Passport Program Implementation Plan

Name	Duration	Start Date	Due Date	Predecessors
Passport Program Implementation Plan	303 d	02/03/20	03/31/21	Go-Live: 1/1/2021
Passport Program Implementation Plan	303 d	02/03/20	03/31/21	
Provider Data Management Workstream [For Potential Network Expansion Only]	303 d	02/03/20	03/31/21	
1. INITIATION	11 d	02/03/20	02/17/20	
Kickoff & Scope	11 d	02/03/20	02/17/20	
Scope of Services Grid	2 d	02/03/20	02/04/20	
Obtain Copies of MCO Contract	2 d	02/03/20	02/04/20	
Project Standup	6 d	02/03/20	02/10/20	
Draft Schedule/Workplan	5 d	02/03/20	02/07/20	
Risk Management Plan	1 d	02/10/20	02/10/20	Draft Schedule/Workplan
Communication Plan	1 d	02/10/20	02/10/20	Draft Schedule/Workplan
Decision Tracking	1 d	02/10/20	02/10/20	Draft Schedule/Workplan
MILESTONE: Project Standup Complete	*0 d*	*02/10/20*	*02/10/20*	Decision Tracking
Core Team Kickoff	6 d	02/03/20	02/10/20	
Assign Project Resources	2 d	02/03/20	02/04/20	Draft Schedule/Workplan
Develop Core Team Presentation Materials	3 d	02/05/20	02/07/20	Assign Project Resources
Conduct Core Team Kickoff	1 d	02/10/20	02/10/20	Develop Presentation Materials
Charter	3 d	02/11/20	02/13/20	
Develop Draft Project Charter	2 d	02/11/20	02/12/20	Conduct Core Team Kickoff
Review Project Charter with Project Team	1 d	02/13/20	02/13/20	Develop Draft Project Charter
Discovery Tracker	5 d	02/03/20	02/07/20	
Extended Team Kickoff	5 d	02/11/20	02/17/20	
Develop Kickoff Meeting Presentation Materials	2 d	02/11/20	02/12/20	Conduct Core Team Kickoff
Determine Key Attendees and Schedule Kickoffs	1 d	02/13/20	02/13/20	Develop Kickoff Meeting Presentation Materials
Schedule Kickoff Meetings	1 d	02/14/20	02/14/20	Determine Key Attendees and Schedule Kickoffs
Execute Kickoff Meeting	1 d	02/17/20	02/17/20	Schedule Kickoff Meetings
2. REQUIREMENTS	50 d	02/18/20	04/27/20	
Initial Discovery	20 d	02/18/20	03/16/20	Execute Kickoff Meeting
Credentialing	5 d	02/18/20	02/24/20	
Determine Credentialing Requirements	1 d	02/18/20	02/18/20	Initial Discovery
Share Pre Delegation Template	1 d	02/18/20	02/18/20	Determine Credentialing Requirements
Schedule Pre Delegation Discussion	1 d	02/19/20	02/19/20	Share Pre Delegation Template
Define Specialist Credentialing Requirements	1 d	02/20/20	02/20/20	Schedule Pre Delegation Discussion
Share Cobranded P&P for NCQA & DOH requirements	1 d	02/21/20	02/21/20	Define Specialist Credentialing Requirements
Engage on pre-delegation & P&P collaterals	1 d	02/21/20	02/21/20	Define Specialist Credentialing Requirements
Obtain Signed/approved Delegation agreement	1 d	02/24/20	02/24/20	Engage on pre-delegation & P&P collaterals
Request provider files in standard format	1 d	02/25/20	02/25/20	Credentialing
Request Contract Inventory Spreadsheet	10 d	02/25/20	03/09/20	Credentialing
Request Provider Contracts	10 d	02/25/20	03/09/20	Credentialing
Define Scope (In / Out)	15 d	02/25/20	03/16/20	
Determine Network Tier loads	15 d	02/25/20	03/16/20	Credentialing
Obtain Provider Network Management Requirements	5 d	02/25/20	03/02/20	Determine Network Tier loads
Define Provider Update Workflow (Changes, Adds, Deletes)	5 d	02/25/20	03/02/20	Determine Network Tier loads
Provide overview of PDM Data flows	5 d	02/25/20	03/02/20	Determine Network Tier loads
Define Provider Directory Update Workflow	5 d	03/03/20	03/09/20	Provide overview of PDM Data flows
Determine if Identifi Network Enhancements are Required	10 d	03/17/20	03/30/20	Initial Discovery
Determine Identifi HPA Enhancement Requirements	10 d	03/17/20	03/30/20	Initial Discovery
Determine Pipeline Enhancement Requirements	10 d	03/17/20	03/30/20	Initial Discovery
Determine Provider Directory Enhancement Requirements	20 d	03/17/20	04/13/20	Initial Discovery
BRD Development	30 d	03/17/20	04/27/20	
Share BRD Template for review	1 d	04/14/20	04/14/20	Determine Provider Directory Enhancement Requirements
Schedule BRD Overview	1 d	04/15/20	04/15/20	Share BRD Template for review
Hold BRD Overview discussion	1 d	04/16/20	04/16/20	Schedule BRD Overview
BR 1 Provider Data File Format	4 d	03/17/20	03/20/20	
File layouts shared	1 d	03/17/20	03/17/20	Initial Discovery
Evaluation of file and provide specific variables for each configurable tab (green tabs)	1 d	03/18/20	03/18/20	File layouts shared
Approvals obtained on layout shared "Provider File Format_Identifi"	1 d	03/19/20	03/19/20	Evaluation of file and provide specific variables for each configurable tab (green tabs)
Approval obtained on content for BR 1	1 d	03/20/20	03/20/20	Approvals obtained on layout shared "Provider File Format_Identifi"
BR 2 File naming convention and submission frequency	5 d	03/17/20	03/23/20	
File frequencies provided	2 d	03/17/20	03/18/20	Initial Discovery
Naming convention shared with Beacon	2 d	03/19/20	03/20/20	File frequencies provided
Approval obtained on content for BR 2	1 d	03/23/20	03/23/20	Naming convention shared with Beacon
BR 3 Pricing Providers	30 d	03/17/20	04/27/20	
Provides education & documentation on Provider contracting	15 d	03/17/20	04/06/20	Initial Discovery
Customized vs. boiler plate contract for each contract type/specialty	5 d	04/07/20	04/13/20	Provides education & documentation on Provider contracting
Provides location of Fee Schedule	5 d	04/14/20	04/20/20	Customized vs. boiler plate contract for each contract type/specialty
Approval on content for this BR	5 d	04/21/20	04/27/20	Provides location of Fee Schedule
BR 4 Global Validations and Standardizations	1 d	04/17/20	04/17/20	
Provide approval/agreement on validations (NPPES & Melissa Data)	1 d	04/17/20	04/17/20	Hold BRD Overview discussion
BR 5 DMS/Federal Validations	13 d	03/17/20	04/02/20	
Provide direction on which DMS file to compare against (if any)	5 d	03/17/20	03/23/20	Initial Discovery
Provide direction on which Federal validation (if any) - OIG, SAM	7 d	03/24/20	04/01/20	Provide direction on which DMS file to compare against (if any)
Approval on content for this BR	1 d	04/02/20	04/02/20	Provide direction on which Federal validation (if any) - OIG, SAM
BR 6 Extended Team Specific Validations	2 d	03/17/20	03/18/20	
Provide direction/details on validation items	1 d	03/17/20	03/17/20	Initial Discovery
Approval on content for this BR	1 d	03/18/20	03/18/20	Provide direction/details on validation items
BR 7 Welcome Letters	4 d	03/17/20	03/20/20	
Send Provider sample welcome letters	1 d	03/17/20	03/17/20	Initial Discovery
Submit to DMS for approval	1 d	03/18/20	03/18/20	Send Provider sample welcome letters
Provide approval on Welcome letters (content; layout etc.).	1 d	03/19/20	03/19/20	Submit to DMS for approval
Approval on content for this BR	1 d	03/20/20	03/20/20	Provide approval on Welcome letters (content; layout etc.).

Name	Duration	Start Date	Due Date	Predecessors
BR 8 Adds/Updates/Terminations	2 d	03/17/20	03/18/20	
Provide approval on logic/process	1 d	03/17/20	03/17/20	Initial Discovery
Approval on content for this BR	1 d	03/18/20	03/18/20	Provide approval on logic/process
BR 9 Providers Sourced by Claims	3 d	03/17/20	03/19/20	
Schedule time to review Claims Scenario matrix	1 d	03/17/20	03/17/20	Initial Discovery
Discuss & determine OOArea vs. OONetwork	1 d	03/18/20	03/18/20	Schedule time to review Claims Scenario matrix
Approval on content for this BR	1 d	03/19/20	03/19/20	Discuss & determine OOArea vs. OONetwork
BR 10 Provider Load Results File	4 d	03/17/20	03/20/20	
Provide sample load file	1 d	03/17/20	03/17/20	Initial Discovery
Provide list of recipients for file. File will be placed on the SFTP site for retrieval	1 d	03/18/20	03/18/20	Provide sample load file
Provide main POC for SME to work through errors	1 d	03/19/20	03/19/20	Provide list of recipients for file. File will be placed on the SFTP site for retrieval
Approval on content for this BR	1 d	03/20/20	03/20/20	Provide main POC for SME to work through errors
BR 11 Provider Extracts	2 d	03/17/20	03/18/20	
Provide feedback for Providers that cannot be located on claims	1 d	03/17/20	03/17/20	Initial Discovery
Approval on content for this BR	1 d	03/18/20	03/18/20	Provide feedback for Providers that cannot be located on claims
BR 12 Provider Directory	2 d	03/17/20	03/18/20	
Provide direction regarding directory scope (in scope vs. out of scope)	1 d	03/17/20	03/17/20	Initial Discovery
Provides approval of this BR	1 d	03/18/20	03/18/20	Provide direction regarding directory scope (in scope vs. out of scope)
BR 13 Identifi HPA Configuration	11 d	03/19/20	04/02/20	
Customize fields based on BR 1.	10 d	03/19/20	04/01/20	Evaluation of file and provide specific variables for each configurable tab (green tabs)
Approval on content for this BR	1 d	04/02/20	04/02/20	Customize fields based on BR 1.
BR 14 Credentialing	1 d	04/17/20	04/17/20	
Approval on content for this BR	1 d	04/17/20	04/17/20	Hold BRD Overview discussion
Share BRD with for approval	1 d	03/23/20	03/23/20	BR 1 Provider Data File Format
Feedback on BRD Content shared	1 d	03/24/20	03/24/20	Share BRD with for approval
Review of the BRD with all Stakeholders	2 d	03/25/20	03/26/20	Feedback on BRD Content shared
BRD approval	1 d	03/27/20	03/27/20	Review of the BRD with all Stakeholders
MILESTONE: BRD Development Complete	*0 d*	*03/27/20*	03/27/20	BRD approval
Design Document Development	20 d	03/30/20	04/24/20	
Provider Data Definition Design Document Development	20 d	03/30/20	04/24/20	MILESTONE: BRD Development Complete
MILESTONE: Provider Data Definition Design Document Final	*0 d*	*04/24/20*	04/24/20	Provider Data Definition Design Document Development
Provider Contract Inventory Design Document Development	20 d	03/30/20	04/24/20	MILESTONE: BRD Development Complete
MILESTONE: Provider Contract Inventory Design Document Final	*0 d*	*04/24/20*	04/24/20	Provider Contract Interpretation Design Document Development
Provider Contract Interpretation Design Document Development	20 d	03/30/20	04/24/20	MILESTONE: BRD Development Complete
MILESTONE: Provider Contract Interpretation Design Document Final	*0 d*	*04/24/20*	04/24/20	Provider Contract Interpretation Design Document Development
Affiliation Mapping Design Document Development	20 d	03/30/20	04/24/20	MILESTONE: BRD Development Complete
MILESTONE: Affiliation Mapping Design Document Final	*0 d*	*04/24/20*	04/24/20	Affiliation Mapping Design Document Development
3. EXECUTION	**130 d**	**03/17/20**	**09/14/20**	
PDM Build	130 d	03/17/20	09/14/20	
Price Strategy Setup	41 d	03/17/20	05/12/20	
Naming Convention - Preliminary	3 d	03/17/20	03/19/20	Initial Discovery
Configuration - Provider affiliations loaded	5 d	03/20/20	03/26/20	Naming Convention - Preliminary
Create Contract ID/Affiliation Mapping	10 d	03/27/20	04/09/20	Configuration - Provider affiliations loaded
PCI Edits & Remark Codes Loaded in UAT	10 d	04/10/20	04/23/20	Create Contract ID/Affiliation Mapping
Review Recommended Settings	3 d	04/24/20	04/28/20	PCI Edits & Remark Codes Loaded in UAT
Fee Schedule Build	5 d	04/29/20	05/05/20	Review Recommended Settings
Pricing Workflow Build	5 d	05/06/20	05/12/20	Fee Schedule Build
Build Preparation	10 d	03/17/20	03/30/20	
Confirm sandbox Identifi HPA environment ready with connectivity to FDR	3 d	03/17/20	03/19/20	Initial Discovery
Sandbox replicated database environment configuration	5 d	03/20/20	03/26/20	Confirm sandbox Identifi HPA environment ready with connectivity to FDR
Establish sFTP	1 d	03/27/20	03/27/20	Sandbox replicated database environment configuration
Initial User stories created Network and Pipeline (Jira tickets)	1 d	03/30/20	03/30/20	Establish sFTP
Identifi Network Baseline Build	10 d	03/31/20	04/13/20	
Identifi Network Development baseline build	5 d	03/31/20	04/06/20	Initial User stories created Network and Pipeline (Jira tickets)
Identifi Network QA	5 d	04/07/20	04/13/20	Identifi Network Development baseline build
Provider Pipeline Build	10 d	03/31/20	04/13/20	
Provider Pipeline Development	5 d	03/31/20	04/06/20	Initial User stories created Network and Pipeline (Jira tickets)
Provider Pipeline QA complete	5 d	04/07/20	04/13/20	Provider Pipeline Development
Provider Full Extract Build	10 d	03/31/20	04/13/20	
Provider Full Extract Development	5 d	03/31/20	04/06/20	Initial User stories created Network and Pipeline (Jira tickets)
Provider Full Extract QA	5 d	04/07/20	04/13/20	Provider Full Extract Development
Claims Queue Extract Build	10 d	03/31/20	04/13/20	
Claims Queue Extract Development	5 d	03/31/20	04/06/20	Initial User stories created Network and Pipeline (Jira tickets)
Claims Queue Extract QA	5 d	04/07/20	04/13/20	Claims Queue Extract Development
Provider Supplemental Extract Build	10 d	03/31/20	04/13/20	
Provider CORE Supplemental Extract Development	5 d	03/31/20	04/06/20	Initial User stories created Network and Pipeline (Jira tickets)
Provider Supplemental Extract QA	5 d	04/07/20	04/13/20	Provider CORE Supplemental Extract Development
Provider Directory Extract Build	10 d	04/14/20	04/27/20	
Directory Extract Development	5 d	04/14/20	04/20/20	Provider Pipeline Build
Directory Extract QA	5 d	04/21/20	04/27/20	Directory Extract Development
Sanctioned Providers Extract Build	10 d	03/31/20	04/13/20	
Sanctioned Providers Extract Development	5 d	03/31/20	04/06/20	Initial User stories created Network and Pipeline (Jira tickets)
Sanctioned Providers Extract QA	5 d	04/07/20	04/13/20	Sanctioned Providers Extract Development
Identifi Network to Pipeline Build	10 d	04/14/20	04/27/20	
Identifi Network to Pipeline QA	10 d	04/14/20	04/27/20	Identifi Network QA
Receive and Manual Review of Provider Data File Complete	2 d	04/14/20	04/15/20	
Manual Review of formatted Provider Data File	1 d	04/14/20	04/14/20	Provider Full Extract QA

Name	Duration	Start Date	Due Date	Predecessors
Provider File Validation	1 d	04/15/20	04/15/20	Manual Review of formatted Provider Data File
UAT	40 d	04/28/20	06/22/20	
Load Data to Pipeline and Validate Data	20 d	04/28/20	05/25/20	Identifi Network to Pipeline QA
Load to Identifi HPA	10 d	05/26/20	06/08/20	Load Data to Pipeline and Validate Data
Create Gemini Jobs	5 d	06/09/20	06/15/20	Load to Identifi HPA
Create MoveIT Jobs	5 d	06/16/20	06/22/20	Create Gemini Jobs
Production	60 d	06/23/20	09/14/20	
Load Data to Pipeline and Validate Data	20 d	06/23/20	07/20/20	Create MoveIT Jobs
Load to Identifi HPA	20 d	07/21/20	08/17/20	Load Data to Pipeline and Validate Data
Create Gemini Jobs	10 d	08/18/20	08/31/20	Load to Identifi HPA
Create MoveIT Jobs	10 d	09/01/20	09/14/20	Create Gemini Jobs
4. TESTING	**52 d**	**09/15/20**	**11/25/20**	
Provider Pipeline Testing	52 d	09/15/20	11/25/20	
Confirm test environments Ready (QA) (Regression, IQ)	1 d	09/15/20	09/15/20	Create MoveIT Jobs
Build Test Scenarios and Regression Testing	10 d	09/16/20	09/29/20	Confirm test environments Ready (QA) (Regression, IQ)
IQ Create Test Cases	1 d	09/30/20	09/30/20	Build Test Scenarios and Regression Testing, Load to Identifi HPA
Smoke Test (Environment Shakeout)- Load provider test files	1 d	09/30/20	09/30/20	Build Test Scenarios and Regression Testing
Gap Analysis	1 d	10/01/20	10/01/20	Smoke Test (Environment Shakeout)- Load provider test files
Send Provider File to CADW	1 d	10/02/20	10/02/20	Gap Analysis
Add move it jobs for sFTP	1 d	10/02/20	10/02/20	Gap Analysis
Load Provider full file for IQ testing	1 d	10/05/20	10/05/20	Add move it jobs for sFTP
Provide support for IQ testing	1 d	10/05/20	10/05/20	Load Provider full file for IQ testing
PDM Solution - Conduct Product Testing	10 d	10/01/20	10/14/20	IQ Create Test Cases
PDM Solution - Conduct Business Testing	10 d	10/15/20	10/28/20	PDM Solution - Conduct Product Testing
PDM Solution - Conduct IQ Testing	10 d	10/29/20	11/11/20	PDM Solution - Conduct Business Testing
PDM Solution - Review and Approval of Testing Results	10 d	11/12/20	11/25/20	PDM Solution - Conduct IQ Testing
MILESTONE: Provider Pipeline Testing Complete	*0 d*	*11/25/20*	*11/25/20*	PDM Solution - Review and Approval of Testing Results
5. GO-LIVE	**27 d**	**11/26/20**	**01/01/21**	
Deployment	27 d	11/26/20	01/01/21	
Provider Data Loaded into UAT CORE (Production)	21 d	11/26/20	12/24/20	Provider Pipeline Testing
Identifi Network UI Build Complete	5 d	12/25/20	12/31/20	Provider Data Loaded into UAT CORE (Production)
MILESTONE: Identifi Network Go-Live	*0 d*	*01/01/21*	*01/01/21*	Identifi Network UI Build Complete
6. WARRANTY / TRANSITION TO OPERATIONS	**63 d**	**01/04/21**	**03/31/21**	
Post Go-Live Support and Monitoring	63 d	01/04/21	03/31/21	
Post Go-Live Warranty Period	63 d	01/04/21	03/31/21	MILESTONE: Identifi Network Go-Live
Project Control and Monitoring (Part 1)	19 d	01/04/21	01/28/21	
Submission of Weekly Implementation Status Report	19 d	01/04/21	01/28/21	
Week 1 Submission	1 d	01/04/21	01/04/21	MILESTONE: Identifi Network Go-Live
Week 2 Submission	1 d	01/12/21	01/12/21	Week 1 Submission
Week 3 Submission	1 d	01/20/21	01/20/21	Week 2 Submission
Week 4 Submission	1 d	01/28/21	01/28/21	Week 3 Submission
Project Control and Monitoring (Part 2)	19 d	01/29/21	02/24/21	
Submission of Weekly Implementation Status Report	19 d	01/29/21	02/24/21	
Week 1 Submission	1 d	01/29/21	01/29/21	Week 4 Submission
Week 2 Submission	1 d	02/08/21	02/08/21	Week 1 Submission
Week 3 Submission	1 d	02/16/21	02/16/21	Week 2 Submission
Week 4 Submission	1 d	02/24/21	02/24/21	Week 3 Submission
MILESTONE: Submitted Weekly Implementation Status Reports	*0 d*	*02/24/21*	*02/24/21*	Week 4 Submission
Implementation team transition PDM to ongoing operations	5 d	01/04/21	01/08/21	MILESTONE: Identifi Network Go-Live
Business Owner Sign-off of Transition Functions	5 d	01/04/21	01/08/21	MILESTONE: Identifi Network Go-Live
Claims & Configuration Workstream	**303 d**	**02/03/20**	**03/31/21**	
1. INITIATION	**13 d**	**02/03/20**	**02/19/20**	
Project Forming - Core Team	13 d	02/03/20	02/19/20	
Define Resources, Roles, Responsibilities	1 d	02/03/20	02/03/20	
Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions	1 d	02/04/20	02/04/20	Define Resources, Roles, Responsibilities
Project Charter	2 d	02/03/20	02/04/20	
Project Charters Complete	1 d	02/03/20	02/03/20	Define Resources, Roles, Responsibilities
Update Charter based on Stakeholder Feedback	1 d	02/04/20	02/04/20	Project Charters Complete
Implementation Project Plan	11 d	02/05/20	02/19/20	
Develop Implementation Project Plan	5 d	02/05/20	02/11/20	Project Charter
Project Plan review by Workstream	1 d	02/17/20	02/17/20	Develop Implementation Project Plan
Update Project Plan based on Stakeholder Feedback	1 d	02/18/20	02/18/20	Project Plan review by Workstream
Finalize Workstream Implementation Plan	1 d	02/19/20	02/19/20	Update Project Plan based on Stakeholder Feedback
Core Team Kickoff	2 d	02/04/20	02/05/20	
Confirm Workstream Project Managers / Business Leads / Committee Members	1 d	02/04/20	02/04/20	Define Resources, Roles, Responsibilities
Conduct Core Team Workstream Kickoff Meeting	1 d	02/05/20	02/05/20	Confirm Workstream Project Managers / Business Leads/Committee Members
2. REQUIREMENTS	**57 d**	**02/06/20**	**04/24/20**	
Extended Team Kickoff Meeting	3 d	02/06/20	02/10/20	
Identify POCs	1 d	02/06/20	02/06/20	Conduct Core Team Workstream Kickoff Meeting
Schedule Kickoff	1 d	02/07/20	02/07/20	Identify POCs
Host Kickoff Call	1 d	02/10/20	02/10/20	Schedule Kickoff
Receive Required Data and Information	20 d	02/11/20	03/09/20	
Obtain 2021 Benefits documentation	20 d	02/11/20	03/09/20	Host Kickoff Call
Standard Payment Templates Requested	20 d	02/11/20	03/09/20	Host Kickoff Call
Benefit plans (i.e. benefit matrix)	20 d	02/11/20	03/09/20	Host Kickoff Call
Reimbursement requirements	20 d	02/11/20	03/09/20	Host Kickoff Call
Crosswalks (ex. NDC--J Code)	20 d	02/11/20	03/09/20	Host Kickoff Call
Claim Edits	20 d	02/11/20	03/09/20	Host Kickoff Call
Accumulators	20 d	02/11/20	03/09/20	Host Kickoff Call
Health Plan Requirements (Benefits, PA, Pricing, Claims)	15 d	03/10/20	03/30/20	
Define benefit classes, code limitations	7 d	03/10/20	03/18/20	Benefit plans (i.e. benefit matrix)
Create code mapping for exclusions	7 d	03/10/20	03/18/20	Receive Required Data and Information
Crosswalk benefit classes to services	7 d	03/10/20	03/18/20	Receive Required Data and Information
Define plan strategy IDs	7 d	03/10/20	03/18/20	Receive Required Data and Information
Define code limitations	7 d	03/10/20	03/18/20	Receive Required Data and Information
Create claim to auth matching rules	15 d	03/10/20	03/30/20	Receive Required Data and Information
Document claim edits	7 d	03/10/20	03/18/20	Claim Edits
Include gap code approach	7 d	03/10/20	03/18/20	Receive Required Data and Information

Name	Duration	Start Date	Due Date	Predecessors
Attach fee schedule(s) to BRD	3 d	03/10/20	03/12/20	Receive Required Data and Information
MILESTONE: Finalize Net New Claims Requirements	*0 d*	*03/12/20*	03/12/20	Attach fee schedule(s) to BRD
Host Discovery Sessions	1 d	02/06/20	02/06/20	Conduct Core Team Workstream Kickoff Meeting
BRD Development	52 d	02/06/20	04/17/20	
Development of BRD	45 d	02/06/20	04/08/20	Host Discovery Sessions
Share BRD's with all Core Team stakeholders for review prior to meeting	1 d	04/09/20	04/09/20	Development of BRD
Core Team review of the BRD's with all Core Team stakeholders	1 d	04/10/20	04/10/20	Share BRD's with all Core Team stakeholders for review prior to meeting
Core Team Sign Off of BRDs	5 d	04/13/20	04/17/20	Core Team review of the BRD's with all Core Team stakeholders
BRD 1: Reimbursement	12 d	04/09/20	04/24/20	
BRD 1 Shared for Approval	1 d	04/09/20	04/09/20	Development of BRD
Approval/Feedback on BRD 1	5 d	04/10/20	04/16/20	BRD 1 Shared for Approval
BRD 1 with updates shared for approval	5 d	04/17/20	04/23/20	Approval/Feedback on BRD 1
FINAL approval of BRD 1	1 d	04/24/20	04/24/20	BRD 1 with updates shared for approval
BRD 2: Claims Benefits	12 d	04/09/20	04/24/20	
BRD 2 Shared for approval	1 d	04/09/20	04/09/20	Development of BRD
Approval/Feedback on BRD 2	5 d	04/10/20	04/16/20	BRD 2 Shared for approval
BRD 2 with updates shared for approval	5 d	04/17/20	04/23/20	Approval/Feedback on BRD 2
FINAL approval of BRD 2	1 d	04/24/20	04/24/20	BRD 2 with updates shared for approval
BRD 3: Auth Matching	12 d	04/09/20	04/24/20	
BRD 3 Shared for Approval	1 d	04/09/20	04/09/20	Development of BRD
Approval/Feedback on BRD 3	5 d	04/10/20	04/16/20	BRD 3 Shared for Approval
BRD 3 with updates shared for approval	5 d	04/17/20	04/23/20	Approval/Feedback on BRD 3
FINAL approval of BRD 3	1 d	04/24/20	04/24/20	BRD 3 with updates shared for approval
MILESTONE: Claims Solution Design Complete	*0 d*	*04/24/20*	04/24/20	FINAL approval of BRD 3
3. EXECUTION	**132 d**	**03/06/20**	**09/07/20**	
Solution Traceability	11 d	04/27/20	05/11/20	
Schedule Solution Design Traceability Session	1 d	04/27/20	04/27/20	BRD 1: Reimbursement, BRD 2: Claims Benefits, BRD 3: Auth Matching
Develop Traceability Matrix for each BRD	5 d	04/28/20	05/04/20	Schedule Solution Design Traceability Session
Hold Solution Design Traceability Session	2 d	05/05/20	05/06/20	Develop Traceability Matrix for each BRD
Enter Traceability Matrix in Jira	3 d	05/07/20	05/11/20	Hold Solution Design Traceability Session
Process Design Documents	15 d	05/07/20	05/27/20	Hold Solution Design Traceability Session
Manual Process Workflow Design Document Development	15 d	05/07/20	05/27/20	
MILESTONE: Manual Process Workflow Design Document Final	*0 d*	*05/27/20*	05/27/20	Manual Process Workflow Design Document Development
Cross Functional Handoff Workflow Design Document Development	15 d	05/07/20	05/27/20	
MILESTONE: Cross Functional Handoff Workflow Design Document Final	*0 d*	*05/27/20*	05/27/20	Cross Functional Handoff Workflow Design Document Development
Configuration Design and Build	115 d	03/06/20	08/13/20	
Receipt of Provider Contracts	1 d	03/06/20	03/06/20	Host Discovery Sessions
PCP Reimbursement Structure/Rates	1 d	04/06/20	04/06/20	Receipt of Provider Contracts
Review of all documents provided	1 d	04/06/20	04/06/20	Receipt of Provider Contracts
Configuration Design Sessions	15 d	05/07/20	05/27/20	
Benefits Grid and Design Document Created	2 d	05/07/20	05/08/20	Hold Solution Design Traceability Session
Evaluate number of remark codes that need to have member facing language updated	5 d	05/07/20	05/13/20	Hold Solution Design Traceability Session
Update remark codes to ensure member facing verbiage is member-friendly	5 d	05/14/20	05/20/20	Evaluate number of remark codes that need to have member facing language updated
Review Benefits Grid and Design Document & Receive sign-off	5 d	05/21/20	05/27/20	Update remark codes to ensure member facing verbiage is member-friendly
MILESTONE: Benefits Grid & Design Finalized	*0 d*	*05/27/20*	05/27/20	Review Benefits Grid and Design Document & Receive sign-off
Identifi HPA Configuration	114 d	03/09/20	08/13/20	
Benefits Configured	45 d	05/28/20	07/29/20	
Group setup	1 d	05/28/20	05/28/20	MILESTONE: Benefits Grid & Design Finalized
Plan strategy setup	1 d	05/28/20	05/28/20	MILESTONE: Benefits Grid & Design Finalized
Benefits design build	45 d	05/28/20	07/29/20	MILESTONE: Benefits Grid & Design Finalized
Auths Configured	40 d	05/28/20	07/22/20	
Claim to auth matching build	40 d	05/28/20	07/22/20	MILESTONE: Benefits Grid & Design Finalized
Pricing Configuration	22 d	05/28/20	06/26/20	
Price strategy setup (For Claims Adj)	22 d	05/28/20	06/26/20	
Naming convention - preliminary	1 d	05/28/20	05/28/20	MILESTONE: Benefits Grid & Design Finalized
Configuration - Provider affiliations loaded	5 d	05/29/20	06/04/20	Naming convention - preliminary
Create Contract ID mapping	5 d	06/05/20	06/11/20	Configuration - Provider affiliations loaded
PCI edits & remark codes loaded in UAT	5 d	06/12/20	06/18/20	Create Contract ID mapping
Review recommended edits	1 d	06/19/20	06/19/20	PCI edits & remark codes loaded in UAT
Pricing Workflow Build	5 d	06/22/20	06/26/20	Review recommended edits
Fee Schedule Build	10 d	05/28/20	06/10/20	
Configure Hospital Inpatient	1 d	05/28/20	05/28/20	MILESTONE: Benefits Grid & Design Finalized
Configure Hospital Inpatient Psych	1 d	05/28/20	05/28/20	MILESTONE: Benefits Grid & Design Finalized
Configure Hospital Outpatient Payment	1 d	05/28/20	05/28/20	MILESTONE: Benefits Grid & Design Finalized
Configure ASC Services	1 d	05/28/20	05/28/20	MILESTONE: Benefits Grid & Design Finalized
Configure Professional Services	1 d	05/28/20	05/28/20	MILESTONE: Benefits Grid & Design Finalized
Configure Clinic Services	1 d	05/28/20	05/28/20	MILESTONE: Benefits Grid & Design Finalized
Configure Behavioral & Mental Health	10 d	05/28/20	06/10/20	MILESTONE: Benefits Grid & Design Finalized
Configure Long-Term Care Services	1 d	05/28/20	05/28/20	MILESTONE: Benefits Grid & Design Finalized
Configure Independent Lab and Radiology	1 d	05/28/20	05/28/20	MILESTONE: Benefits Grid & Design Finalized
Configure Hospice	1 d	05/28/20	05/28/20	MILESTONE: Benefits Grid & Design Finalized
Configure Home Health	1 d	05/28/20	05/28/20	MILESTONE: Benefits Grid & Design Finalized
Configure ESRD	1 d	05/28/20	05/28/20	MILESTONE: Benefits Grid & Design Finalized
Configure OOS Hospitals (Par and Non Par)	1 d	05/28/20	05/28/20	MILESTONE: Benefits Grid & Design Finalized
Configure DME	10 d	05/28/20	06/10/20	MILESTONE: Benefits Grid & Design Finalized
Gap codes build	10 d	05/28/20	06/10/20	MILESTONE: Benefits Grid & Design Finalized
Provider Contracts Configured	16 d	03/09/20	03/30/20	
Receipt of Provider Contracts	1 d	03/09/20	03/09/20	Receipt of Provider Contracts
Providers Configured	15 d	03/10/20	03/30/20	
Configuration - Approval and Updates Complete	11 d	07/30/20	08/13/20	
Configuration approval	5 d	07/30/20	08/05/20	Benefits Configured
Update Identifi HPA Configuration to reflect differences	5 d	08/06/20	08/12/20	Configuration approval
MILESTONE: Configuration build complete	*0 d*	*08/12/20*	08/12/20	Update Identifi HPA Configuration to reflect differences
Provide Documentation to Claims Ops Team for Training	1 d	08/13/20	08/13/20	Configuration build complete
MILESTONE: Claims & Benefits Configuration Complete	*0 d*	*08/13/20*	08/13/20	Provide Documentation to Claims Ops Team for Training

Name	Duration	Start Date	Due Date	Predecessors
Development P&P's	17 d	08/14/20	09/07/20	
Claims DTPs First Draft and Initial Road Test	15 d	08/14/20	09/03/20	Provide Documentation to Claims Ops Team for Training
Approval on DTPs from leadership	1 d	09/04/20	09/04/20	Claims DTPs First Draft and Initial Road Test
Approvals	1 d	09/07/20	09/07/20	Approval on DTPs from leadership
MILESTONE: DTPs Finalized and uploaded to SharePoint	*0 d*	*09/07/20*	09/07/20	Approvals
4. TESTING	**59 d**	**08/14/20**	**11/04/20**	
Configuration	9 d	08/14/20	08/26/20	
Confirm configuration of benefit baseline is complete	5 d	08/14/20	08/20/20	Configuration - Approval and Updates Complete
Validate payor-specific customizations configured	5 d	08/14/20	08/20/20	Configuration - Approval and Updates Complete, Configuration approval
Validate pricing configuration complete	5 d	08/14/20	08/20/20	
Validate provider affiliation configuration is complete	5 d	08/14/20	08/20/20	
Check that interface is built for EDI data exchange	2 d	08/21/20	08/24/20	Validate provider affiliation configuration is complete
Check that Claim edits meet requirements	1 d	08/25/20	08/25/20	Check that interface is built for EDI data exchange
Upload file and download file on FTP	1 d	08/26/20	08/26/20	Check that Claim edits meet requirements
MILESTONE: Configuration Complete	*0 d*	*08/26/20*	08/26/20	Upload file and download file on FTP
IQ Testing (Benefits; Pricing & PA's)	50 d	08/27/20	11/04/20	
Test Data Readiness: Load claims to match test scenarios	2 d	08/27/20	08/28/20	Upload file and download file on FTP
IQ Testing Prep Work (PCI complete; Affiliations & Contracts Loaded)	5 d	08/31/20	09/04/20	Test Data Readiness: Load claims to match test scenarios
IQ Claims & Benefits Testing	15 d	09/07/20	09/25/20	IQ Testing Prep Work (PCI complete; Affiliations & Contracts Loaded)
MILESTONE: IQ Completes Benefits Testing	*0 d*	*09/25/20*	09/25/20	IQ Claims & Benefits Testing
IQ/ Pricing, PCI (Claims scenarios testing)	15 d	09/07/20	09/25/20	IQ Testing Prep Work (PCI complete; Affiliations & Contracts Loaded)
MILESTONE: IQ Pricing Testing Complete	*0 d*	*09/25/20*	09/25/20	IQ/ Pricing, PCI (Claims scenarios testing)
IQ Prior Auth Testing	30 d	09/07/20	10/16/20	IQ Testing Prep Work (PCI complete; Affiliations & Contracts Loaded)
MILESTONE: IQ PA Testing Complete	*0 d*	*10/16/20*	10/16/20	IQ Prior Auth Testing
Connect with Configuration team on any changes needed after testing	3 d	10/19/20	10/21/20	IQ PA Testing Complete
Updates made to coding (based on testing results)	5 d	10/22/20	10/28/20	Connect with Configuration team on any changes needed after testing
Testing on any coding updates	5 d	10/29/20	11/04/20	Updates made to coding (based on testing results)
MILESTONE: IQ Testing Completed	*0 d*	*11/04/20*	11/04/20	Testing on any coding updates
MILESTONE: Claims & Benefits Testing Complete	*0 d*	*11/04/20*	11/04/20	MILESTONE: IQ Testing Completed
5. TRAINING	**10 d**	**11/05/20**	**11/18/20**	
General claims department training	10 d	11/05/20	11/18/20	MILESTONE: IQ Testing Completed
MILESTONE: Training Completed	*0 d*	*11/18/20*	11/18/20	General claims department training
6. GO-LIVE	**0 d**	**01/01/21**	**01/01/21**	MILESTONE: Training Completed
7. WARRANTY / TRANSITIONS TO OPERATIONS	**63 d**	**01/04/21**	**03/31/21**	
Transition Status Report shared with Operations	5 d	01/04/21	01/08/21	6. GO-LIVE
Business Owner Sign-off of Transition Functions	5 d	01/11/21	01/15/21	Transition Status Report shared with Operations
Post Go-Live Support and Monitoring	63 d	01/04/21	03/31/21	
Post Go-Live Support	63 d	01/04/21	03/31/21	6. GO-LIVE
Payment Integrity Workstream [For Enhancements & New Compliance Requirements Only]	**303 d**	**02/03/20**	**03/31/21**	
1. INITIATION	**16 d**	**02/03/20**	**02/24/20**	
Project Forming - Core Team	1 d	02/03/20	02/03/20	
Define Resources, Roles, Responsibilities	1 d	02/03/20	02/03/20	
Project Charter	2 d	02/04/20	02/05/20	
Create Project Charter	1 d	02/04/20	02/04/20	Define Resources, Roles, Responsibilities
Project Charters Complete	1 d	02/05/20	02/05/20	Create Project Charter
Implementation Project Plan	8 d	02/04/20	02/13/20	
Develop Implementation Project Plan	5 d	02/04/20	02/10/20	Define Resources, Roles, Responsibilities
Project Plan review by Workstream	1 d	02/12/20	02/12/20	Develop Implementation Project Plan
Update Project Plan based on Stakeholder Feedback	1 d	02/13/20	02/13/20	Project Plan review by Workstream
Identify Staff Resources	5 d	02/04/20	02/10/20	
Establish Funding & Recovery Team	5 d	02/04/20	02/10/20	Define Resources, Roles, Responsibilities
Establish Claims Quality Audit Team	5 d	02/04/20	02/10/20	Define Resources, Roles, Responsibilities
Establish PI Lead	5 d	02/04/20	02/10/20	Define Resources, Roles, Responsibilities
Discovery Questionnaire	6 d	02/14/20	02/21/20	
Review and update Discovery Questionnaire	5 d	02/14/20	02/20/20	Update Project Plan based on Stakeholder Feedback
Conduct review with Payment Integrity team members	1 d	02/21/20	02/21/20	Review and update Discovery Questionnaire
Kickoff Sessions	8 d	02/13/20	02/24/20	
Conduct Core Team Workstream Kickoff Meeting	1 d	02/24/20	02/24/20	Conduct review with Payment Integrity team members
Extended Team Kickoff Meeting	4 d	02/13/20	02/18/20	
Develop Kickoff meeting presentation materials	2 d	02/13/20	02/14/20	Project Plan review by Workstream
Develop specific questions	2 d	02/17/20	02/18/20	Develop Kickoff meeting presentation materials
Confirm attendees	1 d	02/14/20	02/14/20	Develop Kickoff meeting presentation materials
2. REQUIREMENTS	**36 d**	**02/14/20**	**04/03/20**	
Construct Readiness Activities Tracker	5 d	02/14/20	02/20/20	Update Project Plan based on Stakeholder Feedback
P&P tracker	5 d	02/14/20	02/20/20	
Discovery Sessions Cadence & Agendas Finalized	5 d	02/19/20	02/25/20	Extended Team Kickoff Meeting
Gather Funding and Recovery Requirements	24 d	02/26/20	03/30/20	
Discovery: Funding and Recovery Requirements	5 d	02/26/20	03/03/20	
Review check run process and funding request process	5 d	02/26/20	03/03/20	Discovery Sessions Cadence & Agendas Finalized
Confirm check batch approval process	5 d	02/26/20	03/03/20	Discovery Sessions Cadence & Agendas Finalized
Determine any high dollar claim threshold for approval	5 d	02/26/20	03/03/20	Discovery Sessions Cadence & Agendas Finalized
Determine check run frequency requirements	5 d	02/26/20	03/03/20	Discovery Sessions Cadence & Agendas Finalized
Obtain contractual and regulatory requirements for overpayment recoveries	5 d	02/26/20	03/03/20	Discovery Sessions Cadence & Agendas Finalized

Name	Duration	Start Date	Due Date	Predecessors
Obtain Recoupment letter requirements	5 d	02/26/20	03/03/20	Discovery Sessions Cadence & Agendas Finalized
Determine Refund Check Process flow; Lockbox	5 d	02/26/20	03/03/20	Discovery Sessions Cadence & Agendas Finalized
Determine requirements for member EOBs	5 d	02/26/20	03/03/20	Discovery Sessions Cadence & Agendas Finalized
Develop BRD - Funding & Recovery	19 d	03/04/20	03/30/20	
BRD Draft for Review	5 d	03/04/20	03/10/20	Discovery: Funding and Recovery Requirements
Review Period & Feedback - BRD Draft	5 d	03/11/20	03/17/20	BRD Draft for Review
BRD Review Session	1 d	03/18/20	03/18/20	Review Period & Feedback - BRD Draft
BRD Round 2 Draft for Review	1 d	03/19/20	03/19/20	BRD Review Session
Round 2 BRD Review and Feedback Period	5 d	03/20/20	03/26/20	BRD Round 2 Draft for Review
BRD Review Session Round 2	1 d	03/27/20	03/27/20	Round 2 BRD Review and Feedback Period
Sign-off Complete: Funding & Recovery BRD	1 d	03/30/20	03/30/20	BRD Review Session Round 2
Gather Claim Quality Audit Requirements	24 d	02/26/20	03/30/20	
Discovery: Claims Quality Audit Requirements	10 d	02/26/20	03/10/20	Discovery Sessions Cadence & Agendas Finalized
Obtain any random audits requirements including high dollar claim thresholds	10 d	02/26/20	03/10/20	Discovery Sessions Cadence & Agendas Finalized
Review Claim Audit Accuracy Standards	10 d	02/26/20	03/10/20	Discovery Sessions Cadence & Agendas Finalized
Review Claim Audit Report	10 d	02/26/20	03/10/20	Discovery Sessions Cadence & Agendas Finalized
Develop BRD - Claim Quality Audit	11 d	03/16/20	03/30/20	Discovery: Claims Quality Audit Requirements
BRD Draft for Review	5 d	03/16/20	03/20/20	
Review Period & Feedback BRD Draft	5 d	03/16/20	03/20/20	BRD Draft for Review
BRD Draft Review Session	1 d	03/18/20	03/18/20	Review Period & Feedback - BRD Draft
BRD Draft Round 2 for Review	1 d	03/19/20	03/19/20	BRD Review Session
Review Period & Feedback - Round 2	5 d	03/20/20	03/26/20	BRD Round 2 Draft for Review
BRD Review Session - Round 2	1 d	03/27/20	03/27/20	Review Period & Feedback - Round 2
Final BRD for Sign Off	1 d	03/30/20	03/30/20	BRD Review Session - Round 2
MILESTONE: Claims Quality Audit BRD Sign Off	0 d	03/30/20	03/30/20	Final BRD for Review and Approval, Final BRD for Sign Off, Final BRD for Sign Off
Gather Subrogation Requirements	28 d	02/26/20	04/03/20	
Discovery: Subrogation	1 d	02/26/20	02/26/20	Discovery Sessions Cadence & Agendas Finalized
Requirements: Equian (Subrogation)	22 d	02/27/20	03/27/20	Discovery: Subrogation
Host Kickoff meeting with Equian and PI Teams	1 d	02/27/20	02/27/20	Discovery: Subrogation
Obtain Equian data requirements	10 d	02/28/20	03/12/20	Host Kickoff meeting with Equian and PI Teams
Obtain Equian test file requirements	10 d	03/13/20	03/26/20	Obtain Equian data requirements
Schedule weekly implementation touch base	1 d	03/27/20	03/27/20	Obtain Equian test file requirements
Develop BRD - Subrogation	18 d	03/11/20	04/03/20	Discovery: Subrogation, Review Claims / Eligibility BRDs for Initial Requirements from Health Plan
BRD Draft for Review	5 d	03/30/20	04/03/20	Requirements: Equian (Subrogation)
Review and Feedback - BRD Draft	5 d	03/11/20	03/17/20	BRD Draft for Review
BRD Draft Review Session	1 d	03/18/20	03/18/20	Review and Feedback - BRD Draft
BRD for Review - Round 2	1 d	03/19/20	03/19/20	BRD Draft Review Session
Review and Feedback - Round 2	5 d	03/20/20	03/26/20	BRD Draft for Review
BRD Review Session - Round 2	1 d	03/27/20	03/27/20	BRD Review Period & Feedback - Round 2
Final BRD for Sign Off	1 d	03/30/20	03/30/20	BRD Review Session - Round 2
MILESTONE: BRD Sign-off - Subrogation	0 d	03/30/20	03/30/20	Final BRD for Sign Off
Gather COB Requirements	24 d	02/26/20	03/30/20	
Review Claims / Eligibility BRDs for Initial Requirements from Health Plan	1 d	02/26/20	02/26/20	Discovery Sessions Cadence & Agendas Finalized
Requirements: CAQH COB SMART	16 d	02/26/20	03/18/20	
Obtain CAQH implementation Kickoff meeting documents and implementation timeline	5 d	02/26/20	03/03/20	Discovery Sessions Cadence & Agendas Finalized
Meet to discuss rules around first party, workers comp, etc.	1 d	03/04/20	03/04/20	Obtain CAQH implementation Kickoff meeting documents and implementation timeline
Confirm HMS intake file for COB smart files	5 d	03/04/20	03/10/20	Obtain CAQH implementation Kickoff meeting documents and implementation timeline
Obtain CAQH file formats and test file deadlines for interfaces	5 d	03/11/20	03/17/20	Confirm HMS intake file for COB smart files
Schedule Kickoff meeting	1 d	03/18/20	03/18/20	Obtain CAQH file formats and test file deadlines for interfaces
Develop BRD - COB	24 d	02/26/20	03/30/20	Requirements: CAQH COB SMART, Review Claims / Eligibility BRDs for Initial Requirements from Health Plan
BRD Draft for Review	5 d	02/26/20	03/03/20	
Review and Feedback - BRD Draft	5 d	03/11/20	03/17/20	BRD Draft for Review
BRD Draft Review Session	1 d	03/18/20	03/18/20	Review and Feedback - BRD Draft, Review and Feedback - BRD Draft
BRD Draft for Review	1 d	03/19/20	03/19/20	BRD Draft Review Session, BRD Draft Review Session
BRD Review Period & Feedback - Round 2	5 d	03/20/20	03/26/20	BRD Draft for Review, BRD for Review - Round 2
BRD Review Session - Round 2	1 d	03/27/20	03/27/20	BRD Review Period & Feedback - Round 2, Review and Feedback - Round 2
Final BRD for Review and Approval	1 d	03/30/20	03/30/20	BRD Review Session - Round 2, BRD Review Session - Round 2
Sign-off - COB BRD	0 d	03/30/20	03/30/20	Final BRD for Review and Approval, Final BRD for Sign Off
MILESTONE: Complete Funding & Recovery BRD	0 d	03/30/20	03/30/20	Sign-off Complete: Funding & Recovery BRD
MILESTONE: Complete Claim Quality Audit BRD	0 d	03/30/20	03/30/20	Claims Quality Audit BRD Sign Off
MILESTONE: Complete Subrogation BRD	0 d	03/30/20	03/30/20	BRD Sign-off - Subrogation
MILESTONE: Complete COB BRD	0 d	03/30/20	03/30/20	Sign-off - COB BRD
3. EXECUTION	137 d	03/19/20	09/25/20	
Claims Funding Process	104 d	03/31/20	08/21/20	MILESTONE: Complete Funding & Recovery BRD
RFF Calendar	31 d	03/31/20	05/12/20	
Create RFF calendar	15 d	03/31/20	04/20/20	
Create RFF calendar	10 d	04/21/20	05/04/20	Create RFF calendar
Review RFF Calendar	5 d	05/05/20	05/11/20	Review RFF Calendar with Finance & Claims
Approve RFF calendar	1 d	05/12/20	05/12/20	Review RFF Calendar

Name	Duration	Start Date	Due Date	Predecessors
EOB Development	32 d	05/13/20	06/25/20	
Configure Identifi HPA to support consolidated monthly EOB	15 d	05/13/20	06/02/20	Approve RFF calendar
Provide EOB fulfillment requirements	7 d	06/03/20	06/11/20	Configure Identifi HPA to support consolidated monthly EOB
Submit letter template for mock-up	5 d	06/12/20	06/18/20	Obtain logos and address for lockbox, Provide EOB fulfillment requirements
Submit letter mock-up for approval, if applicable	5 d	06/19/20	06/25/20	Submit letter template for mock-up
Funding Reports	41 d	06/26/20	08/21/20	
Submit tickets for required RFF reports	3 d	06/26/20	06/30/20	Submit letter mock-up for approval, if applicable
RFF Report Development	10 d	07/01/20	07/14/20	Submit tickets for required RFF reports
Submit ticket for SSRS manual interest report	3 d	07/15/20	07/17/20	RFF Report Development
Manual Interest Report Development	10 d	07/20/20	07/31/20	Submit ticket for SSRS manual interest report
Establish folder structure for reports	5 d	08/03/20	08/07/20	Manual Interest Report Development
Term and Duplicate Report	5 d	08/10/20	08/14/20	Establish folder structure for reports
Monthly COB report	5 d	08/17/20	08/21/20	Term and Duplicate Report
Claim Recoupment and Recovery Process	1 d	03/31/20	03/31/20	
Obtain logos and address for lockbox	1 d	03/31/20	03/31/20	
Claims Quality Audit	26 d	04/21/20	05/26/20	
Submit ticket for random audit reports	1 d	04/21/20	04/21/20	Create RFF calendar
Random Audit Report Development	15 d	04/22/20	05/12/20	Submit ticket for random audit reports
Establish folder structure for reports	5 d	05/13/20	05/19/20	Random Audit Report Development
Establish flow for audit result review	5 d	05/20/20	05/26/20	Establish folder structure for reports
CAQH COB SMART Set-Up	32 d	03/19/20	05/01/20	
Set-up SFTP for report transmission	5 d	03/19/20	03/25/20	Requirements: CAQH COB SMART
Establish CAQH connectivity for membership files	5 d	03/26/20	04/01/20	Set-up SFTP for report transmission
Develop membership file submission and process	10 d	03/19/20	04/01/20	Requirements: CAQH COB SMART
Develop COB report receipt process	10 d	03/19/20	04/01/20	Requirements: CAQH COB SMART
Develop CAQH data exchange interface	10 d	04/02/20	04/15/20	Develop COB report receipt process
Develop Core Team operational procedures and workflow owners	10 d	04/16/20	04/29/20	Develop CAQH data exchange interface
Readiness / Go Live Prep	2 d	04/30/20	05/01/20	
Core Team COB Smart operations Kickoff with operational owners	1 d	04/30/20	04/30/20	Develop Core Team operational procedures and workflow owners
Core Team operational readiness meeting	1 d	05/01/20	05/01/20	Core Team COB Smart operations Kickoff with operational owners
MILESTONE: Complete Configuration and Build	*0 d*	*08/21/20*	08/21/20	Claims Funding Process
MILESTONE: Complete Policies and Procedures (P&P)	*0 d*	*08/21/20*	08/21/20	Claims Funding Process
MILESTONE: Complete CAQH COB SMART Set-Up	*0 d*	*08/21/20*	08/21/20	Claims Funding Process
MILESTONE: Complete Desktop Procedures	*0 d*	*08/21/20*	08/21/20	Claims Funding Process
Develop P&P's	25 d	08/24/20	09/25/20	
Create and Refine P&Ps	5 d	08/24/20	08/28/20	MILESTONE: Complete Desktop Procedures
Refine P&Ps - Claim Quality Audit	10 d	08/31/20	09/11/20	Create and Refine P&Ps
Refine P&Ps - Funding & Recovery	10 d	09/14/20	09/25/20	Refine P&Ps - Claim Quality Audit
4. TESTING	**85 d**	**08/24/20**	**12/18/20**	MILESTONE: Complete Configuration and Build
Perform Funding & Recovery Testing	75 d	08/24/20	12/04/20	
Test EOB file	35 d	08/24/20	10/09/20	MILESTONE: Complete Desktop Procedures
Test Report output	20 d	10/12/20	11/06/20	Test EOB file
Test folder structure	10 d	11/09/20	11/20/20	Test Report output
Test lockbox access	10 d	11/23/20	12/04/20	Test folder structure
Perform Claims Quality Audit Testing	75 d	08/24/20	12/04/20	
Test pre-release reports	30 d	08/24/20	10/02/20	MILESTONE: Complete Desktop Procedures
Test audit flows	40 d	10/12/20	12/04/20	Test Report output
Perform CAQH COB SMART Testing	85 d	08/24/20	12/18/20	
Send CAQH initial test file to Claris	30 d	08/24/20	10/02/20	MILESTONE: Complete Desktop Procedures
Provide feedback on test file	20 d	10/05/20	10/30/20	Send CAQH initial test file to Claris
Receive test file from Claris	20 d	11/02/20	11/27/20	Provide feedback on test file
Validate test data received from Claris	10 d	11/30/20	12/11/20	Receive test file from Claris
Review CAQH feedback internally	35 d	11/02/20	12/18/20	
Send corrected test file to CAQH	20 d	11/02/20	11/27/20	Provide feedback on test file
Send second test file to CAQH	15 d	11/30/20	12/18/20	Send corrected test file to CAQH
MILESTONE: Complete Funding and Recovery Testing	*0 d*	*12/04/20*	12/04/20	Perform Funding & Recovery Testing
MILESTONE: Complete Claims Quality Audit Testing	*0 d*	*12/04/20*	12/04/20	Perform Claims Quality Audit Testing
MILESTONE: Complete CAQH COB SMART Testing	*0 d*	*12/18/20*	12/18/20	Perform CAQH COB SMART Testing
5. GO-LIVE	**0 d**	**01/01/21**	**01/01/21**	
MILESTONE: Go-Live	*0 d*	*01/01/21*	01/01/21	MILESTONE: Complete CAQH COB SMART Testing, MILESTONE: Complete Claims Quality Audit Testing, MILESTONE: Complete Funding and Recovery Testing
6. WARRANTY / TRANSITION TO OPERATIONS	**63 d**	**01/01/21**	**03/31/21**	
RFF	40 d	01/04/21	02/26/21	
First RFF Kicked Off	5 d	01/04/21	01/08/21	MILESTONE: Go-Live
High dollar claims review	5 d	01/11/21	01/15/21	First RFF Kicked Off
High dollar claim approval process, if required	5 d	01/18/21	01/22/21	High dollar claims review
Check Register provided to health plan for review and approval	5 d	01/25/21	01/29/21	High dollar claim approval process, if required
Claim funding account funded	5 d	02/01/21	02/05/21	Check Register provided to health plan for review and approval
Generate 835 and submit	5 d	02/08/21	02/12/21	Claim funding account funded
Funding verified batch approved for release	5 d	02/15/21	02/19/21	Generate 835 and submit
Funds distributed to providers	5 d	02/22/21	02/26/21	Funding verified batch approved for release
Refund, Recoupment and Reconciliation	43 d	01/01/21	03/03/21	
Revenue Reconciliation	43 d	01/01/21	03/03/21	
MILESTONE: Files received	*0 d*	*01/01/21*	01/01/21	MILESTONE: Go-Live
Data input to the FDR	10 d	01/04/21	01/15/21	Files received
Produce Reporting	2 d	01/18/21	01/19/21	Data input to the FDR
Review reconciliation report output	10 d	01/20/21	02/02/21	Produce Reporting
Schedule review with health plan	5 d	02/03/21	02/09/21	Review reconciliation report output
Amend report for any changes	11 d	02/10/21	02/24/21	Schedule review with health plan
Finalize report	5 d	02/25/21	03/03/21	Amend report for any changes
Warranty Period	63 d	01/04/21	03/31/21	MILESTONE: Go-Live
Encounters Workstream [For New Compliance Requirements Only]	**303 d**	**02/03/20**	**03/31/20**	
1. INITIATION	**12 d**	**02/03/20**	**02/18/20**	
Core Team Kickoff	2 d	02/03/20	02/04/20	
Confirm Workstream Project Managers / Business Leads	1 d	02/03/20	02/03/20	
Conduct Core Team Kickoff Meeting	1 d	02/04/20	02/04/20	Confirm Workstream Project Managers / Business Leads

Name	Duration	Start Date	Due Date	Predecessors
Implementation Project Plan	6 d	02/05/20	02/12/20	
Develop Implementation Project Plan	5 d	02/05/20	02/11/20	Conduct Core Team Kickoff Meeting
Project Plan review by Workstream	1 d	02/12/20	02/12/20	Develop Implementation Project Plan
Project Charter	1 d	02/12/20	02/12/20	
Develop Project Charter	1 d	02/12/20	02/12/20	Develop Implementation Project Plan
Extended Team Kickoff Meeting	1 d	02/13/20	02/13/20	
Kickoff Meeting Held	1 d	02/13/20	02/13/20	Develop Project Charter
Extended Team Planning & Kickoff	3 d	02/14/20	02/18/20	
Project Kickoff Session	1 d	02/14/20	02/14/20	Kickoff Meeting Held
Setup DEV environment	1 d	02/17/20	02/17/20	Project Kickoff Session
Extended Team Kickoff Meeting	1 d	02/18/20	02/18/20	Setup DEV environment
2. REQUIREMENTS	**45 d**	**02/19/20**	**04/21/20**	
Encounters Operations Workflow	9 d	02/19/20	03/02/20	
Create Encounters Operations Workflow Draft	3 d	02/19/20	02/21/20	Extended Team Kickoff Meeting
Review Encounters Operations Workflow	3 d	02/24/20	02/26/20	Create Encounters Operations Workflow Draft
Final Encounters Operations Workflow Sign-off	3 d	02/27/20	03/02/20	Review Encounters Operations Workflow
Discovery & Gap Analysis	36 d	03/03/20	04/21/20	
Requested documentation/ data files received	10 d	03/03/20	03/16/20	Final Encounters Operations Workflow Sign-off
Review Encounters Companion Guide and STD Claims mapping	15 d	03/17/20	04/06/20	Requested documentation/ data files received
Review Health Plan Encounters Requirements/Systems	3 d	04/07/20	04/09/20	Review Encounters Companion Guide and STD Claims mapping
Discovery Sessions Held	5 d	04/10/20	04/16/20	Review Health Plan Encounters Requirements/Systems
Develop initial Gap Analysis/Requirements document	1 d	04/17/20	04/17/20	Discovery Sessions Held
Review and provide feedback on Gap Analysis/Requirements document	1 d	04/20/20	04/20/20	Develop initial Gap Analysis/Requirements document
Gap Analysis/ BRD Sign-Off	1 d	04/21/20	04/21/20	Review and provide feedback on Gap Analysis/Requirements document
3. EXECUTION	**110 d**	**04/22/20**	**09/22/20**	
Development/Configuration & Testing	54 3	04/22/20	07/06/20	
Deploy and configure Module DEV	20 d	04/22/20	05/19/20	Gap Analysis/ BRD Sign-Off
Test Module DEV	10 d	05/20/20	06/02/20	Deploy and configure MA Module DEV
Develop configuration & customization per BRD	10 d	06/03/20	06/16/20	Test Module DEV
Deploy & configure Module - TEST	5 d	06/17/20	06/23/20	Develop configuration & customization per BRD
Create 1st iteration on CSV extract, Professional, Institutional	5 d	06/24/20	06/30/20	Deploy & configure Module - TEST
Unit test CSV file in DEV	1 d	07/01/20	07/01/20	Create 1st iteration on CSV extract, Professional, Institutional
Complete 2nd iteration of CSV extract, P, I	1 d	07/02/20	07/02/20	Unit test CSV file in DEV
Unit test CSV files in TEST environment	1 d	07/03/20	07/03/20	Complete 2nd iteration of CSV extract, P, I
Complete final iteration of CSV extract, P, I	1 d	07/06/20	07/06/20	Unit test CSV files in TEST environment
Data Load	40 d	07/07/20	08/31/20	
Receive data, crosswalks, encounter batches, responses	10 d	07/07/20	07/20/20	Complete final iteration of CSV extract, P, I
Review / validate data load in test environment	5 d	07/21/20	07/27/20	Receive data, crosswalks, encounter batches, responses
Validate data load in test	5 d	07/28/20	08/03/20	Review / validate data load in test environment
Deploy & configure Module - PROD environment	10 d	08/04/20	08/17/20	Validate data load in test
Data load & reconciliation PROD environment	10 d	08/18/20	08/31/20	Deploy & configure Module - PROD environment
MILESTONE: Encounters Configuration Complete	*0 d*	*08/31/20*	08/31/20	Data load & reconciliation PROD environment
Policies & Procedures	16 d	09/01/20	09/22/20	
Identify policies & procedures to be developed	1 d	09/01/20	09/01/20	2. REQUIREMENTS, Data load & reconciliation in PROD environment
Develop Policies & Procedures	5 d	09/02/20	09/08/20	Identify policies & procedures to be developed
Policies & Procedures Approved	10 d	09/09/20	09/22/20	Develop Policies & Procedures
4. TESTING	**64 d**	**08/04/20**	**10/30/20**	
Create test scenarios, test cases, test data	2 d	08/04/20	09/07/20	Data load & reconciliation PROD environment
Prepare Encounters End to End Test Data	20 d	09/08/20	10/05/20	Create test scenarios, test cases, test data
Execute UAT Testing	20 d	10/05/20	10/30/20	Prepare Encounters End to End Test Data
MILESTONE: Encounters UAT Testing Complete	*0 d*	*10/30/20*	10/30/20	Execute UAT Testing
Testing Sign-Off in TEST	1 d	10/30/20	10/30/20	Encounters UAT Testing Complete
MILESTONE: Encounters Testing Complete	*0 d*	*10/30/20*	10/30/20	Testing Sign-Off in TEST
5. TRAINING	**22 d**	**11/02/20**	**12/01/20**	
Onsite Training - identify participants	3 d	11/02/20	11/04/20	Develop Policies & Procedures, Testing Sign-Off in TEST
2-day on-site Training	2 d	11/05/20	11/06/20	Onsite Training - identify participants
Define Core Team training plan (other workstreams, associates, FAQ's, leadership)	5 d	11/09/20	11/13/20	2-day on-site Training
Develop Core Team training materials	10 d	11/16/20	11/27/20	Define Core Team training plan (other workstreams, associates, FAQ's, leadership)
Conduct Core Team training	2 d	11/30/20	12/01/20	Develop Core Team training materials
6. GO-LIVE	**43 d**	**11/02/20**	**01/01/21**	
Submission testing live claims	33 d	11/02/20	12/16/20	Testing Sign-Off in TEST
Submission live claims	10 d	12/17/20	12/30/20	DMS submission testing live claims
MILESTONE: Go-Live	*0 d*	*01/01/21*	01/01/21	DMS submission live claims
7. WARRANTY / TRANSITION TO OPERATIONS	**63 d**	**12/31/20**	**03/29/21**	
Warranty Period	63 d	12/31/20	03/29/21	MILESTONE: Go-Live
Transition Status Report shared with Operations	5 d	12/31/20	01/06/21	MILESTONE: Go-Live
Business Owner Sign-off of Transition Functions	5 d	01/07/21	01/13/21	Transition Status Report shared with Operations
System Enhancements: Claims Domain	**171 d**	**02/03/20**	**09/28/20**	
1. INITIATING	**10 d**	**02/03/20**	**02/14/20**	
Scope Verification / Review	10 d	02/03/20	02/14/20	
2. REQUIREMENTS	**41 d**	**02/17/20**	**04/13/20**	
Gap Analysis	15 d	02/17/20	03/06/20	Scope Verification / Review
Solution Scoping	15 d	03/09/20	03/27/20	Gap Analysis
BRD Updates	10 d	03/30/20	04/10/20	Solution Scoping
BRD Review & Signoff	1 d	04/13/20	04/13/20	BRD Updates
3. EXECUTION	**75 d**	**04/14/20**	**07/27/20**	
Prioritize Enhancement Requests	20 d	04/14/20	05/11/20	BRD Review & Signoff
Scheduling On Roadmap	15 d	04/14/20	05/04/20	BRD Review & Signoff
Build Enhancements	60 d	05/05/20	07/27/20	Scheduling On Roadmap
4. TESTING	**45 d**	**07/28/20**	**09/28/20**	
System Testing	10 d	07/28/20	08/10/20	Build Enhancements
Configuration Remediation	15 d	08/11/20	08/31/20	System Testing
Deployment	10 d	09/01/20	09/14/20	Configuration Remediation
IQ Testing	10 d	09/15/20	09/28/20	Deployment

Name	Duration	Start Date	Due Date	Predecessors
Readiness: Claims Domain Readiness	**173 d**	**02/03/20**	**09/30/20**	
Define Claims Domain Mock Readiness Requirements	20 d	02/03/20	02/28/20	
Claims Domain Desk / Mock Readiness Review	153 d	03/02/20	09/30/20	
Prepare for Mock Readiness Review	25 d	03/02/20	04/03/20	Define Claims Domain Mock Readiness Requirements
Assign Mock Readiness Review requirements to appropriate staff	20 d	04/06/20	05/01/20	Prepare for Mock Readiness Review
Document revisions based on legal review of artifacts	20 d	05/04/20	05/29/20	Assign Mock Readiness Review requirements to appropriate staff
Submission of Readiness Review Requirements / Approvals	20 d	06/01/20	06/26/20	Document revisions based on legal review of artifacts
Mock Readiness resubmission	25 d	06/29/20	07/31/20	Submission of Readiness Review Requirements / Approvals
Mock Readiness Execution	30 d	08/03/20	09/11/20	Mock Readiness resubmission
Readiness approvals received	13 d	09/14/20	09/30/20	Mock Readiness Execution
MILESTONE: Claims Domain Mock Readiness Completed	*0 d*	*09/30/20*	09/30/20	Readiness approvals received
Customer Service Domain	**303 d**	**02/03/20**	**03/31/21**	
Member & Provider Customer Service [For Enhancements and New Compliance Requirements Only]	303 d	02/03/20	03/31/21	
1. INITIATION	**10 d**	**02/03/20**	**02/14/20**	
Kickoff & Scope	10 d	02/03/20	02/14/20	
Core Team Kickoff	2 d	02/03/20	02/04/20	
Conduct Core Team Kickoff Meeting	1 d	02/03/20	02/03/20	
Confirm Workstream Project Managers / Business Leads	1 d	02/04/20	02/04/20	Conduct Core Team Kickoff Meeting
Implementation Project Plan	9 d	02/04/20	02/14/20	
Develop Implementation Project Plan	5 d	02/04/20	02/10/20	Conduct Core Team Kickoff Meeting
Project Plan review by Workstream	1 d	02/11/20	02/11/20	Develop Implementation Project Plan
Update Project Plan based on Stakeholder Feedback	2 d	02/12/20	02/13/20	Project Plan review by Workstream
Finalize Workstream Implementation Plan	1 d	02/14/20	02/14/20	Update Project Plan based on Stakeholder Feedback
Project Charter	1 d	02/05/20	02/05/20	
Project Charter Complete	1 d	02/05/20	02/05/20	Confirm Workstream Project Managers / Business Leads
SharePoint & Confluence Site Development	1 d	02/04/20	02/04/20	
Set up SharePoint Pages by Workstream	1 d	02/04/20	02/04/20	Conduct Core Team Kickoff Meeting
Set up the Confluence Pages by Workstream	1 d	02/04/20	02/04/20	Conduct Core Team Kickoff Meeting
2. REQUIREMENTS	**36 d**	**02/17/20**	**04/06/20**	1. INITIATION
Discovery / Deep Dive Meetings	20 d	02/17/20	03/13/20	
Extended Team Discovery Meetings	17 d	02/17/20	03/10/20	
Prepare Materials for Discovery/Deep Dive Session	3 d	02/17/20	02/19/20	1. INITIATION
Discovery Sessions Held	7 d	02/20/20	02/28/20	Prepare Materials for Discovery/Deep Dive Session
Provides requested Documentation	7 d	03/02/20	03/10/20	Discovery Sessions Held
Requirements Gathering	10 d	03/02/20	03/13/20	
Site Selection	1 d	03/02/20	03/02/20	
Confirm site selection criteria and requirements	1 d	03/02/20	03/02/20	Discovery Sessions Held
Staffing	3 d	03/11/20	03/13/20	
Obtain membership projections	3 d	03/11/20	03/13/20	Provides requested Documentation
Obtain SLAs to determine staffing levels	3 d	03/11/20	03/13/20	Provides requested Documentation
Provide current Customer Service staffing levels	1 d	03/11/20	03/11/20	Provides requested Documentation
Provide current Customer Service SLAs	1 d	03/11/20	03/11/20	Provides requested Documentation
Telephony	5 d	03/02/20	03/06/20	
Obtain Contract/Business Requirements Gathering Telephony - IVR, ACD	5 d	03/02/20	03/06/20	Discovery Sessions Held
Hardware requirements and ordering of hardware	5 d	03/02/20	03/06/20	Discovery Sessions Held
WFM	5 d	03/02/20	03/06/20	
Confirm WFM criteria and requirements - Queues, Skills Design	5 d	03/02/20	03/06/20	Discovery Sessions Held
QA & Recording	5 d	03/02/20	03/06/20	
Confirm QA and Recording criteria and requirements	5 d	03/02/20	03/06/20	Discovery Sessions Held
Talking Points	5 d	03/02/20	03/06/20	
Contract/Business Requirements for Talking Points	5 d	03/02/20	03/06/20	Discovery Sessions Held
Identifi HPA (Identifi HPA) Configuration	5 d	03/02/20	03/06/20	
Confirm Identifi HPA (Identifi HPA) criteria and requirements	5 d	03/02/20	03/06/20	Discovery Sessions Held
Identifi UM Configuration	10 d	03/02/20	03/13/20	
Confirm Identifi criteria and requirements	10 d	03/02/20	03/13/20	Discovery Sessions Held
Policies & Procedures	5 d	03/02/20	03/06/20	
Obtain Contract/Business Requirements for Policies & Procedures	5 d	03/02/20	03/06/20	Discovery Sessions Held
Reporting	5 d	03/02/20	03/06/20	
DMS Reporting	5 d	03/02/20	03/06/20	Discovery Sessions Held
Extended Team Reporting	5 d	03/02/20	03/06/20	Discovery Sessions Held
Core Team Reporting - Market Ops, Command Center, Leadership	5 d	03/02/20	03/06/20	Discovery Sessions Held
BRDs	30 d	02/17/20	03/27/20	
BRD Development and Sign Off	30 d	02/17/20	03/27/20	
Create Draft BRD for Core Team Review	15 d	02/20/20	03/11/20	Discovery Sessions Held
Core Team Call Center BRD (Draft) Review	3 d	03/12/20	03/16/20	Create Draft BRD for Core Team Review
Review Open questions	3 d	03/17/20	03/19/20	Core Team Call Center BRD (Draft) Review
Send BRD	3 d	03/20/20	03/24/20	
Send feedback / updates / corrections to Call Center BRD (Feedback Cycle 1)	3 d	03/20/20	03/24/20	Review Open questions
BRD Sign Off	30 d	02/17/20	03/27/20	
Extended Team Stakeholder - BRD Sign Off	3 d	03/25/20	03/27/20	Send feedback / updates / corrections to Call Center BRD (Feedback Cycle 1)
Core Team Stakeholder - BRD Sign Off	3 d	02/17/20	02/19/20	
Traceability	6 d	03/30/20	04/06/20	
Plan for Traceability Session	1 d	03/30/20	03/30/20	BRD Sign Off
Complete Traceability Matrix	2 d	03/31/20	04/01/20	Plan for Traceability Session
Host Traceability Session	1 d	04/02/20	04/02/20	Complete Traceability Matrix
Complete Traceability Matrix and Requirements Dashboard in JIRA	2 d	04/03/20	04/06/20	Host Traceability Session
MILESTONE: Finalize Net New Call Center Requirements	*0 d*	*04/06/20*	04/06/20	Complete Traceability Matrix and Requirements Dashboard in JIRA
3. EXECUTION	**123 d**	**04/06/20**	**09/24/20**	
Telephony	13 d	04/07/20	04/23/20	Complete Traceability Matrix and Requirements Dashboard in JIRA
TFN	13 d	04/07/20	04/23/20	
Define system configuration specifications for TFN setup	1 d	04/07/20	04/07/20	Host Traceability Session
Submit Request to IT for TFN	12 d	04/08/20	04/23/20	
Transfer Existing TFNs (Member and Provider)	1 d	04/08/20	04/08/20	
Submit RespOrg form for TFN Transfer	1 d	04/08/20	04/08/20	Define system configuration specifications for TFN setup
Obtain TFN - Provider	10 d	04/09/20	04/22/20	Submit RespOrg form for TFN Transfer

Name	Duration	Start Date	Due Date	Predecessors
Obtain TFN - Member	10 d	04/09/20	04/22/20	Submit RespOrg form for TFN Transfer
Obtain TFN - Fax Number	10 d	04/09/20	04/22/20	Submit RespOrg form for TFN Transfer
Send TFN(s)	1 d	04/23/20	04/23/20	Obtain TFN - Member
Send TFN(s) to Fulfillment - ID Cards, Letters	1 d	04/23/20	04/23/20	Obtain TFN - Member
Hardware Setup	1 d	04/07/20	04/07/20	
Notify IT to purchase and setup hardware for CSRs	1 d	04/07/20	04/07/20	
IVR, ACD, Recording	23 d	04/07/20	05/07/20	Complete Traceability Matrix and Requirements Dashboard in JIRA
Design	16 d	04/07/20	04/28/20	
IVR Design	7 d	04/07/20	04/15/20	Complete Traceability Matrix and Requirements Dashboard in JIRA
ACD setup design	3 d	04/16/20	04/20/20	IVR Design
Voice Recording setup design	5 d	04/21/20	04/27/20	ACD setup design
Core Team Stakeholder Review of Design - IVR, ACD, Voice Recording	1 d	04/28/20	04/28/20	ACD setup design, IVR Design, Voice Recording setup design
Configuration	5 d	04/29/20	05/05/20	
Submit request to IT	5 d	04/29/20	05/05/20	
IT to configure IVR	5 d	04/29/20	05/05/20	Core Team Stakeholder Review of Design - IVR, ACD, Voice Recording
IT to configure Voice Recording	2 d	04/29/20	04/30/20	Core Team Stakeholder Review of Design - IVR, ACD, Voice Recording
IT to setup ACD	3 d	04/29/20	05/01/20	Core Team Stakeholder Review of Design - IVR, ACD, Voice Recording
IT to setup Call Queues routing for CSRs - Member, Provider, Language routing	1 d	04/29/20	04/29/20	Core Team Stakeholder Review of Design - IVR, ACD, Voice Recording
Approval	2 d	05/06/20	05/07/20	
Core Team Customer Service Team review of IVR & ACD setup	1 d	05/06/20	05/06/20	IT to configure IVR
Review and Approval of IVR & ACD setup	1 d	05/07/20	05/07/20	Core Team Customer Service Team review of IVR & ACD setup
Identifi HPA & UM Configuration	34 d	04/07/20	05/22/20	Complete Traceability Matrix and Requirements Dashboard in JIRA
Identifi HPA Configuration	11 d	05/08/20	05/22/20	
Define system configuration specifications for Identifi HPA	10 d	05/08/20	05/21/20	Review and Approval of IVR & ACD setup
Submit request to IT for Identifi HPA (Identifi HPA) configuration setup for CSRs	1 d	05/22/20	05/22/20	Define system configuration specifications for Identifi HPA
Identifi UM (A&G)	16 d	04/07/20	04/28/20	
Define system configuration specifications for Identifi UM	15 d	04/07/20	04/27/20	
Submit request to IT for Identifi UM configuration setup for CSRs	1 d	04/28/20	04/28/20	Define system configuration specifications for Identifi UM
QA	6 d	04/07/20	04/14/20	Complete Traceability Matrix and Requirements Dashboard in JIRA
Design QA plan for Customer Service	3 d	04/07/20	04/09/20	
Review QA Plan and supporting materials	3 d	04/10/20	04/14/20	Design QA plan for Customer Service
Reporting	15 d	04/07/20	04/27/20	Complete Traceability Matrix and Requirements Dashboard in JIRA
Design Customer Service Reports	10 d	04/07/20	04/20/20	Complete Traceability Matrix and Requirements Dashboard in JIRA
Development of Customer Service reports	5 d	04/21/20	04/27/20	Design Customer Service Reports
WFM	12 d	04/07/20	04/22/20	Complete Traceability Matrix and Requirements Dashboard in JIRA
Design WFM - Queues, Skills setup	5 d	04/07/20	04/13/20	Complete Traceability Matrix and Requirements Dashboard in JIRA
WFM Implementation	7 d	04/14/20	04/22/20	Design WFM - Queues, Skills setup
Operational Standup	35 d	04/06/20	05/25/20	
Policy & Procedures (P&P) Development	35 d	04/07/20	05/25/20	Complete Traceability Matrix and Requirements Dashboard in JIRA
Compile list of P&Ps required per BRD	5 d	04/07/20	04/13/20	Discovery Sessions Held
Create P&Ps	15 d	04/14/20	05/04/20	Compile list of P&Ps required per BRD
P&Ps Core Team Review	15 d	05/05/20	05/25/20	Create P&Ps
MILESTONE: P&Ps Approval	*0 d*	*05/25/20*	05/25/20	P&Ps Core Team Review
MILESTONE: Build New P&Ps & Update Existing P&Ps Complete	*0 d*	*05/25/20*	05/25/20	MILESTONE: P&Ps Approval
Process Flow Diagrams Development for CSRs	20 d	04/06/20	05/04/20	Complete Traceability Matrix and Requirements Dashboard in JIRA
Identifi UM	18 d	04/07/20	04/30/20	
Review current process flows received	3 d	04/07/20	04/09/20	Discovery Sessions Held
Compile list of process flows required per BRD	2 d	04/10/20	04/13/20	Review current process flows received
Create Process flow diagrams	10 d	04/14/20	04/27/20	Compile list of process flows required per BRD
Process Flow diagrams Review	3 d	04/28/20	04/30/20	Create Process flow diagrams
Process flow diagrams Approval	*0 d*	*04/30/20*	04/30/20	Process Flow diagrams Review
Identifi HPA	20 d	04/06/20	05/04/20	
Review current process flows received	*0 d*	*04/06/20*	04/06/20	Discovery Sessions Held
Compile list of process flows required per BRD	2 d	04/07/20	04/08/20	Review current process flows received
Create Process flow diagrams	10 d	04/09/20	04/22/20	Compile list of process flows required per BRD
Process Flow diagrams Review	3 d	04/23/20	04/27/20	Create Process flow diagrams
Process flow diagrams Approval	5 d	04/28/20	05/04/20	Process Flow diagrams Review
Talking Points Development	16 d	04/07/20	04/28/20	
Review current Talking Points/Call Scripts received	1 d	04/07/20	04/07/20	Complete Traceability Matrix and Requirements Dashboard in JIRA
Compile list of Talking Points required per BRD	1 d	04/08/20	04/08/20	Review current Talking Points/Call Scripts received
Create Talking Points	10 d	04/09/20	04/22/20	Compile list of Talking Points required per BRD
Talking Points - Core Team Stakeholder Review	3 d	04/23/20	04/27/20	Create Talking Points
Talking Points - Extended Team Stakeholder Review	1 d	04/28/20	04/28/20	Talking Points - Core Team Stakeholder Review
MILESTONE: Talking Points Approval	*0 d*	*04/27/20*	04/27/20	Talking Points - Core Team Stakeholder Review
Customer Service Staffing	123 d	04/07/20	09/24/20	Complete Traceability Matrix and Requirements Dashboard in JIRA
Deliver Staffing requirements to recruiter	15 d	04/07/20	04/27/20	
Define Resource Requirements	15 d	04/07/20	04/27/20	Obtain SLAs to determine staffing levels
Document Organization Structure	5 d	04/07/20	04/13/20	
Manager(s)	5 d	04/14/20	04/20/20	Document Organization Structure
Supervisor(s)	5 d	04/14/20	04/20/20	Document Organization Structure
CSRs	5 d	04/14/20	04/20/20	Document Organization Structure
Temps (as applicable)	5 d	04/14/20	04/20/20	Document Organization Structure
Deliver Staffing requirements to recruiter	5 d	04/21/20	04/27/20	CSRs

Name	Duration	Start Date	Due Date	Predecessors
Hiring/Recruiting	108 d	04/28/20	09/24/20	
Source Candidates	30 d	04/28/20	06/08/20	Deliver Staffing requirements to recruiter
Interview Candidates	55 d	06/09/20	08/24/20	Source Candidates
Extend Offers	15 d	08/25/20	09/14/20	Interview Candidates
Background Checks	5 d	09/15/20	09/21/20	Extend Offers
Submit new CSR setup Request (will start the workflow for space, equipment, chairs, telephony)	3 d	09/22/20	09/24/20	Background Checks
MILESTONE: Execution Complete	*0 d*	*09/24/20*	09/24/20	Submit new CSR setup Request (will start the workflow for space, equipment, chairs, telephony)
4. TESTING	**48 d**	**09/25/20**	**12/01/20**	
Testing	48 d	09/25/20	12/01/20	
Telephony / IVR / ACD / Recording	30 d	09/25/20	11/05/20	
Test each TFN (Provider & Member)	10 d	09/25/20	10/08/20	Send TFN(s), Submit new CSR setup Request (will start the workflow for space, equipment, chairs, telephony)
Forward calls for testing	10 d	10/09/20	10/22/20	Test each TFN (Provider & Member)
Test Fax TFN	5 d	10/23/20	10/29/20	Forward calls for testing
IVR, ACD & Recording Testing	5 d	10/30/20	11/05/20	Test Fax TFN
QA /Oayasis Recordings - Testing	1 d	09/25/20	09/25/20	MILESTONE: Execution Complete, Review and Approval of IVR & ACD setup
Identifi HPA (Identifi HPA) - CSR Configuration Testing	5 d	09/25/20	10/01/20	Identifi HPA Configuration, MILESTONE: Execution Complete
Reports Testing	3 d	09/25/20	09/29/20	Development of Customer Service reports, MILESTONE: Execution Complete
WFM Testing	3 d	09/25/20	09/29/20	MILESTONE: Execution Complete, WFM Implementation
MILESTONE: Training Environment Complete	*0 d*	*09/29/20*	09/29/20	WFM Testing
User Acceptance Testing (UAT) Sign Off	48 d	09/25/20	12/01/20	Submit request to IT for Identifi HPA (Identifi HPA) configuration setup for CSRs
Core Team Customer Service Business UAT Sign Off	48 d	09/25/20	12/01/20	
Telephony Sign Off	3 d	11/06/20	11/10/20	IVR, ACD & Recording Testing
IVR, ACD & Recording Sign Off	3 d	11/11/20	11/13/20	Telephony Sign Off
Identifi HPA (Identifi HPA) Configuration Sign Off	3 d	11/16/20	11/18/20	IVR, ACD & Recording Sign Off
Customer Service Reports Sign Off	3 d	11/19/20	11/23/20	Identifi HPA (Identifi HPA) Configuration Sign Off
WFM Testing Sign Off	3 d	11/24/20	11/26/20	Customer Service Reports Sign Off
Operational Standup Sign Off	3 d	09/25/20	09/29/20	
P&P/SOPs Sign Off	3 d	09/25/20	09/29/20	MILESTONE: Execution Complete
Process Flow Diagrams Sign Off	3 d	09/25/20	09/29/20	MILESTONE: Execution Complete
Talking Points Sign Off	3 d	09/25/20	09/29/20	MILESTONE: Execution Complete
Staffing Sign Off	3 d	11/27/20	12/01/20	WFM Testing Sign Off
DMS Readiness Sign Off	3 d	11/27/20	12/01/20	WFM Testing Sign Off
Readiness Sign Off	3 d	11/27/20	12/01/20	WFM Testing Sign Off
5. TRAINING	**27 d**	**10/14/20**	**12/17/20**	
Development - Onboarding/Program Training	22 d	10/14/20	12/10/20	
System Training Requirements	1 d	10/14/20	10/14/20	MILESTONE: P&Ps Approval
Update Training Materials	15 d	10/15/20	11/05/20	System Training Requirements
Finalize Training Material	5 d	11/05/20	11/11/20	Develop/Update Training Materials
Provide authorized staff appropriate access to Identifi HPA & Identifi Practice	1 d	11/12/20	11/12/20	Finalize Training Material
Staff Onboarding & Training	5 d	11/13/20	11/30/20	
New Hire Training	10 d	11/13/20	11/30/20	Provide authorized staff appropriate access to Identifi HPA & UM, Readiness Sign Off
MILESTONE: CSR Training Complete	*0 d*	*11/30/20*	11/30/20	New Hire Training
6. GO-LIVE	**11 d**	**12/17/20**	**01/01/21**	5. TRAINING
Readiness Checklist	1 d	12/17/20	12/18/20	
WFM Monitoring Ready	1 d	12/18/20	12/18/20	MILESTONE: CSR Training Complete
DR/BCP Plan in place	1 d	12/18/20	12/18/20	MILESTONE: CSR Training Complete
CSR System Logins created	1 d	12/18/20	12/18/20	MILESTONE: CSR Training Complete
CSR Desktop set up	1 d	12/18/20	12/18/20	MILESTONE: CSR Training Complete
CSR(s) Trained	1 d	12/18/20	12/18/20	MILESTONE: CSR Training Complete
Reporting set up	1 d	12/18/20	12/18/20	MILESTONE: CSR Training Complete
IVR setup	1 d	12/18/20	12/18/20	MILESTONE: CSR Training Complete
Site Identified	1 d	12/18/20	12/18/20	MILESTONE: CSR Training Complete
Talking Points	1 d	12/18/20	12/18/20	MILESTONE: CSR Training Complete
MILESTONE: IVR Modifications Complete	*0 d*	*12/17/20*	12/17/20	MILESTONE: CSR Training Complete
Pre Go-Live & Command Center Setup	10 d	12/18/20	12/31/20	
Setup and confirm prod access to systems for CSRs	2 d	12/21/20	12/22/20	Talking Points
Confirm locations and accessibility of all reference documents for CSRs	1 d	12/23/20	12/23/20	Setup and confirm prod access to systems for CSRs
Identify Ongoing Operations Owner for all functions going live for open enrollment	5 d	12/18/20	12/24/20	
Complete Service Desk Training	5 d	12/25/20	12/31/20	Identify Ongoing Operations Owner for all functions going live for open enrollment
Ensure the CCOM team is available to support tickets during open enrollment and post go-live	5 d	12/25/20	12/31/20	Identify Ongoing Operations Owner for all functions going live for open enrollment
MILESTONE: Go-Live	*0 d*	*01/01/21*	01/01/21	Ensure the CCOM team is available to support tickets during open enrollment and post go-live, Ensure the CCOM team is available to support tickets during open enrollment and post go-live
7. WARRANTY / TRANSITION TO OPERATIONS	**63 d**	**01/04/21**	**03/31/21**	
Operational handoff	63 d	01/04/21	03/31/21	
Issue and Change Control log tracking/monitoring	1 d	01/04/21	01/04/21	Ensure the CCOM team is available to support tickets during open enrollment and post go-live, Ensure the CCOM team is available to support tickets during open enrollment and post go-live
Post Go-Live Support and Monitoring	63 d	01/04/21	03/31/21	
Confirm Health Plan Post Go-Live Metrics / Reporting Required	30 d	01/04/21	02/12/21	Ensure the CCOM team is available to support tickets during open enrollment and post go-live, Ensure the CCOM team is available to support tickets during open enrollment and post go-live
Command Center Monitoring	30 d	01/04/21	02/12/21	Ensure the CCOM team is available to support tickets during open enrollment and post go-live, Ensure the CCOM team is available to support tickets during open enrollment and post go-live

Name	Duration	Start Date	Due Date	Predecessors
Post Go-Live Support	63 d	01/04/21	03/31/21	Ensure the CCOM team is available to support tickets during open enrollment and post go-live, Ensure the CCOM team is available to support tickets during open enrollment and post go-live
Complete Transition to Operations Tasks	4 d	02/15/21	02/18/21	
Review and agree to open activities and process of managing to completion	1 d	02/15/21	02/15/21	Command Center Monitoring
Review and agree to documentation and collateral/ key artifacts	1 d	02/15/21	02/15/21	Command Center Monitoring
Review and confirm access to systems (if applicable)	1 d	02/15/21	02/15/21	Command Center Monitoring
Review of open risks and issues	1 d	02/15/21	02/15/21	Command Center Monitoring
Review of workstream key or unique processes	1 d	02/15/21	02/15/21	Command Center Monitoring
Review and confirm SLA and reporting processes	1 d	02/15/21	02/15/21	Command Center Monitoring
Transition Status Report shared with Operations	1 d	02/16/21	02/16/21	Review and agree to documentation and collateral/ key artifacts
Business Owner Sign-off of Transition Functions	2 d	02/17/21	02/18/21	Transition Status Report shared with Operations
Web Properties / Portals Workstream [For Enhancements and New Compliance Requirements Only]	**303 d**	**02/03/20**	**03/31/21**	
1. INITIATION	17 d	02/03/20	02/25/20	
Member and Provider Portals Project Set Up	8 d	02/03/20	02/12/20	
Define Resources, Roles, Responsibilities	1 d	02/03/20	02/03/20	
Define Key Stakeholders and Relationship Crosswalk	1 d	02/04/20	02/04/20	Define Resources, Roles, Responsibilities
Provider Portal Project Charter Development	1 d	02/05/20	02/05/20	Define Key Stakeholders and Relationship Crosswalk
Develop Core Team Presentation Materials	2 d	02/06/20	02/07/20	Provider Portal Project Charter Development
Develop Draft Implementation Plan / Gantt Chart	3 d	02/10/20	02/12/20	Develop Core Team Presentation Materials
Member and Provider Portal Kickoff Meetings	9 d	02/13/20	02/25/20	
Conduct Core Team Kickoff	1 d	02/13/20	02/13/20	Develop Draft Implementation Plan / Gantt Chart
Develop Kickoff meeting presentation materials	2 d	02/14/20	02/17/20	Conduct Core Team Kickoff
Determine Key Attendees for Kickoff Meeting	1 d	02/18/20	02/18/20	Develop Kickoff meeting presentation materials
Schedule Kickoff Meetings	1 d	02/19/20	02/19/20	Determine Key Attendees for Kickoff Meeting
Review Portal Requirements and Capabilities	2 d	02/20/20	02/21/20	Schedule Kickoff Meetings
Execute Extended Team Kickoff Meeting	1 d	02/24/20	02/24/20	Review Portal Requirements and Capabilities
Schedule Recurring Workstream Meetings	1 d	02/25/20	02/25/20	Execute Extended Team Kickoff Meeting
2. REQUIREMENTS	**37 d**	**02/26/20**	**04/16/20**	
Member Portal Requirements Gathering	37 d	02/26/20	04/16/20	
Hold BRD Deep Dive Session	2 d	02/26/20	02/27/20	Schedule Recurring Workstream Meetings
Develop Current State Portal Gap Analysis	15 d	02/28/20	03/19/20	Hold BRD Deep Dive Session
Submit Initial BRD Draft	5 d	03/20/20	03/26/20	Develop Current State Portal Gap Analysis
Gather Portal Terms and Condition	5 d	03/27/20	04/02/20	Submit Initial BRD Draft
Receive Feedback from BRD Submission	5 d	04/03/20	04/09/20	Gather Portal Terms and Condition
Update BRD with Feedback and Receive Sign off	5 d	04/10/20	04/16/20	Receive Feedback from BRD Submission
Provider Portal Requirements Gathering	34 d	02/26/20	04/13/20	
Hold BRD Deep Dive Session	1 d	02/26/20	02/26/20	Schedule Recurring Workstream Meetings
Develop Current State Portal Gap Analysis	10 d	02/28/20	03/12/20	Hold BRD Deep Dive Session
Submit Initial BRD Draft	3 d	03/20/20	03/24/20	Develop Current State Portal Gap Analysis
Gather Portal Terms and Conditions	3 d	03/27/20	03/31/20	Submit Initial BRD Draft
Receive Feedback from BRD Submission	3 d	04/01/20	04/03/20	Gather Portal Terms and Conditions
Update BRD with Feedback and Receive Sign Off	2 d	04/10/20	04/13/20	Receive Feedback from BRD Submission
3. EXECUTION	**114 d**	**04/17/20**	**09/23/20**	2. REQUIREMENTS
Member Portal Development	114 d	04/17/20	09/23/20	
Develop Portal Skins	10 d	04/17/20	04/30/20	
Configure Portal	12 d	05/01/20	05/18/20	Develop Portal Skins
Load Test Data for Design Sessions	10 d	05/19/20	06/01/20	Configure Portal
Hold Design Session and Gather Feedback	5 d	06/02/20	06/08/20	Load Test Data for Design Sessions
Turn on Extract from Core to Portal	5 d	06/09/20	06/15/20	Hold Design Session and Gather Feedback
Build, Load, and Test Crosswalks	12 d	06/16/20	07/01/20	Turn on Extract from Core to Portal
Build Production Environment	10 d	07/02/20	07/15/20	Build, Load, and Test Crosswalks
Setup and Test Nightly Incremental Extracts and Load Process	10 d	07/16/20	07/29/20	Build Production Environment
Finalize List of Key Business Processes	10 d	07/30/20	08/12/20	Setup and Test Nightly Incremental Extracts and Load Process
Create Standard Operating Procedures	10 d	08/13/20	08/26/20	Finalize List of Key Business Processes
Develop End User Training Material	10 d	08/27/20	09/09/20	Create Standard Operating Procedures
Conduct Train-the-Trainer for End Users	10 d	09/10/20	09/23/20	Develop End User Training Material
Provider Portal Development	114 d	04/17/20	09/23/20	
Develop Portal Skins	10 d	04/17/20	04/30/20	
Configure Portal	12 d	05/01/20	05/18/20	Develop Portal Skins
Load Test Data for Design Sessions	10 d	05/19/20	06/01/20	Configure Portal
Hold Design Session and Gather Feedback	5 d	06/02/20	06/08/20	Load Test Data for Design Sessions
Turn on Extract from Core to Portal	5 d	06/09/20	06/15/20	Hold Design Session and Gather Feedback
Build, Load, and Test Crosswalks	12 d	06/16/20	07/01/20	Turn on Extract from Core to Portal
Build Production Environment	10 d	07/02/20	07/15/20	Build, Load, and Test Crosswalks
Setup and Test Nightly Incremental Extracts and Load Process	10 d	07/16/20	07/29/20	Build Production Environment
Finalize List of Key Business Processes	10 d	07/30/20	08/12/20	Setup and Test Nightly Incremental Extracts and Load Process
Create Standard Operating Procedures	10 d	08/13/20	08/26/20	Finalize List of Key Business Processes
Develop End User Training Material	10 d	08/27/20	09/09/20	Create Standard Operating Procedures
Grant User Access	5 d	09/10/20	09/16/20	Develop End User Training Material
Conduct Train-the-Trainer for End Users and Providers	5 d	09/17/20	09/23/20	Grant User Access
MILESTONE: Execution Complete	*0 d*	*09/23/20*	09/23/20	Conduct Train-the-Trainer for End Users, Conduct Train-the-Trainer for End Users and Providers
4. TESTING	**55 d**	**09/24/20**	**12/09/20**	
Member Portal Testing	35 d	09/24/20	11/11/20	
Test Environment for Claims and Configuration	15 d	09/24/20	10/14/20	Build Production Environment, MILESTONE: Execution Complete
Complete User Acceptance Testing	20 d	10/15/20	11/11/20	Test Environment for Claims and Configuration
Provider Portal Testing	35 d	09/24/20	11/11/20	
Test Environment for Claims and Configuration	15 d	09/24/20	10/14/20	Build Production Environment, MILESTONE: Execution Complete
Complete User Acceptance Testing	20 d	10/15/20	11/11/20	Test Environment for Claims and Configuration
MILESTONE: Provider Notifications For Provider Portal	*0 d*	*10/14/20*	*10/14/20*	Test Environment for Claims and Configuration
Command Center Setup	20 d	11/12/20	12/09/20	Member Portal Testing, Provider Portal Testing
5. GO-LIVE	**17 d**	**12/10/20**	**01/01/21**	
Pre Go-Live & Command Center Setup	13 d	12/10/20	12/28/20	
Setup and confirm prod access to systems for CSRs	2 d	12/10/20	12/11/20	Command Center Setup

Name	Duration	Start Date	Due Date	Predecessors
Confirm locations and accessibility of all reference documents for CSRs	1 d	12/14/20	12/14/20	Setup and confirm prod access to systems for CSRs
Identify Ongoing Operations Owner for all functions going live for open enrollment	5 d	12/15/20	12/21/20	Confirm locations and accessibility of all reference documents for CSRs (e.g., P&Ps, talking points, phone numbers, contact info of resources, etc.)
Complete Service Desk Training	5 d	12/22/20	12/28/20	Identify Ongoing Operations Owner for all functions going live for open enrollment
Ensure the CCOM team is available to support tickets during open enrollment and post go-live	5 d	12/22/20	12/28/20	Identify Ongoing Operations Owner for all functions going live for open enrollment
MILESTONE: Member Portal Go-Live	*0 d*	*12/28/20*	12/28/20	Command Center Setup, Ensure the CCOM team is available to support tickets during open enrollment and post go-live
MILESTONE: Provider Portal Go-Live	*0 d*	*12/28/20*	12/28/20	Command Center Setup, Ensure the CCOM team is available to support tickets during open enrollment and post go-live
MILESTONE: Go-Live	*0 d*	*01/01/21*	*01/01/21*	Provider Portal Go-Live
6. WARRANTY / TRANSITION TO OPERATIONS	**63 d**	**01/04/21**	**03/31/21**	
Project Closeout	**63 d**	**01/04/21**	**03/31/21**	
Transition Status Report Shared with Operations	5 d	01/04/21	01/08/21	MILESTONE: Go-Live
Business Owner Sign-off of Transition Functions	5 d	01/11/21	01/15/21	Transition Status Report Shared with Operations
Final Update to P&P and load to SharePoint / Extended Team site	5 d	01/18/21	01/22/21	Business Owner Sign-off of Transition Functions
Document Final Changes to Claims Process Flow	10 d	01/25/21	02/05/21	Final Update to P&P and load to SharePoint / Extended Team site
Close RAID Log	5 d	02/08/21	02/12/21	Document Final Changes to Claims Process Flow
Document Lessons Learned	10 d	02/15/21	02/26/21	Close RAID Log
Warranty Period	63 d	01/04/21	03/31/21	MILESTONE: Go-Live
System Enhancements: Customer Service Domain	**171 d**	**02/03/20**	**09/28/20**	
1. INITIATING	**10 d**	**02/03/20**	**02/14/20**	
Scope Verification / Review	10 d	02/03/20	02/14/20	
2. REQUIREMENTS	**41 d**	**02/17/20**	**04/13/20**	
Gap Analysis	15 d	02/17/20	03/06/20	Scope Verification / Review
Solution Scoping	15 d	03/09/20	03/27/20	Gap Analysis
BRD Updates	10 d	03/30/20	04/10/20	Solution Scoping
BRD Review & Signoff	1 d	04/13/20	04/13/20	BRD Updates
3. EXECUTION	**75 d**	**04/14/20**	**07/27/20**	
Prioritize Enhancement Requests	20 d	04/14/20	05/11/20	BRD Review & Signoff
Scheduling On Roadmap	15 d	04/14/20	05/04/20	BRD Review & Signoff
Build Enhancement	60 d	05/05/20	07/27/20	Scheduling On Roadmap
4. TESTING	**45 d**	**07/28/20**	**09/28/20**	
System Testing	10 d	07/28/20	08/10/20	Build Enhancement
Configuration Remediation	15 d	08/11/20	08/31/20	System Testing
Deployment	10 d	09/01/20	09/14/20	Configuration Remediation
IQ Testing	10 d	09/15/20	09/28/20	Deployment
Readiness: Customer Service Domain	**173 d**	**02/03/20**	**09/30/20**	
Define Customer Service Mock Readiness Requirements	**20 d**	**02/03/20**	**02/28/20**	
Customer Service Desk / Mock Readiness Review	**153 d**	**03/02/20**	**09/30/20**	
Prepare for Mock Readiness Review	25 d	03/02/20	04/03/20	Define Customer Service Mock Readiness Requirements
Assign Mock Readiness Review requirements to appropriate staff	20 d	04/06/20	05/01/20	Prepare for Mock Readiness Review
Document revisions based on legal review of artifacts	20 d	05/04/20	05/29/20	Assign Mock Readiness Review requirements to appropriate staff
Submission of Readiness Review Requirements / Approvals	20 d	06/01/20	06/26/20	Document revisions based on legal review of artifacts
Mock Readiness resubmission	25 d	06/29/20	07/31/20	Submission of Readiness Review Requirements / Approvals
Mock Readiness Execution	30 d	08/03/20	09/11/20	Mock Readiness resubmission
Readiness approvals received	13 d	09/14/20	09/30/20	Mock Readiness Execution
MILESTONE: Customer Service Domain Mock Readiness Complete	*0 d*	*09/30/20*	09/30/20	Readiness approvals received
Enrollment / Finance Domain	**303 d**	**02/03/20**	**03/31/21**	
Enrollment & Eligibility Workstream [For Enhancements and New Compliance Requirements Only]	**303 d**	**02/03/20**	**03/31/21**	
1. INITIATION	**8 d**	**02/03/20**	**02/12/20**	
Core Team Kickoff	**1 d**	**02/03/20**	**02/03/20**	
Conduct Core Team Kickoff Meeting	1 d	02/03/20	02/03/20	
Confirm Workstream Project Managers / Business Leads	1 d	02/03/20	02/03/20	Conduct Core Team Kickoff Meeting
Project Management	**7 d**	**02/04/20**	**02/12/20**	
Create Project Charter	1 d	02/04/20	02/04/20	Conduct Core Team Kickoff Meeting
Project Charter Review by Workstream	1 d	02/05/20	02/05/20	Create Project Charter
Develop Implementation Project Plan	5 d	02/06/20	02/12/20	Project Charter Review by Workstream
Project Plan review by Workstream	2 d	02/06/20	02/07/20	Develop Implementation Project Plan
Update Project Plan based on Stakeholder Feedback	1 d	02/10/20	02/10/20	Project Plan review by Workstream
Create Contract Accountability Matrix	2 d	02/11/20	02/12/20	Update Project Plan based on Stakeholder Feedback
Contract Accountability Matrix Review by Workstream	2 d	02/11/20	02/12/20	Create Contract Accountability Matrix
2. REQUIREMENTS	**48 d**	**02/13/20**	**04/20/20**	
Obtain Companion Guides, File Layouts, Sample Files	**10 d**	**02/13/20**	**02/26/20**	Contract Accountability Matrix Review by Workstream
Discovery Deep Dive Meetings	**15 d**	**02/13/20**	**03/04/20**	
Initial Discovery	10 d	02/13/20	02/26/20	Contract Accountability Matrix Review by Workstream
834 Companion Guide/Test File Discovery	5 d	02/27/20	03/04/20	Initial Discovery
COB Discovery	5 d	02/27/20	03/04/20	Initial Discovery
Group Structure/Plan Discovery	5 d	02/27/20	03/04/20	Initial Discovery
PCP/PCP Assignment Discovery	5 d	02/27/20	03/04/20	Initial Discovery
BRD Development and Signoff	**27 d**	**03/05/20**	**04/10/20**	
BRD Development	15 d	03/05/20	03/25/20	PCP/PCP Assignment Discovery
Draft Enrollment BRD for Core Team Review	1 d	03/26/20	03/26/20	BRD Development, Discovery Deep Dive Meetings
Core Team Draft Enrollment BRD Review and Signoff	2 d	03/27/20	03/30/20	Draft Enrollment BRD for Core Team Review
Send Enrollment BRD (Feedback cycle 1)	1 d	03/31/20	03/31/20	Core Team Draft Enrollment BRD Review and Signoff
Feedback / updates / corrections to Enrollment BRD (Feedback Cycle 1)	3 d	04/01/20	04/03/20	Send Enrollment BRD (Feedback cycle 1)

Name	Duration	Start Date	Due Date	Predecessors
Send updated BRD based on feedback (Feedback Cycle 2)	1 d	04/06/20	04/06/20	Feedback / updates / corrections to Enrollment BRD (Feedback Cycle 1)
Feedback / updates / corrections to Enrollment BRD (Feedback Cycle 2)	3 d	04/07/20	04/09/20	Send updated BRD based on feedback (Feedback Cycle 2)
Send updated BRD based on feedback (Feedback Cycle 3)	1 d	04/10/20	04/10/20	Feedback / updates / corrections to Enrollment BRD (Feedback Cycle 2)
MILESTONE: Approve Final Enrollment BRD (Feedback Cycle 3)	*0 d*	*04/10/20*	04/10/20	Send updated BRD based on feedback (Feedback Cycle 3)
Traceability	6 d	04/13/20	04/20/20	
Plan for Core Team Enrollment Traceability Session	3 d	04/13/20	04/15/20	Approve Final Enrollment BRD (Feedback Cycle 3), Send Enrollment BRD (Feedback cycle 1)
Complete Enrollment Traceability Matrix	5 d	04/13/20	04/17/20	Plan for Core Team Enrollment Traceability Session
Host Enrollment Traceability Session	1 d	04/20/20	04/20/20	Approve Final Enrollment BRD (Feedback Cycle 3), Complete Enrollment Traceability Matrix
MILESTONE: Complete Enrollment Traceability Matrix and Requirements Dashboard in JIRA	*0 d*	*04/20/20*	04/20/20	Host Enrollment Traceability Session
3. EXECUTION	**166 d**	**04/13/20**	**11/30/20**	
Design Document Development	16 d	04/13/20	05/04/20	
Work with Payer Data Services on defining Group Structure based on historical data	10 d	04/13/20	04/24/20	Approve Final Enrollment BRD (Feedback Cycle 3)
LOB, Group Strategy, and Plan Strategy ID Design Document Development	10 d	04/21/20	05/04/20	Host Enrollment Traceability Session
MILESTONE:LOB, Group Structure, and Plan Strategy ID Design Document Final	*0 d*	*05/04/20*	05/04/20	LOB, Group Strategy, and Plan Strategy ID Design Document Development
834 to Member Conversion File Mapping Design Document Development	10 d	04/21/20	05/04/20	Host Enrollment Traceability Session
MILESTONE: 834 Member Conversion File Mapping Design Document Final	*0 d*	*05/04/20*	05/04/20	834 to Member Conversion File Mapping Design Document Development
COB Conversion File Mapping Design Document Development	10 d	04/21/20	05/04/20	Host Enrollment Traceability Session
MILESTONE:COB Conversion File Mapping Design Document Final	*0 d*	*05/04/20*	05/04/20	COB Conversion File Mapping Design Document Development
Aid Code Mapping Design Document Development	10 d	04/21/20	05/04/20	Host Enrollment Traceability Session
MILESTONE: Aid Code Mapping Design Document Final	*0 d*	*05/04/20*	05/04/20	Aid Code Mapping Design Document Development
ID Card Design Template Design Document Development	10 d	04/21/20	05/04/20	Host Enrollment Traceability Session
MILESTONE:ID Card Design Template Design Document Final	*0 d*	*05/04/20*	05/04/20	ID Card Design Template Design Document Development
Cross Functional Operational Handoff Design Document Development	10 d	04/21/20	05/04/20	Host Enrollment Traceability Session
MILESTONE: Cross Functional Operational Handoff Design Documents Final	*0 d*	*05/04/20*	05/04/20	Cross Functional Operational Handoff Design Document Development
Create Member Conversion and COB Conversion JIRA Tickets	15 d	05/05/20	05/25/20	Design Document Development
Member Pipeline Build	30 d	05/05/20	06/15/20	
Member Pipeline Development	30 d	05/05/20	06/15/20	Design Document Development
Work with Data Integration to set up FDR database and BizTalk	10 d	05/05/20	05/18/20	Design Document Development
Prepare test scripts for 834 automated data analysis	10 d	05/05/20	05/18/20	834 to Member Conversion File Mapping Design Document Development
834 mapping/Specbuilder analysis	10 d	05/19/20	06/01/20	Prepare test scripts for 834 automated data analysis
Operational Readiness Preparation	35 d	06/02/20	07/20/20	
Create access requests for server connectivity for implementation AD Group	10 d	06/02/20	06/15/20	834 mapping/Specbuilder analysis, Approve Final Enrollment BRD (Feedback Cycle 3)
Draft pipeline and operational reporting needs	15 d	06/16/20	07/06/20	Approve Final Enrollment BRD (Feedback Cycle 3), Create access requests for server connectivity for implementation AD Group, Work with Payer Data Services on defining Group Structure based on historical data
Review pipeline and operational Reporting Requirements	5 d	07/07/20	07/13/20	Draft pipeline and operational reporting needs
Finalize Operational Reporting Requirements	5 d	07/14/20	07/20/20	Review pipeline and operational Reporting Requirements
Go-Live Command Center and CCOM Prep	95 d	07/21/20	11/30/20	
Identify Ongoing Operations Owner for all functions going live for open enrollment	10 d	07/21/20	08/03/20	Approve Enrollment Policies and Procedures, Finalize Operational Reporting Requirements
Complete Service Desk Training	5 d	08/04/20	08/10/20	Approve Final Enrollment BRD (Feedback Cycle 3), Identify Ongoing Operations Owner for all functions going live for open enrollment
Ensure the CCOM team is available to support tickets during open enrollment and post go-live	5 d	08/11/20	08/17/20	Complete Service Desk Training
Cross functional meeting to review testing status, critical defects and outstanding tasks	5 d	10/20/20	10/26/20	Ensure the CCOM team is available to support tickets during open enrollment and post go-live, IQ Signoff
Finalize format for command center Daily Reporting and ensure owners for each report post go-live	10 d	11/17/20	11/30/20	Cross functional meeting to review testing status, critical defects and outstanding tasks, Receive 2021 IB Prod Eligibility Files
4. TESTING	**85 d**	**08/04/20**	**11/30/20**	
Setup environment for IQ Testing	10 d	08/04/20	08/17/20	Design Document Development, Identify Ongoing Operations Owner for all functions going live for open enrollment
Create Test Scenarios based on BRD	15 d	08/18/20	09/07/20	Design Document Development, Setup environment for IQ Testing
Create Test Scripts based on Test Scenarios	15 d	09/08/20	09/28/20	Create Test Scenarios based on BRD
Execute Test Scripts	15 d	09/29/20	10/19/20	Create Test Scripts based on Test Scenarios, Setup environment for IQ Testing
MILESTONE: IQ Signoff	*0 d*	*10/19/20*	10/19/20	Execute Test Scripts
Prod Load and Pre-Go Live Setup	30 d	10/20/20	11/30/20	
Receive 2021 IB Prod Eligibility Files	20 d	10/20/20	11/16/20	IQ Signoff
IB Eligibility Production Load	10 d	11/17/20	11/30/20	IQ Signoff, Receive 2021 IB Prod Eligibility Files
OB Elig File to PDW	1 d	11/16/20	11/16/20	IQ Signoff, Receive 2021 IB Prod Eligibility Files
5. TRAINING	**178 d**	**04/13/20**	**12/16/20**	
Staffing Plan/Assignments	86 d	08/04/20	12/01/20	
Collect Staffing Requirements	5 d	08/04/20	08/10/20	BRD Development, Identify Ongoing Operations Owner for all functions going live for open enrollment
MILESTONE: Deliver Staffing Requirements	*0 d*	*08/10/20*	08/10/20	Collect Staffing Requirements
Hiring and Recruiting	81 d	08/11/20	12/01/20	
Submit new staff req (will start the workflow for space, equipment, chairs, telephony)	10 d	08/11/20	08/24/20	Deliver Staffing Requirements

Name	Duration	Start Date	Due Date	Predecessors
Source and interview candidates	40 d	08/25/20	10/19/20	Submit new staff req (will start the workflow for space, equipment, chairs, telephony)
Extend offers and perform background checks	30 d	10/20/20	11/30/20	Source and interview candidates
New Enrollment staff's first day	1 d	12/01/20	12/01/20	Extend offers and perform background checks
Complete Enrollment Policies and Procedures	30 d	04/13/20	05/22/20	
Draft Policies and Procedures	15 d	04/13/20	05/01/20	Approve Final Enrollment BRD (Feedback Cycle 3)
Approve Enrollment Policies and Procedures	15 d	05/04/20	05/22/20	Draft Policies and Procedures
Ensure appropriate system access is provided to operations team	5 d	12/02/20	12/08/20	IQ Signoff, New Enrollment staff's first day
Enrollment Operations Training	5 d	12/09/20	12/15/20	Ensure appropriate system access is provided to operations team
Enrollment Operations Training Complete	1 d	12/16/20	12/16/20	Enrollment Operations Training
MILESTONE: New Membership Load & Validation Complete	*0 d*	*12/16/20*	12/16/20	3. EXECUTION, 4. TESTING, Enrollment Operations Training Complete
6. GO-LIVE	**0 d**	**01/01/21**	**01/01/21**	
MILESTONE: Enrollment Go-Live	*0 d*	*01/01/21*	01/01/21	Enrollment Operations Training Complete
7. WARRANTY / TRANSITION TO OPERATIONS	**63 d**	**01/04/21**	**03/31/21**	
Warranty Period	63 d	01/04/21	03/31/21	Enrollment Go-Live
Execute Command Center and Reporting Processes	30 d	01/04/21	02/12/21	Enrollment Go-Live
Start and maintain issue and change control log	30 d	01/04/21	02/12/21	Enrollment Go-Live
Kickoff and Manage Post-Go Live Support	30 d	01/04/21	02/12/21	Enrollment Go-Live
Complete Transition to Operations Tasks	5 d	02/15/21	02/19/21	
Review and agree to open activities and process of managing to completion	5 d	02/15/21	02/19/21	Kickoff and Manage Post-Go Live Support
Review and agree to documentation and collateral/key artifacts	5 d	02/15/21	02/19/21	Kickoff and Manage Post-Go Live Support
Review and confirm access to systems (if applicable)	5 d	02/15/21	02/19/21	Kickoff and Manage Post-Go Live Support
Review of open risks and issues	5 d	02/15/21	02/19/21	Kickoff and Manage Post-Go Live Support
Review of workstream key or unique processes	5 d	02/15/21	02/19/21	Kickoff and Manage Post-Go Live Support
Review and confirm SLA and reporting processes	5 d	02/15/21	02/19/21	Kickoff and Manage Post-Go Live Support
Enrollment Business Owner Signoff on Transition	5 d	02/15/21	02/19/21	Kickoff and Manage Post-Go Live Support
Operational Finance Workstream [For Enhancements and New Compliance Requirements Only]	**303 d**	**02/03/20**	**03/31/21**	
1. INITIATION	**12 d**	**02/03/20**	**02/18/20**	
Kickoff & Scope	12 d	02/03/20	02/18/20	
Collect Claim Payment Volume Estimates	5 d	02/03/20	02/07/20	
Scope of Services Grid	3 d	02/03/20	02/05/20	
Create Scope of Services Document	1 d	02/03/20	02/03/20	
Review Scope of Services (Contract Deliverable Matrix) and provide feedback	1 d	02/04/20	02/04/20	Create Scope of Services Document
Update Scope of Services Document with additional detail	1 d	02/05/20	02/05/20	Review Scope of Services (Contract Deliverable Matrix) and provide feedback
MILESTONE: Scope of Services (Contract Deliverable Matrix) Complete	*0 d*	*02/05/20*	02/05/20	Update Scope of Services Document with additional detail
Core Team Workstream Project Kickoff	2 d	02/03/20	02/04/20	
Conduct Core Team Workstream Kickoff Meeting	1 d	02/03/20	02/03/20	
Confirm Workstream Project Managers / Business Leads/Committee Members	1 d	02/04/20	02/04/20	Conduct Core Team Workstream Kickoff Meeting
Project Standup	5 d	02/05/20	02/11/20	
Implementation Project Plan	5 d	02/05/20	02/11/20	
Develop implementation project plan	3 d	02/05/20	02/07/20	Confirm Workstream Project Managers / Business Leads/Committee Members
Finalize Workstream Implementation Plan	1 d	02/10/20	02/10/20	Develop implementation project plan
Communications Plan (e.g. meeting setup and cadence, project reporting)	1 d	02/11/20	02/11/20	Finalize Workstream Implementation Plan
Risk Management Plan	1 d	02/11/20	02/11/20	Finalize Workstream Implementation Plan
Staffing	10 d	02/05/20	02/10/20	
Conduct staffing needs assessment	1 d	02/05/20	02/05/20	Confirm Workstream Project Managers / Business Leads/Committee Members
Submit budget estimates	1 d	02/06/20	02/06/20	Conduct staffing needs assessment
Obtain budget approval	1 d	02/07/20	02/07/20	Submit budget estimates
Submit staffing request	1 d	02/10/20	02/10/20	Obtain budget approval
Charter	1 d	02/05/20	02/05/20	
Develop Project Charter	1 d	02/05/20	02/05/20	Confirm Workstream Project Managers / Business Leads/Committee Members
Discovery Tracker	5 d	02/11/20	02/17/20	
Review and update Discovery questionnaire	3 d	02/11/20	02/13/20	Finalize Workstream Implementation Plan
Conduct review with finance team members and refine discovery questions	1 d	02/14/20	02/14/20	Review and update Discovery questionnaire
2. REQUIREMENTS	**45 d**	**02/18/20**	**04/20/20**	
Discovery Deep Dives	15 d	02/18/20	03/09/20	
Discovery / Requirements Gathering #1	5 d	02/18/20	02/24/20	Conduct review with finance team members and refine discovery questions
Discovery/ Requirements Gathering #2	5 d	03/03/20	03/09/20	Discovery / Requirements Gathering #1
Refine Requirements	16 d	02/18/20	03/10/20	
Back Office Requirements	16 d	02/18/20	03/10/20	Conduct review with finance team members and refine discovery questions
Bank Account for Claims Payment	10 d	02/18/20	03/02/20	
Confirm claims settlement banking approach	10 d	02/18/20	03/02/20	Conduct review with finance team members and refine discovery questions
Obtain check stock requirements	10 d	02/18/20	03/02/20	Conduct review with finance team members and refine discovery questions
Treasury & Accounting Requirements	10 d	02/18/20	03/02/20	
Obtain Chart of Account requirements	10 d	02/18/20	03/02/20	
Health Plan Accounts Payable	16 d	02/18/20	03/10/20	
Reconciliation Process	16 d	02/18/20	03/10/20	
Define data requirements for reconciliation	10 d	02/18/20	03/02/20	
Determine reconciliation requirements	3 d	03/03/20	03/05/20	Define data requirements for reconciliation
Define data file flow for ingestion process	3 d	03/06/20	03/10/20	Determine reconciliation requirements
Financial Reporting	10 d	02/18/20	03/02/20	
Provide and review sample reports	3 d	02/18/20	02/20/20	
Gather health plan specific report requirements	10 d	02/18/20	03/02/20	
Monthly Close Process	10 d	02/18/20	03/02/20	
Discuss timing and flow of data	10 d	02/18/20	03/02/20	
Define tasks necessary to meet HP specific close process	10 d	02/18/20	03/02/20	
Agree to timing of report delivery	10 d	02/18/20	03/02/20	
Statutory Filing Requirements	10 d	02/18/20	03/02/20	
Review Regulatory reporting requirements	10 d	02/18/20	03/02/20	
NAIC Reporting	10 d	02/18/20	03/02/20	
Other required filings	10 d	02/18/20	03/02/20	
Physician Incentive Programs	10 d	02/18/20	03/02/20	
Review requirements for any incentive programs	5 d	02/18/20	02/24/20	

Name	Duration	Start Date	Due Date	Predecessors
Define reporting requirements	5 d	02/25/20	03/02/20	Review requirements for any incentive programs
1099 Requirements	10 d	02/18/20	03/02/20	
Define the 1099 process for physician payment	10 d	02/18/20	03/02/20	
Provider capitation payment & reporting	10 d	02/18/20	03/02/20	
Obtain understanding of contractual requirements	10 d	02/18/20	03/02/20	
Obtain contracts to support capitation payments	10 d	02/18/20	03/02/20	
Business Requirements Documentation (BRD)	30 d	03/10/20	04/20/20	
Extended Team Financials BRD	30 d	03/10/20	04/20/20	
Develop BRD - Financials	20 d	03/10/20	04/06/20	Discovery Deep Dives
Sign-off - Financials	10 d	04/07/20	04/20/20	Develop BRD - Financials
MILESTONE: Financials BRD complete	*0 d*	*04/20/20*	04/20/20	Sign-off - Financials
MILESTONE: Finalize Net New Finance Requirements	*0 d*	*04/20/20*	04/20/20	MILESTONE: Financials BRD complete
3. EXECUTION	**116 d**	**04/21/20**	**09/29/20**	
Solution Traceability	10 d	04/21/20	05/04/20	
Schedule Solution Design Traceability Session	5 d	04/21/20	04/27/20	MILESTONE: Financials BRD complete
Hold Solution Design Traceability Session	2 d	04/28/20	04/29/20	Schedule Solution Design Traceability Session
Develop Traceability Matrix for each BRD	5 d	04/28/20	05/04/20	Schedule Solution Design Traceability Session
Enter Traceability Matrix in Jira	3 d	04/30/20	05/04/20	Hold Solution Design Traceability Session
Readiness Activities	9 d	05/05/20	05/15/20	
Populate Policies and Procedures Folder on SharePoint	9 d	05/05/20	05/15/20	
Identify P&Ps, SOPs, and DTPs for workstream	5 d	05/05/20	05/11/20	Develop Traceability Matrix for each BRD
Populate "Policy and Procedure Completion Tracker"	3 d	05/12/20	05/14/20	Identify P&Ps, SOPs, and DTPs for workstream
Upload existing P&Ps into "Policies and Procedures"	1 d	05/15/20	05/15/20	Populate "Policy and Procedure Completion Tracker"
Outbound PCP capitation	31 d	04/21/20	06/02/20	
Create cap rate tables in CORE	10 d	04/21/20	05/04/20	MILESTONE: Financials BRD complete
Refine or create P&Ps - Finance	10 d	05/05/20	05/18/20	Create cap rate tables in CORE
Sign-off - Finance Management	1 d	05/19/20	05/19/20	Refine or create P&Ps - Finance
Development and integrative testing with CA	10 d	05/20/20	06/02/20	Sign-off - Finance Management
Bank Account Setup	30 d	04/21/20	06/01/20	
Obtain and Complete Bank Paperwork	30 d	04/21/20	06/01/20	MILESTONE: Financials BRD complete
Implementation - Claims Settlements	86 d	06/02/20	09/29/20	
Obtain list of new providers	15 d	06/02/20	06/22/20	Bank Account Setup
Review and refine timeline for onboarding of new providers	10 d	06/23/20	07/06/20	Obtain list of new providers
Complete new forms with requirements	5 d	07/07/20	07/13/20	Review and refine timeline for onboarding of new providers
MILESTONE: Notifications Of New Providers	*0 d*	*07/13/20*	07/13/20	Complete new forms with requirements
EOP language	5 d	07/14/20	07/20/20	Complete new forms with requirements
Submit EOP and Check Stock mock-up	5 d	07/21/20	07/27/20	EOP language
Provide EOP Signature Word	5 d	07/28/20	08/03/20	Submit EOP and Check Stock mock-up
Provide EOP Logo	5 d	08/04/20	08/10/20	Provide EOP Signature Word
Deliver provider data file for analysis	5 d	08/11/20	08/17/20	Provide EOP Logo
Analyze provider file	5 d	08/18/20	08/24/20	Deliver provider data file for analysis
Create provider educational materials	5 d	08/25/20	08/31/20	Analyze provider file
Testing	31 d	08/18/20	09/29/20	
File Testing Iteration 1	12 d	08/18/20	09/02/20	
Request test providers for ACH and paper check testing	3 d	08/18/20	08/20/20	Analyze provider file
Provide list of test providers for set-up	1 d	08/21/20	08/21/20	Request test providers for ACH and paper check testing
Obtain test claim list from claim test team	1 d	08/24/20	08/24/20	Provide list of test providers for set-up
Initiate test RFF	1 d	08/25/20	08/25/20	Obtain test claim list from claim test team
Review output	1 d	08/26/20	08/26/20	Initiate test RFF
Submit ticket for 835	1 d	08/27/20	08/27/20	Review output
Run test 835 through EDI testing and load	1 d	08/28/20	08/28/20	Submit ticket for 835
Accept test 835	1 d	08/31/20	08/31/20	Run test 835 through EDI testing and load
Process test 835 and produce ACH/Check and EOP/EFT	1 d	09/01/20	09/01/20	Accept test 835
Validate results-QA EOPs, Portal & 835 File	1 d	09/02/20	09/02/20	Process test 835 and produce ACH/Check and EOP/EFT
MILESTONE: Testing Iteration 1 Complete	*0 d*	*09/02/20*	09/02/20	Validate results-QA EOPs, Portal & 835 File
File Testing Iteration 2	10 d	09/03/20	09/16/20	
Request test providers for ACH and paper check testing	1 d	09/03/20	09/03/20	Testing Iteration 1 Complete
Provide list of test providers for set-up	1 d	09/04/20	09/04/20	Request test providers for ACH and paper check testing
Obtain test claim list from claim test team	1 d	09/07/20	09/07/20	Provide list of test providers for set-up
Initiate RFF	1 d	09/08/20	09/08/20	Obtain test claim list from claim test team
Review output	1 d	09/09/20	09/09/20	Initiate RFF
Submit ticket for 835	1 d	09/10/20	09/10/20	Review output
Run test 835 through EDI testing and load	1 d	09/11/20	09/11/20	Submit ticket for 835
Accept test 835	1 d	09/14/20	09/14/20	Run test 835 through EDI testing and load
Process test 835 and produce ACH/Check and EOP/EFT	1 d	09/15/20	09/15/20	Accept test 835
Validate results-QA EOPs, Portal & 835 File	1 d	09/16/20	09/16/20	Process test 835 and produce ACH/Check and EOP/EFT
MILESTONE: Testing Iteration 2 Complete	*0 d*	*09/16/20*	09/16/20	Validate results-QA EOPs, Portal & 835 File
If not issues are identified, claim payment testing complete	1 d	09/17/20	09/17/20	Testing Iteration 2 Complete
Move to the Production Environment	1 d	09/17/20	09/17/20	
Live EFT and Check Test	8 d	09/18/20	09/29/20	
Request to test 835 $1 Testing	2 d	09/18/20	09/21/20	Move to the Production Environment
Payer confirms receipt of all system generated e-mails	2 d	09/22/20	09/23/20	Request to test 835 $1 Testing
Confirm funds are debited from bank account EFT	1 d	09/24/20	09/24/20	Payer confirms receipt of all system generated e-mails
Validate successful funding results from EFT test	1 d	09/25/20	09/25/20	Confirm funds are debited from bank account EFT
Confirm Check Cleared Bank Account	1 d	09/28/20	09/28/20	Validate successful funding results from EFT test
Test positive pay process with the claims funding bank account	1 d	09/29/20	09/29/20	Confirm Check Cleared Bank Account
MILESTONE: Claims Settlement Testing Complete	*0 d*	*09/29/20*	09/29/20	Test positive pay process with the claims funding bank account
Establish timeframe for provider engagement	28 d	08/18/20	09/24/20	
Provider file available	10 d	08/18/20	08/31/20	Deliver provider data file for analysis
Provider education material	10 d	09/01/20	09/14/20	Provider file available
Portal Training	5 d	09/15/20	09/21/20	Provider education material
Provider outreach schedule	3 d	09/22/20	09/24/20	Portal Training

Name	Duration	Start Date	Due Date	Predecessors
Provider Settlement/Treasury	**1 d**	**05/05/20**	**05/05/20**	
Open Claims Settlement Account and obtain account number	1 d	05/05/20	05/05/20	Solution Traceability
Develop Workflow Process with Health Plan	**15 d**	**05/05/20**	**05/25/20**	
Submit ticket for Access	5 d	05/05/20	05/11/20	Solution Traceability
Access & Folder Structure	10 d	05/12/20	05/25/20	Submit ticket for Access
4. TESTING	**55 d**	**08/21/20**	**11/05/20**	
Test Environment Readiness	10 d	08/21/20	09/03/20	Request test providers for ACH and paper check testing, Submit ticket for SFTP Access
Test Scenario Readiness	10 d	09/04/20	09/17/20	Test Environment Readiness
Misc. Test	**35 d**	**09/18/20**	**11/05/20**	
Test operational finance workflow queues	15 d	09/18/20	10/08/20	Test Scenario Readiness
Test bank lockbox access	10 d	10/09/20	10/22/20	Test operational finance workflow queues
Test Move-It jobs	10 d	10/23/20	11/05/20	Test bank lockbox access
MILESTONE: Provider Notifications For New Payments	*0 d*	*10/22/20*	*10/22/20*	Test bank lockbox access
MILESTONE: Claims Payment Testing Complete	*0 d*	*11/05/20*	*11/05/20*	Test Move-It jobs
5. TRAINING	**25 d**	**11/06/20**	**12/10/20**	
Specific Training Complete for Finance Team	**25 d**	**11/06/20**	**12/10/20**	
DTP's, Policies & Procedures, Process Flow Diagrams	15 d	11/06/20	11/26/20	4. TESTING
Process Flow Diagram	10 d	11/27/20	12/10/20	DTP's, Policies & Procedures, Process Flow Diagrams
Training Material Development	5 d	11/27/20	12/03/20	DTP's, Policies & Procedures, Process Flow Diagrams
Conduct Training	5 d	12/04/20	12/10/20	Training Material Development
6. GO-LIVE	**16 d**	**12/11/20**	**01/01/21**	
Provider Capitation	**11 d**	**12/11/20**	**12/25/20**	
Run capitation process	1 d	12/11/20	12/11/20	Conduct Training
Produce output	1 d	12/14/20	12/14/20	Run capitation process
Review & approve output report	1 d	12/15/20	12/15/20	Produce output
Generate membership roster report	1 d	12/16/20	12/16/20	Review & approve output report
Generate 835	1 d	12/17/20	12/17/20	Generate membership roster report
Submit 835	1 d	12/18/20	12/18/20	Generate 835
Submit funding request	1 d	12/21/20	12/21/20	Submit 835
Funding verified batch approved for release	1 d	12/22/20	12/22/20	Submit funding request
Funds distributed to providers	1 d	12/23/20	12/23/20	Funding verified batch approved for release
Mail membership rosters to providers (if applicable)	1 d	12/24/20	12/24/20	Funds distributed to providers
MoveIT job to transfer membership roster to provider portal upload	1 d	12/25/20	12/25/20	Mail membership rosters to providers (if applicable)
Statutory Reporting	**5 d**	**12/28/20**	**01/01/21**	
Review report output	1 d	12/28/20	12/28/20	MoveIT job to transfer membership roster to provider portal upload
Modify reports	1 d	12/29/20	12/29/20	Review report output
Review and update any reports, as required	1 d	12/30/20	12/30/20	Modify reports
Submit to Health Plan for review and approval	1 d	12/31/20	12/31/20	Review and update any reports, as required
Submit to regulatory agency	1 d	01/01/21	01/01/21	Submit to Health Plan for review and approval
Other Financial Responsibilities	**14 d**	**12/14/20**	**12/31/20**	
Accounts Payable Activities	4 d	12/14/20	12/17/20	
Work through any procedural processes	1 d	12/14/20	12/14/20	Run capitation process
Initiate payments	1 d	12/15/20	12/15/20	Work through any procedural processes
Compile reporting	1 d	12/16/20	12/16/20	Initiate payments
Submit to for review and approval	1 d	12/17/20	12/17/20	Compile reporting
Provider Incentive Payments	13 d	12/15/20	12/31/20	
Obtain reports	2 d	12/15/20	12/16/20	Work through any procedural processes
Review and Approve	3 d	12/17/20	12/21/20	Obtain reports
Generate payment summaries	2 d	12/22/20	12/23/20	Review and Approve
Review Provider Incentive Payment	1 d	12/24/20	12/24/20	Generate payment summaries
Generate 835 and submit	2 d	12/25/20	12/28/20	Review Provider Incentive Payment
Funding verified batch approved for release	2 d	12/29/20	12/30/20	Generate 835 and submit
Funds distributed to providers	1 d	12/31/20	12/31/20	Funding verified batch approved for release
RFF Process Validated	**2 d**	**12/17/20**	**12/18/20**	
First RFF Kicked Off	1 d	12/17/20	12/17/20	Compile reporting
High dollar claims review	1 d	12/17/20	12/17/20	First RFF Kicked Off
High dollar claim approval process, if required	1 d	12/17/20	12/17/20	High dollar claims review
Check Register provided to health plan for review and approval	1 d	12/17/20	12/17/20	High dollar claim approval process, if required
Claim funding account funded	1 d	12/18/20	12/18/20	Check Register provided to health plan for review and approval
Generate 835 and submit	1 d	12/18/20	12/18/20	Claim funding account funded
Funding verified and batch approved for release	1 d	12/18/20	12/18/20	Generate 835 and submit
Funds distributed to providers	1 d	12/18/20	12/18/20	Funding verified and batch approved for release
Financial Reporting Delivery Validated	**9 d**	**12/17/20**	**12/29/20**	
Obtain reports	3 d	12/17/20	12/21/20	Compile reporting
Perform reconciliation and reporting activities	5 d	12/22/20	12/28/20	Obtain reports
Review Financial Reports	1 d	12/29/20	12/29/20	Perform reconciliation and reporting activities
MILESTONE: Monthly Reporting & other financial activities completed	*0 d*	*12/29/20*	*12/29/20*	Review Financial Reports
MILESTONE: Operational Finance Go-Live	*0 d*	*01/01/21*	*01/01/21*	Conduct Training
7. WARRANTY / TRANSITION TO OPERATIONS	**63 d**	**01/04/21**	**03/31/21**	
Warranty Period	63 d	01/04/21	03/31/21	MILESTONE: Operational Finance Go-Live
System Enhancements: Enrollment & Finance Domain	**171 d**	**02/03/20**	**09/28/20**	
1. INITIATING	**10 d**	**02/03/20**	**02/14/20**	
Scope Verification / Review	10 d	02/03/20	02/14/20	
2. REQUIREMENTS	**41 d**	**02/17/20**	**04/13/20**	
Gap Analysis	15 d	02/17/20	03/06/20	Scope Verification / Review
Solution Scoping	15 d	03/09/20	03/27/20	Gap Analysis
BRD Updates	10 d	03/30/20	04/10/20	Solution Scoping
BRD Review & Signoff	1 d	04/13/20	04/13/20	BRD Updates
3. EXECUTION	**75 d**	**04/14/20**	**07/27/20**	
Prioritize Enhancement Requests	20 d	04/14/20	05/11/20	BRD Review & Signoff
Scheduling On Roadmap	15 d	04/14/20	05/04/20	BRD Review & Signoff
Build Enhancement	60 d	05/05/20	07/27/20	Scheduling On Roadmap
4. TESTING	**45 d**	**07/28/20**	**09/28/20**	
System Testing	10 d	07/28/20	08/10/20	Build Enhancement
Configuration Remediation	15 d	08/11/20	08/31/20	System Testing
Deployment	10 d	09/01/20	09/14/20	Configuration Remediation
IQ Testing	10 d	09/15/20	09/28/20	Deployment
Readiness: Enrollment & Finance	**173 d**	**02/03/20**	**09/30/20**	
Define Enrollment & Finance Mock Readiness Requirements	20 d	02/03/20	02/28/20	

Name	Duration	Start Date	Due Date	Predecessors
Enrollment & Finance Domain Desk / Mock Readiness Review	153 d	03/02/20	09/30/20	
Prepare for Mock Readiness Review	25 d	03/02/20	04/03/20	Define Enrollment & Finance Mock Readiness Requirements
Assign Mock Readiness Review requirements to appropriate staff	20 d	04/06/20	05/01/20	Prepare for Mock Readiness Review
Document revisions based on legal review of artifacts	20 d	05/04/20	05/29/20	Assign Mock Readiness Review requirements to appropriate staff
Submission of Readiness Review Requirements / Approvals	20 d	06/01/20	06/26/20	Document revisions based on legal review of artifacts
Mock readiness resubmission	25 d	06/29/20	07/31/20	Submission of Readiness Review Requirements / Approvals
Mock Readiness Execution	30 d	08/03/20	09/11/20	Mock readiness resubmission
Readiness approvals received	13 d	09/14/20	09/30/20	Mock Readiness Execution
MILESTONE: Enrollment & Finance Mock Readiness Completed	*0 d*	*09/30/20*	*09/30/20*	Readiness approvals received
Clinical Domain	**303 d**	**02/03/20**	**03/31/21**	
Utilization Management (UM) & Appeals & Grievances (A&G) [For Enhancements and New Compliance Requirements Only]	**303 d**	**02/03/20**	**03/31/21**	
1. INITIATION	**12 d**	**02/03/20**	**02/18/20**	
Kickoff & Scope	12 d	02/03/20	02/18/20	
Scope of Services Grid	1 d	02/03/20	02/03/20	
Confirm Health Plan delegation grid has been completed	1 d	02/03/20	02/03/20	
Confirm Health Plan delegation grid is compliant with NCQA and/or DMS regulatory requirements	1 d	02/03/20	02/03/20	Confirm Health Plan delegation grid has been completed
Confirm Health Plan delegation grid has been converted into quality standards	1 d	02/03/20	02/03/20	Confirm Health Plan delegation grid is compliant with NCQA and/or DMS regulatory requirements
Confirm that quality standards are included in scope of services	1 d	02/03/20	02/03/20	
Charter	2 d	02/03/20	02/04/20	
Develop Project Charter	1 d	02/03/20	02/03/20	
Finalize Project Charter Per Feedback From Stakeholders	1 d	02/04/20	02/04/20	Develop Project Charter
Core Team Workstream Kickoff	4 d	02/03/20	02/06/20	
Define Resources, Roles, Responsibilities	1 d	02/03/20	02/03/20	
Define Key Stakeholders and Relationship Crosswalk	1 d	02/04/20	02/04/20	Define Resources, Roles, Responsibilities
Define Specific Travel Policy, Meeting Governance, Project Management Approach	1 d	02/04/20	02/04/20	Define Key Stakeholders and Relationship Crosswalk
Request copies of specific Payor documents	3 d	02/04/20	02/06/20	Define Specific Travel Policy, Meeting Governance, Project Management Approach
Develop Core Team presentation materials	2 d	02/04/20	02/05/20	Request copies of specific Payor documents
Conduct Core Team Kickoff	1 d	02/06/20	02/06/20	Develop Core Team presentation materials
Extended Team Kickoff	5 d	02/07/20	02/13/20	
Develop Kickoff meeting presentation materials	2 d	02/07/20	02/10/20	Conduct Core Team Kickoff
Determine key attendees and schedule Kickoffs	1 d	02/11/20	02/11/20	Develop Kickoff meeting presentation materials
Schedule Kickoff meetings	1 d	02/12/20	02/12/20	Determine key attendees and schedule Kickoffs
Execute Kickoff Meeting	1 d	02/13/20	02/13/20	Schedule Kickoff meetings
Discovery Tracker	1 d	02/07/20	02/07/20	
Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions	1 d	02/07/20	02/07/20	Core Team Workstream Kickoff
Discovery Meetings	7 d	02/10/20	02/18/20	
Prep meeting for discovery sessions	1 d	02/10/20	02/10/20	Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions
Discovery session UM & A&G Introduction	1 d	02/11/20	02/11/20	Prep meeting for discovery sessions
Discovery session	5 d	02/12/20	02/18/20	Discovery session UM & A&G Introduction
Draft Schedule / Workplan	6 d	02/04/20	02/11/20	
Develop draft implementation plan / Gantt chart	5 d	02/04/20	02/10/20	Define Resources, Roles, Responsibilities
Modify and finalize implementation plan	1 d	02/11/20	02/11/20	Develop draft implementation plan / Gantt chart
2. REQUIREMENTS	**62 d**	**02/03/20**	**04/28/20**	
A&G BRD	42 d	02/03/20	03/31/20	
BRD Review Sessions	5 d	02/12/20	02/18/20	
Discovery - BRD Deep Dives preparation	1 d	02/12/20	02/12/20	Discovery session UM & A&G Introduction
Discovery / Requirements Gathering	5 d	02/12/20	02/18/20	Discovery session
BRD Draft / Finalization	37 d	02/03/20	03/24/20	
Draft BRD	20 d	02/03/20	02/28/20	
Send BRDs to Core Team Stakeholders for Approval	1 d	03/02/20	03/02/20	Draft BRD
Send BRDs for Review/Feedback	1 d	03/03/20	03/03/20	Send BRDs to Core Team Stakeholders for Approval
Feedback Provided	5 d	03/04/20	03/10/20	Send BRDs for Review/Feedback
Edits made based on feedback and sent for approval	5 d	03/11/20	03/17/20	Feedback Provided
Final BRD Review and Sign Off	5 d	03/18/20	03/24/20	Edits made based on feedback and sent for approval
Requirements Traceability	5 d	03/25/20	03/31/20	
Develop traceability matrix for each BRD	5 d	03/25/20	03/31/20	BRD Draft / Finalization
Current State Assessment: Operational Deep Dive	26 d	02/03/20	03/09/20	
Review MCO Contract with stakeholders	5 d	02/03/20	02/07/20	
Send Prior Authorization List	5 d	02/06/20	02/12/20	Review MCO Contract with stakeholders
Conduct requirements gathering session	1 d	02/13/20	02/13/20	Send Prior Authorization List
Obtain Inventory of Artifacts	15 d	02/18/20	03/09/20	
Document UM licensure requirements	1 d	02/14/20	02/14/20	Conduct requirements gathering session
Obtain P&Ps and Pre-delegation requirements	10 d	02/18/20	03/02/20	Document UM licensure requirements
Obtain In-Network and Out of Network Processes	10 d	02/18/20	03/02/20	Document UM licensure requirements
Obtain Operational Workflow Processes (medical review, appeals, denials)	10 d	02/18/20	03/02/20	Document UM licensure requirements
Receive branding and logo guidelines	15 d	02/18/20	03/09/20	Document UM licensure requirements
Receive regulatory requirements for letters	15 d	02/18/20	03/09/20	Document UM licensure requirements
Receive inventory of member and provider letters	15 d	02/18/20	03/09/20	Document UM licensure requirements
MILESTONE: Inventory of artifacts complete	*0 d*	*03/09/20*	03/09/20	Receive inventory of member and provider letters
Develop Inventory of Existing Third Party Vendors	5 d	02/18/20	02/24/20	Conduct requirements gathering session with
MILESTONE: Current State Assessment Complete	*0 d*	*03/09/20*	03/09/20	MILESTONE: Inventory of artifacts complete
Amend / Develop UM P&Ps and Protocols (as applicable)	20 d	03/10/20	04/06/20	
Appeals Policies	15 d	03/10/20	03/30/20	MILESTONE: Current State Assessment Complete
UM Policies (inclusive of TOC, OON, etc.)	15 d	03/10/20	03/30/20	MILESTONE: Current State Assessment Complete
Medical Policies	15 d	03/10/20	03/30/20	MILESTONE: Current State Assessment Complete

Name	Duration	Start Date	Due Date	Predecessors
Misrouted Requests and Handoff Policies as Needed	15 d	03/10/20	03/30/20	MILESTONE: Current State Assessment Complete
Complaints and Grievances Policies	15 d	03/10/20	03/30/20	MILESTONE: Current State Assessment Complete
MILESTONE: UM and A&G Policies and Procedures Completed	*0 d*	*03/30/20*	03/30/20	Appeals Policies, Complaints and Grievances Policies, Medical Policies, Misrouted Requests and Handoff Policies as Needed, UM Policies (inclusive of TOC, OON, etc.)
Reviews and approves UM policies and procedures	5 d	03/31/20	04/06/20	MILESTONE: UM and A&G Policies and Procedures Completed
MILESTONE: Approval of UM Polices and Procedures	*0 d*	*04/06/20*	04/06/20	Reviews and approves UM policies and procedures
MILESTONE: Medical Policies in word doc / PA List delivered	*0 d*	*04/06/20*	04/06/20	MILESTONE: Approval of UM Polices and Procedures
Create Technical Requirements Document for Identifi Review	38 d	03/06/20	04/28/20	
General Workflows	10 d	04/01/20	04/14/20	Requirements Traceability
Appeals Workflows	10 d	04/01/20	04/14/20	Obtain P&Ps and Pre-delegation requirements, Obtain Operational Workflow Processes (medical review, appeals, denials)
Denials Workflows	10 d	04/01/20	04/14/20	Obtain P&Ps and Pre-delegation requirements, Obtain Operational Workflow Processes (medical review, appeals, denials)
OON/In-Network Workflows	10 d	04/01/20	04/14/20	Obtain P&Ps and Pre-delegation requirements, Obtain Operational Workflow Processes (medical review, appeals, denials)
Complaints and Grievances Workflows	10 d	04/01/20	04/14/20	Obtain P&Ps and Pre-delegation requirements, Obtain Operational Workflow Processes (medical review, appeals, denials)
Intake Workflows	10 d	04/01/20	04/14/20	Obtain P&Ps and Pre-delegation requirements, Obtain Operational Workflow Processes (medical review, appeals, denials)
Pre-Service/Organization Determination Workflows	10 d	04/01/20	04/14/20	Obtain P&Ps and Pre-delegation requirements, Obtain Operational Workflow Processes (medical review, appeals, denials)
Concurrent Review Workflows	10 d	04/01/20	04/14/20	Obtain P&Ps and Pre-delegation requirements, Obtain Operational Workflow Processes (medical review, appeals, denials)
Retrospective Review Workflows	10 d	04/01/20	04/14/20	Obtain P&Ps and Pre-delegation requirements, Obtain Operational Workflow Processes (medical review, appeals, denials)
Cut Over Auth Process	10 d	04/01/20	04/14/20	
MILESTONE: General Workflows Completed	*0 d*	*04/14/20*	04/14/20	Appeals Workflows, Complaints and Grievances Workflows, Concurrent Review Workflows, Denials Workflows, Intake Workflows, OON/In-Network Workflows, Pre-Service/Organization Determination Workflows, Retrospective Review Workflows
Document UM Drop Down Menu Options	10 d	04/15/20	04/28/20	
Drop Down Menu - Appeals Module	10 d	04/15/20	04/28/20	
Drop Down: Determine Appeal Level	10 d	04/15/20	04/28/20	MILESTONE: General Workflows Completed
Drop Down: Appeal Status Reason	10 d	04/15/20	04/28/20	MILESTONE: General Workflows Completed
Document Drop Down Menu - Other	10 d	04/15/20	04/28/20	
Drop Down: Action Items	10 d	04/15/20	04/28/20	MILESTONE: General Workflows Completed
Drop Down: Approval Reason	10 d	04/15/20	04/28/20	MILESTONE: General Workflows Completed
Drop Down: Auth Type	10 d	04/15/20	04/28/20	MILESTONE: General Workflows Completed
Drop Down: Care Notes	10 d	04/15/20	04/28/20	MILESTONE: General Workflows Completed
Drop Down: Denial Reason	10 d	04/15/20	04/28/20	MILESTONE: General Workflows Completed
Drop Down: Service Type	10 d	04/15/20	04/28/20	MILESTONE: General Workflows Completed
Drop Down: Void Reasons	10 d	04/15/20	04/28/20	MILESTONE: General Workflows Completed
Document Service Level Agreements (SLA)	10 d	04/15/20	04/28/20	
SLAs: Appeals	10 d	04/15/20	04/28/20	MILESTONE: General Workflows Completed
SLAs: UM Decision / UM Management	10 d	04/15/20	04/28/20	MILESTONE: General Workflows Completed
MILESTONE: Technical Requirements Document Complete	*0 d*	*03/06/20*	03/06/20	MILESTONE: Current State Assessment Complete
MILESTONE: Technical Requirements Document sent	*0 d*	*03/09/20*	03/09/20	MILESTONE: Technical Requirements Document Complete
3. EXECUTION	**147 d**	**03/10/20**	**09/30/20**	
Utilization Management	29 d	03/10/20	04/17/20	
Complete Medical Policy Gap Analysis	20 d	03/10/20	04/06/20	MILESTONE: Inventory of artifacts complete
PA List sent for review	5 d	04/07/20	04/13/20	Complete Medical Policy Gap Analysis
MILESTONE: PA List Approved	*0 d*	*04/13/20*	04/13/20	PA List sent for review
Finalize PA List With Codes	4 d	04/14/20	04/17/20	MILESTONE: PA List Approved
MILESTONE: PA List with codes is Final	*0 d*	*04/17/20*	04/17/20	Finalize PA List With Codes
Configure UM & A&G Letters (Members & Providers)	35 d	03/10/20	04/27/20	
Complete gap analysis of letters and NCQA requirements for letters	20 d	03/10/20	04/06/20	Obtain Inventory of Artifacts, Receive inventory of member and provider letters, Receive regulatory requirements for letters
Redefine inventory and finalize member and provider letters for sign-off	10 d	04/07/20	04/20/20	Complete gap analysis of letters and NCQA requirements for letters
Share letters for review	5 d	04/21/20	04/27/20	Redefine inventory and finalize member and provider letters for sign-off
MILESTONE: Letters Configured in Identifi	*0 d*	*04/27/20*	04/27/20	Share letters for review
Identifi Review Configuration & Workflows	45 d	03/10/20	05/11/20	
Set Up Identifi Containers	45 d	03/10/20	05/11/20	MILESTONE: Technical Requirements Document sent
Platform Solutions Configuration Requirements	100 d	05/12/20	09/28/20	
Utilization Management (UM)	15 d	05/12/20	06/01/20	
UM Dropdowns	15 d	05/12/20	06/01/20	MILESTONE: Technical Requirements Document sent, Set Up Identifi Containers
UM SLAs	15 d	05/12/20	06/01/20	UM Dropdowns
Resource Links	15 d	05/12/20	06/01/20	UM Dropdowns
Flags	15 d	05/12/20	06/01/20	UM Dropdowns
Appeals Dropdowns	15 d	05/12/20	06/01/20	UM Dropdowns
Complaints Dropdowns	15 d	05/12/20	06/01/20	UM Dropdowns
Complaints SLAs	15 d	05/12/20	06/01/20	UM Dropdowns
Appeals SLAs	15 d	05/12/20	06/01/20	UM Dropdowns

Name	Duration	Start Date	Due Date	Predecessors
MILESTONE: UM Configuration Completed	*0 d*	*06/01/20*	06/01/20	Appeals Dropdowns, Appeals SLAs, Complaints Dropdowns, Complaints SLAs, Flags, Resource Links, UM Dropdowns, UM SLAs
Perform Core Team Validation on Configuration and QA	15 d	06/02/20	06/22/20	MILESTONE: UM Configuration Completed
MILESTONE: Identifi Configuration and QA Complete	*0 d*	*06/22/20*	06/22/20	Perform Core Team Validation on Configuration and QA
Incorporate feedback	10 d	06/23/20	07/06/20	MILESTONE: Identifi Configuration and QA Complete
Final sign off of letter content (templates)	5 d	07/07/20	07/13/20	Incorporate feedback
MILESTONE: UM Letter Inventory Complete	*0 d*	*07/13/20*	*07/13/20*	Final sign off of letter content (templates)
MILESTONE: Approval of UM Letter Inventory Obtained	*0 d*	*07/13/20*	*07/13/20*	MILESTONE: UM Letter Inventory Complete
Coordinate with resources to translate all materials once finalized	10 d	07/14/20	07/27/20	MILESTONE: Approval of UM Letter Inventory Obtained
Add merge fields/UDFs to letters	10 d	07/28/20	08/10/20	Coordinate with resources to translate all materials once finalized
Upload letters to Identifi	10 d	08/11/20	08/24/20	Add merge fields/UDFs to letters
QA letters in Identifi	10 d	08/25/20	09/07/20	Upload letters to Identifi
Test letters for mail fulfillment	15 d	09/08/20	09/28/20	QA letters in Identifi
MILESTONE: Platform Solutions Configuration Complete	*0 d*	*09/28/20*	09/28/20	Test letters for mail fulfillment
UM / Appeals / Complaints Config Documentation Tickets	2 d	09/29/20	09/30/20	
Validate completion for Letter Admin Tool	1 d	09/29/20	09/29/20	MILESTONE: Platform Solutions Configuration Complete
Validate completion for Auto Auth Rules Tool (Tool used to auto-approve a review line for a given request ba	1 d	09/29/20	09/29/20	MILESTONE: Platform Solutions Configuration Complete
Validate completion for electronic Fax	1 d	09/29/20	09/29/20	MILESTONE: Platform Solutions Configuration Complete
Validate completion for InterQual (Medical necessity support tool)	1 d	09/29/20	09/29/20	MILESTONE: Platform Solutions Configuration Complete
Validate completion for mail fulfillment	1 d	09/29/20	09/29/20	MILESTONE: Platform Solutions Configuration Complete
Practice Electronic Auth (Online portal for providers to submit authorization requests to UM)	1 d	09/29/20	09/29/20	MILESTONE: Platform Solutions Configuration Complete
MILESTONE: UM / Appeals / Complaints Config Documentation Tickets Completed	*0 d*	*09/30/20*	09/30/20	Practice Electronic Auth (Online portal for providers to submit authorization requests to UM), Validate completion for Auto Auth Rules Tool (Tool used to auto-approve a review line for a given request based on a pre-defined rule.), Validate completion for electronic fax, Validate completion for Interqual (Medical necessity support tool), Validate completion for mail fulfillment, Validate completion for Letter Admin Tool
Administrative Data Onboarding / Integration	72 d	03/10/20	06/17/20	
Conduct Core Team Data Kickoff	1 d	03/10/20	03/10/20	Execute Kickoff Meeting, MILESTONE: Inventory of artifacts complete
Historical Data Implementation	40 d	03/11/20	05/05/20	
Receive Account Structure	10 d	03/11/20	03/24/20	Conduct Core Team Data Kickoff, MILESTONE: Inventory of artifacts complete
Receive Historical Eligibility Data	10 d	03/25/20	04/07/20	MILESTONE: Inventory of artifacts complete, Receive Account Structure
Receive Historical Claims Data	10 d	04/08/20	04/21/20	MILESTONE: Inventory of artifacts complete, Receive Historical Eligibility Data
Receive Historical Provider Data	10 d	04/22/20	05/05/20	MILESTONE: Inventory of artifacts complete, Receive Historical Claims Data
MILESTONE: Historical Data Implemented	*0 d*	*05/05/20*	05/05/20	Receive Historical Claims Data, Receive Historical Eligibility Data, Receive Historical Provider Data
Test Data Implementation	35 d	04/08/20	05/26/20	
Receive Account Structure	15 d	05/06/20	05/26/20	MILESTONE: Historical Data Implemented, Receive Account Structure
Receive Eligibility Data	15 d	04/08/20	04/28/20	Receive Historical Eligibility Data
Receive Claims Data	15 d	04/22/20	05/12/20	Receive Historical Claims Data
Receive Provider Data	15 d	05/06/20	05/26/20	Receive Historical Provider Data
MILESTONE: Test Data Implemented	*0 d*	*05/26/20*	05/26/20	Receive Claims Data, Receive Eligibility Data, Receive Provider Data
Production Data Implementation	35 d	04/29/20	06/16/20	
Receive Account Structure	15 d	05/27/20	06/16/20	MILESTONE: Test Data Implemented, Receive Account Structure
Receive Eligibility Data	15 d	04/29/20	05/19/20	Receive Eligibility Data
Receive Claims Data	15 d	05/13/20	06/02/20	Receive Claims Data
Receive Provider Data	15 d	05/27/20	06/16/20	Receive Provider Data
MILESTONE: Production Data Implemented	*0 d*	*06/16/20*	06/16/20	Receive Claims Data, Receive Eligibility Data, Receive Provider Data
Completion of Admin Data Integration	21 d	05/20/20	06/17/20	
Receive Account Structure	1 d	06/17/20	06/17/20	MILESTONE: Production Data Implemented
Receive Eligibility Data	1 d	05/20/20	05/20/20	Receive Eligibility Data
Receive Claims Data	1 d	06/03/20	06/03/20	Receive Claims Data
Receive Provider Data	1 d	06/17/20	06/17/20	Receive Provider Data
MILESTONE: Administrative Data Integration Completed	*0 d*	*06/17/20*	06/17/20	Receive Claims Data, Receive Eligibility Data, Receive Provider Data
4. TESTING	**109 d**	**06/17/20**	**11/16/20**	
UAT	22 d	10/01/20	10/30/20	
UAT Environment Deployed	1 d	10/01/20	10/01/20	MILESTONE: UM / Appeals / Complaints Config Documentation Tickets Completed
MILESTONE: UAT Environment Deployed	*0 d*	*10/01/20*	*10/01/20*	UAT Environment Deployed
Core Team requirements review	5 d	10/02/20	10/08/20	MILESTONE: UAT Environment Deployed
Create Core Team test cases	10 d	10/02/20	10/15/20	Core Team requirements review
Conduct Core Team configuration testing	10 d	10/16/20	10/29/20	Create Core Team test cases
UAT environment approved	1 d	10/30/20	10/30/20	Conduct Core Team configuration testing
MILESTONE: User Acceptance Testing Complete	*0 d*	*10/30/20*	10/30/20	UAT environment approved
Prior Authorization File Testing	107 d	06/17/20	11/13/20	
UM Auth File Requirements	4 d	10/02/20	10/07/20	
Requirements Review of PA File	1 d	10/02/20	10/02/20	MILESTONE: UAT Environment Deployed
Requirements Review of PA Error File	1 d	10/05/20	10/05/20	Requirements Review of PA File
Requirements Review of PA Recon	1 d	10/06/20	10/06/20	Requirements Review of PA Error File

Name	Duration	Start Date	Due Date	Predecessors
UM PA Format Sign Off	1 d	10/07/20	10/07/20	Requirements Review of PA Recon
MILESTONE: UM Auth Requirements Complete	*0 d*	*10/07/20*	*10/07/20*	UM PA Format Sign Off
UM Auth File Program Needs	7 d	10/02/20	10/12/20	
Product to Network Mappings for all LOBs to show providers in network	5 d	09/30/20	10/06/20	MILESTONE: UAT Environment Deployed
Receive Out of Network Auth process workflow	1 d	10/07/20	10/07/20	Product to Network Mappings for all LOBs to show providers in network
Determine IT UM Auth Cut Over Plan	1 d	10/08/20	10/08/20	Receive Out of Network Auth process workflow
MILESTONE: UM IT Program Needs Defined	*0 d*	*10/12/20*	*10/12/20*	Determine IT UM Auth Cut Over Plan
Development of PA Files	3 d	10/13/20	10/15/20	
Develop and QA - Extract of PA File from EDW	3 d	10/09/20	10/13/20	MILESTONE: UM IT Program Needs Defined
Confirm Letters are displaying correctly in PDF (from data file)	1 d	10/13/20	10/13/20	Develop and QA - Extract of PA File from EDW
MILESTONE: Development Of PA Files Completed	*0 d*	*10/13/20*	*10/13/20*	Confirm Letters are displaying correctly in PDF (from data file)
MILESTONE: UM Auth File Development and QA Complete	*0 d*	*10/14/20*	*10/14/20*	MILESTONE: Development Of PA Files Completed
Push Code to UAT and End to End Testing	1 d	10/14/20	10/14/20	MILESTONE: UM Auth File Development and QA Complete
UM Data Transaction Set Testing	106 d	06/17/20	11/11/20	
Provider and Eligibility data EDW UAT load completed	5 d	06/17/20	06/23/20	MILESTONE: Production Data Implemented
UM Analysis and Review	20 d	10/15/20	11/11/20	
Develop Test Cases	2 d	10/15/20	10/16/20	MILESTONE: Development Of PA Files Completed, Push Code to UAT and End to End Testing
Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products)	3 d	10/19/20	10/21/20	Develop Test Cases
Review Cycle 2 Test Scenarios (Updated Auths to Cycle 1 Scenarios)	3 d	10/22/20	10/26/20	Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products)
Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)	3 d	10/27/20	10/29/20	Review Cycle 2 Test Scenarios (Updated Auths to Cycle 1 Scenarios)
Review Test Scenarios with TPA (Identifi HPA)	3 d	10/30/20	11/03/20	Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)
UM Data Set Test Scenarios Approved	1 d	11/04/20	11/04/20	Review Test Scenarios with TPA (Identifi HPA)
Conduct Provider Search Functionality Testing	1 d	11/05/20	11/05/20	UM Data Set Test Scenarios Approved
Sign Off on Provider search Functionality	1 d	11/06/20	11/06/20	Conduct Provider Search Functionality Testing
Perform Core Team Testing (PA File)	2 d	11/09/20	11/10/20	Sign Off on Provider search Functionality
UM Transaction Data Set Analysis and Review Complete	*0 d*	*11/10/20*	*11/10/20*	Perform Core Team Testing (PA File)
Identifi HPA Configuration and Auth Rules are Complete	1 d	11/11/20	11/11/20	UM Transaction Data Set Analysis and Review Complete
MILESTONE: PA File Testing Completed	*0 d*	*11/11/20*	*11/11/20*	Identifi HPA Configuration and Auth Rules are Complete
UM Production Transaction Deployment	2 d	11/11/20	11/12/20	
Deploy UM transaction code to Production and monitors implementation	2 d	11/11/20	11/12/20	MILESTONE: PA File Testing Completed
MILESTONE: Complete PA File Code To Production	*0 d*	*11/13/20*	*11/13/20*	Deploy UM transaction code to Production and monitors implementation
MILESTONE: Prior Auth File Testing Completed	*0 d*	*11/13/20*	*11/13/20*	MILESTONE: Complete PA File Code To Production, MILESTONE: PA File Testing Completed, MILESTONE: UM Auth File Development and QA Complete, MILESTONE: UM Auth Requirements Complete, MILESTONE: UM IT Program Needs Defined
Production Deployment	2 d	11/13/20	11/16/20	
Update Identifi requirements, if needed	1 d	11/13/20	11/13/20	MILESTONE: PA File Testing Completed, MILESTONE: Prior Auth File Testing Completed, MILESTONE: User Acceptance Testing Complete
MILESTONE: Identifi Production Deployment Approved	*0 d*	*11/13/20*	*11/13/20*	Update Identifi requirements, if needed
Deploy PROD environment - UM	1 d	11/16/20	11/16/20	MILESTONE: Identifi Production Deployment Approved
MILESTONE: Deploy Code To Production	*0 d*	*11/16/20*	*11/16/20*	Deploy PROD environment - UM
MILESTONE: Testing Completed	*0 d*	*11/16/20*	*11/16/20*	MILESTONE: Deploy Code To Production, MILESTONE: Prior Auth File Testing Completed, MILESTONE: User Acceptance Testing Complete
5. TRAINING	**41 d**	**10/01/20**	**11/26/20**	
Confirm Training Approach	14 d	10/01/20	10/20/20	
Provide UM Staffing Plan	3 d	10/01/20	10/05/20	MILESTONE: UM / Appeals / Complaints Config Documentation Tickets Completed
Execute training approach discussions	5 d	10/06/20	10/12/20	Provide UM Staffing Plan
Finalize training approach and training plans	5 d	10/13/20	10/19/20	Execute training approach discussions
Conduct preliminary review to identify potential date(s) to conduct training	5 d	10/13/20	10/19/20	Execute training approach discussions
Submit workflows to training team for development of training material	1 d	10/20/20	10/20/20	Finalize training approach and training plans, MILESTONE: Technical Requirements Document sent
MILESTONE: Training Plan Developed	*0 d*	*10/20/20*	*10/20/20*	Conduct preliminary review to identify potential date(s) to conduct training, Finalize training approach and training plans, Submit workflows to training team for development of training material
Configure User ID Access	17 d	10/21/20	11/12/20	
Obtain Identifi/Clinical Criteria Access for Staff	1 d	10/21/20	10/21/20	MILESTONE: Training Plan Developed
Provision of Identifi access request forms (View only access for Level 2 appeals)	5 d	10/22/20	10/28/20	Obtain Identifi/Clinical Criteria Access for Staff
Return completed access request forms	5 d	10/29/20	11/04/20	Provision of Identifi access request forms (View only access for Level 2 appeals)
Configure User ID Access	5 d	11/05/20	11/11/20	Return completed access request forms
Send User ID Access Confirmation to Clinical	1 d	11/12/20	11/12/20	Configure User ID Access
MILESTONE: User ID Access Configured	*0 d*	*11/12/20*	*11/12/20*	Send User ID Access Confirmation to Clinical
Validate Staff Access to Identifi	6 d	11/12/20	11/19/20	
Schedule session with Identifi IT representative and applicable staff (care advisors, ancillary staff)	5 d	11/12/20	11/18/20	Configure User ID Access
Confirm Access to Identifi	1 d	11/19/20	11/19/20	Schedule session with Identifi IT representative and applicable staff (care advisors, ancillary staff)
MILESTONE: Staff Access To Identifi Validated	*0 d*	*11/19/20*	*11/19/20*	Confirm Access to Identifi
Training Planning and Execution	28 d	10/20/20	11/26/20	Finalize training approach and training plans
Training materials developed	10 d	10/20/20	11/02/20	MILESTONE: Technical Requirements Document sent
Re-confirm training date	1 d	11/03/20	11/03/20	Training materials developed
Secure training space and equipment	5 d	11/04/20	11/10/20	Re-confirm training date

Name	Duration	Start Date	Due Date	Predecessors
Staff listing to Training Dept	1 d	11/04/20	11/04/20	Re-confirm training date
Staff set up in Learning Center	5 d	11/04/20	11/10/20	Staff listing to Training Dept
Staff set up in UAT Environment	5 d	11/20/20	11/26/20	Confirm Access to Identifi
Execute RN/UM Staff Training	5 d	11/20/20	11/26/20	Configure User ID Access, Confirm Access to Identifi, Re-confirm training date
MILESTONE: UM Training Completed	*0 d*	*11/26/20*	11/26/20	Execute RN/UM Staff Training
6. GO-LIVE	**26 d**	**11/27/20**	**01/01/21**	
Prepare Command Center	15 d	11/27/20	12/17/20	MILESTONE: Testing Completed, MILESTONE: UM Training Completed
Launch Command Center	5 d	12/18/20	12/24/20	Prepare Command Center
MILESTONE: Product Go-Live	*0 d*	*01/01/21*	01/01/21	Launch Command Center
MILESTONE: UM / A&G Via Identifi Review Is LIVE	*0 d*	*01/01/21*	01/01/21	Product Go-Live
7. WARRANTY / TRANSITION TO OPERATIONS	**129 d**	**10/02/20**	**03/31/21**	
Warranty Period	63 d	01/04/21	03/31/21	MILESTONE: UM / A&G Via Identifi Review Is LIVE
MILESTONE: Warranty Period Complete (Transition To Ops To Follow)	*0 d*	*03/31/21*	03/31/21	Warranty Period
Execute Lessons Learned Session	10 d	01/04/21	01/15/21	MILESTONE: UM / A&G Via Identifi Review Is LIVE
Reporting Handoff	**25 d**	**10/02/20**	**11/05/20**	
Create compliance reporting submission process workflow document	15 d	10/02/20	10/22/20	MILESTONE: Production Data Implemented, UAT Environment Deployed
Schedule reporting submission review process with business owners, client analytics and compliance teams	5 d	10/23/20	10/29/20	Create compliance reporting submission process workflow document
Schedule JIRA scheduler and ad-hoc reporting dashboard meeting with client analytics	5 d	10/30/20	11/05/20	Schedule reporting submission review process with business owners, client analytics and compliance teams
MILESTONE: Operational / Compliance Reporting Finalized & Automated	*0 d*	*11/05/20*	11/05/20	Schedule JIRA scheduler and ad-hoc reporting dashboard meeting with client analytics
UM & A&G Implementation Closeout	**18 d**	**01/04/21**	**01/27/21**	
Create transition checklist	2 d	01/04/21	01/05/21	MILESTONE: UM / A&G Via Identifi Review Is LIVE
Finalize transition checklist and collateral	10 d	01/06/21	01/19/21	Create transition checklist
Transfer documentation and collateral from checklist to Ops SharePoint	5 d	01/20/21	01/26/21	Finalize transition checklist and collateral
Conduct implementation transition meeting and obtain signoff	1 d	01/27/21	01/27/21	Transfer documentation and collateral from checklist to Ops SharePoint
MILESTONE: Transition to operations completed	*0 d*	*01/27/21*	01/27/21	Conduct implementation transition meeting and obtain signoff
Model Of Care (MOC) / Behavioral Health (BH) [For Enhancements and New Compliance Requirements Only]	**303 d**	**02/03/20**	**03/31/21**	
1. INITIATION	**25 d**	**02/03/20**	**03/06/20**	
Kickoff & Scope	**25 d**	**02/03/20**	**03/06/20**	
Scope Of Services Grid	5 d	02/03/20	02/07/20	
Confirm deliverable grid has been completed	3 d	02/03/20	02/05/20	
Validate project tasks against deliverables matrix	2 d	02/06/20	02/07/20	Confirm deliverable grid has been completed
Core Team Workstream Kickoff	8 d	02/03/20	02/12/20	
Define Resources, Roles, Responsibilities	1 d	02/03/20	02/03/20	
Define Key Stakeholders and Relationship Crosswalk	1 d	02/03/20	02/03/20	
Define Specific Travel Policy, Meeting Governance, Project Management Approach	1 d	02/03/20	02/03/20	
Request copies of specific Payor documents	3 d	02/03/20	02/05/20	
Receive Clinical Program Overview	3 d	02/06/20	02/10/20	Request copies of specific Payor documents
Develop Core Team presentation materials	1 d	02/11/20	02/11/20	Receive Clinical Program Overview
Conduct Core Team Kickoff	1 d	02/12/20	02/12/20	Develop Core Team presentation materials
Identifi Care Patient Collateral Kickoff	17 d	02/13/20	03/06/20	
Initiate Communication Strategy - Care Management	3 d	02/13/20	02/17/20	Conduct Core Team Kickoff
Obtain logo and preferred use terms	5 d	02/18/20	02/24/20	Initiate Communication Strategy - Care Management
Initiate Care Advising Forms (PHI, Personal Rep, Privacy Notice)	5 d	02/25/20	03/02/20	Obtain logo and preferred use terms
Brand Care Advising forms for review	3 d	03/03/20	03/05/20	Initiate Care Advising Forms (PHI, Personal Rep, Privacy Notice)
Initiate Identifi Care General Use Letters	1 d	03/06/20	03/06/20	Brand Care Advising forms for review
Initiate program specific letters (BH)	1 d	03/06/20	03/06/20	Brand Care Advising forms for review
Initiate program specific brochures	1 d	03/06/20	03/06/20	Brand Care Advising forms for review
Initiate program specific Toolkit	1 d	03/06/20	03/06/20	Brand Care Advising forms for review
Extended Team Kickoff	6 d	02/13/20	02/20/20	
Develop Kickoff meeting presentation materials	3 d	02/13/20	02/17/20	Conduct Core Team Kickoff
Determine key attendees and schedule Kickoffs	1 d	02/18/20	02/18/20	Develop Kickoff meeting presentation materials
Schedule Kickoff meetings	1 d	02/19/20	02/19/20	Determine key attendees and schedule Kickoffs
Execute Kickoff Meeting	1 d	02/20/20	02/20/20	Schedule Kickoff meetings
Charter	2 d	02/10/20	02/11/20	
Develop Project Charter	1 d	02/10/20	02/10/20	Obtain Copy of Executed MCO Contract
Finalize Project Charter Per Feedback From Stakeholders	1 d	02/11/20	02/11/20	Develop Project Charter
Discovery Meetings	5 d	02/12/20	02/18/20	
Prep meeting for discovery sessions	1 d	02/12/20	02/12/20	Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions
Discovery session Model of Care & BH Introduction	1 d	02/13/20	02/13/20	Prep meeting for discovery sessions
Discovery session	3 d	02/14/20	02/18/20	Discovery session Model of Care & BH Introduction
Discovery Tracker	7 d	02/03/20	02/11/20	
Obtain Copy of Executed MCO Contract	5 d	02/03/20	02/07/20	
Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions	2 d	02/10/20	02/11/20	Obtain Copy of Executed MCO Contract
MILESTONE: Kickoff Sessions Completed	*0 d*	*02/20/20*	02/20/20	Execute Kickoff Meeting
Project Standup	**6 d**	**02/21/20**	**02/28/20**	
Draft Schedule / Workplan	6 d	02/21/20	02/28/20	
Develop draft implementation plan / Gantt chart	5 d	02/21/20	02/27/20	MILESTONE: Kickoff Sessions Completed
Modify and finalize implementation plan	1 d	02/28/20	02/28/20	Develop draft implementation plan / Gantt chart
Risk Management Plan	2 d	02/21/20	02/24/20	
Create risk management plan	1 d	02/21/20	02/21/20	MILESTONE: Kickoff Sessions Completed
Finalize risk management plan per stakeholder feedback	1 d	02/24/20	02/24/20	Create risk management plan
Communication Management Plan	2 d	02/21/20	02/24/20	
Create communication management plan	1 d	02/21/20	02/21/20	MILESTONE: Kickoff Sessions Completed
Finalize communication management plan per stakeholder feedback	1 d	02/24/20	02/24/20	Create communication management plan
Decision Tracker	3 d	02/21/20	02/25/20	
Create decision tracker	1 d	02/21/20	02/21/20	MILESTONE: Kickoff Sessions Completed
Develop RACI / RAPID grids	1 d	02/24/20	02/24/20	Create decision tracker

Name	Duration	Start Date	Due Date	Predecessors
Finalize decision trackers per stakeholder feedback	1 d	02/25/20	02/25/20	Develop RACI / RAPID grids
MILESTONE: Project Standup Completed	0 d	02/25/20	02/25/20	Finalize decision trackers per stakeholder feedback
2. REQUIREMENTS	**78 d**	**02/03/20**	**05/20/20**	
Requirements Gather Current State Assessment	10 d	02/26/20	03/10/20	
Discuss with platform solutions existing environment	10 d	02/26/20	03/10/20	MILESTONE: Project Standup Completed
MILESTONE: Current State Assessments Reviewed	0 d	03/10/20	03/10/20	Discuss with platform solutions existing environment
Care Management	51 d	03/11/20	05/20/20	
Complete program comparison and gap analyses for future state scope with platform solutions -- Care Mana	10 d	03/11/20	03/24/20	MILESTONE: Current State Assessments Reviewed
Requirements Identifi Care	27 d	03/11/20	04/16/20	Requirements Gather Current State Assessment
Customize General Use letters (Per Program)	5 d	03/11/20	03/17/20	Initiate program specific Toolkit
Obtain Core Team clinical letter content approval	1 d	03/18/20	03/18/20	Customize General Use letters (Per Program)
Send branded letters for review and sign-off	1 d	03/19/20	03/19/20	Obtain Core Team clinical letter content approval
Send branded approved patient letters to configuration	1 d	03/20/20	03/20/20	Send branded letters for review and sign-off
Patient letters translation requirements (Per Program)	7 d	03/23/20	03/31/20	
Obtain DMS & Federal translation requirements	1 d	03/23/20	03/23/20	Send branded approved patient letters to configuration
Create business requirements for translated patient collateral	3 d	03/24/20	03/26/20	Obtain DMS & Federal translation requirements
Coordinate requirements with translation resources	2 d	03/27/20	03/30/20	Create business requirements for translated patient collateral
Send translated patient letters to be configured	1 d	03/31/20	03/31/20	Coordinate requirements with translation resources
Identifi Care Welcome Packets	12 d	04/01/20	04/16/20	
Obtain DMS & Federal requirements and content changes	5 d	04/01/20	04/07/20	Send translated patient letters to be configured
Customize Welcome Packets	5 d	04/08/20	04/14/20	Obtain DMS & Federal requirements and content changes
Obtain Core Team clinical Welcome Packet review and approval	1 d	04/15/20	04/15/20	Customize Welcome Packets
Obtain Welcome Packet review and approval	1 d	04/16/20	04/16/20	Obtain Core Team clinical Welcome Packet review and approval
Program Descriptions Requirements - Care Management Program Care	26 d	03/25/20	04/29/20	
Review and finalize Care Management Program care program description	26 d	03/25/20	04/29/20	
Care Management Programs	26 d	03/25/20	04/29/20	
Program Description and KPIs	15 d	03/25/20	04/14/20	
Review standard program description	5 d	03/25/20	03/31/20	Complete program comparison and gap analyses for future state scope with platform solutions -- Care Management
Review standard list of KPIs	5 d	03/25/20	03/31/20	Complete program comparison and gap analyses for future state scope with platform solutions -- Care Management
Develop mitigation plan for out-of range KPI values	5 d	04/01/20	04/07/20	Review standard list of KPIs
Develop consequences and/or penalties for negative KPI results	5 d	04/08/20	04/14/20	Develop mitigation plan for out-of range KPI values
Identifi Business Requirements	10 d	04/15/20	04/28/20	
Finalize future state workflows	5 d	04/15/20	04/21/20	Develop consequences and/or penalties for negative KPI results
Review standard dropdown menu options	5 d	04/22/20	04/28/20	Finalize future state workflows
Review standard assessment content	5 d	04/22/20	04/28/20	Finalize future state workflows
Review Resources Links	5 d	04/22/20	04/28/20	Finalize future state workflows
Submission of Standard Business Requirements to IT	1 d	04/29/20	04/29/20	
Deliver Final future state Workflows	1 d	04/29/20	04/29/20	Review Resources Links
Deliver Final Dropdowns	1 d	04/29/20	04/29/20	Review Resources Links
Deliver Final Approved Assessment Content	1 d	04/29/20	04/29/20	Review Resources Links
Deliver Final Resource Links	1 d	04/29/20	04/29/20	Review Resources Links
Deliver Final branded letters on SharePoint	1 d	04/29/20	04/29/20	Review Resources Links
MILESTONE: Identifi Business requirements submitted for Configuration	0 d	04/29/20	04/29/20	Deliver Final branded letters on SharePoint
Workflow Design - Care Management	15 d	03/11/20	03/31/20	Requirements Gather Current State Assessment
Platform solution designs and drafts process maps with Clinical lead	15 d	03/11/20	03/31/20	
Design process maps - Behavioral Health Program	15 d	03/11/20	03/31/20	
MILESTONE: Workflow Design Completed	0 d	03/31/20	03/31/20	Design process maps - Behavioral Health Program
Dropdown Menus Requirements - Care Management Program Care	15 d	04/01/20	04/21/20	Requirements Gather Current State Assessment
Platform solution drafts, review and finalize Care Management Program care dropdown menus.	15 d	04/01/20	04/21/20	
Review and finalize Dropdowns	15 d	04/01/20	04/21/20	MILESTONE: Workflow Design Completed
MILESTONE: Dropdown Menu Requirements Completed	0 d	04/21/20	04/21/20	Review and finalize Dropdowns
Assessments Requirements - All Applicable Care Management Programs	18 d	04/15/20	05/08/20	Requirements Gather Current State Assessment
Complete assessment gap analysis and determine assessment needs- platform solutions	5 d	04/22/20	04/28/20	MILESTONE: Dropdown Menu Requirements Completed
Develop Assessment Content (inclusive of CRB Review & Approval)	13 d	04/15/20	05/01/20	
Develop assessment content - questions	7 d	04/15/20	04/23/20	Develop consequences and/or penalties for negative KPI results
Finalize assessment content - reference texts	6 d	04/24/20	05/01/20	Develop assessment content - questions
Finalize assessment content - skip logic	6 d	04/24/20	05/01/20	Develop assessment content - questions
Finalize assessment content - responses	6 d	04/24/20	05/01/20	Develop assessment content - questions
MILESTONE: Assessment Content Developed	0 d	05/01/20	05/01/20	Finalize assessment content - responses
MILESTONE: Initial assessment content submitted to CSRG for Identifi Team Dev Load	0 d	05/01/20	05/01/20	MILESTONE: Assessment Content Developed
Assessment Approvals Received	4 d	05/04/20	05/07/20	MILESTONE: Assessment Content Developed
Send final assessments to Identifi team for configuration (if needed)	1 d	05/08/20	05/08/20	Assessment Approvals Received
MILESTONE: All assessment updates submitted to Identifi team (if needed)	0 d	05/08/20	05/08/20	Send final assessments to Identifi team for configuration (if needed)
Member Letters - Care Management	20 d	03/11/20	04/07/20	MILESTONE: Current State Assessments Reviewed
Extended Team External Links to Load in Identifi - Care Management (Per Clinical Program)	6 d	04/15/20	04/22/20	
Request listing of applicable external links	5 d	04/15/20	04/21/20	
Request links	5 d	04/15/20	04/21/20	Program Description and KPIs
MILESTONE: Request Links Requirements Completed	0 d	04/21/20	04/21/20	Request links
Receive listing of external links for Care Management Program care. Submit to IT.	1 d	04/22/20	04/22/20	
Receive external link	1 d	04/22/20	04/22/20	MILESTONE: Request Links Requirements Completed

Name	Duration	Start Date	Due Date	Predecessors
MILESTONE: External Links Received	*0 d*	*04/22/20*	04/22/20	Receive external link
Care Management Policy and Procedures, SOP development	**25 d**	04/01/20	05/05/20	
Develop and finalize applicable care advising policies and procedures	15 d	04/01/20	04/21/20	MILESTONE: Workflow Design Completed
Obtain copies of supporting documentation (e.g. policies, procedures, workflows, reports)	5 d	04/22/20	04/28/20	Develop and finalize applicable care advising policies and procedures
Create care management requirements	5 d	04/29/20	05/05/20	Obtain copies of supporting documentation (e.g. policies, procedures, workflows, reports)
MILESTONE: Care Management P&Ps Completed	*0 d*	*05/05/20*	05/05/20	Create care management requirements
Key Performance Indicator (KPI) Requirements- Care Management	**26 d**	04/15/20	05/20/20	
Review and finalize list of Care Management Program KPIs	10 d	04/15/20	04/28/20	
Review and finalize KPIs	10 d	04/15/20	04/28/20	Program Description and KPIs
MILESTONE: Review & Finalization Of KPIs Completed	*0 d*	*04/28/20*	04/28/20	Review and finalize KPIs
Confirm KPI reporting cadence	1 d	04/29/20	04/29/20	MILESTONE: Review & Finalization Of KPIs Completed
Determine out-of-range criteria for KPI values	5 d	04/30/20	05/06/20	Confirm KPI reporting cadence
Develop mitigation plan for out-of range KPI values	5 d	05/07/20	05/13/20	Determine out-of-range criteria for KPI values
Develop consequences and/or penalties for negative KPI results	5 d	05/14/20	05/20/20	Develop mitigation plan for out-of range KPI values
MILESTONE: Finalize Net New Clinical Program & Design Requirements	*0 d*	*04/29/20*	04/29/20	Program Descriptions Requirements - Care Management Program Care
Staffing Plan	**30 d**	02/03/20	03/13/20	
Develop Staffing plan for each Identifi Care program	10 d	02/03/20	02/14/20	
Deliver copy of job descriptions for review	10 d	02/17/20	02/28/20	Develop Staffing plan for each Identifi Care program
Initiate recruitment efforts with Talent team	10 d	03/02/20	03/13/20	Deliver copy of job descriptions for review
MILESTONE: Staffing Plan Requirements Completed	*0 d*	*03/13/20*	03/13/20	Initiate recruitment efforts with Talent team
Historical Data	**30 d**	02/03/20	03/13/20	
Receive two years historical data from Payers	30 d	02/03/20	03/13/20	
MILESTONE: 2 Years Of Historical Data Received	*0 d*	*03/13/20*	03/13/20	Receive two years historical data from Payers
3. EXECUTION	**123 d**	**03/16/20**	**09/02/20**	
Execute recruitment and hiring for staffing plan	**15 d**	03/16/20	04/03/20	
Coordinate with Talent team for staffing needs	5 d	03/16/20	03/20/20	Initiate recruitment efforts with Talent team
Coordinate with Market Stand up for physical space and lap top infrastructure	5 d	03/23/20	03/27/20	Coordinate with Talent team for staffing needs
Coordinate with Talent team for compliance training	5 d	03/30/20	04/03/20	Coordinate with Market Stand up for physical space and lap top infrastructure
MILESTONE: Recruitment & Hiring For Staffing Plan Executed	*0 d*	*04/03/20*	04/03/20	Coordinate with Talent team for compliance training
Care Management Program	**75 d**	05/21/20	09/02/20	
Configure Drop Downs	raining	05/21/20	06/17/20	Develop consequences and/or penalties for negative KPI results
Configure Assessments (COTS Assessments)	20 d	06/18/20	07/15/20	Configure Drop Downs
Configure Letters (5 letters per 1 FTE/Per Day)	10 d	07/16/20	07/29/20	Configure Assessments (COTS Assessments)
Configure Links	10 d	07/30/20	08/12/20	Configure Letters (5 letters per 1 FTE/Per Day), MILESTONE: External Links Received
Configure Workflows	15 d	08/13/20	09/02/20	Configure Links, MILESTONE: Workflow Design Completed
MILESTONE: Identifi Configuration Complete	*0 d*	*09/02/20*	09/02/20	Configure Assessments (COTS Assessments), Configure Drop Downs, Configure Letters (5 letters per 1 FTE/Per Day), Configure Links, Configure Workflows
MILESTONE: Identifi / Program Dev & Configuration Complete	*0 d*	*09/02/20*	09/02/20	Care Management Program
4. TESTING	**83 d**	**09/03/20**	**12/28/20**	
Deploy UAT environment - Care Management Program	**22 d**	09/03/20	10/02/20	
Deploy UAT environment - Care Management Program	1 d	09/03/20	09/03/20	MILESTONE: Identifi Configuration Complete
Core Team Requirements review	5 d	09/04/20	09/10/20	Deploy UAT environment - Care Management Program
Create Core Team test cases	5 d	09/11/20	09/17/20	Core Team Requirements review
Conduct Core Team regression testing	5 d	09/18/20	09/24/20	Create Core Team test cases
Conduct Core Team configuration testing	5 d	09/25/20	10/01/20	Conduct Core Team regression testing
UAT environment approved	1 d	10/02/20	10/02/20	Conduct Core Team configuration testing
MILESTONE: UAT Environment Deployed	*0 d*	*10/02/20*	10/02/20	UAT environment approved
Implementation Team / Model Office Testing	**22 d**	10/05/20	11/03/20	
Deploy Model Office/ UAT environments For Testing	1 d	10/05/20	10/05/20	MILESTONE: UAT Environment Deployed
Create Core Team testing Kickoff deck - Care Management Program	5 d	10/06/20	10/12/20	Deploy Model Office/ UAT environments For Testing
Obtain implementation team testing user UAT access- Care Management Program	1 d	10/13/20	10/13/20	Create Core Team testing Kickoff deck - Care Management Program
Create test scenarios - Care Management Program	5 d	10/14/20	10/20/20	Obtain implementation team testing user UAT access- Care Management Program
Conduct Core Team testing	10 d	10/21/20	11/03/20	Create test scenarios - Care Management Program
MILESTONE: Core Team Identifi Configuration Testing Complete - Care Management	*0 d*	*11/03/20*	11/03/20	Conduct Core Team testing
MILESTONE: New Clinical Program Testing Complete	*0 d*	11/03/20	11/03/20	Implementation Team / Model Office Testing
Production Environment Approval	**18 d**	11/04/20	11/27/20	
Review Cut Over Plan for Care Management	5 d	11/04/20	11/10/20	MILESTONE: Core Team Identifi Configuration Testing Complete - Care Management
Develop Detailed Cut Over Instructions for Care Management	5 d	11/11/20	11/17/20	Review Cut Over Plan for Care Management
Review Care Management Cut Over Instructions	3 d	11/18/20	11/20/20	Develop Detailed Cut Over Instructions for Care Management
Make Care Management Cut Over Updates to Instructions	2 d	11/23/20	11/24/20	Review Care Management Cut Over Instructions
MILESTONE: Receive Care Management Cut Over Plan Sign-off	*0 d*	*11/24/20*	11/24/20	Make Care Management Cut Over Updates to Instructions
MILESTONE: Care Management Cut Over Instructions Complete	*0 d*	*11/24/20*	11/24/20	MILESTONE: Receive Care Management Cut Over Plan Sign-off
Conduct Status Go Live Status Meeting (2 weeks prior)	1 d	11/25/20	11/25/20	MILESTONE: Care Management Cut Over Instructions Complete
Conduct Go Live Day Support Meeting	1 d	11/26/20	11/26/20	Conduct Status Go Live Status Meeting (2 weeks prior)
Conduct Go-No-Go Meeting	1 d	11/27/20	11/27/20	Conduct Go Live Day Support Meeting
MILESTONE: Production Deployment Approved	*0 d*	11/27/20	11/27/20	Conduct Go-No-Go Meeting
Production Environment Deployment	**21 d**	11/30/20	12/28/20	
Deploy Production environment	10 d	11/30/20	12/11/20	MILESTONE: Production Deployment Approved
Core Team Regression Testing	10 d	12/14/20	12/25/20	Deploy Production environment
Identifi Production Environment Approved	*0 d*	*12/25/20*	12/25/20	Core Team Regression Testing

Name	Duration	Start Date	Due Date	Predecessors
MILESTONE: Deploy Code To Production	*0 d*	*12/28/20*	*12/28/20*	Identifi Production Environment Approved
5. TRAINING	**143 d**	**03/16/20**	**09/30/20**	
Develop & Confirm Training Approach	**29 d**	**03/16/20**	**04/23/20**	
Provide Clinical Staffing Plans	3 d	03/16/20	03/18/20	MILESTONE: Staffing Plan Requirements Completed
Execute training approach discussions	5 d	03/19/20	03/25/20	Provide Clinical Staffing Plans
Finalize training approach and training plans	10 d	03/26/20	04/08/20	Execute training approach discussions
Conduct preliminary review to identify potential date(s) to conduct training	10 d	04/09/20	04/22/20	Finalize training approach and training plans
Submit workflows to training team for development of training material	1 d	04/23/20	04/23/20	Conduct preliminary review to identify potential date(s) to conduct training
MILESTONE: Training Plan Developed	*0 d*	*04/23/20*	*04/23/20*	Submit workflows to training team for development of training material
Configure User ID Access	**10 d**	**04/24/20**	**05/07/20**	
Obtain Identifi/Clinical Criteria Access for Staff	1 d	04/24/20	04/24/20	MILESTONE: Training Plan Developed
Provision of Identifi access request forms	3 d	04/27/20	04/29/20	Obtain Identifi/Clinical Criteria Access for Staff
Return completed access request forms	3 d	04/30/20	05/04/20	Provision of Identifi access request forms
Configure User ID Access	2 d	05/05/20	05/06/20	Return completed access request forms
Send User ID Access Confirmation to Clinical / Training Team	1 d	05/07/20	05/07/20	Configure User ID Access
MILESTONE: User ID Access Configured	*0 d*	*05/07/20*	*05/07/20*	Send User ID Access Confirmation to Clinical / Training Team
Validate Staff Access To Identifi	**4 d**	**05/08/20**	**05/13/20**	
Schedule session with Identifi IT representative and applicable staff	3 d	05/08/20	05/12/20	MILESTONE: User ID Access Configured
Confirm Access to Identifi	1 d	05/13/20	05/13/20	Schedule session with Identifi IT representative and applicable staff
MILESTONE: Staff Access To Identifi Validated	*0 d*	*05/13/20*	*05/13/20*	Confirm Access to Identifi
Training Planning & Execution	**20 d**	**09/03/20**	**09/30/20**	
Training materials developed	3 d	09/03/20	09/07/20	MILESTONE: Identifi Configuration Complete
Re-confirm training date	3 d	09/08/20	09/10/20	Training materials developed
Secure training space and equipment	3 d	09/11/20	09/15/20	Re-confirm training date
Staff listing to Training Dept	1 d	09/16/20	09/16/20	Secure training space and equipment
Staff set up in Training Environment	5 d	09/17/20	09/23/20	Staff listing to Training Dept
Execute Clinical Staff Training	5 d	09/24/20	09/30/20	Staff set up in Training Environment
MILESTONE: Model Of Care / BH Training Completed	*0 d*	*09/30/20*	*09/30/20*	Execute Clinical Staff Training
6. GO-LIVE	**4 d**	**12/29/20**	**01/01/21**	
Prepare Command Center	3 d	12/29/20	12/31/20	Identifi Production Environment Approved, MILESTONE: Deploy Code To Production
Launch Command Center	1 d	01/01/21	01/01/21	Prepare Command Center
MILESTONE: Product Go-Live	*0 d*	*01/01/21*	*01/01/21*	Launch Command Center
MILESTONE: Identifi Care Is Live	*0 d*	*01/01/21*	*01/01/21*	Product Go-Live
7. WARRANTY / TRANSITION TO OPERATIONS	**63 d**	**01/04/21**	**03/31/21**	
Initiate 1 week of daily calls with care advising staff IT, Training and applicable managers	5 d	01/04/21	01/08/21	MILESTONE: Identifi Care Is Live
Weekly touch point calls to commence thereafter	5 d	01/11/21	01/15/21	Initiate 1 week of daily calls with care advising staff IT, Training and applicable managers
Warranty Period	63 d	01/04/21	03/31/21	MILESTONE: Identifi Care Is Live
MILESTONE: Warranty Period Complete (Transition To Ops To Follow)	*0 d*	*03/31/21*	*03/31/21*	Warranty Period
Execute lessons Learned	1 d	01/04/21	01/04/21	MILESTONE: Identifi Care Is Live
Model Of Care / Behavioral Health Closeout	**31 d**	**01/04/21**	**02/15/21**	
Create transition checklist	5 d	01/04/21	01/08/21	MILESTONE: Identifi Care Is Live
Finalize transition checklist and collateral	10 d	01/11/21	01/22/21	Create transition checklist
Transfer documentation and collateral from checklist to Ops SharePoint	10 d	01/25/21	02/05/21	Finalize transition checklist and collateral
Conduct implementation transition meeting and obtain signoff	5 d	02/08/21	02/12/21	Transfer documentation and collateral from checklist to Ops SharePoint
MILESTONE: Transition to operations completed	*0 d*	*02/15/21*	*02/15/21*	Conduct implementation transition meeting and obtain signoff
System Enhancements: Clinical Domain	**171 d**	**02/03/20**	**09/28/20**	
1. INITIATING	**10 d**	**02/03/20**	**02/14/20**	
Scope Verification / Review	10 d	02/03/20	02/14/20	
2. REQUIREMENTS	**41 d**	**02/17/20**	**04/13/20**	
Gap Analysis	15 d	02/17/20	03/06/20	Scope Verification / Review
Solution Scoping	15 d	03/09/20	03/27/20	Gap Analysis
BRD Updates	10 d	03/30/20	04/10/20	Solution Scoping
BRD Review & Signoff	1 d	04/13/20	04/13/20	BRD Updates
3. EXECUTION	**75 d**	**04/14/20**	**07/27/20**	
Prioritize Enhancement Requests	20 d	04/14/20	05/11/20	BRD Review & Signoff
Scheduling On Roadmap	15 d	04/14/20	05/04/20	BRD Review & Signoff
Build Enhancement	60 d	05/05/20	07/27/20	Scheduling On Roadmap
4. TESTING	**45 d**	**07/28/20**	**09/28/20**	
System Testing	10 d	07/28/20	08/10/20	Build Enhancement
Configuration Remediation	15 d	08/11/20	08/31/20	System Testing
Deployment	10 d	09/01/20	09/14/20	Configuration Remediation
IQ Testing	10 d	09/15/20	09/28/20	Deployment
Readiness: Clinical Domain	**173 d**	**02/03/20**	**09/30/20**	
Define Clinical Domain Mock Readiness Requirements	**20 d**	**02/03/20**	**02/28/20**	
Clinical Domain Desk / Mock Readiness Review	**173 d**	**02/03/20**	**09/30/20**	
Prepare for Mock Readiness Review	25 d	03/02/20	04/03/20	Define Clinical Domain Mock Readiness Requirements
Assign Mock Readiness Review requirements to appropriate staff	20 d	04/06/20	05/01/20	Prepare for Mock Readiness Review
Document revisions based on legal review of artifacts	20 d	05/04/20	05/29/20	Assign Mock Readiness Review requirements to appropriate staff
Submission of Readiness Review Requirements / Approvals	20 d	06/01/20	06/26/20	Document revisions based on legal review of artifacts
Mock Readiness resubmission	25 d	06/29/20	07/31/20	Submission of Readiness Review Requirements / Approvals
Mock Readiness Execution	30 d	08/03/20	09/11/20	Mock Readiness resubmission
Readiness approvals received	13 d	09/14/20	09/30/20	Mock Readiness Execution
MILESTONE: Clinical Domain Mock Readiness Completed	*0 d*	*02/03/20*	*02/03/20*	
RASQ Domain	**303 d**	**02/03/20**	**03/31/21**	
Risk Adjustment, STARS & Quality (RASQ) [For Enhancements and New Compliance Requirements Only]	**303 d**	**02/03/20**	**03/31/21**	
1. INITIATION	**11 d**	**02/03/20**	**02/17/20**	
Kickoff & Scope	**11 d**	**02/03/20**	**02/17/20**	
Scope Of Services Grid	2 d	02/03/20	02/04/20	
Confirm deliverable grid has been completed	1 d	02/03/20	02/03/20	
Confirm that deliverables are included in executed MCO Contract	1 d	02/04/20	02/04/20	Confirm deliverable grid has been completed
Validate project tasks against deliverables matrix	1 d	02/03/20	02/03/20	
Charter	2 d	02/04/20	02/05/20	
Develop Project Charter	1 d	02/04/20	02/04/20	Confirm deliverable grid has been completed

Name	Duration	Start Date	Due Date	Predecessors
Finalize Project Charter Per Feedback From Stakeholders	1 d	02/05/20	02/05/20	Develop Project Charter
Core Team Workstream Kickoff	3 d	02/04/20	02/06/20	
Define Resources, Roles, Responsibilities	1 d	02/04/20	02/04/20	Confirm deliverable grid has been completed
Define Key Stakeholders and Relationship Crosswalk	1 d	02/04/20	02/04/20	Confirm deliverable grid has been completed
Define Specific Travel Policy, Meeting Governance, Project Management Approach	1 d	02/04/20	02/04/20	Confirm deliverable grid has been completed
Request copies of Payor documents	1 d	02/04/20	02/04/20	Confirm deliverable grid has been completed
Develop Core Team presentation materials	1 d	02/05/20	02/05/20	Request copies of Payor documents
Conduct Core Team Kickoff	1 d	02/06/20	02/06/20	Develop Core Team presentation materials
Discovery Tracker	2 d	02/04/20	02/05/20	
Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions	2 d	02/04/20	02/05/20	Confirm deliverable grid has been completed
Extended Team Kickoff	5 d	02/06/20	02/12/20	
Develop Kickoff meeting presentation materials	2 d	02/06/20	02/07/20	Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions
Determine key attendees and schedule Kickoffs	1 d	02/10/20	02/10/20	Develop Kickoff meeting presentation materials
Schedule Kickoff meetings	1 d	02/11/20	02/11/20	Determine key attendees and schedule Kickoffs
Execute Kickoff Meeting	1 d	02/12/20	02/12/20	Schedule Kickoff meetings
Discovery Meetings	7 d	02/07/20	02/17/20	
Prep meeting for discovery sessions	3 d	02/07/20	02/11/20	Create Implementation Discovery Tracker and other artifacts for Documenting Open Questions
Discovery session UM & A&G Introduction	1 d	02/10/20	02/10/20	Prep meeting for discovery sessions
Discovery session	5 d	02/11/20	02/17/20	Discovery session UM & A&G Introduction
Project Standup	6 d	02/03/20	02/10/20	
Draft Schedule / Workplan	6 d	02/03/20	02/10/20	
Develop draft implementation plan / Gantt chart	5 d	02/03/20	02/07/20	
Modify and finalize implementation plan	1 d	02/10/20	02/10/20	Develop draft implementation plan / Gantt chart
2. REQUIREMENTS	**53 d**	**02/11/20**	**04/23/20**	
BRDs	52 d	02/11/20	04/22/20	
BRD Review Sessions	10 d	02/11/20	02/24/20	
Discovery - BRD Deep Dives preparation	5 d	02/11/20	02/17/20	Modify and finalize implementation plan
Discovery / Requirements Gathering	5 d	02/18/20	02/24/20	Discovery - BRD Deep Dives preparation
BRD Draft Finalization	37 d	02/25/20	04/15/20	
Inventory necessary BRDs	5 d	02/25/20	03/02/20	Discovery / Requirements Gathering
Draft BRDs	20 d	03/03/20	03/30/20	Inventory necessary BRDs
Send BRDs to Core Team Stakeholders for Review	3 d	03/31/20	04/02/20	Draft BRDs
Send BRDs for Review/Feedback	2 d	04/03/20	04/06/20	Send BRDs to Core Team Stakeholders for Review
Obtain Provided Feedback	3 d	04/07/20	04/09/20	Send BRDs for Review/Feedback
Make Edits Based on Feedback and Sends for Approval	2 d	04/10/20	04/13/20	Obtain Provided Feedback
Reviews Final BRD and Provides Sign Off	2 d	04/14/20	04/15/20	Make Edits Based on Feedback and Sends for Approval
Requirements Traceability	5 d	04/16/20	04/22/20	
Develop traceability matrix for each BRD	5 d	04/16/20	04/22/20	Reviews Final BRD and Provides Sign Off
Current State Assessment: Operational Deep Dive	37 d	02/11/20	04/01/20	
Review MCO Contract with stakeholders	5 d	02/11/20	02/17/20	Modify and finalize implementation plan
Execute RASQ Discovery Session	1 d	02/18/20	02/18/20	Review MCO Contract with stakeholders
Obtain Inventory Of Artifacts	31 d	02/19/20	04/01/20	
Document RASQ Licensure Requirements	1 d	02/19/20	02/19/20	Execute RASQ Discovery Session
Obtain P&Ps (if necessary)	10 d	02/20/20	03/04/20	Document RASQ Licensure Requirements
Obtain in and out of network processes (if necessary)	10 d	02/20/20	03/04/20	Document RASQ Licensure Requirements
Obtain operational workflows (if necessary)	10 d	02/20/20	03/04/20	Document RASQ Licensure Requirements
Receive branding and logo guidelines	30 d	02/20/20	04/01/20	Document RASQ Licensure Requirements
Receive regulatory requirements for collateral	10 d	02/20/20	03/04/20	Document RASQ Licensure Requirements
MILESTONE: Inventory of artifacts complete	*0 d*	*03/04/20*	03/04/20	Receive regulatory requirements for collateral
Develop inventory of existing third party vendors (if necessary)	1 d	02/19/20	02/19/20	Execute RASQ Discovery Session
MILESTONE: Current State Assessment Complete	*0 d*	*03/04/20*	03/04/20	MILESTONE: Inventory of artifacts complete
Amend / Develop Risk Adjustment, STARS & Quality P&Ps and Protocols (as applicable)	35 d	03/05/20	04/22/20	
Risk Adjustment Policies	15 d	03/05/20	03/25/20	MILESTONE: Current State Assessment Complete
STARS Policies	15 d	03/05/20	03/25/20	MILESTONE: Current State Assessment Complete
Quality Policies	15 d	03/05/20	03/25/20	MILESTONE: Current State Assessment Complete
MILESTONE: RASQ P&Ps and Protocols Completed	*0 d*	*03/25/20*	03/25/20	Quality Policies, Risk Adjustment Policies, STARS Policies
Review and approve RASQ P&Ps and Protocols	20 d	03/26/20	04/22/20	MILESTONE: RASQ P&Ps and Protocols Completed
MILESTONE: Approval of RASQ Polices and Procedures	*0 d*	*04/22/20*	04/22/20	Review and approve RASQ P&Ps and Protocols
MILESTONE: Policies Delivered	*0 d*	*04/22/20*	04/22/20	MILESTONE: Approval of RASQ Polices and Procedures
Create Technical Requirements Document for Identifi Practice (as applicable)	31 d	03/05/20	04/16/20	
General RASQ Workflows (as applicable)	30 d	03/05/20	04/15/20	
Risk Adjustment Workflows	30 d	03/05/20	04/15/20	Obtain operational workflows (if necessary), Obtain P&Ps (if necessary)
STARS Workflows	30 d	03/05/20	04/15/20	Obtain operational workflows (if necessary), Obtain P&Ps (if necessary)
Quality Workflows	30 d	03/05/20	04/15/20	Obtain operational workflows (if necessary), Obtain P&Ps (if necessary)
MILESTONE: General RASQ Workflows Completed	*0 d*	*04/15/20*	04/15/20	Quality Workflows, Risk Adjustment Workflows, STARS Workflows
RASQ Team signs off on workflows	1 d	04/16/20	04/16/20	MILESTONE: General RASQ Workflows Completed
MILESTONE: Technical Requirements Document Complete	*0 d*	*04/16/20*	04/16/20	RASQ Team signs off on workflows
Align IT Product Roadmap Priorities	35 d	03/05/20	04/22/20	
Key Decision: Determine where Claims Reconciliation Logic will be run	25 d	03/05/20	04/08/20	MILESTONE: Current State Assessment Complete
Key Decision: Determine where Scoring Logic will run	25 d	03/05/20	04/08/20	MILESTONE: Current State Assessment Complete
Key Decision: Update Care Gaps Rules Engine	35 d	03/05/20	04/22/20	MILESTONE: Current State Assessment Complete

Name	Duration	Start Date	Due Date	Predecessors
MILESTONE: IT Product Roadmap Priorities Completed	*0 d*	*04/22/20*	04/22/20	Key Decision: Determine where Claims Reconciliation Logic will be run, Key Decision: Determine where Scoring Logic will run, Key Decision: Update Care Gaps Rules Engine
MILESTONE: Finalize Net New Quality Requirements & Design	*0 d*	*04/23/20*	04/23/20	MILESTONE: IT Product Roadmap Priorities Completed
3. EXECUTION	**97 d**	**04/24/20**	**09/07/20**	
Suspect File Generation	23 d	04/24/20	05/26/20	
Generate, QA and Load Suspect Condition File	23 d	04/24/20	05/26/20	
Submit JIRA Ticket to create Suspect Condition file (RASQ Operations)	1 d	04/24/20	04/24/20	MILESTONE: Finalize Net New Quality Requirements & Design
Generate Suspect Condition File	5 d	04/27/20	05/01/20	Submit JIRA Ticket to create Suspect Condition file (RASQ Operations)
QA Suspect Conditions File	15 d	05/04/20	05/22/20	Generate Suspect Condition File
Load Suspect Conditions File to EDW	2 d	05/25/20	05/26/20	QA Suspect Conditions File
Patient Assessment Forms (PAFs) [*For Paper PAFs Only*]	41 d	04/24/20	06/19/20	
Set up Extranet with market access	5 d	04/24/20	04/30/20	MILESTONE: Finalize Net New Quality Requirements & Design
Generate paper PAFs	10 d	05/01/20	05/14/20	Set up Extranet with market access
QA PAFs	10 d	05/15/20	05/28/20	Generate paper PAFs
Risk Adjustment Operations Sign-off on PAFs	5 d	05/29/20	06/04/20	QA PAFs
Upload PAFs to Extranet	5 d	06/05/20	06/11/20	Risk Adjustment Operations Sign-off on PAFs
Request Medicare/Medicaid Risk Score Monitor Report	3 d	06/12/20	06/16/20	Upload PAFs to Extranet
Request Medicare/Medicaid Operations Master Report	3 d	06/17/20	06/19/20	Request Medicare/Medicaid Risk Score Monitor Report
MILESTONE: Patient Assessment Forms (Paper PAFs) Completed	*0 d*	*06/19/20*	06/19/20	Request Medicare/Medicaid Operations Master Report
Provider File Data Onboarding / Integration	70 d	04/24/20	07/30/20	
Receive Provider File - Test File	10 d	04/24/20	05/07/20	MILESTONE: Finalize Net New Quality Requirements & Design
QA Provider File Layout - Test File	5 d	05/08/20	05/14/20	Receive Provider File - Test File
Receive Provider File - Production Files	5 d	05/15/20	05/21/20	QA Provider File Layout - Test File
QA Provider File Data Fields - Production Files	5 d	05/22/20	05/28/20	Receive Provider File - Production Files
Provider File - Rework (if needed)	5 d	05/29/20	06/04/20	QA Provider File Data Fields - Production Files
Risk Adjustment Operations Provider File Sign-off	3 d	06/05/20	06/09/20	Provider File - Rework (if needed)
Front-end eligibility exclusions	2 d	06/10/20	06/11/20	Risk Adjustment Operations Provider File Sign-off
Complete update to model	5 d	06/12/20	06/18/20	Front-end eligibility exclusions
Design Risk Adjustment and Quality Incentive Plan in collaboration with Physician Engagement Workstream	30 d	06/19/20	07/30/20	Complete update to model
MILESTONE: Provider Data Onboarding / Integration Completed	*0 d*	*06/18/20*	06/18/20	Complete update to model
Configure Identifi Practice	60 d	04/24/20	07/16/20	
Provide configuration and IT with requirements for Identifi Practice Set Up	5 d	04/24/20	04/30/20	MILESTONE: Finalize Net New Quality Requirements & Design
IT Configures Identifi Practice	45 d	05/01/20	07/02/20	Provide configuration and IT with requirements for Identifi Practice Set Up
Validate Account Structure is set up - RAF Flag and line of business configuration	10 d	07/03/20	07/16/20	IT Configures Identifi Practice
MILESTONE: Identifi Practice Configuration Completed	*0 d*	*07/16/20*	07/16/20	Validate Account Structure is set up - RAF Flag and line of business configuration
Update suppression list and prevalent conditions configuration	10 d	07/17/20	07/30/20	MILESTONE: Identifi Practice Configuration Completed
Initial Risk Analytics Reporting	18 d	07/17/20	08/11/20	
Provider-Performance Report	18 d	07/17/20	08/11/20	
Generate Provider-Performance Report (PPR)	5 d	07/17/20	07/23/20	MILESTONE: Identifi Practice Configuration Completed
QA the (PPR)	10 d	07/24/20	08/06/20	Generate Provider-Performance Report (PPR)
Deliver the PPR to market	3 d	08/07/20	08/11/20	QA the (PPR)
MILESTONE: Provider-Performance Report Completed	*0 d*	*08/11/20*	08/11/20	Deliver the PPR to market
Risk Adjustment Patient Roster	18 d	07/17/20	08/11/20	
Generate Risk Adjustment Patient Roster	5 d	07/17/20	07/23/20	MILESTONE: Identifi Practice Configuration Completed
QA the RA Patient Roster	10 d	07/24/20	08/06/20	Generate Risk Adjustment Patient Roster
Deliver the RA Patient Roster to market	3 d	08/07/20	08/11/20	QA the RA Patient Roster
MILESTONE: Risk Adjustment Patient Roster Completed	*0 d*	*08/11/20*	08/11/20	Deliver the RA Patient Roster to market
Risk Score Monitor	18 d	07/17/20	08/11/20	
Generate Risk Score Monitor	5 d	07/17/20	07/23/20	MILESTONE: Identifi Practice Configuration Completed
QA the Risk Score Monitor	10 d	07/24/20	08/06/20	Generate Risk Score Monitor
Deliver the Risk Score Monitor to market	3 d	08/07/20	08/11/20	QA the Risk Score Monitor
MILESTONE: Risk Monitor Score Completed	*0 d*	*08/11/20*	08/11/20	Deliver the Risk Score Monitor to market
Risk Score Forecaster	18 d	07/17/20	08/11/20	
Generate the Risk Score Forecaster	5 d	07/17/20	07/23/20	MILESTONE: Identifi Practice Configuration Completed
QA the Risk Score Forecaster	10 d	07/24/20	08/06/20	Generate the Risk Score Forecaster
Deliver the Risk Score Forecaster to market	3 d	08/07/20	08/11/20	QA the Risk Score Forecaster
MILESTONE: Risk Score Forecaster	*0 d*	*08/11/20*	08/11/20	Deliver the Risk Score Forecaster to market
Medicaid Operations Master Report	18 d	07/17/20	08/11/20	
Generate Medicaid Operations Master Report	5 d	07/17/20	07/23/20	MILESTONE: Identifi Practice Configuration Completed
QA the Operations Master Report	10 d	07/24/20	08/06/20	Generate Medicaid Operations Master Report
Deliver the Operations Master Report to market	3 d	08/07/20	08/11/20	QA the Operations Master Report
MILESTONE: MA / Medicaid Operations Master Report Completed	*0 d*	*08/11/20*	08/11/20	Deliver the Operations Master Report to market
MILESTONE: Initial Risk Analytics Reporting Completed	*0 d*	*08/11/20*	08/11/20	MILESTONE: MA / Medicaid Operations Master Report Completed, MILESTONE: Provider-Performance Report Completed, MILESTONE: Risk Adjustment Patient Roster Completed, MILESTONE: Risk Monitor Score Completed, MILESTONE: Risk Score Forecaster
Deliver Quality Reports	19 d	08/12/20	09/07/20	
Generate the Point of Care Checklist	8 d	08/12/20	08/21/20	MILESTONE: Initial Risk Analytics Reporting Completed
QA the Point of Care Checklist	8 d	08/24/20	09/02/20	Generate the Point of Care Checklist
Deliver the Point of Care checklist to the market	3 d	09/03/20	09/07/20	QA the Point of Care Checklist

Name	Duration	Start Date	Due Date	Predecessors
MILESTONE: Quality Reporting Delivered	*0 d*	*09/07/20*	09/07/20	Deliver the Point of Care checklist to the market
Deliver Quality Compliance Reports	19 d	08/12/20	09/07/20	
Generate the Quality Compliance Reports	8 d	08/12/20	08/21/20	MILESTONE: Initial Risk Analytics Reporting Completed
QA the Quality Compliance Reports	8 d	08/24/20	09/02/20	Generate the Quality Compliance Reports
Deliver the Quality Compliance Reports to the market	3 d	09/03/20	09/07/20	QA the Quality Compliance Reports
MILESTONE: Quality Compliance Reports Delivered	*0 d*	*09/07/20*	09/07/20	Deliver the Quality Compliance Reports to the market
MILESTONE: Quality Enhancement Build Complete	*0 d*	*09/07/20*	09/07/20	MILESTONE: Identifi Practice Configuration Completed, MILESTONE: Initial Risk Analytics Reporting Completed, MILESTONE: Quality Compliance Reports Delivered, MILESTONE: Quality Reporting Delivered
4. TESTING	**33 d**	**09/08/20**	**10/22/20**	
UAT	27 d	09/08/20	10/14/20	
UAT Environment Deployed	1 d	09/08/20	09/08/20	MILESTONE: Identifi Practice Configuration Completed, MILESTONE: Quality Enhancement Build Complete
MILESTONE: UAT Environment Deployed	*0 d*	*09/08/20*	09/08/20	UAT Environment Deployed
Core Team requirements review	5 d	09/09/20	09/15/20	MILESTONE: UAT Environment Deployed
Create Core Team test cases	10 d	09/16/20	09/29/20	Core Team requirements review
Conduct Core Team configuration testing	10 d	09/30/20	10/13/20	Create Core Team test cases
UAT environment approved	1 d	10/14/20	10/14/20	Conduct Core Team configuration testing
MILESTONE: User Acceptance Testing Complete	*0 d*	*10/14/20*	10/14/20	UAT environment approved
Reporting Processes	10 d	09/09/20	09/22/20	
Validate reporting	10 d	09/09/20	09/22/20	MILESTONE: UAT Environment Deployed
MILESTONE: Reporting Processes Validated	*0 d*	*09/22/20*	09/22/20	Validate reporting
PAF Processes	15 d	09/09/20	09/29/20	
Validate Identifi Practice/PAF process	15 d	09/09/20	09/29/20	MILESTONE: UAT Environment Deployed
MILESTONE: PAF Processes Validated	*0 d*	*09/29/20*	09/29/20	Validate Identifi Practice/PAF process
Product Deployment	6 d	10/15/20	10/22/20	
Update Identifi requirements (if needed)	5 d	10/15/20	10/21/20	MILESTONE: PAF Processes Validated, MILESTONE: Reporting Processes Validated, MILESTONE: User Acceptance Testing Complete
MILESTONE: Identifi Production Deployment Approved	*0 d*	*10/21/20*	10/21/20	Update Identifi requirements (if needed)
Deploy PROD environment - RASQ	1 d	10/22/20	10/22/20	MILESTONE: Identifi Production Deployment Approved
MILESTONE: Deploy Code To Production	*0 d*	*10/22/20*	10/22/20	Deploy PROD environment - RASQ
MILESTONE: Quality Enhancement Testing Completed	*0 d*	*10/22/20*	10/22/20	MILESTONE: Deploy Code To Production
5. TRAINING	**41 d**	**10/23/20**	**12/18/20**	
PHM and Physician Education	15 d	10/23/20	11/12/20	
Develop Risk Adjustment and Quality Materials (incl. print and publishing)	15 d	10/23/20	11/12/20	MILESTONE: Quality Enhancement Testing Completed
Develop and review Training Presentation	15 d	10/23/20	11/12/20	MILESTONE: Quality Enhancement Testing Completed
Develop and review materials for CME credit (with UPMC)	15 d	10/23/20	11/12/20	MILESTONE: Quality Enhancement Testing Completed
Develop and review General FAQs	15 d	10/23/20	11/12/20	MILESTONE: Quality Enhancement Testing Completed
Develop and review HCC Risk Scores Summary	15 d	10/23/20	11/12/20	MILESTONE: Quality Enhancement Testing Completed
Develop and review HCC Quality Coding Guide	15 d	10/23/20	11/12/20	MILESTONE: Quality Enhancement Testing Completed
Develop and review Physician Talking Points	15 d	10/23/20	11/12/20	MILESTONE: Quality Enhancement Testing Completed
Develop and review Office Staff Scripting	15 d	08/31/20	09/18/20	MILESTONE: Quality Enhancement Testing Completed
Review draft workstream education	15 d	08/31/20	09/18/20	Develop and review General FAQs, Develop and review HCC Quality Coding Guide, Develop and review HCC Risk Scores Summary, Develop and review materials for CME credit (with UPMC), Develop and review Office Staff Scripting, Develop and review Physician Talking Points, Develop and review Training Presentation, Develop Risk Adjustment and Quality Materials (incl. print and publishing)
Finalize and deliver workstream education package	5 d	09/14/20	09/18/20	Review draft workstream education
MILESTONE: PHM & Physician Education Materials Completed	*0 d*	*10/22/20*	10/22/20	Finalize and deliver workstream education package
Develop Communication Plan, Assess Workflows and Identify Trainer Resources	28 d	10/23/20	12/01/20	
Identify pilot practices and providers to assess for both RA and Quality	5 d	10/23/20	10/29/20	MILESTONE: Quality Enhancement Testing Completed
Assess current operations, workflows, staffing and gaps	5 d	10/23/20	10/29/20	MILESTONE: Quality Enhancement Testing Completed
Formalize detailed staffing plan roles and responsibilities	5 d	10/30/20	11/05/20	Assess current operations, workflows, staffing and gaps Team
Identify practice owners for training and communication plan	5 d	10/30/20	11/05/20	Assess current operations, workflows, staffing and gaps Team
Identify PHMs for initial workflow and risk adjustment and quality trainings	5 d	10/30/20	11/05/20	Assess current operations, workflows, staffing and gaps Team
Establish Practice Lead communication cascade and accountability mechanism	3 d	11/06/20	11/10/20	Identify PHMs for initial workflow and risk adjustment and quality trainings
Develop workflow for RA and Quality resources	5 d	11/06/20	11/12/20	Identify PHMs for initial workflow and risk adjustment and quality trainings
Review draft workflow and staffing recommendations	6 d	11/13/20	11/20/20	
Determine who will conduct PAF data entry	3 d	11/13/20	11/17/20	Develop workflow for RA and Quality resources
Determine physician landscape (who is on EMRi vs using Paper)	3 d	11/18/20	11/20/20	Determine who will conduct PAF data entry
Secure training space and confirm logistics	3 d	11/23/20	11/25/20	Determine physician landscape (who is on EMRi vs using Paper)
Revise workflow and staffing as needed	3 d	11/26/20	11/30/20	Secure training space and confirm logistics
Finalize communication plan and resources	1 d	12/01/20	12/01/20	Revise workflow and staffing as needed
MILESTONE: Communication Plan, Assess Workflows & Identify Trainer Resources Developed	*0 d*	*12/01/20*	*12/01/20*	Finalize communication plan and resources
Confirm Training Approach	8 d	12/02/20	12/11/20	

Name	Duration	Start Date	Due Date	Predecessors
Provide RASQ Staffing Plan to PHMs and Practice Leads	3 d	12/02/20	12/04/20	MILESTONE: Communication Plan, Assess Workflows & Identify Trainer Resources Developed
Execute training approach discussions	1 d	12/07/20	12/07/20	Provide RASQ Staffing Plan to PHMs and Practice Leads
Finalize training approach and training plans	2 d	12/08/20	12/09/20	Execute training approach discussions
Conduct preliminary review to identify potential date(s) to conduct training	1 d	12/10/20	12/10/20	Finalize training approach and training plans
Submit workflows to training team for development of training material	1 d	12/11/20	12/11/20	Conduct preliminary review to identify potential date(s) to conduct training
MILESTONE: Training Plan Developed	*0 d*	*12/11/20*	*12/11/20*	Submit workflows to training team for development of training material
Configure User ID Access	10 d	10/23/20	11/05/20	
Obtain Identifi/Clinical Criteria Access for Staff	1 d	10/23/20	10/23/20	MILESTONE: Quality Enhancement Testing Completed
Provision of Identifi access request forms	3 d	10/26/20	10/28/20	Obtain Identifi/Clinical Criteria Access for Staff
Return completed access request forms	3 d	10/29/20	11/02/20	Provision of Identifi access request forms
Configure User ID Access	2 d	11/03/20	11/04/20	Return completed access request forms
Send User ID Access Confirmation to Clinical / Training Team	1 d	11/05/20	11/05/20	Configure User ID Access
MILESTONE: User ID Access Configured	*0 d*	*11/05/20*	*11/05/20*	Send User ID Access Confirmation to Clinical / Training Team
Validate Staff Access to Identifi	4 d	11/06/20	11/11/20	
Schedule session with Identifi IT representative and applicable staff	3 d	11/06/20	11/10/20	MILESTONE: User ID Access Configured
Confirm Access to Identifi	1 d	11/11/20	11/11/20	Schedule session with Identifi IT representative and applicable staff
MILESTONE: Staff Access To Identifi Validated	*0 d*	*11/11/20*	*11/11/20*	Confirm Access to Identifi
Training Planning and Execution	27 d	11/12/20	12/18/20	
Training materials developed	3 d	11/12/20	11/16/20	MILESTONE: Staff Access To Identifi Validated
Re-confirm training date	1 d	11/17/20	11/17/20	Training materials developed
Secure training space and equipment	5 d	11/18/20	11/24/20	Re-confirm training date
Staff listing to Training Dept	3 d	11/25/20	11/27/20	Secure training space and equipment
Staff set up in Learning Center	5 d	11/30/20	12/04/20	Staff listing to Training Dept
Staff set up in UAT Environment	5 d	12/07/20	12/11/20	Staff set up in Learning Center
Execute PHM & Physician Staff Training	5 d	12/14/20	12/18/20	Staff set up in UAT Environment
MILESTONE: RASQ Training Completed	*0 d*	*12/18/20*	*12/18/20*	Execute PHM & Physician Staff Training
Prepare Command Center	20 d	11/12/20	12/09/20	Training Planning and Execution
6. GO-LIVE	**10 d**	**12/21/20**	**01/01/21**	
Launch Command Center	10 d	12/21/20	01/01/21	MILESTONE: RASQ Training Completed
Product Go-Live	5 d	12/21/20	12/25/20	Launch Command Center
MILESTONE: Identifi Practice Go-Live	*0 d*	*01/01/21*	*01/01/21*	Product Go-Live
7. WARRANTY / TRANSITION TO OPERATIONS	**146 d**	**09/09/20**	**03/31/21**	
Warranty Period	63 d	01/04/21	03/31/21	MILESTONE: Identifi Practice Go-Live
MILESTONE: Warranty Period Complete (Transition To Ops To Follow)	*0 d*	*03/31/21*	*03/31/21*	Warranty Period
Execute Lessons Learned	10 d	01/04/21	01/15/21	MILESTONE: Identifi Practice Go-Live
Reporting Handoff	25 d	09/09/20	10/13/20	
Create compliance reporting submission process workflow document	15 d	09/09/20	09/29/20	MILESTONE: Provider Data Onboarding / Integration Completed, UAT Environment Deployed
Schedule reporting submission review process with business owners, analytics and compliance teams	5 d	09/30/20	10/06/20	Create compliance reporting submission process workflow document
Schedule JIRA scheduler and ad-hoc reporting dashboard meeting with analytics	5 d	10/07/20	10/13/20	Schedule reporting submission review process with business owners, analytics and compliance teams
MILESTONE: Operational / Compliance Reporting Finalized & Automated	*0 d*	*10/13/20*	*10/13/20*	Schedule JIRA scheduler and ad-hoc reporting dashboard meeting with analytics
Risk Adjustment, STARS & Quality Implementation Closeout	18 d	01/18/21	02/10/21	
Create transition checklist	2 d	01/18/21	01/19/21	Execute Lessons Learned
Finalize transition checklist and collateral	10 d	01/20/21	02/02/21	Create transition checklist
Transfer documentation and collateral from checklist to Ops SharePoint	5 d	02/03/21	02/09/21	Finalize transition checklist and collateral
Conduct implementation transition meeting and obtain signoff	1 d	02/10/21	02/10/21	Transfer documentation and collateral from checklist to Ops SharePoint
MILESTONE: Transition to operations completed	*0 d*	*02/10/21*	*02/10/21*	Conduct implementation transition meeting and obtain signoff
System Enhancements: RASQ Domain	**171 d**	**02/03/20**	**09/28/20**	
1. INITIATING	**10 d**	**02/03/20**	**02/14/20**	
Scope Verification / Review	10 d	02/03/20	02/14/20	
2. REQUIREMENTS	**41 d**	**02/17/20**	**04/13/20**	
Gap Analysis	15 d	02/17/20	03/06/20	Scope Verification / Review
Solution Scoping	15 d	03/09/20	03/27/20	Gap Analysis
BRD Updates	10 d	03/30/20	04/10/20	Solution Scoping
BRD Review & Signoff	1 d	04/13/20	04/13/20	BRD Updates
3. EXECUTION	**75 d**	**04/14/20**	**07/27/20**	
Prioritize Enhancement Requests	20 d	04/14/20	05/11/20	BRD Review & Signoff
Scheduling On Roadmap	15 d	04/14/20	05/04/20	BRD Review & Signoff
Build Enhancement	60 d	05/05/20	07/27/20	Scheduling On Roadmap
4. TESTING	**45 d**	**07/28/20**	**09/28/20**	
System Testing	10 d	07/28/20	08/10/20	Build Enhancement
Configuration Remediation	15 d	08/11/20	08/31/20	System Testing
Deployment	10 d	09/01/20	09/14/20	Configuration Remediation
IQ Testing	10 d	09/15/20	09/28/20	Deployment
Readiness: RASQ Domain	**173 d**	**02/03/20**	**09/30/20**	
Define RASQ Domain Readiness Requirements	20 d	02/03/20	02/28/20	
RASQ Domain Desk / Mock Readiness Review	153 d	03/02/20	09/30/20	
Prepare for Mock Readiness Review	25 d	03/02/20	04/03/20	Define RASQ Domain Readiness Requirements
Assign Mock Readiness Review requirements to appropriate staff	20 d	04/06/20	05/01/20	Prepare for Mock Readiness Review
Document revisions based on legal review of artifacts	20 d	05/04/20	05/29/20	Assign Mock Readiness Review requirements to appropriate staff
Submission of Readiness Review Requirements / Approvals	20 d	06/01/20	06/26/20	Document revisions based on legal review of artifacts
Mock Readiness resubmission	25 d	06/29/20	07/31/20	Submission of Readiness Review Requirements / Approvals
Mock Readiness Execution	30 d	08/03/20	09/11/20	Mock Readiness resubmission
Readiness approvals received	13 d	09/14/20	09/30/20	Mock Readiness Execution
MILESTONE: RASQ Domain Mock Readiness Completed	*0 d*	*09/30/20*	*09/30/20*	Readiness approvals received
Reporting & Analytics Domain	**303 d**	**02/03/20**	**03/31/21**	

Name	Duration	Start Date	Due Date	Predecessors
Reporting & Analytics Workstream [For Enhancements and New Compliance Requirements Only]	**303 d**	**02/03/20**	**03/31/21**	
1. INITIATION	**16 d**	**02/03/20**	**02/24/20**	
Kickoff & Scope	11 d	02/03/20	02/17/20	
Define Workstream Business Owners	1 d	02/03/20	02/03/20	
Review MCO Contract for Reporting Scope	5 d	02/03/20	02/07/20	
Develop Core Team Presentation Material	2 d	02/03/20	02/04/20	
Core Team Workstream Kickoff Meeting	1 d	02/05/20	02/05/20	Develop Core Team Presentation Material
Develop Analytics Alignment Materials	5 d	02/06/20	02/12/20	Core Team Workstream Kickoff Meeting
Analytics Alignment Meetings	2 d	02/13/20	02/14/20	Develop Analytics Alignment Materials, Core Team Workstream Kickoff Meeting
Reporting & Analytics Kickoff Meeting	1 d	02/17/20	02/17/20	Analytics Alignment Meetings
MILESTONE: Kickoff Meetings Complete	0 d	02/17/20	02/17/20	Core Team Workstream Kickoff Meeting, Reporting & Analytics Kickoff Meeting
Project Standup	13 d	02/06/20	02/24/20	
Prepare Introduction Identifi Reporting presentation (Product Team)	5 d	02/18/20	02/24/20	Reporting & Analytics Kickoff Meeting
Prepare Introduction Identifi Analytics Module presentation (Product Team)	5 d	02/18/20	02/24/20	Reporting & Analytics Kickoff Meeting
Draft Schedule/Workplan	5 d	02/06/20	02/12/20	Core Team Workstream Kickoff Meeting
2. REQUIREMENTS	**59 d**	**02/06/20**	**04/28/20**	
Define MCO Reporting requirements	5 d	02/18/20	02/24/20	Reporting & Analytics Kickoff Meeting
Define reporting requirements	5 d	02/18/20	02/24/20	Reporting & Analytics Kickoff Meeting
Build Master Report Inventory	6 d	02/25/20	03/03/20	Define MCO Reporting requirements, Define reporting requirements
Regulatory & Compliance Reports	5 d	02/25/20	03/02/20	
Program Audit Reporting	5 d	02/25/20	03/02/20	
Business Sign-off on Inventory Completeness	1 d	03/03/20	03/03/20	Regulatory & Compliance Reports
Operational Reporting	11 d	02/06/20	02/20/20	
Update Master Report Inventory	10 d	02/06/20	02/19/20	Core Team Workstream Kickoff Meeting
Business Sign-off on Inventory Completeness	1 d	02/20/20	02/20/20	Update Master Report Inventory
Financial (Plan Performance) Reporting	11 d	02/25/20	03/10/20	
Update Master Report Inventory	10 d	02/25/20	03/09/20	Define reporting requirements
Business Sign-off on Inventory Completeness	1 d	03/10/20	03/10/20	Update Master Report Inventory
5 Star Rating System Reporting	11 d	02/25/20	03/10/20	
Update Master Report Inventory	10 d	02/25/20	03/09/20	Define reporting requirements
Business Sign-off on Inventory Completeness	1 d	03/10/20	03/10/20	Update Master Report Inventory
SLAs	31 d	02/25/20	04/07/20	
Build Out SLA Structure in SharePoint	10 d	02/25/20	03/09/20	Define reporting requirements
Build Out Inventory Structure in SharePoint	10 d	03/10/20	03/23/20	Build Out SLA Structure in SharePoint
Confirm Business Owner Responsibilities for All Identified Reports	10 d	03/24/20	04/06/20	Build Out Inventory Structure in SharePoint
Identify Reporting Gaps and Submit to Gap Inventory / Reporting Inventory	1 d	04/07/20	04/07/20	Confirm Business Owner Responsibilities for All Identified Reports
Reporting Requirement Intake Process	30 d	02/21/20	04/02/20	
Consolidate Reporting Requests	10 d	02/21/20	03/05/20	Operational Reporting
Meet With Individual Workstreams to Finalize Reporting Requirements	10 d	03/06/20	03/19/20	Consolidate Reporting Requests
Establish Intake Process	10 d	03/20/20	04/02/20	Meet With Individual Workstreams to Finalize Reporting Requirements
Vendor/Sub-Con Reporting	46 d	02/25/20	04/28/20	
Confirm list of active Vendors	10 d	02/25/20	03/09/20	Define reporting requirements
Compile Vendor Oversight Requirements from Business Areas	20 d	03/10/20	04/06/20	Confirm list of active Vendors
Get confirmation from Vendors to produce reports	15 d	04/07/20	04/27/20	Compile Vendor Oversight Requirements from Business Areas
Develop Vendor Submission Instructions/Guide	1 d	04/28/20	04/28/20	Get confirmation from Vendors to produce reports
MILESTONE: Finalize Net New Reporting Requirements	0 d	04/28/20	04/28/20	Develop Vendor Submission Instructions/Guide
3. EXECUTION	**90 d**	**04/29/20**	**09/01/20**	
Report Development	90 d	04/29/20	09/01/20	2. REQUIREMENTS
Group A	55 d	04/29/20	07/14/20	
Group A: Solution Scoping	20 h	04/29/20	05/01/20	
Group A: Build & QA	20 d	05/01/20	05/29/20	Group A: Solution Scoping
Group A: Test UAT	20 h	05/29/20	06/02/20	Group A: Build & QA
Group A: Production	30 d	06/03/20	07/14/20	Group A: Test UAT
Group B	90 d	04/29/20	09/01/20	
Group B: Solution Scoping	20 d	04/29/20	05/26/20	
Group B: Build & QA	20 d	05/27/20	06/23/20	Group B: Solution Scoping
Group B: Test UAT	20 d	06/24/20	07/21/20	Group B: Build & QA
Group B: Production	30 d	07/22/20	09/01/20	Group B: Test UAT
Group C	85 d	04/29/20	08/25/20	
Group C: Solution Scoping	20 d	04/29/20	05/26/20	
Group C: Build & QA	15 d	05/27/20	06/16/20	Group C: Solution Scoping
Group C: Test UAT	20 d	06/17/20	07/14/20	Group C: Build & QA
Group C: Production	30 d	07/15/20	08/25/20	Group C: Test UAT
Group D	90 d	04/29/20	09/01/20	
Group D: Solution Scoping	20 d	04/29/20	05/26/20	
Group D: Build & QA	20 d	05/27/20	06/23/20	Group D: Solution Scoping
Group D: Test UAT	20 d	06/24/20	07/21/20	Group D: Build & QA
Group D: Production	30 d	07/22/20	09/01/20	Group D: Test UAT
MILESTONE: New Reporting Specifications Complete	0 d	07/14/20	07/14/20	Group A: Production
MILESTONE: Reporting Enhancement Build Complete	0 d	09/01/20	09/01/20	Group D: Production
4. TESTING	**56 d**	**09/02/20**	**11/18/20**	
Reporting Deliverable Prep for Readiness Review	56 d	09/02/20	11/18/20	
Mock Readiness Review	16 d	09/02/20	09/23/20	
Define Requirements for NCQA Submission	30 d	09/24/20	11/04/20	Mock DMS Readiness Review
Enrollment Period Reporting Go-Live	5 d	11/05/20	11/11/20	Define Requirements for NCQA Submission
Day-1 Reporting Go-Live	5 d	11/12/20	11/18/20	Enrollment Period Reporting Go-Live
MILESTONE: Initial Reporting Testing Complete	0 d	11/18/20	11/18/20	Day-1 Reporting Go-Live
5. GO-LIVE	**0 d**	**01/01/21**	**01/01/21**	
MILESTONE: Go-Live	0 d	01/01/21	01/01/21	Day-1 Reporting Go-Live
6. WARRANTY / TRANSITION TO OPERATIONS	**63 d**	**01/01/21**	**03/31/21**	
Warranty Period	63 d	01/04/21	03/31/21	MILESTONE: Go-Live
MILESTONE: Production Validation Of Reports	0 d	01/22/21	01/22/21	Create Reporting Policies & Procedures
Create Market Playbook	15 d	01/01/21	01/22/21	MILESTONE: Go-Live
Regulatory Reports added to JIRA Scheduler	15 d	01/04/21	01/22/21	
Create Repository for All Project Documentation	15 d	01/04/21	01/22/21	
Facilitate Transition Meeting	5 d	01/04/21	01/08/21	
Project Debrief Meeting	1 d	01/11/21	01/11/21	Facilitate Transition Meeting
MILESTONE: Create Market Playbook Completed	0 d	01/01/21	01/01/21	

Name	Duration	Start Date	Due Date	Predecessors
Report Submission Process	60 d	01/04/21	03/26/21	MILESTONE: Create Market Playbook Completed
Create Reporting Policies & Procedures	15 d	01/04/21	01/22/21	
Create Report Submission Process	15 d	01/25/21	02/12/21	Create Reporting Policies & Procedures
Create and Update Accountability Matrix	15 d	02/15/21	03/05/21	Create Report Submission Process
Meeting to Review Submission Process with Business Owners	15 d	03/08/21	03/26/21	Create and Update Accountability Matrix
MILESTONE: Transition to Operations Complete	*0 d*	*03/31/21*	03/31/21	Meeting to Review Submission Process with Business Owners, Warranty Period
System Enhancements: Reporting & Analytics Domain	**171 d**	**02/03/20**	**09/28/20**	
1. INITIATING	**10 d**	**02/03/20**	**02/14/20**	
Scope Verification / Review	10 d	02/03/20	02/14/20	
2. REQUIREMENTS	**41 d**	**02/17/20**	**04/13/20**	
Gap Analysis	15 d	02/17/20	03/06/20	Scope Verification / Review
Solution Scoping	15 d	03/09/20	03/27/20	Gap Analysis
BRD Updates	10 d	03/30/20	04/10/20	Solution Scoping
BRD Review & Signoff	1 d	04/13/20	04/13/20	BRD Updates
3. EXECUTION	**75 d**	**04/14/20**	**07/27/20**	
Prioritize Enhancement Requests	20 d	04/14/20	05/11/20	BRD Review & Signoff
Scheduling On Roadmap	15 d	04/14/20	05/04/20	BRD Review & Signoff
Build Enhancement	60 d	05/05/20	07/27/20	Scheduling On Roadmap
4. TESTING	**45 d**	**07/28/20**	**09/28/20**	
System Testing	10 d	07/28/20	08/10/20	Build Enhancement
Configuration Remediation	15 d	08/11/20	08/31/20	System Testing
Deployment	10 d	09/01/20	09/14/20	Configuration Remediation
IQ Testing	10 d	09/15/20	09/28/20	Deployment
Readiness: Reporting & Analytics Domain	**173 d**	**02/03/20**	**09/30/20**	
Define Reporting & Analytics Domain Mock Readiness Requirements	20 d	02/03/20	02/28/20	
Reporting & Analytics Desk / Mock Readiness Review	153 d	03/02/20	09/30/20	
Prepare for Mock Readiness Review	25 d	03/02/20	04/03/20	Define Reporting & Analytics Domain Mock Readiness Requirements
Assign Mock Readiness Review requirements to appropriate staff	20 d	04/06/20	05/01/20	Prepare for Mock Readiness Review
Document revisions based on legal review of artifacts	20 d	05/04/20	05/29/20	Assign Mock Readiness Review requirements to appropriate staff
Submission of Readiness Review Requirements / Approvals	20 d	06/01/20	06/26/20	Document revisions based on legal review of artifacts
Mock Readiness resubmission	25 d	06/29/20	07/31/20	Submission of Readiness Review Requirements / Approvals
Mock Readiness Execution	30 d	08/03/20	09/11/20	Mock Readiness resubmission
Readiness approvals received	13 d	09/14/20	09/30/20	Mock Readiness Execution
MILESTONE: Reporting & Analytics Domain Mock Readiness Completed	*0 d*	*09/30/20*	09/30/20	Readiness approvals received
Data Integration Domain	**303 d**	**02/03/20**	**03/31/21**	
**IT	Data Integration** [For Enhancements and New Compliance Requirements Only]	**303 d**	**02/03/20**	**03/31/21**	
1. INITIATION	**10 d**	**02/03/20**	**02/14/20**	
Kickoff & Scope	9 d	02/03/20	02/13/20	
Define Workstream Business Owners	1 d	02/03/20	02/03/20	
Core Team Kickoff	9 d	02/03/20	02/13/20	
Schedule Project KO and Ongoing Meeting Cadence	2 d	02/03/20	02/04/20	
Prepare Project Charter and Scope Documentation	1 d	02/05/20	02/05/20	Schedule Project KO and Ongoing Meeting Cadence
Data Integration Kickoff Meeting	1 d	02/12/20	02/12/20	Draft Schedule/Workplan, Prepare Project Charter and Scope Documentation
DI Kickoff Complete	1 d	02/13/20	02/13/20	Data Integration Kickoff Meeting
Project Standup	6 d	02/05/20	02/12/20	
Work breakdown structure	1 d	02/05/20	02/05/20	Schedule Project KO and Ongoing Meeting Cadence, Schedule Project KO and Ongoing Meeting Cadence, Schedule Project KO and Ongoing Meeting Cadence
Develop Data Integration Schedule / Workplan	6 d	02/05/20	02/12/20	
Draft Schedule/Workplan	5 d	02/05/20	02/11/20	Schedule Project KO and Ongoing Meeting Cadence, Schedule Project KO and Ongoing Meeting Cadence, Schedule Project KO and Ongoing Meeting Cadence
Review Schedule	1 d	02/12/20	02/12/20	Draft Schedule/Workplan
MILESTONE: Project Standup Complete	*0 d*	*02/12/20*	02/12/20	Review Schedule
MILESTONE: Initiation Complete	*0 d*	*02/14/20*	02/14/20	DI Kickoff Complete, MILESTONE: Project Standup Complete, Platforms Kickoff Complete, Platforms Kickoff Complete
2. REQUIREMENTS	**107 d**	**02/03/20**	**06/30/20**	
Cross-Functional Domain Dependencies	35 d	03/16/20	05/01/20	MILESTONE: Initiation Complete
Provider Data Management Requirements (Claims & Finance Domain)	30 d	03/16/20	04/24/20	
PDM - Discovery Sessions	15 d	03/16/20	04/03/20	
PDM - Provides Documentation/Requested Files	5 d	04/06/20	04/10/20	PDM - Discovery Sessions
Provider / PDM BRD - Approval	10 d	04/13/20	04/24/20	PDM - Provides Documentation/Requested Files
MILESTONE: Provider - Interfaces Identified	*0 d*	*04/24/20*	04/24/20	Provider / PDM BRD - Approval
Enrollment & Finance Domain: Eligibility Business Requirements	30 d	03/16/20	04/24/20	
Enrollment & Finance - Discovery Sessions	15 d	03/16/20	04/03/20	
Provides Documentation/Requested Files	5 d	04/06/20	04/10/20	Enrollment & Finance - Discovery Sessions
Eligibility BRD - Approval (EE Workstream)	10 d	04/13/20	04/24/20	Provides Documentation/Requested Files
MILESTONE: Eligibility Interfaces Identified	*0 d*	*04/24/20*	04/24/20	Eligibility BRD - Approval (EE Workstream)
Claims Workstream - Business Requirements	35 d	03/16/20	05/01/20	
Claims - Discovery & Traceability Sessions	10 d	03/16/20	03/27/20	
Provides Documentation/Requested Files	10 d	03/30/20	04/10/20	Claims - Discovery & Traceability Sessions
Claims Global Requirements Defined (BRs)	5 d	04/13/20	04/17/20	Provides Documentation/Requested Files
IB Claims	5 d	04/13/20	04/17/20	
Paper and Crossover Claims	5 d	04/13/20	04/17/20	
IB 820	5 d	04/13/20	04/17/20	
IB Post Paid Claims	5 d	04/13/20	04/17/20	
OB 835	5 d	04/13/20	04/17/20	
OB Subrogation	5 d	04/13/20	04/17/20	
Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)	10 d	04/20/20	05/01/20	Claims Global Requirements Defined (BRs)
MILESTONE: Claims - Interfaces Identified	*0 d*	*05/01/20*	05/01/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
MILESTONE: Claims - Interfaces Identified	31 d	03/16/20	04/27/20	
Initial Identification of Trading Partners	1 d	03/16/20	03/16/20	

Name	Duration	Start Date	Due Date	Predecessors
All Trading Partners Identified for Contracting	30 d	03/17/20	04/27/20	Initial Identification of Trading Partners
DI: Interface Inventory	20 d	04/06/20	05/01/20	
DI Interface Inventory - Draft Published	5 d	04/06/20	04/10/20	Claims - Discovery & Traceability Sessions, PDM - Discovery Sessions
MILESTONE: Data Interface Inventory Finalized	*0 d*	*05/01/20*	05/01/20	Claims - Interfaces Identified, DI Interface Inventory - Draft Published, Eligibility Interfaces Identified, Provider - Interfaces Identified
DI / EDI - Interface BRDs	45 d	04/27/20	06/26/20	
DI BRD: Phase 0 - Eligibility Interface (IB - 834)	7 d	04/27/20	05/05/20	
Eligibility (IB 834) - Develop BRD	5 d	04/27/20	05/01/20	Eligibility BRD - Approval (EE Workstream), Provides Documentation/Requested Files
Eligibility (IB 834) - Core Team BRD Approval	2 d	05/04/20	05/05/20	Eligibility (IB 834) - Develop BRD
DI BRD: Phase 0 - Provider Interface (PCP OB file to Vendor) - if applicable	7 d	04/27/20	05/05/20	
Provider (PCP) - Develop BRD	5 d	04/27/20	05/01/20	Provider / PDM BRD - Approval
Provider (PCP) - Core Team BRD Approval	2 d	05/04/20	05/05/20	Provider (PCP) - Develop BRD
DI BRD: Phase 1 - Eligibility (OB) - 'Standard' Interface Requirements (Identifi HPA + PDW)	20 d	04/27/20	05/22/20	
Eligibility (OB) - Confirm Program Requirements for Data	10 d	04/27/20	05/08/20	Eligibility BRD - Approval (EE Workstream)
Eligibility (OB) - Addition of program-specific fields	5 d	05/11/20	05/15/20	Eligibility (OB) - Confirm Program Requirements for Data
Eligibility (OB) - Core Team Approval for DI Eligibility BRD ('Standard')	5 d	05/11/20	05/15/20	Eligibility (OB) - Confirm Program Requirements for Data
Eligibility (Core+Supp) - Verify PDW Requirements for DI Interface	5 d	05/18/20	05/22/20	Eligibility (OB) - Core Team Approval for DI Eligibility BRD ('Standard')
DI BRD: Phase 1 - 837 Claims Interface (IB) - 837I, 837P	30 d	05/04/20	06/12/20	
Claims (837I / 837P) - Develop BRD - PHASE 1	20 d	05/04/20	05/29/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
Claims (837I / 837P) - Phase 1 - Core Team BRD Approval	5 d	06/01/20	06/05/20	Claims (837I / 837P) - Develop BRD - PHASE 1
Claims (837) - Phase 1 - BRD Approval	5 d	06/08/20	06/12/20	Claims (837I / 837P) - Phase 1 - Core Team BRD Approval
DI BRD: Phase 1 - 270/271 Real-Time (OB) - Bene, Indi, Plan, Elig	17 d	05/04/20	05/26/20	
Claims (270 / 271 / 272) - Develop BRD	12 d	05/04/20	05/19/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
Claims (270 / 271 / 272) - Core Team BRD Approval	5 d	05/20/20	05/26/20	Claims (270 / 271 / 272) - Develop BRD
DI BRD: Phase 1 - 276/277 Claims Status (OB) - CSTAT	25 d	05/04/20	06/05/20	
Claims (276/277) - Develop BRD	20 d	05/04/20	05/29/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
Claims (276/277) - Core Team BRD Approval	5 d	06/01/20	06/05/20	Claims (276/277) - Develop BRD
DI BRD: Phase 1 - Accumulators Interface (IB - MOOP, NCPDP)	20 d	06/01/20	06/26/20	Claims (276/277) - Develop BRD
Accumulators Interface - Develop BRD	15 d	06/01/20	06/19/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
Accumulators Interface - Core Team Requirements Review	5 d	06/22/20	06/26/20	Accumulators Interface - Develop BRD
DI BRD: Phase 1 - Accumulators Interface (OB)	20 d	06/01/20	06/26/20	Claims (276/277) - Develop BRD
Accumulators Interface - Develop BRD	15 d	06/01/20	06/19/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
Accumulators Interface - Core Team Requirements Review	5 d	06/22/20	06/26/20	Accumulators Interface - Develop BRD
DI BRD: Phase 2 - Encounters Interface (Adera - IB/OB)	27 d	05/06/20	06/11/20	DI BRD: Phase 0 - Eligibility Interface (IB - 834)
Encounters Interface - Develop BRD	20 d	05/06/20	06/02/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
Encounters Interface - Core Team BRD Approval	7 d	06/03/20	06/11/20	Encounters Interface - Develop BRD
DI BRD: Phase 2 - EOB Interface (IB)	27 d	05/06/20	06/11/20	DI BRD: Phase 0 - Eligibility Interface (IB - 834)
EOB Interface - Develop BRD	20 d	05/06/20	06/02/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
EOB Interface - Core Team BRD Approval	7 d	06/03/20	06/11/20	EOB Interface - Develop BRD
DI BRD: Phase 2 - Claims Interface (IB - 837I, 837P) - Custom Edits - if needed	15 d	06/08/20	06/26/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
Claims (837I / 837P) - Phase 2 - Core Team BRD Approval	10 d	06/08/20	06/19/20	Claims (837) - Phase 1 - BRD Approval
Claims (837) - BRD Approval - Phase 2	15 d	06/08/20	06/26/20	Claims (837) - Phase 1 - BRD Approval
Admin Data (PDW) Requirements	97 d	02/12/20	06/25/20	
Administrative Data - Kickoff	15 d	02/12/20	03/03/20	
Conduct PDS Team Kickoff Meeting	5 d	02/12/20	02/18/20	Draft Schedule/Workplan, Prepare Project Charter and Scope Documentation
Schedule Admin Data Kickoff with Extended Team	5 d	02/19/20	02/25/20	Conduct PDS Team Kickoff Meeting
Send Materials and Standard Implementation guide for Kickoff	1 d	02/19/20	02/19/20	Conduct PDS Team Kickoff Meeting
Present Data Kickoff Presentation	5 d	02/26/20	03/03/20	Schedule Admin Data Kickoff with Extended Team, Send Materials and Standard Implementation guide for Kickoff
Present Pre Data Work Presentation	5 d	02/26/20	03/03/20	Schedule Admin Data Kickoff with Extended Team, Send Materials and Standard Implementation guide for Kickoff
Provide Account Structure and Eligibility format	5 d	02/26/20	03/03/20	Schedule Admin Data Kickoff with Extended Team, Send Materials and Standard Implementation guide for Kickoff
Historical Data Request	6 d	02/20/20	02/27/20	Conduct PDS Team Kickoff Meeting
Conduct meeting to finalize Eligibility and Account Structure formats	1 d	02/27/20	02/27/20	Provide Medical claims format and expectations of historical data
Conduct meeting to finalize Pharmacy claims format	1 d	02/27/20	02/27/20	Present Data Connectivity presentation
Conduct meeting to finalize Medical Claims format	1 d	02/27/20	02/27/20	Present Pharmacy claims format and expectations of historical data
Provide PDW File Layouts for Loading Data Directly into PDW (bypasses Core)	5 d	02/20/20	02/26/20	Draft Schedule/Workplan
Provide Medical claims format and expectations of historical data	5 d	02/20/20	02/26/20	Send Materials and Standard Implementation guide for Kickoff
Present Pharmacy claims format and expectations of historical data	5 d	02/20/20	02/26/20	Send Materials and Standard Implementation guide for Kickoff
Present Data Connectivity presentation	5 d	02/20/20	02/26/20	Send Materials and Standard Implementation guide for Kickoff
Requirements	82 d	03/04/20	06/25/20	Administrative Data - Kickoff
Confirm Reporting Requirements (VBS/HPS/Reporting)	30 d	03/04/20	04/14/20	

Name	Duration	Start Date	Due Date	Predecessors
I. Requirements - PDW Data (Eligibility, Provider, Claims)	30 d	04/15/20	05/26/20	
Requirements Analysis (Eligibility Core & Supplemental Extracts)	30 d	04/15/20	05/26/20	Confirm Reporting Requirements (VBS/HPS/Reporting)
4. PDS/PDW MILESTONE: Complete Requirements for Eligibility Core & Supplemental Extracts	*0 d*	*05/26/20*	05/26/20	Provide PDW File Layouts for Loading Data Directly into PDW (bypasses Core), Requirements Analysis (Eligibility Core & Supplemental Extracts)
Requirements Analysis (Provider Core & Supplemental Extracts)	30 d	04/15/20	05/26/20	Confirm Reporting Requirements (VBS/HPS/Reporting)
5. PDS/PDW MILESTONE: Complete Requirements for Provider Core & Supplemental Extracts	*0 d*	*05/26/20*	05/26/20	Provide PDW File Layouts for Loading Data Directly into PDW (bypasses Core), Requirements Analysis (Provider Core & Supplemental Extracts)
Requirements Analysis (Claims Core & Supplemental Extracts)	10 d	04/15/20	04/28/20	Confirm Reporting Requirements (VBS/HPS/Reporting)
6. PDS/PDW MILESTONE: Complete Requirements for Claims Core & Supplemental Extracts	*0 d*	*04/28/20*	04/28/20	Provide PDW File Layouts for Loading Data Directly into PDW (bypasses Core), Requirements Analysis (Claims Core & Supplemental Extracts)
II. Requirements - Third Party Data Extracts for post-paid claims (standard layouts exist)	35 d	04/15/20	06/02/20	Confirm Reporting Requirements (VBS/HPS/Reporting)
III. Requirements - Financial Reporting	35 d	04/15/20	06/02/20	Confirm Reporting Requirements (VBS/HPS/Reporting)
IV. Requirements - Claims-based operational reporting	35 d	05/04/20	06/19/20	Confirm Reporting Requirements (VBS/HPS/Reporting)
PDS Reqs: Phase 1 - Claims Extracts (OB) - (PDW to Vendors)	35 d	05/04/20	06/19/20	
Claims Extract - Develop Requirements for Data (Input: CA/DI Core+Supp)	25 d	05/04/20	06/05/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
Claims Extract - Core Team Approval for MA requirements	10 d	06/08/20	06/19/20	Claims Extract - Develop Requirements for Data (Input: CA/DI Core+Supp)
PDS Reqs: Phase 1 - Authorizations Requirements (PDW)	11 d	06/01/20	06/15/20	Claims (276/277) - Develop BRD
Authorizations / PA - Develop Requirements	6 d	06/01/20	06/08/20	Benefits & Claims BRD - Approval of Global Requirements (all payers) (Claims Workstream)
Authorizations / PA - Core Team Requirements Review	5 d	06/09/20	06/15/20	Authorizations / PA - Develop Requirements
V. Requirements - Extracts to EDW/Identifi environment	50 d	04/15/20	06/23/20	Confirm Reporting Requirements (VBS/HPS/Reporting)
VI. Requirements - Custom and ad hoc Client Analytics (CA) reporting	44 d	04/27/20	06/25/20	Confirm Reporting Requirements (VBS/HPS/Reporting)
PDS Reqs: Phase 1 - Provider Interface (OB) - (PDW)	14 d	04/27/20	05/14/20	
Provider (OB) - Confirm MA Requirements for Data (Input: DI Core+Supp)	10 d	04/27/20	05/08/20	Provider / PDM BRD - Approval
Provider (OB) - Core Team Approval for 'Standard' Requirements	4 d	05/11/20	05/14/20	Provider (OB) - Confirm MA Requirements for Data (Input: DI Core+Supp)
PDS Reqs: Phase 1 - Clinical Management Data Requirements	37 d	05/06/20	06/25/20	DI BRD: Phase 0 - Eligibility Interface (IB - 834)
Clinical Data - Develop Requirements	15 d	05/06/20	05/26/20	
Client Analytics Logic Development for CME assignment, etc.	15 d	05/27/20	06/16/20	Clinical Data - Develop Requirements
Clinical Data - Core Team Requirements Approval	7 d	06/17/20	06/25/20	Client Analytics Logic Development for CME assignment, etc.
Clinical Data (EDW)	**107 d**	**02/03/20**	**06/30/20**	
Initiate - EDW - Submit JIRA tickets	1 d	02/03/20	02/03/20	
Clinical Data - Confirm contract scope inclusions	24 d	02/06/20	03/10/20	
Review of Contract / CAM - and BRDs per associated workstreams	20 d	02/06/20	03/04/20	Prepare Project Charter and Scope Documentation
Confirm Scope - ADT Data	3 d	03/06/20	03/10/20	Review of Contract / CAM - and BRDs per associated workstreams
Confirm Scope - HAS/HRA Data	3 d	03/06/20	03/10/20	Review of Contract / CAM - and BRDs per associated workstreams
Confirm Scope - LAB data	3 d	03/06/20	03/10/20	Review of Contract / CAM - and BRDs per associated workstreams
Confirm Scope - Biometric Data	3 d	03/06/20	03/10/20	Review of Contract / CAM - and BRDs per associated workstreams
Confirm Scope - CCD Data	3 d	03/06/20	03/10/20	Review of Contract / CAM - and BRDs per associated workstreams
Clinical Data - Kickoff	12 d	05/04/20	05/19/20	Data Interface Inventory Finalized
Customize Data Clinical Data onboarding Kickoff deck	5 d	05/04/20	05/08/20	Clinical Data - Confirm contract scope inclusions
Schedule Kickoff Clinical Data Kickoff	2 d	05/04/20	05/05/20	Clinical Data - Confirm contract scope inclusions
Send Materials and Standard Clinical Data Implementation guide for Kickoff	10 d	05/04/20	05/15/20	Schedule Kickoff Clinical Data Kickoff
Execute Clinical Data Kickoff	2 d	05/18/20	05/19/20	Send Materials and Standard Clinical Data Implementation guide for Kickoff
MILESTONE: Complete Clinical Data Kickoff	*0 d*	*05/19/20*	05/19/20	Execute Clinical Data Kickoff
Clinical Data - Requirements	30 d	05/19/20	06/30/20	Milestone: Complete Clinical Data Kickoff
ADT Analysis and Review (Requirements)	21 d	05/20/20	06/17/20	
ADT - Begin Implementation	1 d	05/20/20	05/20/20	
ADT - Initial Extended Team engagement	10 d	05/21/20	06/03/20	ADT - Begin Implementation
ADT - Establish connectivity	20 d	05/21/20	06/17/20	ADT - Initial Extended Team engagement
ADT - Verify data filtering	3 d	05/21/20	05/25/20	ADT - Initial Extended Team engagement
Biometric Analysis and Review (Requirements)	25 d	05/19/20	06/23/20	
MILESTONE: Biometrics - Begin Implementation	*0 d*	*05/20/20*	05/19/20	
Biometric Data: Initial Extended Team engagement	1 d	05/20/20	05/20/20	Biometrics - Begin Implementation
Biometric Data: Establish connectivity with trading partner	25 d	05/20/20	06/23/20	Biometric Data: Initial Extended Team engagement
Biometric Data: Verify data filtering	3 d	05/20/20	05/22/20	Biometric Data: Initial Extended Team engagement
EMR Analysis and Review (Requirements)	30 d	05/20/20	06/30/20	
Complete IB Clinical EMR Data BRD	15 d	05/20/20	06/09/20	
Core Team BRD Sign-off	10 d	06/10/20	06/23/20	Complete IB Clinical EMR Data BRD
IB EMR Clinical Data BRD complete	5 d	06/24/20	06/30/20	Core Team BRD Sign-off
HRA Analysis and Review (Requirements)	25 d	05/19/20	06/23/20	
MILESTONE: HRA - Begin Implementation	*0 d*	*05/19/20*	05/19/20	
HRA: Initial Extended Team engagement	1 d	05/20/20	05/20/20	HRA - Begin Implementation
HRA: Establish connectivity with HRA resources	25 d	05/20/20	06/23/20	HRA: Initial Extended Team engagement
HRA: Verify data filtering	3 d	05/20/20	05/22/20	HRA: Initial Extended Team engagement
LAB Analysis and Review (Requirements)	27 d	05/19/20	06/25/20	
LabCorp	20 d	05/20/20	06/16/20	

Name	Duration	Start Date	Due Date	Predecessors
Quest	20 d	05/20/20	06/16/20	
Bioreference	10 d	05/20/20	06/02/20	
Complete LAB Data BRD	5 d	06/17/20	06/23/20	Bioreference, LabCorp, Quest
Core Team BRD Sign-off	1 d	06/24/20	06/24/20	Complete LAB Data BRD
LAB Clinical Data BRD complete	1 d	06/25/20	06/25/20	Core Team BRD Sign-off
LAB Analysis and Review	25 d	05/19/20	06/23/20	
MILESTONE: Lab Data - Begin Implementation	*0 d*	*05/19/20*	05/19/20	
Lab Data: Initial Extended Team engagement	1 d	05/20/20	05/20/20	Lab Data - Begin Implementation
Lab Data: Establish connectivity with lab entities	25 d	05/20/20	06/23/20	Lab Data: Initial Extended Team and Lab entity engagement
Lab Data: Verify data filtering	3 d	05/20/20	05/22/20	Lab Data: Initial Extended Team and Lab entity engagement
End to End Process Flow	**30 d**	**05/04/20**	**06/12/20**	
Collect End to End Process Flow Requirements	20 d	05/04/20	05/29/20	Cross-Functional Domain Dependencies
Develop End to End Process Flow	10 d	06/01/20	06/12/20	Collect End to End Process Flow Requirements
MILESTONE: End to End Process Flow Finalized	*0 d*	*06/12/20*	06/12/20	Develop End to End Process Flow
Data Mapping Documents	**30 d**	**05/04/20**	**06/12/20**	
Data Mapping Design Document Development	30 d	05/04/20	06/12/20	Cross-Functional Domain Dependencies
MILESTONE: Data Mapping Design Documents Final	*0 d*	*06/12/20*	06/12/20	Data Mapping Design Document Development
MILESTONE: Finalize Net New Data Integration Requirements	*0 d*	*04/10/20*	04/10/20	DI Interface Inventory - Draft Published
3. EXECUTION	**208 d**	**02/03/20**	**11/18/20**	
Historical Data Implementation - Onboarding	**142 d**	**02/28/20**	**09/14/20**	
Receive and Review sample file	8 d	02/28/20	03/10/20	
Receive Eligibility and Account Structure sample file	5 d	02/28/20	03/05/20	Conduct meeting to finalize Eligibility and Account Structure formats
Receive Medical claims sample file	5 d	02/28/20	03/05/20	Conduct meeting to finalize Medical Claims format
Receive Pharmacy claims sample file	5 d	02/28/20	03/05/20	Conduct meeting to finalize Pharmacy claims format
Review Account Structure and Eligibility sample file	2 d	03/06/20	03/09/20	Receive Eligibility and Account Structure sample file
Review Medical claims sample file	2 d	03/06/20	03/09/20	Receive Medical claims sample file
Review Pharmacy claims sample file	2 d	03/06/20	03/09/20	Receive Pharmacy claims sample file
Create Issue Log/ Gap Analysis of file layouts	1 d	03/10/20	03/10/20	Review Account Structure and Eligibility sample file, Review Medical claims sample file, Review Pharmacy claims sample file
Correct Sample File Review	7 d	03/10/20	03/19/20	
Review sample file findings	1 d	03/11/20	03/11/20	Create Issue Log/ Gap Analysis of file layouts
Present Issue Log/ Gap Analysis for file layouts	1 d	03/11/20	03/11/20	Create Issue Log/ Gap Analysis of file layouts
Correct sample files	5 d	03/12/20	03/18/20	Present Issue Log/ Gap Analysis for file layouts
Approved file formats	1 d	03/19/20	03/19/20	Correct sample files
Historical Test File Load	21 d	03/20/20	04/17/20	
Receipt of eligibility and claims test files	1 d	03/20/20	03/20/20	Approved file formats
Analyze eligibility and claims test files	10 d	03/23/20	04/03/20	Receipt of eligibility and claims test files
Reconcile test file issues	10 d	04/06/20	04/17/20	Analyze eligibility and claims test files
Historical Production Files / Refresh and Reload	106 d	04/20/20	09/14/20	
Receive Production eligibility and claims files	5 d	04/20/20	04/24/20	Reconcile test file issues
Analyze Production eligibility data	10 d	04/27/20	05/08/20	Receive Production eligibility and claims files
Analyze production historical claims data	10 d	04/27/20	05/08/20	Receive Production eligibility and claims files
Load historical eligibility data	45 d	05/25/20	07/24/20	Analyze production historical claims data
Load historical claims data	45 d	05/25/20	07/24/20	Analyze production historical claims data
QA historical eligibility and claims data	15 d	07/27/20	08/14/20	Load historical claims data
Execute Member Stratification / Predictive Modeling	15 d	08/17/20	09/04/20	QA historical eligibility and claims data
Analyze Rules Engine Results	5 d	09/07/20	09/11/20	Execute Member Stratification / Predictive Modeling
Push Care Management Case to Identifi Care	1 d	09/14/20	09/14/20	Analyze Rules Engine Results
Historical Data - Refresh and reload	20 d	02/03/20	02/28/20	
DI: Interface Development (Standard / Core)	**198 d**	**02/03/20**	**11/04/20**	
Dependencies: Cross-Workstream / Infrastructure	28 d	02/03/20	03/11/20	
Confirm Identifi HPA-CORE Sandbox is Complete	20 d	02/13/20	03/11/20	Project Standup
Confirm Identifi HPA-CORE DEV PROD environment complete	1 d	02/03/20	02/03/20	
Confirm Eligibility Member Pipeline Complete	1 d	02/03/20	02/03/20	
Confirm Provider Pipeline Complete	1 d	02/03/20	02/03/20	
Confirm Benefit Configuration Complete	1 d	02/03/20	02/03/20	
Confirm PDM Load in Prod (Claims/PDM domain)	1 d	02/03/20	02/03/20	
[Go-Live Dependency: 1/1/21]	1 d	02/03/20	02/03/20	
Phase 0 - Eligibility (IB 834)	144 d	02/04/20	08/21/20	
Eligibility IB: Confirm approval of Data Integration BRD - (IB 834)	15 d	05/06/20	05/26/20	Eligibility (IB 834) - Core Team BRD Approval
Eligibility IB: Submit Jira Ticket (per interface type)- (IB 834)	10 d	05/27/20	06/09/20	Eligibility IB: Confirm approval of Data Integration BRD - (IB 834)
Eligibility IB: Document MoveIt Jobs in Data Ops Tracker	10 d	06/10/20	06/23/20	Eligibility IB: Submit Jira Ticket (per interface type)- (IB 834)
Eligibility IB: [Core Team] - Test Data- (IB 834)	144 d	02/04/20	08/21/20	
Eligibility IB: Confirm Connection & MoveIT job is in UAT and Prod	5 d	06/24/20	06/30/20	Eligibility IB: Document MoveIt Jobs in Data Ops Tracker
Eligibility IB: Confirm Test Data Ready / Received from Source	5 d	07/01/20	07/07/20	Eligibility IB: Confirm Connection & MoveIT job is in UAT and Prod
Eligibility IB: Confirm Configuration / Pipeline Development Complete	1 d	02/04/20	02/04/20	Confirm Eligibility Member Pipeline Complete
Eligibility IB: Load Test Data to Identifi HPA (Dev and QA)	3 d	07/08/20	07/10/20	Eligibility IB: Confirm Configuration / Pipeline Development Complete, Eligibility IB: Confirm Test Data Ready / Received from Source
Eligibility: Load Test Data to PDW (Dev and QA) - Core+Supp	15 d	07/20/20	08/07/20	Eligibility IB: Load Test Data to Identifi HPA (Dev and QA)
Eligibility OB: Load Test Data to PDW (Dev and QA) - Core+Supp	15 d	07/20/20	08/07/20	Eligibility IB: Load Test Data to Identifi HPA (Dev and QA)
Eligibility: Load Test Data to EDW / Identifi (Dev and QA)	10 d	08/10/20	08/21/20	Eligibility: Load Test Data to PDW (Dev and QA) - Core+Supp
Eligibility: Load Test Data to EDW / Identifi (Dev and QA)	10 d	08/10/20	08/21/20	Eligibility OB: Load Test Data to PDW (Dev and QA) - Core+Supp
Eligibility IB: [Core Team] - Prod Data- (IB 834)	30 d	07/01/20	08/11/20	
Eligibility IB: Validate connection & MoveIT job in PROD	1 d	07/01/20	07/01/20	Eligibility IB: Confirm Connection & MoveIT job is in UAT and Prod
Eligibility IB: Confirm Production Data Ready / Received from Source	1 d	07/02/20	07/02/20	Eligibility IB: Validate connection & MoveIT job in PROD

Name	Duration	Start Date	Due Date	Predecessors
Eligibility IB: Load Prod Data to Identifi HPA (Dev and QA)	5 d	07/03/20	07/09/20	Eligibility IB: Confirm Production Data Ready / Received from Source
Eligibility IB: Load Prod Data to PDW (Dev and QA)	5 d	07/10/20	07/16/20	Eligibility IB: Load Prod Data to Identifi HPA (Dev and QA)
Eligibility IB: Load Prod Data to EDW / Identifi (Dev and QA)	5 d	07/17/20	07/23/20	Eligibility IB: Load Prod Data to PDW (Dev and QA)
Eligibility IB: Refresh Data to Identifi	3 d	08/07/20	08/11/20	Eligibility IB: Load Prod Data to EDW / Identifi (Dev and QA)
Phase 0 - Provider [PCP] OB - (Identifi HPA to Vendor)	133 d	05/04/20	11/04/20	
PCP OB: Confirm approval of BRD	1 d	05/06/20	05/06/20	Provider (PCP) - Core Team BRD Approval
PCP OB: Submit Jira Ticket (per interface type)	1 d	05/07/20	05/07/20	PCP OB: Confirm approval of BRD, Provider (PCP) - Develop BRD
PCP OB: Document MoveIt Jobs in Data Ops Tracker	5 d	05/04/20	05/08/20	Provider (PCP) - Develop BRD
PCP OB: [Core Team] - Test Data	51 d	05/11/20	07/20/20	
PCP OB: Confirm Configuration / Pipeline Development Complete	3 d	05/12/20	05/14/20	Confirm Provider Pipeline Complete, PCP OB: Confirm Connection & MoveIT job is in UAT and Prod
PCP OB: Confirm Connection & MoveIT job is in UAT and Prod	1 d	05/11/20	05/11/20	PCP OB: Document MoveIt Jobs in Data Ops Tracker
PCP OB: Confirm Test Data Ready / Received from Source	50 d	05/12/20	07/20/20	PCP OB: Confirm Connection & MoveIT job is in UAT and Prod
MILESTONE: PCP OB: Load Test Data to Identifi HPA (Dev and QA)	0 d	07/20/20	07/20/20	PCP OB: Confirm Test Data Ready / Received from Source, PCP OB: Confirm Configuration / Pipeline Development Complete
PCP OB: [Core Team] - Prod Data	27 d	09/29/20	11/04/20	
PCP OB: Validate connection & MoveIT job in PROD	5 d	09/29/20	10/05/20	PCP OB: Confirm Connection & MoveIT job is in UAT and Prod, PCP OB: Load Test Data to Identifi HPA (Dev and QA)
PCP OB: Confirm Production Data Ready / Received from Source	10 d	10/06/20	10/19/20	Confirm PDM Load in Prod (Claims/PDM domain), PCP OB: Validate connection & MoveIT job in PROD
PCP OB: Load Prod Data to Identifi HPA (Dev and QA)	12 d	10/20/20	11/04/20	PCP OB: Confirm Production Data Ready / Received from Source
Phase 1 - Eligibility Core+Supp (Interoffice - Identifi HPA To PDW))	75 d	07/08/20	10/20/20	
Eligibility Core+Supp (To PDW) - Confirm Program Requirements for PDW Reporting	5 d	07/08/20	07/14/20	4. PDS/PDW Milestone: Complete Requirements for Eligibility Core & Supplemental Extracts, Eligibility BRD - Approval (EE Workstream), Eligibility IB: Confirm Test Data Ready / Received from Source
Eligibility Core+Supp (To PDW): Submit DI Jira Ticket	3 d	07/15/20	07/17/20	Eligibility Core+Supp (To PDW) - Confirm Program Requirements for PDW Reporting
Eligibility Core+Supp (To PDW): Document MoveIt Jobs in Data Ops Tracker	5 d	07/20/20	07/24/20	Eligibility Core+Supp (To PDW): Submit DI Jira Ticket
Eligibility Core+Supp (To PDW): Jira Ticket Review (Confirm if dev is required)	3 d	07/20/20	07/22/20	Eligibility Core+Supp (To PDW): Submit DI Jira Ticket
Eligibility Core+Supp (To PDW): Engineering - DI Dev and QA - *Dev Complete*	10 d	07/23/20	08/05/20	Eligibility Core+Supp (To PDW): Jira Ticket Review (Confirm if dev is required)
Eligibility Core+Supp (To PDW): IQ Testing, if required - *QA Complete*	3 d	08/06/20	08/10/20	Eligibility Core+Supp (To PDW): Engineering - DI Dev and QA - *Dev Complete*
Eligibility Core+Supp (To PDW): [Core Team] - Test Data- (OB)	25 d	08/11/20	09/14/20	Eligibility Core+Supp (To PDW): IQ Testing, if required - *QA Complete*
Eligibility Core+Supp (To PDW): Confirm Connection & MoveIT job is in UAT and Prod	1 d	08/11/20	08/11/20	Eligibility Core+Supp (To PDW): Document MoveIt Jobs in Data Ops Tracker
Eligibility Core+Supp (To PDW): Load Test Data to PDW (Dev and QA)	15 d	08/11/20	08/31/20	Eligibility Core+Supp (To PDW): Confirm Connection & MoveIT job is in UAT and Prod
Eligibility Core+Supp: Load Test Data to EDW / Identifi (Dev and QA)	10 d	09/01/20	09/14/20	Eligibility Core+Supp (To PDW): Load Test Data to PDW (Dev and QA)
Eligibility Core+Supp (To PDW): [Core Team] - Prod Data	50 d	08/12/20	10/20/20	
Eligibility Core+Supp (To PDW): Validate connection & MoveIT job in PROD	1 d	08/12/20	08/12/20	Eligibility Core+Supp (To PDW): Confirm Connection & MoveIT job is in UAT and Prod
Eligibility: Confirm Production Data Ready / Received from Source	1 d	08/13/20	08/13/20	Eligibility Core+Supp (To PDW): Validate connection & MoveIT job in PROD, Eligibility IB: Confirm Production Data Ready / Received from Source
Eligibility: Load Prod Data to Identifi HPA and FDR	12 d	08/14/20	08/31/20	Eligibility: Confirm Production Data Ready / Received from Source
Eligibility Core+Supp (To PDW): Load Prod Data to PDW (Dev and QA)	11 d	09/01/20	09/15/20	Eligibility: Load Prod Data to Identifi HPA and FDR
Eligibility Core+Supp: Load Prod Data to EDW / Identifi (Dev and QA)	12 d	09/16/20	10/01/20	Eligibility Core+Supp (To PDW): Load Prod Data to PDW (Dev and QA)
Eligibility Core+Supp: Refresh Data to Identifi	3 d	10/16/20	10/20/20	Eligibility Core+Supp: Load Prod Data to EDW / Identifi (Dev and QA)
Phase 1 - Eligibility Interface (OB - Identifi HPA to Sub Vendors)	154 d	02/04/20	09/04/20	
Eligibility OB: Confirm approval of Data Integration BRD	1 d	05/18/20	05/18/20	Eligibility (OB) - Core Team Approval for DI Eligibility BRD ('Standard')
Eligibility OB: Submit Jira Ticket (per interface type)	8 d	05/19/20	05/28/20	Eligibility OB: Confirm approval of Data Integration BRD
Eligibility OB: Document MoveIt Jobs in Data Ops Tracker	15 d	05/29/20	06/18/20	Eligibility OB: Submit Jira Ticket (per interface type)
Eligibility OB: [Core Team] - Test Data- (OB)	144 d	02/04/20	08/21/20	
Eligibility OB: Load Test Data to PDW (Dev and QA) - Core+Supp	15 d	07/20/20	08/07/20	Eligibility OB: Load Test Data to Identifi HPA (Dev and QA)
Eligibility: Load Test Data to EDW / Identifi (Dev and QA)	10 d	08/10/20	08/21/20	Eligibility OB: Load Test Data to PDW (Dev and QA) - Core+Supp
Eligibility OB: Confirm Connection & MoveIT job is in UAT and Prod	1 d	06/19/20	06/19/20	Eligibility OB: Document MoveIt Jobs in Data Ops Tracker
Eligibility OB: Confirm Test Data Ready / Received from Source	3 d	07/08/20	07/10/20	Eligibility BRD - Approval (EE Workstream), Eligibility IB: Confirm Test Data Ready / Received from Source
Eligibility OB: Confirm Configuration / Pipeline Development Complete	3 d	02/04/20	02/06/20	Confirm Eligibility Member Pipeline Complete
Eligibility OB: Load Test Data to Identifi HPA (Dev and QA)	5 d	07/13/20	07/17/20	Eligibility OB: Confirm Configuration / Pipeline Development Complete, Eligibility OB: Confirm Test Data Ready / Received from Source
Eligibility OB: [Core Team] - Prod Data	55 d	06/22/20	09/04/20	

Name	Duration	Start Date	Due Date	Predecessors
Eligibility OB: Validate connection & MoveIT job in PROD	1 d	06/22/20	06/22/20	Eligibility OB: Confirm Connection & MoveIT job is in UAT and Prod
MILESTONE: Eligibility OB: Confirm Production Data Ready / Received from Source	*0 d*	*07/02/20*	07/02/20	Eligibility IB: Confirm Production Data Ready / Received from Source, Eligibility OB: Validate connection & MoveIT job in PROD
Eligibility OB: Load Prod Data to Identifi HPA (Dev and QA)	5 d	07/10/20	07/16/20	Eligibility IB: Load Prod Data to Identifi HPA (Dev and QA), Eligibility OB: Confirm Production Data Ready / Received from Source
Eligibility OB: Load Prod Data to PDW (Dev and QA)	11 d	07/17/20	07/31/20	Eligibility OB: Load Prod Data to Identifi HPA (Dev and QA)
Eligibility OB: Load Prod Data to EDW / Identifi (Dev and QA)	12 d	08/03/20	08/18/20	Eligibility OB: Load Prod Data to PDW (Dev and QA)
Eligibility OB: Refresh Data to Identifi	3 d	09/02/20	09/04/20	Eligibility OB: Load Prod Data to EDW / Identifi (Dev and QA)
Phase 1 - Provider File (OB - PDW to Sub vendors)	78 d	02/03/20	05/20/20	
Provider OB: Confirm approval of Requirements	1 d	05/15/20	05/15/20	Provider (OB) - Core Team Approval for 'Standard' Requirements
Provider OB: Submit Jira Ticket (per interface type)	8 d	05/11/20	05/20/20	Provider (OB) - Confirm MA Requirements for Data (Input: DI Core+Supp)
Provider OB: Build PROD file into PDW OB	11 d	02/04/20	02/18/20	Confirm Identifi HPA-CORE DEV PROD environment complete
Provider OB: Business sign off received	3 d	02/19/20	02/21/20	Provider OB: Build PROD file into PDW OB
Provider OB: [Core Team] - Test Data	30 d	02/03/20	03/13/20	
Provider OB: Confirm Connection & MoveIT job is in UAT and Prod	1 d	02/03/20	02/03/20	
Provider OB: Confirm Configuration / Pipeline Development Complete	3 d	02/04/20	02/06/20	Confirm Provider Pipeline Complete, Provider OB: Confirm Connection & MoveIT job is in UAT and Prod
Provider OB: Confirm Test Data Ready / Received from Source	1 d	02/04/20	02/04/20	Provider OB: Confirm Connection & MoveIT job is in UAT and Prod
MILESTONE: Provider OB: Load Test Data to Identifi HPA (Dev and QA)	*0 d*	*02/06/20*	02/06/20	Provider OB: Confirm Configuration / Pipeline Development Complete, Provider OB: Confirm Test Data Ready / Received from Source
Provider OB: Load Test Data to PDW (Dev and QA)	19 d	02/07/20	03/04/20	Provider OB: Load Test Data to Identifi HPA (Dev and QA)
Provider OB: Load Test Data to EDW / Identifi (Dev and QA)	7 d	03/05/20	03/13/20	Provider OB: Load Test Data to PDW (Dev and QA)
Provider OB: [Core Team] - Prod Data	48 d	02/04/20	04/09/20	
Provider OB: Validate connection & MoveIT job in PROD	1 d	02/04/20	02/04/20	Provider OB: Confirm Connection & MoveIT job is in UAT and Prod
Provider OB: Confirm Production Data Ready / Received from Source	1 d	02/05/20	02/05/20	Confirm PDM Load in Prod (Claims/PDM domain), Provider OB: Validate connection & MoveIT job in PROD
Provider OB: Load Prod Data to Identifi HPA (Dev and QA)	12 d	02/06/20	02/21/20	Provider OB: Confirm Production Data Ready / Received from Source
Provider OB: Load Prod Data to PDW (Dev and QA)	11 d	02/24/20	03/09/20	Provider OB: Load Prod Data to Identifi HPA (Dev and QA)
Provider OB: Load Prod Data to EDW / Identifi (Dev and QA)	10 d	03/10/20	03/23/20	Provider OB: Load Prod Data to PDW (Dev and QA)
Provider OB: Refresh Data to Identifi	3 d	04/07/20	04/09/20	Provider OB: Load Prod Data to EDW / Identifi (Dev and QA)
Phase 1 - Claims File (IB to Identifi HPA) - 276 / 277	140 d	02/04/20	08/17/20	
Claims (276/277): Confirm approval of BRD	10 d	06/08/20	06/19/20	Claims (276/277) - Core Team BRD Approval
Claims (276/277): Submit Jira Ticket (per interface type)	8 d	06/01/20	06/10/20	Claims (276/277) - Develop BRD
Claims (276/277): Document MoveIt Jobs in Data Ops Tracker	15 d	06/11/20	07/01/20	Claims (276/277): Submit Jira Ticket (per interface type)
Claims (276/277): [Core Team] - Test Data	126 d	02/04/20	07/28/20	
Claims (276/277): Confirm Connection & MoveIT job is in UAT and Prod	5 d	07/02/20	07/08/20	Claims (276/277): Document MoveIt Jobs in Data Ops Tracker
Confirm Core Configuration Complete	3 d	02/04/20	02/06/20	Confirm Benefit Configuration Complete
Claims (276/277): Confirm Test Data Ready (IQ Team)	14 d	07/09/20	07/28/20	Claims (276/277): Confirm Connection & MoveIT job is in UAT and Prod, Confirm Core Configuration Complete
MILESTONE: Claims (276/277): Load Test Data to Identifi HPA (Dev and QA)	*0 d*	*07/28/20*	07/28/20	Claims (276/277): Confirm Test Data Ready (IQ Team), Confirm Core Configuration Complete
Claims (276/277): [Core Team] - Prod Data	14 d	07/29/20	08/17/20	
Claims (276/277): Validate connection & MoveIT job in PROD	1 d	07/29/20	07/29/20	Claims (276/277): Confirm Connection & MoveIT job is in UAT and Prod, Claims (276/277): Load Test Data to Identifi HPA (Dev and QA)
Claims (276/277): IB: Confirm Production Data Ready / Received from Source	1 d	07/30/20	07/30/20	[Go-Live Dependency: 1/1/21], Claims (276/277): Validate connection & MoveIT job in PROD
Claims (276/277): Load Prod Data to Identifi HPA (Dev and QA)	12 d	07/31/20	08/17/20	Claims (276/277): IB: Confirm Production Data Ready / Received from Source
Phase 1 - Claims File (IB - To Identifi HPA) - 837 (Standard Edits)	93 d	02/03/20	06/10/20	
Claims (837): Confirm approval of BRD	1 d	06/08/20	06/08/20	Claims (837I / 837P) - Phase 1 - Core Team BRD Approval
Claims (837): Submit Jira Ticket (per interface type)	8 d	06/01/20	06/10/20	Claims (837I / 837P) - Develop BRD - PHASE 1
Claims (837): Document MoveIt Jobs in Data Ops Tracker	15 d	02/03/20	02/21/20	
Claims (837): [Core Team] - Test Data	46 d	02/04/20	04/07/20	
Claims (837): Confirm Connection & MoveIT job is in UAT and Prod	1 d	02/24/20	02/24/20	Claims (837): Document MoveIt Jobs in Data Ops Tracker
Claims (837): Confirm Core Configuration Complete	3 d	02/04/20	02/06/20	Confirm Benefit Configuration Complete
Claims (837): IB: Confirm Test Data Ready / Received from Source	7 d	02/25/20	03/04/20	Claims (837): Confirm Connection & MoveIT job is in UAT and Prod
MILESTONE: Claims (837): Load Test Data to Identifi HPA (Dev and QA)	*0 d*	*03/04/20*	03/04/20	Claims (837): Confirm Core Configuration Complete, Claims (837): IB: Confirm Test Data Ready / Received from Source
Claims (837): Load Test Data to PDW (Dev and QA)	14 d	03/05/20	03/24/20	Claims (837): Load Test Data to Identifi HPA (Dev and QA)
Claims (837): Load Test Data to EDW / Identifi (Dev and QA)	10 d	03/25/20	04/07/20	Claims (837): Load Test Data to PDW (Dev and QA)
Claims (837): Claims (837): [Core Team] - Prod Data	47 d	02/25/20	04/29/20	

Name	Duration	Start Date	Due Date	Predecessors
Claims (837): Validate connection & MoveIT job in PROD	1 d	02/25/20	02/25/20	Claims (837): Confirm Connection & MoveIT job is in UAT and Prod
Claims (837): IB: Confirm Production Data Ready / Received from Source	1 d	02/26/20	02/26/20	[Go-Live Dependency: 1/1/21], Claims (837): Validate connection & MoveIT job in PROD
Claims (837): Load Prod Data to Identifi HPA (Dev and QA)	10 d	02/27/20	03/11/20	Claims (837): IB: Confirm Production Data Ready / Received from Source
Claims (837): Load Prod Data to PDW (Dev and QA)	10 d	03/12/20	03/25/20	Claims (837): Load Prod Data to Identifi HPA (Dev and QA)
Claims (837): Load Prod Data to EDW / Identifi (Dev and QA)	12 d	03/26/20	04/10/20	Claims (837): Load Prod Data to PDW (Dev and QA)
Claims (837): Refresh Data to Identifi	3 d	04/27/20	04/29/20	Claims (837): Load Prod Data to EDW / Identifi (Dev and QA)
Phase 1 - Claims Data - (OB - PDW)	120 d	02/03/20	07/17/20	
Claims OB: Confirm approval of Requirements	20 d	06/22/20	07/17/20	Claims Extract - Core Team Approval for MA requirements
Claims OB: Submit Jira Ticket (per interface type)	8 d	06/08/20	06/17/20	Claims Extract - Develop Requirements for Data (Input: CA/DI Core+Supp)
Claims OB: Document MoveIt Jobs in Data Ops Tracker	15 d	02/03/20	02/21/20	
Claims OB: [Core Team] - Test Data	43 d	02/04/20	04/02/20	
Confirm Core Configuration Complete	1 d	02/04/20	02/04/20	Confirm Benefit Configuration Complete
Claims OB: Confirm Connection & MoveIT job is in UAT and Prod	1 d	02/24/20	02/24/20	Claims OB: Document MoveIt Jobs in Data Ops Tracker
Claims OB: Build PROD file into PDW OB	3 d	03/26/20	03/30/20	Claims (837): Load Prod Data to PDW (Dev and QA), Confirm Identifi HPA-CORE DEV PROD environment complete
Claims OB: Business sign off received	3 d	03/31/20	04/02/20	Claims OB: Build PROD file into PDW OB
Claims OB: [Core Team] - Prod Data	52 d	02/25/20	05/06/20	
Claims OB: Validate connection & MoveIT job in PROD	1 d	02/25/20	02/25/20	Claims OB: Confirm Connection & MoveIT job is in UAT and Prod
Claims OB: Confirm Production Data Ready / Received from Source	1 d	02/26/20	02/26/20	[Go-Live Dependency: 1/1/21], Claims OB: Validate connection & MoveIT job in PROD
Claims OB: Load Prod Data to Identifi HPA (Dev and QA)	5 d	02/27/20	03/04/20	Claims OB: Confirm Production Data Ready / Received from Source
Claims OB: Load Prod Data to PDW (Dev and QA)	5 d	03/26/20	04/01/20	Claims (837): Load Prod Data to PDW (Dev and QA), Claims OB: Load Prod Data to Identifi HPA (Dev and QA)
Claims OB: Load Prod Data to EDW / Identifi (Dev and QA)	12 d	04/02/20	04/17/20	Claims OB: Load Prod Data to PDW (Dev and QA)
Claims OB: Refresh Data to Identifi	3 d	05/04/20	05/06/20	Claims OB: Load Prod Data to EDW / Identifi (Dev and QA)
Phase 1 - Authorizations (OB - PDW)	79 d	06/09/20	09/25/20	
Auths: Confirm approval of Requirements	10 d	06/16/20	06/29/20	Authorizations / PA - Core Team Requirements Review
Auths: Submit Jira Ticket (per interface type)	13 d	06/09/20	06/25/20	Authorizations / PA - Develop Requirements
Auths: Document MoveIt Jobs in Data Ops Tracker	15 d	06/26/20	07/16/20	Auths: Submit Jira Ticket (per interface type)
Auths: Build PROD file into PDW OB	3 d	06/30/20	07/02/20	Auths: Confirm approval of Requirements, Auths: Submit Jira Ticket (per interface type), Confirm Identifi HPA-CORE DEV PROD environment complete
Auths: Business sign off received	3 d	07/03/20	07/07/20	Auths: Build PROD file into PDW OB
Auths: [Core Team] - Test Data	28 d	07/17/20	08/25/20	
Auths: Confirm Configuration / Pipeline Development Complete	3 d	07/20/20	07/22/20	Confirm Provider Pipeline Complete
Auths: Confirm Connection & MoveIT job is in UAT and Prod	1 d	07/17/20	07/17/20	Auths: Document MoveIt Jobs in Data Ops Tracker
Auths: Confirm Test Data Ready / Received from Source	3 d	07/20/20	07/22/20	Auths: Confirm Connection & MoveIT job is in UAT and Prod
MILESTONE: Auths: Load Test Data to Identifi HPA (Dev and QA)	0 d	07/22/20	07/22/20	Auths: Confirm Configuration / Pipeline Development Complete, Auths: Confirm Test Data Ready / Received from Source
Auths: Load Test Data to PDW (Dev and QA)	14 d	07/23/20	08/11/20	Auths: Load Test Data to Identifi HPA (Dev and QA)
Auths: Load Test Data to EDW / Identifi (Dev and QA)	10 d	08/12/20	08/25/20	Auths: Load Test Data to PDW (Dev and QA)
Auths: [Core Team] - Prod Data	50 d	07/20/20	09/25/20	
Auths: Validate connection & MoveIT job in PROD	1 d	07/20/20	07/20/20	Auths: Confirm Connection & MoveIT job is in UAT and Prod
Auths: Confirm Production Data Ready / Received from Source	1 d	07/21/20	07/21/20	[Go-Live Dependency: 1/1/21], Auths: Validate connection & MoveIT job in PROD
Auths: Load Prod Data to Identifi HPA (Dev and QA)	12 d	07/22/20	08/06/20	Auths: Confirm Production Data Ready / Received from Source
Auths: Load Prod Data to PDW (Dev and QA)	11 d	08/07/20	08/21/20	Auths: Load Prod Data to Identifi HPA (Dev and QA)
Auths: Load Prod Data to EDW / Identifi (Dev and QA)	12 d	08/24/20	09/08/20	Auths: Load Prod Data to PDW (Dev and QA)
Auths: Refresh Data to Identifi	3 d	09/23/20	09/25/20	Auths: Load Prod Data to EDW / Identifi (Dev and QA)
Phase 1 - Accumulator Interface (IB/OB)	41 d	06/29/20	08/24/20	
Accums: Confirm approval of BRD	1 d	06/29/20	06/29/20	Accumulators Interface - Core Team Requirements Review, Accumulators Interface - Core Team Requirements Review
Accums: Submit Jira Ticket (per interface type)	20 d	06/30/20	07/27/20	Accums: Confirm approval of BRD, Accumulators Interface - Develop BRD, Accumulators Interface - Develop BRD
Accums: Document MoveIt Jobs in Data Ops Tracker	5 d	07/28/20	08/03/20	Accums: Submit Jira Ticket (per interface type)
Accums: [Core Team] - Test Data	4 d	08/04/20	08/07/20	
Accums: Confirm Configuration / Pipeline Development Complete	3 d	08/05/20	08/07/20	
Accums: Confirm Connection & MoveIT job is in UAT and Prod	1 d	08/04/20	08/04/20	Accums: Document MoveIt Jobs in Data Ops Tracker
Accums: Confirm Test Data Ready / Received from Source	3 d	08/05/20	08/07/20	Accums: Confirm Connection & MoveIT job is in UAT and Prod
MILESTONE: Accums: Load Test Data to Identifi HPA (Dev and QA)	0 d	08/07/20	08/07/20	Accums: Confirm Configuration / Pipeline Development Complete, Accums: Confirm Test Data Ready / Received from Source
Accums: [Core Team] - Prod Data	14 d	08/05/20	08/24/20	
Accums: Validate connection & MoveIT job in PROD	1 d	08/05/20	08/05/20	Accums: Confirm Connection & MoveIT job is in UAT and Prod
Accums: Confirm Production Data Ready / Received from Source	1 d	08/06/20	08/06/20	[Go-Live Dependency: 1/1/21], Accums: Validate connection & MoveIT job in PROD

Name	Duration	Start Date	Due Date	Predecessors
Accums: Load Prod Data to Identifi HPA (Dev and QA)	12 d	08/07/20	08/24/20	Accums: Confirm Production Data Ready / Received from Source
Phase 2 - Claims File (IB - To Identifi HPA) - 837 (Custom Edits) - if applicable	193 d	02/03/20	10/28/20	
Claims (837): Confirm approval of BRD (PHASE 2)	30 d	06/29/20	08/07/20	Claims (837) - BRD Approval - Phase 2
Claims (837): Submit Jira Ticket (per interface type) (PHASE 2)	20 d	08/10/20	09/04/20	Claims (837): Confirm approval of BRD (PHASE 2)
Claims (837): Document MoveIt Jobs in Data Ops Tracker	15 d	02/03/20	02/21/20	
Claims (837): [Core Team] - Test Data (PHASE 2)	178 d	02/24/20	10/28/20	
Claims (837): Confirm Connection & MoveIT job is in UAT and Prod	1 d	02/24/20	02/24/20	Claims (837): Document MoveIt Jobs in Data Ops Tracker
Claims (837): Confirm Core Configuration Complete (PHASE 2)	20 d	08/10/20	09/04/20	Claims (837): Confirm approval of BRD (PHASE 2), Confirm Benefit Configuration Complete
Claims (837): IB: Confirm Test Data Ready / Received from Source	14 d	09/07/20	09/24/20	Claims (837): Confirm Core Configuration Complete (PHASE 2)
MILESTONE: Claims (837): Load Test Data to Identifi HPA (Dev and QA)	0 d	09/24/20	09/24/20	Claims (837): Confirm Core Configuration Complete (PHASE 2), Claims (837): IB: Confirm Test Data Ready / Received from Source
Claims (837): Load Test Data to PDW (Dev and QA)	14 d	09/25/20	10/14/20	Claims (837): Load Test Data to Identifi HPA (Dev and QA)
Claims (837): Load Test Data to EDW / Identifi (Dev and QA)	10 d	10/15/20	10/28/20	Claims (837): Load Test Data to PDW (Dev and QA)
Claims (837): Claims (837): [Core Team] - Prod Data	50 d	02/25/20	05/04/20	
Claims (837): Validate connection & MoveIT job in PROD	1 d	02/25/20	02/25/20	Claims (837): Confirm Connection & MoveIT job is in UAT and Prod
Claims (837): IB: Confirm Production Data Ready / Received from Source	1 d	02/26/20	02/26/20	[Go-Live Dependency: 1/1/21], Claims (837): Validate connection & MoveIT job in PROD
Claims (837): Load Prod Data to Identifi HPA (Dev and QA)	12 d	02/27/20	03/13/20	Claims (837): IB: Confirm Production Data Ready / Received from Source
Claims (837): Load Prod Data to PDW (Dev and QA)	11 d	03/16/20	03/30/20	Claims (837): Load Prod Data to Identifi HPA (Dev and QA)
Claims (837): Load Prod Data to EDW / Identifi (Dev and QA)	12 d	03/31/20	04/15/20	Claims (837): Load Prod Data to PDW (Dev and QA)
Claims (837): Refresh Data to Identifi	3 d	04/30/20	05/04/20	Claims (837): Load Prod Data to EDW / Identifi (Dev and QA)
Phase 2 - Encounters -- TIMING TBD	188 d	02/04/20	10/22/20	
Encounters: Confirm approval of BRD	20 d	06/12/20	07/09/20	Encounters Interface - Core Team BRD Approval
Encounters: Submit Jira Ticket (per interface type)	9 d	07/10/20	07/22/20	Encounters: Confirm approval of BRD
Encounters: Document MoveIt Jobs in Data Ops Tracker	15 d	07/23/20	08/12/20	Encounters: Submit Jira Ticket (per interface type)
Encounters: [Core Team] - Test Data	44 d	07/22/20	09/21/20	
Encounters: Confirm Configuration / Pipeline Development Complete	20 d	07/22/20	08/18/20	Confirm Provider Pipeline Complete
Encounters: Confirm Connection & MoveIT job is in UAT and Prod	1 d	08/13/20	08/13/20	Encounters: Document MoveIt Jobs in Data Ops Tracker
Encounters: Confirm Test Data Ready / Received from Source	3 d	08/14/20	08/18/20	Encounters: Confirm Connection & MoveIT job is in UAT and Prod
MILESTONE: Encounters: Load Test Data to Identifi HPA (Dev and QA)	0 d	08/18/20	08/18/20	Encounters: Confirm Configuration / Pipeline Development Complete, Encounters: Confirm Test Data Ready / Received from Source
Encounters: Load Test Data to PDW (Dev and QA)	14 d	08/19/20	09/07/20	Encounters: Load Test Data to Identifi HPA (Dev and QA)
Encounters: Load Test Data to EDW / Identifi (Dev and QA)	10 d	09/08/20	09/21/20	Encounters: Load Test Data to PDW (Dev and QA)
Encounters: [Core Team] - Prod Data	188 d	02/04/20	10/22/20	
Encounters: Validate connection & MoveIT job in PROD	1 d	08/14/20	08/14/20	Encounters: Confirm Connection & MoveIT job is in UAT and Prod
Encounters: Confirm Production Data Ready / Received from Source	1 d	08/17/20	08/17/20	[Go-Live Dependency: 1/1/21], Encounters: Validate connection & MoveIT job in PROD
Encounters: Build PROD file into PDW OB	3 d	02/04/20	02/06/20	[Go-Live Dependency: 1/1/21], Confirm Identifi HPA-CORE DEV PROD environment complete
Encounters: Business sign off received	3 d	02/07/20	02/11/20	Encounters: Build PROD file into PDW OB
Encounters: Load Prod Data to Identifi HPA (Dev and QA)	12 d	08/18/20	09/02/20	Encounters: Business sign off received, Encounters: Confirm Production Data Ready / Received from Source
Encounters: Load Prod Data to PDW (Dev and QA)	11 d	09/03/20	09/17/20	Encounters: Load Prod Data to Identifi HPA (Dev and QA)
Encounters: Load Prod Data to EDW / Identifi (Dev and QA)	12 d	09/18/20	10/05/20	Encounters: Load Prod Data to PDW (Dev and QA)
Encounters: Refresh Data to Identifi	3 d	10/20/20	10/22/20	Encounters: Load Prod Data to EDW / Identifi (Dev and QA)
Phase 2 - EOB -- TIMING TBD	179 d	02/04/20	10/09/20	
EOB: Confirm approval of BRD	1 d	06/12/20	06/12/20	EOB Interface - Core Team BRD Approval
EOB: Submit Jira Ticket (per interface type)	20 d	06/12/20	07/09/20	EOB Interface - Core Team BRD Approval
EOB: Document MoveIt Jobs in Data Ops Tracker	15 d	07/10/20	07/30/20	EOB: Submit Jira Ticket (per interface type)
EOB: [Core Team] - Test Data	156 d	02/04/20	09/08/20	
EOB: Confirm Configuration / Pipeline Development Complete	3 d	02/04/20	02/06/20	Confirm Provider Pipeline Complete
EOB: Confirm Connection & MoveIT job is in UAT and Prod	1 d	07/31/20	07/31/20	EOB: Document MoveIt Jobs in Data Ops Tracker
EOB: Confirm Test Data Ready / Received from Source	3 d	08/03/20	08/05/20	EOB: Confirm Connection & MoveIT job is in UAT and Prod
MILESTONE: EOB: Load Test Data to Identifi HPA (Dev and QA)	0 d	08/05/20	08/05/20	EOB: Confirm Configuration / Pipeline Development Complete, EOB: Confirm Test Data Ready / Received from Source
EOB: Load Test Data to PDW (Dev and QA)	14 d	08/06/20	08/25/20	EOB: Load Test Data to Identifi HPA (Dev and QA)
EOB: Load Test Data to EDW / Identifi (Dev and QA)	10 d	08/26/20	09/08/20	EOB: Load Test Data to PDW (Dev and QA)
[Core Team] - Prod Data - (Accums)	50 d	08/03/20	10/09/20	
EOB: Validate connection & MoveIT job in PROD	1 d	08/03/20	08/03/20	EOB: Confirm Connection & MoveIT job is in UAT and Prod
EOB: Confirm Production Data Ready / Received from Source	1 d	08/04/20	08/04/20	[Go-Live Dependency: 1/1/21], EOB: Validate connection & MoveIT job in PROD
EOB: Load Prod Data to Identifi HPA (Dev and QA)	12 d	08/05/20	08/20/20	EOB: Confirm Production Data Ready / Received from Source

Name	Duration	Start Date	Due Date	Predecessors
EOB: Load Prod Data to PDW (Dev and QA)	11 d	08/21/20	09/04/20	EOB: Load Prod Data to Identifi HPA (Dev and QA)
EOB: Load Prod Data to EDW / Identifi (Dev and QA)	12 d	09/07/20	09/22/20	EOB: Load Prod Data to PDW (Dev and QA)
EOB: Refresh Data to Identifi	3 d	10/07/20	10/09/20	EOB: Load Prod Data to EDW / Identifi (Dev and QA)
Phase 2 - Clinical Management Data -- TIMING TBD	186 d	02/04/20	10/20/20	
CM: Confirm approval of BRD	1 d	06/26/20	06/26/20	Clinical Data - Core Team Requirements Approval
CM: Submit Jira Ticket (per interface type)	5 d	06/22/20	06/26/20	Accumulators Interface - Develop BRD, Accumulators Interface - Develop BRD
CM: Document MoveIt Jobs in Data Ops Tracker	5 d	06/29/20	07/03/20	CM: Submit Jira Ticket (per interface type)
CM: [Core Team] - Test Data	137 d	02/04/20	08/12/20	
CM: Confirm Configuration / Pipeline Development Complete	3 d	02/04/20	02/06/20	Confirm Provider Pipeline Complete
CM: Confirm Connection & MoveIT job is in UAT and Prod	1 d	07/06/20	07/06/20	CM: Document MoveIt Jobs in Data Ops Tracker
CM: Confirm Test Data Ready / Received from Source	3 d	07/07/20	07/09/20	CM: Confirm Connection & MoveIT job is in UAT and Prod
MILESTONE: CM: Load Test Data to Identifi HPA (Dev and QA)	*0 d*	*07/09/20*	07/09/20	CM: Confirm Configuration / Pipeline Development Complete, CM: Confirm Test Data Ready / Received from Source
CM: Load Test Data to PDW (Dev and QA)	14 d	07/10/20	07/29/20	CM: Load Test Data to Identifi HPA (Dev and QA)
CM: Load Test Data to EDW / Identifi (Dev and QA)	10 d	07/30/20	08/12/20	CM: Load Test Data to PDW (Dev and QA)
CM: [Core Team] - Prod Data	76 d	07/07/20	10/20/20	
CM: Validate connection & MoveIT job in PROD	5 d	07/07/20	07/13/20	CM: Confirm Connection & MoveIT job is in UAT and Prod
CM: Confirm Production Data Ready / Received from Source	10 d	07/14/20	07/27/20	CM: Validate connection & MoveIT job in PROD
CM: Load Prod Data to Identifi HPA (Dev and QA)	12 d	07/28/20	08/12/20	CM: Confirm Production Data Ready / Received from Source
CM: Load Prod Data to PDW (Dev and QA)	11 d	08/13/20	08/27/20	CM: Load Prod Data to Identifi HPA (Dev and QA)
CM: Build PROD file into PDW OB	10 d	08/28/20	09/10/20	CM: Load Prod Data to PDW (Dev and QA), CM: Submit Jira Ticket (per interface type), Confirm Identifi HPA-CORE DEV PROD environment complete
CM: Business sign off received	3 d	09/11/20	09/15/20	CM: Build PROD file into PDW OB
CM: Load Prod Data to EDW / Identifi (Dev and QA)	12 d	09/16/20	10/01/20	CM: Business sign off received, CM: Load Prod Data to PDW (Dev and QA)
CM: Refresh Data to Identifi	3 d	10/16/20	10/20/20	CM: Load Prod Data to EDW / Identifi (Dev and QA)
MILESTONE: New FTP / Connectivity Established	*0 d*	*05/07/20*	05/07/20	PCP OB: Submit Jira Ticket (per interface type)
DI: Subcon / Vendor Interfaces	177 d	03/17/20	11/18/20	
[Vendor Name] Implementation	177 d	03/17/20	11/18/20	
Vendor selected	20 d	03/17/20	04/13/20	Initial Identification of Vendors / Trading Partners
Confirm contract/SOW updates are complete (as needed)	30 d	04/14/20	05/25/20	Vendor selected
Confirm BAA is in place (required prior to data exchange)	20 d	04/14/20	05/11/20	Vendor selected
FTP	20 d	05/26/20	06/22/20	
Complete SFTP form	10 d	05/26/20	06/08/20	Confirm contract/SOW updates are complete (as needed)
SFTP - Set up and testing	10 d	06/09/20	06/22/20	Complete SFTP form, Confirm BAA is in place (required prior to data exchange)
MILESTONE: SFTP Complete	*0 d*	*06/22/20*	06/22/20	SFTP - Set up and testing
Phase 0 - Eligibility Data (IB from Enrollment Vendor)	44 d	05/27/20	07/27/20	Confirm contract/SOW updates are complete (as needed)
Eligibility IB: Confirm BRD Deliverable, per vendor requirements (as needed)	4 d	05/27/20	06/01/20	Eligibility IB: Confirm approval of Data Integration BRD - (IB 834)
Eligibility IB: Share and Confirm File Formats	5 d	05/27/20	06/02/20	Eligibility IB: Confirm approval of Data Integration BRD - (IB 834)
Eligibility IB: Confirm MoveIt Jobs, Naming Conventions	5 d	06/03/20	06/09/20	Eligibility IB: Confirm BRD Deliverable, per vendor requirements (as needed), Eligibility IB: Share and Confirm File Formats
Eligibility IB: Jira Ticket Review (Confirm if vendor-specific dev is required)	2 d	06/03/20	06/04/20	Eligibility IB: Confirm BRD Deliverable, per vendor requirements (as needed), Eligibility IB: Share and Confirm File Formats
Eligibility IB: Engineering - DI Dev and QA - *Dev Complete*	10 d	06/05/20	06/18/20	Eligibility IB: Jira Ticket Review (Confirm if vendor-specific dev is required)
Eligibility IB: IQ Testing, if required - *QA Complete*	16 d	06/19/20	07/10/20	Eligibility IB: Engineering - DI Dev and QA - *Dev Complete*
Eligibility IB: System Test File(s) - *Core Team Business Sign Off*	1 d	07/13/20	07/13/20	Confirm BAA is in place (required prior to data exchange), Eligibility IB: Confirm MoveIt Jobs, Naming Conventions, Eligibility IB: Engineering - DI Dev and QA - *Dev Complete*, Eligibility IB: IQ Testing, if required - *QA Complete*, SFTP - Set up and testing
Eligibility IB: Confirm Test File Fully Loaded	1 d	07/13/20	07/13/20	Eligibility IB: Load Test Data to Identifi HPA (Dev and QA)
Eligibility IB: Interface Test Review, Revisions as needed	10 d	07/14/20	07/27/20	Eligibility IB: System Test File(s) - *Core Team Business Sign Off*
Eligibility IB: Prod Data File Ready	1 d	07/03/20	07/03/20	Eligibility IB: Load Prod Data to Identifi HPA (Dev and QA)
MILESTONE: Eligibility IB: Interface Implementation Complete	*0 d*	*07/27/20*	07/27/20	Eligibility IB: Interface Test Review, Revisions as needed, Eligibility IB: Prod Data File Ready
Phase 0 - Provider Data (OB - Identifi HPA to Vendor)	118 d	05/26/20	11/05/20	Confirm contract/SOW updates are complete (as needed)
PCP OB: Confirm BRD Deliverable, per vendor requirements (as needed)	3 d	05/26/20	05/28/20	PCP OB: Confirm approval of BRD
PCP OB: Share and Confirm File Formats	3 d	05/26/20	05/28/20	PCP OB: Confirm approval of BRD
PCP OB: Confirm MoveIt Jobs, Naming Conventions	5 d	05/29/20	06/04/20	PCP OB: Confirm BRD Deliverable, per vendor requirements (as needed), PCP OB: Confirm Connection & MoveIt job is in UAT and Prod, PCP OB: Share and Confirm File Formats
PCP OB: Jira Ticket Review (Confirm if vendor-specific dev is required)	2 d	05/29/20	06/01/20	PCP OB: Confirm BRD Deliverable, per vendor requirements (as needed), PCP OB: Share and Confirm File Formats

Name	Duration	Start Date	Due Date	Predecessors
PCP OB: Engineering - DI Dev and QA - *Dev Complete*	10 d	06/02/20	06/15/20	PCP OB: Jira Ticket Review (Confirm if vendor-specific dev is required)
PCP OB: IQ Testing, if required - *QA Complete*	3 d	06/16/20	06/18/20	PCP OB: Engineering - DI Dev and QA - *Dev Complete*
MILESTONE: PCP OB: OB - Mocked Sample Data - Ready for Vendors, if needed	*0 d*	*05/29/20*	05/29/20	Confirm BAA is in place (required prior to data exchange), PCP OB: Confirm BRD Deliverable, per vendor requirements (as needed), PCP OB: Share and Confirm File Formats
PCP OB: Exchange System Test File(s) - *Core Team Business Sign Off*	3 d	07/21/20	07/23/20	Confirm BAA is in place (required prior to data exchange), PCP OB: Confirm BRD Deliverable, per vendor requirements (as needed), PCP OB: Share and Confirm File Formats
PCP OB: OB - Test Data File - Ready for Vendors (from Identifi HPA) - if applicable	3 d	07/21/20	07/23/20	PCP OB: Load Test Data to Identifi HPA (Dev and QA)
PCP OB: Interface Test Review, Revisions as needed	10 d	07/24/20	08/06/20	PCP OB: Exchange System Test File(s) - *Core Team Business Sign Off*
PCP OB: OB Prod Data File Ready for Sub vendors (from Identifi HPA) - if applicable	1 d	11/05/20	11/05/20	PCP OB: Load Prod Data to Identifi HPA (Dev and QA)
MILESTONE: PCP OB: Interface Implementation Complete	*0 d*	*11/05/20*	11/05/20	PCP OB: Interface Test Review, Revisions as needed, PCP OB: OB Prod Data File Ready for Sub vendors (from Identifi HPA) - if applicable
Phase 1 - Provider Data (IB)	127 d	05/26/20	11/18/20	Confirm contract/SOW updates are complete (as needed)
Provider IB: Confirm BRD Deliverable, per vendor requirements (as needed)	20 d	05/26/20	06/22/20	PCP OB: Confirm approval of BRD
Provider IB: Share and Confirm File Formats	3 d	06/23/20	06/25/20	Provider IB: Confirm BRD Deliverable, per vendor requirements (as needed)
Provider IB: Confirm MoveIt Jobs, Naming Conventions	5 d	06/26/20	07/02/20	Provider IB: Confirm BRD Deliverable, per vendor requirements (as needed), Provider IB: Share and Confirm File Formats
Provider IB: Jira Ticket Review (Confirm if vendor-specific dev is required)	2 d	06/26/20	06/29/20	Provider IB: Confirm BRD Deliverable, per vendor requirements (as needed), Provider IB: Share and Confirm File Formats
Provider IB: Engineering - DI Dev and QA - *Dev Complete*	10 d	06/30/20	07/13/20	Provider IB: Jira Ticket Review (Confirm if vendor-specific dev is required)
Provider IB: IQ Testing, if required - *QA Complete*	10 d	07/14/20	07/27/20	Provider IB: Engineering - DI Dev and QA - *Dev Complete*
MILESTONE: Provider IB: OB - Mocked Sample Data - Ready for Vendors, if needed	*0 d*	*06/26/20*	06/26/20	Confirm BAA is in place (required prior to data exchange), Provider IB: Confirm BRD Deliverable, per vendor requirements (as needed), Provider IB: Share and Confirm File Formats
Provider IB: Exchange System Test File(s) - *Core Team Business Sign Off*	1 d	07/28/20	07/28/20	Confirm BAA is in place (required prior to data exchange), Provider IB: Engineering - DI Dev and QA - *Dev Complete*, Provider IB: IQ Testing, if required - *QA Complete*, Provider IB: Share and Confirm File Formats, SFTP - Set up and testing
Provider IB: Confirm Test File Fully Loaded	1 d	07/28/20	07/28/20	PCP OB: Load Test Data to Identifi HPA (Dev and QA)
Provider IB: Interface Test Review, Revisions as needed	20 d	07/29/20	08/25/20	Provider IB: Exchange System Test File(s) - *Core Team Business Sign Off*
Provider IB: Prod Data Loaded into Identifi HPA	10 d	11/05/20	11/18/20	Confirm PDM Load in Prod (Claims/PDM domain), PCP OB: Load Prod Data to Identifi HPA (Dev and QA)
MILESTONE: Provider IB: Interface Implementation Complete	*0 d*	*11/18/20*	11/18/20	Provider IB: Interface Test Review, Revisions as needed, Provider IB: Prod Data Loaded into Identifi HPA
Phase 1 - Eligibility Data (OB)	89 d	07/15/20	11/16/20	Confirm contract/SOW updates are complete (as needed)
Eligibility OB: Confirm BRD Deliverable, per vendor requirements (as needed)	3 d	07/15/20	07/17/20	Eligibility Core+Supp (To PDW) - Confirm Program Requirements for PDW Reporting, Eligibility OB: Confirm approval of Data Integration BRD
Eligibility OB: Share and Confirm File Formats	3 d	07/15/20	07/17/20	Eligibility Core+Supp (To PDW) - Confirm Program Requirements for PDW Reporting, Eligibility OB: Confirm approval of Data Integration BRD
Eligibility OB: Confirm MoveIt Jobs, Naming Conventions	5 d	07/27/20	07/31/20	Eligibility Core+Supp (To PDW): Document MoveIt Jobs in Data Ops Tracker, Eligibility OB: Confirm BRD Deliverable, per vendor requirements (as needed), Eligibility OB: Document MoveIt Jobs in Data Ops Tracker, Eligibility OB: Share and Confirm File Formats
Eligibility OB: Jira Ticket Review (Confirm if vendor-specific dev is required)	1 d	07/20/20	07/20/20	Eligibility OB: Confirm BRD Deliverable, per vendor requirements (as needed), Eligibility OB: Share and Confirm File Formats
Eligibility OB: Engineering - DI Dev and QA - *Dev Complete*	10 d	07/23/20	08/05/20	Eligibility Core+Supp (To PDW): Jira Ticket Review (Confirm if dev is required), Eligibility OB: Jira Ticket Review (Confirm if vendor-specific dev is required)
Eligibility OB: IQ Testing, if required - *QA Complete*	3 d	08/06/20	08/10/20	Eligibility OB: Engineering - DI Dev and QA - *Dev Complete*
Eligibility OB: Test Files (OB) - Mocked Sample Data - Ready for Vendors, if needed	5 d	07/20/20	07/24/20	Confirm BAA is in place (required prior to data exchange), Eligibility OB: Confirm BRD Deliverable, per vendor requirements (as needed), Eligibility OB: Share and Confirm File Formats

Name	Duration	Start Date	Due Date	Predecessors
Eligibility OB: Exchange System Test File(s) - *Core Team Business Sign Off*	28 d	08/11/20	09/17/20	Confirm BAA is in place (required prior to data exchange), Eligibility Core+Supp (To PDW): IQ Testing, if required - *QA Complete*, Eligibility OB: Confirm MoveIt Jobs, Naming Conventions, Eligibility OB: Engineering - DI Dev and QA - *Dev Complete*, Eligibility OB: IQ Testing, if required - *QA Complete*, SFTP - Set up and testing
Eligibility OB: Test Files (OB) - Ready for Vendors (from Identifi HPA) - if applicable	3 d	08/11/20	08/13/20	Eligibility OB: Load Test Data to Identifi HPA (Dev and QA)
Eligibility OB: Test Files (OB) - Ready for Vendors (from PDW) - if applicable	3 d	09/01/20	09/03/20	Eligibility Core+Supp (To PDW): Load Test Data to PDW (Dev and QA), Eligibility OB: Load Test Data to PDW (Dev and QA) - Core+Supp
Eligibility OB: Test Files (OB) - Ready for Vendors (from EDW) - if applicable	3 d	09/15/20	09/17/20	Eligibility Core+Supp: Load Test Data to EDW / Identifi (Dev and QA), Eligibility: Load Test Data to EDW / Identifi (Dev and QA)
Eligibility OB: Interface Test Review, Revisions as needed	40 d	09/18/20	11/12/20	Eligibility OB: Exchange System Test File(s) - *Core Team Business Sign Off*
Eligibility OB: Prod Data (OB) - Data Transfer to Sub vendors (from Identifi HPA)	2 d	11/13/20	11/16/20	Eligibility IB: Prod Data File Ready (Identifi HPA), Eligibility OB: Interface Test Review, Revisions as needed, Eligibility OB: Load Prod Data to Identifi HPA (Dev and QA), Eligibility: Load Prod Data to Identifi HPA and FDR
MILESTONE: Eligibility OB: Interface Implementation Complete	*0 d*	*11/16/20*	11/16/20	Eligibility OB: Prod Data (OB) - Data Transfer to Sub vendors (from Identifi HPA)
Phase 1 - Provider Data (OB)	43 d	05/26/20	07/23/20	Confirm contract/SOW updates are complete (as needed)
Provider OB: Confirm BRD Deliverable, per vendor requirements (as needed)	20 d	05/26/20	06/22/20	Provider OB: Confirm approval of Requirements
Provider OB: Share and Confirm File Formats	5 d	05/26/20	06/01/20	Provider OB: Confirm approval of Requirements
Provider OB: Confirm MoveIt Jobs, Naming Conventions	5 d	06/23/20	06/29/20	Provider OB: Confirm BRD Deliverable, per vendor requirements (as needed), Provider OB: Share and Confirm File Formats
Provider OB: Jira Ticket Review (Confirm if vendor-specific dev is required)	5 d	06/23/20	06/29/20	Provider OB: Confirm BRD Deliverable, per vendor requirements (as needed), Provider OB: Share and Confirm File Formats
Provider OB: Engineering - DI Dev and QA - *Dev Complete*	1 d	06/30/20	06/30/20	Provider OB: Jira Ticket Review (Confirm if vendor-specific dev is required)
Eligibility OB: IQ Testing, if required - *QA Complete*	3 d	07/01/20	07/03/20	Provider OB: Engineering - DI Dev and QA - *Dev Complete*
MILESTONE: Provider OB: Mocked Sample Data - Ready for Vendors, if needed	*0 d*	*06/22/20*	06/22/20	Confirm BAA is in place (required prior to data exchange), Provider OB: Confirm BRD Deliverable, per vendor requirements (as needed), Provider OB: Share and Confirm File Formats
Provider OB: Exchange System Test File(s) - *Core Team Business Sign Off*	3 d	07/06/20	07/08/20	Confirm BAA is in place (required prior to data exchange), Eligibility OB: IQ Testing, if required - *QA Complete*, Provider OB: Confirm MoveIt Jobs, Naming Conventions, Provider OB: Engineering - DI Dev and QA - *Dev Complete*, SFTP - Set up and testing
Provider OB: Test Data File - Ready for Vendors (from Identifi HPA) - if applicable	3 d	07/06/20	07/08/20	Provider OB: Load Test Data to Identifi HPA (Dev and QA)
Provider OB: Test Data File - Ready for Vendors (from PDW) - if applicable	3 d	07/06/20	07/08/20	Provider OB: Load Test Data to PDW (Dev and QA)
Provider OB: Test Data File - Ready for Vendors (from EDW) - if applicable	3 d	07/06/20	07/08/20	Provider OB: Load Test Data to EDW / Identifi (Dev and QA)
Provider OB: Interface Test Review, Revisions as needed	10 d	07/09/20	07/22/20	Provider OB: Exchange System Test File(s) - *Core Team Business Sign Off*
Provider OB: Prod Data File Ready for Sub vendors (from Identifi HPA)	10 d	05/26/20	06/08/20	Confirm PDM Load in Prod (Claims/PDM domain), Provider OB: Load Prod Data to Identifi HPA (Dev and QA)
Provider OB: Interface Implementation Complete	1 d	07/23/20	07/23/20	Provider OB: Interface Test Review, Revisions as needed, Provider OB: Prod Data File Ready for Sub vendors (from Identifi HPA)
Phase 1 - Claims Data - 276 / 277 - (Identifi HPA)	41 d	06/22/20	08/17/20	Confirm contract/SOW updates are complete (as needed)
Claims (276/277): Confirm BRD Deliverable (as needed)	1 d	06/22/20	06/22/20	Claims (276/277): Confirm approval of BRD
Claims (276/277): Share and Confirm File Formats	2 d	06/22/20	06/23/20	Claims (276/277): Confirm approval of BRD
Claims (276/277): Confirm MoveIt Jobs, Naming Conventions	2 d	06/24/20	06/25/20	Claims (276/277): Confirm BRD Deliverable, per vendor requirements (as needed), Claims (276/277): Share and Confirm File Formats
Claims (276/277): Jira Ticket Review (Confirm if vendor-specific dev is required)	2 d	06/24/20	06/25/20	Claims (276/277): Confirm BRD Deliverable, per vendor requirements (as needed), Claims (276/277): Share and Confirm File Formats
Claims (276/277): Engineering - DI Dev and QA - *Dev Complete*	10 d	06/26/20	07/09/20	Claims (276/277): Jira Ticket Review (Confirm if vendor-specific dev is required)
Claims (276/277): IQ Testing, if required - *QA Complete*	3 d	07/10/20	07/14/20	Claims (276/277): Engineering - DI Dev and QA - *Dev Complete*
Dependency: Confirm Test Claims Data Readiness (IQ Team)	1 d	07/29/20	07/29/20	Claims (276/277): Confirm Test Data Ready (IQ Team)
MILESTONE: OB - Mocked Sample Data - Ready for Vendors, if needed	*0 d*	*06/24/20*	06/24/20	Claims (276/277): Confirm BRD Deliverable, per vendor requirements (as needed), Claims (276/277): Share and Confirm File Formats, Confirm BAA is in place (required prior to data exchange)
Claims (276/277): Exchange System Test File(s) - *Core Team Business Sign Off*	3 d	07/29/20	07/31/20	Claims (276/277): Confirm MoveIt Jobs, Naming Conventions, Claims (276/277): Engineering - DI Dev and QA - *Dev Complete*, Claims (276/277): IQ Testing, if required - *QA Complete*, SFTP - Set up and testing

Name	Duration	Start Date	Due Date	Predecessors
Claims (276/277): OB - Test Data File - Ready for Vendors (from Identifi HPA) - if applicable	3 d	07/29/20	07/31/20	Claims (276/277): Load Test Data to Identifi HPA (Dev and QA)
Claims (276/277): Interface Test Review, Revisions as needed	10 d	08/03/20	08/14/20	Claims (276/277): Exchange System Test File(s) - *Core Team Business Sign Off*
Claims (276/277): Prod Data File Ready	1 d	07/31/20	07/31/20	Claims (276/277): Load Prod Data to Identifi HPA (Dev and QA)
Claims (276/277): Interface Implementation Complete	1 d	08/17/20	08/17/20	Claims (276/277): Interface Test Review, Revisions as needed, Claims (276/277): Prod Data File Ready
Phase 1 - Claims Data (IB - To Identifi HPA) - 837 - Standard edits	92 d	06/09/20	10/14/20	Confirm contract/SOW updates are complete (as needed)
Claims (837): Confirm BRD Deliverable, per vendor requirements (as needed)	1 d	06/09/20	06/09/20	Claims (837): Confirm approval of BRD
Claims (837): Share and Confirm File Formats	5 d	06/09/20	06/15/20	Claims (837): Confirm approval of BRD
Claims (837): Confirm MoveIt Jobs, Naming Conventions	5 d	06/10/20	06/16/20	Claims (837): Confirm BRD Deliverable, per vendor requirements (as needed)
Claims (837): Jira Ticket Review (Confirm if vendor-specific dev is required)	5 d	06/10/20	06/16/20	Claims (837): Confirm BRD Deliverable, per vendor requirements (as needed)
Claims (837): Engineering - DI Dev and QA - *Dev Complete*	1 d	06/17/20	06/17/20	Claims (837): Jira Ticket Review (Confirm if vendor-specific dev is required)
Claims (837): IQ Testing, if required - *QA Complete*	3 d	06/18/20	06/22/20	Claims (837): Engineering - DI Dev and QA - *Dev Complete*
MILESTONE: Claims (837): OB - Mocked Sample Data - Ready for Vendors, if needed	0 d	06/15/20	06/15/20	Claims (837): Confirm BRD Deliverable, per vendor requirements (as needed), Claims (837): Share and Confirm File Formats, Confirm BAA is in place (required prior to data exchange)
Claims (837): Exchange System Test File(s) - *Core Team Business Sign Off*	3 d	09/25/20	09/29/20	Claims (837): Confirm MoveIt Jobs, Naming Conventions, Claims (837): Engineering - DI Dev and QA - *Dev Complete*, Claims (837): IQ Testing, if required - *QA Complete*, Confirm BAA is in place (required prior to data exchange), SFTP - Set up and testing
Claims (837): Confirm Test File Fully Loaded - Response Files Generated for Vendors (from Iden	3 d	09/25/20	09/29/20	Claims (837): Load Test Data to Identifi HPA (Dev and QA), Claims (837): Load Test Data to Identifi HPA (Dev and QA)
Claims (837): Interface Test Review, Revisions as needed	10 d	09/30/20	10/13/20	Claims (837): Exchange System Test File(s) - *Core Team Business Sign Off*
Claims (837): Prod Data File Ready (Identifi HPA)	1 d	06/09/20	06/09/20	Claims (837): Load Prod Data to Identifi HPA (Dev and QA), Claims (837): Load Prod Data to Identifi HPA (Dev and QA)
Claims (837): Interface Implementation Complete	1 d	10/14/20	10/14/20	Claims (837): Interface Test Review, Revisions as needed, Claims (837): Prod Data File Ready
Phase 2 - Claims Data (IB - To Identifi HPA) - 837 - Custom Edits (if applicable) -	48 d	08/10/20	10/14/20	Confirm contract/SOW updates are complete (as needed)
Claims (837): Confirm BRD Deliverable, per vendor requirements (as needed)	1 d	08/10/20	08/10/20	Claims (837): Confirm approval of BRD, Claims (837): Confirm approval of BRD (PHASE 2)
Claims (837): Share and Confirm File Formats	5 d	08/10/20	08/14/20	Claims (837): Confirm approval of BRD, Claims (837): Confirm approval of BRD (PHASE 2)
Claims (837): Confirm MoveIt Jobs, Naming Conventions	5 d	08/17/20	08/21/20	Claims (837): Confirm BRD Deliverable, per vendor requirements (as needed), Claims (837): Share and Confirm File Formats
Claims (837): Jira Ticket Review (Confirm if vendor-specific dev is required)	5 d	08/17/20	08/21/20	Claims (837): Confirm BRD Deliverable, per vendor requirements (as needed), Claims (837): Share and Confirm File Formats
Claims (837): Engineering - DI Dev and QA - *Dev Complete*	1 d	08/24/20	08/24/20	Claims (837): Jira Ticket Review (Confirm if vendor-specific dev is required)
Claims (837): IQ Testing, if required - *QA Complete*	3 d	08/25/20	08/27/20	Claims (837): Engineering - DI Dev and QA - *Dev Complete*
MILESTONE: Claims (837): OB - Mocked Sample Data - Ready for Vendors, if needed	0 d	08/14/20	08/14/20	Claims (837): Confirm BRD Deliverable, per vendor requirements (as needed), Claims (837): Share and Confirm File Formats, Confirm BAA is in place (required prior to data exchange)
Claims (837): Exchange System Test File(s) - *Core Team Business Sign Off*	3 d	09/25/20	09/29/20	Claims (837): Confirm MoveIt Jobs, Naming Conventions, Claims (837): Engineering - DI Dev and QA - *Dev Complete*, Claims (837): IQ Testing, if required - *QA Complete*, Confirm BAA is in place (required prior to data exchange), SFTP - Set up and testing
Claims (837): Confirm Test File Fully Loaded - Response Files Generated for Vendors (Identifi HF	3 d	09/25/20	09/29/20	Claims (837): Load Test Data to Identifi HPA (Dev and QA), Claims (837): Load Test Data to Identifi HPA (Dev and QA)
Claims (837): Interface Test Review, Revisions as needed	10 d	09/30/20	10/13/20	Claims (837): Exchange System Test File(s) - *Core Team Business Sign Off*
Claims (837): Prod Data File Ready (Identifi HPA)	1 d	08/10/20	08/10/20	Claims (837): Load Prod Data to Identifi HPA (Dev and QA), Claims (837): Load Prod Data to Identifi HPA (Dev and QA)
Claims (837): Interface Implementation Complete	1 d	10/14/20	10/14/20	Claims (837): Interface Test Review, Revisions as needed, Claims (837): Prod Data File Ready (Identifi HPA)
Phase 1 - Claims Data (OB - PDW)	67 d	05/26/20	08/26/20	Confirm contract/SOW updates are complete (as needed)
Claims OB: Confirm BRD Deliverable, per vendor requirements (as needed)	5 d	07/20/20	07/24/20	Claims OB: Confirm approval of Requirements
Claims OB: Share and Confirm File Formats	5 d	07/20/20	07/24/20	Claims OB: Confirm approval of Requirements
Claims OB: Confirm MoveIt Jobs, Naming Conventions	5 d	07/27/20	07/31/20	Claims OB: Confirm BRD Deliverable, per vendor requirements (as needed), Claims OB: Share and Confirm File Formats
Claims OB: Jira Ticket Review (Confirm if vendor-specific dev is required)	5 d	07/27/20	07/31/20	Claims OB: Confirm BRD Deliverable, per vendor requirements (as needed), Claims OB: Share and Confirm File Formats
Claims OB: Engineering - DI Dev and QA - *Dev Complete*	1 d	08/03/20	08/03/20	Claims OB: Jira Ticket Review (Confirm if vendor-specific dev is required)
Claims OB: IQ Testing, if required - *QA Complete*	3 d	08/04/20	08/06/20	Claims OB: Engineering - DI Dev and QA - *Dev Complete*

Name	Duration	Start Date	Due Date	Predecessors
MILESTONE: Claims OB: OB - Mocked Sample Data - Ready for Vendors, if needed	*0 d*	*07/24/20*	07/24/20	Claims OB: Confirm BRD Deliverable, per vendor requirements (as needed), Claims OB: Share and Confirm File Formats, Confirm BAA is in place (required prior to data exchange)
Claims OB: Exchange System Test File(s) - *Core Team Business Sign Off*	3 d	08/07/20	08/11/20	Claims OB: Confirm MoveIt Jobs, Naming Conventions, Claims OB: Engineering - DI Dev and QA - *Dev Complete*, Claims OB: IQ Testing, if required - *QA Complete*, Confirm BAA is in place (required prior to data exchange), SFTP - Set up and testing
Claims OB: Test Data File - Ready for Vendors (from PDW) - if applicable	3 d	08/07/20	08/11/20	Claims OB: Load Prod Data to PDW (Dev and QA)
Claims OB: Interface Test Review, Revisions as needed	10 d	08/12/20	08/25/20	Claims OB: Exchange System Test File(s) - *Core Team Business Sign Off*
Claims OB: OB Prod Data File Ready for Sub vendors (from PDW)	1 d	05/26/20	05/26/20	Claims OB: Load Prod Data to PDW (Dev and QA)
Claims OB: Interface Implementation Complete	1 d	08/26/20	08/26/20	Claims OB: Interface Test Review, Revisions as needed, Claims OB: OB Prod Data File Ready for Sub vendors (from PDW)
Phase 1 - Authorizations Data (OB - PDW)	59 d	06/30/20	09/18/20	Confirm contract/SOW updates are complete (as needed)
Auths: Confirm BRD Deliverable, per vendor requirements (as needed)	5 d	06/30/20	07/06/20	Auths: Confirm approval of Requirements
Auths: Share and Confirm File Formats	5 d	06/30/20	07/06/20	Auths: Confirm approval of Requirements
Auths: Confirm MoveIt Jobs, Naming Conventions	5 d	07/07/20	07/13/20	Auths: Confirm BRD Deliverable, per vendor requirements (as needed), Auths: Share and Confirm File Formats
Auths: Jira Ticket Review (Confirm if vendor-specific dev is required)	5 d	07/07/20	07/13/20	Auths: Confirm BRD Deliverable, per vendor requirements (as needed), Auths: Share and Confirm File Formats
Auths: Engineering - DI Dev and QA - *Dev Complete*	1 d	07/14/20	07/14/20	Auths: Jira Ticket Review (Confirm if vendor-specific dev is required)
Auths: IQ Testing, if required - *QA Complete*	4 d	07/15/20	07/20/20	Auths: Engineering - DI Dev and QA - *Dev Complete*
Auths: OB - Mocked Sample Data - Ready for Vendors, if needed	1 d	07/07/20	07/07/20	Auths: Confirm BRD Deliverable, per vendor requirements (as needed), Auths: Share and Confirm File Formats, Confirm BAA is in place (required prior to data exchange)
Auths: Exchange System Test File(s) - *Core Team Business Sign Off*	13 d	08/12/20	08/28/20	Auths: Confirm MoveIt Jobs, Naming Conventions, Auths: Engineering - DI Dev and QA - *Dev Complete*, Auths: IQ Testing, if required - *QA Complete*, Confirm BAA is in place (required prior to data exchange), SFTP - Set up and testing
Auths: OB - Test Data File - Ready for Vendors (from PDW) - if applicable	3 d	08/12/20	08/14/20	Auths: Load Test Data to PDW (Dev and QA)
Auths: OB - Test Data File - Ready for Vendors (from EDW) - if applicable	3 d	08/26/20	08/28/20	Auths: Load Test Data to EDW / Identifi (Dev and QA)
Auths: Interface Test Review, Revisions as needed	10 d	08/31/20	09/11/20	Auths: Exchange System Test File(s) - *Core Team Business Sign Off*
Auths: OB Prod Data File Ready for Sub vendors (from PDW)	1 d	08/24/20	08/24/20	Auths: Load Prod Data to PDW (Dev and QA)
Auths: Interface Implementation Complete	5 d	09/14/20	09/18/20	Auths: Interface Test Review, Revisions as needed, Auths: OB Prod Data File Ready for Sub vendors (from PDW)
Phase 1 - Accumulator Data (IB/OB)	43 d	06/30/20	08/27/20	Confirm contract/SOW updates are complete (as needed)
Accums: Confirm BRD Deliverable, per vendor requirements (as needed)	5 d	06/30/20	07/06/20	Accums: Confirm approval of BRD
Accums: Share and Confirm File Formats	5 d	06/30/20	07/06/20	Accums: Confirm approval of BRD
Accums: Confirm MoveIt Jobs, Naming Conventions	5 d	07/07/20	07/13/20	Accums: Confirm BRD Deliverable, per vendor requirements (as needed), Accums: Share and Confirm File Formats
Accums: Jira Ticket Review (Confirm if vendor-specific dev is required)	5 d	07/07/20	07/13/20	Accums: Confirm BRD Deliverable, per vendor requirements (as needed), Accums: Share and Confirm File Formats
Accums: Engineering - DI Dev and QA - *Dev Complete*	1 d	07/14/20	07/14/20	Accums: Jira Ticket Review (Confirm if vendor-specific dev is required)
Accums: IQ Testing, if required - *QA Complete*	4 d	07/15/20	07/20/20	Accums: Engineering - DI Dev and QA - *Dev Complete*
MILESTONE: Accums: OB - Mocked Sample Data - Ready for Vendors, if needed	*0 d*	*07/06/20*	07/06/20	Accums: Confirm BRD Deliverable, per vendor requirements (as needed), Accums: Share and Confirm File Formats, Confirm BAA is in place (required prior to data exchange)
Accums: Exchange System Test File(s) - *Core Team Business Sign Off*	3 d	08/10/20	08/12/20	Accums: Confirm MoveIt Jobs, Naming Conventions, Accums: Engineering - DI Dev and QA - *Dev Complete*, Accums: IQ Testing, if required - *QA Complete*, Confirm BAA is in place (required prior to data exchange), SFTP - Set up and testing
Accums: OB - Test Data File - Ready for Vendors (from Identifi HPA) - if applicable	3 d	08/10/20	08/12/20	Accums: Load Test Data to Identifi HPA (Dev and QA)
Accums: Interface Test Review, Revisions as needed	10 d	08/13/20	08/26/20	Accums: Exchange System Test File(s) - *Core Team Business Sign Off*
Accums: Interface Implementation Complete	1 d	08/27/20	08/27/20	Accums: Interface Test Review, Revisions as needed
Phase 2 - Encounters Data -- TIMING TBD	66 d	07/10/20	10/09/20	Confirm contract/SOW updates are complete (as needed)
Encounters: Confirm BRD Deliverable, per vendor requirements (as needed)	5 d	07/10/20	07/16/20	Encounters: Confirm approval of BRD
Encounters: Share and Confirm File Formats	5 d	07/10/20	07/16/20	Encounters: Confirm approval of BRD
Encounters: Confirm MoveIt Jobs, Naming Conventions	5 d	07/17/20	07/23/20	Encounters: Confirm BRD Deliverable, per vendor requirements (as needed), Encounters: Share and Confirm File Formats
Encounters: Jira Ticket Review (Confirm if vendor-specific dev is required)	5 d	07/17/20	07/23/20	Encounters: Confirm BRD Deliverable, per vendor requirements (as needed), Encounters: Share and Confirm File Formats
Encounters: Engineering - DI Dev and QA - *Dev Complete*	1 d	07/24/20	07/24/20	Encounters: Jira Ticket Review (Confirm if vendor-specific dev is required)
Encounters: IQ Testing, if required - *QA Complete*	4 d	07/27/20	07/30/20	Encounters: Engineering - DI Dev and QA - *Dev Complete*

Name	Duration	Start Date	Due Date	Predecessors
MILESTONE: Encounters: OB - Mocked Sample Data - Ready for Vendors, if needed	*0 d*	*07/16/20*	07/16/20	Confirm BAA is in place (required prior to data exchange), Encounters: Confirm BRD Deliverable, per vendor requirements (as needed), Encounters: Share and Confirm File Formats
Encounters: Exchange System Test File(s) - *Core Team Business Sign Off*	27 d	08/19/20	09/24/20	Confirm BAA is in place (required prior to data exchange), Encounters: Confirm BRD Deliverable, per vendor requirements (as needed), Encounters: Engineering - DI Dev and QA - *Dev Complete*, Encounters: Share and Confirm File Formats, SFTP - Set up and testing
Encounters: OB - Test Data File - Ready for Vendors (from Identifi HPA) - if applicable	3 d	08/19/20	08/21/20	Encounters: Load Test Data to Identifi HPA (Dev and QA)
Encounters: OB - Test Data File - Ready for Vendors (from PDW) - if applicable	3 d	09/08/20	09/10/20	Encounters: Load Test Data to PDW (Dev and QA)
Encounters: OB - Test Data File - Ready for Vendors (from EDW) - if applicable	3 d	09/22/20	09/24/20	Encounters: Load Test Data to EDW / Identifi (Dev and QA)
Encounters: Interface Test Review, Revisions as needed	10 d	09/25/20	10/08/20	Encounters: Exchange System Test File(s) - *Core Team Business Sign Off*
Encounters: Interface Implementation Complete	1 d	10/09/20	10/09/20	Encounters: Interface Test Review, Revisions as needed
Phase 2 - EOB Data -- TIMING TBD	76 d	06/15/20	09/28/20	Confirm contract/SOW updates are complete (as needed)
EOB: Confirm BRD Deliverable, per vendor requirements (as needed)	5 d	06/15/20	06/19/20	EOB: Confirm approval of BRD
EOB: Share and Confirm File Formats	5 d	06/15/20	06/19/20	EOB: Confirm approval of BRD
EOB: Confirm MoveIt Jobs, Naming Conventions	5 d	06/22/20	06/26/20	EOB: Confirm BRD Deliverable, per vendor requirements (as needed), EOB: Share and Confirm File Formats
EOB: Jira Ticket Review (Confirm if vendor-specific dev is required)	5 d	06/22/20	06/26/20	EOB: Confirm BRD Deliverable, per vendor requirements (as needed), EOB: Share and Confirm File Formats
EOB: Engineering - DI Dev and QA - *Dev Complete*	1 d	06/29/20	06/29/20	EOB: Jira Ticket Review (Confirm if vendor-specific dev is required)
EOB: IQ Testing, if required - *QA Complete*	4 d	06/30/20	07/03/20	EOB: Engineering - DI Dev and QA - *Dev Complete*
MILESTONE: EOB: OB - Mocked Sample Data - Ready for Vendors, if needed	*0 d*	*06/22/20*	06/22/20	Confirm BAA is in place (required prior to data exchange), EOB: Confirm BRD Deliverable, per vendor requirements (as needed), EOB: Share and Confirm File Formats
EOB: Exchange System Test File(s) - *Core Team Business Sign Off*	27 d	08/06/20	09/11/20	Confirm BAA is in place (required prior to data exchange), EOB: Confirm MoveIt Jobs, Naming Conventions, EOB: Engineering - DI Dev and QA - *Dev Complete*, EOB: IQ Testing, if required - *QA Complete*, SFTP - Set up and testing
EOB: OB - Test Data File - Ready for Vendors (from Identifi HPA) - if applicable	3 d	08/06/20	08/10/20	EOB: Load Test Data to Identifi HPA (Dev and QA)
EOB: OB - Test Data File - Ready for Vendors (from PDW) - if applicable	3 d	08/26/20	08/28/20	EOB: Load Test Data to PDW (Dev and QA)
EOB: OB - Test Data File - Ready for Vendors (from EDW) - if applicable	3 d	09/09/20	09/11/20	EOB: Load Test Data to EDW / Identifi (Dev and QA)
EOB: Interface Test Review, Revisions as needed	10 d	09/14/20	09/25/20	EOB: Exchange System Test File(s) - *Core Team Business Sign Off*
EOB: OB Prod Data File Ready for Sub vendors (from PDW)	1 d	09/07/20	09/07/20	EOB: Load Prod Data to PDW (Dev and QA)
EOB: Interface Implementation Complete	1 d	09/28/20	09/28/20	EOB: Interface Test Review, Revisions as needed, EOB: OB Prod Data File Ready for Sub vendors (from PDW)
Phase 2 - Clinical Management Data -- TIMING TBD	47 d	06/29/20	09/01/20	Confirm contract/SOW updates are complete (as needed)
CM: Confirm BRD Deliverable, per vendor requirements (as needed)	5 d	06/29/20	07/03/20	CM: Confirm approval of BRD
CM: Share and Confirm File Formats	5 d	06/29/20	07/03/20	CM: Confirm approval of BRD
CM: Confirm MoveIt Jobs, Naming Conventions	5 d	07/06/20	07/10/20	CM: Confirm BRD Deliverable, per vendor requirements (as needed), CM: Share and Confirm File Formats
CM: Jira Ticket Review (Confirm if vendor-specific dev is required)	5 d	07/06/20	07/10/20	CM: Confirm BRD Deliverable, per vendor requirements (as needed), CM: Share and Confirm File Formats
CM: Engineering - DI Dev and QA - *Dev Complete*	1 d	07/13/20	07/13/20	CM: Jira Ticket Review (Confirm if vendor-specific dev is required)
CM: IQ Testing, if required - *QA Complete*	4 d	07/14/20	07/17/20	CM: Engineering - DI Dev and QA - *Dev Complete*
MILESTONE: CM: OB - Mocked Sample Data - Ready for Vendors, if needed	*0 d*	*07/06/20*	07/06/20	CM: Confirm BRD Deliverable, per vendor requirements (as needed), CM: Share and Confirm File Formats, Confirm BAA is in place (required prior to data exchange)
CM: Exchange System Test File(s) - *Core Team Business Sign Off*	13 d	07/30/20	08/17/20	CM: Confirm MoveIt Jobs, Naming Conventions, CM: Engineering - DI Dev and QA - *Dev Complete*, CM: IQ Testing, if required - *QA Complete*, Confirm BAA is in place (required prior to data exchange), SFTP - Set up and testing
CM: OB - Test Data File - Ready for Vendors (from PDW) - if applicable	3 d	07/30/20	08/03/20	CM: Load Test Data to PDW (Dev and QA)
CM: OB - Test Data File - Ready for Vendors (from EDW) - if applicable	3 d	08/13/20	08/17/20	CM: Load Test Data to EDW / Identifi (Dev and QA)
CM: Interface Test Review, Revisions as needed	10 d	08/18/20	08/31/20	CM: Exchange System Test File(s) - *Core Team Business Sign Off*
CM: OB Prod Data File Ready for Sub vendors (from PDW)	1 d	08/28/20	08/28/20	CM: Load Prod Data to PDW (Dev and QA)
CM: Interface Implementation Complete	1 d	09/01/20	09/01/20	CM: Interface Test Review, Revisions as needed, CM: OB Prod Data File Ready for Sub vendors (from PDW)
MILESTONE: Solution Design Complete	*0 d*	*07/27/20*	07/27/20	Eligibility IB: Interface Implementation Complete
(EDW) - Clinical Data Build	175 d	02/03/20	10/02/20	
Clinical Data - EDW Data Movement	175 d	02/03/20	10/02/20	
Load Data into Containers	6 d	02/03/20	02/10/20	
Container Build Complete	1 d	02/03/20	02/03/20	

Name	Duration	Start Date	Due Date	Predecessors
Data Approved to be in UAT Containers	5 d	02/04/20	02/10/20	Container Build Complete
MILESTONE: Approval to load Data into UAT Containers	*0 d*	*02/10/20*	02/10/20	Container Build Complete, Data Approved to be in UAT Containers
KEY MILESTONE: Eligibility in EDW (TEST)	1 d	09/15/20	09/15/20	Eligibility Core+Supp: Load Test Data to EDW / Identifi (Dev and QA)
KEY MILESTONE: Provider in EDW	1 d	03/24/20	03/24/20	Provider OB: Load Prod Data to EDW / Identifi (Dev and QA)
KEY MILESTONE: Extracts in Prod	1 d	10/02/20	10/02/20	Eligibility Core+Supp: Load Prod Data to EDW / Identifi (Dev and QA)
Data Integration / Connectivity	28 d	02/03/20	03/11/20	
Data integration package (NDA - Repeated for each Data Source)	21 d	02/03/20	03/02/20	
Determine Key NDA Contact	10 d	02/03/20	02/14/20	
Receive/Send NDA document	6 d	02/17/20	02/24/20	Determine Key NDA Contact
Review and Negotiate NDA	5 d	02/25/20	03/02/20	Receive/Send NDA document
MILESTONE: Complete NDA	*0 d*	*03/02/20*	03/02/20	Review and Negotiate NDA
Data Connectivity	10 d	02/27/20	03/11/20	
Conduct meeting to finalize connectivity	1 d	02/27/20	02/27/20	Present Data Connectivity presentation
Execute Data Source to Connectivity	5 d	03/03/20	03/09/20	Conduct meeting to finalize connectivity, Milestone: Complete NDA, Present Data Connectivity presentation
Test Connectivity for UAT/QA - Validating	1 d	03/10/20	03/10/20	Execute Data Source to Connectivity
Test Connectivity for Production	1 d	03/11/20	03/11/20	Test Connectivity for UAT/QA - Validating
MILESTONE: Data Connectivity complete	*0 d*	*03/10/20*	03/10/20	Test Connectivity for UAT/QA - Validating
ADT - Data Implementation (Execution)	40 d	05/26/20	07/20/20	
ADT - Perform initial sample data assessment	10 d	05/26/20	06/08/20	ADT - Verify data filtering
ADT - Perform Technical Data Review	15 d	05/26/20	06/15/20	ADT - Perform initial sample data assessment
ADT - Create Test Members and Test Scripts	10 d	05/26/20	06/08/20	ADT - Perform initial sample data assessment
ADT - Data Analysis Review (repeat for each population)	5 d	06/09/20	06/15/20	ADT - Create Test Members and Test Scripts
ADT - Core Team Stakeholder Data Analysis Review	5 d	06/16/20	06/22/20	ADT - Data Analysis Review (repeat for each population)
ADT - Data Mapping and Review Handoff	10 d	06/23/20	07/06/20	ADT - Core Team Stakeholder Data Analysis Review
ADT Team develops any changes to Transactions	10 d	07/07/20	07/20/20	ADT - Data Mapping and Review Handoff
Deploy ADT mapping changes	10 d	07/07/20	07/20/20	ADT Team develops any changes to Transactions
Biometric - Data Implementation (Execution)	21 d	05/25/20	06/22/20	
Biometric Data: Perform initial sample data assessment	15 d	05/25/20	06/12/20	Biometric Data: Verify data filtering
Biometric Data: Perform Technical Data Review	15 d	05/25/20	06/12/20	Biometric Data: Perform initial sample data assessment
Biometric Data: Create Test Members and Test Scripts	10 d	05/25/20	06/05/20	Biometric Data: Perform initial sample data assessment
Biometric Data: Data Analysis Review (repeat for each population)	3 d	06/08/20	06/10/20	Biometric Data: Create Test Members and Test Scripts
Biometric Data: Core Team Stakeholder Data Analysis Review	3 d	06/11/20	06/15/20	Biometric Data: Data Analysis Review (repeat for each population)
Biometric Data: Data Mapping and Review Handoff	5 d	06/16/20	06/22/20	Biometric Data: Core Team Stakeholder Data Analysis Review
EMR Data Deployment and Testing	9 d	06/30/20	07/13/20	IB EMR Clinical Data BRD complete
MILESTONE: EMR Dependency: Eligibility in EDW	*0 d*	*06/30/20*	06/30/20	
Production Readiness for Clinical Integrated Rules Engine	5 d	07/01/20	07/07/20	EMR Dependency: Eligibility in EDW
Perform Production QA	1 d	07/08/20	07/08/20	Production Readiness for Clinical Integrated Rules Engine
Perform Technical Support Operations Hand off	3 d	07/09/20	07/13/20	Perform Production QA
HRA - Data Implementation (Execution)	31 d	05/25/20	07/06/20	
HRA Data: Perform initial sample data assessment	15 d	05/25/20	06/12/20	HRA: Verify data filtering
HRA Data: Perform Technical Data Review	15 d	05/25/20	06/12/20	HRA Data: Perform initial sample data assessment
HRA Data: Create Test Members and Test Scripts	10 d	05/25/20	06/05/20	HRA Data: Perform initial sample data assessment
HRA Data: Data Analysis Review (repeat for each population)	3 d	06/08/20	06/10/20	HRA Data: Create Test Members and Test Scripts
HRA Data: Core Team Stakeholder Data Analysis Review	3 d	06/11/20	06/15/20	HRA Data: Data Analysis Review (repeat for each population)
HRA Data: Data Mapping and Review Handoff	5 d	06/16/20	06/22/20	HRA Data: Core Team Stakeholder Data Analysis Review
HRA Team develops any changes to Transactions	10 d	06/23/20	07/06/20	HRA Data: Data Mapping and Review Handoff
Deploy HRA mapping changes	10 d	06/23/20	07/06/20	HRA Team develops any changes to Transactions
LAB Data Development (Execution)	34 d	05/25/20	07/09/20	
Lab Team sends sample Production Transactions	5 d	05/25/20	05/29/20	Lab Data: Verify data filtering
Lab Data: Perform initial sample data assessment	15 d	06/01/20	06/19/20	Lab Team sends sample Production Transactions
Lab Data: Perform Technical Data Review	15 d	06/01/20	06/19/20	Lab Data: Perform initial sample data assessment
Lab Data: Create Test Members and Test Scripts	10 d	06/01/20	06/12/20	Lab Data: Perform initial sample data assessment
Lab Data: Data Analysis Review (repeat for each population)	3 d	06/15/20	06/17/20	Lab Data: Create Test Members and Test Scripts
Lab Data: Core Team Stakeholder Data Analysis Review	3 d	06/18/20	06/22/20	Lab Data: Data Analysis Review (repeat for each population)
Lab Data: Data Mapping and Review Handoff	5 d	06/23/20	06/29/20	Lab Data: Core Team Stakeholder Data Analysis Review
Lab Team develops any changes to Transactions	10 d	06/26/20	07/09/20	LAB Clinical Data BRD complete
Lab Data - Make any required mapping changes	10 d	06/26/20	07/09/20	Lab Team develops any changes to Transactions
Extracts for Generating Own Reports	28 d	05/19/20	06/26/20	Milestone: Complete Clinical Data Kickoff
Extract Data Discovery	3 d	05/19/20	05/22/20	
Review file formats	2 d	05/20/20	05/21/20	
Perform Initial Sample Data Assessment	1 d	05/22/20	05/22/20	Review file formats
MILESTONE: Full Data File Received	*0 d*	*05/22/20*	05/22/20	Perform Initial Sample Data Assessment
Extracts Data Mapping, Profiling, and Loading	28 d	05/19/20	06/26/20	
Data Quality Assessment	5 d	05/25/20	05/29/20	Milestone: Full Data File Received
Medicaid Extract Data Mapping and Review Handoff	10 d	06/01/20	06/12/20	Data Quality Assessment
Extended Team Data Mapping - UM Review Decisions	10 d	06/01/20	06/12/20	Data Quality Assessment
Extended Team Data Mapping - UM Appeal Decisions	10 d	06/01/20	06/12/20	Data Quality Assessment
Extended Team Data Mapping - Letters	10 d	06/01/20	06/12/20	Data Quality Assessment
Extended Team Data Mapping - Programs	10 d	06/01/20	06/12/20	Data Quality Assessment

Name	Duration	Start Date	Due Date	Predecessors
Extended Team Data Mapping - Care Notes	10 d	06/01/20	06/12/20	Data Quality Assessment
Extended Team Data Mapping - Assessments	10 d	06/01/20	06/12/20	Data Quality Assessment
Extended Team Data Mapping - Assessment Responses	10 d	06/01/20	06/12/20	Data Quality Assessment
Extended Team Data Mapping - Rules	10 d	06/01/20	06/12/20	Data Quality Assessment
Extended Team Data Mapping - Problems	10 d	06/01/20	06/12/20	Data Quality Assessment
Extended Team Data Mapping - Goals	10 d	06/01/20	06/12/20	Data Quality Assessment
Extended Team Data Mapping - Interventions	10 d	06/01/20	06/12/20	Data Quality Assessment
Extended Team Data Mapping - Care Plan	10 d	06/01/20	06/12/20	Data Quality Assessment
Extended Team Data Mapping - CI Medicaid Rules	10 d	06/01/20	06/12/20	Data Quality Assessment
Data Mapping Development	10 d	06/15/20	06/26/20	Extended Team Data Mapping - Assessment Responses, Extended Team Data Mapping - Assessments, Extended Team Data Mapping - Care Notes, Extended Team Data Mapping - Care Plan, Extended Team Data Mapping - CI Medicaid Rules, Extended Team Data Mapping - Goals, Extended Team Data Mapping - Interventions, Extended Team Data Mapping - Letters, Extended Team Data Mapping - Problems, Extended Team Data Mapping - Programs, Extended Team Data Mapping - Rules, Extended Team Data Mapping - UM Appeal Decisions, Extended Team Data Mapping - UM Review Decisions
MILESTONE: Eligibility in EDW	*0 d*	*05/19/20*	05/19/20	
Send test files	5 d	05/25/20	05/29/20	Extract Data Discovery, Milestone: Eligibility in EDW
Extract Data Quality Assurance	10 d	06/12/20	06/26/20	Send test files
Extended Team Data QA - UM Review Decisions	10 d	06/15/20	06/26/20	Extended Team Data Mapping - UM Review Decisions
Extended Team Data QA - UM Appeal Decisions	10 d	06/15/20	06/26/20	Extended Team Data Mapping - UM Appeal Decisions
Extended Team Data QA - Letters	10 d	06/15/20	06/26/20	Extended Team Data Mapping - Letters
Extended Team Data QA - Programs	10 d	06/15/20	06/26/20	Extended Team Data Mapping - Programs
Extended Team Data QA - Care Notes	10 d	06/15/20	06/26/20	Extended Team Data Mapping - Care Notes
Extended Team Data QA - Assessments	10 d	06/15/20	06/26/20	Extended Team Data Mapping - Assessments
Extended Team Data QA - Assessment Responses	10 d	06/15/20	06/26/20	Extended Team Data Mapping - Assessment Responses
Extended Team Data QA - Rules	10 d	06/15/20	06/26/20	Extended Team Data Mapping - Rules
Extended Team Data QA - Problems	10 d	06/15/20	06/26/20	Extended Team Data Mapping - Problems
Extended Team Data QA - Goals	10 d	06/15/20	06/26/20	Extended Team Data Mapping - Goals
Extended Team Data QA - Interventions	10 d	06/15/20	06/26/20	Extended Team Data Mapping - Interventions
Extended Team Data QA - Care Plan	10 d	06/15/20	06/26/20	Extended Team Data Mapping - Care Plan
Extended Team Data QA - CI Medicaid Rules	10 d	06/15/20	06/26/20	Extended Team Data Mapping - CI Medicaid Rules
MILESTONE: Medicaid Extracts QA complete	*0 d*	*06/12/20*	06/12/20	Extended Team Data Mapping - Assessment Responses, Extended Team Data Mapping - Assessments, Extended Team Data Mapping - Care Notes, Extended Team Data Mapping - Care Plan, Extended Team Data Mapping - CI Medicaid Rules, Extended Team Data Mapping - Interventions, Extended Team Data Mapping - Letters, Extended Team Data Mapping - Programs, Extended Team Data Mapping - UM Appeal Decisions, Extended Team Data Mapping - UM Review Decisions
Extracts - Production Readiness/Implementation	5 d	06/15/20	06/19/20	Milestone: Medicaid Extracts QA complete
Milestone: Generate Extracts	1 d	06/22/20	06/22/20	Extracts - Production Readiness/Implementation
MILESTONE: Extract in Prod	*0 d*	*06/22/20*	06/22/20	Milestone: Generate Extracts
MILESTONE: Build & Test Complete	*0 d*	*11/18/20*	11/18/20	Provider IB: Interface Implementation Complete
(PDW) - Admin Data Build	120 d	02/03/20	07/17/20	
Pre-requisites for PDW Build	120 d	02/03/20	07/17/20	
Confirm Pre-Reqs: AdhocWorkArea, Account Structure, super network procedures	15 d	02/03/20	02/21/20	
Confirm Provider extracts are enabled in Identifi HPA UAT environment	5 d	02/03/20	02/07/20	
Confirm : Member extracts are enabled in Identifi HPA UAT environment	5 d	07/13/20	07/17/20	Confirm Eligibility Member Pipeline Complete, Eligibility IB: Load Test Data to Identifi HPA (Dev and QA)
Confirm Pre-Reqs: Source Directories on the Grid	5 d	02/03/20	02/07/20	
Admin Data (PDS) Implementation - Execution	81.5 d	02/03/20	05/26/20	
Architecture, Design, & Construction (Update based on Scope)	38 d	02/03/20	03/25/20	
XPP: PDW Build Ticket initiated (IT Environment)	1 d	02/03/20	02/03/20	
I. PDW - Historical Data Implementation	38 d	02/03/20	03/25/20	
1. PDS/PDW Obtain Historic Eligibility Data (MM/DD/YYY-MM/DD/YYYY) in PDW File Layout	1 w	02/27/20	03/04/20	Provide PDW File Layouts for Loading Data Directly into PDW (bypasses Core)
2. PDS/PDW Obtain Historic Provider Data (MM/DD/YYYY - MM/DD/YYYY) in PDW File Layout	1 h	02/03/20	02/03/20	
3. PDS/PDW Obtain Historic Claims Data (MM/DD/YYYY - MM/DD/YYYY) in PDW File Layout	1 h	02/03/20	02/03/20	
7. PDS/PDW Complete creating & loading DEV PDW Eligibility Domain w/ Historic Eligibility Data (	3 w	03/05/20	03/25/20	1. PDS/PDW Milestone: Obtain Historic Eligibility Data (MM/DD/YYY-MM/DD/YYYY) in PDW File Layout
8. PDS/PDW Complete creating & loading DEV PDW Provider Domain w/ Historic Provider Data (	2 w	02/03/20	02/14/20	2. PDS/PDW Milestone: Obtain Historic Provider Data (MM/DD/YYYY - MM/DD/YYYY) in PDW File Layout
9. PDS/PDW Complete creating & loading DEV PDW Claims Domain w/ Historic Claims Data (MM	4 w	02/03/20	02/28/20	3. PDS/PDW Milestone: Obtain Historic Claims Data (MM/DD/YYYY - MM/DD/YYYY) in PDW File Layout
10. PDS/PDW Complete creating & loading DEV PDW Eligibility Domain W/ Eligibility Data from U	1 w	03/05/20	03/11/20	1. PDS/PDW Milestone: Obtain Historic Eligibility Data (MM/DD/YYY-MM/DD/YYYY) in PDW File Layout
11. PDS/PDW Complete creating & loading DEV PDW Provider Domain w/ Provider Data from UA	1 w	02/03/20	02/07/20	2. PDS/PDW Milestone: Obtain Historic Provider Data (MM/DD/YYYY - MM/DD/YYYY) in PDW File Layout
12. PDS/PDW Complete creating & loading DEV PDW Medical Claims Domain w/ Claims Data (p	1 w	02/03/20	02/07/20	3. PDS/PDW Milestone: Obtain Historic Claims Data (MM/DD/YYYY) in PDW File Layout

Name	Duration	Start Date	Due Date	Predecessors
13. PDS/PDW Complete creating & loading DEV PDW Rx Claims Domain w/ Rx Claims Data (pos	1 w	02/03/20	02/07/20	3. PDS/PDW Milestone: Obtain Historic Claims Data (MM/DD/YYYY - MM/DD/YYYY) in PDW File Layout
II. Build - Third Party Data Extracts for post-paid claims (standard layouts exist)	30 d	02/03/20	03/13/20	
14. PDS/PDW Milestone: Complete Onboarding From Third Party Claims Vendors data in DEV PI	6 w	02/03/20	03/13/20	
15. PDS/PDW Milestone: Complete Onboarding Historic Encounters Data in DEV PDW	6 w	02/03/20	03/13/20	
III. Build - Financial Reporting	10 d	02/03/20	02/14/20	
IV. Build - Claims-based operational reporting	10 d	02/03/20	02/14/20	
V. Build - Extracts to EDW/Identifi environment	1 d	02/03/20	02/03/20	
VI. Build - Custom and ad hoc Client Analytics (CA) reporting	20 d	02/03/20	02/28/20	
UM Prior Auth File - Execution & Development	17 d	02/03/20	02/25/20	
Develop and QA - Extract of PA File from EDW to CADW	15 d	02/03/20	02/21/20	
Confirm Letters are displaying correctly in PDF (from data file)	15 d	02/03/20	02/21/20	
MILESTONE: Complete UM AUTH File Development and QA	*0 d*	*02/21/20*	02/21/20	Develop and QA - Extract of PA File from EDW to CADW
Push Code to UAT and End to End Testing	2 d	02/24/20	02/25/20	MILESTONE: Complete UM AUTH File Development and QA
Eligibility and Account Structure Data Implementation	44 d	03/20/20	05/20/20	
Prepares Account Structure Eligibility test file	3 d	03/20/20	03/24/20	
Receive Account Structure and Eligibility File	1 d	03/20/20	03/20/20	MILESTONE: Extended Team sends account structure file
Receive Eligibility Historical Data	1 d	03/20/20	03/20/20	MILESTONE: Extended Team sends historical eligibility file
Load Data in Staging Environment	2 d	03/23/20	03/24/20	Receive Account Structure and Eligibility File, Receive Eligibility Historical Data
MILESTONE: Account Structure and Eligibility in Staging	*0 d*	*03/24/20*	03/24/20	Load Data in Staging Environment
Data Mapping and Profiling Account Structure and Eligibility	11.5 d	03/25/20	04/09/20	
Data Analyst Quality Assessment / Certification	4 d	03/25/20	03/30/20	Milestone: Account Structure and Eligibility in Staging
Data Quality Assessment / Certification	4 d	03/31/20	04/03/20	Data Analyst Quality Assessment / Certification
Present Data Eligibility and Account Structure Issue Log	1 d	04/06/20	04/06/20	Data Analyst Quality Assessment / Certification, Data Quality Assessment / Certification
MILESTONE: Eligibility and Account Structure Data QA Complete	*0 d*	*04/06/20*	04/06/20	Present Data Eligibility and Account Structure Issue Log
Prepare Mapping Document	2 d	04/07/20	04/08/20	Present Data Eligibility and Account Structure Issue Log
Conduct Mapping Document Review	0.5 d	04/09/20	04/09/20	Prepare Mapping Document
Resolve Issues	0.5 d	04/09/20	04/09/20	Conduct Mapping Document Review
MILESTONE: Eligibility and Account Structure Data Mapping Complete	*0 d*	*04/09/20*	04/09/20	Resolve Issues
Development and Loading	10 d	04/09/20	04/23/20	
Code Eligibility and Account Structure Development	6 d	04/09/20	04/17/20	Milestone: Eligibility and Account Structure Data Mapping Complete
Develop Data Load in Common Format	1 d	04/17/20	04/20/20	Code Eligibility and Account Structure Development
Develop Data Load in Preload and Data Management Environment	0.5 d	04/20/20	04/20/20	Develop Data Load in Common Format
MILESTONE: Development for Eligibility and Account Structure Complete	*0 d*	*04/20/20*	04/20/20	Develop Data Load in Preload and Data Management Environment
Code Push to UAT (Deploy to QA Environment)	0.5 d	04/21/20	04/21/20	Milestone: Development for Eligibility and Account Structure Complete
Load Data to Staging in UAT	1 d	04/21/20	04/22/20	Code Push to UAT (Deploy to QA Environment)
Data Load in Common Format in UAT	1 d	04/22/20	04/23/20	Load Data to Staging in UAT
Resolve Issues	1 d	04/22/20	04/23/20	Data Load in Common Format in UAT
MILESTONE: Account Structure Data and Eligibility QA Deployment Complete	*0 d*	*04/23/20*	04/23/20	Resolve Issues
Data Quality Assurance for Account Structure and Eligibility	10.5 d	04/23/20	05/07/20	
Data Quality Assurance: Common Format	5 d	04/23/20	04/30/20	
Conduct common format testing	3 d	04/23/20	04/28/20	Milestone: Account Structure Data and Eligibility QA Deployment Complete
Review test results	2 d	04/28/20	04/30/20	Conduct common format testing
Resolve Issues for Data QA testing	2 d	04/28/20	04/30/20	Review test results
Data Quality Assurance Data Load in Preload and Data Management	5.5 d	04/30/20	05/07/20	
Load Data in Preload, Data Management and UAT	1 d	04/30/20	05/01/20	Resolve Issues for Data QA testing
Conduct Preload, DM and UAT testing	2 d	05/01/20	05/05/20	Load Data in Preload, Data Management and UAT
Review Data QA test results for PL, DM and UAT	2 d	05/05/20	05/07/20	Conduct Preload, DM and UAT testing
Resolve PL, DM and UAT issues	1 d	05/05/20	05/06/20	Review Data QA test results for PL, DM and UAT
Review data in Identifi UAT	1 d	05/06/20	05/07/20	Resolve PL, DM and UAT issues
Notifications to Clinical Informatics and Teams of data loads	0.5 d	05/07/20	05/07/20	Review data in Identifi UAT
MILESTONE: Eligibility and Acct. Structure Data QA Sign-Off Complete for Data Mart	*0 d*	*05/07/20*	05/07/20	Notifications to Clinical Informatics and Teams of data loads, Resolve PL, DM and UAT issues, Review data in Identifi UAT
Production Deployment and Load - Eligibility and Account Structure	9 d	05/08/20	05/20/20	
Code Push to Production	1 d	05/08/20	05/08/20	Milestone: Eligibility and Acct. Structure Data QA Sign-Off Complete for Data Mart
MILESTONE: Eligibility and Account Structure Code Deployment Complete	*0 d*	*05/08/20*	05/08/20	Code Push to Production
Production Configuration and Data load	5 d	05/11/20	05/15/20	Milestone: Eligibility and Account Structure Code Deployment Complete
Automation of Ongoing Production Files	1 d	05/18/20	05/18/20	Production Configuration and Data load
MILESTONE: Eligibility and Account Structure Production Deployment Complete	*0 d*	*05/18/20*	05/18/20	Automation of Ongoing Production Files, Milestone: Eligibility and Account Structure Code Deployment Complete
Production Eligibility Data Review	1 d	05/19/20	05/19/20	Milestone: Eligibility and Account Structure Production Deployment Complete
Verify NextGate MMID Assignment	1 d	05/20/20	05/20/20	Production Eligibility Data Review
MILESTONE: Eligibility Data Complete load to EDW	*0 d*	*05/20/20*	05/20/20	Production Eligibility Data Review, Verify NextGate MMID Assignment
Medical Claims Data Implementation	47.5 d	03/20/20	05/26/20	
Prepare Medical Claims Data File	15 d	03/20/20	04/09/20	
Receive Medical Claims Historical File	5 d	03/20/20	03/26/20	MILESTONE: Extended Team send historical medical claims file
Load Data in Staging Environment	2 d	03/27/20	03/30/20	Receive Medical Claims Historical File
Review Medical Claims Gap Analysis of File Layout	3 d	03/31/20	04/02/20	Load Data in Staging Environment
Prepares Medical Claims file in agreed upon format	5 d	04/03/20	04/09/20	Review Medical Claims Gap Analysis of File Layout

Name	Duration	Start Date	Due Date	Predecessors
MILESTONE: Medical Claims Data File Received	*0 d*	*04/09/20*	04/09/20	Prepares Medical Claims file in agreed upon format
Data Mapping and Profiling Medical Claims Data	8 d	04/10/20	04/21/20	
Data Analyst Quality Assessment / Certification	4 d	04/10/20	04/15/20	Milestone: Medical Claims Data File Received
Data Quality Assessment / Certification	4 d	04/16/20	04/21/20	Data Analyst Quality Assessment / Certification
Present Data Medical Claims Issue Log	1 d	04/16/20	04/16/20	Data Analyst Quality Assessment / Certification, Data Quality Assessment / Certification
MILESTONE: Medical Claims Data QA Complete	*0 d*	*04/16/20*	04/16/20	Present Data Medical Claims Issue Log
Prepare Mapping Document	2 d	04/17/20	04/20/20	Milestone: Medical Claims Data QA Complete
Conduct Mapping Document Review	0.5 d	04/21/20	04/21/20	Prepare Mapping Document
Resolve Issues	0.5 d	04/21/20	04/21/20	Conduct Mapping Document Review
MILESTONE: Medical Claims Data Mapping Complete	*0 d*	*04/21/20*	04/21/20	Resolve Issues
Development and Loading Medical Claims Data	10 d	04/21/20	05/05/20	
Code Medical Claims Data Development	6 d	04/21/20	04/29/20	Milestone: Medical Claims Data Mapping Complete
Develop Data Load in Common Format	1 d	04/29/20	04/30/20	Code Medical Claims Data Development
Develop Data Load in Preload and Data Management Environment	0.5 d	04/30/20	04/30/20	Develop Data Load in Common Format
MILESTONE: Development complete for Medical Claims Data	*0 d*	*04/30/20*	04/30/20	Develop Data Load in Preload and Data Management Environment
Code Push to UAT (Deploy to QA Environment)	0.5 d	05/01/20	05/01/20	Milestone: Development complete for Medical Claims Data
Load Data to Staging in UAT	1 d	05/01/20	05/04/20	Code Push to UAT (Deploy to QA Environment)
Data Load in Common Format in UAT	1 d	05/04/20	05/05/20	Load Data to Staging in UAT
Resolve Issues	1 d	05/04/20	05/05/20	Data Load in Common Format in UAT
MILESTONE: Deployment Complete for Medical Claims Data	*0 d*	*05/05/20*	05/05/20	Resolve Issues
Data Quality Assurance for Medical Claims Data	9 d	05/05/20	05/18/20	
Data Quality Assurance: Common Format	4 d	05/05/20	05/11/20	
Conduct common format testing	3 d	05/05/20	05/08/20	Milestone: Deployment Complete for Medical Claims Data
Review Data QA test results	1 d	05/08/20	05/11/20	Conduct common format testing
Resolve Issues for Data QA testing	1 d	05/08/20	05/11/20	Review Data QA test results
Data Quality Assurance Data Load in Preload and Data Management	5 d	05/11/20	05/18/20	
Load Data in Preload, Data Management and UAT	1 d	05/11/20	05/12/20	Resolve Issues for Data QA testing
Conduct Preload, DM and UAT testing	2 d	05/12/20	05/14/20	Load Data in Preload, Data Management and UAT
Review Data QA test results for PL, DM and UAT	1 d	05/14/20	05/15/20	Conduct Preload, DM and UAT testing
Resolve PL, DM and UAT issues	1 d	05/14/20	05/15/20	Review Data QA test results for PL, DM and UAT
Review data in Identifi UAT	1 d	05/15/20	05/18/20	Review Data QA test results for PL, DM and UAT
Notifications to Clinical Informatics and Teams of data loads	0.5 d	05/15/20	05/15/20	Review Data QA test results for PL, DM and UAT
MILESTONE: Data Mart QA Sign-Off Complete for Medical Claims Data	*0 d*	*05/18/20*	05/18/20	Notifications to Clinical Informatics and Teams of data loads, Resolve PL, DM and UAT issues, Review data in Identifi UAT
Production Deployment and Load - Medical Claims Data	6 d	05/18/20	05/26/20	
Code Push to Production	1 d	05/18/20	05/19/20	Milestone: Data Mart QA Sign-Off Complete for Medical Claims Data
MILESTONE: Code Deployment Complete for Medical Claims Data	*0 d*	*05/19/20*	05/19/20	Code Push to Production
Production Configuration and Data load	5 d	05/19/20	05/26/20	Milestone: Code Deployment Complete for Medical Claims Data
Automation of Ongoing Production Files	1 d	05/19/20	05/20/20	Milestone: Code Deployment Complete for Medical Claims Data
MILESTONE: Production Deployment Complete for Medical Claims Data	*0 d*	*05/20/20*	05/20/20	Automation of Ongoing Production Files, Milestone: Code Deployment Complete for Medical Claims Data
Production Medical Claims Data Review	1 d	05/20/20	05/21/20	Milestone: Production Deployment Complete for Medical Claims Data
Verify NextGate MMID Assignment	1 d	05/20/20	05/21/20	Milestone: Production Deployment Complete for Medical Claims Data
MILESTONE: Medical Claims Data Complete load to EDW	*0 d*	*05/21/20*	05/21/20	Production Medical Claims Data Review, Verify NextGate MMID Assignment
Pharmacy (Rx) Claims Data Implementation	47 d	03/20/20	05/25/20	
Prepare Pharmacy Claims Data File	11 d	03/20/20	04/03/20	
Receive Pharmacy Claims Historical File	5 d	03/20/20	03/26/20	Milestone: Extended Team sends historical pharmacy claims file
Review Pharmacy Claims Gap Analysis of File Layout	3 d	03/27/20	03/31/20	Receive Pharmacy Claims Historical File
Prepares Pharmacy Claims file in agreed upon format	3 d	04/01/20	04/03/20	Review Pharmacy Claims Gap Analysis of File Layout
MILESTONE: Pharmacy Claims Data File Received	*0 d*	*04/03/20*	04/03/20	Prepares Pharmacy Claims file in agreed upon format
Data Mapping and Profiling Pharmacy Claims Data	11 d	04/06/20	04/20/20	
Data Analyst Quality Assessment / Certification	4 d	04/06/20	04/09/20	Milestone: Pharmacy Claims Data File Received
Data Quality Assessment / Certification	4 d	04/10/20	04/15/20	Data Analyst Quality Assessment / Certification
Present Data Pharmacy Claims Issue Log	1 d	04/16/20	04/16/20	Data Analyst Quality Assessment / Certification, Data Quality Assessment / Certification
MILESTONE: Pharmacy Claims Data QA Complete	*0 d*	*04/16/20*	04/16/20	Present Data Pharmacy Claims Issue Log
Prepare Mapping Document	2 d	04/16/20	04/17/20	Data Analyst Quality Assessment / Certification, Data Quality Assessment / Certification
Conduct Mapping Document Review	1 d	04/20/20	04/20/20	Prepare Mapping Document
Resolve Issues	1 d	04/20/20	04/20/20	Conduct Mapping Document Review
MILESTONE: Pharmacy Claims Data Mapping Complete	*0 d*	*04/20/20*	04/20/20	Resolve Issues
Development and Loading Pharmacy Claims Data	10 d	04/21/20	05/04/20	
Code Pharmacy Claims Data Development	6 d	04/21/20	04/28/20	Milestone: Pharmacy Claims Data Mapping Complete
Develop Data Load in Common Format	1 d	04/29/20	04/29/20	Code Pharmacy Claims Data Development
Develop Data Load in Preload and Data Management Environment	0.5 d	04/30/20	04/30/20	Develop Data Load in Common Format
MILESTONE: Development complete for Pharmacy Claims Data	*0 d*	*04/30/20*	04/30/20	Develop Data Load in Preload and Data Management Environment
Code Push to UAT (Deploy to QA Environment)	0.5 d	04/30/20	04/30/20	Milestone: Development complete for Pharmacy Claims Data

Name	Duration	Start Date	Due Date	Predecessors
Load Data to Staging in UAT	1 d	05/01/20	05/01/20	Code Push to UAT (Deploy to QA Environment)
Data Load in Common Format in UAT	1 d	05/04/20	05/04/20	Load Data to Staging in UAT
Resolve Issues	1 d	05/04/20	05/04/20	Data Load in Common Format in UAT
MILESTONE: Deployment Complete for Pharmacy Claims Data	*0 d*	*05/04/20*	05/04/20	Resolve Issues
Data Quality Assurance for Pharmacy Claims Data	9 d	05/05/20	05/15/20	
Data Quality Assurance: Common Format	5 d	05/05/20	05/11/20	
Conduct common format testing	3 d	05/05/20	05/07/20	Milestone: Deployment Complete for Pharmacy Claims Data
Review Data QA test results	2 d	05/08/20	05/11/20	Conduct common format testing
Resolve Issues for Data QA testing	1 d	05/08/20	05/08/20	Review Data QA test results
Data Quality Assurance Data Load in Preload and Data Management	5 d	05/11/20	05/15/20	
Load Data in Preload, Data Management and UAT	1 d	05/11/20	05/11/20	Resolve Issues for Data QA testing
Conduct Preload, DM and UAT testing	2 d	05/12/20	05/13/20	Load Data in Preload, Data Management and UAT
Review Data QA test results for PL, DM and UAT	1 d	05/14/20	05/14/20	Conduct Preload, DM and UAT testing
Resolve PL, DM and UAT issues	1 d	05/14/20	05/14/20	Review Data QA test results for PL, DM and UAT
Review data in Identifi UAT	1 d	05/15/20	05/15/20	Review Data QA test results for PL, DM and UAT
Notifications to Clinical Informatics and Teams of data loads	0.5 d	05/15/20	05/15/20	Review Data QA test results for PL, DM and UAT
MILESTONE: Data Mart QA Sign-Off Complete for Pharmacy Claims Data	*0 d*	*05/15/20*	05/15/20	Notifications to Clinical Informatics and Teams of data loads, Resolve PL, DM and UAT issues, Review data in Identifi UAT
Production Deployment and Load - Pharmacy Claims Data	6 d	05/18/20	05/25/20	
Code Push to Production	1 d	05/18/20	05/18/20	Milestone: Data Mart QA Sign-Off Complete for Pharmacy Claims Data
MILESTONE: Code Deployment Complete for Pharmacy Claims Data	*0 d*	*05/18/20*	05/18/20	Code Push to Production
Production Configuration and Data load	5 d	05/19/20	05/25/20	Milestone: Code Deployment Complete for Pharmacy Claims Data
Automation of Ongoing Production Files	1 d	05/19/20	05/19/20	Milestone: Code Deployment Complete for Pharmacy Claims Data
MILESTONE: Production Deployment Complete for Pharmacy Claims Data	*0 d*	*05/19/20*	05/19/20	Automation of Ongoing Production Files, Milestone: Code Deployment Complete for Pharmacy Claims Data
Production Pharmacy Claims Data Review	1 d	05/20/20	05/20/20	Milestone: Production Deployment Complete for Pharmacy Claims Data
Verify NextGate MMID Assignment	1 d	05/20/20	05/20/20	Milestone: Production Deployment Complete for Pharmacy Claims Data
MILESTONE: Pharmacy Claims Data Complete load to EDW	*0 d*	*05/20/20*	05/20/20	Production Pharmacy Claims Data Review, Verify NextGate MMID Assignment
Provider Data Implementation	38 d	03/20/20	05/12/20	
Prepare Provider Data File	7 d	03/20/20	03/30/20	
Receive Provider Historical File	1 d	03/20/20	03/20/20	Milestone: Extended Team sends historical pharmacy claims file
Review Provider Gap Analysis of File Layout	3 d	03/23/20	03/25/20	Receive Provider Historical File
Prepares Provider file in agreed upon format	3 d	03/26/20	03/30/20	Review Provider Gap Analysis of File Layout
MILESTONE: Provider Data File Received	*0 d*	*03/30/20*	03/30/20	Prepares Provider file in agreed upon format
Data Mapping and Profiling Provider Data	11 d	03/31/20	04/14/20	
Data Analyst Quality Assessment / Certification	4 d	03/31/20	04/03/20	Milestone: Provider Data File Received
Data Quality Assessment / Certification	4 d	04/06/20	04/09/20	Data Analyst Quality Assessment / Certification
Present Data Provider Claims Issue Log	1 d	04/10/20	04/10/20	Data Analyst Quality Assessment / Certification, Data Quality Assessment / Certification
MILESTONE: Provider Data QA Complete	*0 d*	*04/10/20*	04/10/20	Present Data Provider Claims Issue Log
Prepare Mapping Document	2 d	04/10/20	04/13/20	Data Analyst Quality Assessment / Certification, Data Quality Assessment / Certification
Conduct Mapping Document Review	1 d	04/14/20	04/14/20	Prepare Mapping Document
Resolve Issues	1 d	04/14/20	04/14/20	Conduct Mapping Document Review
MILESTONE: Provider Data Mapping Complete	*0 d*	*04/14/20*	04/14/20	Resolve Issues
Development and Loading Provider Data	12 d	04/15/20	04/30/20	
Code Provider Data Development	6 d	04/15/20	04/22/20	Milestone: Provider Data Mapping Complete
Develop Data Load in Provider 2.0 Format (EDW)	1 d	04/23/20	04/23/20	Code Provider Data Development
Develop Data Load in Identifi	1 d	04/24/20	04/24/20	Develop Data Load in Provider 2.0 Format (EDW)
MILESTONE: Development complete for Provider Data	*0 d*	*04/24/20*	04/24/20	Develop Data Load in Identifi
Load Data in PDM	1 d	04/27/20	04/27/20	Milestone: Development complete for Provider Data
Load Data to Staging in UAT (EDW)	1 d	04/28/20	04/28/20	Load Data in PDM
Data Load in UAT (Identifi)	1 d	04/29/20	04/29/20	Load Data to Staging in UAT (EDW)
Resolve Issues	1 d	04/29/20	04/29/20	Data Load in UAT (Identifi)
Product to Network Mapping	1 d	04/30/20	04/30/20	Resolve Issues
MILESTONE: Deployment Complete for Provider Data	*0 d*	*04/29/20*	04/29/20	Resolve Issues
Data Quality Assurance for Provider Data	3 d	04/30/20	05/04/20	
Conduct common format testing	2 d	04/30/20	05/01/20	Milestone: Deployment Complete for Provider Data
Review Data QA test results	1 d	05/04/20	05/04/20	Conduct common format testing
Resolve Issues for Data QA testing	1 d	05/04/20	05/04/20	Review Data QA test results
MILESTONE: Data Mart QA Sign-Off Complete for Provider Data	*0 d*	*05/04/20*	05/04/20	Resolve Issues for Data QA testing
Production Deployment and Load - Provider Data	6 d	05/05/20	05/12/20	
Network Set Up to Push to Production	1 d	05/05/20	05/05/20	Milestone: Data Mart QA Sign-Off Complete for Provider Data
MILESTONE: Production Deployment Complete for Provider Data	*0 d*	*05/05/20*	05/05/20	Network Set Up to Push to Production
Production Configuration and Data load	5 d	05/06/20	05/12/20	Milestone: Production Deployment Complete for Provider Data
Automation of Ongoing Production Files	1 d	05/06/20	05/06/20	Milestone: Production Deployment Complete for Provider Data
MILESTONE: Production Deployment Complete for Provider Data	*0 d*	*05/06/20*	05/06/20	Automation of Ongoing Production Files, Milestone: Production Deployment Complete for Provider Data
Production Provider Claims Data Review	1 d	05/07/20	05/07/20	Milestone: Production Deployment Complete for Provider Data
MILESTONE: Provider Data Complete load to EDW	*0 d*	*05/07/20*	05/07/20	Production Provider Claims Data Review
(PDW) Admin Data - Production	120 d	02/03/20	07/17/20	
I. PDW Prod - Data Load from Core	120 d	02/03/20	07/17/20	

Name	Duration	Start Date	Due Date	Predecessors
XX. PDS/PDW Complete load of Eligibility Data to PDW From PRD CORE	1 d	07/17/20	07/17/20	Eligibility IB: Load Prod Data to PDW (Dev and QA)
XX. PDS/PDW Complete load of Provider Data to PDW From PRD CORE	5 d	03/10/20	03/16/20	Provider OB: Load Prod Data to PDW (Dev and QA)
21. PDS/PDW Complete load of Historic Eligibility & Provider Data into PROD PDW	5 d	03/20/20	03/26/20	Milestone: Extended Team sends historical eligibility file
22. PDS/PDW Complete load of Historic Claims Data into PROD PDW	5 d	02/03/20	02/07/20	
23. PDS/PDW Complete load of Medical Claims into PROD PDW Processed via Core (Claims DOS	5 d	02/03/20	02/07/20	
24. PDS/PDW Complete load of Rx Claims into PROD PDW	5 d	02/03/20	02/07/20	
III. PDW Prod - Financial Reporting	1 d	02/03/20	02/03/20	
IV. PDW Prod - Claims-based operational reporting	0 d	02/03/20	02/03/20	
31. PDS/PDW Milestone: Deliver Initial Operational Reports from PROD PDW	0 d	02/03/20	02/03/20	
V. PDW Prod - Extracts to EDW/Identifi environment	0 d	02/03/20	02/03/20	
27. PDS/PDW Create Initial EDW Eligibility & Provider Files from PROD PDW	0 d	02/03/20	02/03/20	
28. PDS/PDW Create Initial EDW Medical Claims File from PROD PDW	0 d	02/03/20	02/03/20	
29. PDS/PDW =Create Initial EDW Rx Claims File from PROD PDW	0 d	02/03/20	02/03/20	
VI. PDW Prod - Custom and ad hoc Client Analytics (CA) reporting	1 d	02/03/20	02/03/20	
II. PDW Prod - Third Party Data Extracts for post-paid claims (standard layouts exist)	0 d	02/03/20	02/03/20	
25. PDS/PDW MILESTONE: Complete load of Third Party Claims into PROD PDW	0 d	02/03/20	02/03/20	
26. PDS/PDW MILESTONE: Complete load of Historical Encounters into PROD PDW	0 d	02/03/20	02/03/20	
30. PDS/PDW MILESTONE: Create Initial Outbound Data Share Files from PROD PDW to support V	0 d	02/03/20	02/03/20	
4. TESTING	**216 d**	**02/04/20**	**12/01/20**	
(DI) - Eligibility - Testing	50 d	06/10/20	08/18/20	
Create Test Cases	50 d	06/10/20	08/18/20	Eligibility IB: Submit Jira Ticket (per interface type)- (IB 834), Eligibility OB: Submit Jira Ticket (per interface type)
Integration Testing Complete	1 d	08/12/20	08/12/20	Eligibility IB: [Core Team] - Prod Data- (IB 834)
(DI) - Provider - Testing	55 d	02/24/20	05/08/20	
Create Test Cases	1 d	05/08/20	05/08/20	PCP OB: Submit Jira Ticket (per interface type)
Integration Testing Complete	1 d	02/24/20	02/24/20	Provider OB: Load Prod Data to Identifi HPA (Dev and QA)
(DI) - Accums - Testing	51 d	07/28/20	10/06/20	
Create Test Cases	50 d	07/28/20	10/05/20	Accums: Submit Jira Ticket (per interface type)
Integration Testing Complete	1 d	10/06/20	10/06/20	Accums: Load Prod Data to Identifi HPA (Dev and QA), Create Test Cases
(DI) - Claims - Testing	141 d	02/04/20	08/18/20	
Begin Creating Test Claims	1 d	02/04/20	02/04/20	Confirm Benefit Configuration Complete
Create Test Scenarios	1 d	06/18/20	06/18/20	Claims (276/277): Submit Jira Ticket (per interface type), Claims (837): Submit Jira Ticket (per interface type), Claims OB: Submit Jira Ticket (per interface type)
Integration Testing Complete	1 d	08/18/20	08/18/20	Claims (276/277): Load Prod Data to Identifi HPA (Dev and QA), Claims (837): Load Prod Data to Identifi HPA (Dev and QA), Claims OB: Load Prod Data to PDW (Dev and QA)
(PDW) - UM Prior Auth Testing	55 d	09/15/20	12/01/20	
MILESTONE: Provider and Eligibility data EDW UAT load completed	0 d	09/15/20	09/15/20	KEY MILESTONE: Eligibility in EDW (TEST), KEY MILESTONE: Provider in EDW
UM Analysis and Review	18 d	09/16/20	10/09/20	
Develop Test Cases	3 d	09/16/20	09/18/20	Provider and Eligibility data EDW UAT load completed
Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products)	4 d	09/21/20	09/24/20	Develop Test Cases
Review Cycle 2 Test Scenarios (Updated Auths to Cycle 1 Scenarios)	4 d	09/21/20	09/24/20	Develop Test Cases
Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)	4 d	09/21/20	09/24/20	Develop Test Cases
Review Test Scenarios with TPA	3 d	09/25/20	09/29/20	Review Cycle 1 Test Scenarios (New Auths, In Network/ Out of Network/DME/All Products), Review Cycle 2 Test Scenarios (Updated Auths to Cycle 1 Scenarios), Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)
MILESTONE: UM Data Set Test Scenarios Approved	0 d	09/29/20	09/29/20	Review Test Scenarios with TPA
Conduct Provider Search Functionality Testing	3 d	09/30/20	10/02/20	Provider and Eligibility data EDW UAT load completed, UM Data Set Test Scenarios Approved
MILESTONE: Sign Off on Provider search Functionality	0 d	10/02/20	10/02/20	Conduct Provider Search Functionality Testing
Perform Core Team Testing (PA File)	5 d	10/05/20	10/09/20	Provider and Eligibility data EDW UAT load completed, Sign Off on Provider search Functionality, UM Data Set Test Scenarios Approved
MILESTONE: UM Transaction Data Set Analysis and Review Complete	0 d	10/09/20	10/09/20	Perform Core Team Testing (PA File)
MILESTONE: Identifi HPA Configuration and Auth Rules are Complete	0 d	10/09/20	10/09/20	Perform Core Team Testing (PA File)
Cycle 1: PA File Testing (Extended Team)	17 d	10/12/20	11/03/20	
Generate Cycle 1 PA data using UM in UAT	3 d	10/12/20	10/14/20	UM Transaction Data Set Analysis and Review Complete
Generate Auth for Identifi HPA Benefit Code Testing	3 d	10/12/20	10/14/20	UM Transaction Data Set Analysis and Review Complete
Verify cycle1 PA file data	1 d	10/15/20	10/15/20	Generate Auth for Identifi HPA Benefit Code Testing, Generate Cycle 1 PA data using UM in UAT
Send the PA file through FTP to the TPA	1 d	10/16/20	10/16/20	Verify cycle1 PA file data
Receive and process Cycle 1 PA Auth File	1 d	10/19/20	10/19/20	Send the PA file through FTP to the TPA
Extended Team Integration Testing with remote sessions or at external site	2 d	10/19/20	10/20/20	Send the PA file through FTP to the TPA
Cycle1: Bug Remediation	3 d	10/21/20	10/23/20	
Bug Remediation and Deploy to UAT	3 d	10/21/20	10/23/20	Extended Team Integration Testing with remote sessions or at external site
Send Remediated PA file through FTP to the TPA	3 d	10/21/20	10/23/20	Bug Remediation and Deploy to UAT
Receive and process Cycle 1 Remediated PA Auth File	3 d	10/21/20	10/23/20	Send Remediated PA file through FTP to the TPA
MILESTONE: Cycle 1 Results Review and Sign Off	0 d	10/23/20	10/23/20	Receive and process Cycle 1 Remediated PA Auth File
Cycle 1: Recon and Error File Testing	4 d	10/26/20	10/29/20	
Receive Recon file from TPA	2 d	10/26/20	10/27/20	Cycle 1 Results Review and Sign Off
Review Recon file	2 d	10/26/20	10/27/20	Receive Recon file from TPA

Name	Duration	Start Date	Due Date	Predecessors
Recon File Sign Off	2 d	10/26/20	10/27/20	Review Recon file
Receive claims error file from TPA	2 d	10/28/20	10/29/20	Review Recon file
Review claims error file	2 d	10/28/20	10/29/20	Receive claims error file from TPA
MILESTONE: Error File Sign Off	*0 d*	*10/29/20*	10/29/20	Review claims error file
Cycle 1: Reconciliation File In Database	3 d	10/30/20	11/03/20	
TPA Sends Reconciliation File	1 d	10/30/20	10/30/20	Review claims error file
Ingest the recon file into the system	1 d	11/02/20	11/02/20	TPA Sends Reconciliation File
Review recon data in the database	2 d	11/02/20	11/03/20	Ingest the recon file into the system
MILESTONE:: Cycle1 Testing Complete	*0 d*	*11/03/20*	11/03/20	Review recon data in the database
Cycle 2: Updates Auths to Cycle 1 Scenarios	16 d	11/04/20	11/25/20	
Generate Cycle 2 PA data using UM in UAT	2 d	11/04/20	11/05/20	Milestone: Cycle1 Testing Complete, Review claims error file, Review Cycle 2 Test Scenarios (Updated Auths to Cycle 1 Scenarios)
Verify cycle1 PA file data	2 d	11/06/20	11/09/20	Generate Cycle 2 PA data using UM in UAT
Send the PA file through FTP	1 d	11/10/20	11/10/20	Verify cycle1 PA file data
Receive and process Cycle 2 PA Auth File	1 d	11/11/20	11/11/20	Send the PA file through FTP
Extended Team Integration Testing with remote sessions or at external site	1 d	11/11/20	11/11/20	Send the PA file through FTP
MILESTONE: PA AUTH File Integration Testing Completion	*0 d*	*11/11/20*	11/11/20	Extended Team Integration Testing with remote sessions or at external site
Cycle 2: Bug Remediation	2 d	11/12/20	11/13/20	
Bug Remediation and Deploy to UAT	2 d	11/12/20	11/13/20	Extended Team Integration Testing with remote sessions or at external site
Send Remediated PA file through FTP to the TPA	2 d	11/12/20	11/13/20	Bug Remediation and Deploy to UAT
Receive and process Cycle 2 Remediated PA Auth File	2 d	11/12/20	11/13/20	Send Remediated PA file through FTP to the TPA
Cycle 2: Recon and Error File Testing	4 d	11/16/20	11/19/20	
Receive Recon file from TPA	2 d	11/16/20	11/17/20	Send Remediated PA file through FTP to the TPA
Review Recon file	2 d	11/16/20	11/17/20	Receive Recon file from TPA
Recon File Sign Off - Cycle 2	2 d	11/16/20	11/17/20	Review Recon file
Receive claims error file from TPA	2 d	11/18/20	11/19/20	Recon File Sign Off - Cycle 2
Review claims error file	2 d	11/18/20	11/19/20	Receive claims error file from TPA
MILESTONE: Error File Sign Off - Cycle 2	*0 d*	*11/19/20*	11/19/20	Review claims error file
Cycle 2: Reconciliation File In Database	4 d	11/20/20	11/25/20	
TPA Sends Reconciliation File	3 d	11/20/20	11/24/20	Error File Sign Off - Cycle 2
Ingest the recon file into the system	1 d	11/25/20	11/25/20	TPA Sends Reconciliation File
Review recon data in the database	1 d	11/25/20	11/25/20	Ingest the recon file into the system
MILESTONE: Cycle 2 Testing Complete	*0 d*	*11/25/20*	11/25/20	Review recon data in the database
Cycle 3: Auths Out of Network/ Missing Provider from Claims	10 d	11/18/20	12/01/20	
Generate Cycle 1 PA data using UM in UAT	2 d	11/18/20	11/19/20	Recon File Sign Off - Cycle 2, Review Cycle 3 Test Scenarios (Auths Out of Network/ Missing Provider from Claims)
Verify cycle1 PA file data	1 d	11/20/20	11/20/20	Generate Cycle 1 PA data using UM in UAT
Send the PA file through FTP	1 d	11/20/20	11/20/20	Verify cycle1 PA file data
Receive and process Cycle 1 PA Auth File	1 d	11/20/20	11/20/20	Send the PA file through FTP
Extended Team Integration Testing with remote sessions or at external site	3 d	11/23/20	11/25/20	Receive and process Cycle 1 PA Auth File
Cycle 3: Recon and Error File Testing	2 d	11/26/20	11/27/20	
Receive Recon file from TPA	1 d	11/26/20	11/26/20	Extended Team Integration Testing with remote sessions or at external site
Review Recon file	1 d	11/26/20	11/26/20	Receive Recon file from TPA
Recon File Sign Off - Cycle 3	1 d	11/26/20	11/26/20	Review Recon file
Receive claims error file from TPA	1 d	11/27/20	11/27/20	Review Recon file
Review claims error file	1 d	11/27/20	11/27/20	Receive claims error file from TPA
MILESTONE: Error File Sign Off - Cycle 3	*0 d*	*11/27/20*	11/27/20	Review claims error file
Cycle 3: Reconciliation File In Database	2 d	11/30/20	12/01/20	
TPA Sends Reconciliation File	1 d	11/30/20	11/30/20	Error File Sign Off - Cycle 3, Extended Team Integration Testing with remote sessions or at external site
Ingest the recon file into the system	1 d	11/30/20	11/30/20	Error File Sign Off - Cycle 3, Extended Team Integration Testing with remote sessions or at external site
Review recon data in the database	1 d	12/01/20	12/01/20	Ingest the recon file into the system
MILESTONE: Cycle 3 Testing Complete	*0 d*	*12/01/20*	12/01/20	Review recon data in the database
MILESTONE: Extended Team Testing Completed	*0 d*	*12/01/20*	12/01/20	Cycle 3 Testing Complete, Milestone: Cycle 2 Testing Complete, Review recon data in the database
(EDW) - ADT - Testing	**46 d**	**07/21/20**	**09/22/20**	
MILESTONE: ADT Dependency: Confirm Eligibility in EDW	*0 d*	*09/15/20*	09/15/20	KEY MILESTONE: Eligibility in EDW (TEST)
ADT - System integration testing	5 d	09/16/20	09/22/20	ADT - Data Mapping and Review Handoff, ADT Dependency: Confirm Eligibility in EDW
ADT - Finalize testing planning and testing scripts	2 d	07/21/20	07/22/20	Deploy ADT mapping changes
ADT - Perform UAT Testing	1 d	07/23/20	07/23/20	ADT - Finalize testing planning and testing scripts
(EDW) - Biometric Testing	**3 d**	**09/15/20**	**09/18/20**	
MILESTONE: Biometrics Dependency: Eligibility in EDW	*0 d*	*09/15/20*	09/15/20	KEY MILESTONE: Eligibility in EDW (TEST)
Biometric - Finalize testing planning and testing scripts	2 d	09/16/20	09/17/20	Biometrics Dependency: Eligibility in EDW
Biometrics - Perform UAT Testing	1 d	09/18/20	09/18/20	Biometric - Finalize testing planning and testing scripts
(EDW) - HRA Testing	**8 d**	**09/15/20**	**09/25/20**	
MILESTONE: HRA Dependency: Eligibility in EDW	*0 d*	*09/15/20*	09/15/20	KEY MILESTONE: Eligibility in EDW (TEST)
HRA - System integration testing	5 d	09/16/20	09/22/20	HRA Dependency: Eligibility in EDW
HRA - Finalize testing planning and testing scripts	2 d	09/23/20	09/24/20	HRA - System integration testing
HRA - Perform UAT Testing	1 d	09/25/20	09/25/20	HRA - Finalize testing planning and testing scripts
(EDW) - LAB Testing	**8 d**	**09/15/20**	**09/25/20**	
MILESTONE: Lab Dependency: Eligibility in EDW	*0 d*	*09/15/20*	09/15/20	KEY MILESTONE: Eligibility in EDW (TEST)
Lab Data - System integration testing	5 d	09/16/20	09/22/20	Lab Dependency: Eligibility in EDW
Lab Data - Finalize testing planning and testing scripting	2 d	09/23/20	09/24/20	Lab Data - System integration testing
Lab Data - Perform UAT Testing	1 d	09/25/20	09/25/20	Lab Data - Finalize testing planning and testing scripting
5. GO-LIVE	**239 d**	**02/04/20**	**01/01/21**	
Eligibility - Go Live	1 d	08/13/20	08/13/20	[Go-Live Dependency: 1/1/21], Integration Testing Complete
Provider Data - Go Live	1 d	02/25/20	02/25/20	[Go-Live Dependency: 1/1/21], Integration Testing Complete

Name	Duration	Start Date	Due Date	Predecessors
Claims - Go Live	1 d	08/19/20	08/19/20	[Go-Live Dependency: 1/1/21], Integration Testing Complete
Authorizations - Go Live	1 d	02/04/20	02/04/20	[Go-Live Dependency: 1/1/21]
Accums - Go Live	1 d	10/07/20	10/07/20	[Go-Live Dependency: 1/1/21], Integration Testing Complete
Clinical - ADT Deployment	9 d	09/23/20	10/05/20	(EDW) - ADT - Testing
Production Readiness for Clinical Integrated Rules Engine	5 d	09/23/20	09/29/20	ADT - Perform UAT Testing
Perform Production QA	1 d	09/30/20	09/30/20	Production Readiness for Clinical Integrated Rules Engine
Perform Technical Support Operations Hand off	3 d	10/01/20	10/05/20	Perform Production QA
MILESTONE: ADT - Go Live	0 d	10/05/20	10/05/20	Perform Technical Support Operations Hand off
Clinical - Biometric Deployment	9 d	09/21/20	10/01/20	(EDW) - Biometric Testing
Production Readiness for Clinical Integrated Rules Engine	5 d	09/21/20	09/25/20	Biometrics - Perform UAT Testing
Perform Production QA	1 d	09/28/20	09/28/20	Production Readiness for Clinical Integrated Rules Engine
Perform Technical Support Operations Hand off	3 d	09/29/20	10/01/20	Perform Production QA
MILESTONE: Biometrics - Go Live	0 d	10/01/20	10/01/20	Perform Technical Support Operations Hand off
Clinical - LAB Deployment	9 d	09/28/20	10/08/20	(EDW) - LAB Testing
Production Readiness for Clinical Integrated Rules Engine	5 d	09/28/20	10/02/20	Lab Data - Perform UAT Testing
Perform Production QA	1 d	10/05/20	10/05/20	Production Readiness for Clinical Integrated Rules Engine
Perform Technical Support Operations Hand off	3 d	10/06/20	10/08/20	Perform Production QA
MILESTONE: Lab Data - Go Live	0 d	10/08/20	10/08/20	Perform Technical Support Operations Hand off
Clinical - HRA Deployment	9 d	09/28/20	10/08/20	(EDW) - HRA Testing
Production Readiness for Clinical Integrated Rules Engine	5 d	09/28/20	10/02/20	HRA - Perform UAT Testing
Perform Production QA	1 d	10/05/20	10/05/20	Production Readiness for Clinical Integrated Rules Engine
Perform Technical Support Operations Hand off	3 d	10/06/20	10/08/20	Perform Production QA
MILESTONE: HRA Data - Go Live	0 d	10/08/20	10/08/20	Perform Technical Support Operations Hand off
UM Prior Auth File - Deployment	13 d	09/28/20	10/14/20	
UM Production Transaction Deployment	4 d	09/28/20	10/01/20	
Deploy UM transaction code to Production and monitors implementation	2 d	09/28/20	09/29/20	Production Readiness for Clinical Integrated Rules Engine
Deploys to Production and monitor UM transaction code implementation	2 d	09/30/20	10/01/20	Deploy UM transaction code to Production and monitors implementation
MILESTONE: Complete PA File Code To Production	0 d	10/01/20	10/01/20	UM Production Transaction Deployment
Production File Load	4 d	10/09/20	10/14/20	
Production File Generation - EDW	1 d	10/09/20	10/09/20	Milestone: Complete PA File Code To Production
Production File Load - HPS IT	1 d	10/12/20	10/12/20	Production File Generation - EDW
Production File Load - Identifi HPA	1 d	10/13/20	10/13/20	Production File Load - HPS IT
Production Load Sanity Check	1 d	10/14/20	10/14/20	Production File Load - Identifi HPA
MILESTONE: UM Prior Auth - Go Live	0 d	10/14/20	10/14/20	Production Load Sanity Check
MILESTONE: Data Loads Deployed	0 d	10/14/20	10/14/20	Accums - Go Live, Authorizations - Go Live, Claims - Go Live, Clinical - ADT Deployment, Clinical - Biometric Deployment, Clinical - HRA Deployment, Clinical - LAB Deployment, Eligibility - Go Live, Provider Data - Go Live, UM Prior Auth File - Deployment
MILESTONE: Tests Complete	0 d	10/14/20	10/14/20	MILESTONE: Data Loads Deployed
MILESTONE: Approval / Sign-Off	0 d	11/11/20	11/11/20	Command Center Setup
Command Center Setup	20 d	10/15/20	11/11/20	MILESTONE: Data Loads Deployed
MILESTONE: Go-Live	0 d	01/01/21	01/01/21	Command Center Setup
6. WARRANTY / TRANSITION TO OPERATIONS	63 d	01/04/21	03/31/21	[Go-Live Dependency: 1/1/21]
Post Go-Live Support and Monitoring	63 d	01/04/21	03/31/21	
Warranty Period	63 d	01/04/21	03/31/21	MILESTONE: Go-Live
Trading Partners / Vendor Management Workstream [For Enhancements & New Compliance Requirements Only]	303 d	02/03/20	03/31/21	
1. INITIATION	10 d	02/03/20	02/14/20	
Create list of vendors post Discovery	10 d	02/03/20	02/14/20	
2. REQUIREMENTS	45 d	02/17/20	04/17/20	
IT Solution Finalized & Vendor Trading Partners Identified	45 d	02/17/20	04/17/20	
IT Solution Finalized by the Solution Architect	20 d	02/17/20	03/13/20	Create list of vendors post Discovery
Create/Monitor Business Requirements Document Tracker	25 d	03/16/20	04/17/20	IT Solution Finalized by the Solution Architect
MILESTONE: All Trading Partners/Vendors Identified for Contracting	0 d	04/17/20	04/17/20	Create/Monitor Business Requirements Document Tracker
3. EXECUTION	75 d	04/20/20	07/31/20	
Trading Partners/Vendor Contracted	75 d	04/20/20	07/31/20	
Trading Partners/Vendor Contracting	75 d	04/20/20	07/31/20	
Trading Partners/Vendor 1: <Insert Name>	75 d	04/20/20	07/31/20	
Trading Partner, BAA, DUA and ancillary Agreements Circulated	25 d	04/20/20	05/22/20	MILESTONE: All Trading Partners/Vendors Identified for Contracting
Review, Revise & Negotiate	25 d	05/25/20	06/26/20	Trading Partner, BAA, DUA and ancillary Agreements Circulated
Agreements Fully Executed - Signatures Obtained	25 d	06/29/20	07/31/20	Review, Revise & Negotiate
Trading Partners/Vendor (n+1): <Insert Name>	55 d	04/20/20	07/03/20	
Trading Partner, BAA, DUA and ancillary Agreements Circulated	20 d	04/20/20	05/15/20	MILESTONE: All Trading Partners/Vendors Identified for Contracting
Review, Revise & Negotiate	20 d	05/18/20	06/12/20	Trading Partner, BAA, DUA and ancillary Agreements Circulated
Agreements Fully Executed - Signatures Obtained	15 d	06/15/20	07/03/20	Review, Revise & Negotiate
4. TESTING	55 d	08/03/20	10/16/20	
Vendor Trading Partner "End to End Testing Complete Status Tracker"	15 d	08/03/20	08/21/20	
Create/Monitor Testing Complete Status Tracker	15 d	08/03/20	08/21/20	3. EXECUTION
Vendor Trading Partner - End to End Testing	40 d	08/24/20	10/16/20	
Trading Partners/Vendor Testing	40 d	08/24/20	10/16/20	
Trading Partners/Vendor 1: <Insert Name>	40 d	08/24/20	10/16/20	
Unit Testing	20 d	08/24/20	09/18/20	Create/Monitor Testing Complete Status Tracker
End to End Testing Complete	20 d	09/21/20	10/16/20	Unit Testing
Trading Partners/Vendor (n+1): <Insert Name>	40 d	08/24/20	10/16/20	

Name	Duration	Start Date	Due Date	Predecessors
Unit Testing	20 d	08/24/20	09/18/20	Create/Monitor Testing Complete Status Tracker
End to End Testing Complete	20 d	09/21/20	10/16/20	Unit Testing
MILESTONE: Vendor/Trading Partner Testing Complete	*0 d*	*10/16/20*	*10/16/20*	End to End Testing Complete
5. TRAINING	**30 d**	**10/19/20**	**11/27/20**	
Training (As Required)	30 d	10/19/20	11/27/20	4. TESTING
6. GO-LIVE	**24 d**	**11/30/20**	**01/01/21**	
Vendors Are Production Ready	24 d	11/30/20	12/31/20	Training (As Required)
MILESTONE: Vendors Go-Live	*0 d*	*01/01/21*	*01/01/21*	Vendors Are Production Ready
7. WARRANTY / TRANSITION TO OPERATIONS	**63 d**	**01/04/21**	**03/31/21**	
Warranty Period	63 d	01/04/21	03/31/21	MILESTONE: Vendors Go-Live
End-To-End Testing Workstream	**216 d**	**02/03/20**	**11/30/20**	
1. INITIATION	**50 d**	**02/03/20**	**04/10/20**	
Understand Overall Scope & Processes	30 d	02/03/20	03/13/20	
Integration of Project Plans	10 d	03/16/20	03/27/20	Understand Overall Scope & Processes
Validate Project Plans	10 d	03/30/20	04/10/20	Integration of Project Plans
2. REQUIREMENTS	**60 d**	**04/13/20**	**07/03/20**	
Test Environment Planning	60 d	04/13/20	07/03/20	Validate Project Plans
Define Specific Test Flows	60 d	04/13/20	07/03/20	Validate Project Plans
Test Data Readiness	60 d	04/13/20	07/03/20	Validate Project Plans
3. EXECUTION	**106 d**	**07/06/20**	**11/30/20**	
Eligibility Flow (Member file to Identifi HPA, CADW, PDW, EDW, IdentifiUM, back to Identifi HPA. To Member Portal and UM files/ Extracts/Reports)	60 d	07/06/20	09/25/20	Test Environment Planning
Remediation & Retest	30 d	09/28/20	11/06/20	Eligibility Flow (Member file to Identifi HPA, CADW, PDW, EDW, IdentifiUM, back to Identifi HPA. To Member Portal and UM files/ Extracts/Reports)
Provider Flow (Provider file to Identifi HPA, CADW, PDW, EDW, Identifi UM, to Member Portal and UM files/ Extracts/Reports)	60 d	07/06/20	09/25/20	Test Environment Planning
Remediation & Retest	30 d	09/28/20	11/06/20	Provider Flow (Provider file to Identifi HPA, CADW, PDW, EDW, Identifi UM, to Member Portal and UM files/ Extracts/Reports)
Claims Flow (Initial claims data to Identifi HPA, CADW, PDW, EDW, Identifi UM, to Member Portal and UM files/Extracts/Reports)	60 d	07/06/20	09/25/20	Test Environment Planning
Remediation & Retest	30 d	09/28/20	11/06/20	Claims Flow (Initial claims data to Identifi HPA, CADW, PDW, EDW, Identifi UM, to Member Portal and UM files/Extracts/Reports)
Authorization Flow	30 d	09/28/20	11/06/20	Eligibility Flow (Member file to Identifi HPA, CADW, PDW, EDW, IdentifiUM, back to Identifi HPA. To Member Portal and UM files/ Extracts/Reports), Provider Flow (Provider file to Identifi HPA, CADW, PDW, EDW, Identifi UM, to Member Portal and UM files/ Extracts/Reports), Test Environment Planning
Remediation & Retest	15 d	11/09/20	11/27/20	Authorization Flow
Close Testing	1 d	11/30/20	11/30/20	Eligibility Flow (Member file to Identifi HPA, CADW, PDW, EDW, IdentifiUM, back to Identifi HPA. To Member Portal and UM files/ Extracts/Reports), Remediation & Retest, Remediation & Retest, Remediation & Retest
System Enhancements: Data Integration Domain	**171 d**	**02/03/20**	**09/28/20**	
1. INITIATING	**10 d**	**02/03/20**	**02/14/20**	
Scope Verification / Review	10 d	02/03/20	02/14/20	
2. REQUIREMENTS	**41 d**	**02/17/20**	**04/13/20**	
Gap Analysis	15 d	02/17/20	03/06/20	Scope Verification / Review
Solution Scoping	15 d	03/09/20	03/27/20	Gap Analysis
BRD Updates	10 d	03/30/20	04/10/20	Solution Scoping
BRD Review & Signoff	1 d	04/13/20	04/13/20	BRD Updates
3. EXECUTION	**75 d**	**04/14/20**	**07/27/20**	
Prioritize Enhancement Requests	20 d	04/14/20	05/11/20	BRD Review & Signoff
Scheduling On Roadmap	15 d	04/14/20	05/04/20	BRD Review & Signoff
Build Enhancement	60 d	05/05/20	07/27/20	Scheduling On Roadmap
4. TESTING	**45 d**	**07/28/20**	**09/28/20**	
System Testing	10 d	07/28/20	08/10/20	Build Enhancement
Configuration Remediation	15 d	08/11/20	08/31/20	System Testing
Deployment	10 d	09/01/20	09/14/20	Configuration Remediation
IQ Testing	10 d	09/15/20	09/28/20	Deployment
Readiness: Data Integration Domain	**173 d**	**02/03/20**	**09/30/20**	
Define Data Integration Domain Mock Readiness Requirements	10 d	02/03/20	02/14/20	
Data Integration Desk / Mock Readiness Review	173 d	02/03/20	09/30/20	
Prepare for Mock Readiness Review	25 d	03/02/20	04/03/20	Define Data Integration Domain Mock Readiness Requirements
Assign Mock Readiness Review requirements to appropriate staff	20 d	04/06/20	05/01/20	Prepare for Mock Readiness Review
Document revisions based on legal review of artifacts	20 d	05/04/20	05/29/20	Assign Mock Readiness Review requirements to appropriate staff
Submission of Readiness Review Requirements / Approvals	20 d	06/01/20	06/26/20	Document revisions based on legal review of artifacts
Mock Readiness resubmission	25 d	06/29/20	07/31/20	Submission of Readiness Review Requirements / Approvals
Mock Readiness Execution	30 d	08/03/20	09/11/20	Mock Readiness resubmission
Readiness approvals received	13 d	09/14/20	09/30/20	Mock Readiness Execution
MILESTONE: Data Integration Domain Mock Readiness Completed	*0 d*	*02/03/20*	*02/03/20*	
Platform Domain	**303 d**	**02/03/20**	**03/31/21**	
**IT	Platform: Identifi HPA Infrastructure** [For Enhancements and New Compliance Requirements Only]	**303 d**	**02/03/20**	**03/31/21**	
1: INITIATION	**12 d**	**02/03/20**	**02/18/20**	
Kickoff & Scope	5 d	02/03/20	02/07/20	
Define Workstream Business Owners	1 d	02/03/20	02/03/20	
Core Team Kickoff	5 d	02/03/20	02/07/20	
Schedule Project KO and Ongoing Meeting Cadence	1 d	02/03/20	02/03/20	
Prepare Project Charter and Scope Documentation	1 d	02/04/20	02/04/20	Schedule Project KO and Ongoing Meeting Cadence
Platforms Team - Kickoff Meeting	5 d	02/03/20	02/07/20	
Platforms Kickoff Complete	1 d	02/03/20	02/03/20	
Project Standup	10 d	02/05/20	02/18/20	

Name	Duration	Start Date	Due Date	Predecessors
Work breakdown structure	1 d	02/05/20	02/05/20	Schedule Project KO and Ongoing Meeting Cadence, Schedule Project KO and Ongoing Meeting Cadence
Develop Schedule / Workplan	10 d	02/05/20	02/18/20	
Draft Schedule/Workplan	5 d	02/05/20	02/11/20	Schedule Project KO and Ongoing Meeting Cadence, Schedule Project KO and Ongoing Meeting Cadence
Review Schedule	1 d	02/12/20	02/12/20	Draft Schedule/Workplan
Update Schedule based on Stakeholder Feedback	2 d	02/13/20	02/14/20	Review Schedule
Schedule is Approved	1 d	02/17/20	02/17/20	Update Schedule based on Stakeholder Feedback
Document Cross Pillar/Workstream Dependencies	1 d	02/18/20	02/18/20	Schedule is Approved
Risk Management Plan	1 d	02/12/20	02/12/20	Draft Schedule/Workplan
Communication Plan	1 d	02/12/20	02/12/20	Draft Schedule/Workplan
Decision Tracking	1 d	02/13/20	02/13/20	Draft Schedule/Workplan, Risk Management Plan
MILESTONE: Project Standup Complete	*0 d*	*02/13/20*	02/13/20	Decision Tracking
2: REQUIREMENTS	**83 d**	**02/03/20**	**05/27/20**	
Extended Team & Program Information Gathering	10 d	02/19/20	03/03/20	
Collect Extended Team Information (Name, Acronym, Line of Business)	5 d	02/19/20	02/25/20	Document Cross Pillar/Workstream Dependencies, Document Cross Workstream Dependencies
Obtain Payer ID for Claims	5 d	02/26/20	03/03/20	Collect Extended Team Information (Name, Acronym, Line of Business)
MILESTONE: Extended Team Information Received	*0 d*	*03/04/20*	03/04/20	Extended Team and Program Information Gathering
Submit JIRA Updates / Enhancements Tickets To Existing Infrastructure	83 d	02/03/20	05/27/20	
Submit JIRA tickets for Identifi HPA Instance Updates / Enhancements To Existing Infrastructure	5 d	02/26/20	03/03/20	Collect Extended Team Information (Name, Acronym, Line of Business)
Submit JIRA ticket for Gemini/Replicated Updates / Enhancements To Existing Infrastructure (If Applicable)	5 d	02/26/20	03/03/20	Collect Extended Team Information (Name, Acronym, Line of Business)
Submit JIRA ticket for SBX Eligibility Server Build Updates / Enhancements To Existing Infrastructure (If App	5 d	02/26/20	03/03/20	Collect Extended Team Information (Name, Acronym, Line of Business)
Submit JIRA ticket for Portal Updates / Enhancements To Existing Infrastructure (If Applicable) in each syste	5 d	02/26/20	03/03/20	Collect Extended Team Information (Name, Acronym, Line of Business)
TICKET: MA SAS Prod and Dev Directories	1 d	02/26/20	02/26/20	Collect Extended Team Information (Name, Acronym, Line of Business)
TICKET: Auth Database Set up	15 d	02/26/20	03/17/20	Collect Extended Team Information (Name, Acronym, Line of Business)
Submit JIRA ticket for Portal Updates / Enhancements To Existing Infrastructure (If Applicable) in each syst	20 d	02/03/20	02/28/20	
Submit JIRA tickets for User Access - CORE SBX Updates / Enhancements To Existing Infrastructure (If Ap	10 d	03/04/20	03/17/20	Submit JIRA ticket for SBX Eligibility Server Build Updates / Enhancements To Existing Infrastructure (If Applicable)
Submit JIRA tickets for User Access - CORE UAT Updates / Enhancements To Existing Infrastructure (If Ap	10 d	04/08/20	04/21/20	MILESTONE: Sandbox Available for Use For Updates / Enhancements To Existing Infrastructure
Submit JIRA tickets for User Access - CORE PROD Updates / Enhancements To Existing Infrastructure (If	10 d	05/14/20	05/27/20	MILESTONE: UAT Environment Ready for Use for Updates / Enhancements To Existing Infrastructure
MILESTONE: Identifi HPA JIRA Tickets For Updates / Enhancements To Existing Infrastructure Submitted	*0 d*	*05/27/20*	05/27/20	Submit JIRA ticket for Portal Updates / Enhancements To Existing Infrastructure (If Applicable) in each system environment, Submit JIRA ticket for SBX Eligibility Server Build Updates / Enhancements To Existing Infrastructure (If Applicable), Submit JIRA Updates / Enhancements Tickets To Existing Infrastructure
MILESTONE: Finalize Net New Platform Requirements	*0 d*	*04/21/20*	04/21/20	Submit JIRA tickets for User Access - CORE UAT Updates / Enhancements To Existing Infrastructure (If Applicable)
3: EXECUTION	**135 d**	**03/04/20**	**09/08/20**	
Sandbox Environment Development For Updates / Enhancements To Existing Infrastructure	25 d	03/04/20	04/07/20	
Spin-Up Sandbox Server(s) for (ALDSBX<type><acronym>)	10 d	03/04/20	03/17/20	Submit JIRA tickets for Identifi HPA Instance Updates / Enhancements To Existing Infrastructure
Deploy Base Configuration Catalogue Based on Line of Business(Template and Global Parameter Updates	10 d	03/04/20	03/17/20	Submit JIRA tickets for Identifi HPA Instance Updates / Enhancements To Existing Infrastructure
Perform Object Inventory Review (Environment Health Check)	10 d	03/18/20	03/31/20	Deploy Base Configuration Catalogue Based on Line of Business(Template and Global Parameter Updates
Review and Update Access/Security Permissions	3 d	04/01/20	04/03/20	Perform Object Inventory Review (Environment Health Check)
Review and Update Configuration as Needed	1 d	04/06/20	04/06/20	Review and Update Access/Security Permissions
Sign-Off of Environment Readiness for Creation of Release Support Environments	1 d	04/07/20	04/07/20	Review and Update Configuration as Needed
MILESTONE: Sandbox Available for Use For Updates / Enhancements To Existing Infrastructure	*0 d*	*04/07/20*	04/07/20	Sign-Off of Environment Readiness for Creation of Release Support Environments
QA Environment Development For Updates / Enhancements To Existing Infrastructure	25 d	04/08/20	05/12/20	
Spin-Up QA Server(s) for (ALDQA<type><acronym>)	5 d	04/08/20	04/14/20	MILESTONE: Sandbox Available for Use For Updates / Enhancements To Existing Infrastructure
Deploy Template For Updates / Enhancements To Existing Infrastructure	5 d	04/15/20	04/21/20	Spin-Up QA Server(s) for (ALDQA<type><acronym>)
Refresh from Sandbox For Updates / Enhancements To Existing Infrastructure	4 d	04/22/20	04/27/20	Deploy Template For Updates / Enhancements To Existing Infrastructure
Perform Purge For Updates / Enhancements To Existing Infrastructure	4 d	04/28/20	05/01/20	Refresh from Sandbox For Updates / Enhancements To Existing Infrastructure
Update Global Parameters For Updates / Enhancements To Existing Infrastructure	3 d	05/04/20	05/06/20	Perform Purge For Updates / Enhancements To Existing Infrastructure
Object Inventory Review For Updates / Enhancements To Existing Infrastructure	2 d	05/07/20	05/08/20	Update Global Parameters For Updates / Enhancements To Existing Infrastructure
Review and Update Access/Security Permissions For Updates / Enhancements To Existing Infrastructure	2 d	05/11/20	05/12/20	Object Inventory Review For Updates / Enhancements To Existing Infrastructure

Name	Duration	Start Date	Due Date	Predecessors
MILESTONE: QA Environment Ready for Use for Updates / Enhancements To Existing Infrastructure	*0 d*	*05/12/20*	05/12/20	Review and Update Access/Security Permissions For Updates / Enhancements To Existing Infrastructure
UAT Environment Development For Updates / Enhancements To Existing Infrastructure	26 d	04/08/20	05/13/20	
Spin-Up UAT Server(s) for (ALDUAT<type><acronym>)	5 d	04/08/20	04/14/20	MILESTONE: Sandbox Available for Use For Updates / Enhancements To Existing Infrastructure
Deploy Template For Updates / Enhancements To Existing Infrastructure	5 d	04/15/20	04/21/20	Spin-Up UAT Server(s) for (ALDUAT<type><acronym>)
Refresh from Sandbox For Updates / Enhancements To Existing Infrastructure	4 d	04/22/20	04/27/20	Deploy Template For Updates / Enhancements To Existing Infrastructure
Perform Purge For Updates / Enhancements To Existing Infrastructure	3 d	04/28/20	04/30/20	Refresh from Sandbox For Updates / Enhancements To Existing Infrastructure
Update Global Parameters For Updates / Enhancements To Existing Infrastructure	4 d	05/01/20	05/06/20	Perform Purge For Updates / Enhancements To Existing Infrastructure
Object Inventory Review For Updates / Enhancements To Existing Infrastructure	3 d	05/07/20	05/11/20	Update Global Parameters For Updates / Enhancements To Existing Infrastructure
Review and Update Access/Security Permissions For Updates / Enhancements To Existing Infrastructure	2 d	05/12/20	05/13/20	Object Inventory Review For Updates / Enhancements To Existing Infrastructure
MILESTONE: UAT Environment Ready for Use for Updates / Enhancements To Existing Infrastructure	*0 d*	*05/13/20*	05/13/20	Review and Update Access/Security Permissions For Updates / Enhancements To Existing Infrastructure
Production Environment Development For Updates / Enhancements To Existing Infrastructure	24 d	08/06/20	09/08/20	
Spin-Up Production Server(s) for (ALDPRD<type><acronym>)	5 d	08/06/20	08/12/20	MILESTONE: UAT Environment Ready for Use for Updates / Enhancements To Existing Infrastructure
Deploy Template For Updates / Enhancements To Existing Infrastructure	5 d	08/13/20	08/19/20	Spin-Up Production Server(s) for (ALDPRD<type><acronym>)
Refresh from Sandbox For Updates / Enhancements To Existing Infrastructure	4 d	08/20/20	08/25/20	Deploy Template For Updates / Enhancements To Existing Infrastructure
Perform Purge For Updates / Enhancements To Existing Infrastructure	2 d	08/26/20	08/27/20	Refresh from Sandbox For Updates / Enhancements To Existing Infrastructure
Update Global Parameters For Updates / Enhancements To Existing Infrastructure	2 d	08/28/20	08/31/20	Perform Purge For Updates / Enhancements To Existing Infrastructure
Object Inventory Review For Updates / Enhancements To Existing Infrastructure	3 d	09/01/20	09/03/20	Update Global Parameters For Updates / Enhancements To Existing Infrastructure
Review and Update Access/Security Permissions For Updates / Enhancements To Existing Infrastructure	2 d	09/04/20	09/07/20	Object Inventory Review For Updates / Enhancements To Existing Infrastructure
Production Available for Use For Updates / Enhancements To Existing Infrastructure	1 d	09/08/20	09/08/20	Review and Update Access/Security Permissions For Updates / Enhancements To Existing Infrastructure
MILESTONE: Production Environment Available for Use For Updates / Enhancements To Existing Infrastructur	*0 d*	*09/08/20*	09/08/20	Production Available for Use For Updates / Enhancements To Existing Infrastructure
MILESTONE: Identifi HPA Environment Dev For Updates / Enhancements To Existing Infrastructure Complete	*0 d*	*09/08/20*	09/08/20	Production Available for Use For Updates / Enhancements To Existing Infrastructure
MILESTONE: Platform Build Complete	*0 d*	*09/08/20*	09/08/20	MILESTONE: Identifi HPA Environment Dev For Updates / Enhancements To Existing Infrastructure Complete
4: TESTING	**125 d**	**05/13/20**	**11/03/20**	
Identifi HPA Environment Testing	125 d	05/13/20	11/03/20	
Test QA Environment	30 d	05/13/20	06/23/20	MILESTONE: QA Environment Ready for Use for Updates / Enhancements To Existing Infrastructure
Test UAT Environment	30 d	06/24/20	08/04/20	MILESTONE: UAT Environment Ready for Use for Updates / Enhancements To Existing Infrastructure, Test QA Environment
Test Production Environment	30 d	09/23/20	11/03/20	Production Available for Use For Updates / Enhancements To Existing Infrastructure, Test UAT Environment
MILESTONE: Identifi HPA -Testing Complete	*0 d*	*11/03/20*	11/03/20	Test Production Environment
MILESTONE: Platform Solution Testing Complete	*0 d*	*11/03/20*	11/03/20	MILESTONE: Identifi HPA -Testing Complete
5: GO-LIVE	**43 d**	**11/03/20**	**01/01/21**	4: TESTING
MILESTONE: Identifi HPA Updates / Enhancements To Existing Infrastructure Go-Live	*0 d*	*11/03/20*	11/03/20	MILESTONE: Identifi HPA -Testing Complete
Identifi HPA Updates / Enhancements To Existing Infrastructure Documentation & Attestation	43 d	11/04/20	01/01/21	MILESTONE: Identifi HPA Updates / Enhancements To Existing Infrastructure Go-Live
MILESTONE: Identifi HPA Updates / Enhancements To Existing Infrastructure For Contract Executed	*0 d*	*01/01/21*	01/01/21	Identifi HPA Updates / Enhancements To Existing Infrastructure Documentation & Attestation
6. WARRANTY / TRANSITION TO OPERATIONS	**63 d**	**01/04/21**	**03/31/21**	5: GO-LIVE
Warranty Period	63 d	01/04/21	03/31/21	
IT | Platform: Identifi (Management Information System) Configuration [For Enhancements and New Compliance Requirements Only]	**303 d**	**02/03/20**	**03/31/21**	
1. INITIATION	**11 d**	**02/03/20**	**02/17/20**	
Define Key Stakeholders	1 d	02/03/20	02/03/20	
Complete Project Charter	1 d	02/04/20	02/04/20	Define Key Stakeholders
Complete Project Plan	10 d	02/04/20	02/17/20	Define Key Stakeholders
2. REQUIREMENTS	**45 d**	**02/18/20**	**04/20/20**	
Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Network (PD	45 d	02/18/20	04/20/20	Complete Project Plan
Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Care (CM/DI	45 d	02/18/20	04/20/20	Complete Project Plan
Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Review (UM	45 d	02/18/20	04/20/20	Complete Project Plan
Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Practice (We	45 d	02/18/20	04/20/20	Complete Project Plan
MILESTONE: Finalize Net New Platform Requirements	*0 d*	*04/20/20*	04/20/20	Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Practice (Web Properties Workstream)
3. EXECUTION	**100 d**	**04/21/20**	**09/07/20**	
Historical Data Received (2 years of Eligibility & Claims data)	30 d	04/21/20	06/01/20	Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Practice (Web Properties Workstream)
Identifi Containers	26 d	04/21/20	05/26/20	
Updates / Enhancements For Existing Identifi Container Infrastructure	26 d	04/21/20	05/26/20	
Define Requirements for Update / Enhancements For Existing Identifi Containers	1 d	04/21/20	04/21/20	Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Practice (Web Properties Workstream)
Initiate JIRA Ticket for Containers	10 d	04/22/20	05/05/20	Define Requirements for Update / Enhancements For Existing Identifi Containers

Name	Duration	Start Date	Due Date	Predecessors
Container Creation	20 d	04/22/20	05/19/20	Define Requirements for Update / Enhancements For Existing Identifi Containers
Test Identifi Containers	5 d	05/20/20	05/26/20	Container Creation
MILESTONE: Complete Container	*0 d*	*05/26/20*	05/26/20	Test Identifi Containers
Provisioning - Configure Updates / Enhancements Requirements To Existing User ID Access (Prior to Testing)	75 d	04/21/20	08/03/20	2. REQUIREMENTS
Identifi Practice: Configure Updates / Enhancements Requirements To Existing User ID Access	33 d	04/21/20	06/04/20	Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Practice (Web Properties Workstream)
Configure User ID Access	28 d	04/21/20	05/28/20	
Send User Provisioning Templates(s) to Extended Team / training team	1 d	04/21/20	04/21/20	
Receive user account data for Training team	5 d	04/22/20	04/28/20	Send User Provisioning Templates(s) to Extended Team / training team
Support team creates super user accounts and communicates the information to Extended Team / training team	5 d	04/29/20	05/05/20	Receive user account data for Training team
Extended Team / training team identifies user access / credential needs (Provider, practice user, netw	5 d	05/06/20	05/12/20	Support team creates super user accounts and communicates the information to Extended Team / training team
Extended Team / training team sends user provisioning template to practices	5 d	05/13/20	05/19/20	Extended Team / training team identifies user access / credential needs (Provider, practice user, network user)
Extended Team / training team gathers and validates user provisioning data	1 d	05/20/20	05/20/20	Extended Team / training team sends user provisioning template to practices
Extended Team / training team provides user provisioning information for end users to Support team	1 d	05/21/20	05/21/20	Extended Team / training team gathers and validates user provisioning data
Support team creates user accounts and communicates the information to the end user	5 d	05/22/20	05/28/20	Extended Team / training team provides user provisioning information for end users to Support team
Support team generates report of end user accounts to Extended Team / training team	2 d	05/22/20	05/25/20	Extended Team / training team provides user provisioning information for end users to Support team
Send User ID Access Confirmation to Clinical	5 d	05/29/20	06/04/20	Configure User ID Access
Identifi Review: Configure Updates / Enhancements Requirements To Existing User ID Access	25 d	04/21/20	05/25/20	Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Review (UM Workstream)
Configure User ID Access	20 d	04/21/20	05/18/20	
Send User ID Access Confirmation to Clinical	5 d	05/19/20	05/25/20	Configure User ID Access
Identifi Care: Configure Updates / Enhancements Requirements To Existing User ID Access	25 d	04/21/20	05/25/20	Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Care (CM/DM Workstream)
Identifi Network: Configure Updates / Enhancements Requirements To Existing User ID Access	75 d	04/21/20	08/03/20	Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Network (PDM Workstream)
Configure User ID Access	60 d	04/21/20	07/13/20	
Send User ID Access Confirmation to Clinical	15 d	07/14/20	08/03/20	Configure User ID Access
Execute Updates / Enhancements To Existing - Identifi Review (UM Workstream)	30 d	04/21/20	06/01/20	
Execution - Configure and Deploy Identifi Review platform (UM)	30 d	04/21/20	06/01/20	
Configure Staff Types	10 d	04/21/20	05/04/20	Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Review (UM Workstream)
Configure Drop Downs	10 d	04/21/20	05/04/20	Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Review (UM Workstream)
Configure SLAs	15 d	05/05/20	05/25/20	Configure Drop Downs
Configure Letters (5 letters per 1 FTE/Per Day)	2 d	05/26/20	05/27/20	Configure SLAs
Configure Links	1 d	05/28/20	05/28/20	Configure Letters (5 letters per 1 FTE/Per Day)
Deploy Base Platform	2 d	05/29/20	06/01/20	Configure Drop Downs, Configure Letters (5 letters per 1 FTE/Per Day), Configure Links, Configure Staff Types
Perform Core Team Validation on Configuration and QA	2 d	05/29/20	06/01/20	Deploy Base Platform
MILESTONE: Complete Identifi Review (UM) Configuration and QA	*0 d*	*06/01/20*	06/01/20	Perform Core Team Validation on Configuration and QA
Execute Updates / Enhancements For Existing - Identifi Care (CM/DM workstream)	80 d	04/21/20	08/10/20	
Configure Identifi Care	80 d	04/21/20	08/10/20	
Configure dropdowns	25 d	04/21/20	05/25/20	Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Care (CM/DM Workstream)
Create Assessments	35 d	05/26/20	07/13/20	Configure dropdowns
Configure letters	20 d	07/14/20	08/10/20	Create Assessments
Execute Updates / Enhancements For Existing - Identifi Practice (Web Properties workstream)	30 d	06/05/20	07/16/20	Identifi Practice: Configure Updates / Enhancements Requirements To Existing User ID Access
Configure Identifi Practice	30 d	06/05/20	07/16/20	
Verify that all Provider data has been onboarded	10 d	06/05/20	06/18/20	Confirm PDM Load in Prod (Claims/PDM domain), Updates / Enhancements Requirements To Existing Infrastructure Approved & Complete - Identifi Practice (Web Properties Workstream)
Verify that all Admin data has been onboarded	10 d	06/19/20	07/02/20	Verify that all Provider data has been onboarded
Configure Practice Auth Flag	10 d	07/03/20	07/16/20	Verify that all Admin data has been onboarded
MILESTONE: Platform Solution Design Complete	*0 d*	*07/16/20*	07/16/20	Execute Updates / Enhancements For Existing - Identifi Practice (Web Properties workstream)
Execute Updates / Enhancements For Existing - Identifi Network (PDM workstream)	25 d	08/04/20	09/07/20	Identifi Network: Configure Updates / Enhancements Requirements To Existing User ID Access, Verify that all Provider data has been onboarded
MILESTONE: Identifi Configuration & Provisioning Complete	*0 d*	*09/07/20*	09/07/20	Execute Updates / Enhancements For Existing - Identifi Care (CM/DM workstream), Execute Updates / Enhancements For Existing - Identifi Network (PDM workstream), Execute Updates / Enhancements For Existing - Identifi Practice (Web Properties workstream), Execute Updates / Enhancements To Existing - Identifi Review (UM Workstream)

Name	Duration	Start Date	Due Date	Predecessors
MILESTONE: Platform Build Complete	*0 d*	*09/07/20*	*09/07/20*	MILESTONE: Identifi Configuration & Provisioning Complete
4. TESTING	**110 d**	**06/02/20**	**11/02/20**	
Testing - Updates / Enhancements Requirements To Existing Identifi Review (UM workstream)	25 d	06/02/20	07/06/20	Execute Updates / Enhancements To Existing - Identifi Review (UM Workstream), Identifi Review: Configure Updates / Enhancements Requirements To Existing User ID Access
System Integration Testing - Identifi Review	25 d	06/02/20	07/06/20	Milestone: Complete Identifi Review (UM) Configuration and QA
UAT - Identifi Review	21 d	06/02/20	06/30/20	
Deploy UAT environment - Utilization Management Program	5 d	06/02/20	06/08/20	
Deploy UAT environment - Utilization Management Program	5 d	06/02/20	06/08/20	Milestone: Complete Identifi Review (UM) Configuration and QA
Core Team Requirements review	5 d	06/02/20	06/08/20	Deploy UAT environment - Utilization Management Program
Create Core Team test cases	5 d	06/02/20	06/08/20	Core Team Requirements review
Conduct Core Team regression testing	5 d	06/02/20	06/08/20	Create Core Team test cases, Milestone: Complete Identifi Review (UM) Configuration and QA
Conduct Core Team configuration testing	5 d	06/02/20	06/08/20	Conduct Core Team regression testing
MILESTONE: UAT environment approved	*0 d*	*06/08/20*	*06/08/20*	Conduct Core Team configuration testing
Implementation Team Testing	10 d	06/09/20	06/22/20	
Deploy Model Office/ UAT environments For Extended Team Testing	5 d	06/09/20	06/15/20	UAT environment approved
Create Core Team testing Kickoff deck - Utilization Management Program	5 d	06/16/20	06/22/20	Deploy Model Office/ UAT environments For Extended Team Testing, Core Team Requirements review
Obtain implementation team testing user UAT access- Utilization Management Program	5 d	06/16/20	06/22/20	Create Core Team testing Kickoff deck - Utilization Management Program
Create test scenarios - UM Program	5 d	06/16/20	06/22/20	Obtain implementation team testing user UAT access- Utilization Management Program
Conduct Core Team testing	5 d	06/16/20	06/22/20	Create test scenarios - UM Program
MILESTONE: Core Team Identifi Configuration Testing Complete - UM	*0 d*	*06/22/20*	*06/22/20*	Conduct Core Team testing, UAT environment approved
Testing Model Office/ UAT - UM Program	21 d	06/02/20	06/30/20	
Testing Preparation - UM Program	6 d	06/23/20	06/30/20	
Obtain Extended Team testing user names - Utilization Management Program	1 d	06/23/20	06/23/20	Core Team Identifi Configuration Testing Complete - UM
Submit Extended Team testing user names - Utilization Management Program	5 d	06/24/20	06/30/20	Obtain Extended Team testing user names - Utilization Management Program
Create Extended Team test scenarios - Utilization Management Program	5 d	06/24/20	06/30/20	Obtain Extended Team testing user names - Utilization Management Program
Create Extended Team testing Kickoff Deck - Utilization Management Program	5 d	06/24/20	06/30/20	Obtain Extended Team testing user names - Utilization Management Program
Present Extended Team UAT Testing Kickoff - Utilization Management Program	5 d	06/24/20	06/30/20	Obtain Extended Team testing user names - Utilization Management Program
Testing Model Office/UAT - UM Program	20 d	06/02/20	06/29/20	
Execute Model Office/ UAT Testing - Utilization Management Program	5 d	06/23/20	06/29/20	Core Team Identifi Configuration Testing Complete - UM
Post issues on UAT QA Tracker	5 d	06/02/20	06/08/20	
Create tickets to resolve UAT testing issues	5 d	06/02/20	06/08/20	Post issues on UAT QA Tracker
Test Changes and Regression Test from Clinical Core Team testing	5 d	06/02/20	06/08/20	Create tickets to resolve UAT testing issues
MILESTONE: Utilization Management UAT Testing Complete	*0 d*	*06/08/20*	*06/08/20*	Test Changes and Regression Test from Clinical Core Team testing
Testing - Updates / Enhancements Requirements To Existing Identifi Care (CM/DM workstream)	50 d	08/11/20	10/19/20	
System Integration Testing - Identifi Care	25 d	08/11/20	09/14/20	Configure Identifi Care
UAT - Identifi Care	25 d	09/15/20	10/19/20	System Integration Testing - Identifi Care
Testing - Updates / Enhancements Requirements To Existing Identifi Network (PDM workstream)	40 d	09/08/20	11/02/20	
System Integration Testing - Identifi Network	20 d	09/08/20	10/05/20	Execute Updates / Enhancements For Existing - Identifi Network (PDM workstream)
UAT - Identifi Network	20 d	10/06/20	11/02/20	System Integration Testing - Identifi Network
Testing - Updates / Enhancements Requirements To Existing Identifi Practice (Web Properties workstre	30 d	07/17/20	08/27/20	
QA testing of Identifi Practice	30 d	07/17/20	08/27/20	Configure Identifi Practice
MILESTONE: Identifi Testing For Updates / Enhancements Requirements To Existing Complete	*0 d*	*11/02/20*	*11/02/20*	Milestone: Utilization Management UAT Testing Complete, Testing - Updates / Enhancements Requirements To Existing Identifi Practice (Web Properties workstream), UAT - Identifi Care, UAT - Identifi Network
MILESTONE: Platform Solution Testing Complete	*0 d*	*11/02/20*	*11/02/20*	MILESTONE: Identifi Testing For Updates / Enhancements Requirements To Existing Complete
5. TRAINING	**30 d**	**11/03/20**	**12/14/20**	
Validate Staff Access to Identifi	30 d	11/03/20	12/14/20	
Schedule Session with Identifi Rep & Extended Team Staff	10 d	11/03/20	11/16/20	MILESTONE: Identifi Testing For Updates / Enhancements Requirements To Existing Complete
Staff Intake and Training	20 d	11/17/20	12/14/20	Schedule Session with Identifi Rep & Extended Team Staff
MILESTONE: Identifi Training Complete	*0 d*	*12/14/20*	*12/14/20*	Staff Intake and Training
6. GO-LIVE	**44 d**	**11/02/20**	**01/01/21**	
MILESTONE: Identifi Updates / Enhancements To Existing Infrastructure Go-Live	*0 d*	*11/02/20*	*11/02/20*	MILESTONE: Identifi Testing For Updates / Enhancements Requirements To Existing Complete
Identifi Updates / Enhancements To Existing Infrastructure Documentation & Attestation	44 d	11/03/20	01/01/21	MILESTONE: Identifi Updates / Enhancements To Existing Infrastructure Go-Live
MILESTONE: Product Go-Live	*0 d*	*01/01/21*	*01/01/21*	Identifi Updates / Enhancements To Existing Infrastructure Documentation & Attestation
7. WARRANTY / TRANSITION TO OPERATIONS	**63 d**	**01/04/21**	**03/31/21**	
Warranty Period	63 d	01/04/21	03/31/21	MILESTONE: Product Go-Live
System Enhancements: Platform Domain	**171 d**	**02/03/20**	**09/28/20**	
1. INITIATING	**10 d**	**02/03/20**	**02/14/20**	
Scope Verification / Review	10 d	02/03/20	02/14/20	
2. REQUIREMENTS	**41 d**	**02/17/20**	**04/13/20**	
Gap Analysis	15 d	02/17/20	03/06/20	Scope Verification / Review
Solution Scoping	15 d	03/09/20	03/27/20	Gap Analysis
BRD Updates	10 d	03/30/20	04/10/20	Solution Scoping
BRD Review & Signoff	1 d	04/13/20	04/13/20	BRD Updates

Name	Duration	Start Date	Due Date	Predecessors
3. EXECUTION	**75 d**	**04/14/20**	**07/27/20**	
Prioritize Enhancement Requests	20 d	04/14/20	05/11/20	BRD Review & Signoff
Scheduling On Roadmap	15 d	04/14/20	05/04/20	BRD Review & Signoff
Build Enhancement	60 d	05/05/20	07/27/20	Scheduling On Roadmap
4. TESTING	**45 d**	**07/28/20**	**09/28/20**	
System Testing	10 d	07/28/20	08/10/20	Build Enhancement
Configuration Remediation	15 d	08/11/20	08/31/20	System Testing
Deployment	10 d	09/01/20	09/14/20	Configuration Remediation
IQ Testing	10 d	09/15/20	09/28/20	Deployment
Readiness: Platform Domain	**173 d**	**02/03/20**	**09/30/20**	
Define Platform Domain Mock Readiness Requirements	**20 d**	**02/03/20**	**02/28/20**	
Platform Domain Desk / Mock Readiness Review	**153 d**	**03/02/20**	**09/30/20**	
Prepare for Mock Readiness Review	25 d	03/02/20	04/03/20	Define Platform Domain Mock Readiness Requirements
Assign Mock Readiness Review requirements to appropriate staff	20 d	04/06/20	05/01/20	Prepare for Mock Readiness Review
Document revisions based on legal review of artifacts	20 d	05/04/20	05/29/20	Assign Mock Readiness Review requirements to appropriate staff
Submission of Readiness Review Requirements / Approvals	20 d	06/01/20	06/26/20	Document revisions based on legal review of artifacts
Mock Readiness resubmission	25 d	06/29/20	07/31/20	Submission of Readiness Review Requirements / Approvals
Mock Readiness Execution	30 d	08/03/20	09/11/20	Mock Readiness resubmission
Readiness approvals received	13 d	09/14/20	09/30/20	Mock Readiness Execution
MILESTONE: Platform Domain Mock Readiness Complete	*0 d*	*09/30/20*	09/30/20	Readiness approvals received
Operational & Market Readiness Domain	**303 d**	**02/03/20**	**03/31/21**	
Change Management & Communications [Focused on Enhancements and New Compliance Requirements]	**303 d**	**02/03/20**	**03/31/21**	
1. INITIATION	**13 d**	**02/03/20**	**02/19/20**	
Kickoff and Scope	**13 d**	**02/03/20**	**02/19/20**	
Project Stand-up	5 d	02/03/20	02/07/20	
Develop Project Schedule/Work Plan	5 d	02/03/20	02/07/20	
Core Team Kickoff	3 d	02/10/20	02/12/20	
Develop Core Team Presentation Materials	2 d	02/10/20	02/11/20	Develop Project Schedule/Work Plan
Conduct Core Team Kickoff	1 d	02/12/20	02/12/20	Develop Core Team Presentation Materials
Charter	2 d	02/13/20	02/14/20	
Develop Draft Project Charter	1 d	02/13/20	02/13/20	Conduct Core Team Kickoff
Review Project Charter with Project Team	1 d	02/14/20	02/14/20	Develop Draft Project Charter
Extended Team Kickoff	5 d	02/13/20	02/19/20	
Develop Extended Team Kickoff Meeting Presentation	2 d	02/13/20	02/14/20	Conduct Core Team Kickoff
Determine Key Attendees and Schedule Kickoff	1 d	02/17/20	02/17/20	Develop Extended Team Kickoff Meeting Presentation
Schedule Kickoff Meeting	1 d	02/18/20	02/18/20	Determine Key Attendees and Schedule Kickoff
Execute Kickoff Meeting	1 d	02/19/20	02/19/20	Schedule Kickoff Meeting
MILESTONE: Project Stand-up Complete	*0 d*	*02/10/20*	02/10/20	Develop Project Schedule/Work Plan
2. REQUIREMENTS	**62 d**	**02/03/20**	**04/28/20**	
Requirements Review	**30 d**	**02/03/20**	**03/13/20**	
Review Requirements	3 d	02/11/20	02/13/20	Project Stand-up Complete
Review Discovery Materials	30 d	02/03/20	03/13/20	
Stakeholder Analysis	**54 d**	**02/13/20**	**04/28/20**	
Develop Stakeholder Analysis template	2 d	02/13/20	02/14/20	Core Team Kickoff
Review Stakeholder Analysis template with Core Team	2 d	02/17/20	02/18/20	Develop Stakeholder Analysis template
Update Stakeholder Analysis template	1 d	02/19/20	02/19/20	Review Stakeholder Analysis template with Core Team
Identify impacted stakeholder groups (Core Team input)	5 d	03/16/20	03/20/20	Review Discovery Materials, Update Stakeholder Analysis template
Confirm impacted stakeholder groups	3 d	03/27/20	03/31/20	Identify impacted stakeholder groups (Core Team input)
Schedule stakeholder interviews	2 d	04/01/20	04/02/20	Confirm impacted stakeholder groups
Conduct stakeholder interviews	5 d	04/03/20	04/09/20	Schedule stakeholder interviews
Complete stakeholder group analysis	2 d	04/10/20	04/13/20	Conduct stakeholder interviews
Review Stakeholder Analysis (Core Team)	3 d	04/14/20	04/16/20	Complete stakeholder group analysis
Update Stakeholder Analysis	2 d	04/17/20	04/20/20	Review Stakeholder Analysis (Core Team)
Develop analysis summary	3 d	04/21/20	04/23/20	Update Stakeholder Analysis
Review analysis summary	1 d	04/24/20	04/24/20	Develop analysis summary
Finalize Stakeholder Analysis	2 d	04/27/20	04/28/20	Review analysis summary
Provider Communications	**30 d**	**02/20/20**	**04/01/20**	
Perform Deep Dive / Discovery	5 d	02/20/20	02/26/20	Execute Kickoff Meeting
Gather Requirements	15 d	02/27/20	03/18/20	Perform Deep Dive / Discovery
Obtain Sign Off & Approvals	10 d	03/19/20	04/01/20	Gather Requirements
MILESTONE: Provider Services Requirements Finalized	*0 d*	*04/01/20*	04/01/20	Obtain Sign Off & Approvals
Community Engagement	**30 d**	**02/20/20**	**04/01/20**	
Perform Deep Dive / Discovery	5 d	02/20/20	02/26/20	Execute Kickoff Meeting
Gather Requirements	15 d	02/27/20	03/18/20	Perform Deep Dive / Discovery
Obtain Sign Off & Approvals	10 d	03/19/20	04/01/20	Gather Requirements
MILESTONE: Community Engagement Requirements Finalized	*0 d*	*04/01/20*	04/01/20	Obtain Sign Off & Approvals
Marketing	**30 d**	**02/20/20**	**04/01/20**	
Perform Deep Dive / Discovery	5 d	02/20/20	02/26/20	Execute Kickoff Meeting, Execute Kickoff Meeting
Gather Requirements	15 d	02/27/20	03/18/20	Perform Deep Dive / Discovery
Obtain Sign Off & Approvals	10 d	03/19/20	04/01/20	Gather Requirements
MILESTONE: Marketing Requirements Finalized	*0 d*	*04/01/20*	04/01/20	Obtain Sign Off & Approvals
Legal & Compliance	**30 d**	**02/20/20**	**04/01/20**	
Perform Deep Dive / Discovery	5 d	02/20/20	02/26/20	Execute Kickoff Meeting, Execute Kickoff Meeting
Gather Requirements	15 d	02/27/20	03/18/20	Perform Deep Dive / Discovery
Obtain Sign Off & Approvals	10 d	03/19/20	04/01/20	Gather Requirements
MILESTONE: Legal & Compliance Requirements Finalized	*0 d*	*04/01/20*	04/01/20	Obtain Sign Off & Approvals
Change Management and Communications Strategy	**21 d**	**03/23/20**	**04/20/20**	
Draft Change Management and Communication Strategy	7 d	03/23/20	03/31/20	Identify impacted stakeholder groups (Core Team input)
Review Change Management and Communication Strategy (Core Team)	5 d	04/01/20	04/07/20	Draft Change Management and Communication Strategy
Update strategy	2 d	04/08/20	04/09/20	Review Change Management and Communication Strategy (Core Team)
Share strategy	5 d	04/10/20	04/16/20	Update strategy
Finalize Change Management Strategy	2 d	04/17/20	04/20/20	Share strategy

Name	Duration	Start Date	Due Date	Predecessors
Complete Change Management and Communications Strategy	5 d	04/21/20	04/27/20	Finalize Change Management Strategy
MILESTONE: Finalize Net New Operations Requirements	*0 d*	*04/27/20*	04/27/20	Complete Change Management and Communications Strategy
3. EXECUTION	**131 d**	**02/03/20**	**08/03/20**	
Change Communication	63 d	04/28/20	07/23/20	
Develop Communications Plan	20 d	04/28/20	05/25/20	Complete Change Management and Communications Strategy
Review Communications Plan (Core Team)	5 d	05/26/20	06/01/20	Develop Communications Plan
Sign-off on Communications Plan	1 d	06/11/20	06/11/20	Review Communications Plan (Core Team)
Execute Communications Plan/Develop Communications Materials	30 d	06/12/20	07/23/20	Sign-off on Communications Plan
MILESTONE: Build New P&Ps & Update Existing P&Ps Complete	*0 d*	*07/23/20*	07/23/20	Execute Communications Plan/Develop Communications Materials
Change Impact Analysis	35 d	04/28/20	06/15/20	
Identify change impacts	15 d	04/28/20	05/18/20	Complete Change Management and Communications Strategy
Review and validate change impacts	10 d	05/19/20	06/01/20	Identify change impacts
Establish change impact next steps	10 d	06/02/20	06/15/20	Review and validate change impacts
Change Assessment	44 d	02/03/20	04/02/20	
Initial Pulse Survey	44 d	02/03/20	04/02/20	
Define high-level survey audience	1 d	02/03/20	02/03/20	
Define specific survey recipients	3 d	02/04/20	02/06/20	Define high-level survey audience
Approve survey recipients	2 d	02/07/20	02/10/20	Define specific survey recipients
Draft survey questions	6 d	02/04/20	02/11/20	Define high-level survey audience
Review survey questions - Round 1	5 d	02/12/20	02/18/20	Draft survey questions
Revise survey questions	1 d	02/19/20	02/19/20	Review survey questions - Round 1
Build draft survey	2 d	02/20/20	02/21/20	Revise survey questions
Review/approve survey - Round 2	3 d	02/24/20	02/26/20	Build draft survey
Finalize survey	1 d	02/27/20	02/27/20	Review/approve survey - Round 2
Draft survey communication	2 d	02/24/20	02/25/20	Build draft survey
Review survey communication	2 d	02/26/20	02/27/20	Draft survey communication
Publish survey	1 d	02/28/20	02/28/20	Finalize survey, Review survey communication
Complete survey	14 d	03/02/20	03/19/20	Publish survey
Analyze survey results	7 d	03/20/20	03/30/20	Complete survey
Report out to project team	3 d	03/31/20	04/02/20	Analyze survey results
Update Communication Plan	2 d	03/31/20	04/01/20	Analyze survey results
Provider Communications	70 d	04/28/20	08/03/20	
Develop Provider Communications Plan	25 d	04/28/20	06/01/20	MILESTONE: Finalize Net New Operations Requirements
Review Provider Communications Plan	15 d	06/02/20	06/22/20	Develop Provider Communications Plan
Execute Provider Communications Plan	30 d	06/23/20	08/03/20	Review Provider Communications Plan
MILESTONE: Provider Communications Plan Completed	*0 d*	*08/03/20*	08/03/20	Execute Provider Communications Plan
Community Engagement	70 d	04/28/20	08/03/20	
Develop Community Engagement Plan	25 d	04/28/20	06/01/20	MILESTONE: Finalize Net New Operations Requirements
Review Community Engagement Plan	15 d	06/02/20	06/22/20	Develop Community Engagement Plan
Execute Community Engagement Plan	30 d	06/23/20	08/03/20	Review Community Engagement Plan
MILESTONE: Community Engagement Plan Completed	*0 d*	*08/03/20*	08/03/20	Execute Community Engagement Plan
Marketing	70 d	04/28/20	08/03/20	
Develop Marketing Plan	25 d	04/28/20	06/01/20	MILESTONE: Finalize Net New Operations Requirements
Review Marketing Plan	15 d	06/02/20	06/22/20	Develop Marketing Plan
Execute Marketing Plan	30 d	06/23/20	08/03/20	Review Marketing Plan
MILESTONE: Marketing Plan Completed	*0 d*	*08/03/20*	08/03/20	Execute Marketing Plan
Legal & Compliance	70 d	04/28/20	08/03/20	
Develop Legal & Compliance Plan	25 d	04/28/20	06/01/20	MILESTONE: Finalize Net New Operations Requirements
Review Legal & Compliance Plan	15 d	06/02/20	06/22/20	Develop Legal & Compliance Plan
Execute Legal & Compliance Plan	30 d	06/23/20	08/03/20	Review Legal & Compliance Plan
MILESTONE: Legal & Compliance Plan Completed	*0 d*	*08/03/20*	08/03/20	Execute Legal & Compliance Plan
MILESTONE: Compliance Engagement Begins	*0 d*	*06/01/20*	06/01/20	Develop Legal & Compliance Plan
4. TRAINING	**231 d**	**02/03/20**	**12/21/20**	
Create training strategy	48 d	02/03/20	04/08/20	
Identify training groups	10 d	02/03/20	02/14/20	
Draft Training Strategy	10 d	02/17/20	02/28/20	Identify training groups
Review Training Strategy	3 d	03/02/20	03/04/20	Draft Training Strategy
Complete Core Team review	5 d	03/05/20	03/11/20	Review Training Strategy
Update strategy	10 d	03/12/20	03/25/20	Complete Core Team review
Submit strategy for sign-off	5 d	03/26/20	04/01/20	Update strategy
Finalize Training Strategy	5 d	04/02/20	04/08/20	Submit strategy for sign-off
MILESTONE: Training Strategy Complete	*0 d*		04/08/20	Finalize Training Strategy
MILESTONE: Communication & Change Management Execution Begins	*40 d*	*08/04/20*	09/28/20	MILESTONE: Legal & Compliance Plan Completed, MILESTONE: Training Strategy Complete
MILESTONE: Provider Relations Training Execution Begins	*40 d*	*09/29/20*	11/23/20	MILESTONE: Communication & Change Management Execution Begins
MILESTONE: Staff Training Execution Begins	*20 d*	*11/24/20*	12/21/20	MILESTONE: Provider Relations Training Execution Begins
Domain / Workstream Checklist	20 d	11/24/20	12/21/20	
Claims Domain	20 d	11/24/20	12/21/20	
Provider Data Management	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins
Claims & Configuration	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins
Payment Integrity	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins
Encounters	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins
Member & Provider Experience Domain	20 d	11/24/20	12/21/20	
Member & Provider Customer Service	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins
Web Properties / Portals	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins
Enrollment & Finance Domain	20 d	11/24/20	12/21/20	
Enrollment & Eligibility	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins

Name	Duration	Start Date	Due Date	Predecessors
Operational Finance	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins
Clinical Domain	20 d	11/24/20	12/21/20	
Utilization Management (UM) & Appeals & Grievances (A&G)	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins
Model Of Care (MOC) / Behavioral Health (BH)	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins
RASQ Domain	20 d	11/24/20	12/21/20	
Risk Adjustment, STARS & Quality (RASQ)	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins
Reporting & Analytics Domain	20 d	11/24/20	12/21/20	
Reporting & Analytics	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins
Data Integration Domain	20 d	11/24/20	12/21/20	
Trading Partners / Vendor Management	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins
Platform Domain	20 d	11/24/20	12/21/20	
IT	Platform: Identifi HPA	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins
IT	Platform: Identifi (Management Information System)	20 d	11/24/20	12/21/20	MILESTONE: Provider Relations Training Execution Begins
5. GO-LIVE	**0 d**	**01/01/21**	**01/01/21**	
MILESTONE: Go-Live Of New Contract	*0 d*	*01/01/21*	*01/01/21*	MILESTONE: Staff Training Execution Begins
6. WARRANTY / TRANSITION TO OPERATIONS	**63 d**	**01/04/21**	**03/31/21**	
Warranty Period	63 d	01/04/21	03/31/21	MILESTONE: Go-Live Of New Contract
Post Go-Live Pulse Survey	**39 d**	**01/04/21**	**02/25/21**	
Define high-level survey audience	1 d	01/04/21	01/04/21	MILESTONE: Go-Live Of New Contract
Define specific survey recipients	1 d	01/05/21	01/05/21	Define high-level survey audience
Approve survey recipients	2 d	01/06/21	01/07/21	Define specific survey recipients
Draft survey questions	2 d	01/08/21	01/11/21	Approve survey recipients
Review survey questions - Round 1	2 d	01/12/21	01/13/21	Draft survey questions
Revise survey questions	1 d	01/14/21	01/14/21	Review survey questions - Round 1
Build draft survey	2 d	01/14/21	01/15/21	Review survey questions - Round 1
Review/approve survey - Round 2	2 d	01/18/21	01/19/21	Build draft survey
Finalize survey	1 d	01/20/21	01/20/21	Review/approve survey - Round 2
Draft survey communication	1 d	01/20/21	01/20/21	Review/approve survey - Round 2
Review survey communication	2 d	01/21/21	01/21/21	Review/approve survey - Round 2
Publish survey	1 d	01/22/21	01/22/21	Review survey communication
Complete survey	14 d	01/25/21	02/11/21	Publish survey
Analyze survey results	7 d	02/12/21	02/22/21	Complete survey
Report out to project team	3 d	02/23/21	02/25/21	Analyze survey results
Update Communication Plan	2 d	02/23/21	02/24/21	Analyze survey results
Update Training Plan	2 d	02/23/21	02/24/21	Analyze survey results
Provider Network & Expansion	**173 d**	**02/03/20**	**09/30/20**	
1. INITIATION	**13 d**	**02/03/20**	**02/19/20**	
Kickoff and Scope	**13 d**	**02/03/20**	**02/19/20**	
Project Stand-up	5 d	02/03/20	02/07/20	
Develop Project Schedule/Work Plan	5 d	02/03/20	02/07/20	
Core Team Kickoff	3 d	02/10/20	02/12/20	
Develop Core Team Presentation Materials	2 d	02/10/20	02/11/20	Develop Project Schedule/Work Plan
Conduct Core Team Kickoff	1 d	02/12/20	02/12/20	Develop Core Team Presentation Materials
Charter	2 d	02/13/20	02/14/20	
Develop Draft Project Charter	1 d	02/13/20	02/13/20	Conduct Core Team Kickoff
Review Project Charter with Project Team	1 d	02/14/20	02/14/20	Develop Draft Project Charter
Extended Team Kickoff	5 d	02/13/20	02/19/20	
Develop Extended Team Kickoff Meeting Presentation	2 d	02/13/20	02/14/20	Conduct Core Team Kickoff
Determine Key Attendees and Schedule Kickoff	1 d	02/17/20	02/17/20	Develop Extended Team Kickoff Meeting Presentation
Schedule Kickoff Meeting	1 d	02/18/20	02/18/20	Determine Key Attendees and Schedule Kickoff
Execute Kickoff Meeting	1 d	02/19/20	02/19/20	Schedule Kickoff Meeting
MILESTONE: Project Stand-up Complete	*0 d*	*02/10/20*	*02/10/20*	Develop Project Schedule/Work Plan, Develop Project Schedule/Work Plan
2. REQUIREMENTS	**30 d**	**02/20/20**	**04/01/20**	
Provider Network	**30 d**	**02/20/20**	**04/01/20**	
Perform Deep Dive / Discovery	10 d	02/20/20	03/04/20	Execute Kickoff Meeting, Project Stand-up Complete
Gather Requirements	10 d	03/05/20	03/18/20	Perform Deep Dive / Discovery
Obtain Sign Off & Approvals	10 d	03/19/20	04/01/20	Gather Requirements
MILESTONE: Provide Network Requirements Finalized	*0 d*	*04/01/20*	*04/01/20*	Obtain Sign Off & Approvals
3. EXECUTION	**80 d**	**04/02/20**	**07/22/20**	
Existing Provider Network Review	40 d	04/02/20	05/27/20	
Develop Provider Network Plan	15 d	04/02/20	04/22/20	Execute Kickoff Meeting, MILESTONE: Provide Network Requirements Finalized
Review Provider Network Plan	15 d	04/23/20	05/13/20	Develop Provider Network Plan
MILESTONE: Complete Provider Network Adequacy Review	*0 d*	*05/13/20*	*05/13/20*	Review Provider Network Plan
Execute Provider Network Plan	10 d	05/14/20	05/27/20	MILESTONE: Complete Provider Network Adequacy Review
MILESTONE: Provider Network Plan Executed	*0 d*	*05/27/20*	*05/27/20*	Execute Provider Network Plan
Network Expansion	50 d	05/14/20	07/22/20	
Provider Contracting	50 d	05/14/20	07/22/20	
Provider 1: <Insert Provider Name>	50 d	05/14/20	07/22/20	
BAA, DUA & Agreements Circulated	20 d	05/14/20	06/10/20	MILESTONE: Complete Provider Network Adequacy Review
Review, Revise & Negotiate	15 d	06/11/20	07/01/20	BAA, DUA & Agreements Circulated
Agreements Fully Executed - Signatures Obtained	15 d	07/02/20	07/22/20	Review, Revise & Negotiate
Provider (n+1): <Insert Provider Name>	50 d	05/14/20	07/22/20	
BAA, DUA & Agreements Circulated	20 d	05/14/20	06/10/20	MILESTONE: Complete Provider Network Adequacy Review
Review, Revise & Negotiate	15 d	06/11/20	07/01/20	BAA, DUA & Agreements Circulated
Agreements Fully Executed - Signatures Obtained	15 d	07/02/20	07/22/20	Review, Revise & Negotiate
MILESTONE: Contracting Complete for Provider Network Expansion	*0 d*	*07/22/20*	*07/22/20*	Agreements Fully Executed - Signatures Obtained, Agreements Fully Executed - Signatures Obtained
4. TRAINING	**87 d**	**08/20/20**	**12/18/20**	
Provider, Practice Staff, PHM & Provider Relations Training	87 d	08/20/20	12/18/20	

Name	Duration	Start Date	Due Date	Predecessors
Develop training materials for new functionality and 2021 MCO Contract requirements	40 d	08/20/20	10/14/20	MILESTONE: Contracting Complete for Provider Network Expansion
Refine existing training materials for 2021 MCO Contract	40 d	08/20/20	10/14/20	MILESTONE: Contracting Complete for Provider Network Expansion
Schedule Training	20 d	10/01/20	10/28/20	MILESTONE: Contracting Complete for Provider Network Expansion
PHM & Provider Relations Training Executed	5 d	10/29/20	11/04/20	Schedule Training
Provider & Practice Staff Training Executed	32 d	11/05/20	12/18/20	PHM & Provider Relations Training Executed
MILESTONE: Provider & Practice Staff Training Completed	*0 d*	*12/18/20*	12/18/20	PHM & Provider Relations Training Executed, Provider & Practice Staff Training Executed
DMS Readiness: Passport Health Plan	**303 d**	**02/03/20**	**03/31/21**	
1. INITIATION	**12 d**	**02/03/20**	**02/18/20**	
Kickoff & Scope	9 d	02/03/20	02/13/20	
Define Workstream Business Owners	1 d	02/03/20	02/03/20	
Core Team Kickoff	8 d	02/04/20	02/13/20	
Schedule Project KO and Ongoing Meeting Cadence	1 d	02/04/20	02/04/20	Define Workstream Business Owners
Prepare Project Charter and Scope Documentation	1 d	02/05/20	02/05/20	Schedule Project KO and Ongoing Meeting Cadence
Platforms Team - Kickoff Meeting	5 d	02/06/20	02/12/20	Prepare Project Charter and Scope Documentation
Platforms Kickoff Complete	1 d	02/13/20	02/13/20	Platforms Team - Kickoff Meeting
Project Standup	10 d	02/05/20	02/18/20	
Work breakdown structure	1 d	02/05/20	02/05/20	Schedule Project KO and Ongoing Meeting Cadence, Schedule Project KO and Ongoing Meeting Cadence
Develop Schedule / Workplan	10 d	02/05/20	02/18/20	
Draft Schedule / Workplan	5 d	02/05/20	02/11/20	Schedule Project KO and Ongoing Meeting Cadence, Schedule Project KO and Ongoing Meeting Cadence
Review Schedule	1 d	02/12/20	02/12/20	Draft Schedule / Workplan
Update Schedule based on Stakeholder / Extended Team Feedback	2 d	02/13/20	02/14/20	Review Schedule
Schedule is Approved	1 d	02/17/20	02/17/20	Update Schedule based on Stakeholder / Extended Team Feedback
Document Cross Workstream Dependencies	1 d	02/18/20	02/18/20	Schedule is Approved
Risk Management Plan	1 d	02/12/20	02/12/20	Draft Schedule / Workplan
Communication Plan	1 d	02/12/20	02/12/20	Draft Schedule / Workplan
Decision Tracking	1 d	02/13/20	02/13/20	Draft Schedule / Workplan, Risk Management Plan
MILESTONE: Project Standup Complete	*0 d*	*02/13/20*	02/13/20	Decision Tracking
2. MOCK READINESS REQUIREMENTS & EXECUTION	**173 d**	**02/03/20**	**09/30/20**	
Mock Domain Readiness	173 d	02/03/20	09/30/20	
Define Domain Mock Readiness Requirements	20 d	02/03/20	02/28/20	
Domain Desk / Mock Readiness Review	153 d	03/02/20	09/30/20	
Prepare for Mock Readiness Review	25 d	03/02/20	04/03/20	Define Claims Domain Mock Readiness Requirements, Define Clinical Domain Mock Readiness Requirements, Define Customer Service Mock Readiness Requirements, Define Data Integration Domain Mock Readiness Requirements, Define Domain Mock Readiness Requirements, Define Enrollment & Finance Mock Readiness Requirements, Define Platform Domain Mock Readiness Requirements, Define RASQ Domain Readiness Requirements, Define Reporting & Analytics Domain Mock Readiness Requirements
Assign Mock Readiness Review requirements to appropriate staff	20 d	04/06/20	05/01/20	Prepare for Mock Readiness Review
Document revisions based on legal review of artifacts	20 d	05/04/20	05/29/20	Assign Mock Readiness Review requirements to appropriate staff
Submission of Readiness Review Requirements / Approvals	20 d	06/01/20	06/26/20	Document revisions based on legal review of artifacts
MILESTONE: Define Scope For Readiness	*0 d*	*06/26/20*	06/26/20	Submission of Readiness Review Requirements / Approvals
Mock Readiness resubmission	25 d	06/29/20	07/31/20	Submission of Readiness Review Requirements / Approvals
Mock Readiness Execution	30 d	08/03/20	09/11/20	Mock Readiness resubmission
Readiness approvals received	13 d	09/14/20	09/30/20	Mock Readiness Execution
MILESTONE: Domain Mock Readiness Complete	*0 d*	*09/30/20*	09/30/20	Readiness approvals received
MILESTONE: Readiness Audit For DMS Preparation Complete	*0 d*	*09/30/20*	09/30/20	MILESTONE: Domain Mock Readiness Complete
3. DMS READINESS EXECUTION	**43 d**	**10/01/20**	**11/30/20**	
DMS Readiness	33 d	10/01/20	11/16/20	MILESTONE: Readiness Audit For DMS Preparation Complete
Obtain Approvals & Sign-Off	10 d	11/17/20	11/30/20	DMS Readiness
MILESTONE: Readiness Audit Completed	*0 d*	*11/30/20*	11/30/20	Obtain Approvals & Sign-Off
4. GO-LIVE	**24 d**	**12/01/20**	**01/01/21**	
Collect Documentation Assessment (Policies & Procedures)	24 d	12/01/20	01/01/21	
Domain / Workstream Checklist	24 d	12/01/20	01/01/21	
Claims Domain	24 d	12/01/20	01/01/21	
Provider Data Management	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
Claims & Configuration	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
Payment Integrity	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
Encounters	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
Member & Provider Experience Domain	24 d	12/01/20	01/01/21	
Member & Provider Customer Service	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
Web Properties / Portals	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
Enrollment & Finance Domain	24 d	12/01/20	01/01/21	
Enrollment & Eligibility	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
Operational Finance	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
Clinical Domain	24 d	12/01/20	01/01/21	
Utilization Management (UM) & Appeals & Grievances (A&G)	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
Model Of Care (MOC) / Behavioral Health (BH)	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
RASQ Domain	24 d	12/01/20	01/01/21	
Risk Adjustment, STARS & Quality (RASQ)	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
Reporting & Analytics Domain	24 d	12/01/20	01/01/21	
Reporting & Analytics	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed

Name	Duration	Start Date	Due Date	Predecessors
Data Integration Domain	24 d	12/01/20	01/01/21	
IT | Data Integration	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
Trading Partners / Vendor Management	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
Platform Domain	24 d	12/01/20	01/01/21	
IT | Platform: Identifi HPA	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
IT | Platform: Identifi (Management Information System)	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
Market Operations Domain	24 d	12/01/20	01/01/21	
Communications & Change Management	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
Provider Network & Expansion	24 d	12/01/20	01/01/21	MILESTONE: Readiness Audit Completed
MILESTONE: Go-Live Of Contract	*0 d*	*01/01/21*	01/01/21	Communications & Change Management
5. WARRANTY / TRANSITION TO OPERATIONS	**63 d**	**01/04/21**	**03/31/21**	
Warranty Period	63 d	01/04/21	03/31/21	MILESTONE: Go-Live Of Contract