors implementation UM Production Transaction Deployment
Production File Load	4 d	10/09/20	10/14/20	
Production File Generation - EDW	1 d	10/09/20	10/09/20	Milestone: Complete PA File Code To Production
Production File Load - HPS IT	1 d	10/12/20	10/12/20	Production File Generation - EDW
Production File Load - Identifi HPA	1 d	10/13/20	10/13/20	Production File Load - HPS IT
Production Load Sanity Check MILESTONE: UM Prior Auth - Go Live	1 d 0 d	10/14/20 10/14/20		Production File Load - Identifi HPA Production Load Sanity Check
MILLS FORE. UM FIOI AULT - 30 EIVE	00	10/14/20	10/14/20	Accums - Go Live, Authorizations - Go Live,
MILESTONE: Data Loads Deployed	0 d	10/1 <b>4/</b> 20	10/14/20	Claims - Go Live, Clinical - ADT Deployment, Clinical - Biometric Deployment, Clinical - HRA Deployment, Clinical - LAB Deployment, Eligibil Go Live, Provider Data - Go Live, UM Prior Aut File - Deployment
MILESTONE: Tests Complete	0 d	10/14/20		MILESTONE: Data Loads Deployed
MILESTONE: Approval / Sign-Off Command Center Setup	<i>0 d</i> 20 d	<u>11/11/20</u> 10/15/20		Command Center Setup MILESTONE: Data Loads Deployed
MILESTONE: Go-Live	0 d	01/01/21		Command Center Setup
	63 d	01/04/21		[Go-Live Dependency: 1/1/21]
6. WARRANTY / TRANSITION TO OPERATIONS	63 d	01/04/21	03/31/21	
Post Go-Live Support and Monitoring	63 d	01/04/21		MILESTONE: Go-Live
Post Go-Live Support and Monitoring Warranty Period	63 d	01/04/21		MILESTONE: Go-Live
Post Go-Live Support and Monitoring Warranty Period Trading Partners / Vendor Management Workstream [For Enhancements & New Compliance Requirements Only]	303 d	02/03/20	03/31/21	MILESTONE: Go-Live
Post Go-Live Support and Monitoring Warranty Period Trading Partners / Vendor Management Workstream [For Enhancements & New Compliance Requirements Only] 1. INITIATION	303 d 10 d	02/03/20 02/03/20	03/31/21 02/14/20	MILESTONE: Go-Live
Post Go-Live Support and Monitoring Warranty Period Trading Partners / Vendor Management Workstream [For Enhancements & New Compliance Requirements Only]	303 d	02/03/20	03/31/21	MILESTONE: Go-Live
Post Go-Live Support and Monitoring Warranty Period Trading Partners / Vendor Management Workstream [For Enhancements & New Compliance Requirements Only] 1. INITIATION Create list of vendors post Discovery 2. REQUIREMENTS IT Solution Finalized & Vendor Trading Partners Identified	<b>303 d</b> <b>10 d</b> 10 d <b>45 d</b> 45 d	02/03/20 02/03/20 02/03/20 02/17/20 02/17/20	03/31/21 02/14/20 02/14/20 04/17/20 04/17/20	
Post Go-Live Support and Monitoring Warranty Period Trading Partners / Vendor Management Workstream [For Enhancements & New Compliance Requirements Only] 1. INITIATION Create list of vendors post Discovery 2. REQUIREMENTS IT Solution Finalized & Vendor Trading Partners Identified IT Solution Finalized by the Solution Architect	<b>303 d</b> <b>10 d</b> 10 d <b>45 d</b> 45 d 20 d	02/03/20 02/03/20 02/03/20 02/17/20 02/17/20	03/31/21 02/14/20 02/14/20 04/17/20 04/17/20 03/13/20	Create list of vendors post Discovery
Post Go-Live Support and Monitoring Warranty Period Trading Partners / Vendor Management Workstream [For Enhancements & New Compliance Requirements Only] 1. INITIATION Create list of vendors post Discovery 2. REQUIREMENTS IT Solution Finalized & Vendor Trading Partners Identified IT Solution Finalized by the Solution Architect Create/Monitor Business Requirements Document Tracker	<b>303 d</b> <b>10 d</b> <b>45 d</b> <b>45 d</b> <b>20 d</b> <b>25 d</b>	02/03/20 02/03/20 02/17/20 02/17/20 02/17/20 03/16/20	03/31/21 02/14/20 02/14/20 04/17/20 04/17/20 03/13/20 04/17/20	Create list of vendors post Discovery IT Solution Finalized by the Solution Architect
Post Go-Live Support and Monitoring Warranty Period Trading Partners / Vendor Management Workstream [For Enhancements & New Compliance Requirements Only] 1. INITIATION Create list of vendors post Discovery 2. REQUIREMENTS IT Solution Finalized & Vendor Trading Partners Identified IT Solution Finalized by the Solution Architect Create/Monitor Business Requirements Document Tracker MILESTONE: All Trading Partners/Vendors Identified for Contracting	<b>303 d</b> <b>10 d</b> 10 d <b>45 d</b> 20 d 25 d 0 d	02/03/20 02/03/20 02/03/20 02/17/20 02/17/20 02/17/20 03/16/20 04/17/20	03/31/21 02/14/20 02/14/20 04/17/20 04/17/20 03/13/20 04/17/20	Create list of vendors post Discovery IT Solution Finalized by the Solution Architect
Post Go-Live Support and Monitoring Warranty Period Trading Partners / Vendor Management Workstream [For Enhancements & New Compliance Requirements Only] 1. INITIATION Create list of vendors post Discovery 2. REQUIREMENTS IT Solution Finalized & Vendor Trading Partners Identified IT Solution Finalized by the Solution Architect Create/Monitor Business Requirements Document Tracker MILESTONE: All Trading Partners/Vendors Identified for Contracting 3. EXECUTION	<b>303 d</b> <b>10 d</b> <b>10 d</b> <b>45 d</b> <b>20 d</b> <b>25 d</b> <i>0 d</i> <b>75 d</b>	02/03/20 02/03/20 02/03/20 02/17/20 02/17/20 02/17/20 03/16/20 04/17/20 04/20/20	03/31/21 02/14/20 02/14/20 04/17/20 04/17/20 04/17/20 04/17/20 04/17/20 04/17/20	Create list of vendors post Discovery IT Solution Finalized by the Solution Architect Create/Monitor Business Requirements Docun
Post Go-Live Support and Monitoring Warranty Period Trading Partners / Vendor Management Workstream [For Enhancements & New Compliance Requirements Only] 1. INITIATION Create list of vendors post Discovery 2. REQUIREMENTS IT Solution Finalized & Vendor Trading Partners Identified IT Solution Finalized by the Solution Architect Create/Monitor Business Requirements Document Tracker MILESTONE: All Trading Partners/Vendors Identified for Contracting	<b>303 d</b> <b>10 d</b> 10 d <b>45 d</b> 20 d 25 d 0 d	02/03/20 02/03/20 02/03/20 02/17/20 02/17/20 02/17/20 03/16/20 04/17/20	03/31/21 02/14/20 02/14/20 04/17/20 04/17/20 03/13/20 04/17/20	Create list of vendors post Discovery IT Solution Finalized by the Solution Architect Create/Monitor Business Requirements Docun
Post Go-Live Support and Monitoring Warranty Period Trading Partners / Vendor Management Workstream [For Enhancements & New Compliance Requirements Only] 1. INITIATION Create list of vendors post Discovery 2. REQUIREMENTS IT Solution Finalized & Vendor Trading Partners Identified IT Solution Finalized by the Solution Architect Create/Monitor Business Requirements Document Tracker MILESTONE: All Trading Partners/Vendors Identified for Contracting 3. EXECUTION Trading Partners/Vendor Contracted	303 d 10 d 10 d 45 d 20 d 25 d 0 d 75 d	02/03/20 02/03/20 02/17/20 02/17/20 02/17/20 03/16/20 04/17/20 04/20/20	03/31/21 02/14/20 02/14/20 04/17/20 04/17/20 04/17/20 04/17/20 04/17/20 04/17/20 07/31/20	Create list of vendors post Discovery IT Solution Finalized by the Solution Architect Create/Monitor Business Requirements Docur Tracker
Post Go-Live Support and Monitoring Warranty Period Trading Partners / Vendor Management Workstream [For Enhancements & New Compliance Requirements Only] 1. INITIATION Create list of vendors post Discovery 2. REQUIREMENTS IT Solution Finalized & Vendor Trading Partners Identified IT Solution Finalized by the Solution Architect Create/Monitor Business Requirements Document Tracker MILESTONE: All Trading Partners/Vendors Identified for Contracting 3. EXECUTION Trading Partners/Vendor Contracted Trading Partners/Vendor Contracting	<b>303 d</b> <b>10 d</b> 10 d <b>45 d</b> 45 d 20 d 25 d 0 d <b>75 d</b> <b>75 d</b>	02/03/20 02/03/20 02/17/20 02/17/20 02/17/20 03/16/20 04/17/20 04/20/20 04/20/20	03/31/21 02/14/20 04/17/20 04/17/20 04/17/20 04/17/20 04/17/20 04/17/20 07/31/20 07/31/20	Create list of vendors post Discovery IT Solution Finalized by the Solution Architect Create/Monitor Business Requirements Docun Tracker MILESTONE: All Trading Partners/Vendors
Post Go-Live Support and Monitoring         Warranty Period         Trading Partners / Vendor Management Workstream [For Enhancements & New Compliance Requirements Only]         1. INITIATION         Create list of vendors post Discovery         2. REQUIREMENTS         IT Solution Finalized & Vendor Trading Partners Identified         IT Solution Finalized by the Solution Architect         Create/Monitor Business Requirements Document Tracker         MILESTONE: All Trading Partners/Vendors Identified for Contracting         3. EXECUTION         Trading Partners/Vendor Contracted         Trading Partners/Vendor 1: <insert name="">         Trading Partner, BAA, DUA and ancillary Agreements Circulated</insert>	<b>303 d</b> <b>10 d</b> <b>45 d</b> <b>20 d</b> <b>25 d</b> <b>0 d</b> <b>75 d</b> <b>75 d</b> <b>75 d</b> <b>25 d</b>	02/03/20 02/03/20 02/17/20 02/17/20 02/17/20 02/17/20 03/16/20 03/16/20 04/20/20 04/20/20 04/20/20 04/20/20	03/31/21 02/14/20 02/14/20 04/17/20 03/13/20 04/17/20 04/17/20 04/17/20 07/31/20 07/31/20 07/31/20 07/31/20	Create list of vendors post Discovery IT Solution Finalized by the Solution Architect Create/Monitor Business Requirements Docun Tracker
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Post Go-Live Support and Monitoring Warranty Period         Trading Partners / Vendor Management Workstream [For Enhancements & New Compliance Requirements Only]         1. INITIATION Create list of vendors post Discovery         2. REQUIREMENTS         IT Solution Finalized & Vendor Trading Partners Identified         IT Solution Finalized by the Solution Architect         Create/Monitor Business Requirements Document Tracker         MILESTONE: All Trading Partners/Vendors Identified for Contracting         3. EXECUTION         Trading Partners/Vendor Contracted         Trading Partners/Vendor 1: «Insert Name»         Trading Partner, BAA, DUA and ancillary Agreements Circulated         Review, Revise & Negotiate         Agreements Fully Executed - Signatures Obtained         Trading Partners/Vendor (n+1): «Insert Name»	<b>303 d</b> <b>10 d</b> 10 d <b>45 d</b> <b>45 d</b> <b>20 d</b> <b>25 d</b> <b>75 d</b> <b>75 d</b> <b>75 d</b> <b>75 d</b> <b>25 d</b> <b>25 d</b> <b>25 d</b> <b>25 d</b> <b>25 d</b> <b>25 d</b> <b>25 d</b>	02/03/20 02/03/20 02/17/20 02/17/20 02/17/20 03/16/20 04/17/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20 05/25/20 06/29/20 04/20/20	03/31/21 02/14/20 02/14/20 04/17/20 04/17/20 04/17/20 04/17/20 07/31/20 07/31/20 07/31/20 05/22/20 06/26/20 07/31/20 07/03/20	Create list of vendors post Discovery IT Solution Finalized by the Solution Architect Create/Monitor Business Requirements Docun Tracker MILESTONE: All Trading Partners/Vendors Identified for Contracting Trading Partner, BAA, DUA and ancillary Agreements Circulated Review, Revise & Negotiate MILESTONE: All Trading Partners/Vendors
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Post Go-Live Support and Monitoring Warranty Period         Trading Partners / Vendor Management Workstream [For Enhancements & New Compliance Requirements Only]         1. INITIATION         Create list of vendors post Discovery         2. REQUIREMENTS         IT Solution Finalized & Vendor Trading Partners Identified         IT Solution Finalized by the Solution Architect         Create/Monitor Business Requirements Document Tracker         MILESTONE: All Trading Partners/Vendors Identified for Contracting         3. EXECUTION         Trading Partners/Vendor Contracted         Trading Partners/Vendor Contracting         Trading Partners/Vendor 1: <li>Insert Name&gt;         Trading Partners, Nendor 1: <li>Insert Name&gt;         Trading Partners, Neutor 1:          Review, Revise &amp; Negotiate         Agreements Fully Executed - Signatures Obtained         Trading Partners, Vendor (n+1): <li>Insert Name&gt;         Trading Partners, Neutor (n+1): <li>Insert Name&gt;</li></li></li></li></li></li></li>	<b>303 d</b> <b>10 d</b> <b>10 d</b> <b>45 d</b> <b>45 d</b> <b>20 d</b> <b>25 d</b> <b>75 d</b> <b>75 d</b> <b>75 d</b> <b>75 d</b> <b>25 d</b> <b>25 d</b> <b>25 d</b> <b>25 d</b> <b>25 d</b> <b>25 d</b> <b>25 d</b> <b>26 d</b> <b>26 d</b> <b>27 d</b> <b>20 d</b>	02/03/20 02/03/20 02/17/20 02/17/20 02/17/20 03/16/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20	<b>03/31/21</b> <b>02/14/20</b> <b>04/17/20</b> <b>04/17/20</b> <b>03/13/20</b> <b>04/17/20</b> <b>07/31/20</b> <b>07/31/20</b> <b>07/31/20</b> <b>07/31/20</b> <b>05/22/20</b> <b>06/26/20</b> <b>07/03/20</b> <b>05/15/20</b> <b>06/12/20</b>	Create list of vendors post Discovery IT Solution Finalized by the Solution Architect Create/Monitor Business Requirements Docur Tracker MILESTONE: All Trading Partners/Vendors Identified for Contracting Trading Partner, BAA, DUA and ancillary Agreements Circulated Review, Revise & Negotiate MILESTONE: All Trading Partners/Vendors Identified for Contracting
Post Go-Live Support and Monitoring Warranty Period         Trading Partners / Vendor Management Workstream [For Enhancements & New Compliance Requirements Only]         1. INITIATION Create list of vendors post Discovery         2. REQUIREMENTS         IT Solution Finalized & Vendor Trading Partners Identified         IT Solution Finalized by the Solution Architect         Create list of vendors Requirements Document Tracker         MILESTONE: All Trading Partners/Vendors Identified for Contracting         3. EXECUTION         Trading Partners/Vendor Contracted         Trading Partners/Vendor Contracted         Trading Partners/Vendor 1: <insert name="">         Trading Partners/Vendor 1: <insert name="">         Trading Partners/Vendor (n+1): <insert name="">         Trading Par</insert></insert></insert></insert></insert></insert></insert></insert></insert></insert></insert></insert></insert></insert>	<b>303 d</b> <b>10 d</b> <b>10 d</b> <b>45 d</b> <b>45 d</b> <b>20 d</b> <b>25 d</b> <b>75 d</b> <b>75 d</b> <b>75 d</b> <b>75 d</b> <b>25 d</b> <b>20 d</b> <b>25 d</b> <b>20 d</b> <b>55 d</b> <b>55 d</b> <b>55 d</b>	02/03/20 02/03/20 02/17/20 02/17/20 02/17/20 03/16/20 04/17/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20	03/31/21 02/14/20 02/14/20 04/17/20 03/13/20 03/13/20 04/17/20 07/31/20 07/31/20 07/31/20 07/31/20 07/31/20 05/22/20 06/26/20 07/03/20 05/15/20 06/12/20 07/03/20 07/03/20 01/16/20	Create list of vendors post Discovery IT Solution Finalized by the Solution Architect Create/Monitor Business Requirements Docur Tracker MILESTONE: All Trading Partners/Vendors Identified for Contracting Trading Partner, BAA, DUA and ancillary Agreements Circulated Review, Revise & Negotiate MILESTONE: All Trading Partners/Vendors Identified for Contracting Trading Partner, BAA, DUA and ancillary Agreements Circulated
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Post Go-Live Support and Monitoring Warranty Period         Trading Partners / Vendor Management Workstream [For Enhancements & New Compliance Requirements Only]         1. INITIATION         Create list of vendors post Discovery         2. REQUIREMENTS         IT Solution Finalized & Vendor Trading Partners Identified         IT Solution Finalized by the Solution Architect         Create/Monitor Business Requirements Document Tracker         MILESTONE: All Trading Partners/Vendors Identified for Contracting         3. EXECUTION         Trading Partners/Vendor Contracted         Trading Partners/Vendor Contracted         Trading Partners/Vendor 1: <insert name="">         Trading Partners/Vendor 1: <insert name="">         Trading Partners/Vendor (n+1): <insert name=""></insert></insert></insert></insert></insert></insert></insert></insert></insert></insert></insert></insert></insert></insert>	303 d           10 d           10 d           45 d           20 d           25 d           0 d           75 d           75 d           25 d           20 d           20 d           15 d           55 d           15 d	02/03/20 02/03/20 02/03/20 02/17/20 02/17/20 03/16/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20 06/29/20 04/20/20 06/29/20 06/29/20 06/15/20 06/15/20 06/03/20 08/03/20	03/31/21 02/14/20 02/14/20 04/17/20 04/17/20 04/17/20 04/17/20 04/17/20 07/31/20 07/31/20 07/31/20 07/31/20 05/22/20 06/26/20 07/31/20 05/15/20 06/12/20 06/12/20 08/21/20	Create list of vendors post Discovery IT Solution Finalized by the Solution Architect Create/Monitor Business Requirements Docur Tracker MILESTONE: All Trading Partners/Vendors Identified for Contracting Trading Partner, BAA, DUA and ancillary Agreements Circulated Review, Revise & Negotiate MILESTONE: All Trading Partners/Vendors Identified for Contracting Trading Partner, BAA, DUA and ancillary Agreements Circulated
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Post Go-Live Support and Monitoring Warranty Period         Trading Partners / Vendor Management Workstream [For Enhancements & New Compliance Requirements Only]         1. INITIATION         Create list of vendors post Discovery         2. REQUIREMENTS         IT Solution Finalized & Vendor Trading Partners Identified         IT Solution Finalized by the Solution Architect         Create/Monitor Business Requirements Document Tracker         MILESTONE: All Trading Partners/Vendors Identified for Contracting         3. EXECUTION         Trading Partners/Vendor Contracted         Trading Partners/Vendor 1: clnsert Name>         Trading Partners/Vendor 1: clnsert Name>         Trading Partners/Vendor (n+1): clnsert Name>         Trading Partners/Vendor (n+1): segnatures Obtained         Review, Revise & Negotiate         Agreements Fully Executed - Signatures Obtained         Review, Revise & Negotiate         Agreements Fully Executed - Signatures Obtained         Review, Revise & Negotiate         Agreements Fully Executed - Signatures Obtained	<b>303 d</b> <b>10 d</b> <b>10 d</b> <b>45 d</b> <b>45 d</b> <b>20 d</b> <b>25 d</b> <b>75 d</b> <b>75 d</b> <b>75 d</b> <b>75 d</b> <b>75 d</b> <b>25 d</b> <b>20 d</b> <b>25 d</b> <b>25 d</b> <b>20 d</b> <b>25 d</b> <b>25 d</b> <b>20 d</b> <b>25 d</b> <b>20 d</b> <b>25 d</b> <b>20 d</b> <b>25 d</b> <b>20 d</b> <b>15 d</b> <b>10 d</b>	02/03/20 02/03/20 02/17/20 02/17/20 02/17/20 03/16/20 04/17/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20 04/20/20 05/25/20 06/29/20 04/20/20 05/18/20 06/15/20 08/03/20 08/03/20	03/31/21 02/14/20 02/14/20 04/17/20 04/17/20 04/17/20 04/17/20 07/31/20 07/31/20 07/31/20 07/31/20 07/31/20 05/22/20 06/26/20 07/31/20 05/15/20 06/12/20 06/12/20 08/21/20 08/21/20 08/21/20	Create list of vendors post Discovery IT Solution Finalized by the Solution Architect Create/Monitor Business Requirements Docun Tracker MILESTONE: All Trading Partners/Vendors Identified for Contracting Trading Partner, BAA, DUA and ancillary Agreements Circulated Review, Revise & Negotiate MILESTONE: All Trading Partners/Vendors Identified for Contracting Trading Partner, BAA, DUA and ancillary Agreements Circulated Review, Revise & Negotiate
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Name	Duration	Start Date	Due Date	Predecessors
Unit Testing	20 d	08/24/20		Create/Monitor Testing Complete Status Tracker
End to End Testing Complete	20 d	09/21/20	10/16/20	Unit Testing
MILESTONE: Vendor/Trading Partner Testing Complete	0 d	10/16/20	10/16/20	End to End Testing Complete
5. TRAINING	<b>30 d</b> 30 d	10/19/20 10/19/20	11/27/20	4. TESTING
Training (As Required) 6. GO-LIVE	24 d	10/19/20 11/30/20	01/01/21	4. TESTING
Vendors Are Production Ready	24 d	11/30/20	12/31/20	Training (As Required)
MILESTONE: Vendors Go-Live 7. WARRANTY / TRANSITION TO OPERATIONS	<u>0 d</u> 63 d	01/01/21 01/04/21	01/01/21 03/31/21	Vendors Are Production Ready
Warranty / IRANSITION TO OPERATIONS	63 d	01/04/21		MILESTONE: Vendors Go-Live
End-To-End Testing Workstream	216 d	02/03/20	11/30/20	
1. INITIATION Understand Overall Scope & Processes	<b>50 d</b> 30 d	02/03/20 02/03/20	04/10/20 03/13/20	
Integration of Project Plans	10 d	03/16/20		Understand Overall Scope & Processes
Validate Project Plans	10 d	03/30/20		Integration of Project Plans
2. REQUIREMENTS Test Environment Planning	60 d	04/13/20 04/13/20	07/03/20	Validate Project Plans
Define Specific Test Flows	60 d	04/13/20	07/03/20	Validate Project Plans
Test Data Readiness 3. EXECUTION	60 d <b>106 d</b>	04/13/20 07/06/20	07/03/20 11/30/20	Validate Project Plans
Eligibility Flow (Member file to Identifi HPA, CADW, PDW, EDW, IdentifiUM, back to Identifi HPA. To Member				
Portal and UM files/ Extracts/Reports)	60 d	07/06/20	09/25/20	Test Environment Planning
Remediation & Retest	30 d	09/28/20	11/06/20	Eligibility Flow (Member file to Identifi HPA, CADW, PDW, EDW, IdentifiUM, back to Identifi HPA. To Member Portal and UM files/ Extracts/Reports )
Provider Flow (Provider file to Identifi HPA, CADW, PDW, EDW, Identifi UM, to Member Portal and UM files/ Extracts/Reports)	60 d	07/06/20	09/25/20	Test Environment Planning
Remediation & Retest	30 d	09/28/20	11/06/20	Provider Flow (Provider file to Identifi HPA, CADW, PDW, EDW, Identifi UM, to Member Portal and UM files/ Extracts/Reports)
Claims Flow (Initial claims data to Identifi HPA, CADW, PDW, EDW, Identifi UM, to Member Portal and UM files/Extracts/Reports)	60 d	07/06/20	09/25/20	Test Environment Planning
Remediation & Retest	30 d	09/28/20	11/06/20	Claims Flow (Initial claims data to Identifi HPA, CADW, PDW, EDW, Identifi UM, to Member Portal and UM files/Extracts/Reports)
Authorization Flow	30 d	09/28/20	11/06/20	Eligibility Flow (Member file to Identifi HPA, CADW, PDW, EDW, IdentifiUM, back to Identifi HPA. To Member Portal and UM files/ Extracts/Reports), Provider Flow (Provider file to Identifi HPA, CADW, PDW, EDW, Identifi UM, to Member Portal and UM files/Extracts/Reports), Test Environment Planning
Remediation & Retest	15 d	11/09/20	11/27/20	Authorization Flow Eligibility Flow (Member file to Identifi HPA,
Close Testing	1 d	11/30/20	11/30/20	Englointy Flow (ivernoe'r nie to identin HPA, CADW, PDW, EDW, IdentifiUM, back to Identifi HPA. To Member Portal and UM files/ Extracts/Reports), Remediation & Retest, Remediation & Retest, Remediation & Retest
System Enhancements: Data Integration Domain	171 d	02/03/20	09/28/20	
1. INITIATING Scope Verification / Review	<b>10 d</b>	02/03/20 02/03/20	02/14/20 02/14/20	
2. REQUIREMENTS	41 d	02/17/20	04/13/20	
Gap Analysis Solution Scoping	15 d 15 d	02/17/20 03/09/20		Scope Verification / Review Gap Analysis
BRD Updates	10 d	03/30/20		Solution Scoping
BRD Review & Signoff	1 d	04/13/20		BRD Updates
3. EXECUTION Prioritize Enhancement Requests	<b>75 d</b> 20 d	04/14/20 04/14/20	07/27/20	BRD Review & Signoff
Scheduling On Roadmap	15 d	04/14/20	05/04/20	BRD Review & Signoff
Build Enhancement 4. TESTING	60 d 45 d	05/05/20	07/27/20 09/28/20	Scheduling On Roadmap
System Testing	10 d	07/28/20		Build Enhancement
Configuration Remediation	15 d	08/11/20		System Testing
Deployment IQ Testing	10 d 10 d	09/01/20 09/15/20		Configuration Remediation Deployment
Readiness: Data Integration Domain	173 d	02/03/20	09/30/20	
Define Data Integration Domain Mock Readiness Requirements Data Integration Desk / Mock Readiness Review	10 d 173 d	02/03/20 02/03/20	02/14/20 09/30/20	
Prepare for Mock Readiness Review	25 d	02/03/20	09/30/20	Define Data Integration Domain Mock Readiness
				Requirements
Assign Mock Readiness Review requirements to appropriate staff Document revisions based on legal review of artifacts	20 d 20 d	04/06/20 05/04/20	05/01/20 05/29/20	Prepare for Mock Readiness Review Assign Mock Readiness Review requirements to
Submission of Readiness Review Requirements / Approvals	20 d	06/01/20	06/26/20	appropriate staff Document revisions based on legal review of
Mock Readiness resubmission	25 d	06/29/20	07/31/20	artifacts Submission of Readiness Review Requirements /
Mock Readiness Execution	30 d	08/03/20	09/11/20	Approvals Mock Readiness resubmission
Readiness approvals received	13 d	09/14/20	09/30/20	Mock Readiness Execution
MILESTONE: Data Integration Domain Mock Readiness Completed Platform Domain	0 d 303 d	02/03/20 02/03/20	02/03/20 03/31/21	
IT   Platform: Identifi HPA Infrastructure [For Enhancements and New Compliance Requirements Only]	303 d	02/03/20	03/31/21	
1: INITIATION	12 d	02/03/20	02/18/20	
Kickoff & Scope Define Workstream Business Owners	5 d 1 d	02/03/20 02/03/20	02/07/20 02/03/20	
Core Team Kickoff	5 d	02/03/20	02/07/20	
Schedule Project KO and Ongoing Meeting Cadence	1 d	02/03/20	02/03/20	Schedule Project KO and Ongoing Meeting
Prepare Project Charter and Scope Documentation	1 d	02/04/20	02/04/20	Cadence
Platforms Team - Kickoff Meeting	5 d	02/03/20	02/07/20	
Platforms Kickoff Complete Project Standup	1 d 10 d	02/03/20 02/05/20	02/03/20 02/18/20	
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Name Work breakdown structure	Duration 1 d	02/05/20	02/05/20	Predecessors Schedule Project KO and Ongoing Meeting Cadence, Schedule Project KO and Ongoing Meeting Cadence
Develop Schedule / Workplan	10 d	02/05/20	02/18/20	
Draft Schedule/Workplan	5 d	02/05/20	02/11/20	Schedule Project KO and Ongoing Meeting Cadence, Schedule Project KO and Ongoing Meeting Cadence
Review Schedule	1 d	02/12/20		Draft Schedule/Workplan
Update Schedule based on Stakeholder Feedback	2 d	02/13/20		Review Schedule Update Schedule based on Stakeholder
Schedule is Approved	1 d	02/17/20	02/17/20	Feedback
Document Cross Pillar/Workstream Dependencies Risk Management Plan	1 d 1 d	02/18/20 02/12/20	02/18/20	Schedule is Approved Draft Schedule/Workplan
Communication Plan	1 d	02/12/20		Draft Schedule/Workplan
Decision Tracking	1 d	02/13/20	02/13/20	Draft Schedule/Workplan, Risk Management Plan
MILESTONE: Project Standup Complete	0 d	02/13/20	02/13/20	Decision Tracking
2: REQUIREMENTS	83 d	02/03/20	05/27/20	
Extended Team & Program Information Gathering	10 d	02/19/20	03/03/20	Document Cross Pillar/Workstream
Collect Extended Team Information (Name, Acronym, Line of Business)	5 d	02/19/20	02/25/20	Dependencies, Document Cross Workstream Dependencies
Obtain Payer ID for Claims	5 d	02/26/20	03/03/20	Collect Extended Team Information (Name, Acronym, Line of Business)
MILESTONE: Extended Team Information Received	0 d	03/04/20	03/04/20	Extended Team and Program Information
Submit JIRA Updates / Enhancements Tickets To Existing Infrastructure	83 d	02/03/20	05/27/20	Gathering
Submit JIRA tickets for Identifi HPA Instance Updates / Enhancements To Existing Infrastructure	5 d	02/26/20	03/03/20	Collect Extended Team Information (Name,
				Acronym, Line of Business) Collect Extended Team Information (Name,
Submit JIRA ticket for Gemini/Replicated Updates / Enhancements To Existing Infrastructure (If Applicable)	5 d	02/26/20	03/03/20	Acronym, Line of Business)
Submit JIRA ticket for SBX Eligibility Server Build Updates / Enhancements To Existing Infrastructure (If App	5 d	02/26/20	03/03/20	Collect Extended Team Information (Name,
				Acronym, Line of Business) Collect Extended Team Information (Name,
Submit JIRA ticket for Portal Updates / Enhancements To Existing Infrastructure (If Applicable) in each syste	5 d	02/26/20	03/03/20	Acronym, Line of Business)
TICKET: MA SAS Prod and Dev Directories	1 d	02/26/20	02/26/20	Collect Extended Team Information (Name, Acronym, Line of Business)
TICKET: Auth Database Set up	15 d	02/26/20	03/17/20	Collect Extended Team Information (Name,
Submit JIRA ticket for Portal Updates / Enhancements To Existing Infrastructure (If Applicable) in each syst	20 d	02/03/20	02/28/20	Acronym, Line of Business)
	200	02/03/20	02/20/20	Submit JIRA ticket for SBX Eligibility Server Build
Submit JIRA tickets for User Access - CORE SBX Updates / Enhancements To Existing Infrastructure (If Ap	10 d	03/04/20	03/17/20	Updates / Enhancements To Existing
Submit JIRA tickets for User Access - CORE UAT Updates / Enhancements To Existing Infrastructure (If Ap	10 d	04/08/20	04/21/20	Infrastructure (If Applicable) MILESTONE: Sandbox Available for Use For Updates / Enhancements To Existing
Submit JIRA tickets for User Access - CORE PROD Updates / Enhancements To Existing Infrastructure (If	10 d	05/14/20	05/27/20	Infrastructure MILESTONE: UAT Environment Ready for Use fo Updates / Enhancements To Existing Infrastructure
MILESTONE: Identifi HPA JIRA Tickets For Updates / Enhancements To Existing Infrastructure Submitted	0 d	05/27/20	05/27/20	Submit JIRA ticket for Portal Updates / Enhancements To Existing Infrastructure (If Applicable) in each system environment, Submit JIRA ticket for SBX Eligibility Server Build Updates / Enhancements To Existing Infrastructure (If Applicable), Submit JIRA Updates / Enhancements Tickets To Existing Infrastructure
MILESTONE: Finalize Net New Platform Requirements	0 d	04/21/20	04/21/20	Submit JIRA tickets for User Access - CORE UAT Updates / Enhancements To Existing Infrastructure (If Applicable)
3: EXECUTION	135 d	03/04/20	09/08/20	
Sandbox Environment Development For Updates / Enhancements To Existing Infrastructure	25 d	03/04/20	04/07/20	Submit JIRA tickets for Identifi HPA Instance
Spin-Up Sandbox Server(s) for (ALDSBX <type><acronym>)</acronym></type>	10 d	03/04/20	03/17/20	Updates / Enhancements To Existing Infrastructure
Deploy Base Configuration Catalogue Based on Line of Business(Template and Global Parameter Updates	10 d	03/04/20	03/17/20	Submit JIRA tickets for Identifi HPA Instance Updates / Enhancements To Existing Infrastructure
Perform Object Inventory Review (Environment Health Check)	10 d	03/18/20	03/31/20	Deploy Base Configuration Catalogue Based on Line of Business(Template and Global Parameter Updates
Review and Update Access/Security Permissions	3 d	04/01/20	04/03/20	Perform Object Inventory Review (Environment Health Check)
Review and Update Configuration as Needed	1 d	04/06/20	04/06/20	Review and Update Access/Security Permissions
Sign-Off of Environment Readiness for Creation of Release Support Environments	1 d	04/07/20	04/07/20	Review and Update Configuration as Needed
MILESTONE: Sandbox Available for Use For Updates / Enhancements To Existing Infrastructure	0 d	04/07/20	04/07/20	Sign-Off of Environment Readiness for Creation of
QA Environment Development For Updates / Enhancements To Existing Infrastructure	25 d	04/08/20	05/12/20	Release Support Environments
Spin-Up QA Server(s) for (ALDQA <type><acronym>)</acronym></type>	5 d	04/08/20	04/14/20	MILESTONE: Sandbox Available for Use For Updates / Enhancements To Existing Infrastructure
Deploy Template For Updates / Enhancements To Existing Infrastructure	5 d	04/15/20	04/21/20	Spin-Up QA Server(s) for
Refresh from Sandbox For Updates / Enhancements To Existing Infrastructure	4 d	04/22/20	04/27/20	(ALDQA <type><acronym>) Deploy Template For Updates / Enhancements To</acronym></type>
Perform Purge For Updates / Enhancements To Existing Infrastructure	4 d	04/28/20	05/01/20	Existing Infrastructure Refresh from Sandbox For Updates /
				Enhancements To Existing Infrastructure Perform Purge For Updates / Enhancements To
Update Global Parameters For Updates / Enhancements To Existing Infrastructure	3 d	05/04/20	05/06/20	Existing Infrastructure
Object Inventory Review For Updates / Enhancements To Existing Infrastructure	2 d	05/07/20	05/08/20	Update Global Parameters For Updates / Enhancements To Existing Infrastructure
Review and Update Access/Security Permissions For Updates / Enhancements To Existing Infrastructure	2 d	05/11/20	05/12/20	Object Inventory Review For Updates /
			I	Enhancements To Existing Infrastructure

ne	Duration	Start Date	Due Date	Predecessors
MILESTONE: QA Environment Ready for Use for Updates / Enhancements To Existing Infrastructure	0 d	05/12/20	05/12/20	Review and Update Access/Security Permission For Updates / Enhancements To Existing Infrastructure
UAT Environment Development For Updates / Enhancements To Existing Infrastructure	26 d	04/08/20	05/13/20	
Spin-Up UAT Server(s) for (ALDUAT <type><acronym>)</acronym></type>	5 d	04/08/20	04/14/20	MILESTONE: Sandbox Available for Use For Updates / Enhancements To Existing Infrastructure
Deploy Template For Updates / Enhancements To Existing Infrastructure	5 d	04/15/20	04/21/20	Spin-Up UAT Server(s) for (ALDUAT <type><acronym>)</acronym></type>
Refresh from Sandbox For Updates / Enhancements To Existing Infrastructure	4 d	04/22/20	04/27/20	Deploy Template For Updates / Enhancements
Perform Purge For Updates / Enhancements To Existing Infrastructure	3 d	04/28/20	04/30/20	Refresh from Sandbox For Updates / Enhancements To Existing Infrastructure
Update Global Parameters For Updates / Enhancements To Existing Infrastructure	4 d	05/01/20	05/06/20	Perform Purge For Updates / Enhancements To Existing Infrastructure
Object Inventory Review For Updates / Enhancements To Existing Infrastructure	3 d	05/07/20	05/11/20	Update Global Parameters For Updates /
Review and Update Access/Security Permissions For Updates / Enhancements To Existing Infrastructure	2 d	05/12/20	05/13/20	Enhancements To Existing Infrastructure Object Inventory Review For Updates /
MILESTONE: UAT Environment Ready for Use for Updates / Enhancements To Existing Infrastructure	0 d	05/13/20	05/13/20	Enhancements To Existing Infrastructure Review and Update Access/Security Permissio For Updates / Enhancements To Existing
Production Environment Development For Updates / Enhancements To Existing Infrastructure	24 d	08/06/20	09/08/20	Infrastructure
Spin-Up Production Server(s) for (ALDPRD <type><acronym>)</acronym></type>	5 d	08/06/20	08/12/20	MILESTONE: UAT Environment Ready for Use Updates / Enhancements To Existing Infrastructure
Deploy Template For Updates / Enhancements To Existing Infrastructure	5 d	08/13/20	08/19/20	Spin-Up Production Server(s) for (ALDPRD <type><acronym>)</acronym></type>
Refresh from Sandbox For Updates / Enhancements To Existing Infrastructure	4 d	08/20/20	08/25/20	Deploy Template For Updates / Enhancements
Perform Purge For Updates / Enhancements To Existing Infrastructure	2 d	08/26/20	08/27/20	Existing Infrastructure Refresh from Sandbox For Updates /
Update Global Parameters For Updates / Enhancements To Existing Infrastructure	2 d	08/28/20	08/31/20	Enhancements To Existing Infrastructure Perform Purge For Updates / Enhancements To
Object Inventory Review For Updates / Enhancements To Existing Infrastructure	3 d	09/01/20	09/03/20	Existing Infrastructure Update Global Parameters For Updates /
Review and Update Access/Security Permissions For Updates / Enhancements To Existing Infrastructure			09/07/20	Enhancements To Existing Infrastructure Object Inventory Review For Updates /
Review and Opdate Access/Security Permissions For Opdates / Enhancements 10 Existing Infrastructure	2 d	09/04/20	09/07/20	Enhancements To Existing Infrastructure Review and Update Access/Security Permission
Production Available for Use For Updates / Enhancements To Existing Infrastructure	1 d	09/08/20	09/08/20	For Updates / Enhancements To Existing Infrastructure Production Available for Use For Updates /
MILESTONE: Production Environment Available for Use For Updates / Enhancements To Existing Infrastruct	ur 0 d	09/08/20	09/08/20	Enhancements To Existing Infrastructure
MILESTONE: Identifi HPA Environment Dev For Updates / Enhancements To Existing Infrastructure Comple	te 0 d	09/08/20	09/08/20	Production Available for Use For Updates / Enhancements To Existing Infrastructure MILESTONE: Identifi HPA Environment Dev Fo
MILESTONE: Platform Build Complete	0 d	09/08/20	09/08/20	Updates / Enhancements To Existing Infrastructure Complete
4: TESTING	125 d	05/13/20	11/03/20	
Identifi HPA Environment Testing Test QA Environment	125 d 30 d	05/13/20 05/13/20	11/03/20 06/23/20	MILESTONE: QA Environment Ready for Use f Updates / Enhancements To Existing Infrastructure
Test UAT Environment	30 d	06/24/20	08/04/20	MILESTONE: UAT Environment Ready for Use Updates / Enhancements To Existing Infrastructure, Test QA Environment
Test Production Environment	30 d	09/23/20	11/03/20	Production Available for Use For Updates / Enhancements To Existing Infrastructure, Test UAT Environment
MILESTONE: Identifi HPA - Testing Complete MILESTONE: Platform Solution Testing Complete	0 d 0 d	11/03/20 11/03/20		Test Production Environment MILESTONE: Identifi HPA -Testing Complete
5: GO-LIVE	43 d	11/03/20	01/01/21	4: TESTING
MILESTONE: Identifi HPA Updates / Enhancements To Existing Infrastructure Go-Live	0 d	11/03/20	11/03/20	MILESTONE: Identifi HPA -Testing Complete MILESTONE: Identifi HPA Updates /
Identifi HPA Updates / Enhancements To Existing Infrastructure Documentation & Attestation	43 d	11/04/20	01/01/21	Enhancements To Existing Infrastructure Go-L
MILESTONE: Identifi HPA Updates / Enhancements To Existing Infrastructure For Contract Executed	0 d	01/01/21	01/01/21	Identifi HPA Updates / Enhancements To Exist Infrastructure Documentation & Attestation
6. WARRANTY / TRANSITION TO OPERATIONS Warranty Period	<b>63 d</b> 63 d	01/04/21 01/04/21	03/31/21 03/31/21	5: GO-LIVE
IT   Platform: Identifi (Management Information System) Configuration [For Enhancements and New Compliance Requirements Only]	303 d	02/03/20	03/31/21	
1. INITIATION	11 d	02/03/20	02/17/20	
Define Key Stakeholders Complete Project Charter	1 d 1 d	02/03/20 02/04/20	02/03/20	Define Key Stakeholders
Complete Project Plan	10 d	02/04/20	02/17/20	
2. REQUIREMENTS Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Network (F	<b>45 d</b> D 45 d	02/18/20 02/18/20	04/20/20	Complete Project Plan
Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Verwork (P		02/18/20		Complete Project Plan
Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Review (UI	VI 45 d	02/18/20	04/20/20	Complete Project Plan
Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Practice (V MILESTONE: Finalize Net New Platform Requirements	/e 45 d 0 d	02/18/20 04/20/20	04/20/20	Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete -
3. EXECUTION	100 d	04/21/20	09/07/20	Identifi Practice (Web Properties Workstream)
Historical Data Received (2 years of Eligibility & Claims data)	30 d	04/21/20	06/01/20	Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Practice (Web Properties Workstream)
Identifi Containers	26 d	04/21/20	05/26/20	
Updates / Enhancements For Existing Identifi Container Infrastructure	26 d	04/21/20	05/26/20	Updates / Enhancements Requirements To
		1	1	
Define Requirements for Update / Enhancements For Existing Identifi Containers	1 d	04/21/20	04/21/20	Existing Infrastructure Approved & Complete - Identifi Practice (Web Properties Workstream) Define Requirements for Update / Enhanceme

Name	Duration	Start Date		Predecessors
Container Creation	20 d	04/22/20	05/19/20	Define Requirements for Update / Enhancements For Existing Identifi Containers
Test Identifi Containers	5 d	05/20/20	05/26/20	Container Creation
MILESTONE: Complete Container Provisioning - Configure Updates / Enhancements Requirements To Existing User ID Access (Prior to	0 d	05/26/20	05/26/20	Test Identifi Containers
Testing)	75 d	04/21/20	08/03/20	2. REQUIREMENTS Updates / Enhancements Requirements To
Identifi Practice: Configure Updates / Enhancements Requirements To Existing User ID Access	33 d	04/21/20	06/04/20	Existing Infrastructure Approved & Complete - Identifi Practice (Web Properties Workstream)
Configure User ID Access Send User Provisioning Templates(s) to Extended Team / training team	28 d 1 d	04/21/20 04/21/20	05/28/20 04/21/20	
Receive user account data for Training team	5 d	04/22/20	04/28/20	Send User Provisioning Templates(s) to Extended
Support team creates super user accounts and communicates the information to Extended Team /	<b>5</b> - 1	04/00/00	05/05/00	Team / training team
training team	5 d	04/29/20	05/05/20	Receive user account data for Training team
Extended Team / training team identifies user access / credential needs (Provider, practice user, net	5 d	05/06/20	05/12/20	Support team creates super user accounts and communicates the information to Extended Team / training team
Extended Team / training team sends user provisioning template to practices	5 d	05/13/20	05/19/20	Extended Team / training team identifies user access / credential needs (Provider, practice user, network user)
Extended Team / training team gathers and validates user provisioning data	1 d	05/20/20	05/20/20	Extended Team / training team sends user provisioning template to practices
Extended Team / training team provides user provisioning information for end users to Support team	1 d	05/21/20	05/21/20	Extended Team / training team gathers and validates user provisioning data
Support team creates user accounts and communicates the information to the end user	5 d	05/22/20	05/28/20	Extended Team / training team provides user provisioning information for end users to Support team
Support team generates report of end user accounts to Extended Team / training team	2 d	05/22/20	05/25/20	Extended Team / training team provides user provisioning information for end users to Support team
Send User ID Access Confirmation to Clinical	5 d	05/29/20	06/04/20	Configure User ID Access Updates / Enhancements Requirements To
Identifi Review: Configure Updates / Enhancements Requirements To Existing User ID Access	25 d	04/21/20	05/25/20	Existing Infrastructure Approved & Complete - Identifi Review (UM Workstream)
Configure User ID Access Send User ID Access Confirmation to Clinical	20 d 5 d	04/21/20 05/19/20	05/18/20 05/25/20	Configure User ID Access
Identifi Care: Configure Updates / Enhancements Requirements To Existing User ID Access	25 d	04/21/20	05/25/20	Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Care (CM/DM Workstream)
Identifi Network: Configure Updates / Enhancements Requirements To Existing User ID Access	75 d	04/21/20	08/03/20	Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Network (PDM Workstream)
Configure User ID Access	60 d	04/21/20	07/13/20	
Send User ID Access Confirmation to Clinical Execute Updates / Enhancements To Existing - Identifi Review (UM Workstream)	15 d 30 d	07/14/20 04/21/20	08/03/20 06/01/20	Configure User ID Access
Execution - Configure and Deploy Identifi Review platform (UM)	30 d	04/21/20	06/01/20	
Configure Staff Types	10 d	04/21/20	05/04/20	Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Review (UM Workstream)
Configure Drop Downs	10 d	04/21/20	05/04/20	Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Review (UM Workstream)
Configure SLAs Configure Letters (5 letters per 1 FTE/Per Day)	15 d 2 d	05/05/20 05/26/20	05/25/20	Configure Drop Downs Configure SLAs
Configure Links	1 d	05/28/20		Configure Letters (5 letters per 1 FTE/Per Day)
Deploy Base Platform	2 d	05/29/20	06/01/20	Configure Drop Downs, Configure Letters (5 letters per 1 FTE/Per Day), Configure Links, Configure Staff Types
Perform Core Team Validation on Configuration and QA	2 d	05/29/20	06/01/20	Deploy Base Platform Perform Core Team Validation on Configuration
MILESTONE: Complete Identifi Review (UM) Configuration and QA	0 d	06/01/20	06/01/20	and QA
Execute Updates / Enhancements For Existing - Identifi Care (CM/DM workstream) Configure Identifi Care	80 d 80 d	04/21/20 04/21/20	08/10/20 08/10/20	
Configure dropdowns	25 d	04/21/20	05/25/20	Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete -
Create Assessments	35 d	05/26/20	07/13/20	Identifi Care (CM/DM Workstream) Configure dropdowns
Configure letters	20 d	07/14/20	08/10/20	Create Assessments Identifi Practice: Configure Updates /
Execute Updates / Enhancements For Existing - Identifi Practice (Web Properties workstream)	30 d	06/05/20	07/16/20	Enhancements Requirements To Existing User ID Access
Configure Identifi Practice	30 d	06/05/20	07/16/20	
Verify that all Provider data has been onboarded	10 d	06/05/20	06/18/20	Confirm PDM Load in Prod (Claims/PDM domain), Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Practice (Web Properties Workstream)
Verify that all Admin data has been onboarded	10 d	06/19/20	07/02/20	Verify that all Provider data has been onboarded
Configure Practice Auth Flag	10 d	07/03/20	07/16/20	Verify that all Admin data has been onboarded
MILESTONE: Platform Solution Design Complete	0 d	07/16/20	07/16/20	Execute Updates / Enhancements For Existing - Identifi Practice (Web Properties workstream)
Execute Updates / Enhancements For Existing - Identifi Network (PDM workstream)	25 d	08/04/20	09/07/20	Identifi Network: Configure Updates / Enhancements Requirements To Existing User ID Access, Verify that all Provider data has been onboarded
MILESTONE: Identifi Configuration & Provisioning Complete	0 d	09/07/20	09/07/20	Execute Updates / Enhancements For Existing - Identifi Care (CM/DM workstream), Execute Updates / Enhancements For Existing - Identifi Network (PDM workstream), Execute Updates / Enhancements For Existing - Identifi Practice (Web Properties workstream), Execute Updates / Enhancements To Existing - Identifi Review (UM Workstream)

ne	Duration	Start Date	Due Date	Predecessors
MILESTONE: Platform Build Complete	0 d	09/07/20	09/07/20	MILESTONE: Identifi Configuration & Provisioning Complete
4. TESTING	110 d	06/02/20	11/02/20	Complete
Testing - Updates / Enhancements Requirements To Existing Identifi Review (UM workstream)	25 d	06/02/20	07/06/20	Execute Updates / Enhancements To Existing - Identifi Review (UM Workstream), Identifi Review: Configure Updates / Enhancements Requirements To Existing User ID Access
System Integration Testing - Identifi Review	25 d	06/02/20	07/06/20	Milestone: Complete Identifi Review (UM) Configuration and QA
UAT - Identifi Review Deploy UAT environment - Utilization Management Program	21 d 5 d	06/02/20 06/02/20	06/30/20 06/08/20	
		06/02/20	06/08/20	Milestone: Complete Identifi Review (UM)
Deploy UAT environment - Utilization Management Program	5 d	06/02/20	06/08/20	Configuration and QA Deploy UAT environment - Utilization
Core Team Requirements review	5 d	06/02/20	06/08/20	Management Program
Create Core Team test cases	5 d	06/02/20	06/08/20	Core Team Requirements review Create Core Team test cases, Milestone:
Conduct Core Team regression testing	5 d	06/02/20	06/08/20	Complete Identifi Review (UM) Configuration and QA
Conduct Core Team configuration testing MILESTONE: UAT environment approved	5 d 0 d	06/02/20 06/08/20	06/08/20	Conduct Core Team regression testing Conduct Core Team configuration testing
Implementation Team Testing	10 d	06/09/20	06/22/20	
Deploy Model Office/ UAT environments For Extended Team Testing Create Core Team testing Kickoff deck - Utilization Management Program	5 d 5 d	06/09/20	06/15/20	UAT environment approved Deploy Model Office/ UAT environments For Extended Team Testing, Core Team
Obtain implementation team testing user UAT access- Utilization Management Program	5 d	06/16/20	06/22/20	Requirements review Create Core Team testing Kickoff deck - Utilizatio Management Program
Create test scenarios - UM Program	5 d	06/16/20	06/22/20	Obtain implementation team testing user UAT
Conduct Core Team testing	5 d	06/16/20	06/22/20	access- Utilization Management Program Create test scenarios - UM Program
MILESTONE: Core Team Identifi Configuration Testing Complete - UM	0 d	06/22/20	06/22/20	Conduct Core Team testing, UAT environment approved
Testing Model Office/ UAT - UM Program	21 d	06/02/20	06/30/20	approved
Testing Preparation - UM Program	6 d	06/23/20	06/30/20	Caro Toom Identifi Configuration Tooting
Obtain Extended Team testing user names - Utilization Management Program	1 d	06/23/20	06/23/20	Core Team Identifi Configuration Testing Complete - UM
Submit Extended Team testing user names - Utilization Management Program	5 d	06/24/20	06/30/20	Obtain Extended Team testing user names - Utilization Management Program
Create Extended Team test scenarios - Utilization Management Program	5 d	06/24/20	06/30/20	Obtain Extended Team testing user names - Utilization Management Program
Create Extended Team testing Kickoff Deck - Utilization Management Program	5 d	06/24/20	06/30/20	Obtain Extended Team testing user names - Utilization Management Program
Present Extended Team UAT Testing Kickoff - Utilization Management Program	5 d	06/24/20	06/30/20	Obtain Extended Team testing user names - Utilization Management Program
Testing Model Office/UAT - UM Program	20 d	06/02/20	06/29/20	
Execute Model Office/ UAT Testing - Utilization Management Program	5 d	06/23/20	06/29/20	Core Team Identifi Configuration Testing Complete - UM
Post issues on UAT QA Tracker	5 d	06/02/20	06/08/20	
Create tickets to resolve UAT testing issues Test Changes and Regression Test from Clinical Core Team testing	5 d 5 d	06/02/20 06/02/20	06/08/20 06/08/20	Post issues on UAT QA Tracker Create tickets to resolve UAT testing issues
MILESTONE: Utilization Management UAT Testing Complete	0 d	06/08/20	06/08/20	Test Changes and Regression Test from Clinical Core Team testing
Testing - Updates / Enhancements Requirements To Existing Identifi Care (CM/DM workstream) System Integration Testing - Identifi Care	50 d 25 d	08/11/20 08/11/20	10/19/20 09/14/20	Configure Identifi Care
UAT - Identifi Care	25 d	09/15/20	10/19/20	System Integration Testing - Identifi Care
Testing - Updates / Enhancements Requirements To Existing Identifi Network (PDM workstream) System Integration Testing - Identifi Network	40 d 20 d	09/08/20 09/08/20	11/02/20 10/05/20	Execute Updates / Enhancements For Existing - Identifi Network (PDM workstream)
UAT - Identifi Network	20 d	10/06/20	11/02/20	
Testing - Updates / Enhancements Requirements To Existing Identifi Practice (Web Properties workstre QA testing of Identifi Practice	30 d 30 d	07/17/20	08/27/20	Configure Identifi Practice
MILESTONE: Identifi Testing For Updates / Enhancements Requirements To Existing Complete	0 d	11/02/20	11/02/20	Milestone: Utilization Management UAT Testing Complete, Testing - Updates / Enhancements Requirements To Existing Identifi Practice (Web Properties workstream), UAT - Identifi Care, UAT Identifi Network
MILESTONE: Platform Solution Testing Complete	0 d	11/02/20	11/02/20	MILESTONE: Identifi Testing For Updates / Enhancements Requirements To Existing Complete
5. TRAINING Validate Staff Access to Identifi	<b>30 d</b> 30 d	11/03/20 11/03/20	<b>12/14/20</b> 12/14/20	
Schedule Session with Identifi Rep & Extended Team Staff	10 d	11/03/20	11/16/20	MILESTONE: Identifi Testing For Updates / Enhancements Requirements To Existing Complete
Staff Intake and Training	20 d	11/17/20	12/14/20	Schedule Session with Identifi Rep & Extended Team Staff
MILESTONE: Identifi Training Complete	0 d	12/14/20	12/14/20	Staff Intake and Training
6. GO-LIVE MILESTONE: Identifi Updates / Enhancements To Existing Infrastructure Go-Live	44 d 0 d	11/02/20 11/02/20	01/01/21 11/02/20	MILESTONE: Identifi Testing For Updates / Enhancements Requirements To Existing
Identifi Updates / Enhancements To Existing Infrastructure Documentation & Attestation	44 d	11/03/20	01/01/21	Complete MILESTONE: Identifi Updates / Enhancements T Existing Infrastructure Go-Live
MILESTONE: Product Go-Live	0 d	01/01/21	01/01/21	Identifi Updates / Enhancements To Existing Infrastructure Documentation & Attestation
7. WARRANTY / TRANSITION TO OPERATIONS	63 d	01/04/21	03/31/21	
Warranty Period System Enhancements: Platform Domain	63 d 171 d	01/04/21	03/31/21 09/28/20	MILESTONE: Product Go-Live
1. INITIATING	10 d	02/03/20	02/14/20	
Scope Verification / Review	10 d	02/03/20	02/14/20	
	41 d	02/17/20	04/13/20	
2. REQUIREMENTS Gap Analysis	15 d	02/17/20	03/06/20	Scope Verification / Review
		02/17/20 03/09/20 03/30/20	03/27/20	Scope Verification / Review Gap Analysis Solution Scoping

	Dungtion	01	D D	
Name 3. EXECUTION	Duration 75 d	04/14/20	07/27/20	Predecessors
Prioritize Enhancement Requests	20 d	04/14/20		BRD Review & Signoff
Scheduling On Roadmap	15 d	04/14/20	05/04/20	BRD Review & Signoff
Build Enhancement	60 d	05/05/20		Scheduling On Roadmap
4. TESTING	45 d	07/28/20	09/28/20	
System Testing Configuration Remediation	10 d 15 d	07/28/20 08/11/20		Build Enhancement System Testing
Deployment	10 d	09/01/20		Configuration Remediation
IQ Testing	10 d	09/15/20		Deployment
Readiness: Platform Domain	173 d	02/03/20	09/30/20	
Define Platform Domain Mock Readiness Requirements	20 d	02/03/20	02/28/20	
Platform Domain Desk / Mock Readiness Review	153 d	03/02/20	09/30/20	
Prepare for Mock Readiness Review	25 d	03/02/20	04/03/20	Define Platform Domain Mock Readiness Requirements
Assign Mock Readiness Review requirements to appropriate staff	20 d	04/06/20	05/01/20	Prepare for Mock Readiness Review
			05/29/20	Assign Mock Readiness Review requirements to
Document revisions based on legal review of artifacts	20 d	05/04/20	05/29/20	appropriate staff
Submission of Readiness Review Requirements / Approvals	20 d	06/01/20	06/26/20	Document revisions based on legal review of
				artifacts Submission of Readiness Review Requirements /
Mock Readiness resubmission	25 d	06/29/20	07/31/20	Approvals
Mock Readiness Execution	30 d	08/03/20	09/11/20	Mock Readiness resubmission
Readiness approvals received	13 d	09/14/20	09/30/20	Mock Readiness Execution
MILESTONE: Platform Domain Mock Readiness Complete	0 d	09/30/20		Readiness approvals received
Operational & Market Readiness Domain	303 d	02/03/20	03/31/21	
Change Management & Communications [Focused on Enhancements and New Compliance Requirements]	303 d	02/03/20	03/31/21 02/19/20	
1. INITIATION Kickoff and Scope	13 d	02/03/20	02/19/20	
Project Stand-up	5 d	02/03/20	02/19/20	
Develop Project Schedule/Work Plan	5 d	02/03/20	02/07/20	
Core Team Kickoff	3 d	02/10/20	02/12/20	
Develop Core Team Presentation Materials	2 d	02/10/20		Develop Project Schedule/Work Plan
Conduct Core Team Kickoff	1 d	02/12/20		Develop Core Team Presentation Materials
Charter	2 d	02/13/20	02/14/20	
Develop Draft Project Charter Review Project Charter with Project Team	1 d 1 d	02/13/20 02/14/20		Conduct Core Team Kickoff Develop Draft Project Charter
Extended Team Kickoff	5 d	02/14/20	02/14/20	Develop Drait Project Charter
Develop Extended Team Kickoff Meeting Presentation	2 d	02/13/20		Conduct Core Team Kickoff
	1 d	02/17/20	02/17/20	Develop Extended Team Kickoff Meeting
Determine Key Attendees and Schedule Kickoff	Tu	02/17/20	02/17/20	Presentation
Schedule Kickoff Meeting	1 d	02/18/20	02/18/20	Determine Key Attendees and Schedule Kickoff
-				•
Execute Kickoff Meeting MILESTONE: Project Stand-up Complete	1 d 0 d	02/19/20		Schedule Kickoff Meeting Develop Project Schedule/Work Plan
2. REQUIREMENTS	62 d	02/03/20	04/28/20	Develop Project Schedule/Work Plan
Requirements Review	30 d	02/03/20	03/13/20	
Review Requirements	3 d	02/11/20		Project Stand-up Complete
Review Discovery Materials	30 d	02/03/20	03/13/20	
Stakeholder Analysis	54 d	02/13/20	04/28/20	
Develop Stakeholder Analysis template	2 d	02/13/20		Core Team Kickoff
Review Stakeholder Analysis template with Core Team	2 d	02/17/20	02/18/20	Develop Stakeholder Analysis template
Update Stakeholder Analysis template	1 d	02/19/20	02/19/20	Review Stakeholder Analysis template with Core Team
				Review Discovery Materials, Update Stakeholder
Identify impacted stakeholder groups (Core Team input)	5 d	03/16/20	03/20/20	Analysis template
Confirm impacted stakeholder groups	3 d	03/27/20	03/31/20	Identify impacted stakeholder groups (Core Team
				input)
Schedule stakeholder interviews	2 d	04/01/20		Confirm impacted stakeholder groups
Conduct stakeholder interviews Complete stakeholder group analysis	5 d 2 d	04/03/20 04/10/20	04/09/20	Schedule stakeholder interviews Conduct stakeholder interviews
Review Stakeholder Analysis (Core Team)	3 d	04/10/20		Complete stakeholder group analysis
Update Stakeholder Analysis	2 d	04/17/20		Review Stakeholder Analysis (Core Team)
Develop analysis summary	3 d	04/21/20	04/23/20	Update Stakeholder Analysis
Review analysis summary	1 d	04/24/20		Develop analysis summary
Finalize Stakeholder Analysis	2 d	04/27/20		Review analysis summary
Provider Communications Perform Deep Dive / Discovery	30 d 5 d	02/20/20 02/20/20		Execute Kickoff Meeting
Gather Requirements	15 d	02/20/20		Perform Deep Dive / Discovery
Obtain Sign Off & Approvals		03/19/20	04/01/20	Gather Requirements
	10 d			Obtain Sign Off & Approvals
MILESTONE: Provider Services Requirements Finalized	0 d	04/01/20		
MILESTONE: Provider Services Requirements Finalized Community Engagement	<i>0 d</i> 30 d	04/01/20 02/20/20	04/01/20	
MILESTONE: Provider Services Requirements Finalized Community Engagement Perform Deep Dive / Discovery	0 d 30 d 5 d	04/01/20 02/20/20 02/20/20	04/01/20 02/26/20	Execute Kickoff Meeting
MILESTONE: Provider Services Requirements Finalized Community Engagement Perform Deep Dive / Discovery Gather Requirements	<i>0 d</i> 30 d 5 d 15 d	04/01/20 02/20/20 02/20/20 02/27/20	04/01/20 02/26/20 03/18/20	Perform Deep Dive / Discovery
MILESTONE: Provider Services Requirements Finalized Community Engagement Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals	0 d 30 d 5 d 15 d 10 d	04/01/20 02/20/20 02/20/20 02/27/20 03/19/20	04/01/20 02/26/20 03/18/20 04/01/20	Perform Deep Dive / Discovery Gather Requirements
MILESTONE: Provider Services Requirements Finalized Community Engagement Perform Deep Dive / Discovery Gather Requirements	<i>0 d</i> 30 d 5 d 15 d	04/01/20 02/20/20 02/20/20 02/27/20	04/01/20 02/26/20 03/18/20 04/01/20	Perform Deep Dive / Discovery
MILESTONE: Provider Services Requirements Finalized Community Engagement Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals MILESTONE: Community Engagement Requirements Finalized Marketing	0 d 30 d 5 d 15 d 10 d 0 d 30 d	04/01/20 02/20/20 02/20/20 02/27/20 03/19/20 04/01/20 02/20/20	04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 04/01/20	Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals
MILESTONE: Provider Services Requirements Finalized         Community Engagement         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Community Engagement Requirements Finalized         Marketing         Perform Deep Dive / Discovery	0 d 30 d 5 d 15 d 0 d 30 d 5 d	04/01/20 02/20/20 02/20/20 02/27/20 03/19/20 04/01/20 02/20/20	04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 04/01/20 02/26/20	Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting
MILESTONE: Provider Services Requirements Finalized Community Engagement Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals MILESTONE: Community Engagement Requirements Finalized Marketing Perform Deep Dive / Discovery Gather Requirements	0 d 30 d 5 d 15 d 0 d 30 d 5 d 15 d	04/01/20 02/20/20 02/20/20 02/27/20 03/19/20 04/01/20 02/20/20 02/20/20 02/20/20	04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 04/01/20 02/26/20 03/18/20	Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery
MILESTONE: Provider Services Requirements Finalized           Community Engagement           Perform Deep Dive / Discovery           Gather Requirements           Obtain Sign Off & Approvals           MILESTONE: Community Engagement Requirements Finalized           Marketing           Perform Deep Dive / Discovery           Gather Requirements           Obtain Sign Off & Approvals	0 d 30 d 5 d 15 d 10 d 0 d 30 d 5 d 15 d 15 d	04/01/20 02/20/20 02/20/20 02/27/20 03/19/20 04/01/20 02/20/20 02/20/20 02/20/20 02/27/20 03/19/20	04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 04/01/20 02/26/20 03/18/20 04/01/20	Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements
MILESTONE: Provider Services Requirements Finalized         Community Engagement         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Community Engagement Requirements Finalized         Marketing         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         Marketing         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Marketing Requirements Finalized	0 d 30 d 5 d 15 d 10 d 0 d 30 d 5 d 15 d 10 d 0 d	04/01/20 02/20/20 02/20/20 02/27/20 03/19/20 04/01/20 02/20/20 02/20/20 02/20/20 02/27/20 03/19/20 04/01/20	04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 04/01/20 02/26/20 03/18/20 04/01/20 04/01/20	Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery
MILESTONE: Provider Services Requirements Finalized         Community Engagement         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Community Engagement Requirements Finalized         Marketing         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         Marketing         Legal & Compliance	0 d 30 d 5 d 15 d 10 d 0 d 30 d 5 d 15 d 10 d 0 d 30 d	04/01/20 02/20/20 02/20/20 02/27/20 03/19/20 04/01/20 02/20/20 02/20/20 02/20/20 03/19/20 03/19/20 04/01/20 02/20/20	04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 04/01/20	Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals
MILESTONE: Provider Services Requirements Finalized         Community Engagement         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Community Engagement Requirements Finalized         Marketing         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         Marketing         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Marketing Requirements Finalized	0 d 30 d 5 d 15 d 10 d 0 d 30 d 5 d 15 d 10 d 0 d	04/01/20 02/20/20 02/20/20 02/27/20 03/19/20 04/01/20 02/20/20 02/20/20 02/20/20 02/27/20 03/19/20 04/01/20	04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 04/01/20	Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals
MILESTONE: Provider Services Requirements Finalized         Community Engagement         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Community Engagement Requirements Finalized         Marketing         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         Marketing         Legal & Compliance	0 d 30 d 5 d 15 d 10 d 0 d 30 d 5 d 15 d 10 d 0 d 30 d	04/01/20 02/20/20 02/20/20 02/27/20 03/19/20 04/01/20 02/20/20 02/20/20 02/20/20 03/19/20 03/19/20 04/01/20 02/20/20	04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 04/01/20 04/01/20	Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals
MILESTONE: Provider Services Requirements Finalized           Community Engagement           Perform Deep Dive / Discovery           Gather Requirements           Obtain Sign Off & Approvals           MILESTONE: Community Engagement Requirements Finalized           Marketing           Perform Deep Dive / Discovery           Gather Requirements           Obtain Sign Off & Approvals           MLESTONE: Marketing Requirements Finalized           Legal & Compliance           Perform Deep Dive / Discovery           Gather Requirements           Obtain Sign Off & Approvals           MLESTONE: Marketing Requirements Finalized           Legal & Compliance           Perform Deep Dive / Discovery           Gather Requirements           Obtain Sign Off & Approvals	0 d 30 d 5 d 15 d 0 d 30 d 5 d 15 d 10 d 0 d 30 d 5 d 5 d 5 d 15 d 10 d 5 d 10 d 10 d	04/01/20 02/20/20 02/20/20 02/27/20 03/19/20 02/20/20 02/20/20 02/20/20 02/20/20 02/20/20 02/20/20 02/20/20 02/20/20 02/20/20 02/27/20 03/19/20	04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 04/01/20 04/01/20 04/01/20 04/01/20 04/01/20 04/01/20	Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements
MILESTONE: Provider Services Requirements Finalized           Community Engagement           Perform Deep Dive / Discovery           Gather Requirements           Obtain Sign Off & Approvals           MILESTONE: Community Engagement Requirements Finalized           Marketing           Perform Deep Dive / Discovery           Gather Requirements           Obtain Sign Off & Approvals           MILESTONE: Marketing Requirements Finalized           Legal & Compliance           Perform Deep Dive / Discovery           Gather Requirements           Obtain Sign Off & Approvals           MILESTONE: Marketing Requirements Finalized           Legal & Compliance           Perform Deep Dive / Discovery           Gather Requirements           Obtain Sign Off & Approvals           Obtain Sign Off & Approvals           MILESTONE: Legal & Compliance Requirements Finalized	0 d 30 d 5 d 15 d 10 d 30 d 5 d 15 d 10 d 0 d 30 d 5 d 5 d 15 d 10 d 0 d 0 d	04/01/20 02/20/20 02/27/20 02/27/20 03/19/20 02/20/20 02/20/20 02/20/20 02/27/20 02/27/20 02/27/20 02/27/20 02/20 02/20/20 02/20/20 02/20/	04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 04/01/20 04/01/20 02/26/20 03/18/20 03/18/20 04/01/20	Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery
MILESTONE: Provider Services Requirements Finalized           Community Engagement           Perform Deep Dive / Discovery           Gather Requirements           Obtain Sign Off & Approvals           MILESTONE: Community Engagement Requirements Finalized           Marketing           Perform Deep Dive / Discovery           Gather Requirements           Obtain Sign Off & Approvals           MLESTONE: Marketing Requirements Finalized           Legal & Compliance           Perform Deep Dive / Discovery           Gather Requirements           Obtain Sign Off & Approvals           MLESTONE: Marketing Requirements Finalized           Legal & Compliance           Perform Deep Dive / Discovery           Gather Requirements           Obtain Sign Off & Approvals	0 d 30 d 5 d 15 d 0 d 30 d 5 d 15 d 10 d 0 d 30 d 5 d 5 d 5 d 15 d 10 d 5 d 10 d 10 d	04/01/20 02/20/20 02/20/20 02/27/20 03/19/20 02/20/20 02/20/20 02/20/20 02/20/20 02/20/20 02/20/20 02/20/20 02/20/20 02/20/20 02/27/20 03/19/20	04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 04/01/20 04/01/20 04/01/20 04/01/20 04/01/20 04/01/20	Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals
MILESTONE: Provider Services Requirements Finalized           Community Engagement           Perform Deep Dive / Discovery           Gather Requirements           Obtain Sign Off & Approvals           MILESTONE: Community Engagement Requirements Finalized           Marketing           Perform Deep Dive / Discovery           Gather Requirements           Obtain Sign Off & Approvals           MILESTONE: Marketing Requirements Finalized           Legal & Compliance           Perform Deep Dive / Discovery           Gather Requirements           Obtain Sign Off & Approvals           MILESTONE: Marketing Requirements Finalized           Legal & Compliance           Perform Deep Dive / Discovery           Gather Requirements           Obtain Sign Off & Approvals           Obtain Sign Off & Approvals           MILESTONE: Legal & Compliance Requirements Finalized	0 d 30 d 5 d 15 d 10 d 30 d 5 d 15 d 10 d 0 d 30 d 5 d 5 d 15 d 10 d 0 d 0 d	04/01/20 02/20/20 02/27/20 02/27/20 03/19/20 02/20/20 02/20/20 02/20/20 02/27/20 02/27/20 02/27/20 02/27/20 02/20 02/20/20 02/20/20 02/20/	04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 04/01/20 04/01/20 02/26/20 03/18/20 03/18/20 04/01/20	Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Identify impacted stakeholder groups (Core Tean
MILESTONE: Provider Services Requirements Finalized         Community Engagement         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Community Engagement Requirements Finalized         Marketing         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Marketing Requirements Finalized         Legal & Compliance         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Marketing Requirements Finalized         Legal & Compliance         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Legal & Compliance Requirements Finalized         MILESTONE: Legal & Compliance Requirements Finalized         Change Management and Communications Strategy	0 d 30 d 5 d 15 d 10 d 30 d 30 d 5 d 15 d 10 d 30 d 5 d 5 d 15 d 10 d 2 d 2 d 2 d 2 d	04/01/20 02/20/20 02/20/20 02/27/20 03/19/20 04/01/20 02/20 02/20/20 02/20/20 02/20/	04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 02/26/20 02/26/20 04/01/20 04/01/20 04/01/20 04/01/20 02/26/20 03/18/20 03/18/20 03/18/20 04/01/20 03/18/20	Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Identify impacted stakeholder groups (Core Tean input)
MILESTONE: Provider Services Requirements Finalized         Community Engagement         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Community Engagement Requirements Finalized         Marketing         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Marketing Requirements Finalized         Legal & Compliance         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Marketing Requirements Finalized         Legal & Compliance         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Legal & Compliance Requirements Finalized         MILESTONE: Legal & Compliance Requirements Finalized         Change Management and Communications Strategy	0 d 30 d 5 d 15 d 10 d 30 d 30 d 5 d 15 d 10 d 30 d 5 d 5 d 15 d 10 d 2 d 2 d 2 d 2 d	04/01/20 02/20/20 02/20/20 02/27/20 03/19/20 04/01/20 02/20 02/20/20 02/20/20 02/20/	04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 04/01/20 02/26/20 03/18/20 04/01/20 04/01/20	Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Identify impacted stakeholder groups (Core Team input) Draft Change Management and Communication
MILESTONE: Provider Services Requirements Finalized         Community Engagement         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Community Engagement Requirements Finalized         Marketing         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         Marketing         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Antweting Requirements Finalized         Legal & Compliance         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Marketing Requirements Finalized         Legal & Compliance         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Legal & Compliance Requirements Finalized         Change Management and Communication Strategy         Draft Change Management and Communication Strategy         Review Change Management and Communication Strategy (Core Team)	0 d 30 d 5 d 15 d 10 d 0 d 30 d 5 d 15 d 10 d 0 d 30 d 5 d 15 d 15 d 0 d 21 d 7 d 5 d	04/01/20 02/20/20 02/20/20 02/27/20 03/19/20 02/20/20 03/23/20	04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 04/20/20	Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Identify impacted stakeholder groups (Core Team input) Draft Change Management and Communication Strategy
MILESTONE: Provider Services Requirements Finalized         Community Engagement         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Community Engagement Requirements Finalized         Marketing         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Community Engagement Requirements Finalized         Marketing         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Marketing Requirements Finalized         Legal & Compliance         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MLESTONE: Legal & Compliance Requirements Finalized         Obtain Sign Off & Approvals         MLESTONE: Legal & Compliance Requirements Finalized         Change Management and Communications Strategy         Draft Change Management and Communication Strategy	0 d 30 d 5 d 15 d 0 d 30 d 5 d 15 d 10 d 0 d 30 d 5 d 5 d 15 d 10 d 0 d 30 d 2 d 10 d 7 d	04/01/20 02/20/20 02/20/20 02/27/20 03/19/20 04/01/20 02/20/20 02/20/20 02/20/20 02/20/20 02/20/20 02/20/20 02/20/20 02/20/20 02/20/20 03/19/20 03/19/20 03/23/20	04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 02/26/20 02/26/20 04/01/20 04/01/20 04/01/20 04/01/20 02/26/20 03/18/20 03/18/20 03/18/20 04/01/20 04/01/20 04/01/20	Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Identify impacted stakeholder groups (Core Team input) Draft Change Management and Communication Strategy Review Change Management and
MILESTONE: Provider Services Requirements Finalized         Community Engagement         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Community Engagement Requirements Finalized         Marketing         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         Marketing         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Antweting Requirements Finalized         Legal & Compliance         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Marketing Requirements Finalized         Legal & Compliance         Perform Deep Dive / Discovery         Gather Requirements         Obtain Sign Off & Approvals         MILESTONE: Legal & Compliance Requirements Finalized         Change Management and Communication Strategy         Draft Change Management and Communication Strategy         Review Change Management and Communication Strategy (Core Team)	0 d 30 d 5 d 15 d 10 d 0 d 30 d 5 d 15 d 10 d 0 d 30 d 5 d 15 d 15 d 0 d 21 d 7 d 5 d	04/01/20 02/20/20 02/20/20 02/27/20 03/19/20 02/20/20 03/23/20	04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 04/01/20 02/26/20 03/18/20 04/01/20 04/01/20 04/01/20 02/26/20 03/18/20 04/01/20 04/20/20 04/07/20 04/09/20	Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Execute Kickoff Meeting, Execute Kickoff Meeting Perform Deep Dive / Discovery Gather Requirements Obtain Sign Off & Approvals Identify impacted stakeholder groups (Core Team input) Draft Change Management and Communication Strategy

Complete Change Management and Communications Strategy	Duratio 5 d	on Start Dat 04/21/20		Predecessors Finalize Change Management Strategy
				Complete Change Management Strategy
MILESTONE: Finalize Net New Operations Requirements	0 d	04/27/20		Communications Strategy
3. EXECUTION	131 d			
Change Communication	63 d	04/28/20		Complete Change Management and
Develop Communications Plan	20 d	04/28/20	05/25/20	Complete Change Management and Communications Strategy
Review Communications Plan (Core Team)	5 d	05/26/20	06/01/20	Develop Communications Plan
Sign-off on Communications Plan	1 d	06/11/20		
Execute Communications Plan/Develop Communications Materials	30 d	06/12/20	07/23/20	Sign-off on Communications Plan
MILESTONE: Build New P&Ps & Update Existing P&Ps Complete	0 d	07/23/20	07/23/20	Execute Communications Plan/Develop
Change Impact Analysis	35 d	04/28/20	06/15/20	Communications Materials
				Complete Change Management and
Identify change impacts	15 d	04/28/20		Communications Strategy
Review and validate change impacts	10 d	05/19/20		Identify change impacts
Establish change impact next steps	10 d			Review and validate change impacts
Change Assessment Initial Pulse Survey	44 d 44 d	02/03/20		
Define high-level survey audience	1 d	02/03/20		
Define specific survey recipients	3 d	02/04/20		Define high-level survey audience
Approve survey recipients	2 d	02/07/20		Define specific survey recipients
Draft survey questions	6 d	02/04/20		Define high-level survey audience
Review survey questions - Round 1	5 d	02/12/20		Draft survey questions
Revise survey questions Build draft survey	1 d 2 d	02/19/20		Review survey questions - Round 1 Revise survey questions
Review/approve survey - Round 2		02/20/20		Build draft survey
Finalize survey	1 d	02/27/20		Review/approve survey - Round 2
Draft survey communication	2 d	02/24/20	02/25/20	Build draft survey
Review survey communication	2 d	02/26/20	02/27/20	Draft survey communication
Publish survey	1 d	02/28/20		Finalize survey, Review survey communica
Complete survey Analyze survey results	14 d 7 d	03/02/20		Publish survey Complete survey
Report out to project team	7 d 3 d	03/20/20		Analyze survey results
Update Communication Plan	2 d	03/31/20		
Provider Communications	70 d	04/28/20		
Develop Provider Communications Plan	25 d	04/28/20	06/01/20	MILESTONE: Finalize Net New Operations
•				Requirements
Review Provider Communications Plan	15 d			
Execute Provider Communications Plan MILESTONE: Provider Communications Plan Completed	30 d	06/23/20		Review Provider Communications Plan Execute Provider Communications Plan
Community Engagement	70 d			Execute Provider Communications Plan
				MILESTONE: Finalize Net New Operations
Develop Community Engagement Plan	25 d	04/28/20	06/01/20	Requirements
Review Community Engagement Plan	15 d	06/02/20		
Execute Community Engagement Plan	30 d			Review Community Engagement Plan
MILESTONE: Community Engagement Plan Completed Marketing	0 d 70 d	08/03/20		Execute Community Engagement Plan
				MILESTONE: Finalize Net New Operations
Develop Marketing Plan	25 d	04/28/20	06/01/20	Requirements
Review Marketing Plan	15 d	06/02/20	0 06/22/20	
Execute Marketing Plan	30 d			Review Marketing Plan
MILESTONE: Marketing Plan Completed	0 d	08/03/20		Execute Marketing Plan
Legal & Compliance	70 d	04/28/20	08/03/20	
Develop Legal & Compliance Plan	25 d	04/28/20	06/01/20	MILESTONE: Finalize Net New Operations Requirements
Review Legal & Compliance Plan	15 d	06/02/20	06/22/20	Develop Legal & Compliance Plan
Execute Legal & Compliance Plan	30 d	06/23/20		Review Legal & Compliance Plan
MILESTONE: Legal & Compliance Plan Completed	0 d	08/03/20		Execute Legal & Compliance Plan
MILESTONE: Compliance Engagement Begins	0 d	06/01/20		Develop Legal & Compliance Plan
4. TRAINING	231 d			
Create training strategy	48 d		04/08/20	
Identify training groups Draft Training Strategy	10 d 10 d	02/03/20		Identify training groups
Review Training Strategy	3 d	03/02/20		Draft Training Strategy
Complete Core Team review	5 d	03/05/20		Review Training Strategy
Update strategy	10 d	03/12/20		Complete Core Team review
Submit strategy for sign-off	5 d	03/26/20		Update strategy
Finalize Training Strategy MILESTONE: Training Strategy Complete	5 d	04/02/20		Submit strategy for sign-off
MILESTONE: Training Strategy Complete	0 d	04/08/20	04/08/20	Finalize Training Strategy MILESTONE: Legal & Compliance Plan
MILESTONE: Communication & Change Management Execution Begins	40 d	08/04/20	09/28/20	Completed, MILESTONE: Training Strategy Complete
MILESTONE: Provider Relations Training Execution Begins	40 d	09/29/20		MILESTONE: Communication & Change Management Execution Begins
MILESTONE: Staff Training Execution Begins	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins
Domain / Workstream Checklist	20 d	11/24/20	12/21/20	
_ small, render call endokildt	20 d	11/24/20		
Claims Domain				MILESTONE: Provider Relations Training
	20 4	11/24/20	-	Execution Begins MILESTONE: Provider Relations Training
Provider Data Management	20 d	11/24/20	12/21/20	Execution Begins
	20 d 20 d 20 d	11/24/20	+	MILESTONE: Provider Relations Training
Provider Data Management Claims & Configuration	20 d 20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins
Provider Data Management Claims & Configuration	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins MILESTONE: Provider Relations Training
Provider Data Management Claims & Configuration Payment Integrity	20 d 20 d	11/24/20	0 12/21/20 0 12/21/20	MILESTONE: Provider Relations Training Execution Begins
Provider Data Management Claims & Configuration Payment Integrity Encounters Member & Provider Experience Domain	20 d 20 d 20 d 20 d	11/24/20 11/24/20 11/24/20	<ul> <li>12/21/20</li> <li>12/21/20</li> <li>12/21/20</li> <li>12/21/20</li> </ul>	MILESTONE: Provider Relations Training Execution Begins MILESTONE: Provider Relations Training
Provider Data Management Claims & Configuration Payment Integrity Encounters Member & Provider Experience Domain Member & Provider Customer Service	20 d 20 d 20 d 20 d 20 d 20 d	11/24/20 11/24/20 11/24/20 11/24/20	<ul> <li>12/21/20</li> <li>12/21/20</li> <li>12/21/20</li> <li>12/21/20</li> <li>12/21/20</li> </ul>	MILESTONE: Provider Relations Training Execution Begins MILESTONE: Provider Relations Training Execution Begins MILESTONE: Provider Relations Training Execution Begins MILESTONE: Provider Relations Training
Provider Data Management Claims & Configuration Payment Integrity Encounters Member & Provider Experience Domain Member & Provider Customer Service Web Properties / Portals	20 d 20 d 20 d 20 d 20 d 20 d 20 d	11/24/20 11/24/20 11/24/20 11/24/20 11/24/20	<ul> <li>12/21/20</li> <li>12/21/20</li> <li>12/21/20</li> <li>12/21/20</li> <li>12/21/20</li> <li>12/21/20</li> </ul>	MILESTONE: Provider Relations Training Execution Begins MILESTONE: Provider Relations Training Execution Begins MILESTONE: Provider Relations Training Execution Begins
Provider Data Management Claims & Configuration Payment Integrity Encounters Member & Provider Experience Domain Member & Provider Customer Service	20 d 20 d 20 d 20 d 20 d 20 d	11/24/20 11/24/20 11/24/20 11/24/20	<ul> <li>12/21/20</li> <li>12/21/20</li> <li>12/21/20</li> <li>12/21/20</li> <li>12/21/20</li> <li>12/21/20</li> </ul>	MILESTONE: Provider Relations Training Execution Begins MILESTONE: Provider Relations Training Execution Begins MILESTONE: Provider Relations Training Execution Begins MILESTONE: Provider Relations Training

	Duration			Predecessors MILESTONE: Provider Relations Training
Operational Finance	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins
Clinical Domain	20 d	11/24/20	12/21/20	
Utilization Management (UM) & Appeals & Grievances (A&G)	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training
	200	11/24/20	12/21/20	Execution Begins
Model Of Care (MOC) / Behavioral Health (BH)	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins
RASQ Domain	20 d	11/24/20	12/21/20	Execution Begins
				MILESTONE: Provider Relations Training
Risk Adjustment, STARS & Quality (RASQ)	20 d	11/24/20	12/21/20	Execution Begins
Reporting & Analytics Domain	20 d	11/24/20	12/21/20	
Reporting & Analytics	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins
Data Integration Domain	20 d	11/24/20	12/21/20	Execution Begins
				MILESTONE: Provider Relations Training
Trading Partners / Vendor Management	20 d	11/24/20	12/21/20	Execution Begins
Platform Domain	20 d	11/24/20	12/21/20	
IT   Platform: Identifi HPA	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training
•				Execution Begins MILESTONE: Provider Relations Training
IT   Platform: Identifi (Management Information System)	20 d	11/24/20	12/21/20	Execution Begins
5. GO-LIVE	0 d	01/01/21	01/01/21	
MILESTONE: Go-Live Of New Contract	0 d	01/01/21		MILESTONE: Staff Training Execution Begin
6. WARRANTY / TRANSITION TO OPERATIONS	63 d	01/04/21	03/31/21	
Warranty Period	63 d	01/04/21		MILESTONE: Go-Live Of New Contract
Post Go-Live Pulse Survey Define high-level survey audience	39 d 1 d	01/04/21 01/04/21	02/25/21	MILESTONE: Go-Live Of New Contract
Define specific survey addience	1 d	01/04/21		Define high-level survey audience
Approve survey recipients	2 d	01/06/21		Define specific survey recipients
Draft survey questions	2 d	01/08/21	01/11/21	Approve survey recipients
Review survey questions - Round 1	2 d	01/12/21	01/13/21	Draft survey questions
Revise survey questions	1 d	01/14/21		Review survey questions - Round 1
Build draft survey Review/approve survey - Round 2	2 d 2 d	01/14/21 01/18/21		Review survey questions - Round 1 Build draft survey
Finalize survey	1 d	01/20/21		Review/approve survey - Round 2
Draft survey communication	1 d	01/20/21		Review/approve survey - Round 2
Review survey communication	2 d	01/20/21		Review/approve survey - Round 2
Publish survey	1 d	01/22/21		Review survey communication
Complete survey	14 d	01/25/21		Publish survey
Analyze survey results Report out to project team	7 d 3 d	02/12/21 02/23/21		Complete survey Analyze survey results
Update Communication Plan	2 d	02/23/21		Analyze survey results
Update Training Plan	2 d	02/23/21		Analyze survey results
Provider Network & Expansion	173 d	02/03/20	09/30/20	
1. INITIATION	13 d	02/03/20	02/19/20	
Kickoff and Scope	13 d	02/03/20	02/19/20	
Project Stand-up	5 d	02/03/20	02/07/20	
Develop Project Schedule/Work Plan Core Team Kickoff	5 d 3 d	02/03/20 02/10/20	02/07/20 02/12/20	
Develop Core Team Presentation Materials	2 d	02/10/20		Develop Project Schedule/Work Plan
Conduct Core Team Kickoff	1 d	02/12/20		Develop Core Team Presentation Materials
Charter	2 d	02/13/20	02/14/20	
Develop Draft Project Charter	1 d	02/13/20		Conduct Core Team Kickoff
Review Project Charter with Project Team	1 d	02/14/20		Develop Draft Project Charter
Extended Team Kickoff Develop Extended Team Kickoff Meeting Presentation	5 d 2 d	02/13/20 02/13/20	02/19/20	Conduct Core Team Kickoff
				Develop Extended Team Kickoff Meeting
Determine Key Attendees and Schedule Kickoff	1 d	02/17/20	02/17/20	Presentation
Schedule Kickoff Meeting	1 d	02/18/20	02/18/20	Determine Key Attendees and Schedule Kic
Execute Kickoff Meeting	1 d	02/19/20	02/19/20	Schedule Kickoff Meeting
	0 d	02/10/20	02/10/20	Develop Project Schedule/Work Plan, Deve
MILESTONE: Project Stand-up Complete				Project Schedule/Work Plan
2. REQUIREMENTS	30 d	02/20/20	04/01/20	
Provider Network	30 d	02/20/20	04/01/20	Evenue Keleff Martine Data 20
Perform Deep Dive / Discovery	10 d	02/20/20	03/04/20	Execute Kickoff Meeting, Project Stand-up Complete
Gather Requirements	10 d	03/05/20	03/18/20	Perform Deep Dive / Discovery
Obtain Sign Off & Approvals	10 d	03/19/20		Gather Requirements
MILESTONE: Provide Network Requirements Finalized	0 d	04/01/20	04/01/20	Obtain Sign Off & Approvals
3. EXECUTION	80 d	04/02/20	07/22/20	
Existing Provider Network Review	40 d	04/02/20	05/27/20	Freedow Keleff March 11 - All SOTONS -
Develop Provider Network Plan	15 d	04/02/20	04/22/20	Execute Kickoff Meeting, MILESTONE: Prov
Review Provider Network Plan	15 d	04/23/20	05/13/20	Network Requirements Finalized Develop Provider Network Plan
MILESTONE: Complete Provider Network Adequacy Review	0 d	04/23/20	05/13/20	Review Provider Network Plan
Execute Provider Network Plan	10 d	05/14/20	05/27/20	MILESTONE: Complete Provider Network
				Adequacy Review
MILESTONE: Provider Network Plan Executed	0 d	05/27/20	05/27/20	Execute Provider Network Plan
Network Expansion Provider Contracting	50 d 50 d	05/14/20 05/14/20	07/22/20 07/22/20	
Provider Contracting Provider 1: <insert name="" provider=""></insert>	50 d	05/14/20	07/22/20	
				MILESTONE: Complete Provider Network
BAA, DUA & Agreements Circulated	20 d	05/14/20	06/10/20	Adequacy Review
Review, Revise & Negotiate	15 d	06/11/20	07/01/20	BAA, DUA & Agreements Circulated
Agreements Fully Executed - Signatures Obtained	15 d	07/02/20	07/22/20	Review, Revise & Negotiate
Provider (n+1): <insert name="" provider=""></insert>	50 d	05/14/20	07/22/20	
BAA, DUA & Agreements Circulated	20 d	05/14/20	06/10/20	MILESTONE: Complete Provider Network Adequacy Review
Review, Revise & Negotiate	15 d	06/11/20	07/01/20	Adequacy Review BAA, DUA & Agreements Circulated
Agreements Fully Executed - Signatures Obtained	15 d	07/02/20		
MILESTONE: Contracting Complete for Provider Network Expansion	0 d	07/22/20	07/22/20	Agreements Fully Executed - Signatures Obtained, Agreements Fully Executed -
	87 d	08/20/20	12/18/20	Signatures Obtained
4. TRAINING			1/18/20	

Name	Duration	Start Date		Predecessors
Develop training materials for new functionality and 2021 MCO Contract requirements	40 d	08/20/20	10/14/20	MILESTONE: Contracting Complete for Provider
				Network Expansion MILESTONE: Contracting Complete for Provider
Refine existing training materials for 2021 MCO Contract	40 d	08/20/20	10/14/20	Network Expansion
Schedule Training	20 d	10/01/20	10/28/20	MILESTONE: Contracting Complete for Provider Network Expansion
PHM & Provider Relations Training Executed	5 d	10/29/20	11/04/20	Schedule Training
Provider & Practice Staff Training Executed	32 d	11/05/20		PHM & Provider Relations Training Executed PHM & Provider Relations Training Executed,
MILESTONE: Provider & Practice Staff Training Completed	0 d	12/18/20	12/18/20	Provider & Practice Staff Training Executed
DMS Readiness: Passport Health Plan 1. INITIATION	303 d 12 d	02/03/20 02/03/20	03/31/21 02/18/20	
Kickoff & Scope	9 d	02/03/20	02/13/20	
Define Workstream Business Owners Core Team Kickoff	1 d 8 d	02/03/20 02/04/20	02/03/20 02/13/20	
Schedule Project KO and Ongoing Meeting Cadence	1 d	02/04/20		Define Workstream Business Owners
Prepare Project Charter and Scope Documentation	1 d	02/05/20	02/05/20	Schedule Project KO and Ongoing Meeting Cadence
Platforms Team - Kickoff Meeting	5 d	02/06/20	02/12/20	Prepare Project Charter and Scope
Platforms Kickoff Complete	1 d	02/13/20		Documentation Platforms Team - Kickoff Meeting
Project Standup	10 d	02/05/20	02/18/20	
Work breakdown structure	1 d	02/05/20	02/05/20	Schedule Project KO and Ongoing Meeting Cadence, Schedule Project KO and Ongoing
				Meeting Cadence
Develop Schedule / Workplan	10 d	02/05/20	02/18/20	Schedule Project KO and Ongoing Meeting
Draft Schedule / Workplan	5 d	02/05/20	02/11/20	Cadence, Schedule Project KO and Ongoing
Review Schedule	1 d	02/12/20	02/12/20	<u>Meeting Cadence</u> Draft Schedule / Workplan
Update Schedule based on Stakeholder / Extended Team Feedback	2 d	02/13/20		Review Schedule
Schedule is Approved	1 d	02/17/20	02/17/20	Update Schedule based on Stakeholder / Extended Team Feedback
Document Cross Workstream Dependencies	1 d	02/18/20		Schedule is Approved
Risk Management Plan Communication Plan	1 d 1 d	02/12/20 02/12/20		Draft Schedule / Workplan Draft Schedule / Workplan
Decision Tracking	1 d	02/13/20	02/13/20	Draft Schedule / Workplan, Risk Management
MILESTONE: Project Standup Complete	0 d	02/13/20	02/13/20	Plan Decision Tracking
2. MOCK READINESS REQUIREMENTS & EXECUTION	173 d	02/03/20	09/30/20	
Mock Domain Readiness Define Domain Mock Readiness Requirements	173 d 20 d	02/03/20 02/03/20	09/30/20 02/28/20	
Domain Desk / Mock Readiness Review	153 d	03/02/20	09/30/20	
Prepare for Mock Readiness Review	25 d	03/02/20	04/03/20	Requirements, Define Clinical Domain Mock Readiness Requirements, Define Customer Service Mock Readiness Requirements, Define Data Integration Domain Mock Readiness Requirements, Define Domain Mock Readiness Requirements, Define Platform Domain Mock Readiness Requirements, Define RASQ Domain Readiness Requirements, Define Reporting & Analytics Domain Mock Readiness Requirements
Assign Mock Readiness Review requirements to appropriate staff	20 d	04/06/20	05/01/20	Prepare for Mock Readiness Review
Document revisions based on legal review of artifacts	20 d	05/04/20	05/29/20	Assign Mock Readiness Review requirements to
Submission of Readiness Review Requirements / Approvals	20 d	06/01/20	06/26/20	appropriate staff Document revisions based on legal review of
				artifacts Submission of Readiness Review Requirements /
MILESTONE: Define Scope For Readiness	0 d	06/26/20	06/26/20	Approvals
Mock Readiness resubmission	25 d	06/29/20	07/31/20	Submission of Readiness Review Requirements / Approvals
Mock Readiness Execution	30 d	08/03/20		Mock Readiness resubmission
Readiness approvals received MILESTONE: Domain Mock Readiness Complete	13 d 0 d	09/14/20 09/30/20		Mock Readiness Execution Readiness approvals received
MILESTONE: Readiness Audit For DMS Preparation Complete	0 d	09/30/20		MILESTONE: Domain Mock Readiness Complete
3. DMS READINESS EXECUTION	43 d	10/01/20	11/30/20	· · · · · ·
DMS Readiness	33 d	10/01/20	11/16/20	MILESTONE: Readiness Audit For DMS
Obtain Approvals & Sign-Off	10 d	11/17/20		Preparation Complete DMS Readiness
MILESTONE: Readiness Audit Completed	<u>0 d</u>	11/30/20		Obtain Approvals & Sign-Off
4. GO-LIVE Collect Documentation Assessment (Policies & Procedures)	24 d	12/01/20 12/01/20	01/01/21 01/01/21	
Domain / Workstream Checklist	24 d	12/01/20	01/01/21	
Claims Domain Provider Data Management	24 d 24 d	12/01/20 12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
Claims & Configuration	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
Payment Integrity Encounters	24 d 24 d	12/01/20 12/01/20		MILESTONE: Readiness Audit Completed MILESTONE: Readiness Audit Completed
Member & Provider Experience Domain	24 d	12/01/20	01/01/21	
Member & Provider Customer Service Web Properties / Portals	24 d 24 d	12/01/20 12/01/20		MILESTONE: Readiness Audit Completed MILESTONE: Readiness Audit Completed
Enrollment & Finance Domain	24 d	12/01/20	01/01/21	
Enrollment & Eligibility Operational Finance	24 d 24 d	12/01/20 12/01/20		MILESTONE: Readiness Audit Completed MILESTONE: Readiness Audit Completed
Clinical Domain	24 d	12/01/20	01/01/21	
Utilization Management (UM) & Appeals & Grievances (A&G) Model Of Care (MOC) / Behavioral Health (BH)	24 d 24 d	12/01/20 12/01/20		MILESTONE: Readiness Audit Completed MILESTONE: Readiness Audit Completed
RASQ Domain	24 d	12/01/20	01/01/21	· · · · ·
Risk Adjustment, STARS & Quality (RASQ)	24 d	12/01/20		MILESTONE: Readiness Audit Completed
Reporting & Analytics Domain	24 d	12/01/20	01/01/21	

Name	Duration	Start Date	Due Date	Predecessors
Data Integration Domain	24 d	12/01/20		
IT   Data Integration	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
Trading Partners / Vendor Management	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
Platform Domain	24 d	12/01/20		
IT   Platform: Identifi HPA	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
IT   Platform: Identifi (Management Information System)	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
Market Operations Domain	24 d	12/01/20		
Communications & Change Management	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
Provider Network & Expansion	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
MILESTONE: Go-Live Of Contract	0 d	01/01/21	01/01/21	Communications & Change Management
5. WARRANTY / TRANSITION TO OPERATIONS	63 d		03/31/21	
Warranty Period	63 d	01/04/21	03/31/21	MILESTONE: Go-Live Of Contract